

## **Birmingham City Council Consultation – Community Libraries**

**Please give us your views on the proposals for Birmingham Libraries**

**You can do this by submitting your survey online via**

**<https://www.birminghambeheard.org.uk>**

**Or completing a paper copy and handing it into any Birmingham Library**

Please read available supporting information below and additional full documentation available on the Be Heard website before selecting your answers from the questionnaire at the end of the document.

### **Introduction**

There are 37 community libraries in Birmingham (currently West Heath Library is temporarily closed and Bloomsbury is served via temporary static provision). Last year there were over 2 million visits to community libraries and 1.59 million books were borrowed. Community Libraries are trusted spaces, free to enter and open to all.

As identified nationally, expectations of libraries have and will continue to change. On 18th December 2014 the DCMS Independent Library Report for England was published. The report highlighted the “sustained and severe financial situation” and the “rapid pace of current change” which is impacting on libraries across England.

The Public Libraries and Museums Act 1964 gives Birmingham City Council a statutory duty to provide “a comprehensive and efficient library service”. BCC is required to ensure that facilities are available for the borrowing of, or make reference to, books and other printed materials, recorded music and films of sufficient number, in a range and quality to meet the requirements of adults and children. The local authority must also encourage adults and children to make full use of library services, and lend books and other printed materials free of charge to those who live, work or study in the area. Birmingham City Council is committed to provide a comprehensive and efficient Library service.

### **Proposal : A Tiered Library Model**

We are proposing to reshape the delivery of Birmingham Library Services into Tiers. The main Library offer will be delivered through the Library of Birmingham and Tier 1 and Tier 2 libraries which will be managed and delivered by Birmingham City Council. All of these libraries will continue to be supported through the Community Library pages of the Library of Birmingham website and provide an online service. All libraries will have library stock and access to city wide stock through the reservation service.

- Tier 1: Main Library  
These would be open for 35 hours, more likely to be delivered from the current library building and have other services delivered from the site such as the benefit verification service. All will have investment in installing self-service equipment. The proposal is for 19 sites to be in this category.
- Tier 2: Community Library  
These would be open for 21 hours, likely to be delivered from the current library building although options may exist to increase hours of operation by working with partners. The proposal is for 10 sites in this category.
- Tier 3: Supported Community Library  
These would be run by a community organisation, from either their own premises or via a transferred facility. The City Council's library service will work in partnership to support the organisation through a 15 hour worker and through the provision of books and investment in self service equipment. The proposal is for 6 sites to be in this category.
- Tier 4: Community Initiated Library Services  
The proposal under Tier 4 is to ensure that any local schemes put forward that increase access to one of the universal offers (Digital, Learning, Information, Reading and Health) are considered for support through a one-off pump priming grant. I.e. this could be organisations wanting to loan books or providing free internet access etc. There is no proposed number for the local offer this will be dependent on the ideas that come forward and the number that can be supported through the £20,000 small grant budget available. One site already falls into this category.
- Library closures: The proposal is that two of the 37 Community Libraries in the city should close and in each case a neighbouring library should have their hours increased. Under the model Sutton Coldfield Library would close, with investment being made to increase opening hours at Mere Green Library also Aston Library would close with Birchfield Library increasing its hours and moving from Tier 2 to Tier 1 provision.

### **Library Rankings**

The 11 criteria listed below were used to rank the 37 community libraries.

1. Population of library catchment area
2. Total children and young people aged 0-19 in the library catchment area
3. Total adults aged 65+ in the library catchment area
4. Number of libraries within 2 miles of a library
5. Total books and other items issued
6. Average Index of Multiple Deprivation score
7. Total visits
8. Cost per visit
9. PC Usage
10. Total attendance at activities and events
11. Building performance (sites scored better if had recent investment or were new build)

Further information about the tiering and ranking of libraries is available in the main consultation document – see the Be Heard website.

