

Members are reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting

BIRMINGHAM CITY COUNCIL

LADYWOOD DISTRICT COMMITTEE

TUESDAY, 22 SEPTEMBER 2015 AT 14:00 HOURS
IN COMMITTEE ROOMS 3 & 4, COUNCIL HOUSE, VICTORIA
SQUARE, BIRMINGHAM, B1 1BB

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chairman to advise the meeting to note that this meeting will be webcast for live and subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs. The whole of the meeting will be filmed except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

3 MINUTES

To confirm and sign the minutes of the last meeting on 21 July, 2015.

4 COMMUNITY SAFETY

As requested at the previous meeting Superintendent Beard has been invited to attend the meeting to discuss further the Performance Indicators relating to Community Safety that affect the Ladywood District.

5 SMITHFIELD DEVELOPMENT

Richard Cowell & Josie Turner will attend to present details of the development (Councillor Spence asked this to be included on the agenda.)

6 TOPICS FOR THE NEIGHBOURHOOD CHALLENGE

Item for discussion

3 - 12

13 - 50

7 **PLACE DIRECTORATE QUARTER 1 PERFORMANCE REPORT**

Report of the Service Director, Place Directorate

51 - 114

8 **HOUSING TRANSFORMATION BOARD PERFORMANCE REPORT
QUARTER 1**

Report of the Service Director, Place Directorate - Kate Foley

115 - 120

9 **CONSULTATION ON THE BIRMINGHAM DEVELOPMENT PLAN
EXAMINATION INSPECTOR PROPOSED MODIFICATIONS**

As part of the 6 week consultation period to consult with District Committees on the proposed modifications recommended by the Birmingham Development Plan Examination Inspector.

Please see the link to the report and check the size of the appendices to the report before printing.

<http://consult.birmingham.gov.uk/portal/ps/bp/bdpmods/>

10 **DATE OF NEXT MEETING**

To note that meetings will take place at 1400 hours in the Council House on the following dates:-

10 November 2015

Thursday 14 January 2016

8 March 2016

11 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

12 **AUTHORITY TO CHAIRMAN AND OFFICERS**

Chairman to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

MINUTES OF THE LADYWOOD DISTRICT COMMITTEE HELD ON TUESDAY 21 JULY 2015 AT 1500 HOURS IN COMMITTEE ROOM 6, COUNCIL HOUSE, BIRMINGHAM

PRESENT: - Councillors Sir Albert Bore, Kath Hartley, Ziaul Islam, Nagina Kauser, Chaman Lal, Yvonne Mosquito, Chauhdry Rashid, Carl Rice and Sharon Thompson.

ALSO PRESENT: Lesley Poulton, Head of Ladywood District
Pete Hobbs, Service Integration Head
Fazal Khan, Finance Manager
Kate Foley, Acting Senior Service Manager
Kay Thomas, Area Democratic Services Officer

ELECTION OF THE EXECUTIVE MEMBER FOR LADYWOOD DISTRICT

RESOLVED:-

- 227 a) That Councillor Ziaul Islam be appointed as the Executive Member for Ladywood District for the 2015/16 Municipal Year, ending with the first meeting of the Committee in 2016/17.
- b) That Councillor Sharon Thompson be elected as the Vice-Chair for Ladywood District for the 2015/16 Municipal Year, ending with the first meeting of the Committee in 2016/17

NOTICE OF RECORDINGS

- 228 The Chair advised the meeting to note that;

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APOLOGIES

- 229 Apologies were submitted on behalf of Councillors Tahir Ali and Muhammad Afzal.

Ladywood District Committee –
21 July 2015

MINUTES

- 230 The minutes of the meeting held on 10 March 2015 were agreed and signed as a correct record.
-

MEMBERSHIP OF THE COMMITTEE

- 231 The membership of the Committee was noted as follows;

Aston Ward - Councillors Muhammad Afzal, Ziaul Islam, Nagina Kauser
Ladywood Ward - Councillors Sir Albert Bore, Kath Hartley, Carl Rice
Nechells Ward - Councillors Tahir Ali, Yvonne Mosquito, Chaudhry Rashid
Soho Ward – Councillors Chaman Lal, Sybil Spence, Sharon Thompson

DECLARATIONS OF INTEREST

- 232 Members were reminded that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at this meeting. If a pecuniary interest was declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.
-

CODE OF CONDUCT

- 233 The Code of Conduct was submitted and noted;
- (See Document No 1)
-

DISTRICT COMMITTEE FUNCTIONS AND GUIDELINES

- 234 The following District Committee terms of reference were submitted and noted;
- (See Document No 2)

Councillor Sir Albert Bore emphasised the need to recognise the differing roles and responsibilities that were now associated with District and Ward Committees that needed to be taken seriously to ensure that District Committees in particular fulfilled their new role. Reference was made to the training provided for Executive Members and Vice- Chairs and until training was available for all Members, Councillor Sir Albert Bore suggested it might be useful to arrange an informal Members briefing session so that the Chair could advise the Committee on the outcome of the training.

Councillor Thompson welcomed the suggestion of an informal workshop so that a wider discussion could be had in respect of the way forward for District Committees, to also include discussion regarding the involvement of active community groups and the community leadership role of councillors.

It was therefore agreed that an informal Members workshop be arranged to discuss in more detail the new role for the District Committee.

DISTRICT COMMITTEE APPOINTMENTS

The following schedule of appointments was submitted;

(See Document No 3)

It was noted that an appointment from the Soho Ward was required to the Soho Road Business Improvement District.

The Committee was advised that Councillor Quinn had expressed an interest in the appointment to the Southside BID but after some discussion it was agreed that the appointment to the BID should come from the Ladywood District Committee.

RESOLVED:-

- 236 That the following appointments be made to the organisations listed below for the 2015/16 Municipal Year;
1. Corporate Parenting - Councillor Champion – Councillor Sharon Thompson
 2. **APPOINTMENTS REFERRED FROM CABINET**
 - a) Golden Hillock Community Care Centre – Councillor Chauhdry Rashid
 - b) St Anne's Accommodation - Councillor Chauhdry Rashid
 - c) West Side Partnership Ltd (Business Improvement District) – Councillor Carl Rice
 - d) Retail Birmingham Ltd (Business Improvement District) – Councillor Kath Hartley
 - e) Colmore Business District Ltd (Business Improvement District) – Cllr Kath Hartley
 - f) Southside Business Ltd (Business Improvement District) – Cllr Chauhdry Rashid
 - g) Soho Road (Business Improvement District) – Councillor Chaman Lal
 3. **CHAMPION/ LEAD MEMBER ROLES**
 - a) Environmental Champion – Councillor Kath Hartley
 - b) Health & Wellbeing –Councillor Sybil Spence
 - c) Local Delivery Group (Community Safety) – Cllr Kauser (Cllr Thompson as substitute member)
 - d) Youth Champion –Councillor Nagina Kauser
 - e) Employment/Life Long Learning – Councillor Yvonne Mosquito
 - f) Housing Champion – Councillor Carl Rice
 - g) Parent Partnership – Councillor Sharon Thompson
 - h) Cultural Heritage Champion – Councillor Carl Rice

CONSULTATION ON LICENSING FOR THE PRIVATE RENTED SECTOR

The following report was submitted;

(See Document No 4)

Pete Hobbs attended the meeting and outlined the details of the consultation exercise that was currently taking place in respect of the extension of the Council's Licensing Scheme for the Private Rented Sector.

The Chairman expressed his concern regarding Birmingham City University in Perry Barr and also the plight of newcomers to the City and asked that these areas be included in the consultation.

Councillor Rice referred to the District Convention where there had been considerable discussion at the housing workshop on the rapid growth of the private rented sector across the District and the issues that a transient population brought to the area. While there was no issue with the private rented sector as a housing provider the management of properties by inexperienced landlords and where properties were considered merely as an investment caused difficulties to arise. Councillor Rice requested that the Be Heard link be forwarded to Councillors so that it could be shared with the community.

Councillor Lal welcomed further licensing of the private rented sector and urged a wider scheme be introduced in view of the number of landlords who did not care for their tenants or properties resulting in other residents suffering anti-social behaviour and rundown properties. The replication of licensing schemes undertaken by the London boroughs should be introduced in Birmingham.

Councillor Thompson thanked Pete Hobbs for attending the Soho Ward Committee to report on the consultation but said that a number of residents had not made comments at that meeting and queried whether comments from those who had already contacted the Private Rented Sector Team would form part of the consultation. She was aware that many residents in Soho would not use the website.

Councillor Hartley referred to large areas of concentrated private rented sector housing such as Summerfield where there would be resident and Member support for an extended licensing pilot scheme. The area suffered from a high turn-over of tenants leading to a lack of community cohesion, environmental issues and poor property maintenance which detracted from the area. There was also an issue where family homes were being purchased by landlords and converted to HMO's and the growth of the private rented sector not only in areas with older properties but also in the Jewellery Centre and core City Centre was disturbing the lives of those who had purchased their properties or had longer leases.

Lesley Poulton advised that the private rented sector was an issue across the District and that the impact on the wider area and the challenge of ensuring there was a neighbourhood management function in areas with little or no council housing needed careful consideration. The private rented sector could have been a topic for the Districts Community Challenge function but a scrutiny review was already planned therefore this Committee could have an input into that review. Councillor Rice as the Housing

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Champion for the District said that he would put together a submission for inclusion in the review but said that he would need evidence from Ward Councillors.

In response to the points raised Pete Hobbs made the following points;

- With regard to the changes at Birmingham City University, they were key stakeholders and would therefore be involved in the process.
- Work was ongoing with the National Landlords Association to promote standards and longer tenancies.
- He undertook to re-send the Be Heard link to Members together with other ways to consult the community.
- It was not practical to license all landlords but the legislation had changed and the number of pilots would be determined by the findings of the consultation.
- With regard to people who had contacted the private rented sector already, incorporating their feedback in the consultation would be taken on board.
- The use of an Article 4 directive could be relevant to the Summerfield area and a briefing on this could be arranged.
- Licensing the private rented sector would not affect tenancy lengths or anti-social behaviour as landlords did not control tenants but it would sit alongside other powers available to the City Council. The National Landlords Association wanted to see schemes that incorporated 'wrap around' services in a licensed area.
- Councillors could contact him to discuss the matter further outside of the meeting.

RESOLVED:-

237

That the report be noted.

PLACE DIRECTORATE PERFORMANCE REPORT 2014/15 Q4

The following report was submitted:-

(See document No. 5)

Lesley Poulton referred to the red performance indicators highlighted through the report and the explanation for some of those performances that had been circulated at the meeting. She suggested that the community safety matters be discussed in more detail at the next meeting and that Superintendent Beard be invited to attend.

Councillor Rice referred to violence against the person which was constantly above target in Ladywood but that at NTG meetings this was explained as being as a consequence of domestic violence. He queried the need for the police to require corroborative evidence from the victim before taking a case forward and felt more political resources needed to be devoted to the issue. Lesley Poulton stated that reduction in violence with injury was a police priority and that resources had been moved to deal with crime against the most vulnerable and this included domestic abuse.

Councillor Lal expressed his concern at the increase in recorded crime and queried the correlation between the increase and the cuts being made across the Force. Any improvements to the figures required more effective policing and the impact of the cuts was not only having an effect on crime figures but also the confidence of the

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Community in the local police and therefore this message needed to be sent back to the Chief Constable.

Councillor Mosquito said that an increased confidence in reporting domestic abuse, the investigation of crimes such as child sexual exploitation and the way crimes were recorded had an impact on the figures. There was less tolerance of domestic abuse and lower level crime in this area was also being reported. The reasons behind the increase of violent crimes in Ladywood needed to be investigated as there were other driving factors than the loss of police officers.

Councillor Lal said that police officers were themselves advising of the impact of the cuts and this was affecting confidence. Councillor Mosquito said that she was concerned that officers were feeling that way and undertook to raise the matter with the Police and Crime Commissioner and the Chief Constable.

Councillor Sir Albert Bore suggested that the Lead Officers for all service areas connected to a red indicator be advised that the Committee had noted the performance targets and would be examining the Quarter 1 report and would wish to have an understanding of what was being done to change those red RAG ratings. This would be undertaken as part of the Committee's new scrutiny role and officers held to account where improvements were not made.

RESOLVED:-

- 238
- a) That the report be noted.
 - b) That further consideration be given to the Community Safety performance indicators at the September meeting and that the Superintendent for West and Central LPU be invited to attend.

HOUSING TRANSFORMATION BOARD PERFORMANCE REPORT Q4 2014/15

The following report was submitted:-

(See document No. 6)

Kate Foley outlined the details of the report and highlighted the explanations for some of the areas of concern as set out in the narrative provided with the report.

The Chairman made reference to housing repairs and whilst this was not highlighted as an area of concern he was being made aware by tenants that jobs were not being completed in the allotted timescales and therefore he asked that this be investigated.

Councillor Rice paid tribute to the work undertaken by Phil Terry, Contract Team Manager for housing and asked that his gratitude be forwarded to Phil. In respect of the report, Councillor Rice referred to void properties and the number of empty properties that were being let to tenants within a specified time frame requiring the properties to be taken in whatever condition they were left in. He therefore requested that the repairs were undertaken to properties that were accepted quickly as a matter of urgency.

Councillor Rice referred to the choice based letting system which on occasion allowed tenants into designated blocks where they were incompatible with the designation and

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created anti-social behaviour issues. He queried whether there was a system for flagging up this type of situation so that it could be dealt with appropriately.

Councillor Rashid commented on the number of cases he had been alerted to last winter regarding boiler breakdowns that had taken unacceptably long periods of time to repair and he requested that care be taken that the situation was not repeated this year.

RESOLVED:-

239 That the report be noted.

LADYWOOD DISTRICT – INCOME & EXPENDITURE FOR THE YEAR ENDING 31 MARCH 2015

The following report of the Service Directors (District Services & Housing Transformation) & the Director of Finance was submitted;

(See Document No 7)

Fazal Khan outlined the main points of the report and in response to a comment made by the Chairman regarding the underspend figure confirmed that the sum in the report was correct.

Councillor Rice stated that the District Team had managed its budget well to achieve the under spend that it had. Other Districts had not managed an under spend but had their overspends written off. He therefore queried the incentive for Districts to manage their budgets effectively.

Fazal Khan stated that historically the Ladywood District budget had been well managed and was one of the few Districts that managed a surplus. However in light of the Kerslake recommendations, Cabinet had agreed to write-off the surpluses, a decision ratified by Council.

Councillor Sir Albert Bore advised that the budget allocated to the Districts in 2014/15 was no longer available and that funding now sat at the Centre as Cabinet Members responsibility therefore as there were no District budgets for 2015/16 any District debt had to be written-off. He acknowledged that Ladywood District had not had a debt.

Councillor Rice suggested that in view of those comments Cabinet consider a District innovation fund and that past financial performance be taken into account when allocating funding as recognition of good management.

RESOLVED:-

- 240 a) That the net overspend of £0.350m for Directly Managed and SLA services as detailed in appendix 1 to the report submitted, compared to a breakeven position at month 10, be noted. This is prior to taking into account the write off of prior year overdrawn reserves and use of credit balances of £0.360m. The net overspend has been written off corporately as approved by Cabinet on 16 March 2015

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- b) That the financial position on the Community Chest of an under spend of £0.115m, as detailed in appendix 2 to the report submitted, which will be carried forward into 2015/16 to fund approved commitments, be noted.
- c) That an appropriation to reserves of £0.100m that has been made to meet commitments in 2015/16 relating to the transition of a Community Asset within the District to ensure its sustainable future be noted.

DATES OF FUTURE MEETINGS

241 That it be noted that the Ladywood District Committee will meet on the following dates at the Council House at 2.00pm

2015

22 September
10 November

2016

Thursday 14 January
8 March

OTHER URGENT BUSINESS

PLANNING APPLICATION NO 2015/02982/PA – DEVELOPMENT OF (MITCHELLS & BUTLERS CITY ROAD SPORTS GROUND) LAND FRONTING CITY ROAD/CITY PARK ROAD, SOHO B16 9PU

Councillor Rice submitted a petition signed by 615 local residents opposed to the application by Persimmon Homes to develop the green field at the Mitchells & Butlers City Road sports ground in Soho for a residential development of 116 properties.

Councillor Rice, reading from the supporting letter to the petition, said that residents were objecting to the application due to the density of the proposed development, especially given that the Deers Leap estate situated opposite the site where 900 homes had been built on woodland had unsold and vacant properties still available. Ladywood was a densely populated district that had a shortage of football pitches and open spaces, a situation that would worsen as the population grew as projected. Persimmon Homes intended to use the Section 106 money from the development to reinstate the Avery Sports Ground situated in Harborne. However the reinstatement of one sports ground outside the area at the expense of another was unacceptable. Brownfield sites suitable for housing development were available in the area and would be more acceptable to the local community than the loss of a green open space.

Councillor Rice said the petition, that had in excess of 600 signatures, had a covering letter which explained in detail the reasons for the local opposition to the planning application. He had agreed to accept the petition as there was no Ward Committee meeting or full City Council meeting due to be held before the application would be considered by the Planning Committee. Councillor Rice sought the Committees support for and agreement to the petition be forwarded to the Planning Department as an objection for inclusion in the report for determination by the Planning Committee.

Councillor Lal expressed his support for the petition and said that the developer had failed to deliver a promised play area as part of a previous development in the area and

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was therefore concerned that consideration was being given to allowing a further development by the same developer. He also stated in the strongest possible terms his opposition to the intention to use the Section 106 funding to reinstate the Avery Sports Ground located in Harborne. The suggestion of taking funding from one of the poorest parts of the City to fund facilities in a much more affluent area could not be condoned.

Councillor Hartley also expressed her support for the petition but commented that the land in question was an eyesore as it had been left to become derelict and therefore although she opposed the density of the proposed application a more appropriately sized development suitable for the area and the size of the land might be acceptable. However, notwithstanding that comment, Councillor Hartley said she could not support the intention to use any Section 106 funding from a development in the Ladywood District where the need for open green spaces was far greater than that in Edgbaston District.

Councillor Rice commented that care should be taken where land owned by developers was allowed to become an eyesore with the intention that development of the site would then be welcomed as an improvement. Approval for the development of land should only be granted if the development was right for the area.

Councillor Kauser concurred with the comments made and also expressed her objection to the application.

The Committee unanimously;

RESOLVED:-

242 That the Planning Committee be advised of the Ladywood District Committee's objection, in the strongest possible terms, to planning application 2015/02982/PA from Persimmon Homes to develop the land fronting City Road and Rotton Park Road, Soho B16 9PU for the following reasons;

- a) The density of the proposed development to build 116 dwellings was too great especially as the site was directly opposite the 900 home Deers Leap Estate where properties remain vacant, unsold and to let.
- b) The proposed site was a 100year old green field sports ground designated as a site of Local Interest and Nature Conservation.
- c) Nearby brown field sites remain undeveloped.
- d) The loss of open space in an area with a shortage of open spaces and playing pitches.
- e) The intention by Persimmon Homes to use Section 106 monies from the development to reinstate the Avery Sports ground located in Harborne thereby taking funding from one of the poorest parts of the City to fund facilities in a more affluent area.

AUTHORITY TO ACT BETWEEN MEETINGS

RESOLVED:-

243 In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee.

The meeting ended at 1655 hours.

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Chairman

Place Directorate

Ladywood District




Performance Report Quarter 1 2015/16

Report produced by: Place Directorate
Directorate Performance and Support Services Team

Date: 18.08.15 Version: 1.6

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Colour coding to Charts

	District Performance 2014/15
	District Performance 2015/16
	City Performance

Sport & Leisure

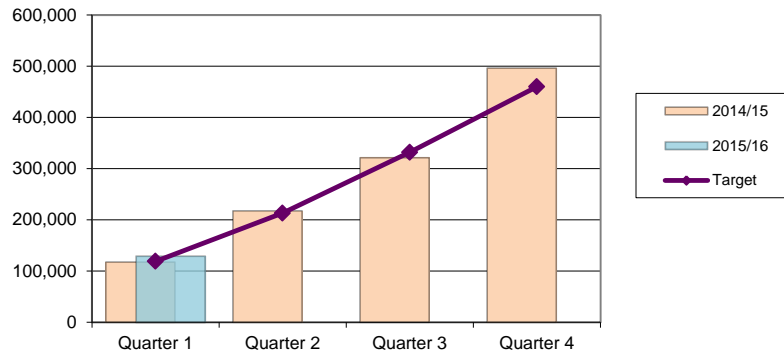
Ladywood District

Contact - Dave Wagg

Quarter 1

Total attendance by District

RAG **Green**

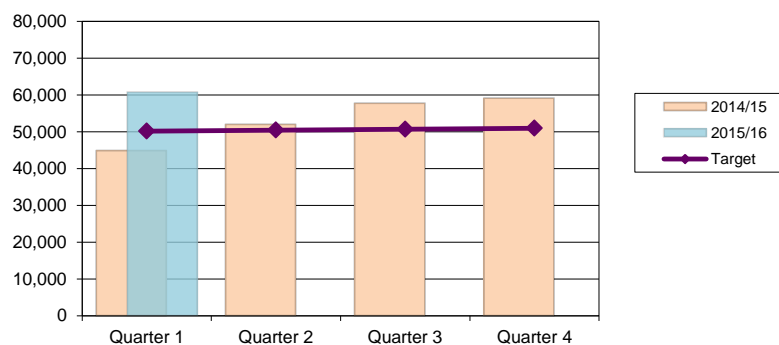


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	117,993	217,814	321,571	496,230
2015/16	129,427			
Target	119,033	213,114	331,982	460,111

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	867,299			
Target	1,421,150	2,783,278	4,279,126	5,525,359

Total number of leisure cards

RAG **Green**



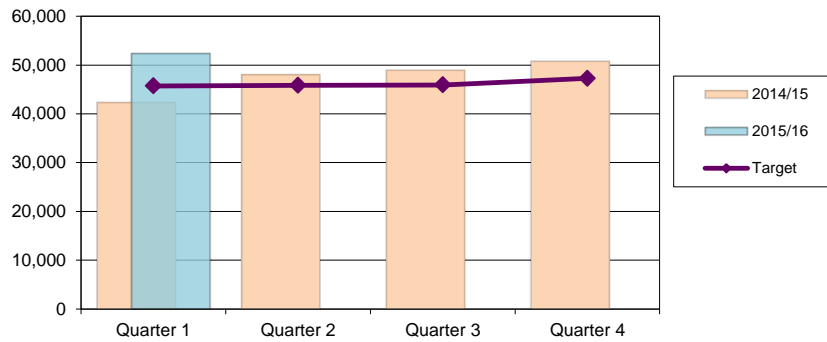
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	44,936	52,078	57,750	59,211
2015/16	60,810			
Target	50,185	50,435	50,685	50,935

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	543,027			
Target	496,051	498,527	501,010	503,501

Total number of BeActive members

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	42,351	48,037	48,966	50,780
2015/16	52,381			
Target	45,709	45,822	45,936	47,253

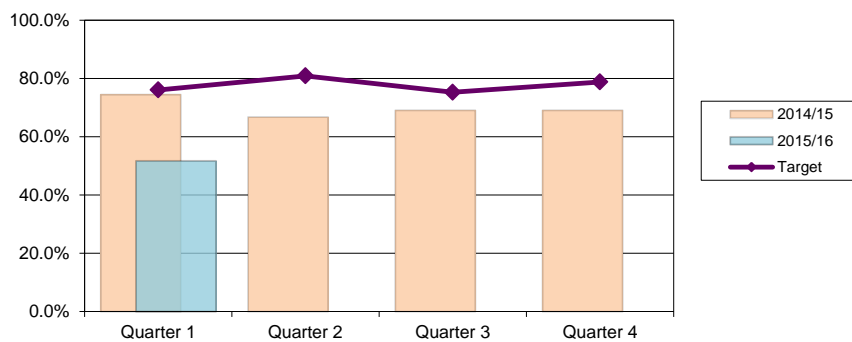
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	442,495			
Target	403,989	405,099	406,105	419,146

Percentage satisfied with Sport & Leisure facilities

Birmingham Residents Tracker

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	74.5%	66.8%	69.1%	69.1%
2015/16	51.7%			
Target	76.1%	80.9%	75.2%	78.8%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	60.4%			
Target	74.1%	77.9%	75.1%	76.4%

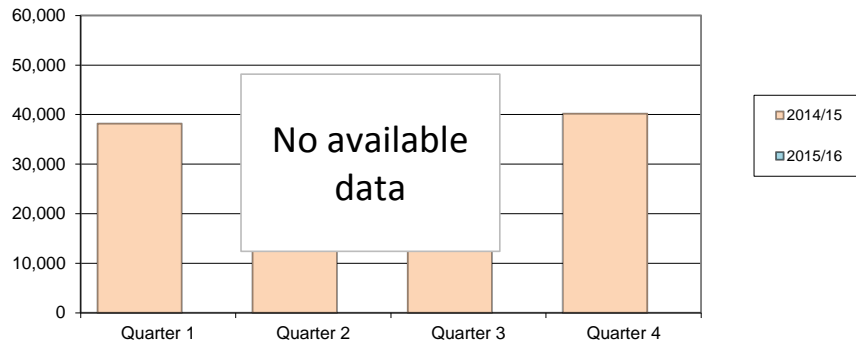
Community Libraries

Ladywood District

Contact - Kevin Duffy

Quarter 1

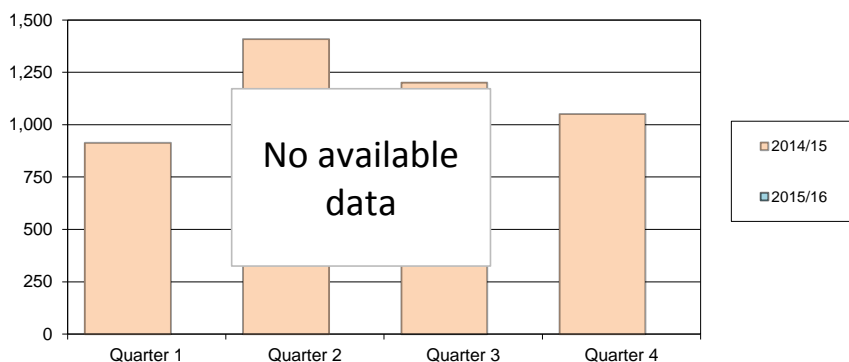
Number of books and audio visual / electronic items issued



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	38,215	42,119	38,491	40,213	159,038
2015/16	No available data				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	0				0

New members

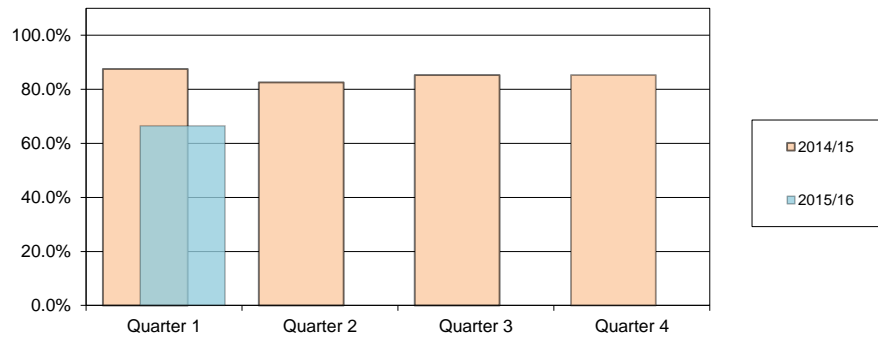


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	913	1,408	1,201	1,051	4,573
2015/16	No available data				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	0				0

Percentage satisfied with Libraries

Birmingham Residents Tracker

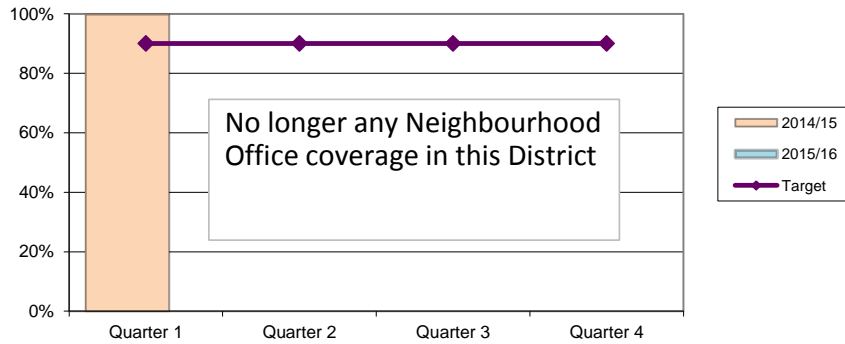


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	87.6%	82.5%	85.3%	85.3%
2015/16	66.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	67.3%			

Percentage of appointments offered within 10 days

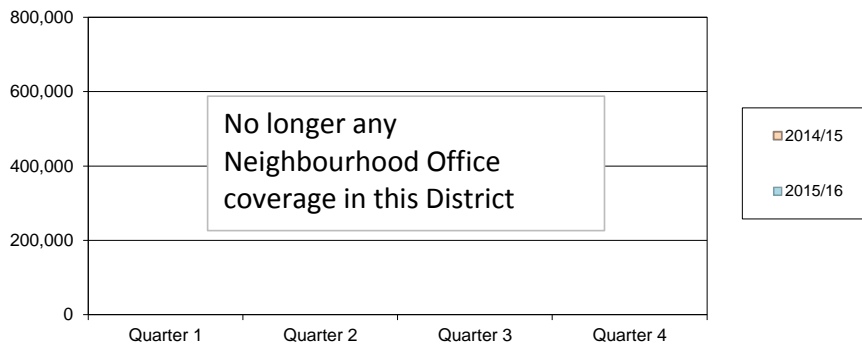
RAG



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100%	n/a	n/a	n/a
2015/16	n/a			
Target	90%	90%	90%	90%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	96%			
Target	90%	90%	90%	90%

Benefit Take-Up



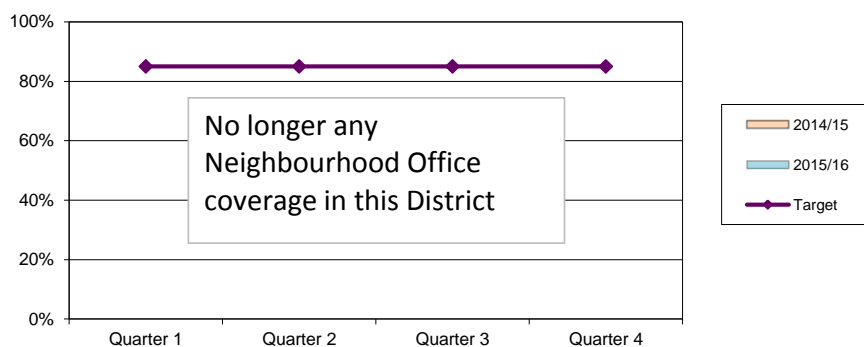
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	n/a	n/a	n/a	n/a
2015/16	n/a			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	1,449,628			

Customer satisfaction with Neighbourhood Offices

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	n/a	n/a	n/a	n/a
2015/16	n/a			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	100%			
Target	85%	85%	85%	85%

Youth Service

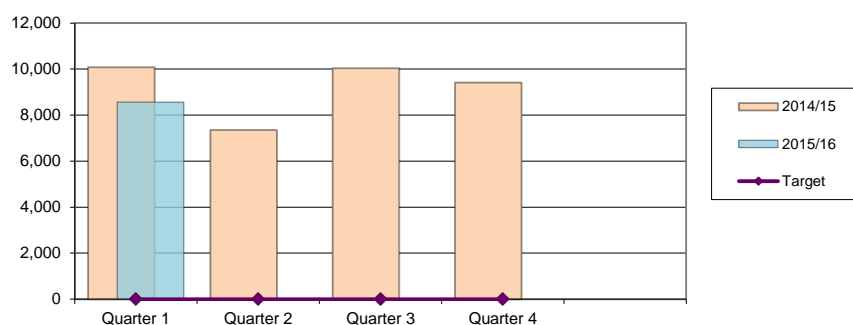
Ladywood District

Contact - Mark Shaw

Quarter 1

Attendance of young people ages 11-25 engaged in youth work delivered by Birmingham Youth Service (BYS) - Year end target only

RAG Year end target only

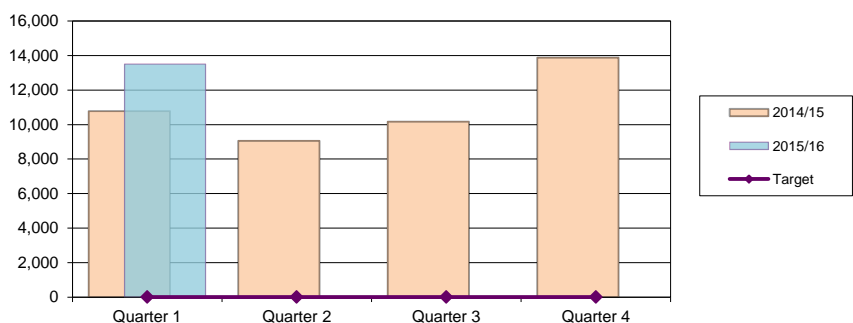


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	10,084	7,355	10,043	9,408	36,890
2015/16	8,560				
Target	0	0	0	0	34,250

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	29,956				29,956
Target	0	0	0	0	126,250

Total attendance of all young people aged 11-25 who access Birmingham Youth Service provision (BYS) - Year end target only

RAG Year end target only

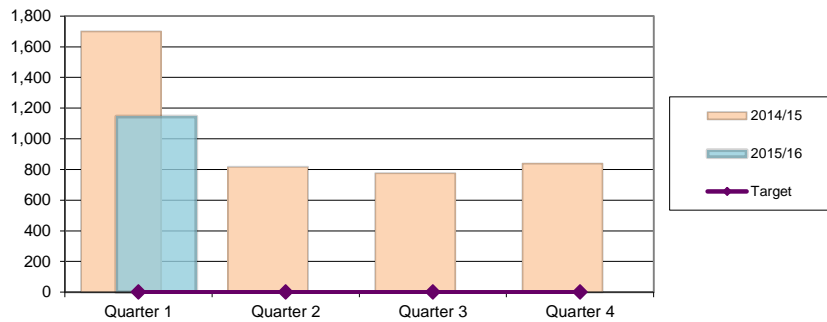


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	10,788	9,057	10,172	13,871	43,888
2015/16	13,507				
Target	0	0	0	0	42,250

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	44,524				44,524
Target	0	0	0	0	168,250

Contacts the number of different young people 11-25 engaged in youth work delivered by Birmingham Youth Service (BYS) - Year end target only

RAG Year end target only

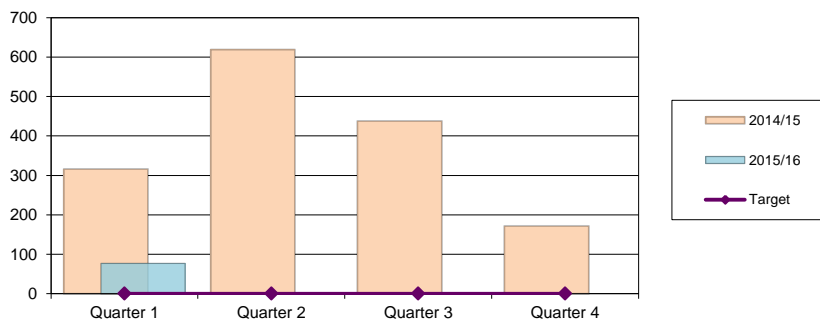


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	1,700	817	775	839	4,131
2015/16	1,145				
Target	0	0	0	0	3,075

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	3,923				3,923
Target	0	0	0	0	11,075

Recorded outcomes of young people 11-25 delivered by Birmingham Youth Service (BYS) - Year end target only

RAG Year end target only



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	316	619	438	172	1,545
2015/16	77				
Target	0	0	0	0	1,845

