# **BIRMINGHAM CITY COUNCIL**

# REPORT OF THE INTERIM ASSISTANT DIRECTOR OF REGULATION AND ENFORCEMENT TO THE LICENSING AND PUBLIC PROTECTION COMMITTEE

# 29 JUNE 2022 ALL WARDS

# LICENSING AUTHORITY POLICIES, PROCEDURES AND DELEGATIONS

# 1. <u>Summary</u>

- 1.1 This report outlines the policies, procedures and delegations, which have been built up over many years in relation to licensing authority issues, allowing the Licensing Authority to delegate the bulk of the administration associated with the licensing regime to be carried out by Officers.
- 1.2 It also ensures that the Committee itself acts in a manner which is as open and consistent as circumstances allow.
- 1.3 The report consolidates existing policy, procedures and delegations for clarity and ease of reference.

# 2. <u>Recommendations</u>

2.1 The Committee approve the schemes of delegation detailed within the report.

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# 3. <u>Background</u>

- 3.1 The City Council has a number of licensing, regulatory and registration powers and duties and the exercise of these powers and duties is delegated to the Licensing and Public Protection Committee. The granting and issuing of specific licences, permits and registrations is delegated to the Interim Assistant Director of Regulation and Enforcement on the understanding that any applications giving rise to concern or difficulty may be referred to the Licensing and Public Protection Committee or its sub-committees for determination where appropriate.
- 3.2 As detailed in the Constitution, formulation of a strategic policy sits with the Executive, unless otherwise specified in legislation. In the case of licensing and registration, this falls within the remit of the Leader of the Council.
- 3.3 The Licensing and Public Protection Committee is responsible for all other aspects of the licensing and registration function, save for Scrap Metal (See Section 5 below) and hackney carriage fares and as such will have the opportunity to influence any proposed new policies or changes to existing policies.
- 3.4 The Licensing Service is responsible for the administration of grants, renewals and transfers as appropriate of hackney carriage and private hire vehicles, drivers and operators licences and for issuing licences under the Licensing Act 2003 and Gambling Act 2005, sex establishment, street trading and animal welfare legislation, and issuing permits for charitable collections and massage and special treatments etc. as well as the associated variations, amendments and transfers, which are carried out under policies delegated by your Committee.

# 4. Licensing and Public Protection Committee

- 4.1 The licensing function of the City Council is disposed of through the processes and procedures of the Licensing and Public Protection Committee, subcommittees and officers by virtue of the Local Government Acts and other relevant statutory provisions.
- 4.2 The Court of Appeal stated in the "Hope and Glory" case (2011) that the licensing function of the licensing authority is an administrative function, by contrast with the function of the magistrates, which is a judicial function. The Court of Appeal said this:

"The licensing authority has a duty, in accordance with the rule of law, to behave fairly in the decision-making procedure, but the decision itself is not a judicial or quasi-judicial act. It is the exercise of power delegated by the people as a whole to decide what the public interest requires." This means that it must act in accordance with the two rules of natural justice. These are firstly that everyone has a right to be heard and secondly the rule against bias.

- 4.3 The right to be heard requires that a person directly affected by the matter under consideration must be given a fair opportunity both to state his/her case and to know of and to respond to any objections.
- 4.4 The rule against bias prohibits members participating in any decision if they have a financial or other interest in the outcome. Members will be familiar with this requirement from their general duties as Councillors.
- 4.5 Further guidance on the determination of matters concerning licensing appears at Annexe 1.
- 4.6 In September 2016 Members of the Licensing and Public Protection Committee agreed a Code of Conduct for its members, when sitting as the Licensing Committee. This Code was adopted into the Constitution in September 2019 by City Council.
- 4.7 The provisions as set out in the appendices to this report summarise the Council's policies in respect of the activities it licences.
- 4.8 The Statutory Policies have review mechanisms built in which require them to be reviewed or revised on a regular basis.