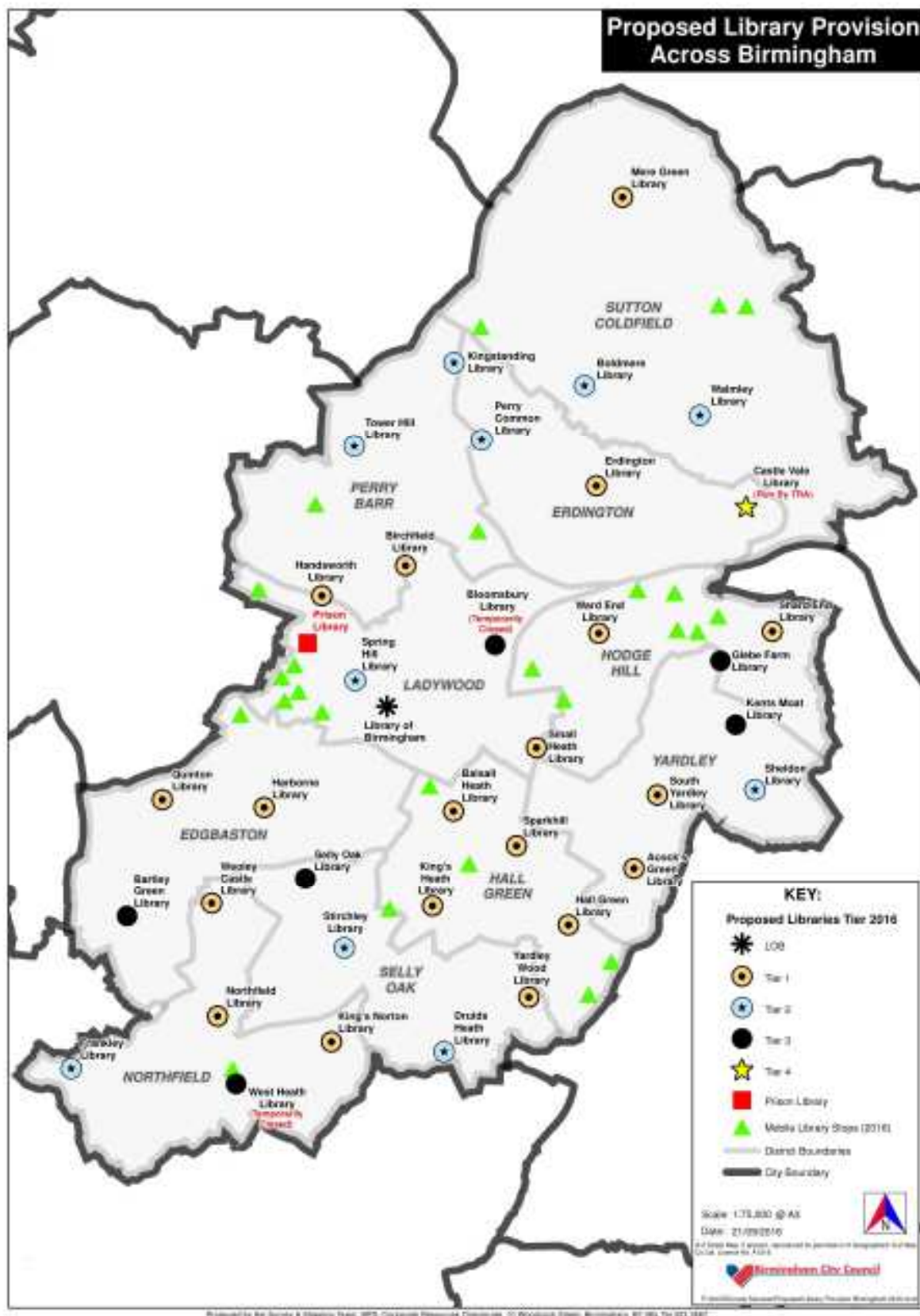
The table below sets out the tiers and the ranking into which each library has been allocated.