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
City	414				414
Target	0	0	0	0	6,645

Community Safety

Ladywood District

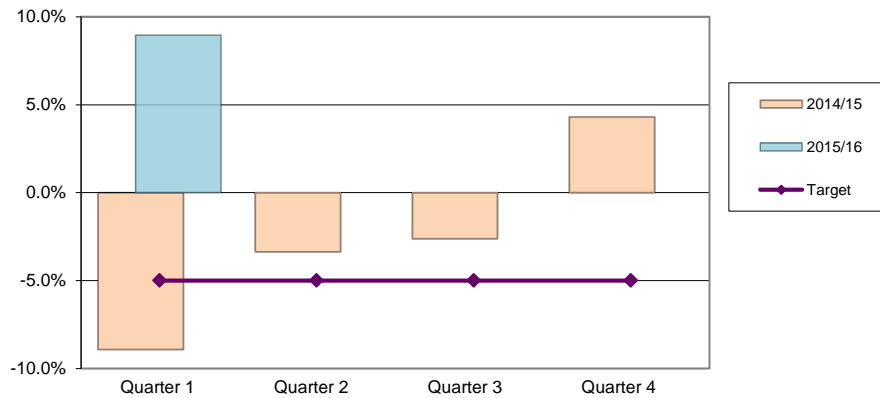
Contact - Rahila Mann

Quarter 1

Total recorded crime - Year to Date Reduction on 2014/15

RAG

Red



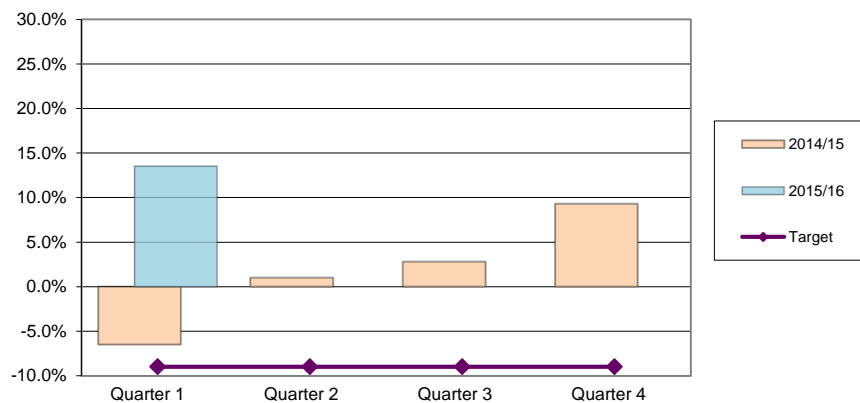
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	-8.9%	-3.4%	-2.6%	4.3%
2015/16	9.0%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	3.4%			
Target	-5.0%	-5.0%	-5.0%	-5.0%

Reduction in Violence with injury - Year to Date Reduction on 2014/15

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	-6.5%	1.0%	2.8%	9.3%
2015/16	13.5%			

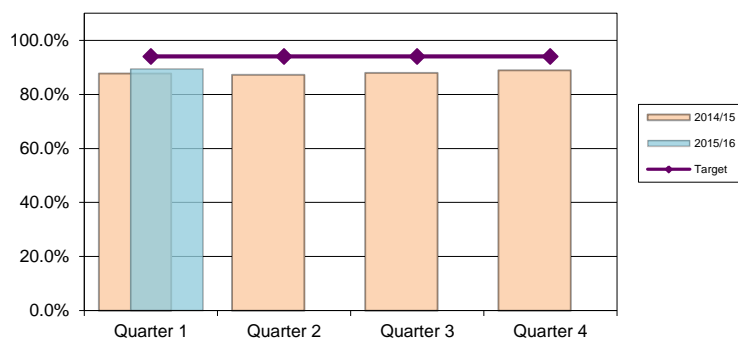
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	14.3%			
Target	-9.0%	-9.0%	-9.0%	-9.0%

Percentage of residents who feel safe in their local area during the day

Birmingham Residents Tracker

RAG

Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	87.7%	87.2%	87.9%	88.9%
2015/16	89.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	94.4%			
Target	94.0%	94.0%	94.0%	94.0%

Regulation and Enforcement

Ladywood District

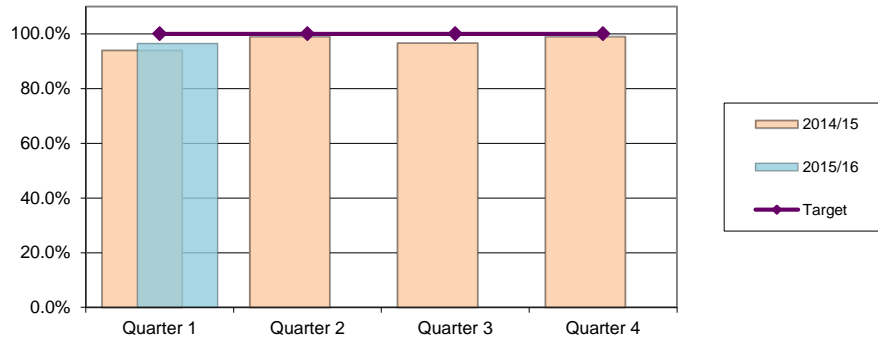
Contact - Jenny Millward

Quarter 1

Percentage of rats in garden requests dealt with within 5 working days

RAG

Amber



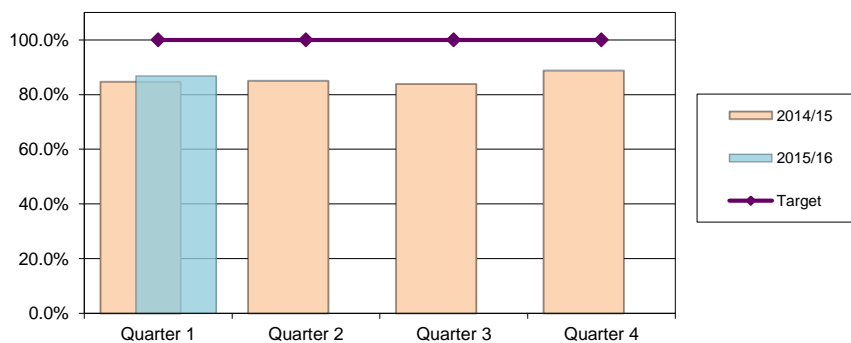
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	94.0%	99.1%	96.7%	99.0%
2015/16	96.5%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	96.9%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of rats in house requests dealt with in 1 working day

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	84.7%	85.0%	83.8%	88.8%
2015/16	86.9%			
Target	100.0%	100.0%	100.0%	100.0%

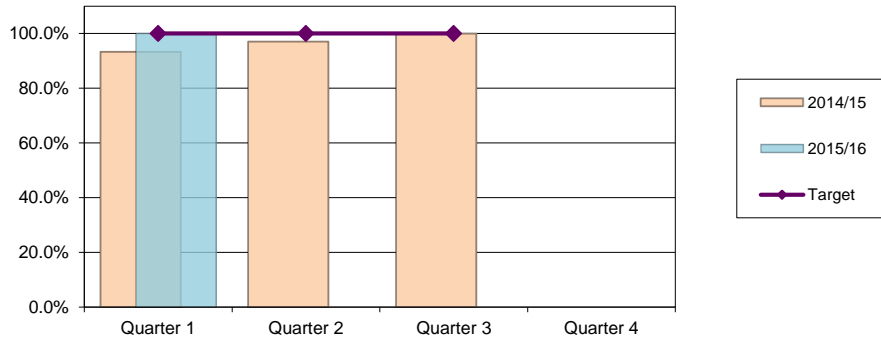
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	92.4%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of wasps requests dealt with by next working day

(Subject to an appointment being made)

RAG

Green

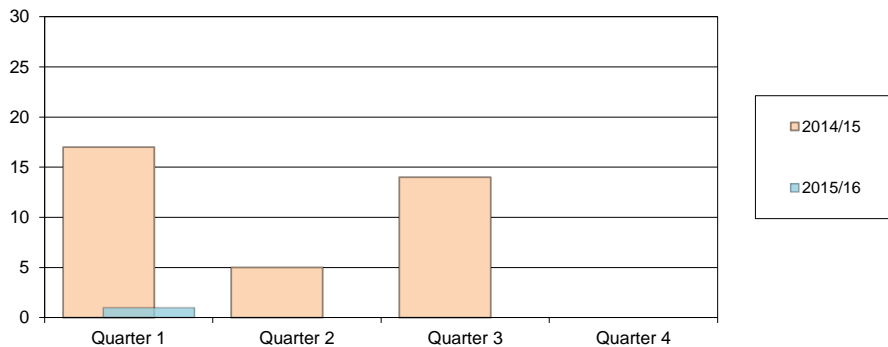


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	93.3%	97.1%	100.0%	No wasp requests
2015/16	100.0%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	99.1%			
Target	100.0%	100.0%	100.0%	100.0%

Number of Section 4 Prevention of Damage by Pests Act Notices served

- No targets for this measure - Reactive Service

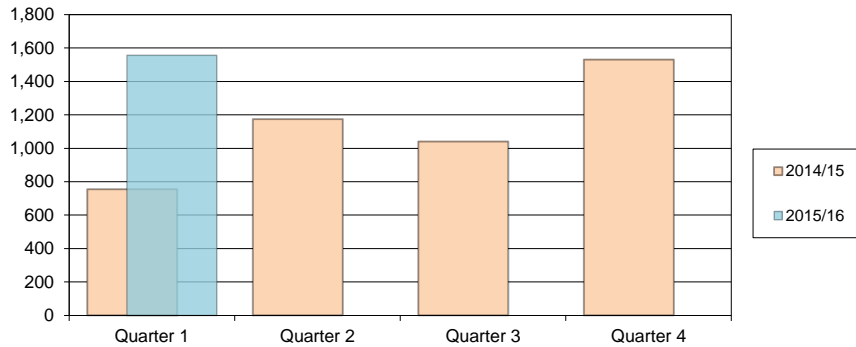


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	17	5	14	0	36
2015/16	1				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	16				

Number of Fixed Penalty Notices served

No targets for this measure - Reactive Service

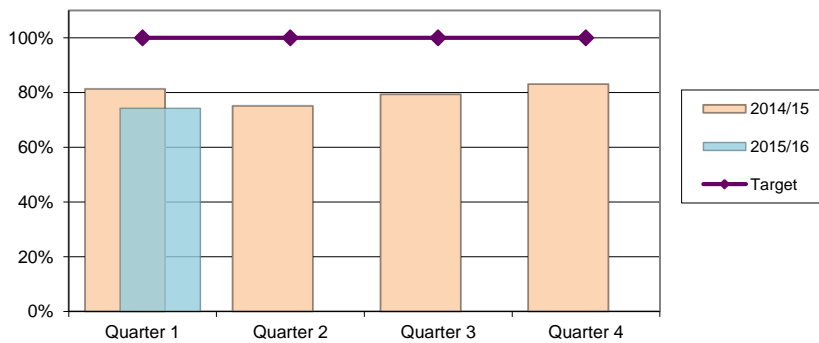


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	755	1,175	1,041	1,530	4,501
2015/16	1,556				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	1,684				

Percentage of rubbish on land requests dealt with within 5 working days

RAG Red

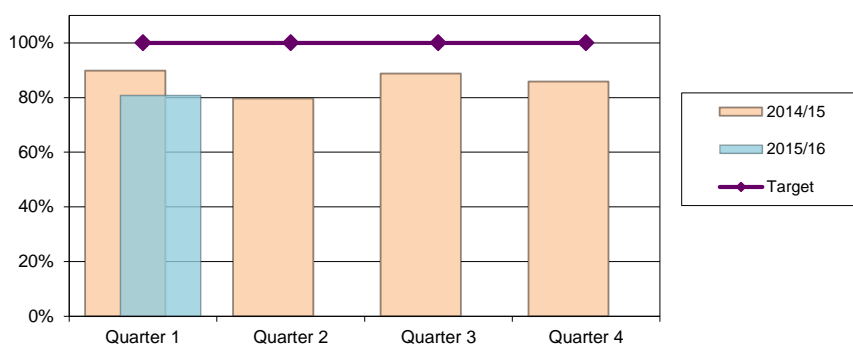


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	81.4%	75.2%	79.3%	83.1%
2015/16	74.3%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	70.5%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of rubbish on road requests dealt with within 5 working days

RAG **Red**

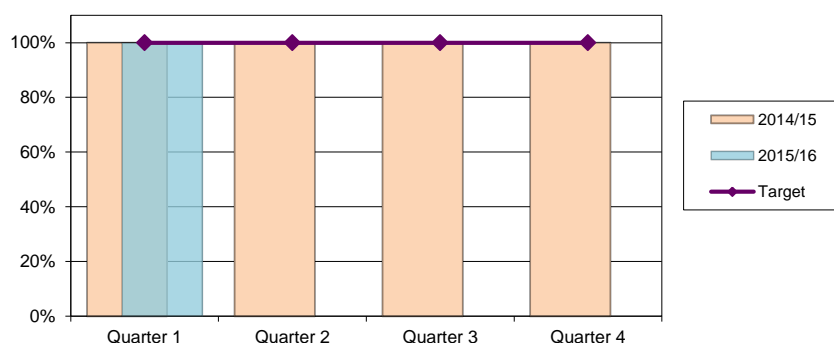


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	89.8%	79.6%	88.8%	85.8%
2015/16	80.7%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	74.1%			
Target	100.0%	100.0%	100.0%	100.0%

Percentage of dog fouling complaints dealt with within 5 days

RAG **Green**

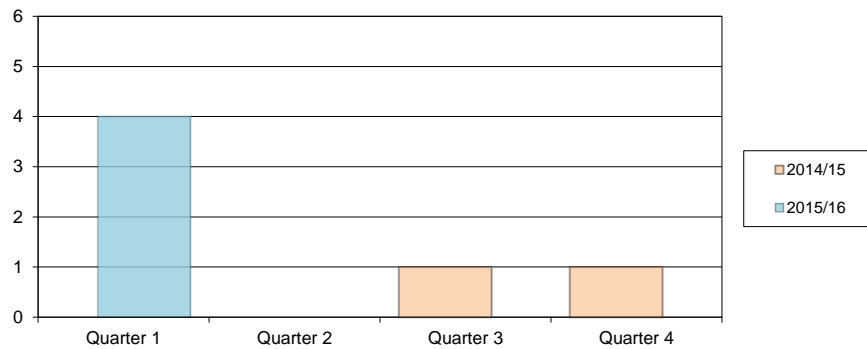


District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	100.0%			
Target	100.0%	100.0%	100.0%	100.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	100.0%			
Target	100.0%	100.0%	100.0%	100.0%

Number of proactive dog fouling exercises carried out

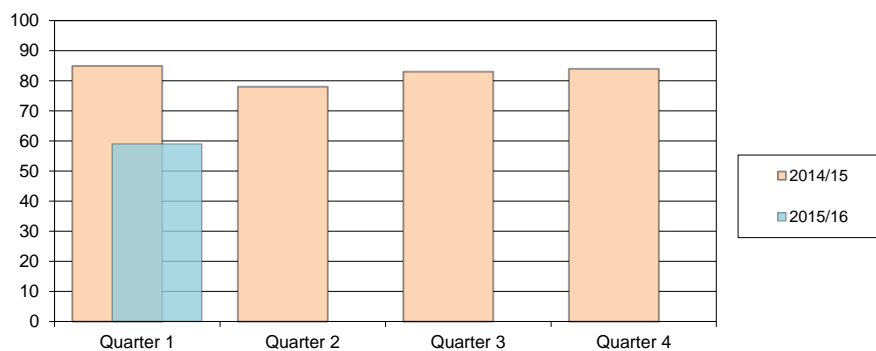
No targets for this measure - Reactive Service



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	0	0	1	1	2
2015/16	4				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	42				

Seizure of stray dogs - No targets for this measure - Reactive Service



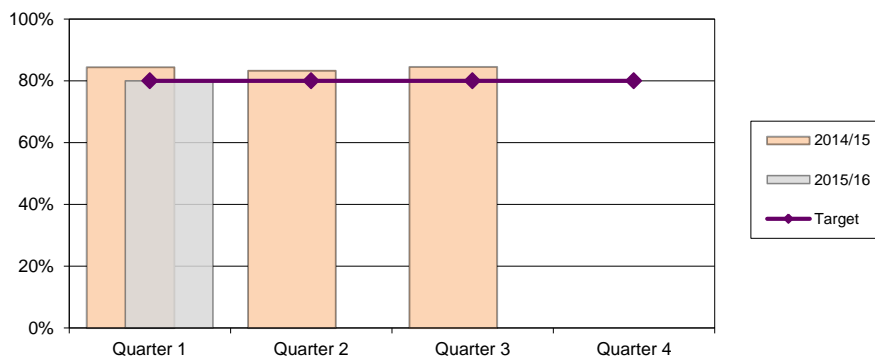
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2014/15	85	78	83	84	330
2015/16	59				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
2015/16	247				

Percentage of consumers who feel confident buying goods/services in the city - City figure

RAG

Green



City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	84.4%	83.3%	84.6%	No surveys sent
2015/16	80.0%			
Target	80.0%	80.0%	80.0%	80.0%

Parks and Grounds Maintenance

Ladywood District

Contact - Valerie Lecky

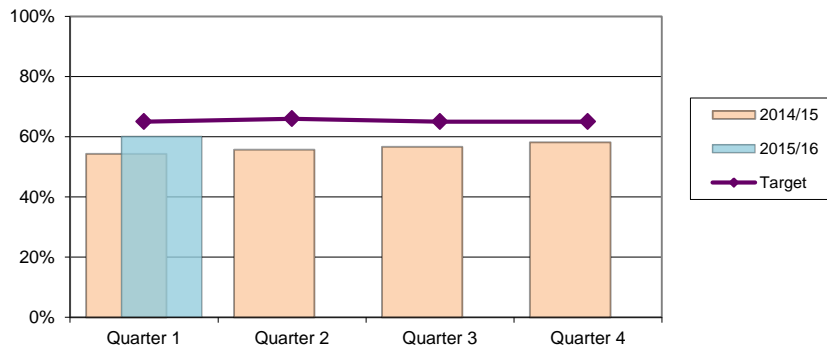
Quarter 1

Percentage who feel safe outside in local parks and play areas

Birmingham Resident's Tracker Survey

RAG

Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	54.4%	55.7%	56.6%	58.1%
2015/16	60.1%			
Target	65.0%	66.0%	65.0%	65.0%

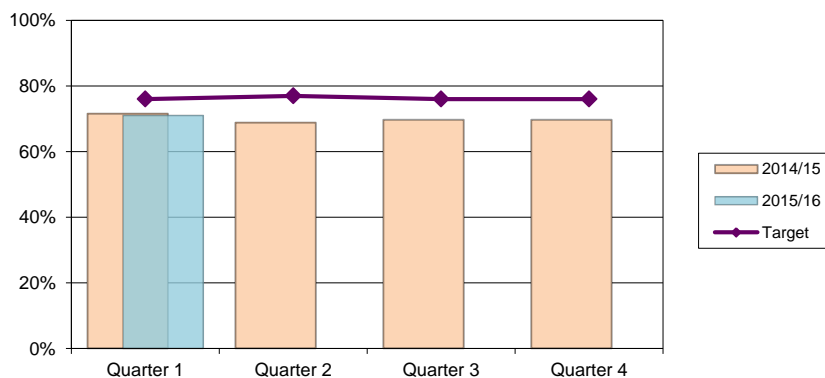
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015-16 Citywide	72.4%			
Target	65.0%	66.0%	65.0%	65.0%

Percentage satisfied with parks, open spaces

(Where used in the last 12 months) Birmingham Resident's Tracker Survey

RAG

Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	71.6%	68.8%	69.7%	69.7%
2015/16	71.0%			
Target	76.0%	77.0%	76.0%	76.0%

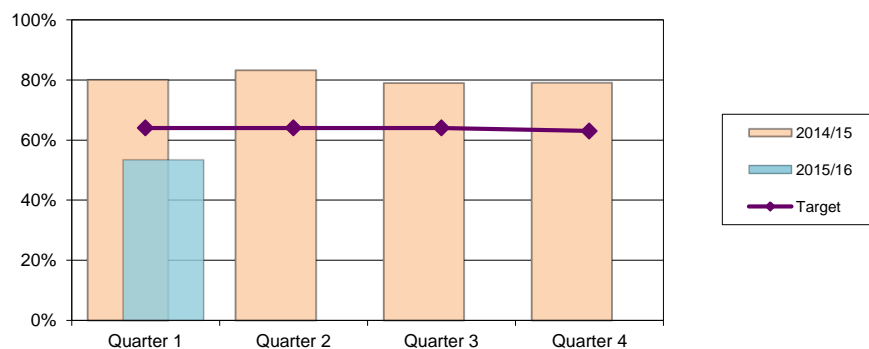
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	80.4%			
Target	76.0%	77.0%	76.0%	76.0%

Percentage satisfied with children's playgrounds and multi-use games areas

(Where used in the last 12 months) Birmingham Resident's Tracker Survey

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	80.0%	83.2%	79.0%	79.0%
2015/16	53.4%			
Target	64.0%	64.0%	64.0%	63.0%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	61.1%			
Target	64.0%	64.0%	64.0%	63.0%

Highways

Ladywood District

Contact - Alison Malik

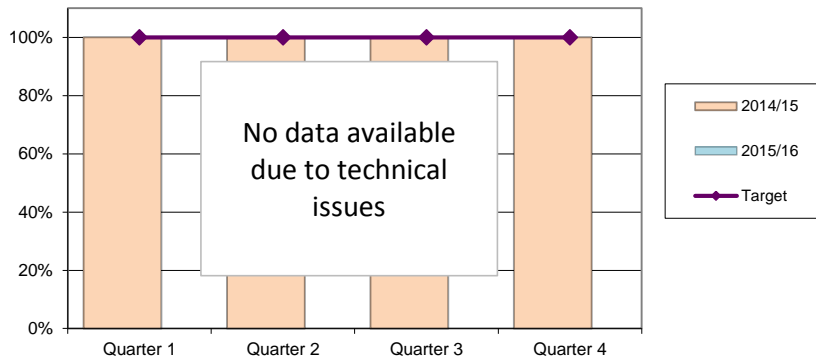
Quarter 1

No data available due to technical issues – information will be available for the following report

Dangerous defects made safe within 1 hour

RAG

No data available



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	No available data			

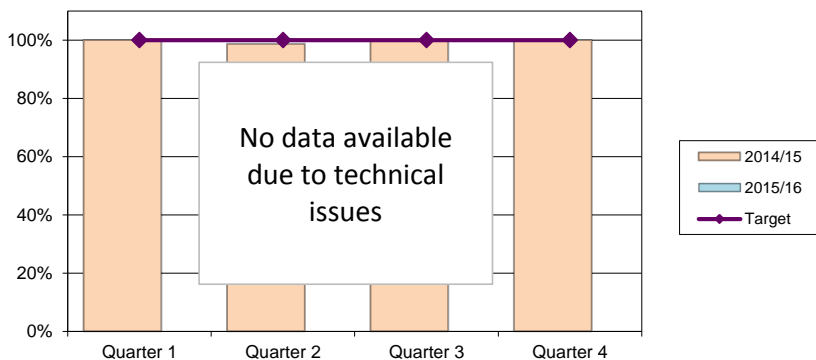
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Dangerous defects fully repaired within 28 days

No data available due to technical issues – information will be available for the following report

RAG

No data available



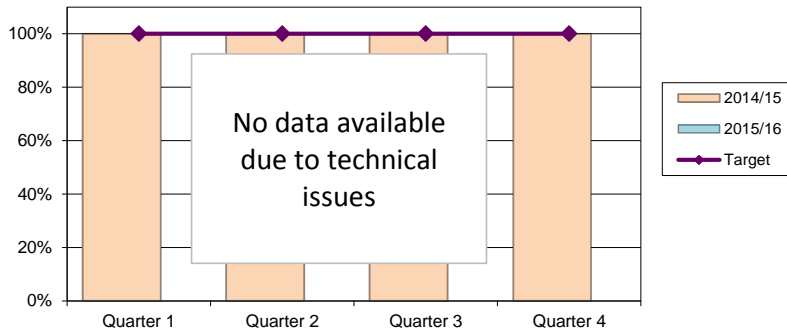
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	98.8%	100.0%	100.0%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Belisha Beacons repaired within 2 hours

No data available due to technical issues – information will be available for the following report

RAG	No data available
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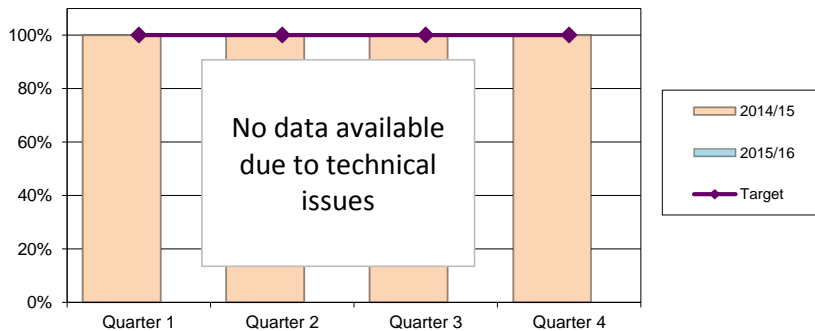
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Traffic Signals repaired within 24 hours

No data available due to technical issues – information will be available for the following report

RAG	No data available
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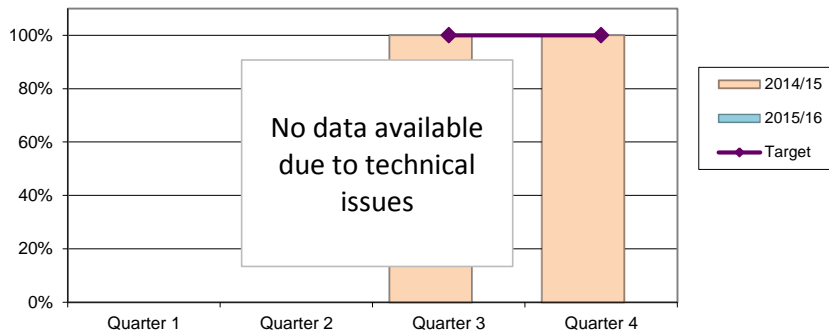
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100.0%	100.0%	100.0%	100.0%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100.0%	100.0%	100.0%	100.0%

Priority gritting routes treated within 4 hours

No data available due to technical issues – information will be available for the following report

RAG	No data available
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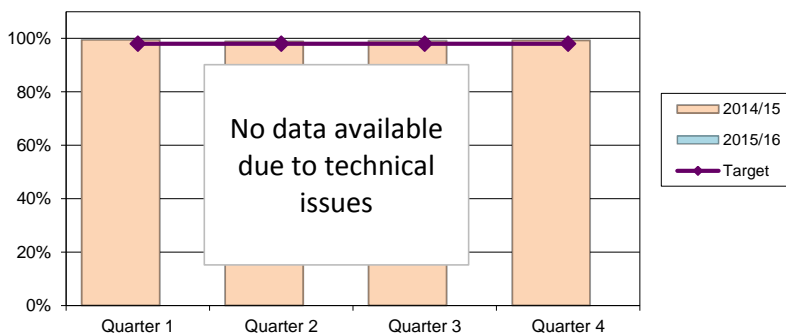
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	Seasonal Activity Only		100.0%	100.0%
2015/16				

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	Seasonal Activity Only			
Target			100.0%	100.0%

Percentage of street lighting in-light at the end of the month

No data available due to technical issues – information will be available for the following report

RAG	No data available
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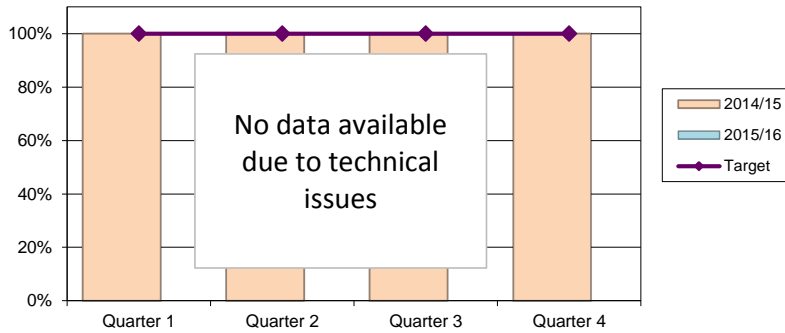
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	99.5%	98.9%	99.1%	99.3%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	98.0%	98.0%	98.0%	98.0%

Urgent aspect lamp failures replaced within 2 hours

No data available due to technical issues – information will be available for the following report

RAG	No data available
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District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	100%	100%	100%	100%
2015/16	No available data			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	No available data			
Target	100%	100%	100%	100%

Refuse Collection & Street Cleansing

Ladywood District

Contact - Kevin Mitchell

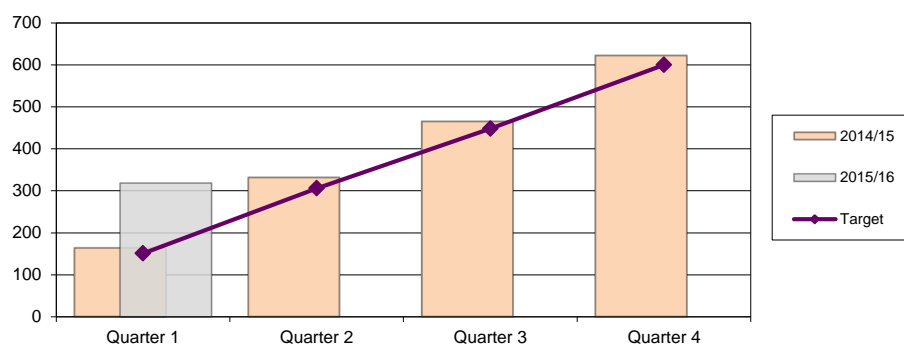
Quarter 1

Residual household waste per household - City figure

Council Business Plan Measure (CBP Measure)

RAG

Red



Smaller is better

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	164	332	466	622
2015/16	319			
Target	151	306	448	600

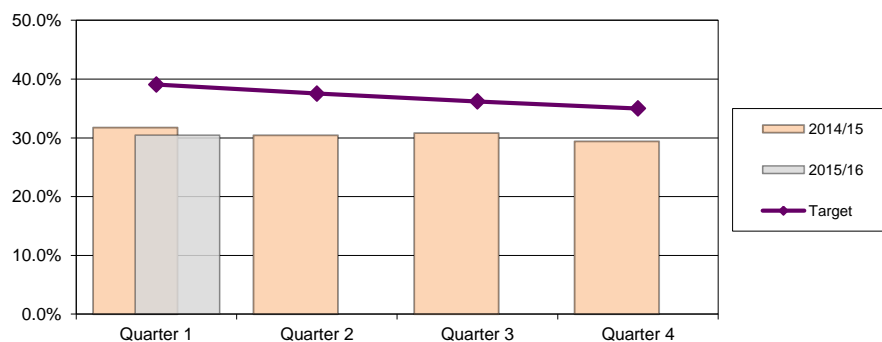
Percentage of household waste reused, recycled and composted

City figure

(CBP Measure)

RAG

Red



Bigger is better

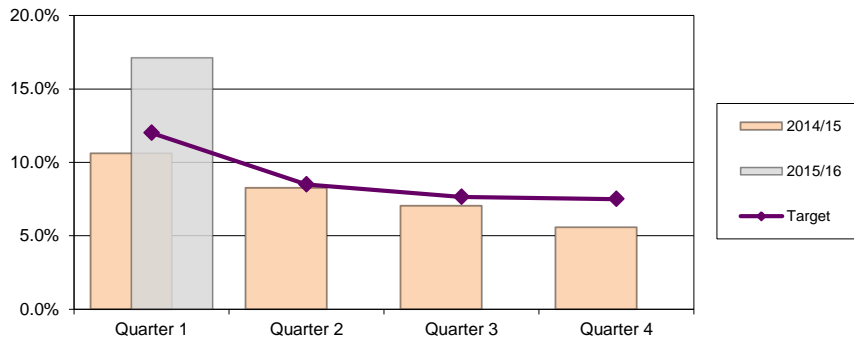
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	31.74%	30.44%	30.81%	29.40%
2015/16	30.49%			
Target	39.06%	37.54%	36.18%	35.00%

Percentage of municipal waste to landfill - City figure

(CBP Measure)

RAG

Red



Smaller is better

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	10.62%	8.26%	7.05%	5.59%
2015/16	17.12%			
Target	12.00%	8.50%	7.65%	7.50%

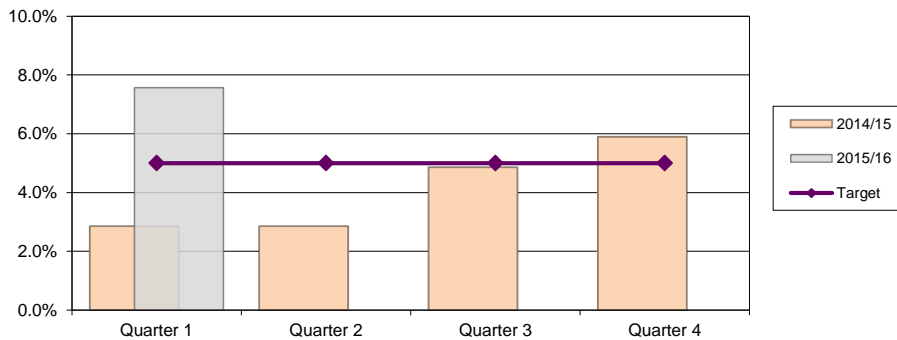
Improved street and environmental cleanliness (Level of Litter)

City figure

(CBP Measure)

RAG

Red



Smaller is better

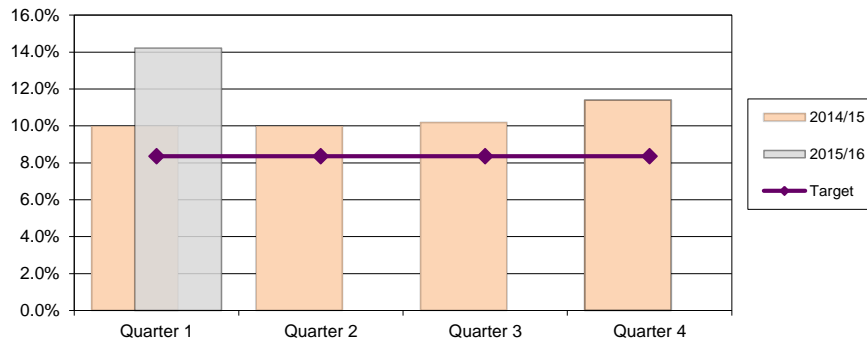
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	2.86%	2.86%	4.86%	5.90%
2015/16	7.57%			
Target	5.00%	5.00%	5.00%	5.00%

Improved street and environmental cleanliness (Level of Detritus)

City figure

RAG

Red



Smaller is better

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	10.00%	10.00%	10.18%	11.40%
2015/16	14.22%			
Target	8.35%	8.35%	8.35%	8.35%

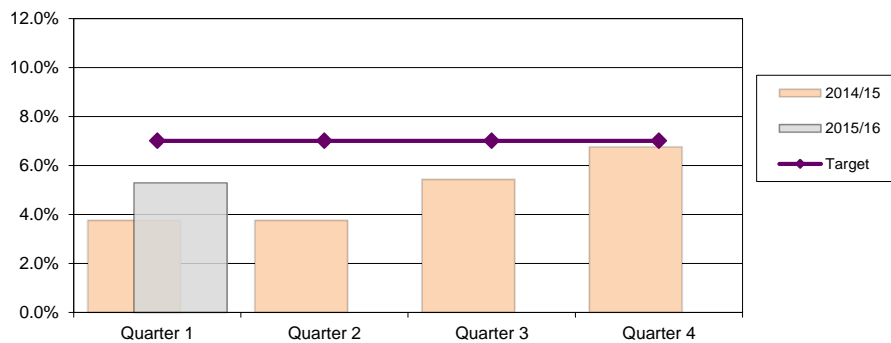
Improved street and environmental cleanliness (Level of Graffiti)

