BIRMINGHAM CITY COUNCIL

SUSTAINABILITY AND TRANSPORT OVERVIEW AND SCRUTINY COMMITTEE

WEDNESDAY, 20 OCTOBER 2021 AT 14:00 HOURS IN BMI MAIN HALL, 9 MARGARET STREET, BIRMINGHAM, B3 3BS

AGENDA

1 NOTICE OF RECORDING/WEBCAST

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's meeting You Tube site (www.youtube.com/channel/UCT2kT7ZRPFCXq6_5dnVnYlw) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

3 **DECLARATIONS OF INTERESTS**

Members are reminded that they must declare all relevant pecuniary and non pecuniary interests arising from any business to be discussed at this meeting. If a disclosable pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

4 ACTION NOTES

3 - 8

To confirm the action notes of the meeting held on 7th July.

9 - 20 EESTORING CONFIDENCE IN PUBLIC TRANSPORT

West Midlands Trains: - Jonny Wiseman, Customer Experience Director; Sophie Morris, Customer Experience Manager and Sian Sansum, Public Affairs Manager

National Express West Midlands: - TBC

West Midlands Metro: - TBC

Transport for West Midlands: - Pete Bond, Director of Integrated Transport Services

6 **WORK PROGRAMME**

For discussion.

21 - 26

7 REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)

To consider any request for call in/councillor call for action/petitions (if received).

8 OTHER URGENT BUSINESS

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.

9 **AUTHORITY TO CHAIR AND OFFICERS**

Chair to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.