Library	Tier	Rank	Current Hours	Proposed Hours	Consultation Options
<b>PROPOSED TIER 1 LIBRARIES</b>					
Kings Heath	1	1	35 hrs	35/48 hrs	Pilot a new approach to enhance opening hours beyond 35 to 48 per week through additional access via self service and security. Also looking to pilot 'workary/co-working' concept for business start-ups in the community room
Ward End	1	2	35 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Small Heath	1	3	40 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Acocks Green	1	4	40 hrs	35 hrs	Library to remain in current location, opportunities to work with partners including Acocks Green BID
Northfield	1	5=	39 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
South Yardley	1	5=	40 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Sparkhill	1	7	35 hrs	35 hrs	The preferred option is for the Library to remain in current location in Sparkhill Council House alongside the new Primary School. A secondary option of relocating the library to Sparkhill Adult Education Centre was considered but is not the preferred option for consultation.
Erdington	1	8	40 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Balsall Heath	1	9	35 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Hall Green	1	10	40 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Harborne	1	11	35 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Mere Green	1	12	35 hrs	35/48 hrs	Enhance the Tier 1 offer available through this site due to the proposed closure of Sutton Coldfield Library. Pilot to enhance opening hours beyond 35 to 48 hours or more through additional access via open plus technology.
Kings Norton	1	14	33 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Handsworth	1	15	31 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Quinton	1	16	39 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Shard End	1	17	40 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Weoley Castle	1	18	35 hrs	35 hrs	Library to remain in current location, opportunities to work with partners

Library	Tier	Rank	Current Hours	Proposed Hours	Consultation Options
Yardley Wood	1	19	34 hrs	35 hrs	Library to remain in current location, opportunities to work with partners
Birchfield	1	20=	29 hrs	35 hrs	Enhanced from Tier 2 (21 hours) to Tier 1 (35 hours) due to proposed closure of Aston Library
<b>PROPOSED TIER 2 LIBRARIES</b>					
Walmley	2	22	26 hrs	21 hrs	Library to remain in current location, opportunities to work with partners
Kingstanding	2	23	21 hrs	21 hrs	Library to remain in current location, opportunities to work with partners
Perry Common	2	24	24 hrs	21 hrs	Library to remain in current location. Witton Lodge Community Association is seeking to offer service provision from this site and enhance opening hours beyond the proposed 21 hrs by working in partnership with the city council.
Boldmere	2	25	26 hrs	21 hrs	Library to remain in current location, opportunities to work with partners
Frankley	2	26	22.5 hrs	21 hrs	Library to remain in current location, opportunities to work with partners
Druids Heath	2	27=	24 hrs	21 hrs	Library to remain in current location, opportunities to work with partners
Spring Hill	2	27=	24 hrs	21 hrs	Library to remain in current location, opportunities to work with partners
Tower Hill	2	29	24 hrs	21 hrs	Library site potentially at risk due to the consideration of redevelopment options of Bescot Court. There may be options to work in partnership at the current site with developer/partner. If this is not possible then relocation to a nearby facility may need to be considered.
Stirchley	2	30	26 hrs	21 hrs	Library Service to be relocated into Stirchley Baths
Sheldon	2	31	26 hrs	21 hrs	Library to remain in current location, opportunities to work with partners
<b>PROPOSED TIER 3 LIBRARIES</b>					
West Heath	3	32	Closed	15 hrs support	Offer Oddingley Hall as a Community Asset Transfer with library provision and weekly mobile library stop on The Fordrough
Glebe Farm	3	33	26 hrs	15 hrs support	Offer as a Community Asset Transfer with library provision
Bartley Green	3	34	21 hrs	15 hrs support	Offer as a Community Asset Transfer with library provision
Bloomsbury	3	35	24 hrs	15 hrs support	The preferred option is for the library to be re-provided at the Pod, with the building being Community Asset Transferred. A secondary option of building a new facility at Loxton Park and offer as a Community Asset Transfer with library provision was considered but is not the preferred option for consultation.