City figure

(CBP Measure)

RAG

Green



Smaller is better

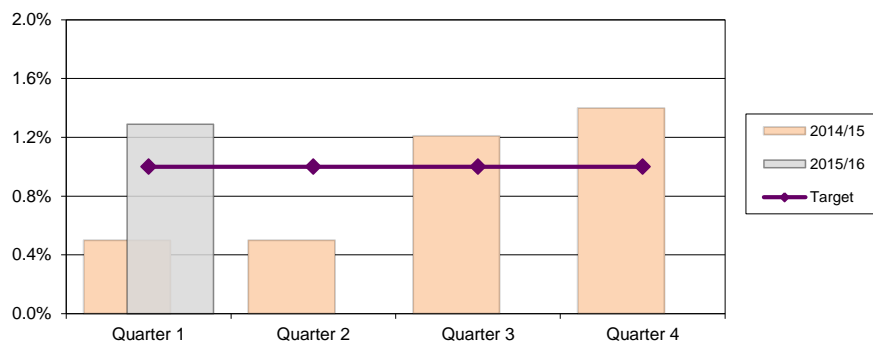
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	3.75%	3.75%	5.43%	6.76%
2015/16	5.29%			
Target	7.00%	7.00%	7.00%	7.00%

Improved street and environmental cleanliness (Level of Fly-Posting)

City figure

RAG

Red



Smaller is better

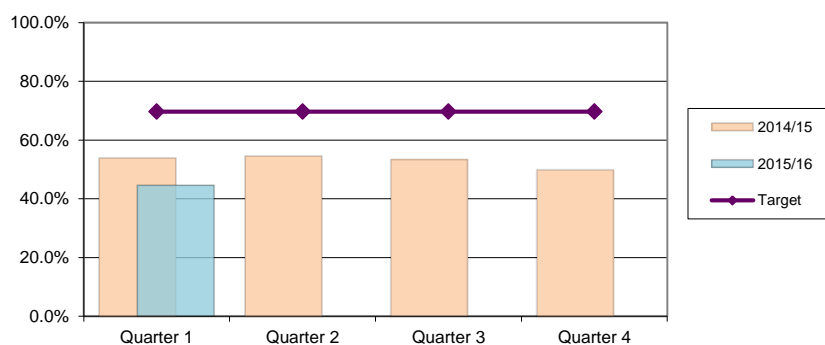
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	0.5%	0.5%	1.2%	1.4%
2015/16	1.29%			
Target	1.0%	1.0%	1.0%	1.0%

Percentage satisfied BCC has kept open public land clear of litter & refuse

Birmingham Residents Tracker Survey

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	54.0%	54.6%	53.4%	49.9%
2015/16	44.6%			
Target	69.7%	69.7%	69.7%	69.7%

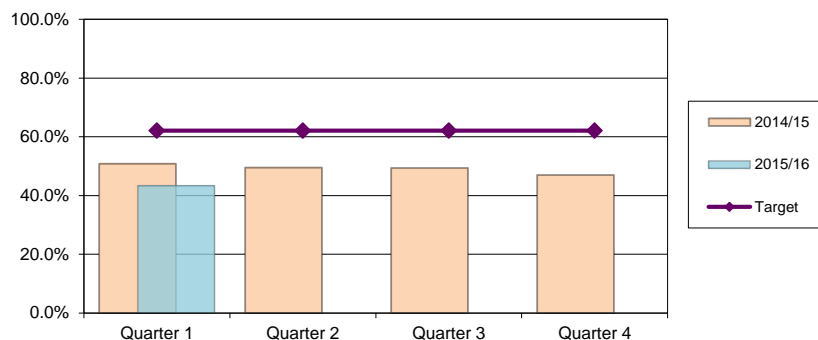
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	51.2%			
Target	68.6%	68.6%	68.6%	68.6%

Percentage satisfied with street cleanliness

Birmingham Residents Tracker Survey

RAG

Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	50.9%	49.6%	49.4%	47.0%
2015/16	43.4%			
Target	62.1%	62.1%	62.1%	62.1%

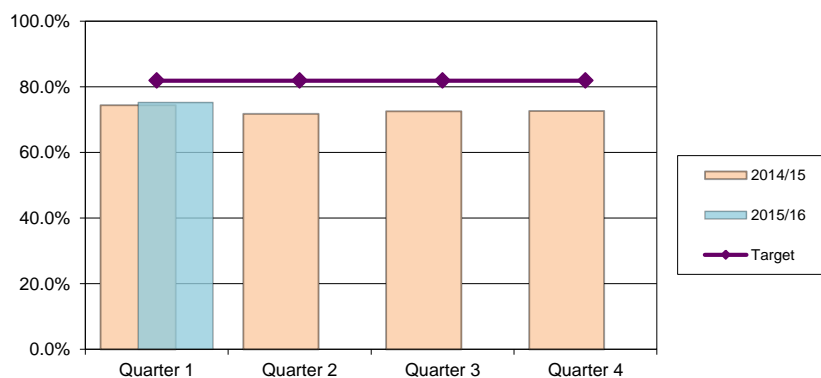
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015/16	56.5%			
Target	66.6%	66.6%	66.6%	66.6%

Percentage satisfied with the weekly collection of general household waste

(Subject to an appointment being made) Birmingham Residents Tracker Survey

RAG

Amber



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	74.4%	71.8%	72.5%	72.6%
2015/16	75.2%			
Target	81.9%	81.9%	81.9%	81.9%

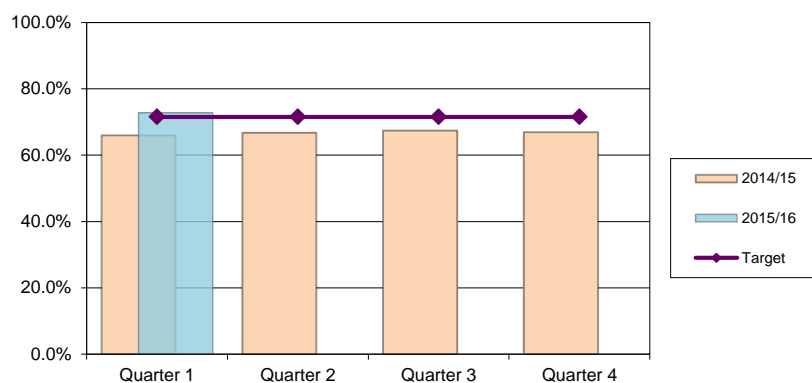
City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	87.1%			
Target	80.9%	80.9%	80.9%	80.9%

Percentage satisfied with the fortnightly collection of recyclable material

Birmingham Residents Tracker Survey

RAG

Green



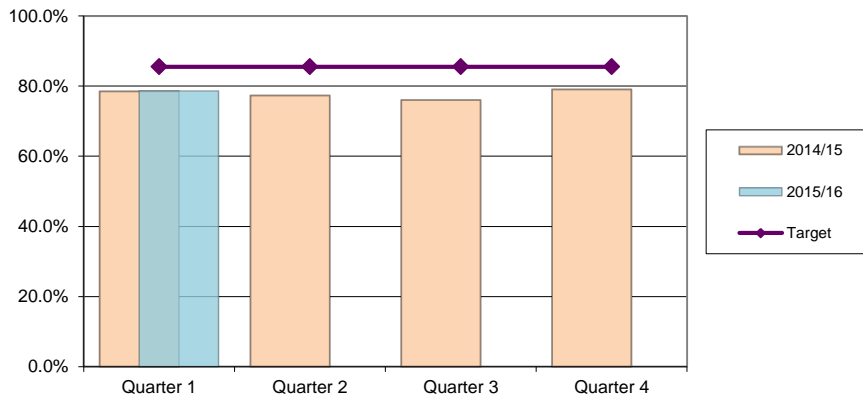
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	66.0%	66.7%	67.4%	66.9%
2015/16	72.8%			
Target	71.6%	71.6%	71.6%	71.6%

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	85.3%			
Target	76.5%	76.5%	76.5%	76.5%

Percentage satisfied with the local area

RAG

Amber



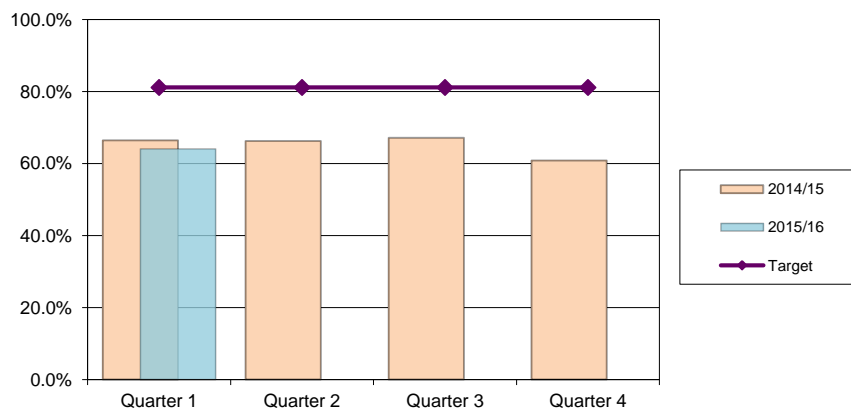
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	78.5%	77.3%	76.1%	79.1%
2015/16	78.7%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	86.8%			
Target	85.5%	85.5%	85.5%	85.5%

Percentage that think it is easy for their household to make ends meet

RAG

Red



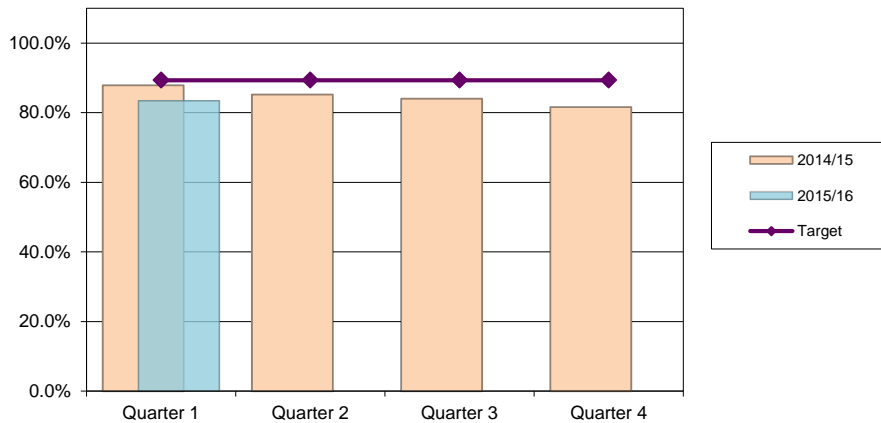
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	66.4%	66.2%	67.1%	60.8%
2015/16	64.1%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	75.1%			
Target	81.1%	81.1%	81.1%	81.1%

Percentage that agree the local area is a place where people from different backgrounds get on well together

RAG

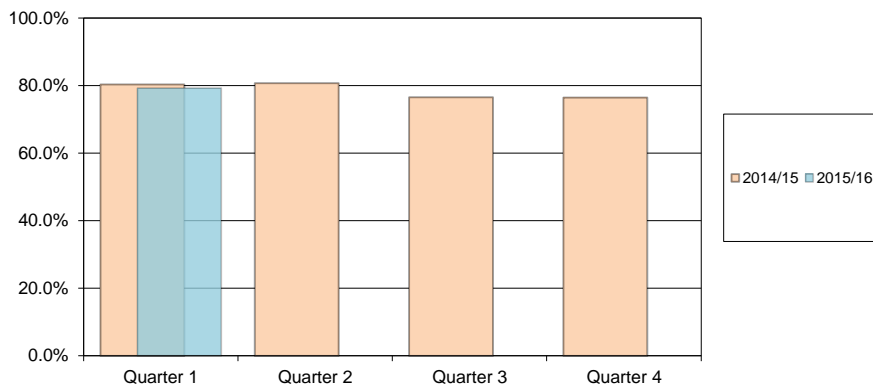
Red



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	87.9%	85.2%	84.0%	81.6%
2015/16	83.4%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	87.2%			
Target	89.3%	89.3%	89.3%	89.3%

Percentage that strongly feel they belong to their local area



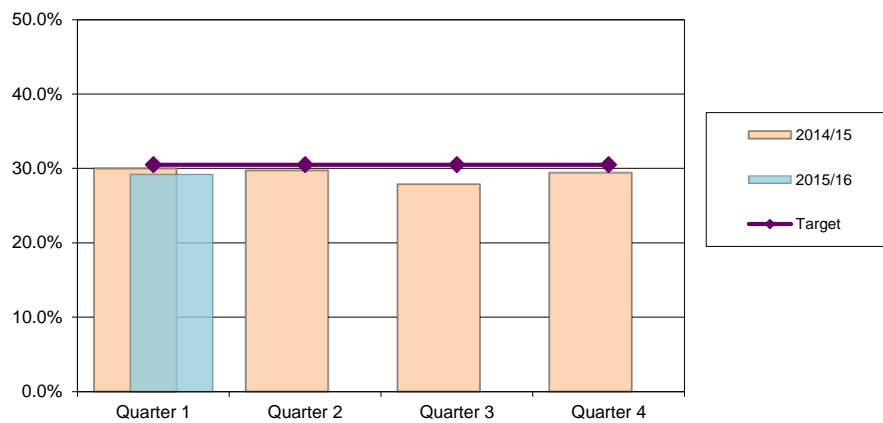
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	80.3%	80.7%	76.5%	76.5%
2015/16	79.2%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	83.6%			

Percentage that trust young people in the local area

RAG

Amber



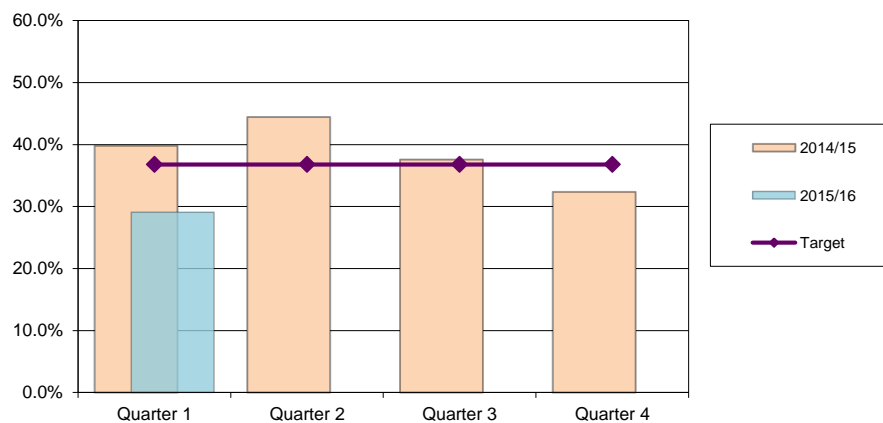
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	30.0%	29.7%	27.9%	29.4%
2015/16	29.2%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	42.7%			
Target	30.5%	30.5%	30.5%	30.5%

Percentage that agree they can influence decisions that affect the local area

RAG

Red



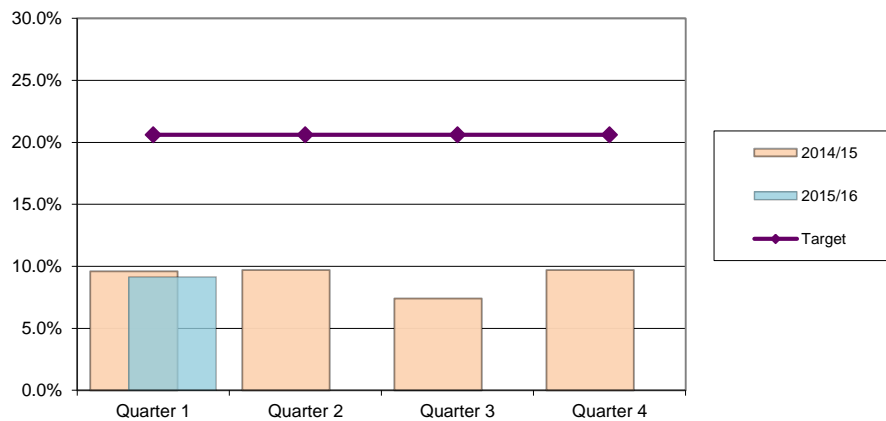
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	39.8%	44.4%	37.6%	32.4%
2015/16	29.1%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	37.0%			
Target	36.8%	36.8%	36.8%	36.8%

Percentage that agree they are involved in local decision making

RAG

Red



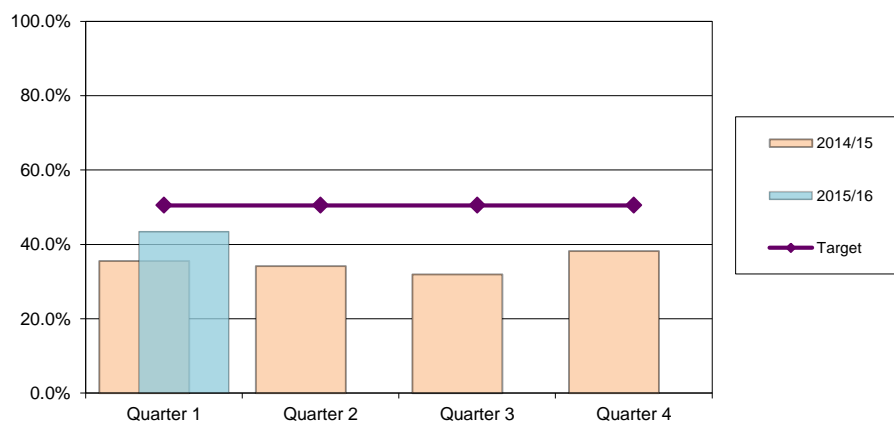
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	9.6%	9.7%	7.4%	9.7%
2015/16	9.1%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	8.4%			
Target	20.6%	20.6%	20.6%	20.6%

Percentage satisfied with the range of different ways that you can get involved with influencing local decisions

RAG

Red



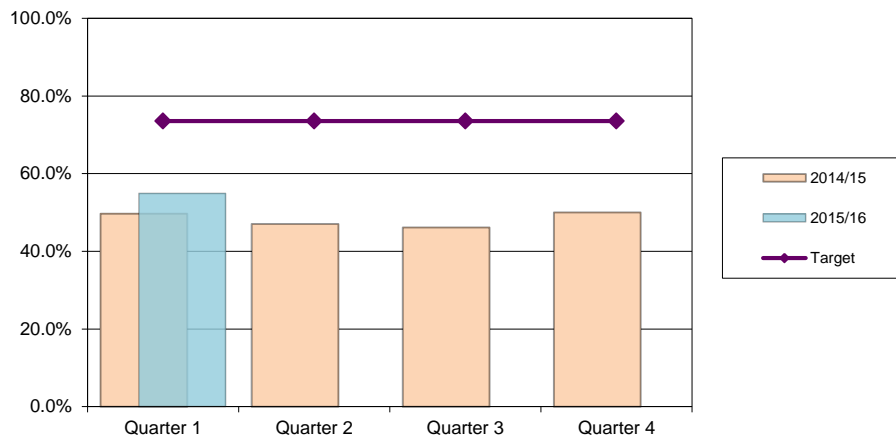
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	35.5%	34.2%	31.9%	38.2%
2015/16	43.4%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	62.0%			
Target	50.5%	50.5%	50.5%	50.5%

Percentage satisfied with the way in which the police and other local public services deal with crime

RAG

Red



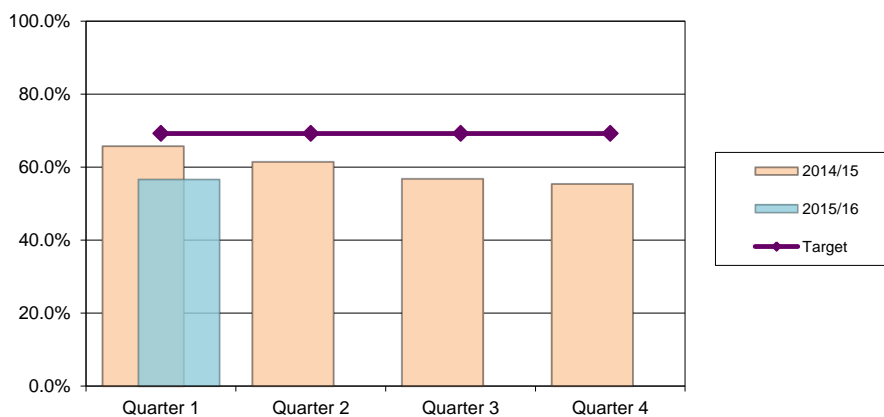
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	49.7%	47.1%	46.1%	50.0%
2015/16	54.9%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	61.6%			
Target	73.5%	73.5%	73.5%	73.5%

Percentage that think BCC is making the area a better place to live

RAG

Red



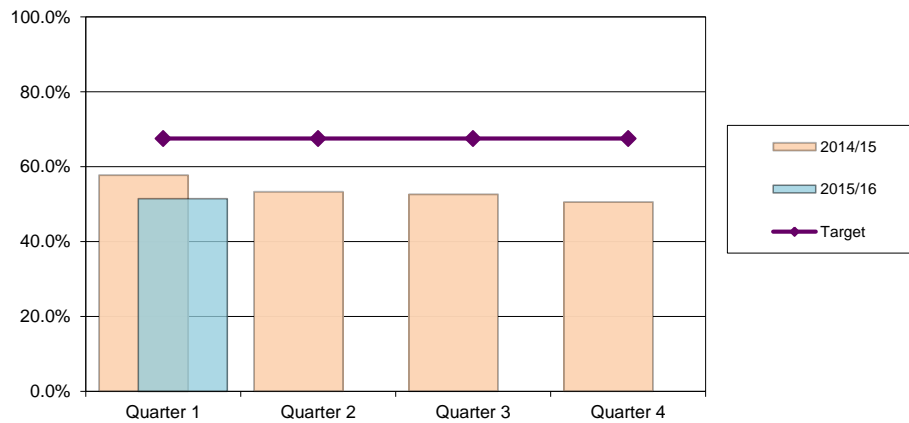
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	65.7%	61.5%	56.8%	55.4%
2015/16	56.6%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	62.7%			
Target	69.2%	69.2%	69.2%	69.2%

Percentage that think BCC is making the area cleaner and greener

RAG

Red



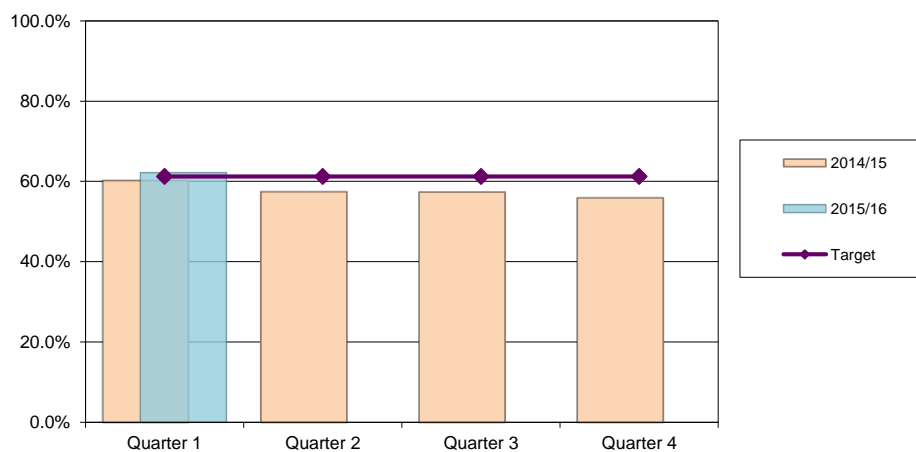
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	57.7%	53.3%	52.6%	50.6%
2015/16	51.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	57.0%			
Target	67.5%	67.5%	67.5%	67.5%

Percentage that think BCC acts on the concerns of local residents

RAG

Green



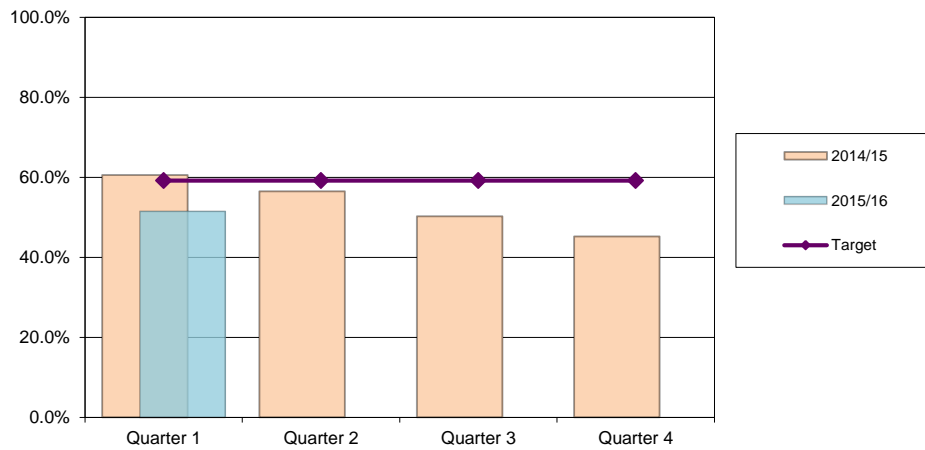
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	60.3%	57.5%	57.4%	55.9%
2015/16	62.2%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	61.1%			
Target	61.2%	61.2%	61.2%	61.2%

Percentage that think BCC provides opportunities for people to play an active part in the community

RAG

Red



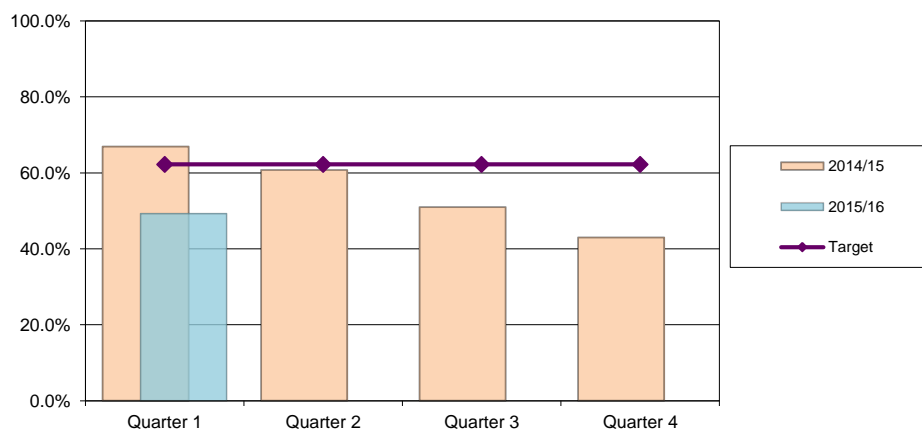
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	60.6%	56.5%	50.3%	45.2%
2015/16	51.5%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	57.0%			
Target	59.2%	59.2%	59.2%	59.2%

Percentage that think BCC is accessible and responds to individuals need

RAG

Red



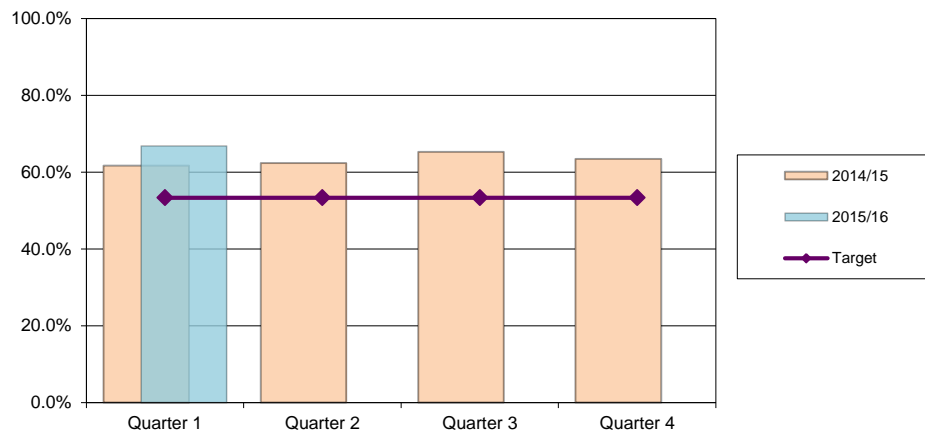
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	67.0%	60.8%	51.0%	43.0%
2015/16	49.2%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	55.2%			
Target	62.2%	62.2%	62.2%	62.2%

Percentage that feel well informed about the council and its activities

RAG

Green



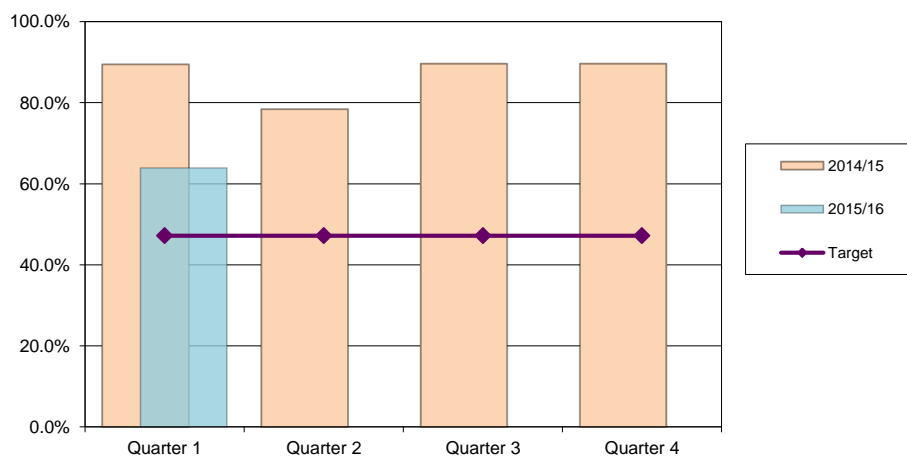
District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	61.7%	62.4%	65.3%	63.4%
2015/16	66.8%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	62.1%			
Target	53.3%	53.3%	53.3%	53.3%

Percentage satisfied with museums and galleries

RAG

Green



District	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2014/15	89.4%	78.4%	89.6%	89.6%
2015/16	63.9%			

City	Quarter 1	Quarter 2	Quarter 3	Quarter 4
City	70.1%			
Target	47.2%	47.2%	47.2%	47.2%

Housing Transformation Board Performance Report

Quarter 1 2015-16

Report produced by Place Directorate Performance and Support Services Team

Version 1.0-13/08/2015
Page 51 of 120

Contents	RAG status	Bham Promise /CBP measure	Page
<u>Exception Report</u>			6
<u>Leasehold and Right to Buy (Sukvinder Kalsi)</u>			
Number of Right To Buy applications received	No Target		8
Number of properties sold under Right To Buy	No Target		9
Right to Buy compliance to statutory timescales	Red		10
<u>Rent Service (Tracy Holsey)</u>			
Percentage of rent collected	Green		11
Current amount of rent arrears	Green		12
<u>Supporting People/Homeless Service/Allocations (Jim Crawshaw)</u>			
Number of households in Temporary Accommodation	No Target		13
Number of households in B&B	Year end target		14
Number of homeless preventions	Year end target		15
Number of health and housing assessments currently outstanding	No Target		16
Number of households on housing waiting list	No Target		17
Average number of weeks families in B&B	No Target		18
<u>Landlord Services</u>			
Antisocial Behaviour (Tracey Radford)			
Number of new ASB cases received - A, B and C categories	No Target		19
Number of new hate crime cases	No Target		21
Percentage of A cases responded to on time	Amber		22
Percentage of B cases responded to on time	Green		
Percentage of C cases responded to on time	Green		
Total ASB cases closed	No Target		23
Percentage of ASB cases closed successfully	Green		24
Number of current ASB cases	No Target		25
Number of Live Think Family cases	No Target		26

Estates and Tenancy Management (Tracey Radford)

Percentage of high-rise blocks rated good or better	Green	27
Percentage of low-rise blocks rated satisfactory or better	Green	28
Number of current 'Lodgers in Occupation' for more than 12 weeks	No Target	29
Percentage of introductory tenancies over 12 months old, not made secure	Green	30
Condition of estates - average of bi-annual estate assessment scores	No Target	31
Condition of estates - number of excellent, good and poor ratings to date	No Target	32

Voids and Lettings (Gary Nicholls)

Average days void turnaround - excluding void sheltered properties	Green	33
Average days void turnaround - all voids	Amber	34
Average days void turnaround - void sheltered properties only	No Target	35
Average calendar days to repair a void property	Amber	36
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	Red	37
Percentage of void properties let first time	Green	38
Customer satisfaction with letting staff	Amber	39
Customer satisfaction with new home	No Target	40

Services for Older People (Carol Dawson)

Number of new void sheltered properties	No Target	41
Number of current void properties - sheltered only	No Target	42
Percentage of support plans completed in 4 weeks	Green	43
Percentage of Careline calls answered within 60 seconds	Green	44

Housing Customer Service Hubs (Arthur Tsang)

Number of calls handled	No Target	45
Average time taken to answer calls (in seconds)	Green	46
Percentage of calls answered	Green	47

Asset Management and Maintenance (John Jamieson)

Repairs:

Percentage of Right To Repair jobs completed on time	Green	48
Percentage of appointments kept	Amber	49
We will respond to emergency repairs in two hours	Red	Bham Promise 50
We will resolve routine repairs within 30 days	Red	Bham Promise 51

Gas:

Percentage of gas servicing completed against period profile	Amber	52
Percentage of gas repairs completed within 7 days	Amber	53

Customer Satisfaction:

Customer satisfaction with repairs	Amber	54
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Independent Living:

Number of households assisted by independent living	Green	55
Number of Wise Move completions	No Target	56

Private Sector Housing (Pete Hobbs)

Houses in Multiple Occupation (HMO) Licencing:

Houses in Multiple Occupation licences issued	No Target	57
Licensed and unlicensed Houses in Multiple Occupation inspected	No Target	58

Private Tenancy Unit:

Private Tenancy Unit - Requests for assistance	No Target	59
Private Tenancy Unit - Cases assisted through advice	No Target	60
Private Tenancy Unit - Cases assisted through intervention	No Target	61

Empty Properties:

Empty properties brought back into use	Green	CBP	62
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Housing Development (Clive Skidmore)

Number of affordable homes provided	Green	63
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Housing Transformation Board

Exception Report Quarter 1 2015-16

The following measures missed their targets and scored a 'Red' rating.
The services responsible have provided the following exception report.

Leasehold and Right to Buy (Sukvinder Kalsi)

Measure: Right to Buy compliance to statutory timescales Page: 10
Target: 92%
Performance: 60%
Commentary provided by: Louise Fletcher

Right To Buy documents to admit or deny applications are being issued within target deadlines. However the issue of S125 Offer Notices has been delayed again this month, due to additional money laundering and social housing fraud checks, as the increase in checking more robust information and subsequent queries from tenants is impacting on workloads. Discount levels and legislation have changed, Home Sales are waiting for Northgate to be updated, which has resulted in the time taken to produce an offer and supporting documentation, increasing by 100%, due to manual processes being in place. These delays have not resulted in any complaints from tenants, or their legal representatives, but there has been an increase in the number of telephone queries from tenants which is also having an impact.

Voids and Lettings (Gary Nicholls)

Measure: Average days to let a void property (from Fit For Let Date to Tenancy Start Date) Page: 37
Target: 10
Performance: 20.7
Commentary provided by: Gary Nicholls

It should be noted that the Fit For Let (FFL) to Tenancy Start Date (TSD) KPI is a component part of the overall void turnaround figure. The overall void turnaround for non-sheltered properties is Green. The overall void turnaround for all void properties is Amber. The primary reason for delays between FFL and TSD relate to long delays letting low demand sheltered properties and the fact that some properties are viewed and refused several times before they are eventually let. A number of initiatives are being undertaken such as joint working with colleagues in the Allocation service to speed up the shortlisting and re-shortlisting process. The impact of Monday only tenancy start dates is also being reviewed. The Sheltered Housing Service Improvement project is also addressing the issue of low demand sheltered accommodation.