# 5. <u>Matters Outside of the Licensing and Public Protection Committee Scope</u>

5.1 <u>Scrap Metal:</u>

Matters relating to Scrap Metal Dealers are defined by legislation as an executive function of the City Council and cannot be determined by the Licensing and Public Protection Committee. Your officers still carry out the functions, but under a Policy and delegations reported to the appropriate Cabinet Member.

- 5.2 <u>Safety at Sports Grounds Safety Advisory Groups</u> (SAGs). Previously, it has been the Licensing and Public Protection Committee who nominated the elected members to sit on Safety at Sports Grounds SAGS. This responsibility now lies with Full Council with up to 4 members per group.
- 6. <u>Consultation</u>
- 6.1 This report seeks to reproduce in one document a number of policies which have been implemented over a number of years.
- 6.2 Any new policies or significant amendments to existing policies will be subject to a consultation process where appropriate.

# 7. Implications for Resources

7.1 It is the responsibility of the Committee Chairman and the Interim Director of Regulation and Enforcement to ensure the services provided by the Committee are contained within the approved budget.

# 8. Implications for Policy Priorities

8.1 The issues addressed in this report relate to the City Council outcome 4 "Birmingham is a great, clean and green city to live in".

# 9. <u>Public Sector Equality Duty</u>

9.1 This report seeks to reproduce in one document a number of policies which have been implemented over a number of years. It does not seek to introduce any changes which would impact upon the protected characteristics.

# INTERIM ASSISTANT DIRECTOR OF REGULATION AND ENFORCEMENT

Background Papers: Birmingham City Council Constitution

	APPENDIX 1
HACKNEY CARRIAGE AND PRIVATE HIRE LICENSING	
Policy Document	
This document details the policies of the Licensing and Public Protection Committ Hackney Carriage and Private Hire. Policies are codified for ease of reference, and legislative requirements are also c completeness and clarity.	
The legislation impacting on hackney carriage and private hire vehicles is the Town Police Clauses Act 1847, Birmingham City Council Hackney Carriage Byelaws 2008, the Local Government (Miscellaneous Provisions) Act 1976, Transport Act 1985, and the Equalities Act 2010.	TPCA 1847, LGMPA 76, TA 85, EA 2010
Although both hackney carriages and private hire vehicles are licensed to carry passengers, there is a distinct difference in the way vehicles can be made available for hire.	TPCA s45
Hackney carriages ("black cabs") are the only vehicles licensed to ply for hire, which means that they may stand on taxi ranks, respond to a flag down in the street, and are generally available for immediate hiring.	TPCA s45
Private hire vehicles must be pre-booked in advance, through a licensed private hire operator and may not use taxi ranks, respond to a flag down in the street, or be offered for immediate hiring.	TPCA s45
Hackney carriage vehicles must be fitted with a taximeter which calculates the fare according to time and distance travelled.	TPCA s68
The meter is tested and sealed to ensure accuracy and compliance with the fare structure agreed by the Council (this is and Executive function).	(byelaw 6)
The current table of fares must be displayed in the vehicle.	TPCA s68 (byelaw 10)
There is no power for the licensing authority to control the fares charged for private hire journeys, the fare structure for each company being set by the licensed operator.	
Conditions of licence require the operator's table of fares to be displayed inside each private hire vehicle.	Conditions (new combined condition 12)
Although both hackney carriages and private hire vehicles are commonly referred to as taxis, the word "taxi" has a statutory definition, by virtue of the Transport Act 1985, and may only be applied to a licensed hackney carriage.	TA 1985 s13
For this reason Birmingham's licensing conditions prevent private hire operators, vehicles or drivers from using the words "taxi" or "cab" in relation to their business.	Conditions (Operator 17)
The hackney carriage fleet is made up exclusively of purpose-built cabs, all of which are equipped for wheelchair accessibility.	Policy HCV1
At present there is a moratorium on the issue of new hackney carriage vehicle licences which was agreed by the former Licensing Committee in September 2008. This moratorium was reviewed in September 2010 and again in September 2014 and 2017 whereupon it was extended for a further three years. The Committee has the authority to revert to the previous arrangements, whereby no limits were imposed, if that is considered appropriate.	Policy HCV2
**The review of the moratorium is currently in abeyance until the effects of the pandemic/lockdown have subsided.	