Library	Tier	Rank	Current Hours	Proposed Hours	Consultation Options
Kents Moat	3	36	19 hrs	15 hrs support	Kents Moat Library is in the Poolway which is to be demolished for redevelopment. There is no site to Community Asset Transfer, therefore seek relocation/partnership with local organisation such as the Pump and offer a new weekly stop for the mobile library service at the Poolway.
Selly Oak	3	37	20 hrs	15 hrs support	The preferred option is for the library to be re-provided at a new build planned by Sense. A secondary option is to offer the current library building as a Community Asset Transfer with library provision.
<b>PROPOSED TIER 4</b>					
Castle Vale	4	N/A	28 hrs	no change	Library already run by Castle Vale TRA
<b>PROPOSED CLOSURES</b>					
Sutton Coldfield	close	13	40 hrs	0	Consideration of any Tier 4 proposals that come forward particularly those linked to the SCL Digital Universal Offer regarding access to IT and the Heritage Collection
Aston	close	20=	23 hrs	0	
Total			1,134.5	993/1,019	

The map below illustrates proposed provision across the city.



## **Consultation Events**

If you would like to attend a briefing on the proposals, a series of consultation meetings have been arranged as follows:

### **Public Consultation Meetings**

<b>Date and Time</b>	<b>Venue</b>
Wednesday 2 <sup>nd</sup> November 6.00pm-8.00pm	Conference Room 101, Library of Birmingham, Centenary Square, Broad Street, Birmingham B1 2ND Tel: 0121 242 4242
Friday 4 <sup>th</sup> November 12.00noon-2.00pm	Northfield Library, 77 Church Road, Birmingham B31 2LB Tel: 0121 464 1007
Tuesday 8 <sup>th</sup> November 6.30pm-8.00pm	Mere Green Community Centre, 30A Mere Green Road, Birmingham B75 5BT Tel: 0121 464 6910
Monday 14 <sup>th</sup> November 6.00pm-8.00pm	South Yardley Library, Yardley Road, Birmingham, B25 8LT Tel: 0121 464 1944/0156

### **Public Briefing Sessions with Support to Access Consultation Materials**

<b>Date and Time</b>	<b>Venue</b>
Tuesday 15 <sup>th</sup> November 11.00am-12.00noon	Acocks Green Library, Shirley Road, Birmingham, B27 7XH Tel: 0121 464 1738
Thursday 17 <sup>th</sup> November 12.30pm-1.30pm	Aston Library, 99 Whitehead Road, Birmingham, B6 6EJ Tel: 0121 464 1184
Friday 18 <sup>th</sup> November 2.00pm-3.00pm	Perry Common Library, College Road, Birmingham B44 OHH Tel: 0121 464 0481
Monday 21 <sup>st</sup> November 11.00am-12.00noon	Balsall Heath Library, Moseley Road, Balsall Heath, Birmingham B12 9BX Tel: 0121 464 1962
Tuesday 22 <sup>nd</sup> November 11.00am-12.00noon	Bartley Green Library, Adams Hill, Birmingham, B32 3QG Tel: 0121 464 4473
Tuesday 22 <sup>nd</sup> November 2.00pm-3.00pm	Birchfield Library, Trinity Road, Aston, Birmingham B6 6AH Tel: 0121 464 4202
Wednesday 23 <sup>rd</sup> November 11.00am-12.00noon	Frankley Library, Balaam Wood Academy, New Street, Birmingham B45 0EU Tel: 0121 464 7676
Wednesday 23 <sup>rd</sup> November 2.00pm-3.00pm	Harborne Library, High Street, Birmingham B17 9QG Tel: 0121 464 1596
Thursday 24 <sup>th</sup> November 11.00am-12.00noon	Druids Heath Library, Idmiston Croft, Birmingham, B14 5NJ Tel: 0121 303 7171
Thursday 24 <sup>th</sup> November 2.00pm-3.00pm	Erdington Library, Orphanage Road, Birmingham, B24 9HP Tel: 0121 464 0798
Friday 25 <sup>th</sup> November 2.00pm-3.00pm	Kingstanding Library, Kingstanding Road, Birmingham B44 9ST Tel: 0121 464 5193
Monday 28 <sup>th</sup> November 11.00am-12.00noon	Hall Green Library, 1221 Stratford Road, Hall Green, Birmingham B28 9AD Tel: 0121 464 6633
Monday 28 <sup>th</sup> November 2.00pm-3.00pm	Handsworth Library, Soho Road, Birmingham B21 9DP Tel: 0121 464 1185
Tuesday 29 <sup>th</sup> November 11.00am-12.00noon	Glebe Farm Library, Glebe Farm Road, Birmingham B33 9NA Tel: 0121 464 4210