Asset Management and Maintenance (John Jamieson)

Measure: We will respond to emergency repairs in two hours

Page: 50

Target 100%

Performance: 95.7%

Commentary provided by: John Jamieson

Performance has improved in June and is within contractual target levels. This is a difficult target to achieve given the narrow time scale, but we are working with our contractors to continuously improve their performance. This includes analysis of cases where the emergency was exaggerated to improve guidance to both our tenants and the Customer Contact Centre to reduce unnecessary call outs enabling the focus to remain on genuine emergencies.

Measure: We will resolve routine repairs within 30 days

Page: 51

Target 100%

Performance: 91.6%

Commentary provided by: John Jamieson

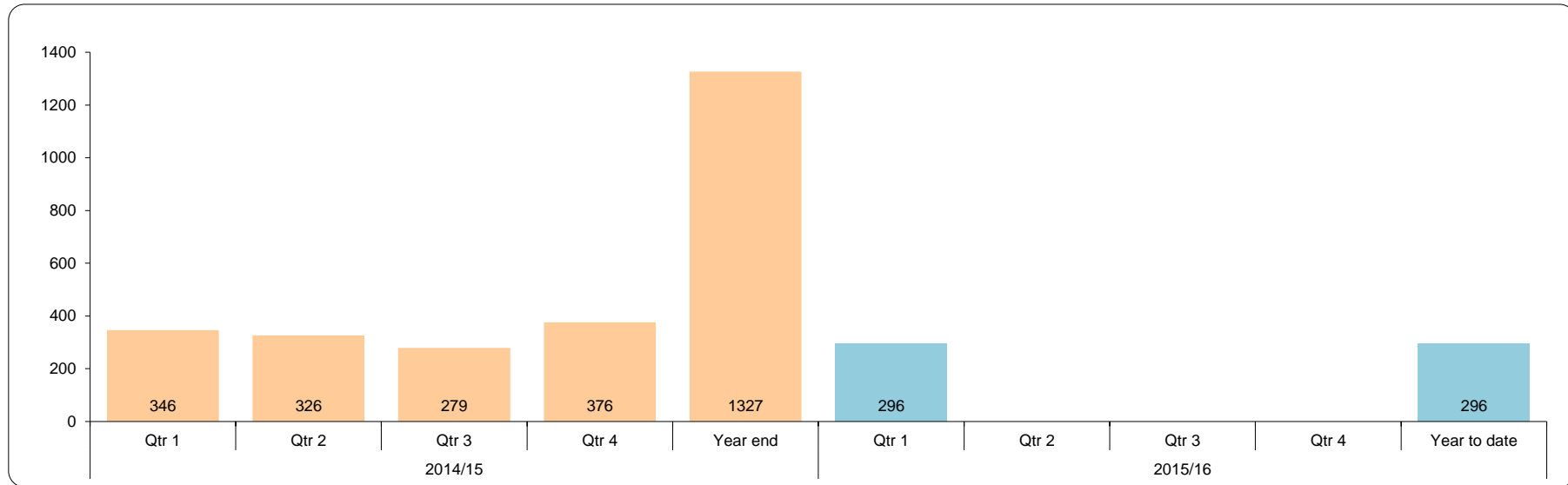
Performance is improving and to build on this we will be working with the repairs contractors to identify the types of routine repair where they are typically failing to meet the 30 day target to address how such work can be expedited. This is also being addressed in the performance monitoring and measures for the forthcoming new contracts currently being procured and commencing April 2016.

Leasehold and Right to Buy (Sukvinder Kalsi)

Number of Right To Buy applications received

RAG Status

No Target



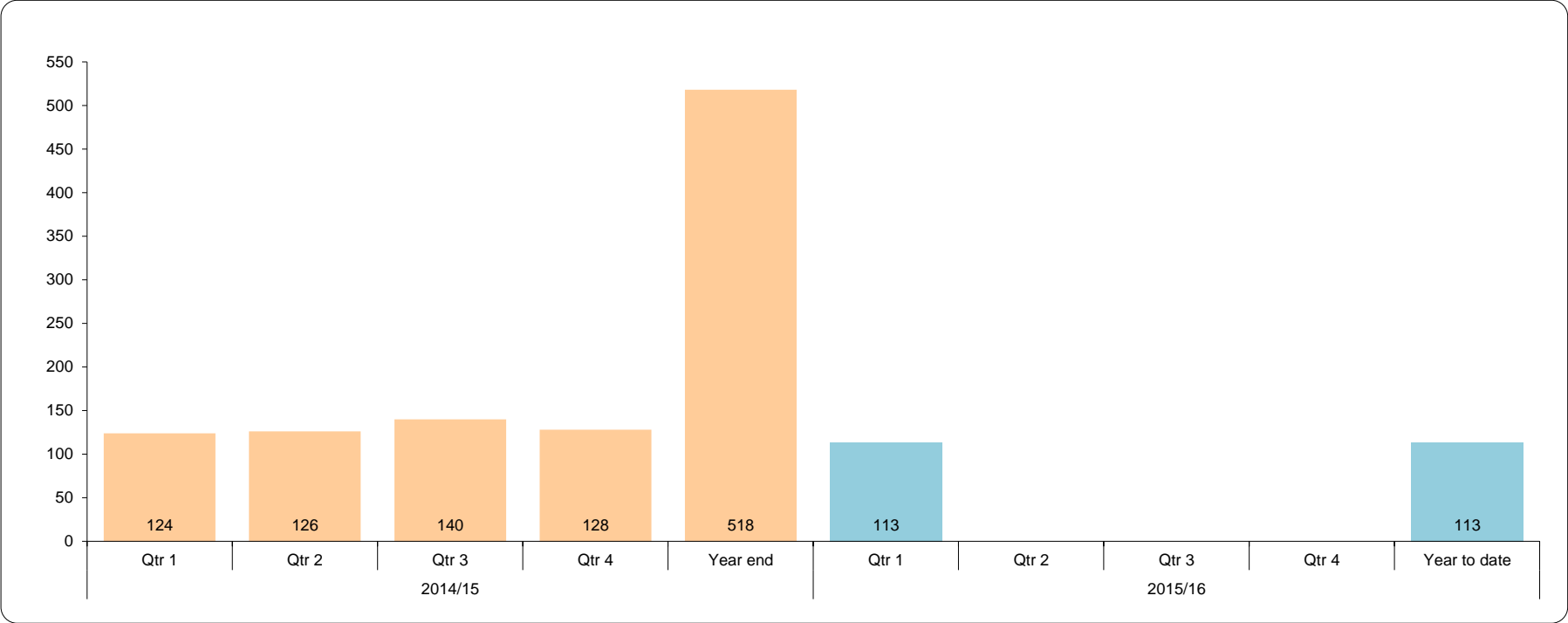
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of Right To Buy applications received	346	326	279	376	1327	296				296

Number of Right To Buy applications received	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	27	21	15	56	57	28	14	25	7	46

RB01

Number of properties sold under Right To Buy

RAG Status	No Target
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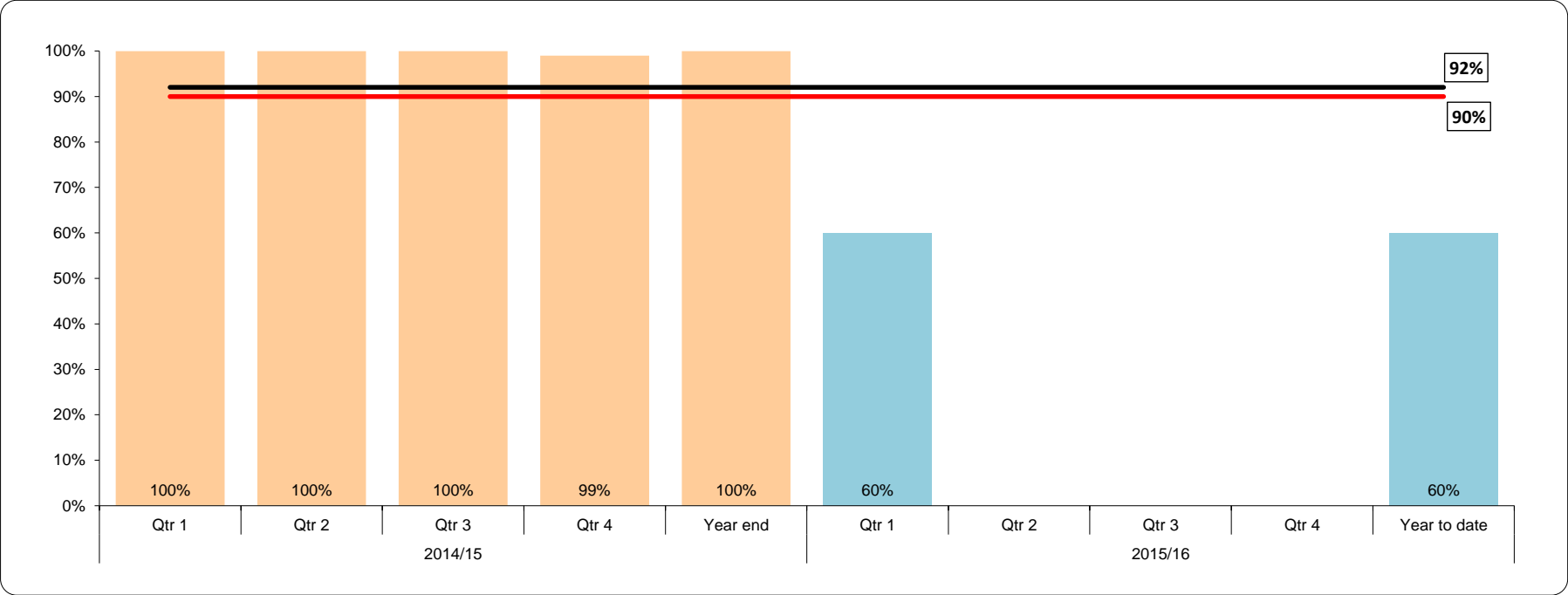
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of properties sold under Right To Buy	124	126	140	128	518	113				113

Number of properties sold under Right To Buy	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	11	14	3	23	16	12	3	10	2	19

Right to Buy compliance to statutory timescales

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Right to Buy compliance to statutory timescales	100%	100%	100%	99%	100%	60%				60%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

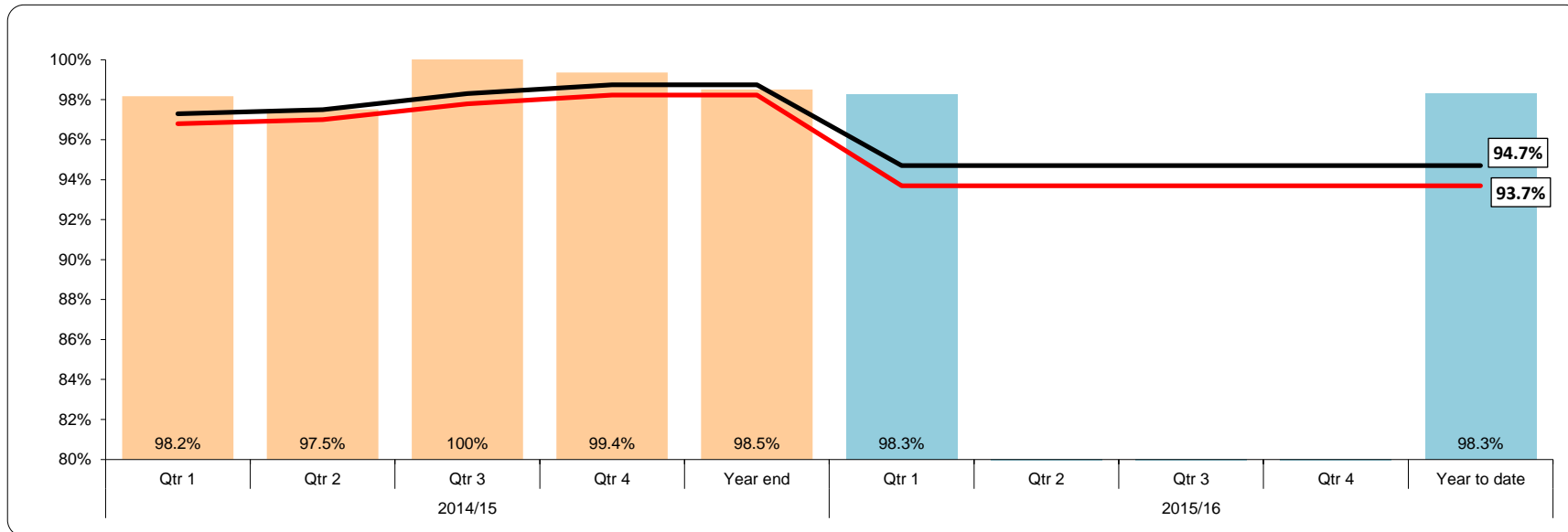
Right to Buy compliance to statutory timescales	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	65%	73%	61%	60%	63%	59%	64%	63%	25%	69%

Rent Service (Tracy Holsey)

Percentage of rent collected

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of rent collected	98.2%	97.5%	100%	99.4%	98.5%	98.3%				98.3%
Target	97.3%	97.5%	98.3%	98.7%	98.7%	94.7%	94.7%	94.7%	94.7%	94.7%
Standard	96.8%	97.0%	97.8%	98.2%	98.2%	93.7%	93.7%	93.7%	93.7%	93.7%

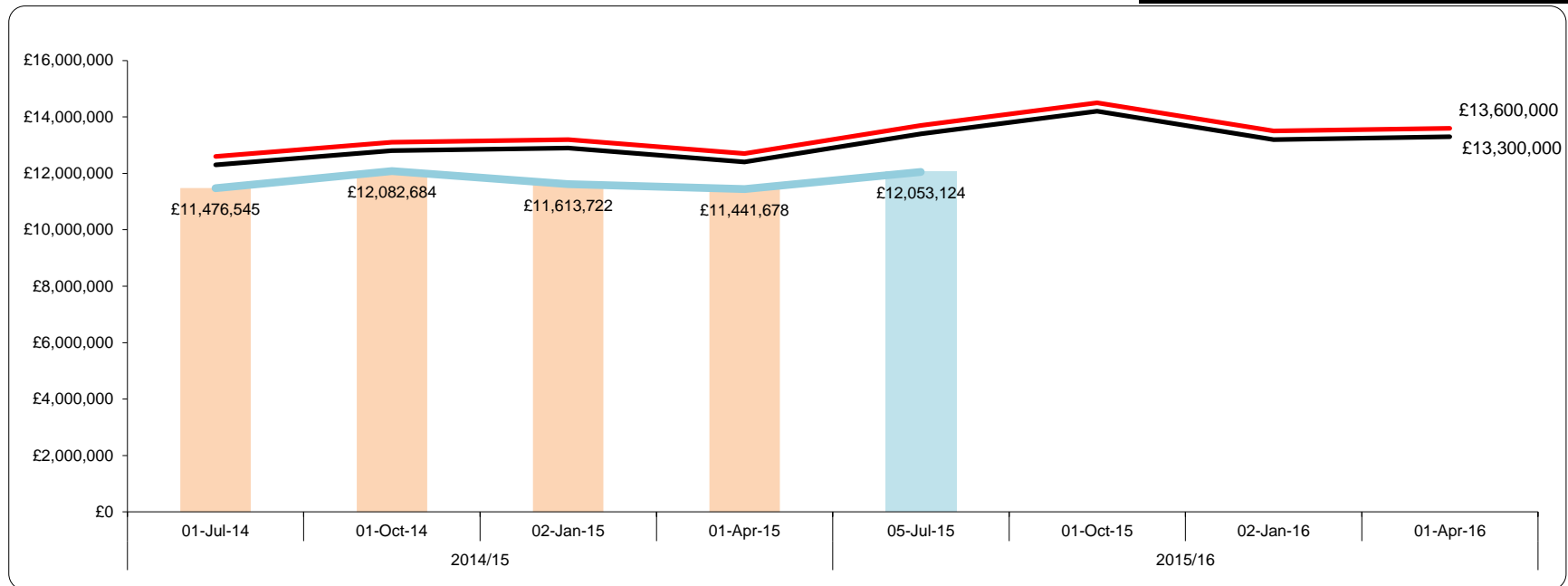
Percentage of rent collected	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	99.0%	98.9%	98.0%	98.3%	98.4%	98.3%	98.1%	98.1%	99.3%	97.8%

R01

Current amount of rent arrears - Snapshot figure

RAG Status

Green



Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	05-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Current amount of rent arrears - Snapshot figure	£11,476,545	£12,082,684	£11,613,722	£11,441,678	£12,053,124			
Target	£ 12,300,000	£ 12,800,000	£ 12,900,000	£ 12,400,000	£ 13,400,000	£ 14,200,000	£ 13,200,000	£ 13,300,000
Standard	£ 12,600,000	£ 13,100,000	£ 13,200,000	£ 12,700,000	£ 13,700,000	£ 14,500,000	£ 13,500,000	£ 13,600,000

Citywide rent arrears figure includes £113,798 arrears from Bloomsbury TMO not included in district breakdown below.

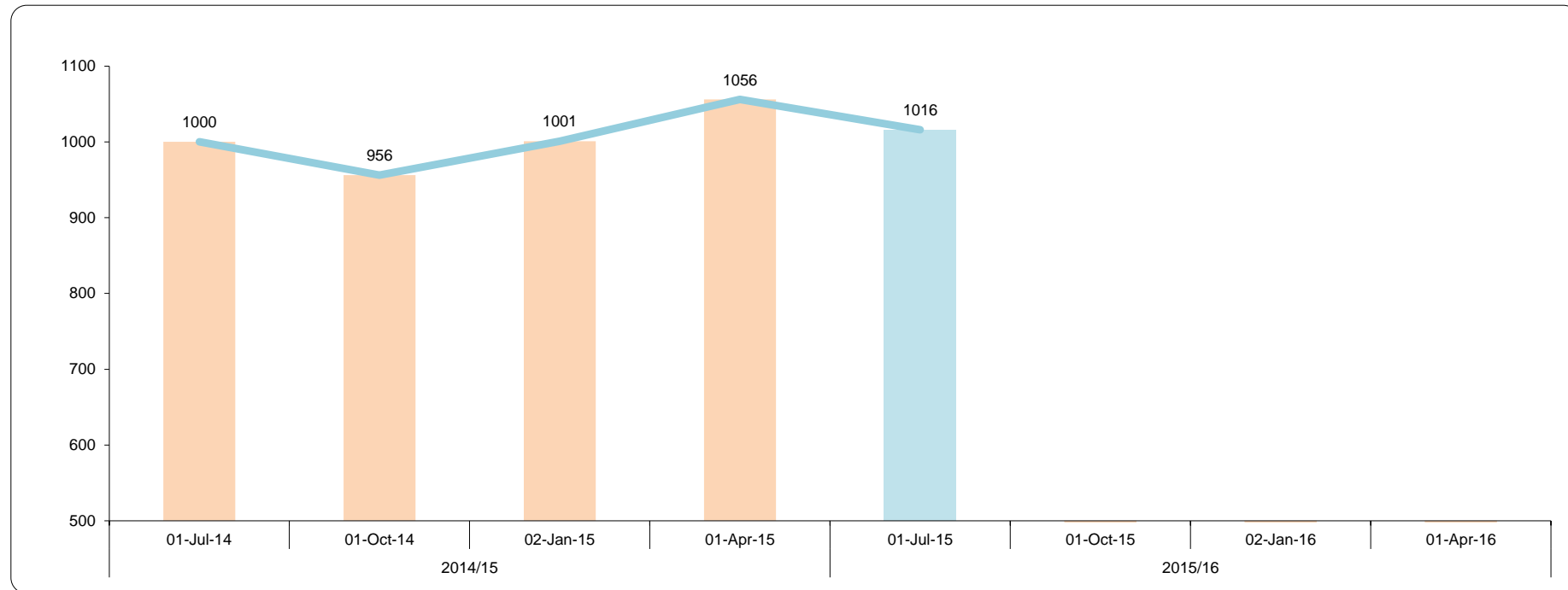
Current amount of rent arrears - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
05 July 2015	£ 1,523,693.0	£ 1,288,901.8	£ 353,894.0	£ 1,632,284.0	£ 2,207,388.0	£ 1,806,852.0	£ 392,231.6	£ 1,024,900.0	£ 268,814.0	£ 1,440,368.1

Supporting People/Homeless Service/Allocations (Jim Crawshaw)

Number of households in Temporary Accommodation - Snapshot figure

RAG Status

No Target



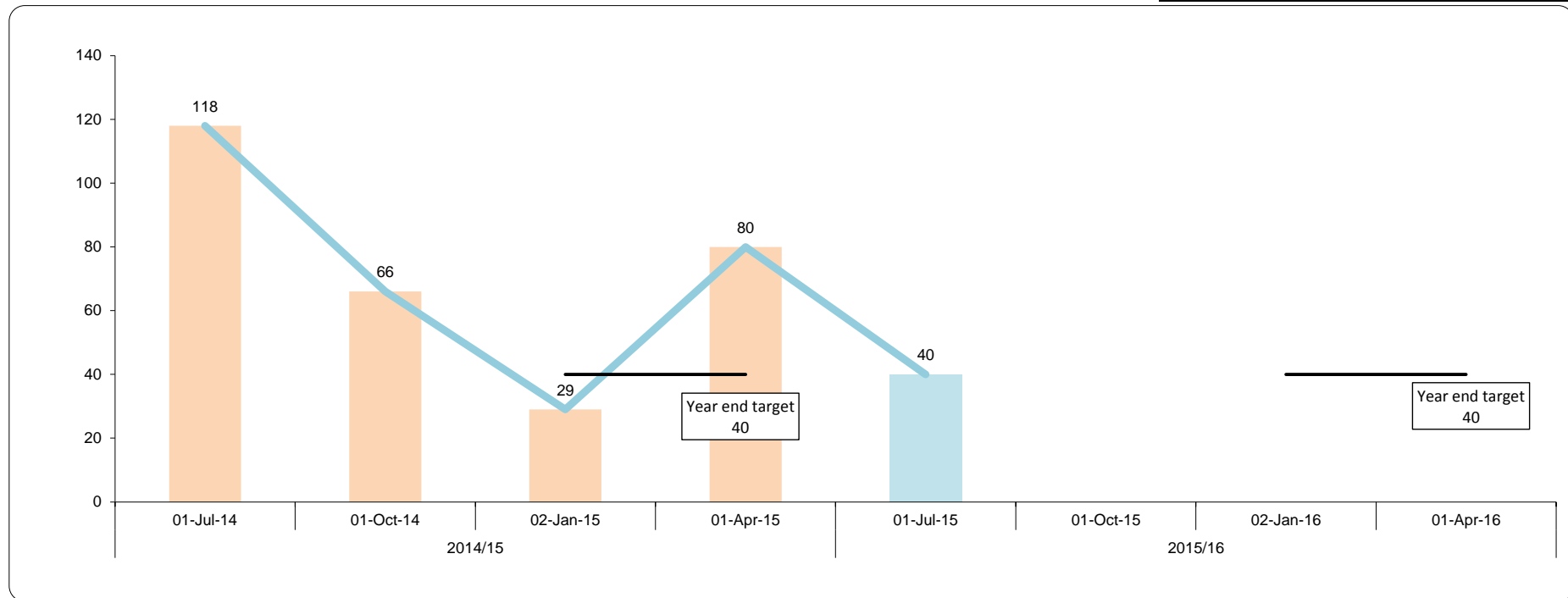
Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of households in Temporary Accommodation - Snapshot figure	1000	956	1001	1056	1016			

SP01

Number of households in B&B - Snapshot figure

RAG Status	Year end target
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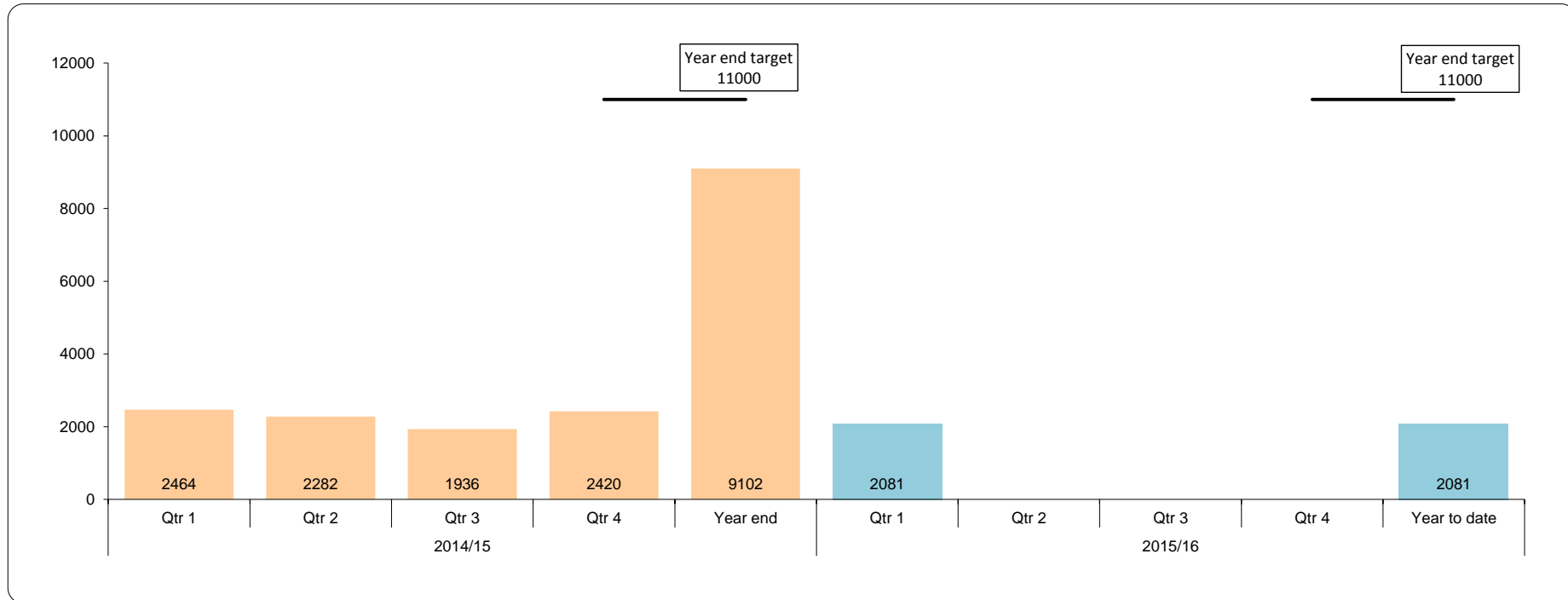
Smaller is better

	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of households in B&B - Snapshot figure	118	66	29	80	40			
Year end target				40				40

SP02

Number of homeless preventions

RAG Status	Year end target
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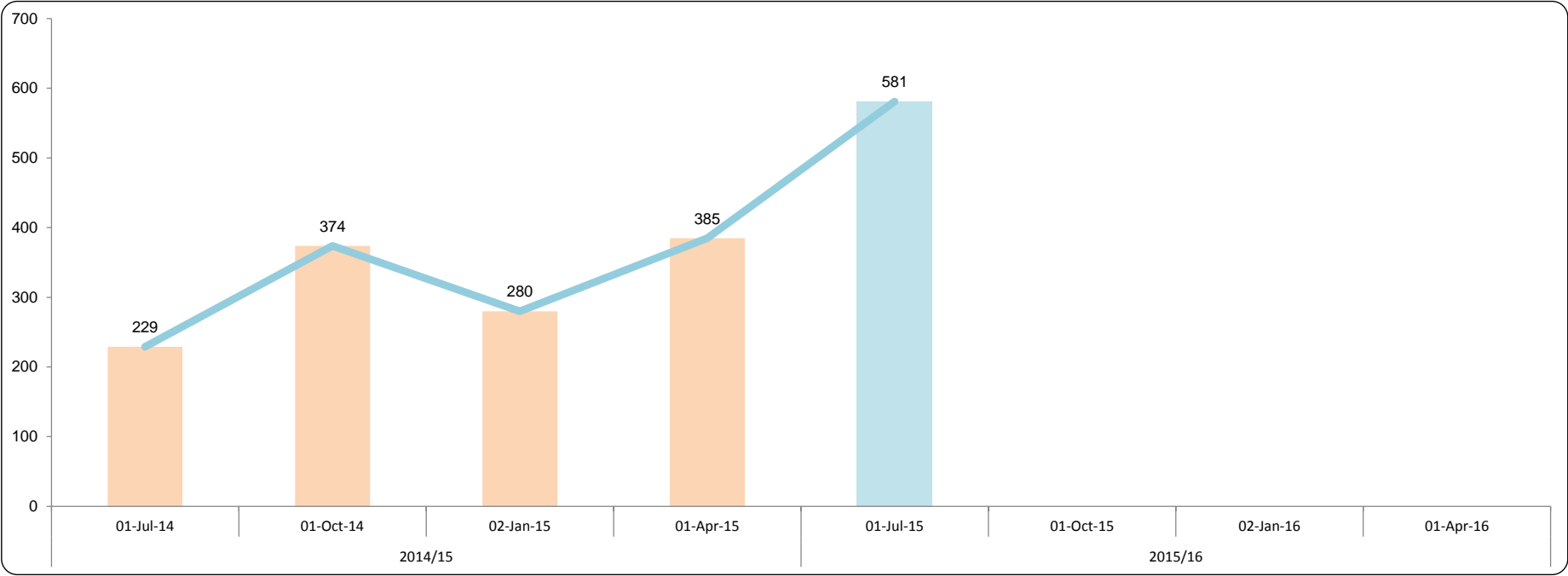
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of homeless preventions	2464	2282	1936	2420	9102	2081	0	0	0	2081
Year end target					11,000					11,000

SP03

Number of health and housing assessments currently outstanding - Snapshot figure

RAG Status	No Target
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Smaller is better

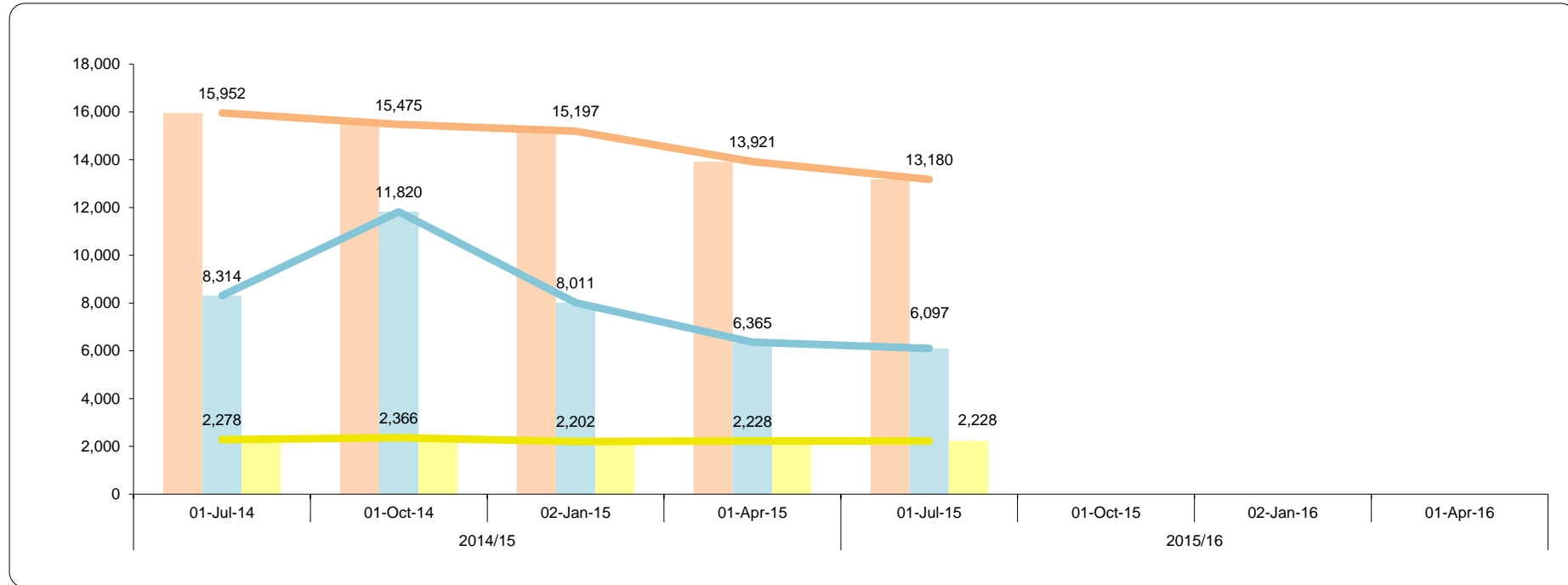
	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of health and housing assessments currently outstanding - Snapshot figure	229	374	280	385	581			

SP04

Number of households on housing waiting list - Snapshot figure

RAG Status

No Target



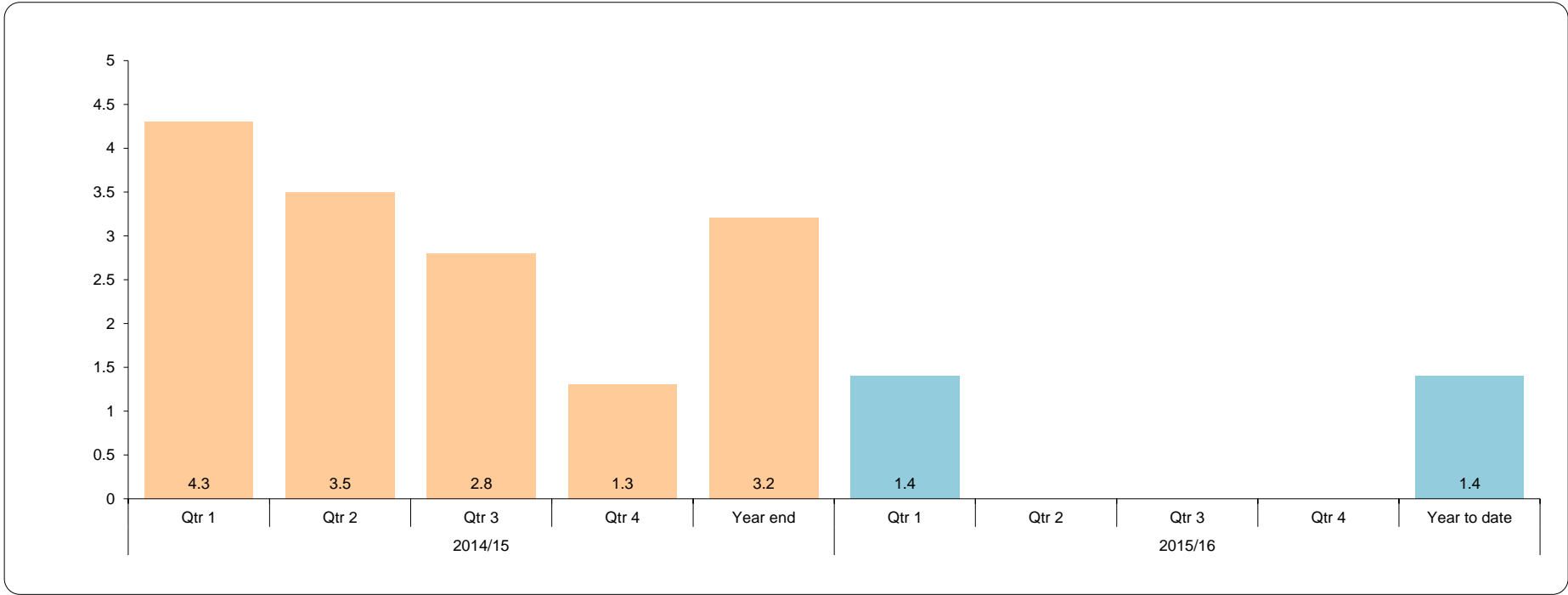
Smaller is better

	2014/15				2015/16			
Housing need category	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
General needs	15,952	15,475	15,197	13,921	13,180			
Transfer	8,314	11,820	8,011	6,365	6,097			
Homeless	2,278	2,366	2,202	2,228	2,228			

SP05

Average number of weeks families in B&B

RAG Status	No Target
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Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average number of weeks families in B&B	4.3	3.5	2.8	1.3	3.2	1.4				1.4

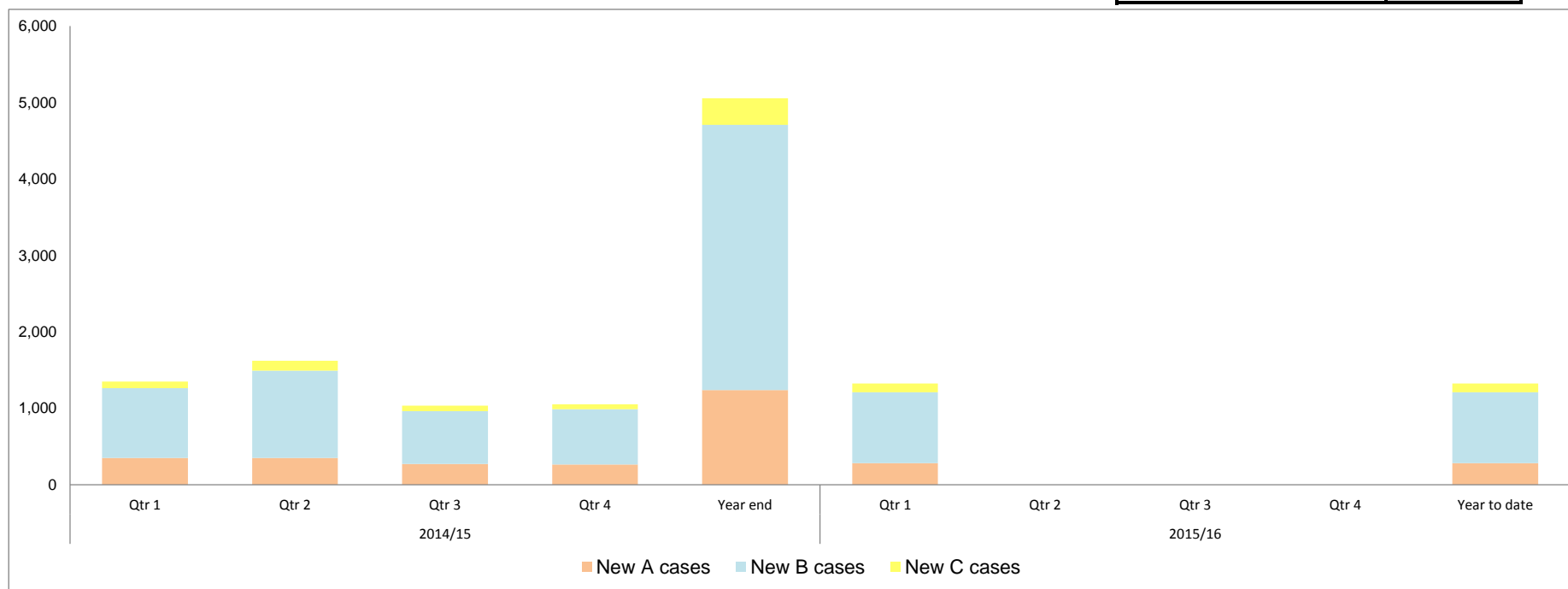
SP08

Antisocial Behaviour (Tracey Radford)

Number of new ASB cases received - A, B and C categories

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
New A cases	350	352	273	264	1,239	283				283
New B cases	916	1,141	690	723	3,470	926				926
New C cases	83	128	71	65	347	117				117
Number of new ASB cases received - A, B and C categories	1,349	1,621	1,034	1,052	5,056	1,326				1,326

Number of new ASB cases received - A, B and C categories	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	170	142	54	174	136	221	54	164	47	164

The number of ASB cases received in period recorded on Customer Records Management (CRM) system

Category A – Very Serious

This category includes: Criminal behaviour, hate incidents and harassment (verbal abuse, threats of violence, assault or damage to property based on race, sexual orientation, gender, age, disability, religion etc.), physical violence, harassment, intimidation

Category B - Serious

This category includes: Vandalism, noise nuisance, verbal abuse/insulting words, drug dealing/abuse, prostitution, threatening or abusive behaviour, complaints that have potential for rapid escalation to category A.