In addition to the requirements for an annual vehicle inspection and meter test, vehicle owners must also produce insurance for the vehicle, covering its use for public or private hire as appropriate before a licence can be issued. Further, the insurance for licensed vehicles must be maintained continuously throughout the duration of the licence.
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Licensing Hackney Carriage and Private Hire Drivers	1	
Individuals must satisfy the authority that they are fit and proper to be licensed	LGMPA 76	
drivers.	s51	
The following application process is designed to ensure services delivered within	the City are of a	
good standard and is subject to the appropriate fees being paid:		
application received		
entitlement to drive in the UK checked		
<ul> <li>entitlement to work in the UK checked</li> </ul>		
knowledge test		
criminal record check		
medical		
driving test		
<ul> <li>disability and safeguarding awareness course ('The awareness course')</li> </ul>		
licence fee paid		
licence issued		
<ul> <li>(It may be necessary for an application to be referred to for a decision at a</li> </ul>	any stage of this	
process.)		
Application Received:		
	Г	
The application form will be checked and details entered onto the Licensing		
Service computer system.		
Entitlement to drive in the UK Checked:		
An EU or EEA licence is acceptable as long as the counterpart licence issued by	Policy DVLA1	
DVLA (for EU and EEA drivers) accompanies it. However, vocational drivers		
may not drive indefinitely on an EU or EEA licence and must produce a United		
Kingdom DVLA driving licence if they have been resident in the UK for five years		
or more. An applicant for a hackney carriage or private hire driver's licence must		
have held a full DVLA driver's licence (or EU equivalent) for at least two years.		

Entitlement to work in the UK checked	
The Immigration Act 2016 (the 2016 Act) amended existing licensing regimes in the UK to seek to prevent illegal working in the private hire vehicle (PHV) and taxi sector. With effect from 1 December 2016, the provisions in the 2016 Act prohibit any licensing authorities across the UK from issuing to anyone who is disqualified by reason of their immigration status. This duty is discharged by conducting immigration checks. Birmingham City Council has been checking a new applicant's right to live and work in the UK since 2009, so the impact of this new legislation has been minimal.	IMMIGRATION ACT 2016
Knowledge Tests	
Knowledge folders are prepared annually for hackney carriage licences and should remain current for three years from the date of first issue (in exceptional circumstances it may become necessary to amend this duration).	Policy KT1
An applicant may take the test associated with a knowledge folder at any time after issue, up to and including the expiry date subject to test appointment availability.	Policy KT2
Candidates absent or cancelling, within five clear working days, without an adequate and evidenced reason will forfeit their test fees.	Policy KT4
Knowledge folders contain a combination of legal, licence condition, route and two point location questions applicable to the licence type. Candidates must identify and memorise the answers to those questions and answer a selection of questions as detailed below. Knowledge Test - Hackney Carriage	Policy KT5
The hackney carriage knowledge test is conducted in-house and under normal test conditions (no communication with another person except the examiner, no reference to any material during the test except the test paper).	PolicyHCKT1
The test must be completed within two hours if conducted verbally, and three hours if written. (If a candidate wishes to take a written knowledge test, they must also complete the verbal communications test (VCT).)	PolicyHCKT2
The test consists of 106 questions (6 legal, 80 two-point locations and 20 routes) selected at random from the relevant knowledge folder.	PolicyHCKT3
All six legal questions must be answered fully and correctly.	PolicyHCKT4
The applicant must answer 90% of the remaining routes and two point location questions correctly in order to pass the test.	PolicyHCKT5
The applicant must pass this test to progress their application and is allowed three attempts.	PolicyHCKT6
The application process is terminated if the applicant fails the third test. The applicant can re-apply after a period of twelve months from the date of the last failed knowledge test.	PolicyHCKT7
Knowledge Test Private Hire	
The private hire knowledge test is conducted under normal test conditions (no communication with another person except the examiner, no reference to any material during the test except the answer sheet.	Policy PHKT1
The test is intended to check basic English and communication skills and understanding of Law and licence conditions applicable to a private hire driver. The test does not require any geographical knowledge. The test consists of eighteen questions, six on The Law, six on conditions of licence and further six questions about plying for hire.	Policy PHKT2

