

**BIRMINGHAM CITY COUNCIL**

**HEALTH AND SOCIAL CARE O&S COMMITTEE**

**PUBLIC MEETING**

**Tuesday 14<sup>th</sup> March 2023. Committee Rooms 3 & 4, Council House, Victoria Square**

**Action Notes**

**Present**

Councillor Mick Brown (Chair)

Councillors: Kath Hartley, Gareth Moore, Rob Pocock, Julian Pritchard, Paul Tilsley and Mariam Khan.

**Also Present:**

Dr Temitope Ademosu, Assistant Director, Adult and Social Care

Karl Beese, Commissioning Manager – Adults Public Health

Graeme Betts, Director, Adult and Social Care

Paul Kelly, RedQuadrant

Linda Tarpey, RedQuadrant

Jo Tonkin, Assistant Director, Partnership Insight and Prevention

Fiona Bottrill, Senior Overview and Scrutiny Manager

Ceri Saunders, Cabinet Support Officer

Gail Sadler, Scrutiny Officer

Adewale Fashade, Interim Scrutiny Officer

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**1. NOTICE OF RECORDING/WEBCAST**

The Chair advised that the meeting would be recorded and subsequently broadcast via the Council's meeting You Tube site

[www.youtube.com/channel/UCT2kT7ZRPFCXq6\\_5dnVnYlw](https://www.youtube.com/channel/UCT2kT7ZRPFCXq6_5dnVnYlw) and that members of the press/public could record and take photographs except where there were confidential or exempt items.

**2. APOLOGIES**

No Apologies.

### **3. DECLARATIONS OF INTEREST**

Councillor Gareth Moore declared he is a Trustee of Birmingham LGBT and Birmingham Citizens Advice.

### **4. ACTION NOTES/MATTERS ARISING**

The Action Notes of the last Health and Social Care Overview and Scrutiny Committee (HOSC) meeting held on were submitted.

#### **RESOLVED**

That the minutes of the meeting held on February be approved as a correct record.

It was agreed that the Action Tracker will be included in agenda going forward, as agreed for all Overview and Scrutiny meetings.

### **5. CABINET MEMBER FOR HEALTH AND SOCIAL CARE, COUNCILLOR MARIAM KHAN – UPDATE ON PRIORITIES**

The committee received a presentation from Councillor Khan, on progress made over on her key priorities since she presented these to the Committee back in September 2022. The following key points were highlighted: -

- An overview of the key priorities; *Tackling Inequalities, Post-Pandemic Situation, Cost of Living Crisis, Maternal Health, Mental Health, and Integrated Care Partnership work.*
- Regarding the Cost of Living crisis, there has been a concerted cross-partner effort to help those in need in the city within the key priorities of health inequalities, maternal and mental health.
- Ongoing community engagement and co-production activities and delivery of Local Delivery pilots. This included a visit from Sport England to see the pilot in practice
- Hosted a delegation from the United Nations
- Food delivery and social prescribing activities post-pandemic is still ongoing.
- In response to the Cost of Living situation, Cllr. Khan has worked with the Food System and supporting their work across the city as part of BCC's Food Provision workstream Cost of Living response.
- The Public Mental Health Team has successfully become a signatory to the Prevention Concordat for Better Mental Consensus Statement which is a system wide commitment to working towards the improvement of mental health.
- There was a visit to Brussels as part of Euro Cities and shared good practice from Birmingham especially around citizen engagement
- A specific working group to focus on the opportunities for action relating to NHS provision. ICS partners have presented their implementation plans already and will be progressing those within their organisations, using the co-produced standards.
- The Committee was informed that several of BCC's submissions for the recent LGC national awards have been shortlisted, including Dr Varney's

personal contribution and work during the pandemic, and with the ICS, and in tackling health inequalities

In discussion, and in response to Members' questions, the following were among the main points raised:

- The number of vacancies is currently not available. However, no staff losses. 162 job offers have been made.
- Community profiles are published on websites and there are webinars which explains context. The link will be provided and circulated.
- In relation to visit to Brussels, Birmingham City Council (BCC) is still a part of Euro Cities and part of the Urban Food Policy Pact. This was an opportunity to share good practice from Birmingham
- In relations to work on Fast-track cities, BCC is still involved. Update will be shared with Committee members.
- Regarding details on the commissioners, there are 10 community and 8 civic commissioners and focus on some key priority need areas such as housing and food supply. Further details of the commissioners and their findings will be provided to the Committee and made publicly available
- In response to BCC paying real Living Wage, the aspiration is to pay the best possible levels of wages to staff and providers are made aware of this
- On recruitment, there will be better clarity on process, as well as updates and details of job offers in future
- List of membership of the Integrated Care Partnership will be shared with members
- In relation to Place committees, this is locality focused and connected to communities. More details/update on community input in the Place committees and process involved will be shared with members. Members emphasised that Place committee members should take on the role of decision makers and not just delegates
- The Food System Schemes provide food aid benefits to youth centres and communities
- On the issue of care homes recruitment, the proposed Adult and Social Care Reform that the government is still working on will provide a steer on this. Currently, BCC is doing what it can to stabilise the market
- The carers hub provides an avenue for engagement and building good relations with local groups and general support to informal carers as well as specific specialist support as required. A report on the carers hub and how it works will be shared with members

- In relation to young people in the neighbourhood scheme transitioning to Adulthood, Cllr. Khan stated that more details will be provided to members on how this is working.
- On bereavement support for unpaid carers, this is available to them and a briefing on how the support scheme works will be provided for next meeting
- On management of technology in terms of information input and associated risks, this will be duly considered, and HOSC may want to have input on development in this area of work. Ideas on this to be shared with Committee members.

**RESOLVED:**

- That the report is noted.
- Update on work of Fasttrack cities will be shared with Committee members.
- That details of the commissioners and their findings will be provided to the Committee and made publicly available
- List of membership of the Integrated Care Partnership will be shared with members
- More details/update on community input in the Place committees and process involved in relation to delegated powers will be shared with members
- A report on the carers hub and how it works will be shared with members
- More details in relation to young people in the neighbourhood scheme transitioning to Adulthood and how this is working will be provided to members.
- Briefing on bereavement support scheme for carers will be provided for next meeting

## **6. CO-PRODUCED REVIEW OF DAYS OPPORTUNITIES**

Dr Temitope Ademosu, Assistant Director, Adult Social Care introduced representatives from RedQuadrant, who are in attendance to deliver presentation and on the review of Days Opportunities. The review was co-produced with service users (Empowering People Team) who were also present at the meeting and spoke about their experiences and involvement in developing the review.

Paul Kelly from RedQuadrant gave an overview of how RedQuadrant engaged and worked with service users on the review. 14 people were trained, and this led to 35 engagement sessions. In total, 400 people were involved.

The service users also spoke about their experiences in being involved in the Review. Key points expressed were:

- The sessions were informative and engaging.
- Provided opportunity to share ideas and experiences

- Opportunity to come together and agree on questions to ask the audience at engagement events
- They wanted to be part of something that provided a purpose and a future
- They were able to establish a collective identity for themselves and are now known as the Empowering Team
- Engagement was made with schools and colleges.
- Explored challenges of transitioning from one stage of life to the next
- Overall, a worthwhile and valuable experience

In discussion and response to Members' questions, the following were among the main points raised:

- Participants on the Review all had lived experiences and came together to share their experiences of being in the care system
- Majority of the participants in the review were new to this type of exercise
- All were recruited as volunteer. Process began in 2018 and appropriate training was provided. Engagement events took place in various day centres and were inclusive and accessible. While a lot of effort was put into bringing together diverse voices, there was recognition that the team may not have reached everyone
- Attendees were able to take part with support from Day Centre staff and professionals
- This co-production exercise is not a one-off but will continue for future reviews and next steps going forward.

In response to ensuring sustainable support for Day Centres and strengthening its functions, as well as activities outside of the Day Centres, Graeme Betts said an update on this, including benefits to service users will be provided to the Committee.