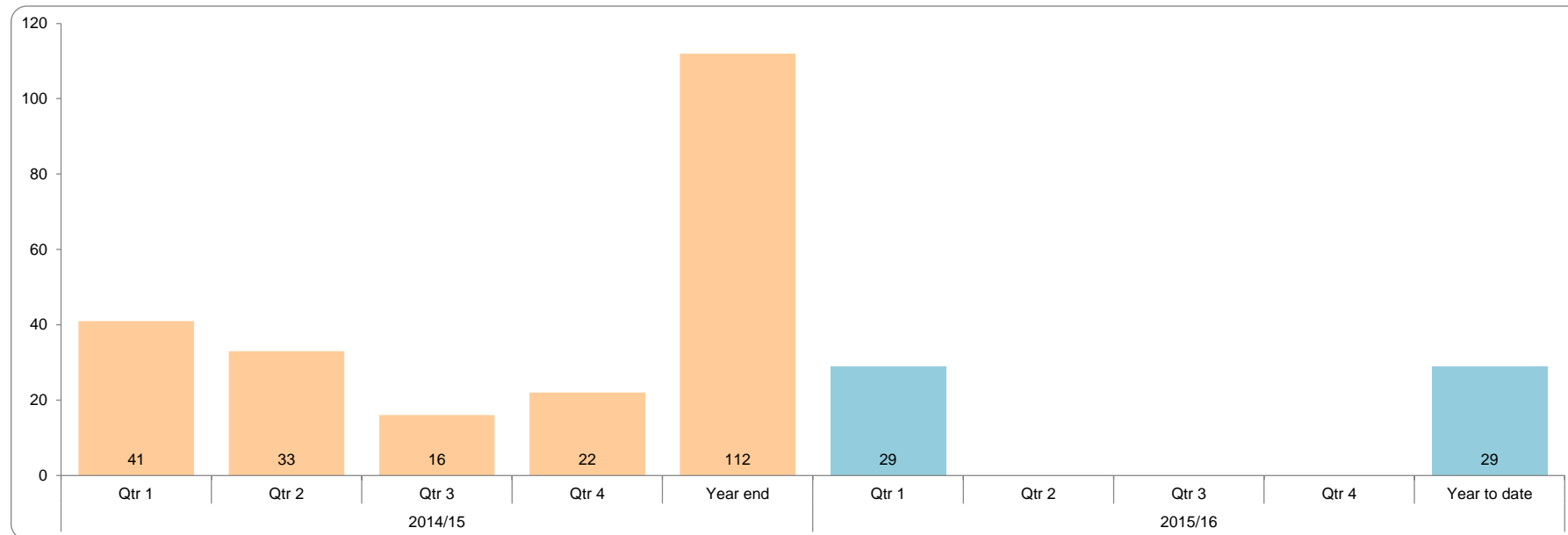
Category C - Minor

This category includes: Pets or animal nuisance, misuse of a public/communal space, loitering, fly tipping, nuisance from vehicles, domestic noise, and neighbour dispute.

Number of new hate crime cases

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of new hate crime cases	41	33	16	22	112	29				29

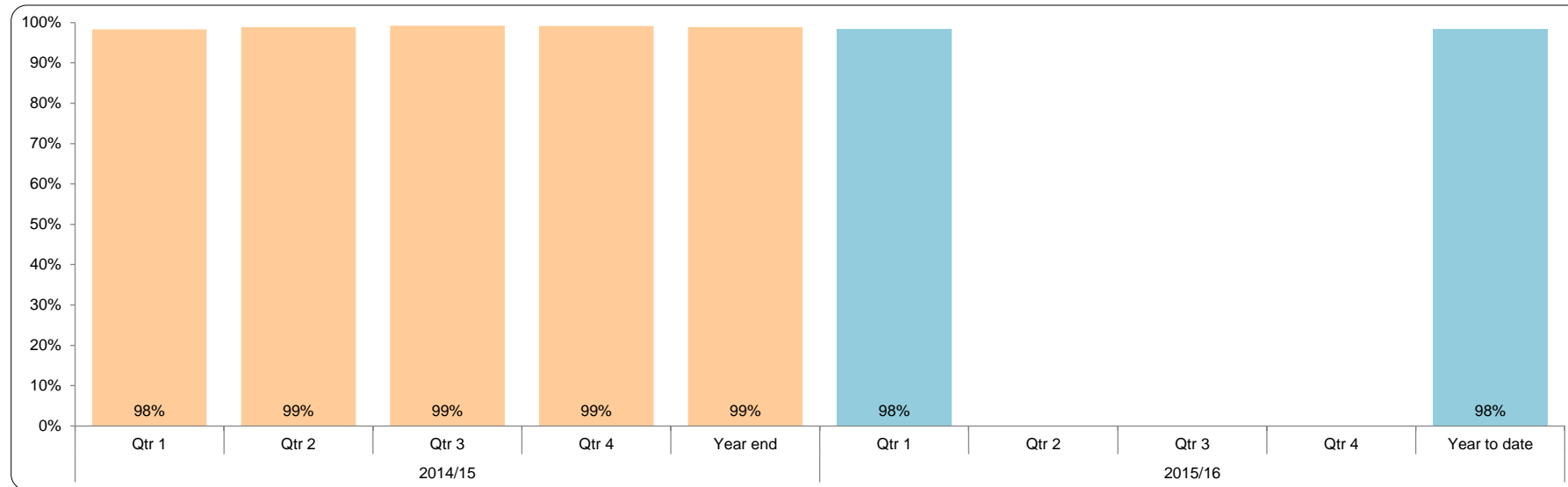
Number of new hate crime cases	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	4	4	1	8	2	3	1	2	0	4

ASB05

Percentage of cases responded to on time

RAG Status

See below



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of cases responded to on time	98%	99%	99%	99%	99%	98%				98%

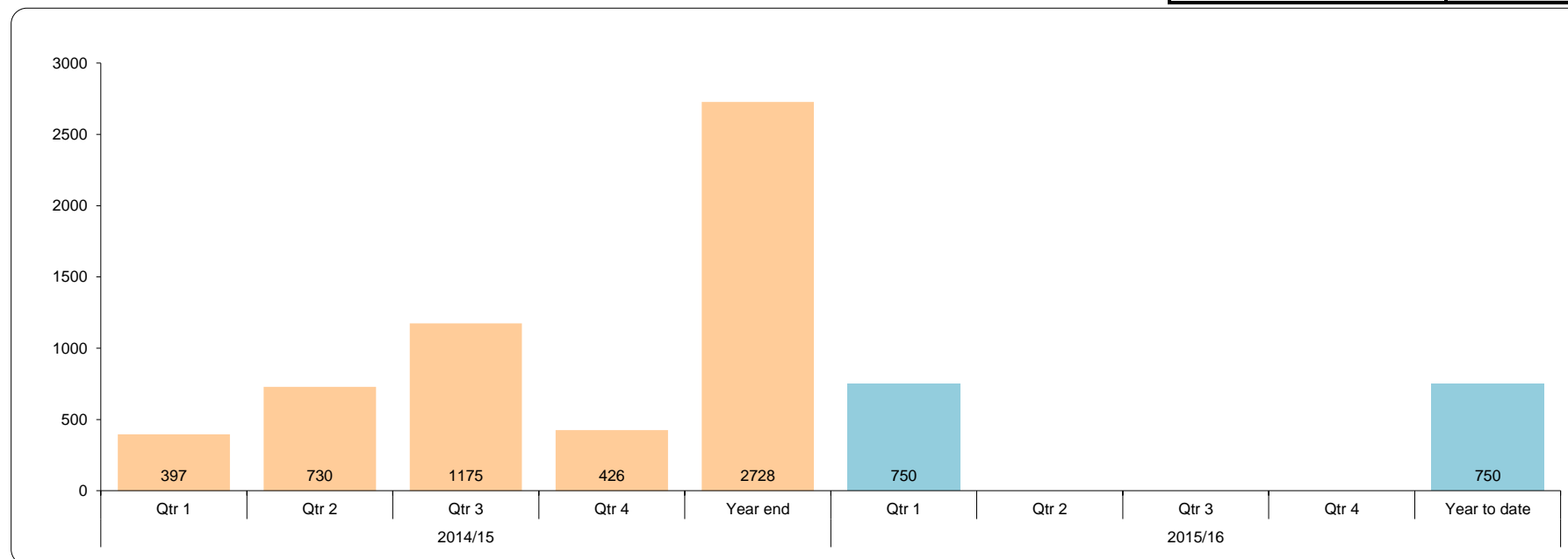
	Cases	% of total cases	Target	Standard	RAG Status
Percentage of A cases responded to on time	274	97%	100%	95%	Amber
Percentage of B cases responded to on time	928	99%	95%		Green
Percentage of C cases responded to on time	111	98%	95%		Green

Percentage of cases responded to on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	97%	99%	98%	98%	100%	97%	100%	96%	100%	100%

Total ASB cases closed

RAG Status

No Target



	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Total ASB cases closed	397	730	1175	426	2728	750				750

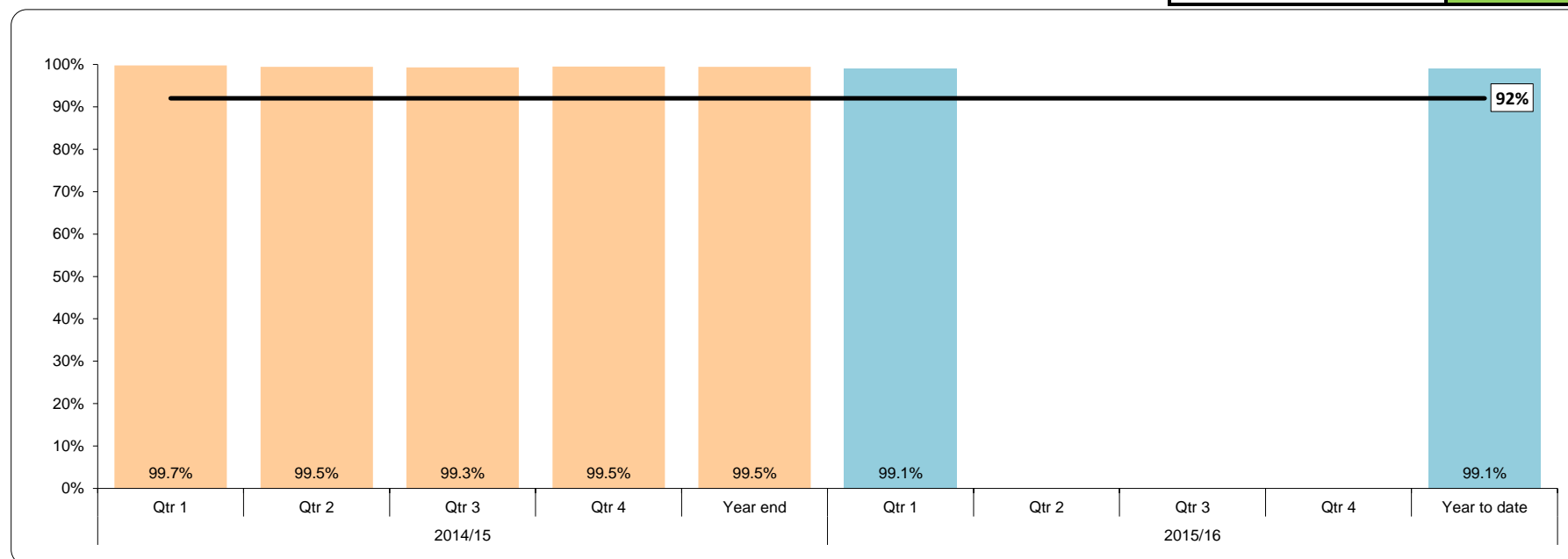
Total ASB cases closed	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	120	108	16	77	56	152	32	87	27	75

ASB06

Percentage of ASB cases closed successfully

Rag Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of ASB cases closed successfully	99.7%	99.5%	99.3%	99.5%	99.5%	99.1%				99.1%
Target	92%	92%	92%	92%	92%	92%	92%	92%	92%	92%

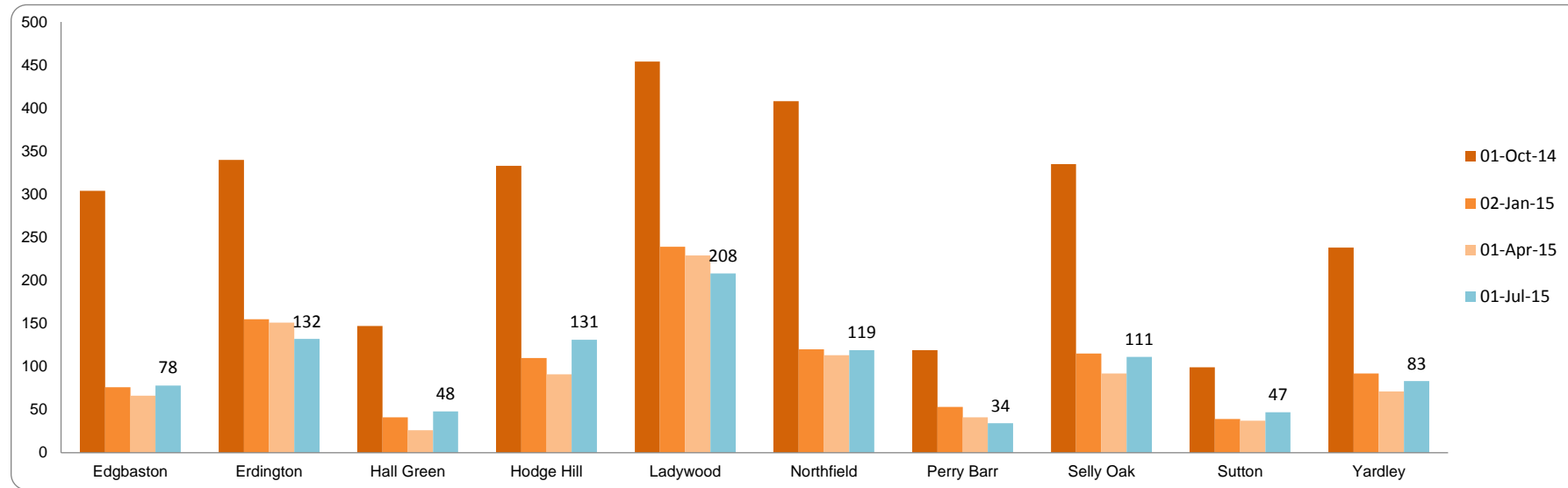
Percentage of ASB cases closed successfully	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	97%	100%	100%	100%	98%	100%	97%	99%	100%	100%

ASB07

Number of current ASB cases - Snapshot figure

RAG Status

No Target



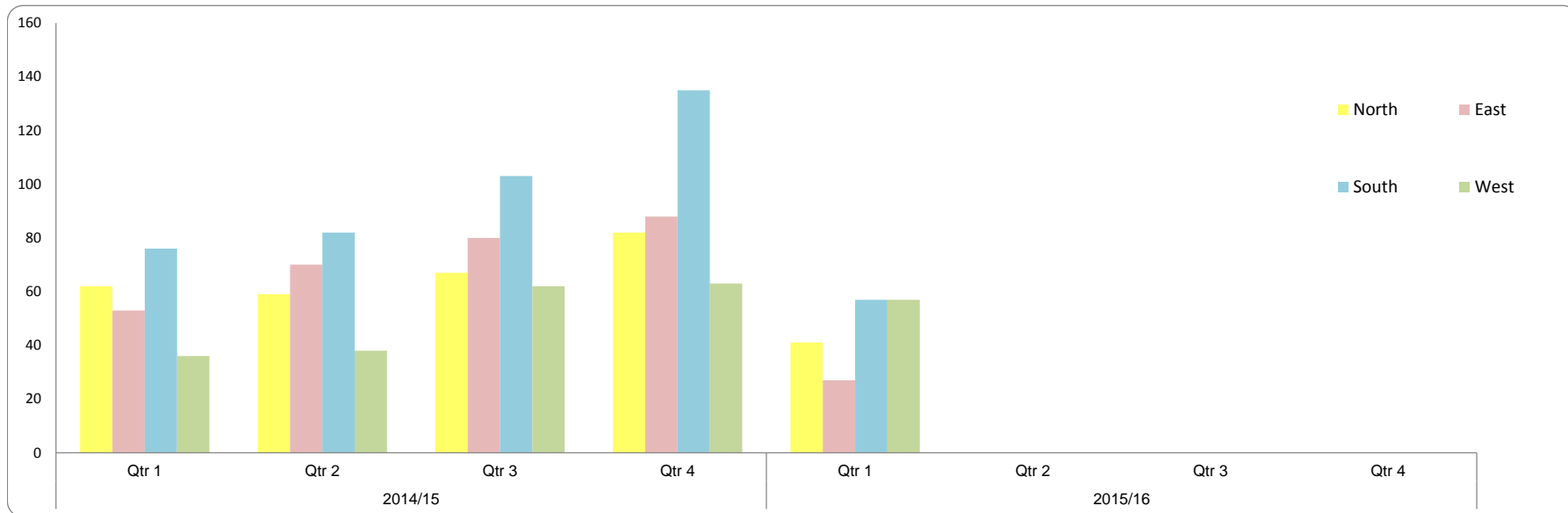
Number of current ASB cases - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
01-Oct-14	304	340	147	333	454	408	119	335	99	238	2777
02-Jan-15	76	155	41	110	239	120	53	115	39	92	1040
01-Apr-15	66	151	26	91	229	113	41	92	37	71	917
01-Jul-15	78	132	48	131	208	119	34	111	47	83	991

ASB22

Number of Live Think Family cases

RAG Status

No Target



Quadrant	2014/15				2015/16			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North	62	59	67	82	41	0	0	0
East	53	70	80	88	27			
South	76	82	103	135	57			
West	36	38	62	63	57			

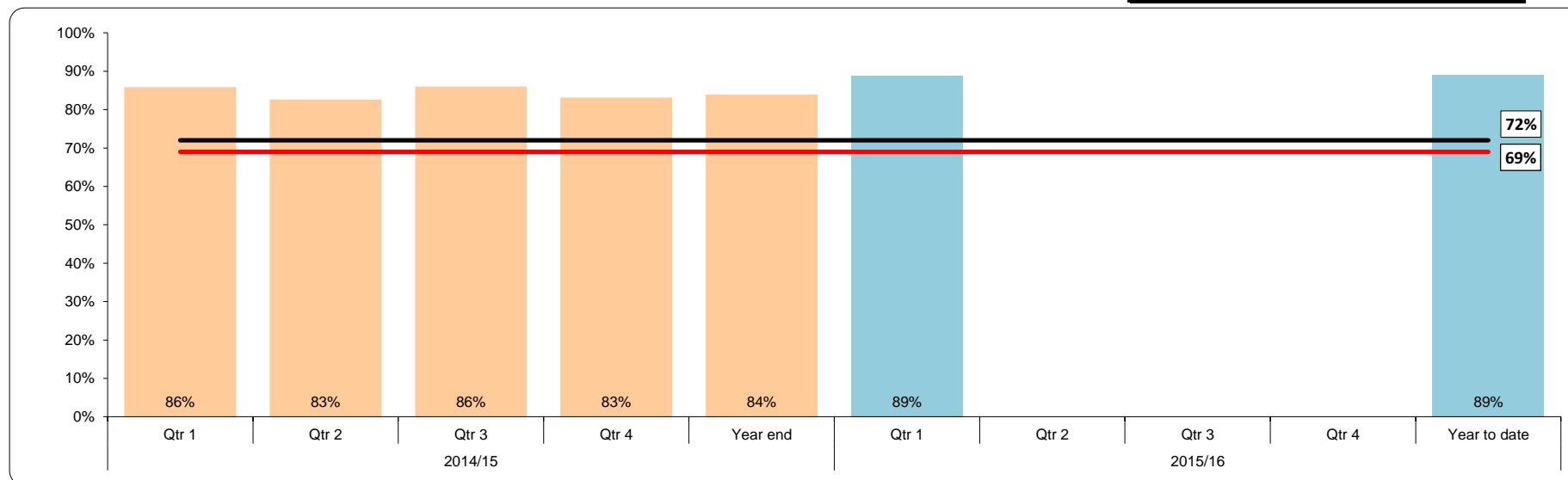
ASB21

Estates and Tenancy Management (Tracey Radford)

Percentage of high-rise blocks rated good or better

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of high-rise blocks rated good or better	86%	83%	86%	83%	84%	89%				89%
Target	72%	72%	72%	72%	72%	72%	72%	72%	72%	72%
Standard	69%	69%	69%	69%	69%	69%	69%	69%	69%	69%

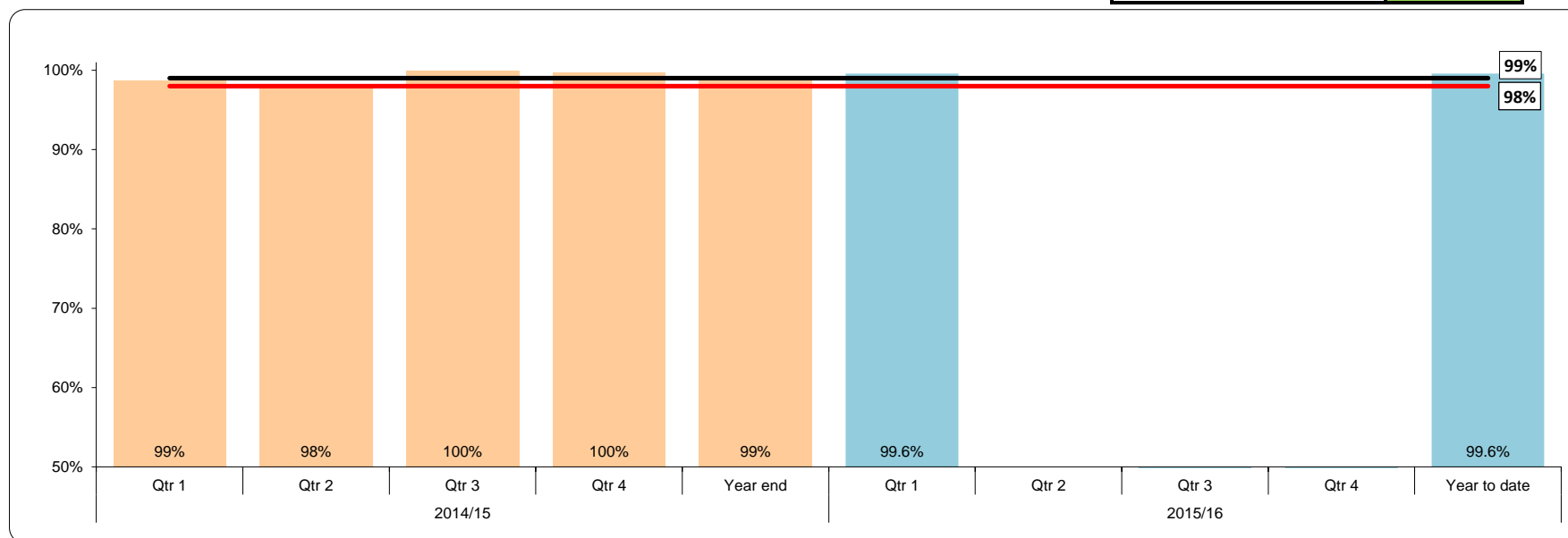
Percentage of high-rise blocks rated good or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	80%	84%	no high rise	94%	83%	93%	100%	94%	100%	100%

ETM01

Percentage of low-rise blocks rated satisfactory or better

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of low-rise blocks rated satisfactory or better	99%	98%	100%	100%	99%	99.6%				99.6%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%

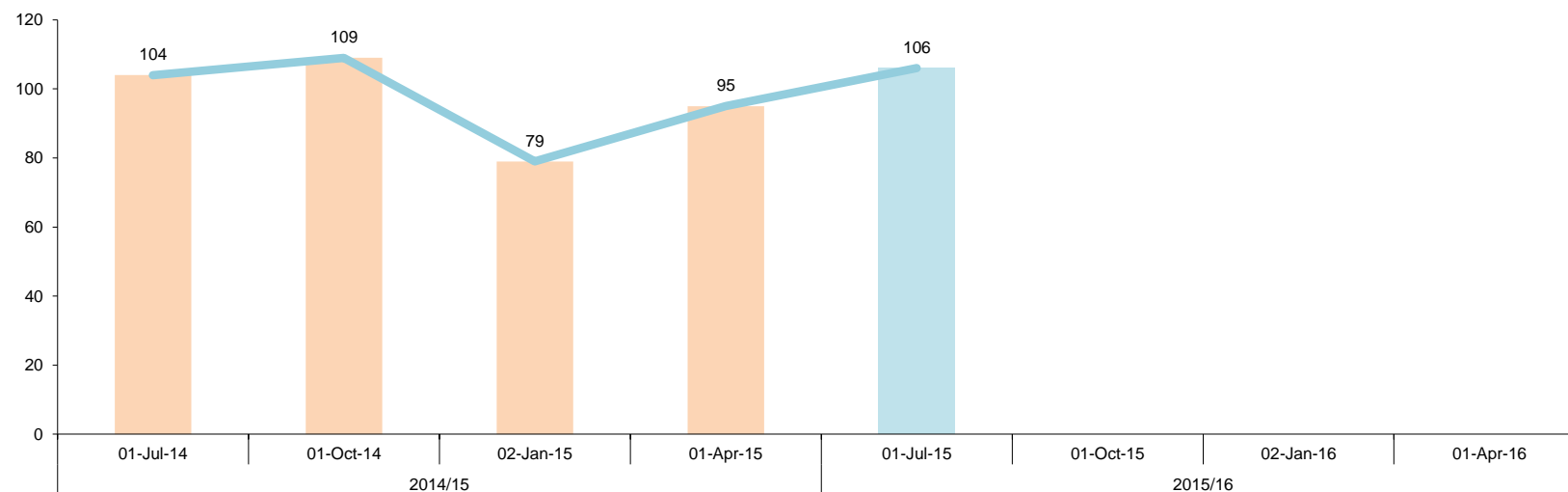
Percentage of low-rise blocks rated satisfactory or better	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	100%	100%	92%	100%	100%	100%	100%	100%	100%	99%

ETM02

Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure

RAG Status

No Target



Bigger is better

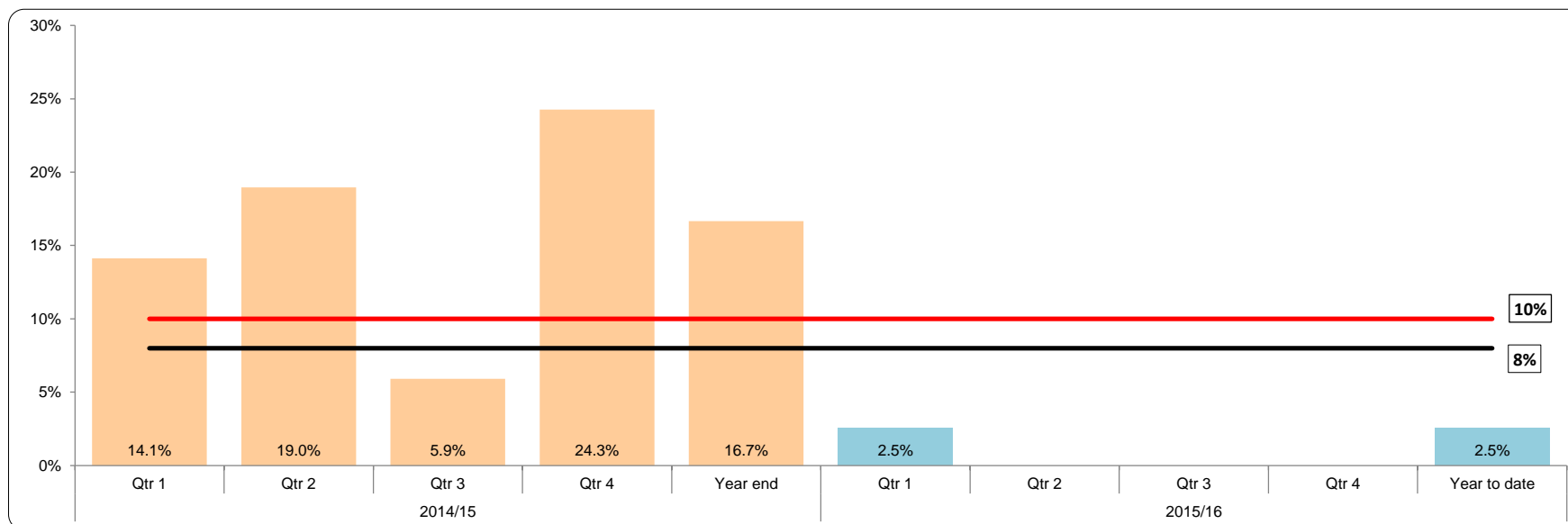
	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure	104	109	79	95	106			

Number of current 'Lodgers in Occupation' for more than 12 weeks - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	Bloomsbury
01-Jul-15	29	11	1	7	7	22	4	15	1	6	3

Percentage of introductory tenancies over 12 months old, not made secure

RAG Status

Green



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of introductory tenancies over 12 months old, not made secure	14.1%	19.0%	5.9%	24.3%	16.7%	2.5%				2.5%
Target	8%	8%	8%	8%	8%	8%	8%	8%	8%	8%
Standard	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%

Percentage of introductory tenancies over 12 months old, not made secure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	3.5%	2.0%	-	2.7%	2.0%	3.1%	-	1.4%	10.5%	2.2%

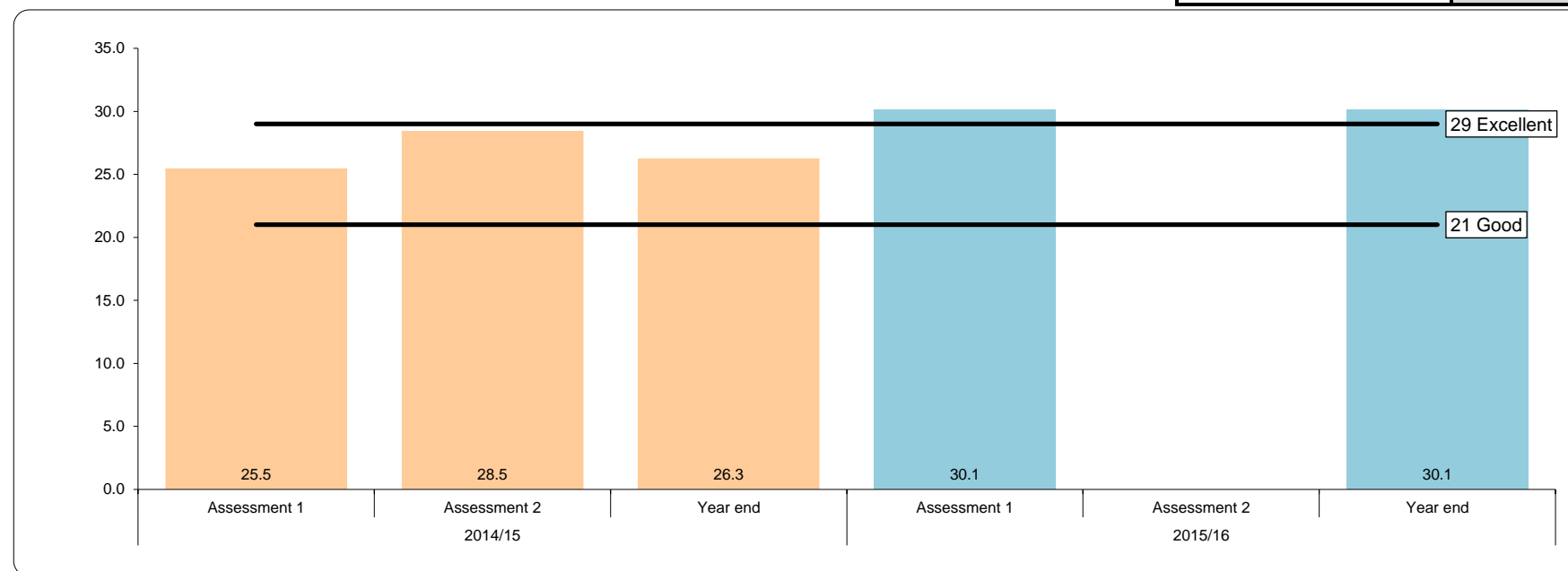
From Quarter 1 2015-16 only Introductory Tenancies that are at least 30 days overdue are included in this measure. This provides a more accurate figure and accounts for the improvement in performance.

