

Appendix 3 – Adult Social Care Peer Challenge Action Plan

Recommendation	Activity	Start Date	Completion date	Lead
A. Strengthen your grip on the financial monitoring and delivery of efficiencies/savings requirements				
a. Work closely with corporate finance on the current and future savings proposals to ensure deliverability and that the implications of any saving proposals put forward are fully owned by the service and the corporate centre	A1. i. Establish Directorate Savings Programme Board ii. Review effectiveness of the Board prior to Peer Challenge 6 month visit	Dec-16	i. Dec-16 ii. Apr-17	Peter Hay
	A2. i. Develop Implementation Plans for savings proposals ii. Develop Benefits Cards for each budget savings line	Dec-16	Jan-17	i. Programme Leads ii. David Moran
b. Implement the findings of the recent Finance and Management Audit report	A3. Implement audit recommendations: i. Business Process Review - Care First to Voyager ii. Consultation with stakeholders iii. Review of Cost Centre structure and associated control totals/hierarchies iv. Improve data quality v. Placement Panel Impact vi. System Redesign & Implementation	Jan-17	i. Jan-17 ii. Mar-17 iii. Feb-17 iv. Mar-17 v. Mar-17 vi. Apr-17	Peter Hay

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B. Strengthen the relationship between the commissioning for excellence unit & with your delivery of frontline services	B1. Development of a strategy for Commissioned Adult Social Care including changes to processes, systems and interfaces between Commissioning and Social Work teams	Dec-16	Jul-17	John Denley
	B2. Improve information sharing: reporting of commissioning activity to social work management teams; involve commissioning managers in budget panel meetings	Dec-16	Jan-17	Maria Gavin/Carl Griffiths
	B3. Improve visibility of safeguarding information to commissioning managers	Dec-16	Jan-17	John Denley
C. Improve engagement with stakeholders including carers	C1. Develop new model of engagement and co-production with citizens including carers	Dec-16	Jan-17	Pat Merrick
	C2. Key consultation: Adult Social Care Budget Proposals	Jan-17	Mar-17	Pat Merrick
	C3. Key consultation: Adult Social Care External Commissioning strategy & framework	Mar-17	May-17	Maria Gavin
D. Increase the pace and scale of transformation required by the Maximising Independence Programme to have a much stronger focus on the delivery of improved outcomes for service users	D1. Direct Payments - delivery of Engagement and Communication Strategy to increase rate of take-up	Dec-16	Jul-17	Carl Griffiths
	D2. Enablement - Develop and implement an effective in-house enablement service and realise savings of £4m	Oct-16	Jun-17	Geoff Sherlock
	D3. ACAP - Develop future operating model	Jan-17	Mar-17	Tapshum Pattni

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	D4. Single-handed Care - Implement Pilot Project and evaluate outcomes	Dec-16	Feb-17	Carl Griffiths
	D5. Make better use of intelligence to support adult improvement programme and drive change	Dec-16	May-17	John Denley
E. Translate your initial thinking into a credible vision for an integrated place based health and care system in Birmingham and outline how relationships with health can be improved at the front door	E1. Developing a vision for integrated social care with primary health care.	Nov-16	Apr-17	Peter Hay
F. Upscale and maximise the potential offered by an asset based approach with the voluntary and community sector to transform your traditional Social work model placing a particular emphasis on your narrative and your actions in relation to prevention	F1. Develop model for future social work with an associated workforce plan and undertake consultation with citizens and stakeholders	Jan-17	May-17	Carl Griffiths/Tapshum Pattni
G. Strengthen the interface between adult social care and the corporate centre to realise the ambition for Birmingham to become “a city that cares” and a great city to grow old in.	G1. Embed key adult social care measures of personal independence and quality care within the health outcome of the Council Plan	Dec-16	Apr-17	Peter Hay
	G2. Develop and Deliver Council of the Future Operating Model; embedding key social care outcomes within an integrated commissioning model	Jan-17	TBC	Mark Rogers