The test is conducted verbally and candidates indicate the correct answer on a multiple choice answer sheet. No more than two wrong answers are allowed in each of the Legal and Conditions	Policy PHKT3
sections and a candidate giving three wrong answers in one of those sections will fail the test outright.	Policy PHKT4
The six plying for hire questions must all be answered correctly. Failure to do so is an outright failure of the test.	Policy PHKT6
An applicant is allowed three attempts at a test.	Policy PHKT7
The application process is terminated if the applicant fails the third test. The	Policy PHKT8
applicant can re-apply after a period of twelve months from the date of the last failed knowledge test.	
All forms of mobile communication device are barred from the test and must be switched off and placed on the table in full view of the examiner before the test begins. Any person found attempting to use a mobile devise or whose mobile device activates in any way during the test will be disqualified.	Policy PHKT9
Criminal Record Check	
All applicants and drivers are required to undertake an enhanced Disclosure and Barring Service (DBS) check. Hackney carriage and private hire drivers are exempt from the provisions of the Rehabilitation of Offenders Act 1974 by virtue of the Rehabilitation of Offenders Act 1974 (Exemptions) (Amendment) Order 2002 and convictions are, therefore, never spent.	PolicyDBS1
On initial application, and every three years thereafter, where a licence is granted a driver will be subject to a criminal record check facilitated by the DBS.	PolicyDBS2
Where the DBS check reveals cautions or convictions relating to drugs, dishonesty, violence, or offences of a sexual nature, or reveals any information giving cause for concern, the applicant, or licensed driver will be referred to the Licensing Sub-Committee where the individual's fitness to hold a licence will be considered, unless those matters have already been taken into consideration and passed by Committee.	PolicyDBS3
All new applicants who have been resident abroad as adults must produce evidence of good conduct in that country or the equivalent of a DBS disclosure before their application can be considered. Any matters revealed will be dealt with in the same way as any revealed by the DBS check.	PolicyDBS4
An applicant who has fled an oppressive regime or has other reasonable grounds to believe that obtaining such documentation would be impossible or dangerous may apply for an exemption and should support that application with a Statutory Declaration and a verifiable character reference from an individual employed in a Prominent 'Regulated Occupation'. Further details in this respect are available on request.	PolicyDBS5
Drivers' licences are currently renewed at the choice of the licensee for one, two or three years, to coincide with the DBS check.	
On renewal, applicants are required to show their current DVLA driving licence for any possible endorsements. This is done by producing their (valid) photocard AND a check code issued by DVLA. This can be obtained at https://www.gov.uk/view-driving-licence	Policy DVLA1
Where a DVLA driving licence check reveals matters or information that gives cause for concern the application can be referred for consideration in accordance with the scheme of delegations (unless previously considered and passed by Committee).	Policy DVLA2
Medical	
All applicants for the grant of a driver's licence are required to undertake and pass a Group II medical examination for vocational drivers before a licence can be issued. The medical is conducted at Birmingham City Council's Occupational Health Service.	Policy Med1