ETM04

Condition of estates - average of bi-annual estate assessment scores

RAG Status

No Target



Bigger is better

	2014/15			2015/16		
	Assessment 1	Assessment 2	Year end	Assessment 1	Assessment 2	Year end
Condition of estates - average of bi-annual estate assessment scores	25.5	28.5	26.3	30.1		30.1
Good score	21	21	21	21	21	21
Excellent score	29	29	29	29	29	29

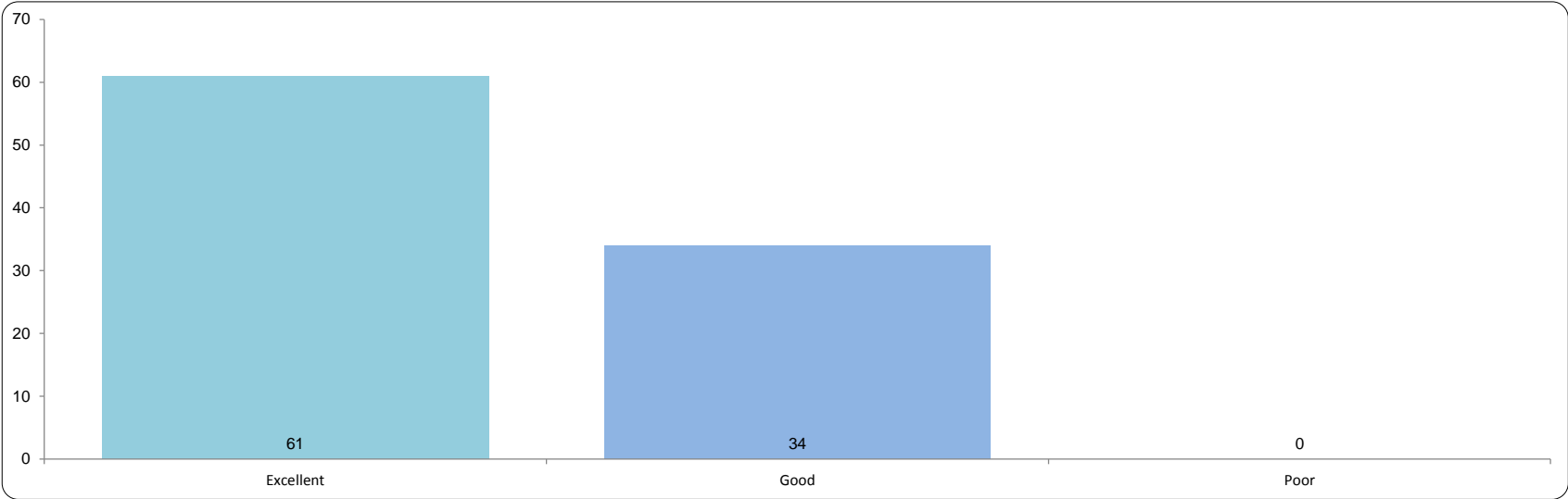
Each estate is required to have two assessments during each year.

Score: 1-20 = Poor, 21-28 = Good, 29+ = Excellent

Condition of estates - average of bi-annual estate assessment scores	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	28.3			30.1		28.6	27.1		32.8	32.7

Condition of estates - number of excellent, good and poor ratings to date

RAG Status	No Target
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	Condition category		
2015/16	Excellent	Good	Poor
Condition of estates - number of excellent, good and poor ratings to date	61	34	0

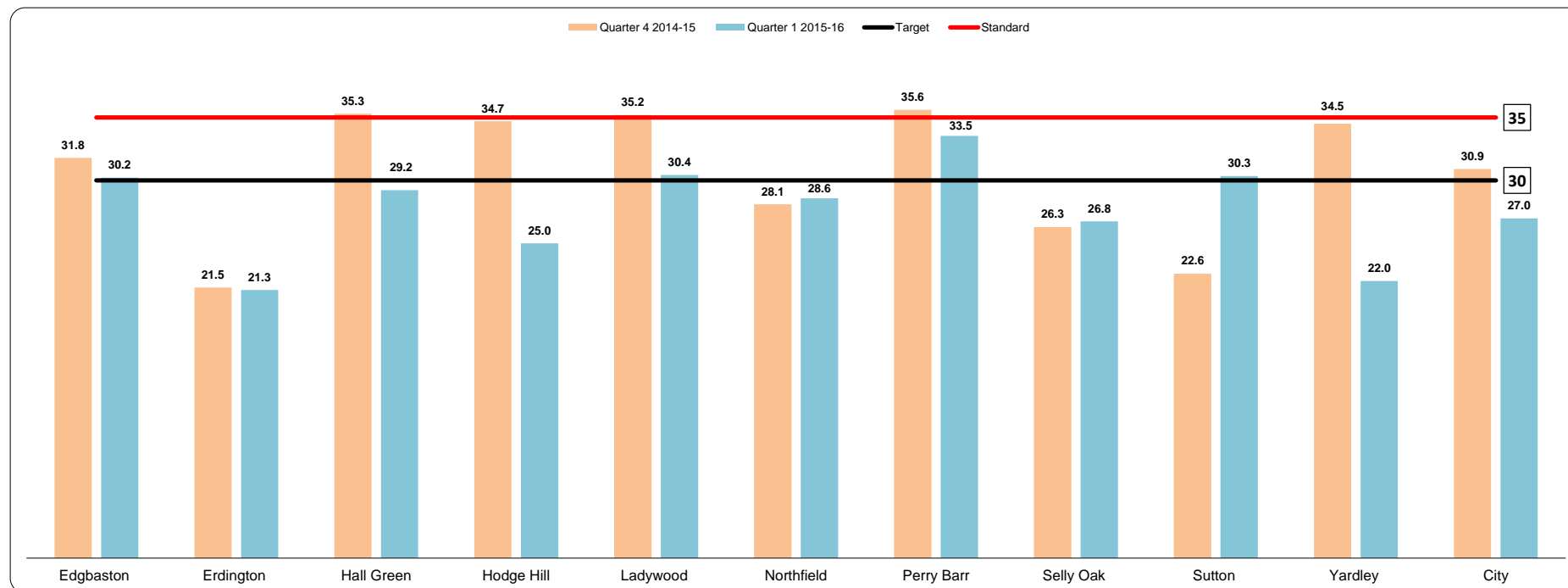
ETM06

Voids and Lettings (Gary Nicholls)

Average days void turnaround - excluding void sheltered properties

RAG Status

Green



Smaller is better

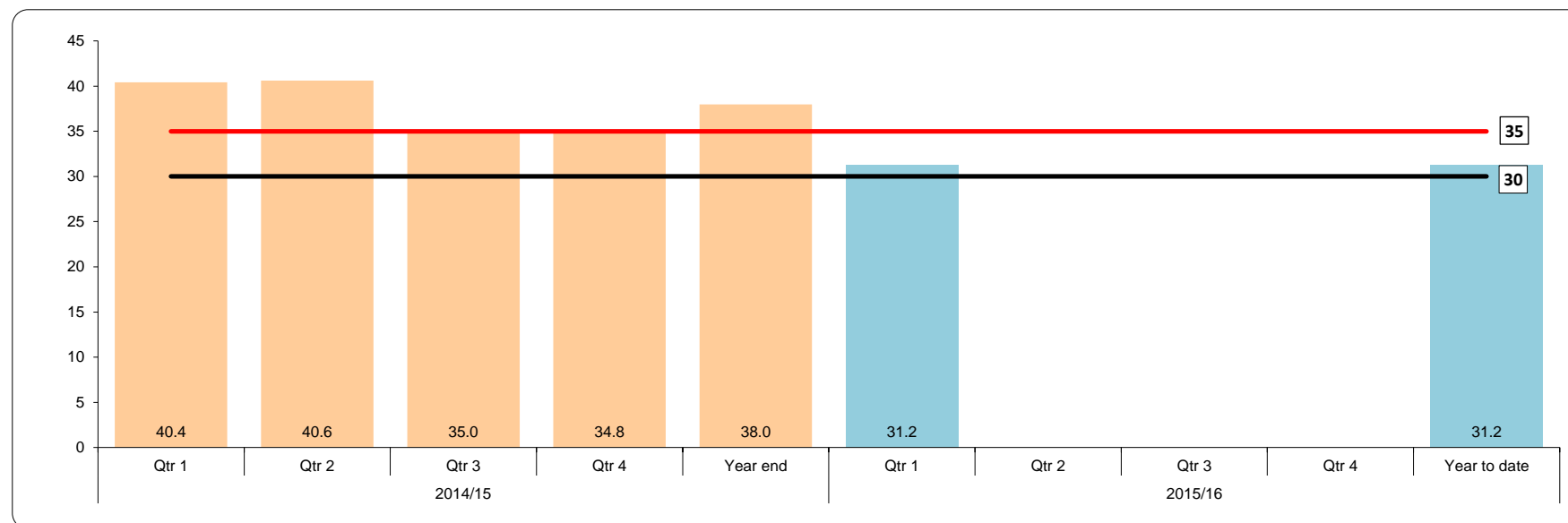
Average days void turnaround - excluding void sheltered properties	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley	City
Quarter 3 2014-15	28.6	23.9	34.0	38.6	34.7	31.0	30.2	27.0	29.9	29.2	31.1
Quarter 4 2014-15	31.8	21.5	35.3	34.7	35.2	28.1	35.6	26.3	22.6	34.5	30.9
Quarter 1 2015-16	30.2	21.3	29.2	25.0	30.4	28.6	33.5	26.8	30.3	22.0	27.0
Target	30	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35	35

Definition: From date property becomes void to date it has a tenancy start date. Excludes sheltered; excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

Average days void turnaround - all voids

RAG Status

Amber



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days void turnaround - all voids	40.4	40.6	35.0	34.8	38.0	31.2				31.2
Target	30	30	30	30	30	30	30	30	30	30
Standard	35	35	35	35	35	35	35	35	35	35

Average days void turnaround - all voids	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	35.1	28.9	36.3	30.2	36.9	30.3	38.0	29.6	34.6	22.9

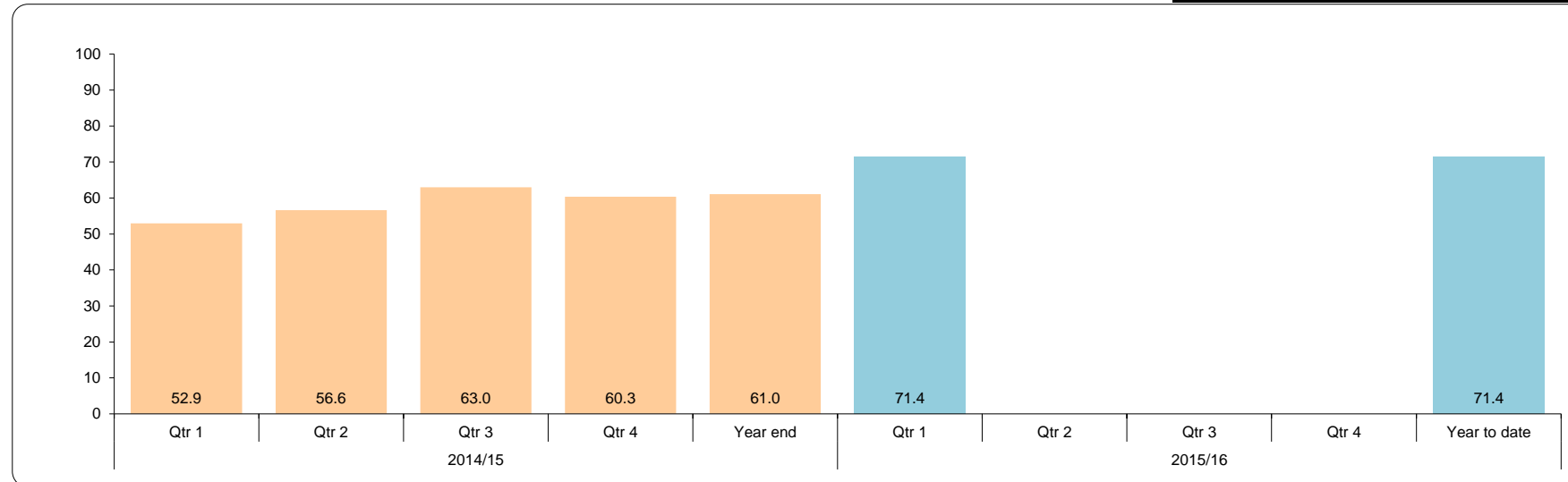
Definition: From date property becomes void to date it has a tenancy start date. Turnaround excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive Works voids, asbestos, gas, electric etc. as per agreed process

VL01

Average days void turnaround - void sheltered properties only

RAG Status

No Target



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days void turnaround - void sheltered properties only	52.9	56.6	63.0	60.3	61.0	71.4				71.4
Average days void turnaround - void sheltered properties only	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	85.2	115.9	59.4	86.1	127.3	59.5	50.8	87.5	43.6	28.0

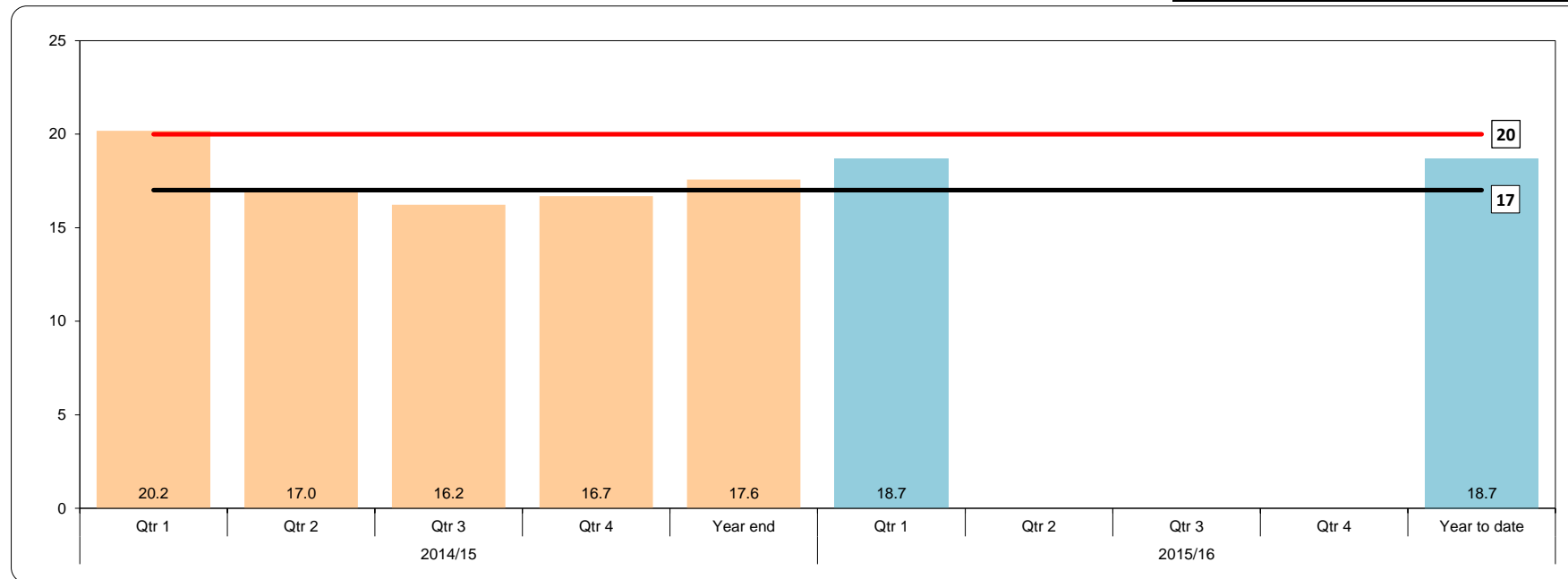
Definition: From date property becomes void to date it has a tenancy start date. All current sheltered voids only

VL03

Average calendar days to repair a void property

RAG Status

Amber



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average calendar days to repair a void property	20.2	17.0	16.2	16.7	17.6	18.7				18.7
Target	17	17	17	17	17	17	17	17	17	17
Standard	20	20	20	20	20	20	20	20	20	20

Average calendar days to repair a void property	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	14.1	21.5	19.9	18.4	21.7	18.3	21.5	15.8	22.5	17.3

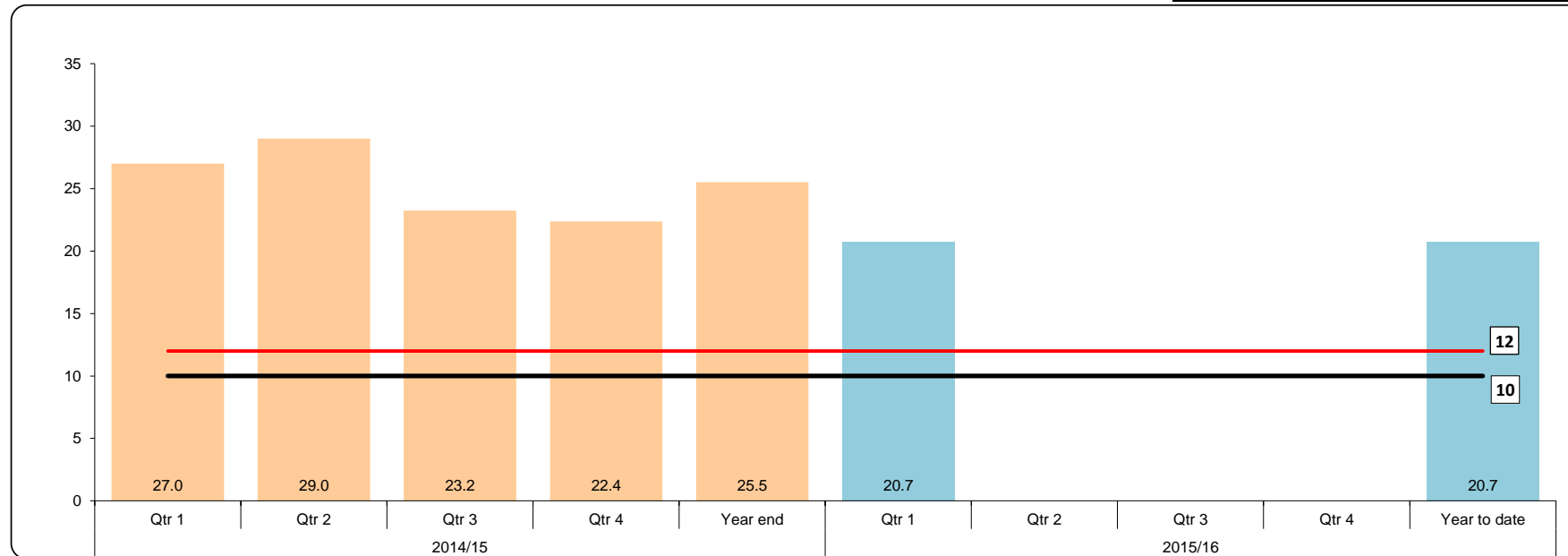
Definition: From date property becomes void to date it becomes FFL. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc; excludes Major and Extensive works voids, asbestos, gas, electric etc. as per agreed process

VL04

Average days to let a void property (from Fit For Let Date to Tenancy Start Date)

RAG Status

Red



Smaller is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	27.0	29.0	23.2	22.4	25.5	20.7				20.7
Target	10	10	10	10	10	10	10	10	10	10
Standard	12	12	12	12	12	12	12	12	12	12

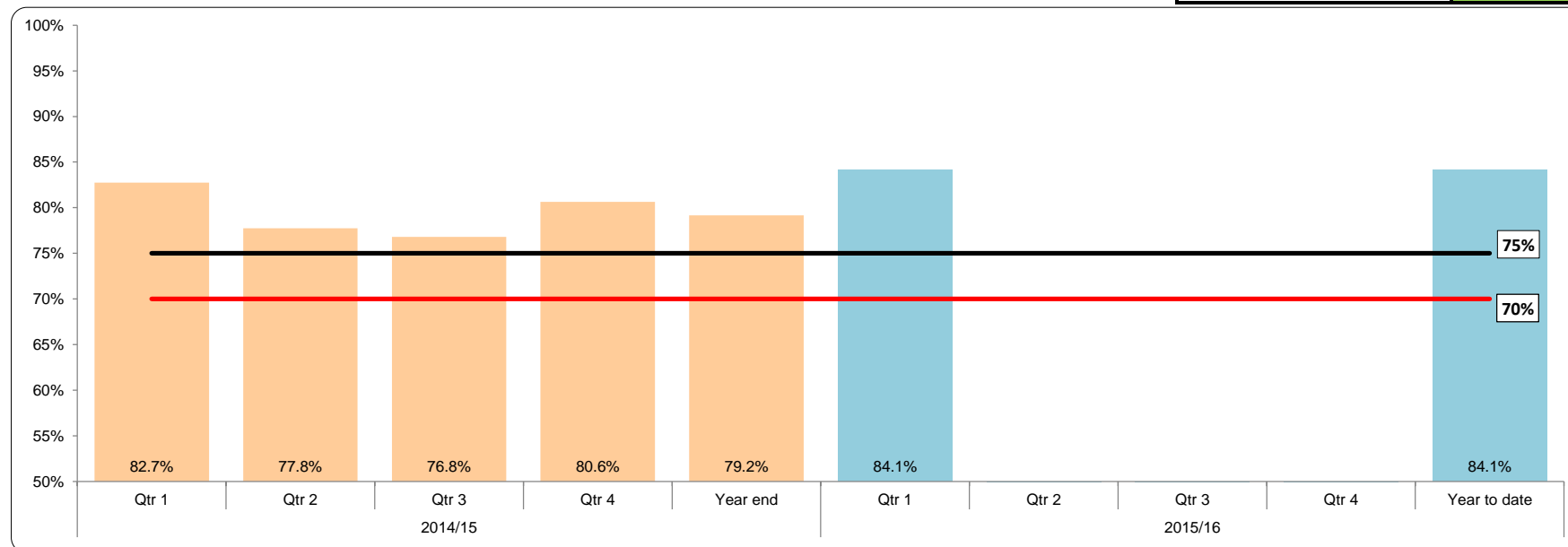
Average days to let a void property (from Fit For Let Date to Tenancy Start Date)	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	26.3	19.4	22.5	19.3	19.3	24.4	19.9	21.0	18.1	14.1

Definition: From date property becomes FFL to date it has a tenancy start date. Excludes those that are not lettable i.e. clearance demolition, pending disposal, Option Appraisal etc.

Percentage of void properties let first time

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of void properties let first time	82.7%	77.8%	76.8%	80.6%	79.2%	84.1%				84.1%
Target	75%	75%	75%	75%	75%	75%	75%	75%	75%	75%
Standard	70%	70%	70%	70%	70%	70%	70%	70%	70%	70%

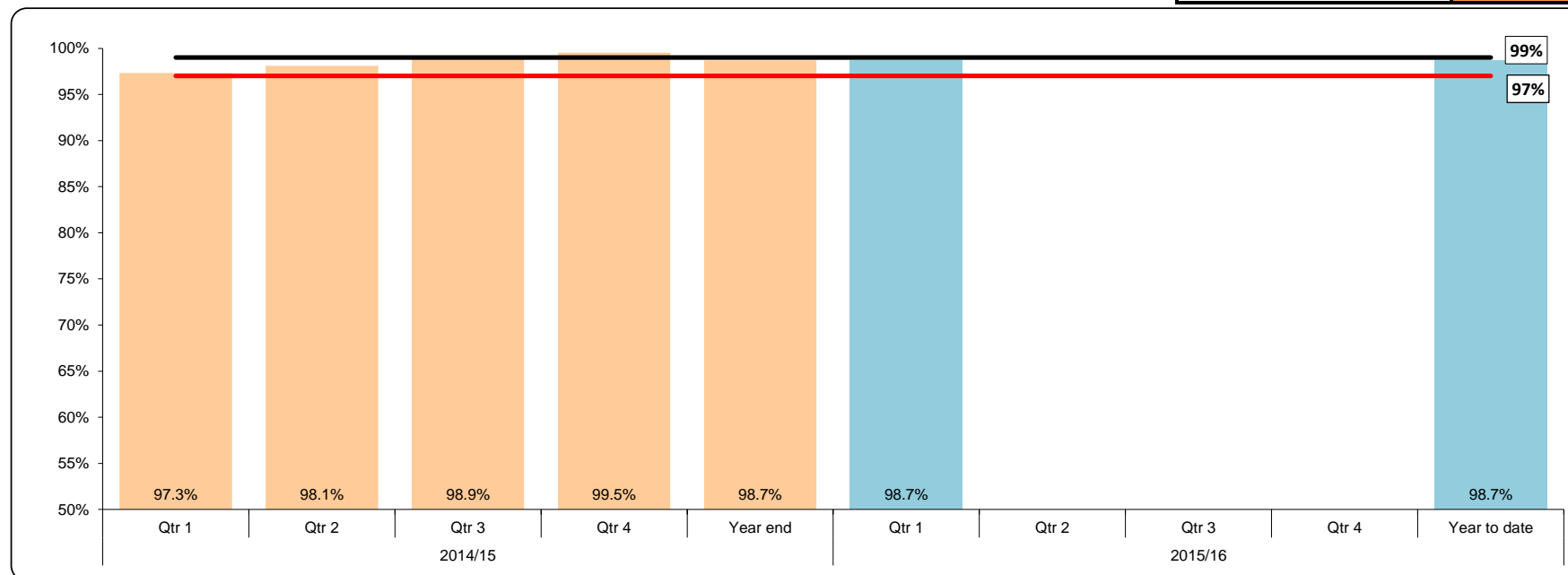
Percentage of void properties let first time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.8%	83.2%	85.3%	81.8%	74.4%	88.0%	85.7%	88.2%	73.0%	87.1%

VL06

Customer satisfaction with letting staff

RAG Status

Amber



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with letting staff	97.3%	98.1%	98.9%	99.5%	98.7%	98.7%				98.7%
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%

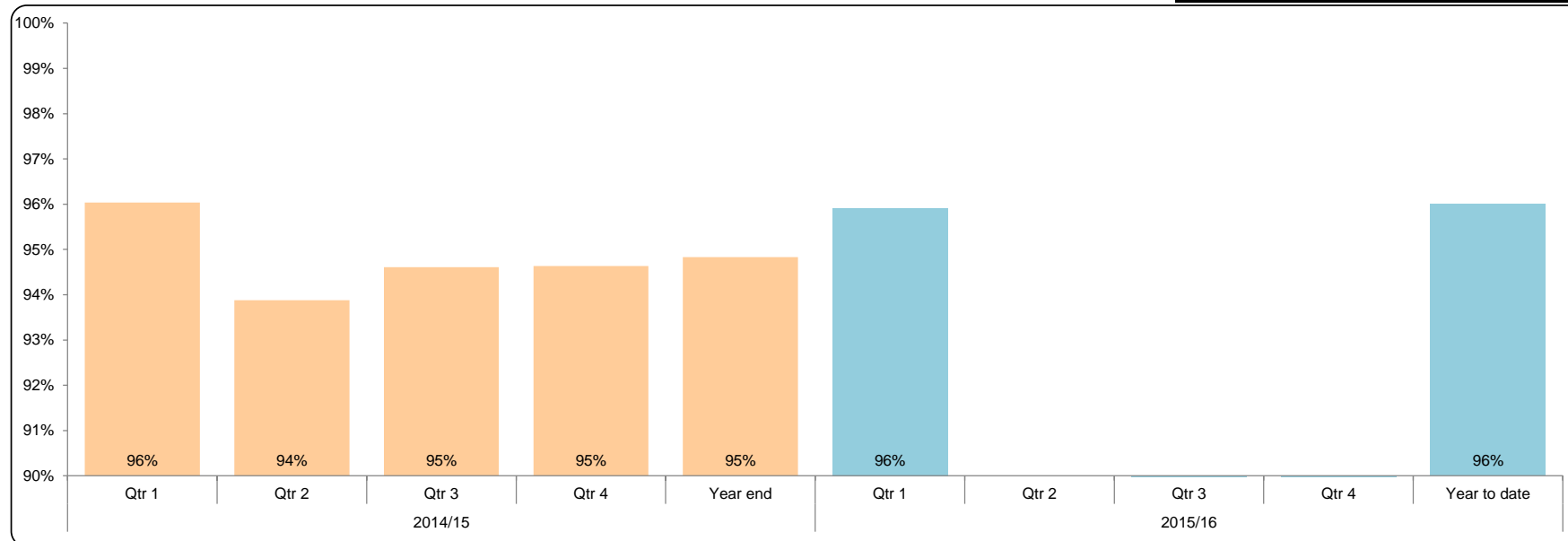
Customer satisfaction with letting staff	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	no data	no data	100%	100%	99.7%	92.3%	100%	100%	no data	100%

VL14

Customer satisfaction with new home

RAG Status

No Target



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with new home	96%	94%	95%	95%	95%	96%				96%

Customer satisfaction with new home	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	no data	91.7%	100%	100%	95.7%	100%	94.1%	100%	no data	100%

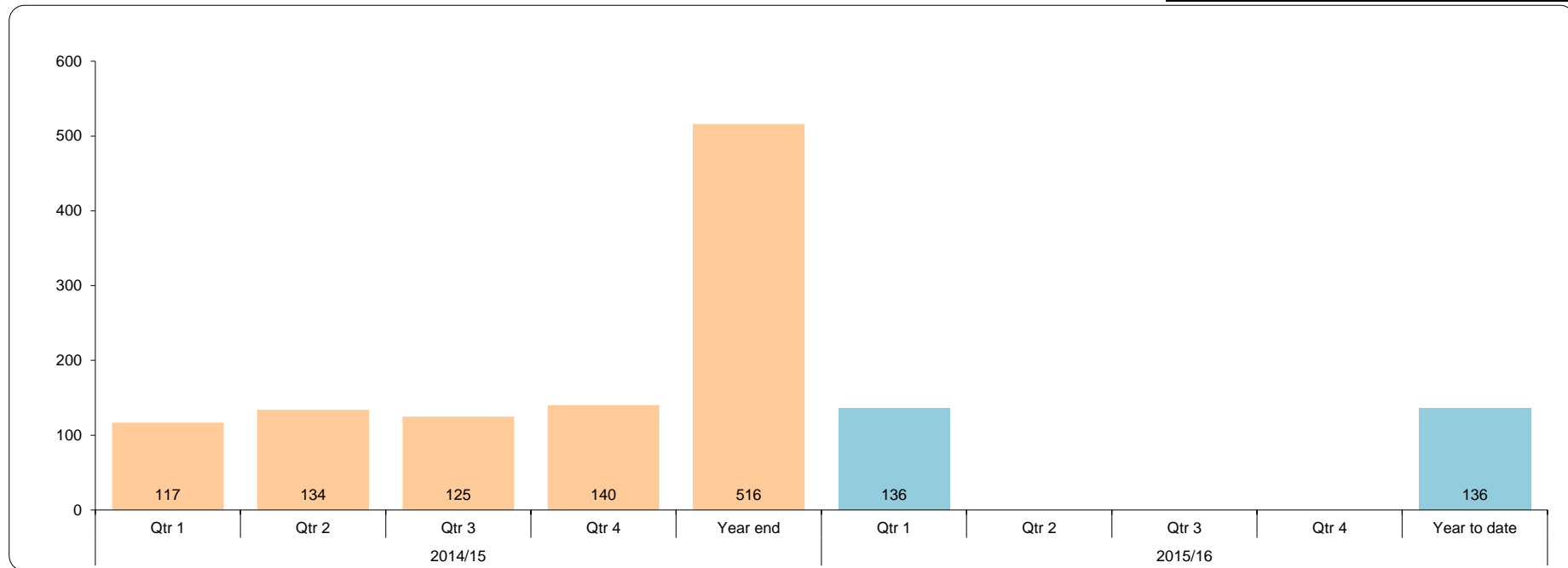
VL15

Services for Older People (Carol Dawson)

Number of new void sheltered properties

RAG Status

No Target



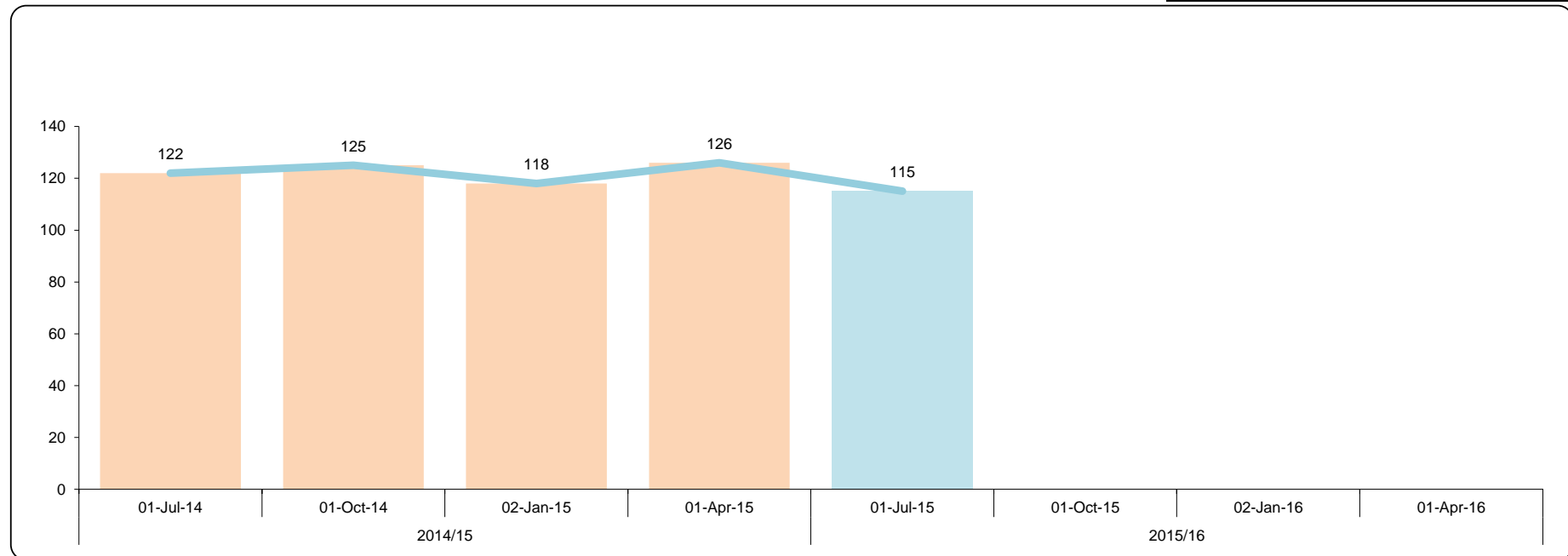
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of new void sheltered properties	117	134	125	140	516	136				136

