

Introduction

An engagement process took place between May to September 2022 to inform the recommissioning of Prevention and Communities Grants Programme, due to start from October 2023. The commissioning team set out to engage as many stakeholders as possible to test out proposals and listen to ideas. Over 500 people from a wide range backgrounds and perspectives were invited to participate with 527 actively responding.

Stakeholders included current P&C providers, social work staff, health professionals, housing, and other public sector staff, as well as voluntary sector stakeholders. There was a mix of people already engaged with the P&C programme and some stakeholders who were new to it. Citizens with relevant lived experience were also engaged. This was done by attending existing forums; there was a mix of people already volunteering within the programme and those who did not know about it. All Councillors were invited to a separate event with 7 Councillors who were able to participate.

Most stakeholders were invited to a meeting, arranged by commissioners, at which a presentation was given explaining the P&C Co-design and then each of the 5 codesign questions were discussed. For others the commissioning team attended existing externally arranged meetings, the same format of a presentation followed by discussion of the 5 codesign questions was followed. Feedback was recorded by the commissioning team as summary of responses for each meeting. Alongside this, the codesign questions and supporting information were uploaded to Be-heard and the link shared widely. We received 5 completed questionnaires.

A summary of the meetings, numbers and designations of respondents can be seen in the table at the end of this report.

Summary of responses to the codesign questions

1. What are the main Needs/Themes/Priorities that we should identify for the new programme and are these geographical or city-wide?

IAG (This has come out as a priority, information can be found under question 3, page 3-4)

Digital

- Older adults (social media training)
- Newly arrived communities
- Devices and internet access
- Digital inclusion - accessing and using IT equipment
- A lot of people cannot access the internet, universal credit account, reapply for bus passes etc
- Digital skills/inclusion
- Discounts are online i.e. gas and electric
- Technology – using phones/laptops – we have used Ability net before
- Technology – to help with online shopping
- Device issues – a lot of elderly still scared of Covid so not wanting to come out and mix

Employment/Training/Skills

- Volunteering opportunities for those with AN

- Community based CIC upcycling/recycling
- Intergenerational projects, where retired people can pass down skills/experience/knowledge
- Young People with Autism may need have mental health capacity and need support for self-esteem and confidence issues, bereavement and preparation for work
- Support for employment and training
- Training and employment support for younger adults with LD. LD enablement (travel training etc) which was provided is missed.
- Young people projects - Get them into education, apprenticeships, social stuff – to stop loitering and crime
- To stop younger people racing on quads/motor crossers – get them helping local garages... to hopefully help them to become mechanics

Fuel Poverty

- Fuel poverty – inner city areas
- Energy banks – a place people can go with heating on, blankets, electric blankets, Fire service to tell us about insulation
- Community-collective bargaining on rates?
- Fuel poverty – struggling to contact providers to get fuel cards – people not spending them on fuel? This can be the same if given food cards

Transport

- Active travel – biking etc
- Travel training for those with AN
- Volunteer taxi scheme
- Transport – we are funding shencare – looking into volunteer models that might help?
- Public transport issues are so frustrating, when trains/buses are detoured/changed there are no announcements that people can see visually

Sports/Physical Activities

- Lack of activities for older people
- Lack of accessible activities for those with additional needs
- Can I add the organisation GoodGym as an asset to be considered as a city-wide support service which combines volunteers running and cycling with support to people in need with doing jobs, shopping, and befriending?
- Football, basketball event
- Tai chi outdoors
- Online exercise, dancing, and face to face dancing
- Crazy Golf and Bowling
- Snooker and chair exercise
- Tennis, bingo, group yoga, Spanish lessons, walking group, dance class
- Wheelchair dance
- Disco, social outings
- Gaming groups, online and board games
- Trampolining
- Swimming, gardening

Day Ops

- More support for those getting Direct Payments on how to access/use services.
- Day centres are institutionalised, sombre, depressing etc.
- More Day Ops for those with complex needs: LD, AN etc.
- More opportunities for citizens to engage with those attending Day Centres
- IAG/Outreach/Signposting needs to be done for attendees
- CP Midlands – attends 2 days a week and said it makes him happy

Arts Activities

- Needs more free activities that aren't the same old thing
- Locality/Community based 'Mini MAC' hubs
- Learning to sing/performing
- Arts and crafts, demonstration to make something useful things, cards etc

Bereavement/Grief/Loss

- Need for more low-level, long-lasting, peer support groups
- Pre-bereavement support
- Culturally sensitive/aware bereavement support
- Long term support