Tuesday 29 <sup>th</sup> November 2.00pm-3.00pm	Kings Heath Library, High Street, Birmingham, B14 7SW Tel: 0121 464 1515
Wednesday 30 <sup>th</sup> November 2.00pm-3.00pm	Kings Norton Library, Pershore Road South, Birmingham, B30 3EU Tel: 0121 464 1532
Thursday 1 <sup>st</sup> December 11.00am-12.00noon	Kents Moat Library, 55-57 Pool way, Birmingham, B33 8NF Tel: 0121 464 5755
Thursday 1 <sup>st</sup> December 2.00pm-3.00pm	Spring Hill Library, Spring Hill, Birmingham B18 7BH Tel: 0121 464 7422
Friday 2 <sup>nd</sup> December 2.00pm-3.00pm	Boldmere Library, 119 Boldmere Road, Birmingham, B73 5TU Tel: 0121 464 1048
Monday 5 <sup>th</sup> December 11.00am-12.00noon	Quinton Library, Ridgacre Road, Birmingham, B32 2TW Tel: 0121 464 7400
Monday 5 <sup>th</sup> December 2.00pm-3.00pm	Selly Oak Library, 669 Bristol Road, Birmingham, B29 6AE Tel: 0121 464 0403
Tuesday 6 <sup>th</sup> December 11.00am-12.00noon	Small Heath Library, Muntz Street, Birmingham, B10 9RX Tel: 0121 464 6155
Tuesday 6 <sup>th</sup> December 2.00pm-3.00pm	Shard End Library, The Shard, All Saints Square, Shard End Crescent, Birmingham, B34 7AG Tel: 0121 464 6779
Wednesday 7 <sup>th</sup> December 11.00am-12.00noon	Ward End Library, Washwood Heath Road, Birmingham, B8 2HF Tel: 0121 464 0366
Wednesday 7 <sup>th</sup> December 2.00pm-3.00pm	Sutton Coldfield Library, Lower Parade, Sutton Coldfield, B72 1XX Tel: 0121 464 2274
Thursday 8 <sup>th</sup> December 11.00am-12.00noon	Sheldon Library, Brays Road, Birmingham, B26 2RJ Tel: 0121 464 3512
Thursday 8 <sup>th</sup> December 2.00pm-3.00pm	Stirchley Library, Bournville Lane, Birmingham, B30 2JT Tel: 0121 464 1534
Tuesday 13 <sup>th</sup> December 11.00am-12.00noon	Sparkhill Library, 641 Stratford Road, Birmingham, B11 4EA Tel: 0121 303 0732
Tuesday 13 <sup>th</sup> December 2.00pm-3.00pm	Tower Hill Library, Tower Hill, Birmingham B42 1LG Tel: 0121 464 1948
Wednesday 14 <sup>th</sup> December 2.00pm-3.00pm	Walmley Library, Walmley Road, Sutton Coldfield, B76 1NP Tel: 0121 464 1842
Thursday 15 <sup>th</sup> December 11.00am-12.00noon	Weoley Castle Library, 76 Beckbury Road, Birmingham, B29 5HR Tel: 0121 464 1664
Thursday 15 <sup>th</sup> December 2.00pm-3.00pm	Yardley Wood Library, Highfield Road, Birmingham, B14 4DU Tel: 0121 464 2110



## Questionnaire

**Have your say on the future shape of the Library Service in Birmingham and tell us how the proposed changes may affect you.**

Please read the supporting information provided before completing this survey.

The survey should take about 15 minutes to complete. Thank you in advance for your time.

The deadline for completed returns is **23<sup>rd</sup> January 2017**. Either on-line or by posting/handing-in at any library in Birmingham.

If you would like this information in a different format e.g. large print, Braille or in any other language, please contact **Noella O’Gorman on 0121 303 6674**.