•	Policy Med2
Drivers aged 45 and under - every 5 years     Drivers between 45 and 64 eveny 2 years	
<ul> <li>Drivers between 45 and 64 - every 3 years</li> <li>Drivers 65+ - every year.</li> </ul>	
(unless otherwise specified by Occupational Health)	
Driving Test	
-	Policy DT1
conduct the driving test.	-
The applicant must pass the test in order to progress their application and is allowed three attempts.	Policy DT2
The application process is terminated if the applicant fails the third test.	Policy DT3
The applicant is eligible to re-apply after a period of twelve months from the date of the last driving test.	Policy DT4
Disability and Safeguarding Awareness Training	
	Policy
Birmingham City Council approved awareness training. The course is mandatory and subject to a fee, payable by the applicant.	AT1
Fee Paid and Licence Issued	
An application will not be considered complete until such time as all fees have	LGMPA 76 s53
been paid. A licence is issued with attached conditions and the licensee is	
considered to have accepted those conditions unless appealed to Magistrate's	
	Policy
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	Policy
	APP3
Where an applicant returns to the Licensing Service to pursue an application	
iests.	
Driver Licence- Renewal	
A driver's licence is eligible for renewal from a date ten weeks prior to the expiry	Policy
	DREN1
<b>S</b>	
	Deliev
application. Where there are exceptional circumstances which may warrant an	
exemption from that requirement, Officers may refer the matter for consideration	
Indertake such tests and checks as the Licensing and Public Protection Committee deem appropriate and this may include new tests introduced whilst the application is in progress. An incomplete application on which there has been no activity for a period of welve months or more, will be deemed abandoned and treated as withdrawn. Where an applicant returns to the Licensing Service to pursue an application leemed abandoned they will be required to submit new forms and undertake all ests. Driver Licence- Renewal A driver's licence is eligible for renewal from a date ten weeks prior to the expiry of the licence. The renewal of a licence will be subject to the policies relating to nedicals, DBS checks, outstanding enforcement issues, and DVLA licence thecks. An expired driver's licence may be renewed up to one calendar month after the expiry date. Late renewal The period of one month after the licence has expired is referred to as the "late enewal period" and any renewal application submitted within the late renewal period will attract the fee associated with the grant of a licence. Any application submitted more than one month after expiry will be considered a new application and will be required to include all tests and checks applicable to a new	APP3 Policy

Multiple Driver Licence Types		
If a driver already holds one type of licence and applies for another type of licence they must undergo all the relevant tests that were either not applicable or not in force at the time the first licence was granted.	Policy MultiBadge 1	
In any case where a medical or DBS check on the original licence is more than 12 months old, an applicant will be required to undertake another, the new check becoming current for both licences.	Policy MultiBadge 2	
Driving test and Disability and Safeguarding course passes can be carried over to the new application.	Policy MultiBadge 3	
Private Hire Knowledge test passes will not be carried over for Hackney carriage Badge applications.	Policy MultiBadge 4	
Any person may request their application be referred for consideration in accordance with the scheme of delegations; however, the Head of Licensing or their nominated deputies, in consultation with the Chair of the Licensing and Public Protection Committee, may refuse such a request where the request is considered to be frivolous, vexatious or repetitious.	Policy- SubRefusal	
Lost or Stolen Driver Licence (Badge)		
In the event a badge is lost or stolen this information must be reported to the Licensing office within three working days (not including Saturday and Sunday).	Policy LossBadge1	
If the badge has been stolen the Police must be informed and a Police report number obtained.	Policy LossBadge2	
If the badge has been lost a declaration to this effect must be made to the Licensing Offices.	Policy LossBadge3	
A replacement badge will be issued on payment of a fee and satisfactory driving licence checks.	Policy LossBadge4	
A person may not legally work as a hackney carriage or private hire driver without being in possession of a current badge.	LGMPA 76 s54(2)(a)	