**RESOLVED:**

- In terms of next steps, the Review report will be presented to the cabinet in April for consideration. The plan is for findings from the Review to feed into key strategies going forward. Cllr Moore asked that this is also brought to the HOSC for consideration.
- Update on ensuring sustainable support for Day Centres and strengthening its functions, including benefits to service users, will be provided to the Committee.
- Committee to note report

## 7. Q3 ADULT SOCIAL CARE PERFORMANCE MONITORING

Graeme Betts, Director of Adult Social Care (ASC) presenting the ASC performance monitoring Q3 report. Some of the key points highlighted in response to discussion, and questions from members:

- Client review and assessments is showing red. Priorities still being impacted by Covid-19
- There is still recruitment crisis in the ASC sector, with 50% fewer staff. However, the team is doing its level best
- Aiming to increase support to people recovering at home
- Delivering sustained improvement overall despite present challenges
- Day Centre visits dropped due to various circumstances; cost of living, post-pandemic impact on visiting trends i.e. people losing confidence in going out. Current review may hopefully provide some outputs to build on to improve visits and use of day centres. An update report will be provided to inform members on how this is being done
- In response to provision of support to schools and colleges during summer months, members were informed that services will be affected by the withdrawal of European Fund. The funding issue will need to be looked at.
- On Safeguarding, the service is looking to measure personalisation. Keeping a close eye on this.
- On backlogs, this is being closely looked at and we are monitoring this
- On Constituency breakdown, demographic profiles could be an impact in relation to take-up rates of different ethnic groups and ages, so we are currently monitoring levels of needs. Also, there are staffing issues with current turnover of staff. Aspiration is to have more consistency of approach in terms of effectiveness.
- It was pointed by Cllr. Moore that a commentary on this table would be useful in the report. Graeme Betts responded that this can be built into future reports.
- In response to question on Direct payments, it was pointed out that this is not going down in real terms so may not be able to make much difference on this. Management team are meeting to see what can be done in terms of step change and improving the situation by reviewing direct payments process.
- On Safeguarding and numbers of enquiries responded to, the Safeguarding board has this information, and this will be circulated to members
- On the Care Act, this should be reviewed by everyone once the year. Most Local Authority do not reach up to 90%
- On the question of how BCC compares with co-cities on Direct payments, the committee was informed that the council is in the top quarter among cities.

- Carers are being supported, and we are keeping in touch with them regularly. Local groups are also involved in keeping in touch with carers.
- Councillor Tilsley pointed out the increase in isolation and tendency to stay more at home due to long covid. This has affected people's confidence across the board.
- In response to whether members can have absolute numbers of clients/service users and the conditions they are presenting, with constituency breakdowns, this can be provided in future reports
- In response to whether BCC is getting in the top quarter on Adult Social Care provision, our vision in major areas such as going into residential homes, personalisation and safeguarding, we are on the way to fulfilling our stated aspiration.

#### **RESOLVED:**

- That the Q3 Adult Social Care performance report be noted.
- An update on current review of Day Centre visits will be provided to inform members on how this is being done.
- A commentary on constituency breakdown and demographics table will be built into future reports.
- Safeguarding information and number of enquiries on this will be circulated to members.
- Absolute numbers of clients/service users and the conditions they are presenting, with constituency breakdowns, to be provided in future reports.

## **8. WORK PROGRAMME**

The date of the next meeting is scheduled for Tuesday 18<sup>th</sup> April 2023 (TBC). Agenda items for that meeting at this stage are:

- The Integrated Care Board report
- Immunisation report.
- Update on Place Committee and decision-making powers within the ICS

Other updates are that the Education, Children and Social Care Scrutiny committee is meeting on 5th April and the Birmingham Safeguarding Partnership will be attending. HOSC members are invited to attend this to ask questions.

Next JHOSC meeting will meet in Solihull to consider the Berwick report. (Date To Be Arranged).

Also, on the Quality Accounts, proposal is to circulate report to members to provide comment rather than bring to meeting for discussion.

With regards to the UHB (Berwick Review) report, JHOSC may want to consider this as it covers Birmingham and Solihull. Issues raised can feed into the Work Programme on 23/24.

In reference to reports and presentations presented today and Review of Days Opportunities, members are requesting that in future, drafts cabinet reports should come to Committee for appropriate scrutiny before it is ratified and goes to Council.

There was discussion on date of next meeting as it clashes with Full Council (later in the day). Date of meeting will be confirmed in due course.

Members also discussed about having draft reports from Cabinet submitted to the presented to the Committee in draft form, and for the Committee to check for accuracy before being finally approved by Cabinet.

**9. REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)**

None.

**10. OTHER URGENT BUSINESS**

**11. AUTHORITY TO CHAIRMAN AND OFFICERS**

**RESOLVED: -**

That in an urgent situation between meetings the Chair, jointly with the relevant Chief Officer, has authority to act on behalf of the Committee.

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The meeting ended at 1221 hours.