### About your use of Birmingham Library Services:

#### 1. Are you responding to this consultation as...? (Please select ALL that apply)

- |  |   |
|--|---|
| I am a resident                          | I am an MP  |
| I am a library user                      | I am a councillor                                   |
| I am a member of library staff           | I am a parish/town councillor                       |
| I am a volunteer                         | I am an individual interested in running a library  |
| I represent a voluntary organisation     | I represent a group interested in running a library |
| I represent a public sector organisation | I represent a school                                |
| I represent/own a local business         | Other, please state _____                           |
| I represent a community group            |   |

#### 2. Which of the following libraries do you use most often? Please select your top THREE:

Acocks Green Library, Shirley Road, Birmingham, B27 7XH	
Aston Library, 99 Whitehead Road, Birmingham, B6 6EJ	
Balsall Heath Library, Moseley Road, Balsall Heath, Birmingham, B12 9BX	
Bartley Green Library, Adams Hill, Birmingham, B32 3QG	
Birchfield Library, Trinity Road, Aston, Birmingham, B6 6AH	
Bloomsbury Library, The POD Oliver Street, Nechells B7 4NX	
Boldmere Library, 119 Boldmere Road, Birmingham, B73 5TU	
Druids Heath Library, Idmiston Croft, Birmingham, B14 5NJ	

Erdington Library, Orphanage Road, Birmingham, B24 9HP	
Frankley Library, Balaam Wood Academy, Birmingham. B45 0EU	
Glebe Farm Library, Glebe Farm Road, Birmingham B33 9NA	
Hall Green Library, 1221 Stratford Road, Hall Green, Birmingham, B28 9AD	
Handsworth Library, Soho Road, Birmingham, B21 9DP	
Harborne Library, High Street, Birmingham, B17 9QG	
Kents Moat Library, 55-57 Pool Way, Birmingham, B33 8NF	
Kings Heath Library, High Street, Birmingham, B14 7SW	
Kings Norton Library, Pershore Road South, Birmingham, B30 3EU	
Kingstanding Library, Kingstanding Road, Birmingham, B44 9ST	
Mere Green Library, 30A Mere Green Road, Birmingham, B75 5BT	
Northfield Library, 77 Church Road, Birmingham, B31 2LB	
Perry Common Library, College Road, Birmingham, B44 0HH	
Quinton Library, Ridgacre Road, Birmingham, B32 2TW	
Selly Oak Library, 669 Bristol Road, Birmingham, B29 6AE	
Shard End Library, The Shard, All Saints Square, Birmingham, B34 7AG	
Sheldon Library, Brays Road, Birmingham, B26 2RJ	
Small Heath Library, Muntz Street, Birmingham, B10 9RX	
South Yardley Library, Yardley Road, Birmingham, B25 8LT	
Sparkhill Library, 641 Stratford Road, Birmingham, B11 4EA	
Spring Hill Library, Spring Hill, Birmingham, B18 7BH	
Stirchley Library, Bournville Lane, Birmingham, B30 2JT	
Sutton Coldfield Library, Lower Parade, Sutton Coldfield, Birmingham, B72 1XX	
Tower Hill Library, Tower Hill, Birmingham, B42 1LG	
Walmley Library, Walmley Road, Sutton Coldfield, B76 1NP	

Ward End Library, Washwood Heath Road, Birmingham, B8 2HF	
Weoley Castle Library, 76 Beekbury Road, Birmingham, B29 5HR	
West Heath Library, Temporarily closed	
Yardley Wood Library, Highfield Road, Birmingham, B14 4DU	
Library of Birmingham	
Mobile Library Service	
Library Service at Home	

**3. How often do you visit a library in Birmingham? (Please select ONE only)**

Several times a week  
At least once a week  
At least once a month  
Every few months  
About once a year  
Less than once a year

**4. If you have not used a Birmingham library in the last 12 months, please tell us why and what would encourage you to use it more often?**

**5. How often do you use any of the following services provided by a Birmingham Community Library? (Please select ONE per row)**