VL07

Number of current void properties - sheltered only - Snapshot figure

RAG Status

No Target



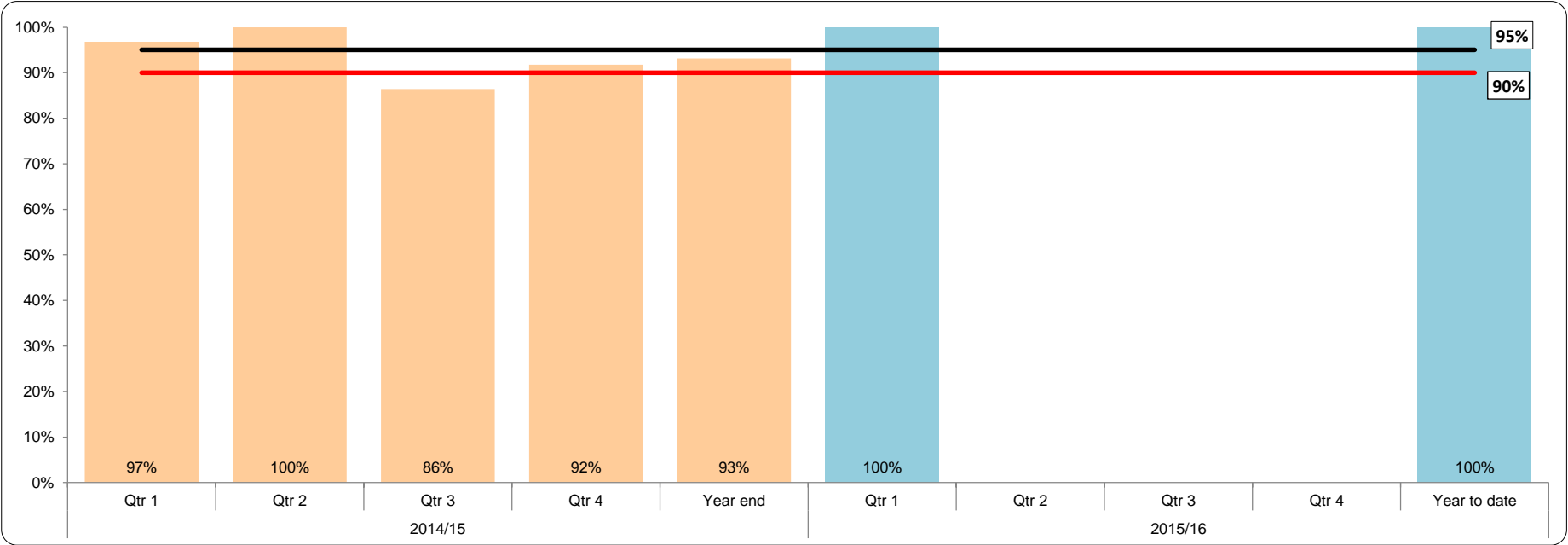
	2014/15				2015/16			
	01-Jul-14	01-Oct-14	02-Jan-15	01-Apr-15	01-Jul-15	01-Oct-15	02-Jan-16	01-Apr-16
Total number of current void properties - Snapshot figure	122	125	118	126	115			

Total number of current void properties - Snapshot figure	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
01-Jul-15	14	9	1	13	17	6	19	10	4	22

VL09

Percentage of support plans completed in 4 weeks

RAG Status	Green
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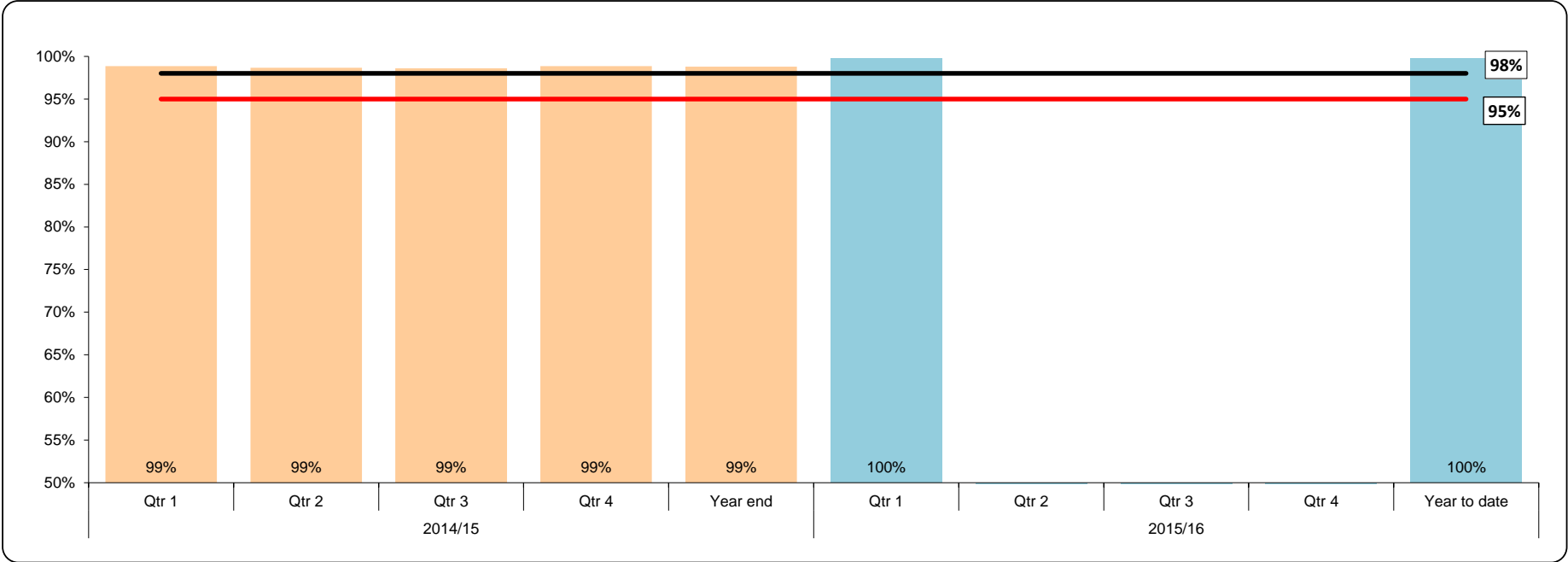
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of support plans completed in 4 weeks	97%	100%	86%	92%	93%	100%				100%
Target	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
Standard	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%

SIOP01

Percentage of Careline calls answered within 60 seconds

RAG Status	Green
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Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of Careline calls answered within 60 seconds	99%	99%	99%	99%	99%	100%				100%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

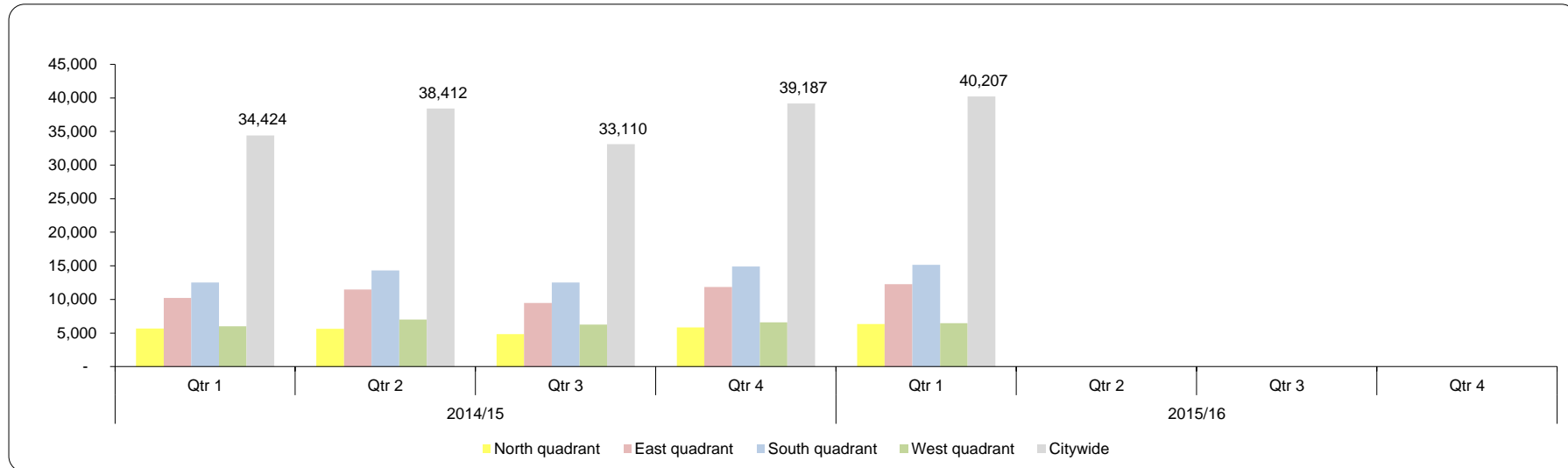
SIOP02

Housing Customer Service Hubs (Arthur Tsang)

Number of calls handled

RAG Status

No Target

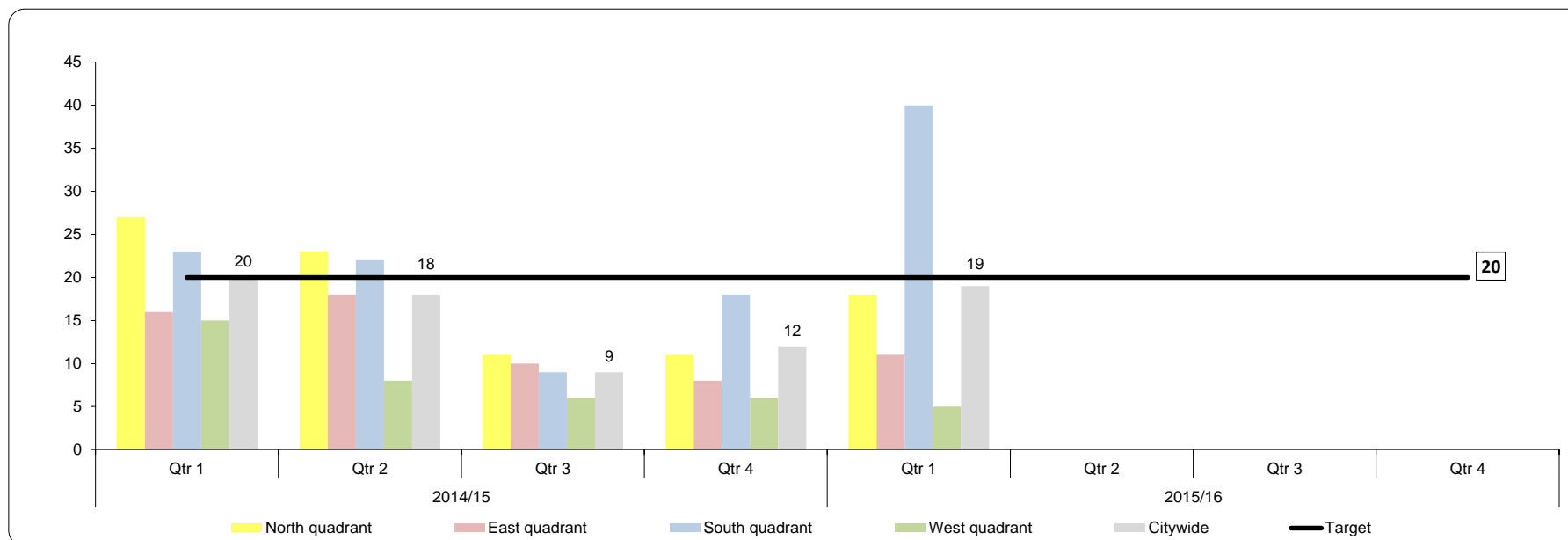


Number of calls handled	2014/15				2015/16			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	5,668	5,609	4,850	5,836	6,320	-	-	-
East quadrant	10,233	11,476	9,485	11,851	12,280	-	-	-
South quadrant	12,533	14,321	12,519	14,915	15,138	-	-	-
West quadrant	5,990	7,006	6,256	6,585	6,469	-	-	-
Citywide	34,424	38,412	33,110	39,187	40,207	-	-	-

Average time taken to answer calls (in seconds)

RAG Status

Green



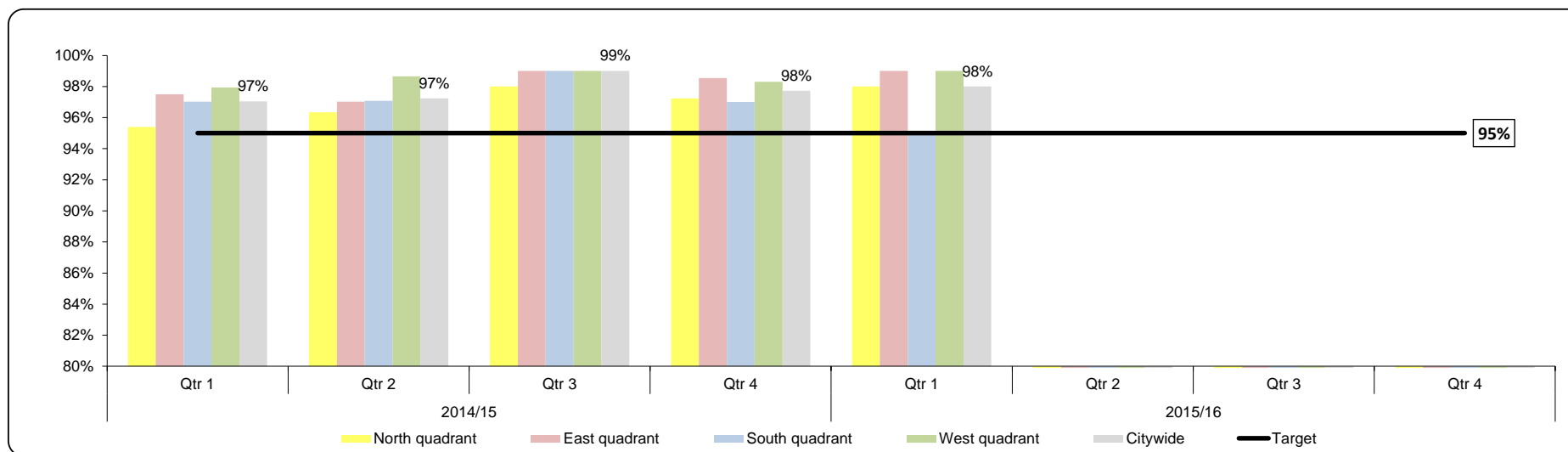
Smaller is better

	2014/15				2015/16			
Average time taken to answer calls (in seconds)	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	27	23	11	11	18	0	0	0
East quadrant	16	18	10	8	11	0	0	0
South quadrant	23	22	9	18	40	0	0	0
West quadrant	15	8	6	6	5	0	0	0
Citywide	20	18	9	12	19	0	0	0
Target	20	20	20	20	20	20	20	20

Percentage of calls answered

RAG Status

Green



Bigger is better

	2014/15				2015/16			
Percentage of calls answered	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4
North quadrant	95%	96%	98%	97%	98%	0%	0%	0%
East quadrant	98%	97%	99%	99%	99%	0%	0%	0%
South quadrant	97%	97%	99%	97%	95%	0%	0%	0%
West quadrant	98%	99%	99%	98%	99%	0%	0%	0%
Citywide	97%	97%	99%	98%	98%	0%	0%	0%
Target	95%	95%	95%	95%	95%	95%	95%	95%

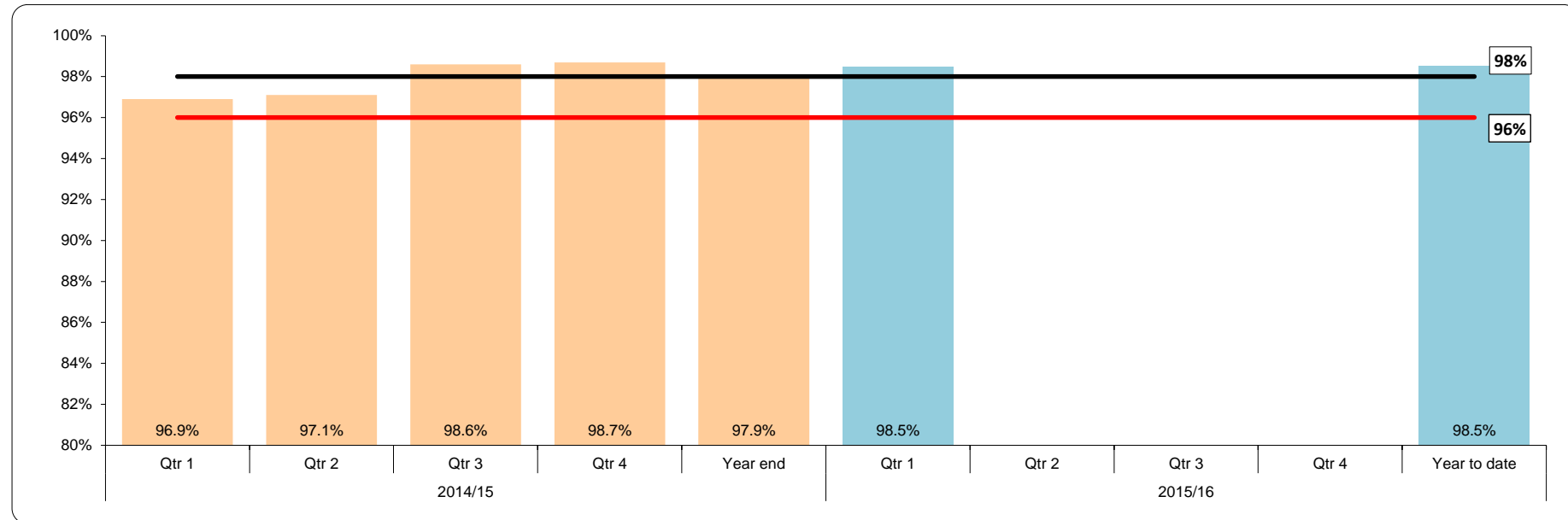
HCS03

Asset Management and Maintenance (John Jamieson)

Percentage of Right To Repair jobs completed on time

RAG Status

Green



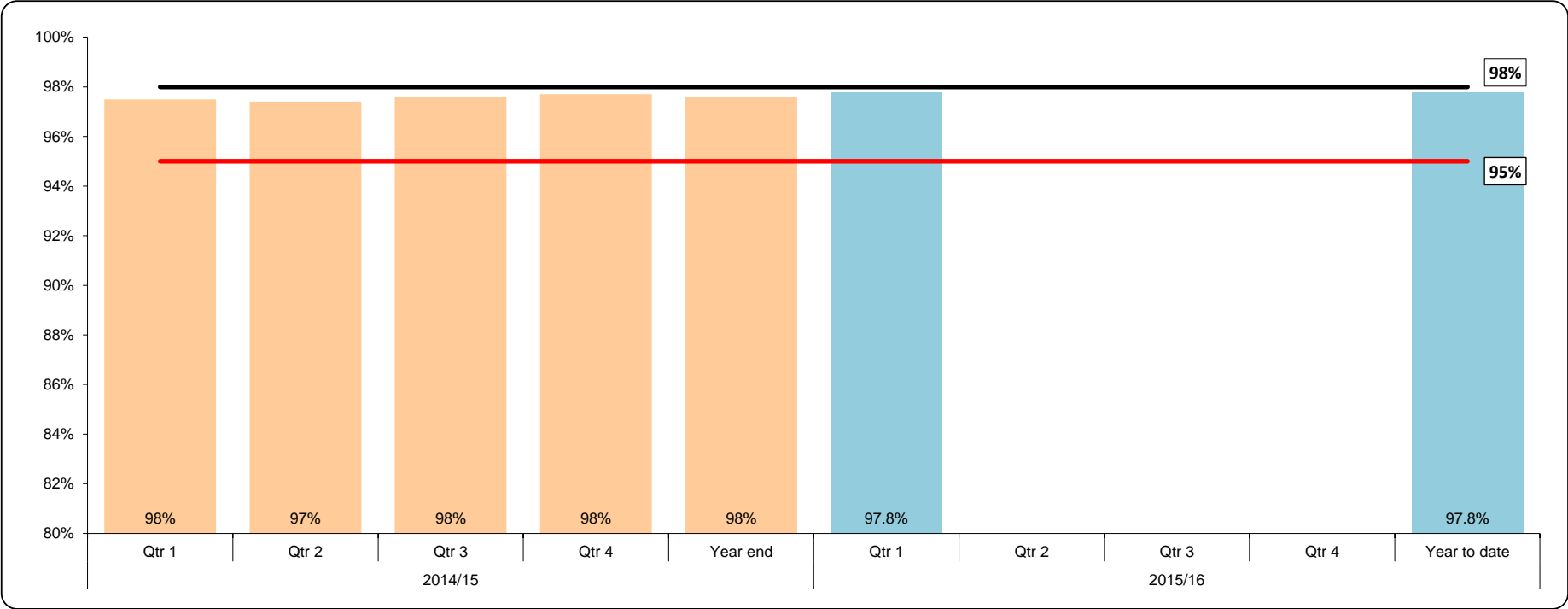
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of Right To Repair jobs completed on time	96.9%	97.1%	98.6%	98.7%	97.9%	98.5%				98.5%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	96%	96%	96%	96%	96%	96%	96%	96%	96%	96%

Percentage of Right To Repair jobs completed on time	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	98.6%	98.6%	98.6%	99.6%	97.2%	98.3%	98.3%	98.4%	99.0%	99.4%

Percentage of appointments kept

RAG Status	Amber
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Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of appointments kept	98%	97%	98%	98%	98%	97.8%				97.8%
Target	98%	98%	98%	98%	98%	98%	98%	98%	98%	98%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

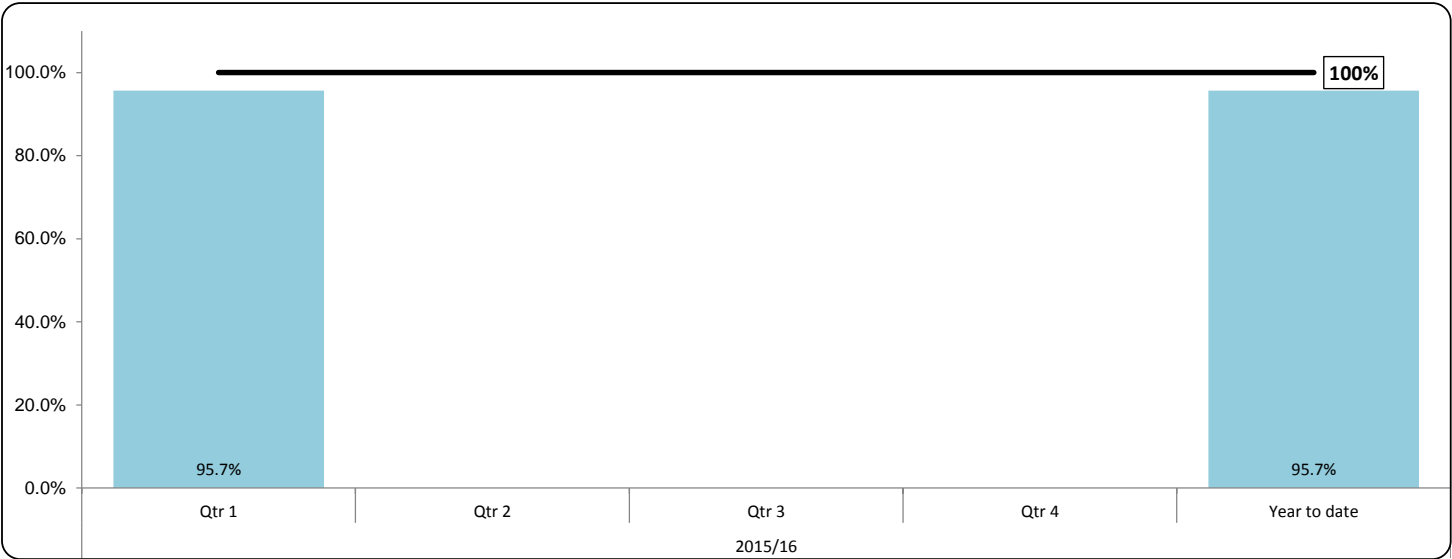
AMM03

We will respond to emergency repairs in two hours

Birmingham Promise

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
We will respond to emergency repairs in two hours	This is a new measure. There is no historical data available					95.7%				95.7%
Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

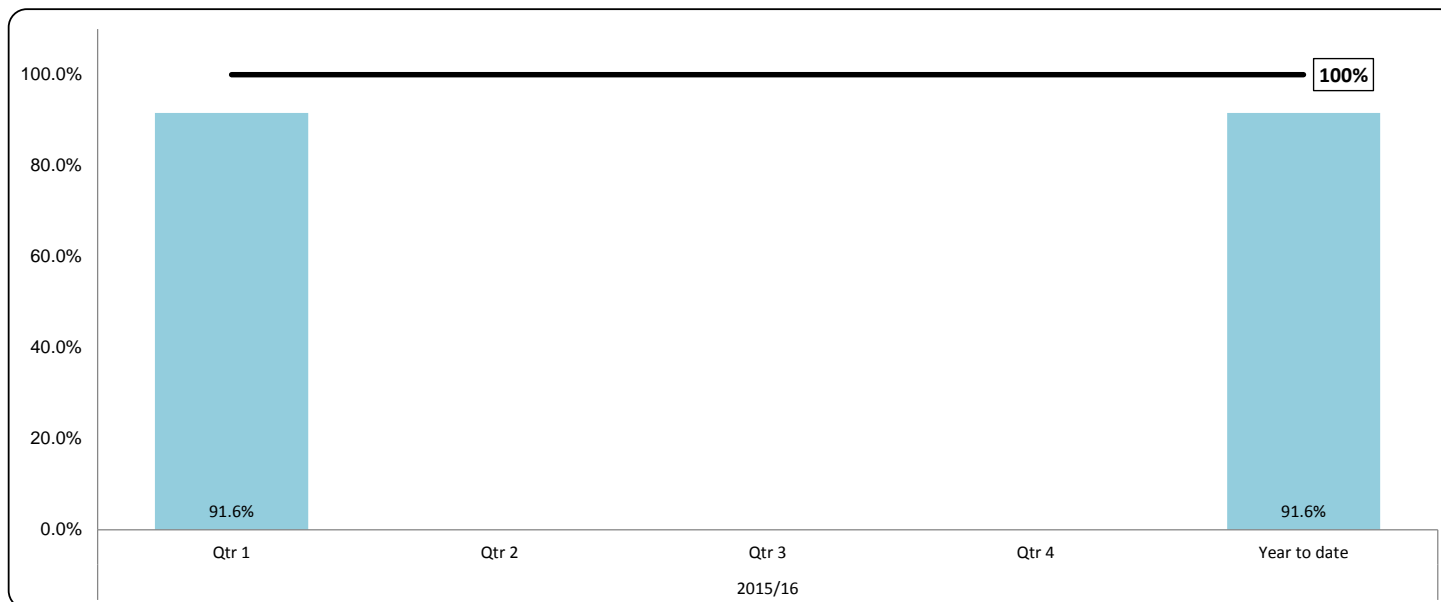
AMM14

We will resolve routine repairs within 30 days

Birmingham Promise

RAG Status

Red



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
We will resolve routine repairs within 30 days	This is a new measure. There is no historical data available					91.6%				91.6%
Target	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

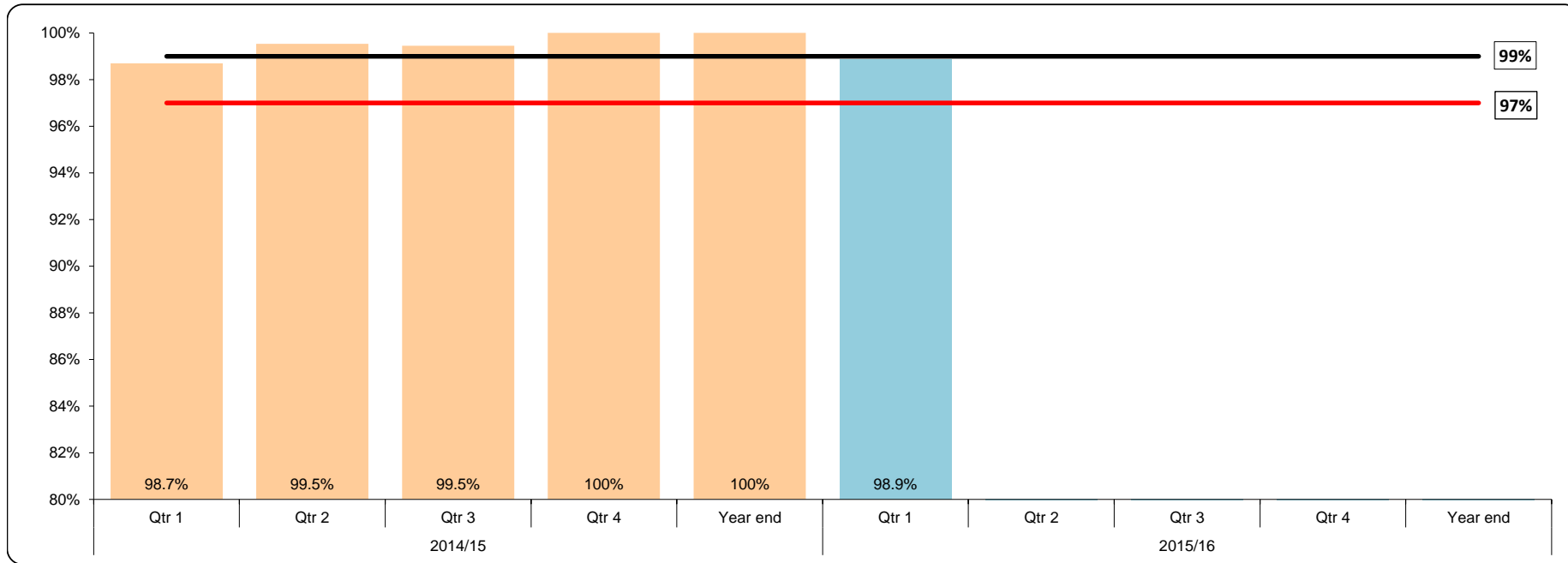
We will resolve routine repairs within 30 days	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.4%	92.0%	90.7%	91.5%	94.1%	90.0%	90.4%	90.2%	92.1%	91.9%

AMM15

Percentage of gas servicing completed against period profile

RAG Status

Amber



Target - Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end
Percentage of gas servicing completed against period profile	98.7%	99.5%	99.5%	100%	100%	98.9%				
Target	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%
Standard	97%	97%	97%	97%	97%	97%	97%	97%	97%	97%

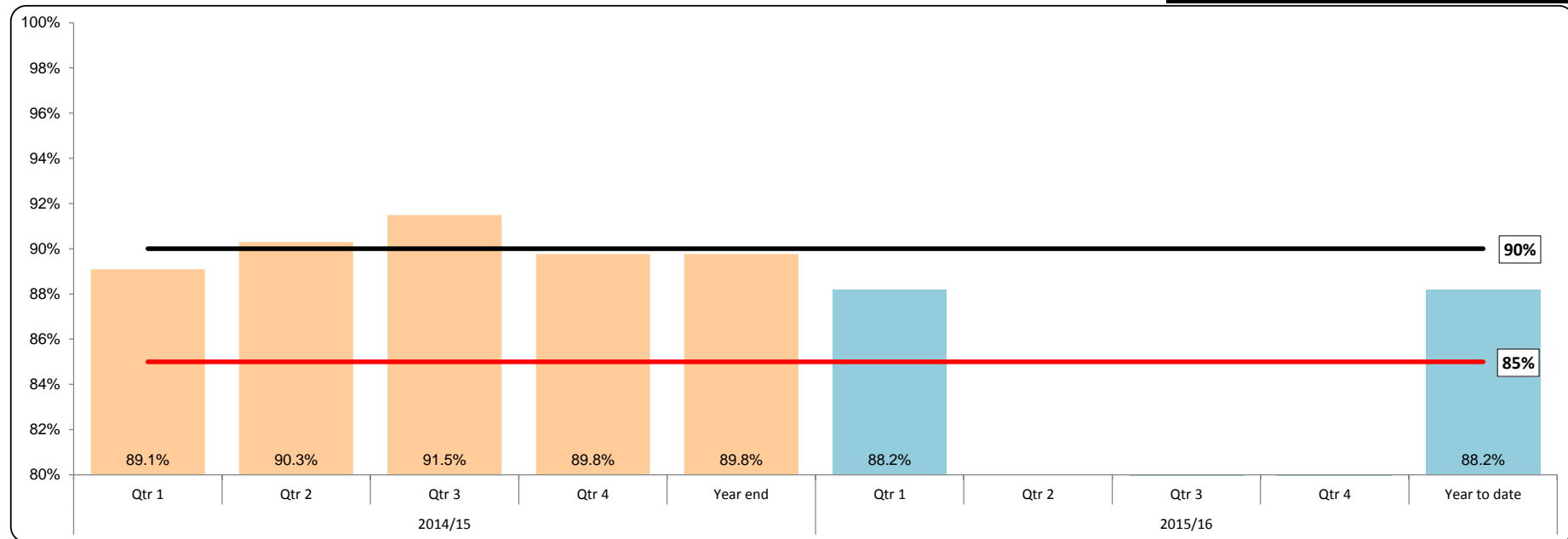
Percentage of gas servicing completed against period profile	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	98.4%	99.4%	99.2%	98.8%	99.5%	97.9%	99.7%	98.6%	99.8%	98.6%

From April 2015 this measure excludes voids.