Hoarding

- Support for those living with/caring for hoarders
- Lack of cleaning services/support
- More 1 on 1 support for hoarders
- Future-Proof projects – proactive cleaning/gardening services
- More practical support around hoarding

2. Who are the key stakeholders you would like us to include in these co-design events?

- Asset Mapping
- Coproduction [citizens with lived experience]
- Adult Social work teams
- CNSO's
- NNS's
- BVSC
- Councillors

3. What are the priorities for Information Advice and Guidance (IAG)?

- Early help before they reach crisis point. Face to face support.
- IAG for those with Autism and Neuro disorders or from RNIB
- Huge demand for housing advice/support, especially regarding tenancy/evictions
- Support for newly arrived communities – signposting, navigation et al.
- Access to support with utilities- citizens without gas/ electric (how can they support to reinstate/fix appliances) issue for those in private accommodation

- Support for maximising benefits
- Someone has not claimed any benefits, and attendance allowance – carer selling big issues to try and make ends meet
- Money advice – there was a long waiting list
- CAB – waiting lists are too long, from living at home to residential care (self-funders)
- Fuel poverty – trying to get people on the best tariffs to help – a lot of discounts are online & inner-city areas
- I meet people with LD/autism who need advice and guidance from people with specialist training, not always able to tolerate phone-based support, but may need face to face to know the person they are speaking to, understands that they need extra time to answer, or may need support with comms and is not going to feel hurried or judged.
- Fuel poverty – struggling to contact providers to get fuel cards – people not spending them on fuel?
- Benefit and finance support, fuel, and debts – this is coming from people who are working as well
- A strategic overview of IAG across the city would be useful to identify what is specialist advice, what community needs specific access support, what support can be provided by a generalist network of local providers

4. Are there any geographies/localities that require specific support?

Carers, YA with AN, Older Adults, citizens with disabilities

- Edgbaston – Bartley Green, Quinton
- Hall Green – Sparkbrook, Sparkhill and Balsall Heath
- Ladywood – Newtown, Highgate, Nechells, Aston, Soho, Jewellery Quarter
- Northfield – Rubery, Frankley
- Hodge Hill – Alum Rock, Ward End, Small Heath, Bromford, Washwood Heath
- Selly Oak - Brandwood, Kings Health, Druids Health, Moneyhull, Billesley, Highters Heath, Masefield
- Sutton – Falcon Lodge, Reddicap, Trinity
- Erdington – Stockland Green, Kingstanding and Erdington
- Yardley – Sheldon, Garretts Green and Acocks Green
- Perry Barr – Birchfield, Handsworth, Holyhead, Lozells, Perry Barr, Handsworth Wood
- City Centre

5. Are there any ideas on how this can be aligned with the IAG strategic Framework? – link to Birmingham Advice Strategy – no structured answers were given

Summary of meetings, numbers, and designations of respondents

Dates	Type	No.	Who was Represented?
18/7/22 19/7/22 20/7/22 22/7/22 26/7/22 27/7/22 2/8/22 3/8/22 9/8/22 10/8/22	12 Stakeholders events – presentation & discussion:	289	BCC Commissioning Manager, Social Work Head of Service, Team Manager's, Social Workers, Community Social Workers, as well as specialist and city wide, Social Care Practitioners, OTs, CNSO's,

Appendix 2 - P&C Grants Programme recommissioning - Cabinet Report – Co-design Summary

14/9/22 22/9/22			
10/8/22 11/8/22 15/8/22 17/8/22 15/9/22	5 events NNS, P&C & Wider Sector - presentation and discussion	96	This is an example of the different types of stakeholders that were present: NNS, Forward Carers, LGBT, Mencap, BVSC, Arts Group, forward Carers, Head of Community Partnerships, Healthwatch, St Giles Hospice, CCG, Birmingham Community, BCC Head of Business Improvement, Education & skills, Public Health, Community Catalysts, Groundworks, Gateway Family Support, Inclusive Growth, Housing, Neighbourhoods, NHS, Birmingham Older Peoples Programme Board
12/8/22 25/8/22 26/8/22 20/9/22 21/9/22 21/9/22 30/9/22 5/10/22 11/10/22	9 citizen events – presentation and discussion Erdington Citizens Panel Focus BID Adults Commissioning Prevention - Citizens' Panel The YES Group BLA Midland Mencap People for Public Services	127	Representatives from each citizen group.
	Beheard feedback	5	
12/12/22 08/12/22 14/12/22	Elected Members Cabinet Member – Health and Social Care Cabinet Member – Finance and Resources	7 1 1	
		Total 526	