Several times a week/At least once a week/At least once a month/Every few months/About once a year/Less than once a year  
Website  
Public PCs  
Wi-Fi  
Borrow a book  
Reserve a book  
Printing/photocopying/scanning/fax services  
Access to information  
Attend library events/activities/groups  
Space to meet people or study  
Educational resources and support  
Informal learning  
Hire of meeting rooms  
Volunteer

**6. Overall, which of the following do you consider to be most important? (Please select UP TO FIVE only)**

Website  
Public PCs  
Wi-Fi  
Borrow a book  
Reserve a book  
Printing/photocopying/scanning/fax services  
Access to information  
Attend library events/activities/groups  
Space to meet people or study  
Educational resources and support  
Informal learning  
Hire of meeting room  
Staff  
Other, please state: \_\_\_\_\_

**7. How do you normally travel to the library?**

Walk  
Bus  
Car/Motorbike  
Bicycle  
Train  
Other

**8. When do you like to visit the library?**

Monday Tuesday Wednesday Thursday Friday Saturday

Morning  
Lunchtime  
Afternoon  
Evening  
I never visit the library

**9. When would you like your local library to be open? Please tick all that apply.**

Monday Tuesday Wednesday Thursday Friday Saturday Sunday

Mornings 9-12  
Afternoon 12-3  
Late afternoon 3-6  
Evenings 6-9

Other suggestions

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**10. How far do you travel to your preferred library?**

Less than 1 mile  
1-2 miles  
More than 2 miles

Several times a week  
At least once a week  
At least once a month  
Every few months  
About once a year  
Less than once a year  
Never used

- Library catalogue
- Reservations and renewals
- E-books, e-Mags and e-Audio loans
- Online joining
- Finding your nearest library/opening times
- General information about the Library Service
- Online access to resources eg ancestry, driving theory test, citizenship
- Event and activity information

	Excellent	Good	Fair	Poor	Very poor
Library catalogue					
Reservations and renewals					
E-books, e-Mags and e-Audio loans					
Online joining					
Finding your nearest library/opening times					
General information about the Library Service					
Online access to resources eg ancestry, driving theory test, citizenship					
Event and activity information					
Overall appearance					
Ease of use					

Strongly agree   Agree   Neither agree nor disagree   Disagree   Strongly disagree   Don't know

- One catalogue for books and E-books
- Online reading groups
- Personalised book recommendations
- Children's online reading challenges
- Online payment of fines
- Improved library service online mobile app
- Other comments or features that would encourage you to use it more:

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**15. If you do not use the Library Website, please tell us why not:**

**16. To what extent do you agree or disagree with the Community Library Tiers? (Please select ONE only)**

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Don't know

**17. Is the reason for your answer to Q15 based on how the proposal impacts on your chosen library or the entire network?**

**18. Do you have any suggestions on how the Community Library Tiers proposal could be improved?**

**19. To what extent do you agree or disagree with the following statements?**

Strongly agree / Agree / Neither agree nor disagree / Disagree / Strongly disagree / Don't know

- The Society of Chief Librarians Universal Offers: Reading; Learning; Health; Digital and Information should form the main focus of a community library service.
- It is better to keep a library open with reduced opening hours, than to close it.
- If a library is to close then the service at a neighbouring library should be enhanced.
- Community Groups wanting to work in partnership should receive staff support, books and I.T.
- Customers should be encouraged to use the self-service kiosks so that staff can concentrate on dealing with enquiries, delivering sessions for children and adults and outreach work.
- Library services do not have to be delivered from the current library building if a better property solution exists.
- Small one off grants that enable the community to work in partnership should be made available for service proposals in Tier 4.

**20. To what extent will the proposed opening hours for your most visited library, affect your ability to use the library service? (Please select ONE only)**

A great deal    A little    Not at all    Don't know

**21. Why do you say this?**

**22. In order to maximise the number of libraries remaining open in Birmingham we are proposing to introduce a charge of £1.00 to reserve items, would you agree with this proposal?**

Yes   No   Don't know

## **COMMUNITY LED LIBRARIES**

*Birmingham City Council wants to work with local people to find flexible and sustainable ways of providing a library service which can be used for years to come. We will continue to provide core services and deliver a comprehensive and efficient library service but we want to enhance this core offer by working with local communities to offer additional services. Please read the supporting information for more detail on the Community Options and examples of where community involvement is already happening.*

**23. Which of the following statements apply to you/your organisation or group? (Please select all that apply)**

We currently share a building with a library.