Percentage of gas repairs completed within 7 days

RAG Status

Amber



Target - Bigger is better

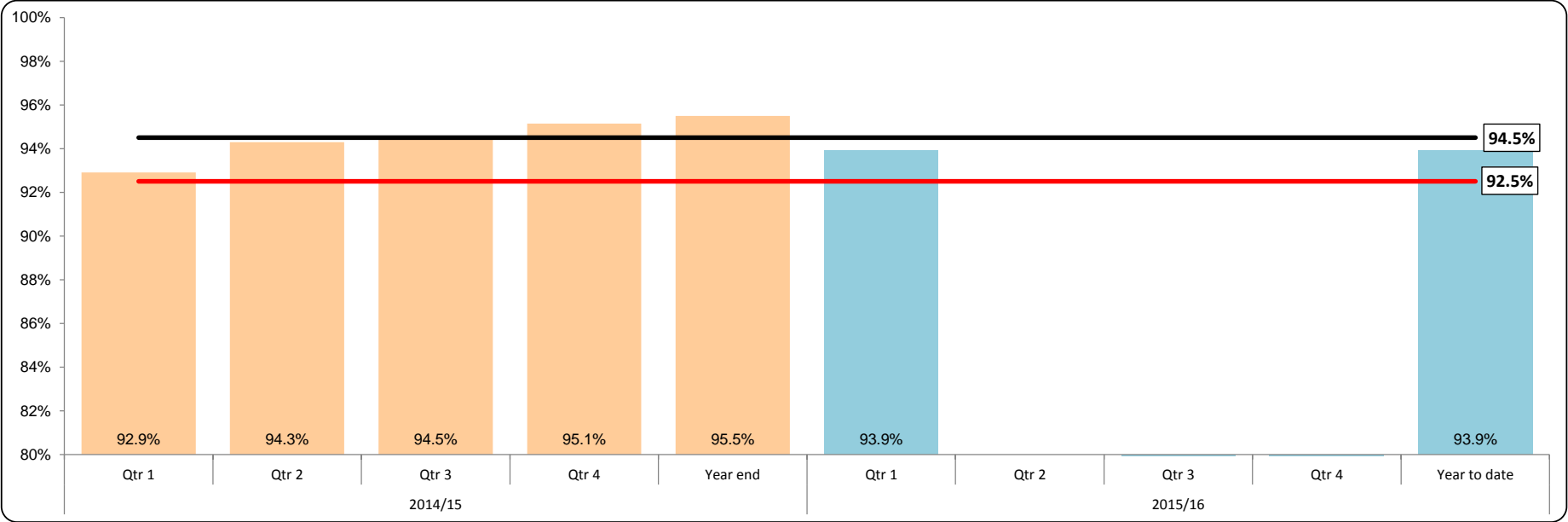
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Percentage of gas repairs completed within 7 days	89.1%	90.3%	91.5%	89.8%	89.8%	88.2%				88.2%
Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%
Standard	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Percentage of gas repairs completed within 7 days	Edgbaston	Erdington	Hall Green	Hodge Hill	Ladywood	Northfield	Perry Barr	Selly Oak	Sutton	Yardley
Quarter 1 2015-16	90.3%	83.2%	84.2%	90.3%	89.9%	85.1%	84.8%	89.9%	81.7%	92.6%

AMM10

Customer satisfaction with repairs

RAG Status	Amber
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Bigger is better

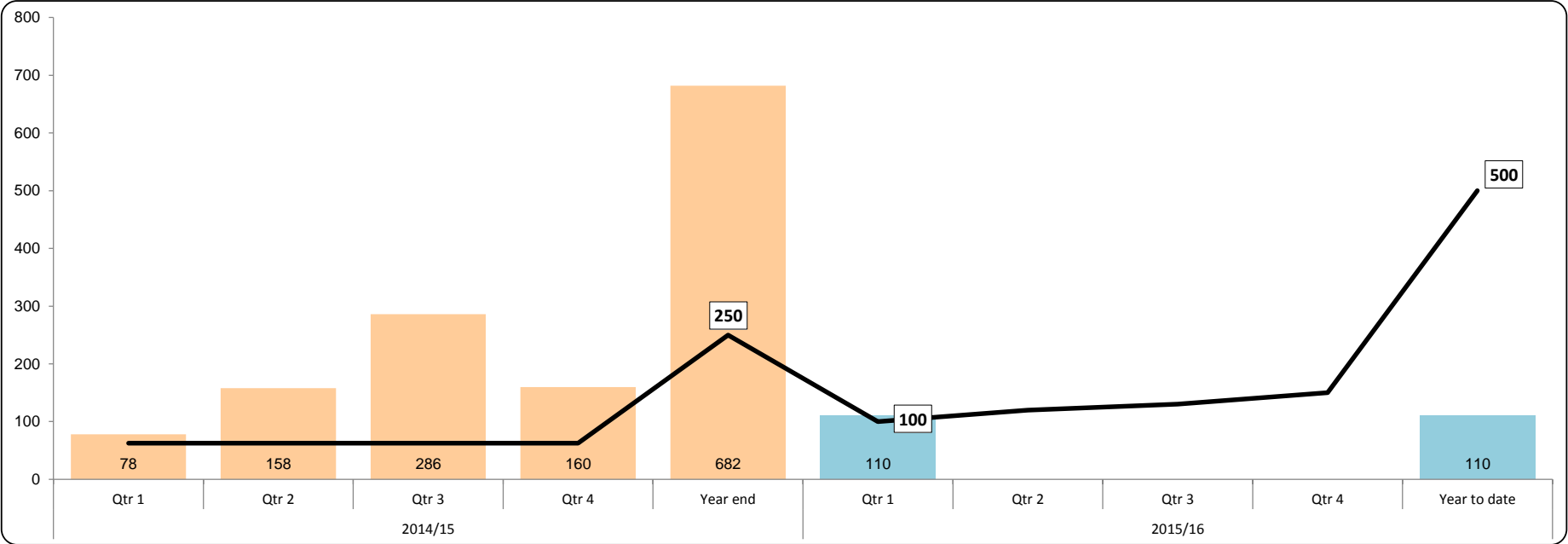
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Customer satisfaction with repairs	92.9%	94.3%	94.5%	95.1%	95.5%	93.9%				93.9%
Target	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%	94.5%
Standard	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%	92.5%

AMM11

Number of households assisted by independent living

RAG Status

Green



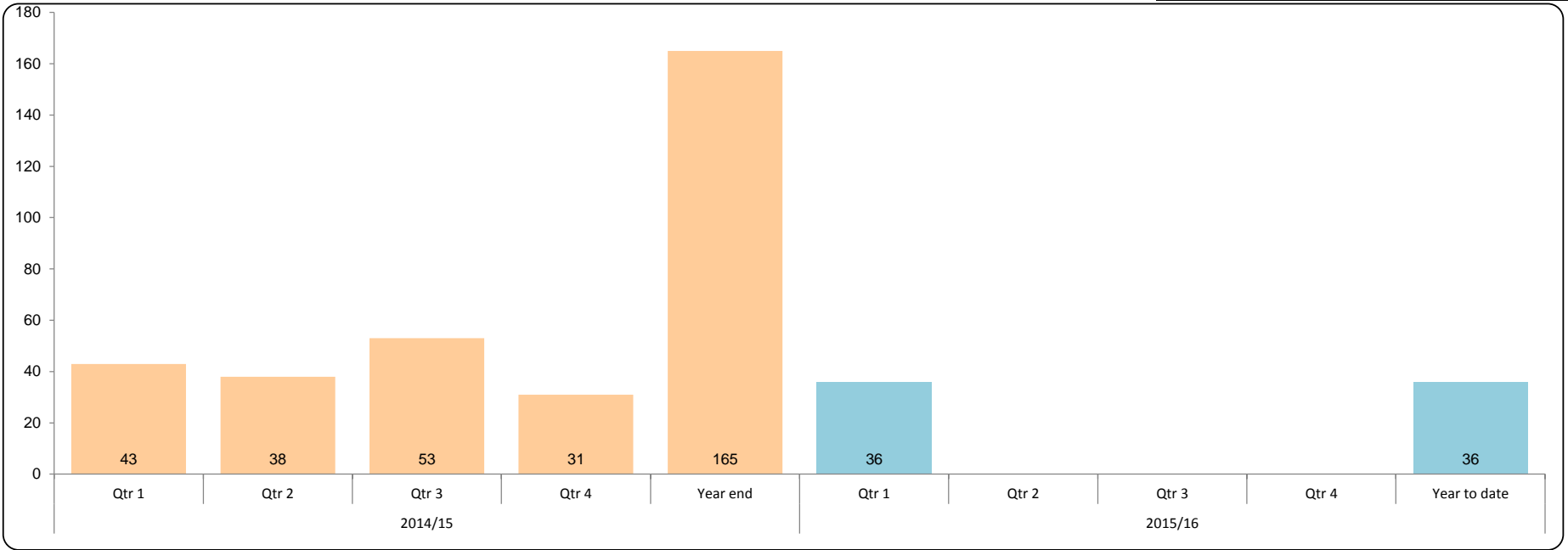
Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of households assisted by independent living	78	158	286	160	682	110				110
Target	62.5	62.5	62.5	62.5	250	100	120	130	150	500

AMM12

Number of Wise Move completions

RAG Status	No Target
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Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Number of Wise Move completions	43	38	53	31	165	36				36

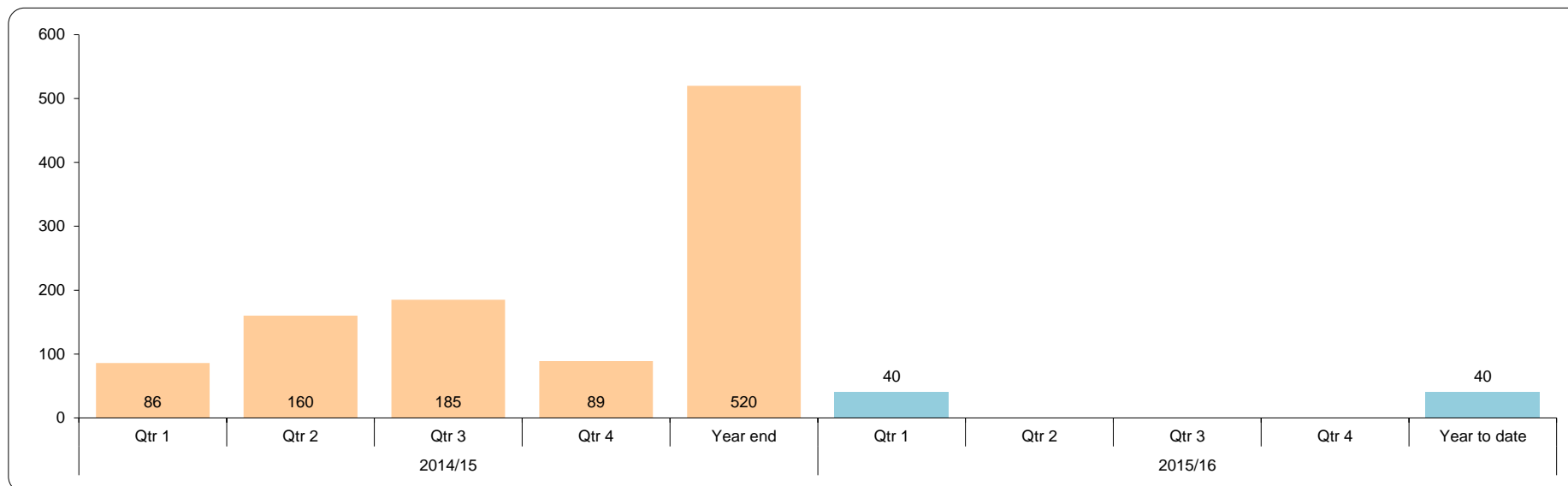
AMM13

Private Sector Housing (Pete Hobbs)

Houses in Multiple Occupation licences issued

RAG Status

No Target



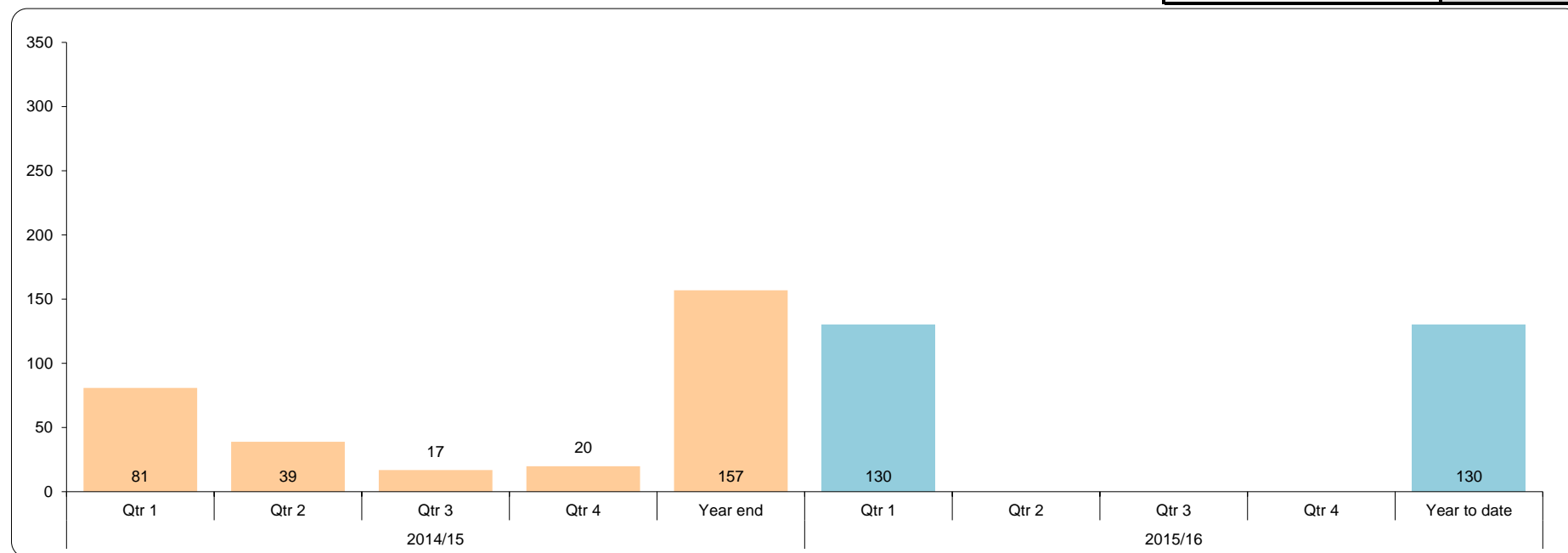
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Houses in Multiple Occupation licences issued	86	160	185	89	520	40				40

PRS01

Licenced and unlicensed Houses in Multiple Occupation inspected

RAG Status

No Target

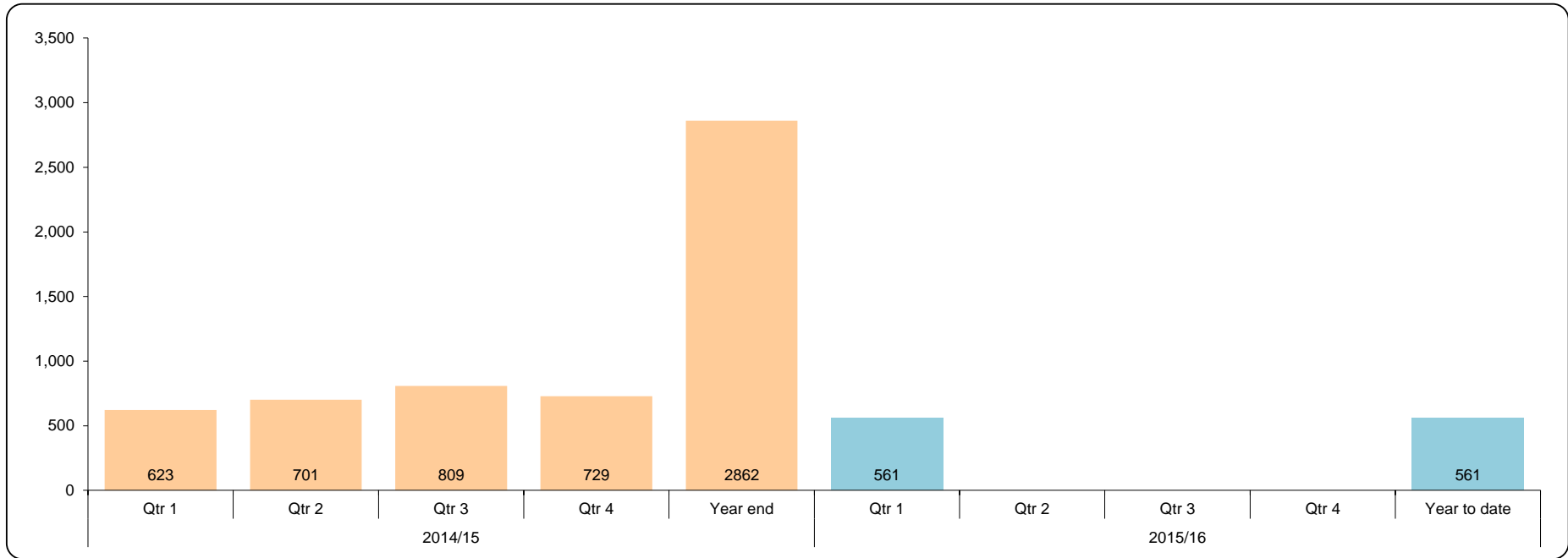


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Licenced and unlicensed Houses in Multiple Occupation inspected	81	39	17	20	157	130				130

PRS02

Private Tenancy Unit - Requests for assistance

RAG Status	No Target
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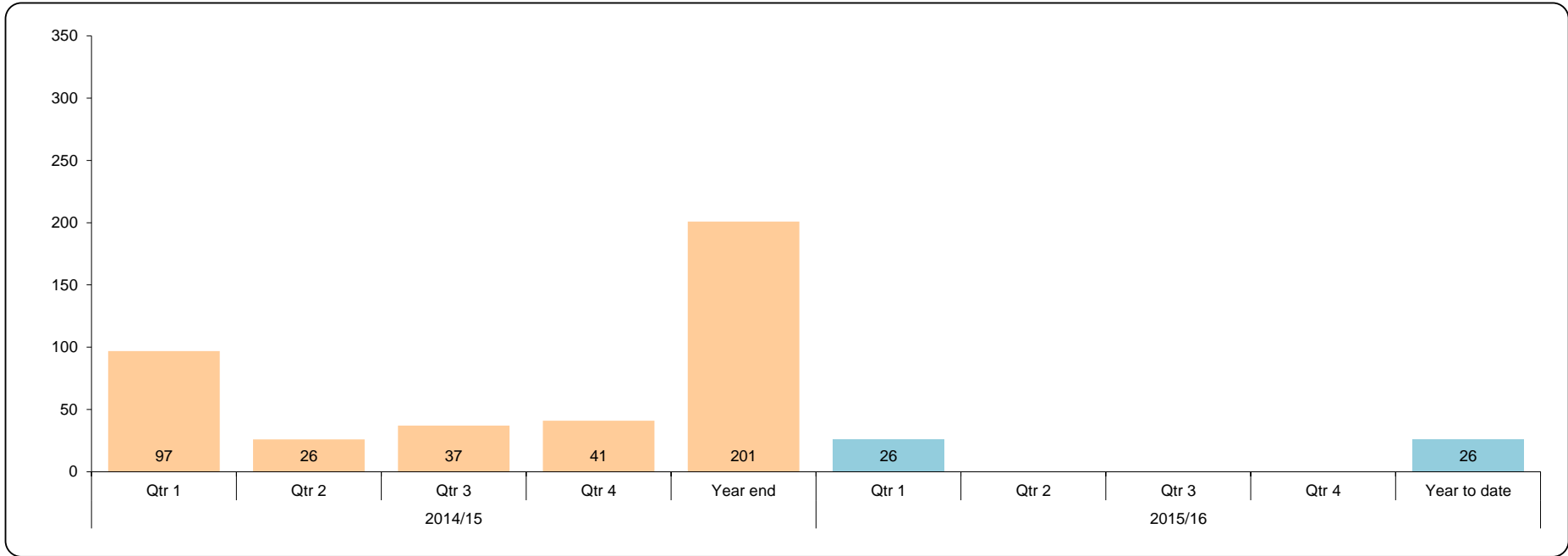


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
PTU requests for assistance	623	701	809	729	2862	561				561

PRS03

Private Tenancy Unit - Cases assisted through advice

RAG Status	No Target
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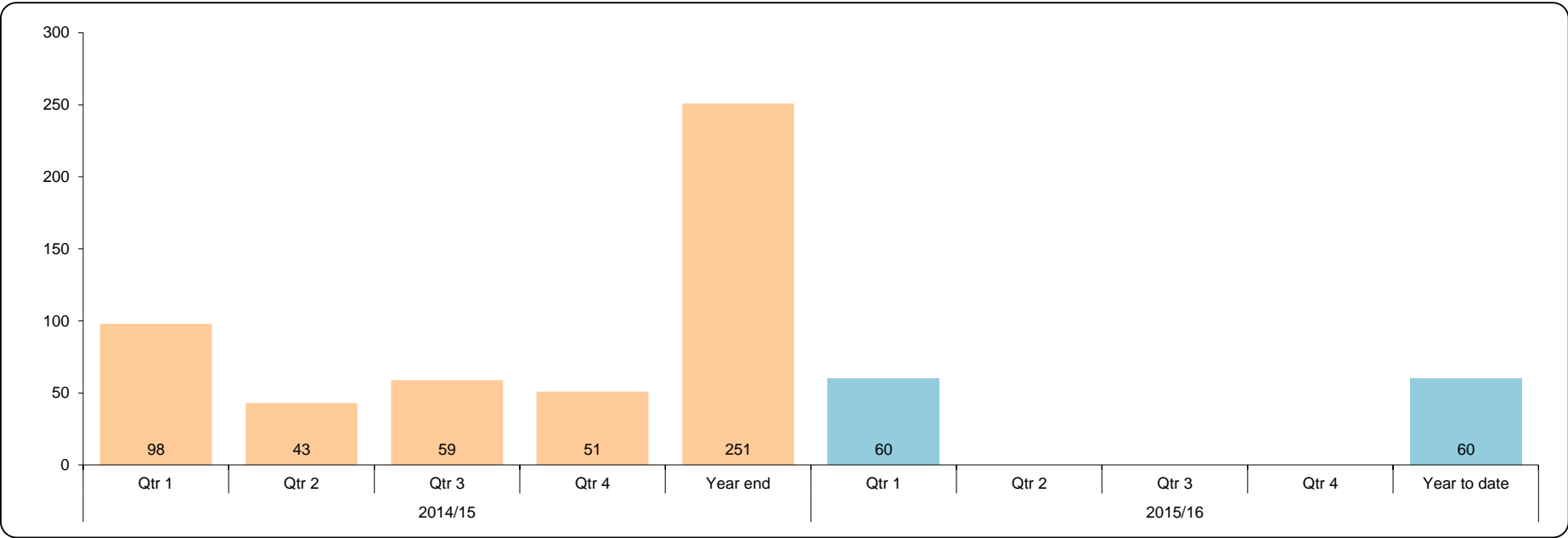


	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Private Tenancy Unit - Cases assisted through advice	97	26	37	41	201	26				26

PRS04

Private Tenancy Unit - Cases assisted through intervention

RAG Status	No Target
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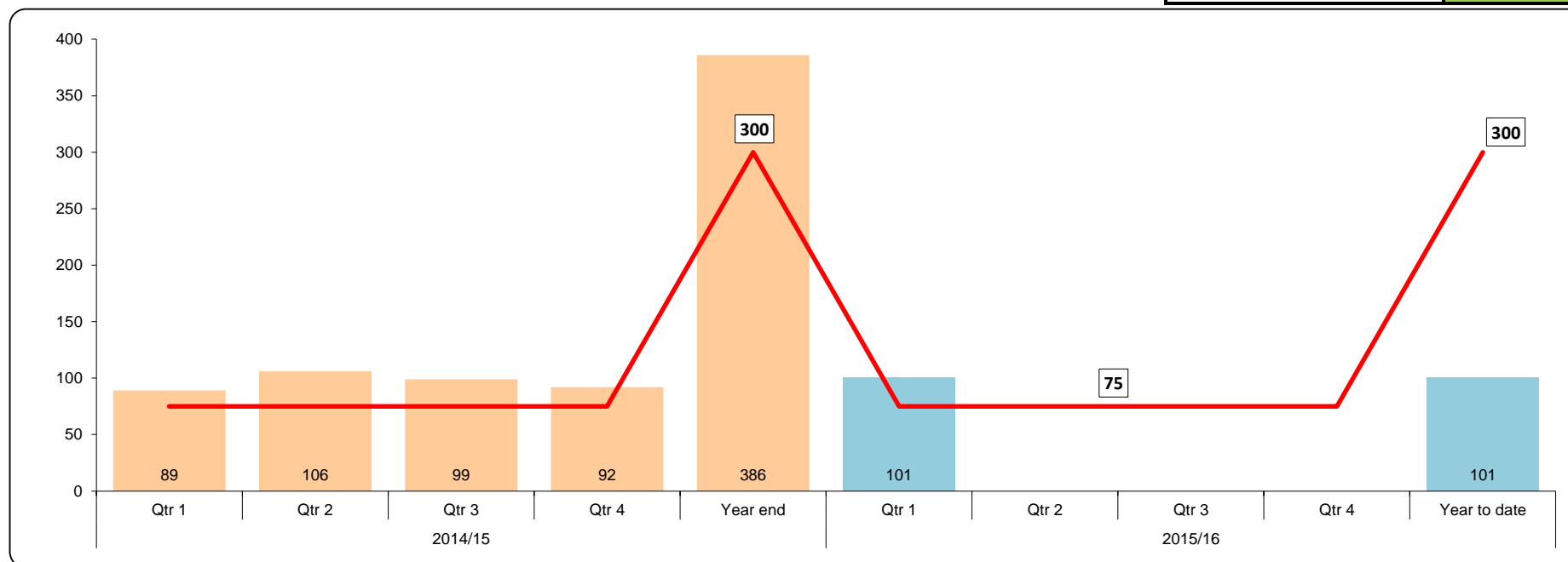
	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Private Tenancy Unit - Cases assisted through intervention	98	43	59	51	251	60				60

PRS05

Empty properties brought back into use - Council Business Plan measure

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
Empty properties brought back into use	89	106	99	92	386	101				101
Target	75	75	75	75	300	75	75	75	75	300

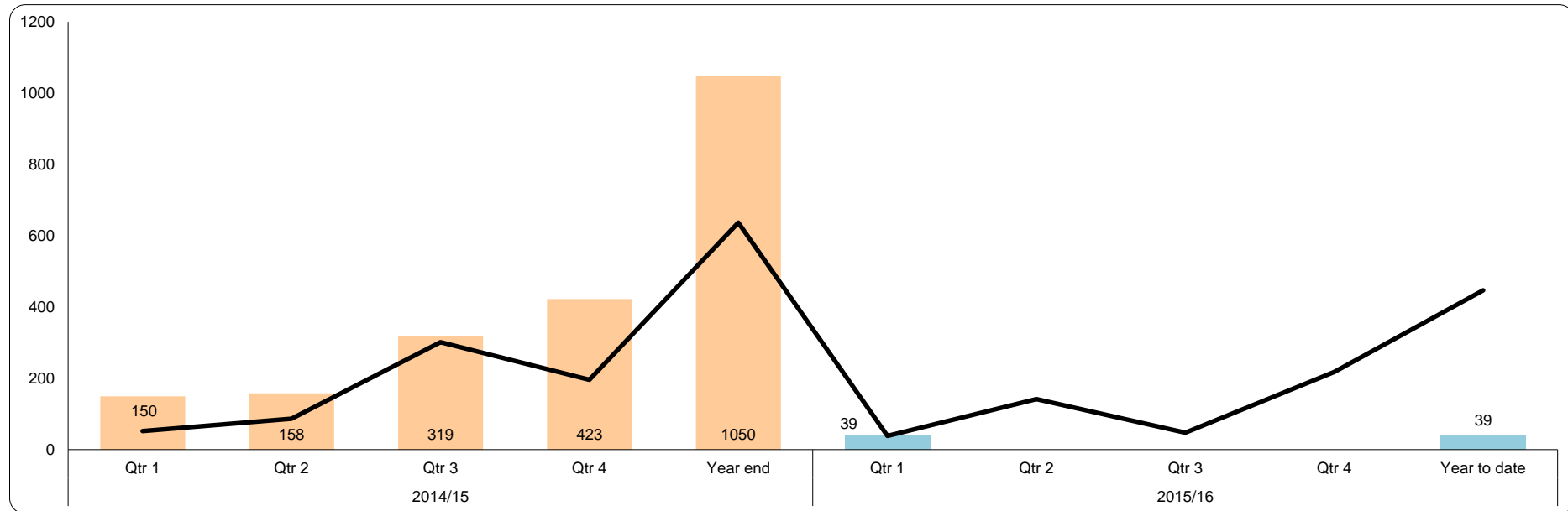
PRS06

Housing Development (Clive Skidmore)

Number of affordable homes provided

RAG Status

Green



Bigger is better

	2014/15					2015/16				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year end	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year to date
No of affordable homes provided	150	158	319	423	1050	39				39
Target	52	87	302	196	637	39	142	48	218	447
% of target homes provided	288%	182%	105%	215%	165%	100%				9%

There were no Homes and Communities Agency funded completions in Quarter 1. The 39 homes provided were Birmingham Municipal Housing Trust (BMHT) Stock Replacement Completions (SRP).

HD01

BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

Report to:	CABINET
Report of:	Director of Planning and Regeneration
Date of Decision:	27 July 2015
SUBJECT:	Birmingham Development Plan : Inspector's Recommendations and Proposed Modifications
Key Decision: Yes	Relevant Forward Plan Ref: 000249/2015
If not in the Forward Plan: (please "X" box)	Chief Executive approved <input type="checkbox"/> O&S Chairman approved <input type="checkbox"/>
Relevant Cabinet Member(s)	Cllr Ian Ward, Deputy Leader Cllr Tahir Ali, Development ,Transport and the Economy
Relevant O&S Chairman:	Cllr Victoria Quinn, Economy, Skills and Sustainability.
Wards affected:	All

1. Purpose of report:
<p>1.1 The Birmingham Development Plan (BDP) was submitted for examination in July 2014. The examination hearings took place during October and November 2014, and Interim Findings were published by the independent inspector in January 2015. These requested the Council to undertake some additional work in relation to the assessment of housing requirements and the Sustainability Appraisal. This work has been completed and the inspector has now provided the Council with a schedule of the Proposed Modifications to the BDP which he has concluded are necessary to make it sound. This includes some changes to the Policies Map and the Plans within the BDP document.</p> <p>1.2 The next step in the process is for these Proposed Modifications, together with the Revised Sustainability Appraisal, to be published for six weeks formal consultation. This report seeks the agreement of Cabinet to undertake this consultation.</p>

2. Decision(s) recommended:
That Cabinet :
<p>2.1 Authorises the Director of Planning and Regeneration to undertake formal consultation on the Proposed Modifications recommended by the Birmingham Development Plan examination Inspector (Appendix 1 to this report), the Modifications to the Policies Map (Appendix 2), Modifications to the Plans within the BDP document (Appendix 3) and the Revised Sustainability Appraisal (Appendix 4).</p> <p>2,2 Notes that after the consultation period and receipt of the Inspector's final report, the BDP will be reported to Full Council for adoption.</p>

Lead Contact Officer(s):	Martin Eade, Team Manager, Planning Strategy.
Telephone No:	0121 303 3430
E-mail address:	Martin.eade@birmingham.gov.uk

3.	Consultation
3.1	<p><u>Internal</u></p> <p>The Chairman of Planning Committee and the Executive Management Team Economy Sub Group have been consulted.</p>
3.2	<p><u>External</u></p> <p>The BDP has been subject to extensive public consultation over a period of years during the course of its preparation. Many of those making comments were able to present their views directly to the inspector during the examination hearings, and all of the comments made on the Submission version of the plan have been taken into account by the inspector in reaching his conclusions.</p> <p>The modifications which the Inspector has now proposed will be subject to a further round of public consultation before he finalises his conclusions on the plan.</p>
4.	Compliance Issues:
4.1	<p><u>Are the recommended decisions consistent with the Council's policies, plans and strategies?</u></p> <p>The BDP contributes towards the overarching objectives of the Council Business Plan and Budget 2015+ specifically "a Green and Sustainable City" and "Infrastructure, Development and Smart City", by defining in a document a coherent strategy for the growth of the city.</p>
4.2	<p><u>Financial Implications</u></p> <p>The BDP has been prepared using existing Planning and Regeneration staff resources and specialist external consultants to prepare specific evidence. There have also been costs associated with providing specialist legal support from Queens Counsel. This expenditure has been provided for in the Planning and Regeneration revenue budget for 2014/15. The additional costs associated with the next consultation stage are anticipated to be in the region of £5,000 and will be funded from Planning and Regeneration's revenue budget for 2015/16.</p>
4.3	<p><u>Legal Implications</u></p> <p>The preparation of the Birmingham Development Plan 2031 is required under the Planning and Compulsory Purchase Act 2004. More detailed guidance is provided in the Town and Country Planning (Local Planning) (England) (Amendment) Regulations 2012 and National Planning Policy Framework. which requires Local Authorities to plan to meet objectively assessed needs for new housing, employment etc.</p>
4.4	<p><u>Public Sector Equality Duty (see separate guidance note)</u></p> <p>The Submission Plan was accompanied by an Equalities Analysis (ref DE 1207 BP) which indicated that there were no significant adverse implications.</p>
5.	Relevant background/chronology of key events:

- 5.1 The BDP 2031 will set out a spatial vision and a strategy for the sustainable growth of Birmingham for the period to 2031. The BDP will be one of the Council's key strategic policy documents.
- 5.2 The BDP is being prepared in line with a statutory process and was subject to several rounds of public consultation before it was submitted to the Secretary of State for formal examination by an independent inspector in July 2014. The examination hearings took place in October/November 2014.
- 5.3 The Inspector published Interim Findings in January 2015. In these Findings he requested the Council to undertake additional technical work in relation to two issues:
- The assessment of overall housing requirements, to take account of revised population and household projections and more recent government guidance.
 - The Sustainability Appraisal, to ensure that all reasonable alternatives were considered on the same basis within the Appraisal document. (This has become a common area for legal challenge.)
- 5.4 This work has been completed, and the inspector has now produced a schedule of proposed Main Modifications which he has concluded are required to make the Plan sound. The next step is for these Modifications and the Revised Sustainability Appraisal (attached as appendices to this report) to be published for a further period of public consultation. The Inspector will then consider the comments received before finalising his report.
- 5.5 There are a significant number of Proposed Modifications, but the majority of these relate to matters of detailed wording. The most significant points are as follows:
- There is a slight increase in the overall housing requirement (up to 89,000 from 84,000, reflecting more recent projections), but no change to the target of 51,100 to be delivered in Birmingham.
 - The Council's approach to working with neighbouring Councils to provide for the shortfall is supported, and wording is proposed within the Plan to explain this. It is also proposed that the Council should monitor the delivery of this shortfall in neighbouring areas.
 - There are no significant changes to the overall requirements for employment, retail or office development (although there is a change to the retail figure to correct an error in the submitted Plan).
 - There are no changes to the principle of the proposals to remove land from the green belt for residential development at Langley and the former Yardley Sewage Works and for employment development at Peddimore, although there are detailed changes to the policy wording. In the case of Peddimore, this includes a reduction in the developable area of the site from 80 hectares to 71 hectares to reduce its visual impact.
 - There are no proposals for the removal of any additional land from the green belt.
 - All the proposed Growth Areas within the urban area are supported, although with detailed changes to policy wording in a number of cases.
 - The gypsy and traveller policy is revised to include two site allocations for gypsy and traveller use, at Hubert St/Aston Brook St East (an extension to an existing site) and at Rupert St/Proctor St.
 - A new Minerals policy is included, to ensure that in the case of major developments any workable mineral reserves are extracted before development takes place.
 - Modifications are proposed to incorporate the key elements of the Protection of Industrial Land, Shopping and Local Centres and Open Space in New Residential Development SPDs within the Plan.
 - The Sustainable Drainage policy is revised to reflect the new Sustainable Urban Drainage requirements.

- 5.6 At this stage the Inspector has not produced a report explaining his conclusions, but the scope of the Proposed Modifications makes it clear that he is supporting the Council's overall strategy and the levels of growth proposed within the submitted Plan. This is very much to be welcomed.

6. Evaluation of alternative option(s):

- 6.1 The process for preparing a Development Plan is specified in the Town and Country Planning Regulations. At this stage it is not possible for the BDP to proceed unless the Council accepts the inspector's recommendations. There is therefore no effective alternative to the approach recommended in this report.

7. Reasons for Decision(s):

- 7.1 To enable statutory consultation to take place on the Inspector's Proposed Modifications to the BDP and the revised Sustainability Appraisal.

Signatures

Date

Cllr Ian Ward
Deputy Leader

.....

Cllr Tahir Ali
Cabinet Member for
Development, Transport and
The Economy

.....

Waheed Nazir
Director of Planning and
Regeneration.

.....

List of Background Documents used to compile this Report:

Submitted Birmingham Development Plan and associated background papers available at www.birmingham.gov.uk/plan2031.

Cabinet Report 21/10/2013: Birmingham Development Plan 2031 – Pre-submission consultation.

City Council Report 3/12/2013: Birmingham Development Plan – Submission.

List of Appendices accompanying this Report (if any):

1. Inspector's Proposed Main Modifications to the Birmingham Development Plan.
2. Proposed Modifications to the BDP Policies Map.
3. Revised Plans for inclusion within the BDP document.
4. Revised Sustainability Appraisal
5. Equalities Analysis (ref DE 1207 BP)

LINK TO THE APPENDICES FOR THE BIRMINGHAM DEVELOPMENT PLAN ITEM

<http://consult.birmingham.gov.uk/portal/ps/bp/bdpmods/>