We are interested in having a library service occupy space in our premises

We are interested in moving our business/service/group into an existing library building

We have a building that could be available to host a community led library

We are interested in offering aspects of a library service i.e. books for loan or public Wi-Fi

Other (Please specify):

**24. To what extent might you want to be involved in supporting the delivery of library services in your area? (Please select ONE only)**

A great deal    A little    Not at all    Don't know

**25. If you would like to formally register your interest please leave your preferred contact details here:**

**26. If you may be interested, on average how many hours each week would you be willing to volunteer? (Please select ONE only)**

Less than 2 hours

2-4 hours

4-6 hours

6-10 hours

More than 10 hours

Don't know

**27. What would encourage you to get involved in supporting a local community library in your area?**

**28. What type of involvement would you like to have?**

**29. What information, advice or support would you/your organisation or group need from Birmingham City Council in order to run a tier 3 library in partnership with Birmingham City Council?**

**30. Which of the following options, if any, do you think Birmingham City Council should consider for your local library? (Please select all that apply)**

- ☐ Partnering with a local community group/organisation to lead and develop the library offer within that locality possibly attracting local sponsorship or funding.
- ☐ Share the current library space with other services i.e. Housing Associations, advice agencies, community meeting rooms, business start-ups etc., thereby retaining but reducing the space available for traditional library services but offering a wider variety of service provision.
- ☐ Moving aspects of the library offer into the building of other service providers.
- ☐ Providing a mobile library service stop instead.
- ☐ Providing an electronic access point within the community for enquiries to be made for book requests and delivery.



- ☐ Allow staff in Community Libraries in Birmingham to set up their own company via a staff led mutual.
- ☐ None of the above

**31. Finally, to what extent do you agree or disagree that the tiered proposals will safeguard a future for Birmingham's Community Library Service? (Please select ONE only)**

Strongly agree   Agree   Neither agree nor disagree   Disagree   Strongly disagree   Don't know

**32. Please explain your answer and how you think the proposals should be changed:**

**33. Are you?**

Female   Male

**34. How old are you?** \_\_\_\_\_

**35. I would describe myself as...**

Asian/Asian British

Black/African/Caribbean/Black British

Mixed/Multiple Ethnic Group

Prefer not to say

White (British, Irish, Other)

Other ethnic group: \_\_\_\_\_

**36. Do you consider yourself to have a disability?**

Yes   No

**37. If you consider yourself to have a disability, which of the below do you consider yourself to have? (Please select all that apply)**

Blind or serious visual impairment

Deaf or hearing impairment

Learning difficulty, such as dyslexia

Long-standing illness or health condition eg leukaemia or epilepsy

Mental health condition eg depression, anxiety or schizophrenia

Physical impairment or mobility issue

Social/communications impairment, such as Asperger's or autism

Other : \_\_\_\_\_

**38. Do you look after someone in your family who has an illness or a disability?**

Yes   No

**39. Are you a Birmingham City Council employee?**

Yes   No

**40. What is your full postcode? This will not identify your house.**

**41. If you would like to be kept informed about the consultation, please provide your email address or your postal address.**

**Please tell us any other comments you have:**

**Thank you very much for taking the time to complete this survey.**

Responses to this questionnaire will be held and processed by Birmingham City Council for the purpose of undertaking a city wide survey on the future shape of the Library Service. Results from the survey may be published as anonymised data. If you choose to provide your contact details, this information will only be used for the purposes of informing you further about the consultation and/ or contacting you about community led library proposals and will not be disclosed without your consent.

The information you provide will be held and processed in accordance with the Data Protection Act 1998 and the Council's privacy policy, which can be found at [www.birmingham.gov.uk/privacy](http://www.birmingham.gov.uk/privacy).