Licensing Hackney Carriage and Private Hire Vehicles	
The Law states no-one can drive a hackney carriage or private hire vehicle licensed by Birmingham City Council unless they are licensed to do so i.e. they hold a current valid hackney carriage or private hire driver's licence, as appropriate, issued by Birmingham City Council.	LGMPA 76 s46
Insurance	•
Vehicle proprietors must produce current, valid, insurance covering the use of the vehicle for public or private hire as applicable, before a licence can be issued.	LGMPA 76 s48(1)(b)
Transfer of vehicle licence	
Transfer of interest in a licence shall be completed only when the old identity plate(s) and licence are returned to the Licensing Office.	Policy Transfer1
If this cannot be done, the previous owner must sign a declaration informing the Licensing Office of the whereabouts of the vehicle identity plates or the reason the identity plates cannot be produced. This declaration will be used to assist in progressing with the transfer application.	Policy Transfer2
The transfer fee will be charged where interest in a vehicle licence is transferred to another proprietor. Where a renewal or replacement is conducted simultaneously both fees will be due.	Policy Transfer3
Vehicle Replacement	
The replacement fee will be charged when a vehicle is replaced during the life of a licence. Where a renewal or transfer is conducted simultaneously both fees will be due. If transfer, replacement and renewal transactions are conducted simultaneously the replacement fee will be waived.	Policy REP1
Lost or Stolen Vehicle Licence (Plate)	
In the event a vehicle identity plate is stolen the Police must be informed and a Police report number obtained. If the identity plate is lost a signed declaration must be made to this effect. This information must be reported to the Licensing Office within three working days. A replacement plate will be issued on payment of a fee and production of a valid insurance document and DVLA driving licence.	Policy LossPlate1
Licensing a vehicle registered to another keeper:	
Where an applicant for a vehicle licence provides a registration document indicating that the registered keeper is another individual, or legal entity, the applicant will be required to provide a letter from the registered keeper indicating that use of the vehicle as a hackney carriage or private hire vehicle by the applicant, is done with their full knowledge and consent.	Policy Keeper1
Where an applicant for a vehicle licence provides a registration document indicating that the registered keeper is another individual, or legal entity, the applicant will be required to provide a letter from the insurers indicating that they are aware of the arrangement and content to provide appropriate insurance cover in those circumstances.	Policy Keeper2

Expired Hackney Carriage Vehicle Licence	
When a hackney carriage vehicle licence has expired and more than one calendar month has elapsed any attempt to re-licence the vehicle must be considered in accordance with the scheme of delegations.	Policy ExpHack1
Approved Vehicle Types – Hackney Carriage	LGMPA 76 s47
The Licensing Authority has set down a series of specifications that a vehicle will need to comply with prior to it being accepted as a licensed vehicle:	
<ul> <li>Vehicles specifically adapted for wheelchair carriage which meet the M1 European standard. All vehicles must meet the requirements of the Specification for wheelchair accessible HCV's.</li> </ul>	Policy HCVSpec1
• Any M1 vehicle adapted to be a hackney carriage where the adaptations are approved by the Vehicle Certification Agency (VCA) and the adaptations have VCA certification to European Whole Vehicle Type Approval (EWVTA) or G/B/ Low Volume (Small Series) Type Approval.	Policy HCVSpec2
The front seat of a hackney carriage vehicle will not be included in the seating capacity indicated on the vehicle licence.	Policy HCVSpec3
<ul> <li>Any MPV or van derived M1 class vehicle to be licensed as a hackney carriage must be black in colour and must not be fitted with full-body advertising livery.</li> </ul>	Policy HCVSpec4
<ul> <li>Purpose built Hackney Carriage vehicles cannot be licensed for the purposes of private hire.</li> </ul>	LGMPA 76 s48(1)(a)(ii)
<ul> <li>With effect from 1 January 2026, any new or replacement vehicle presented for licensing must qualify as an Ultra Low Emission Vehicle (ULEV)</li> </ul>	Policy HCVSpec5
Approved Vehicle Types – Private Hire	LGMPA 76 s48(1)
The private hire licensing provisions apply to a variety of vehicles ranging from four-door saloon vehicles to people carriers, however, those vehicles should be:	
built to M1 specification.	Policy PHVSpec1
• be capable of carrying a minimum of four average sized adults in comfort.	Policy PHVSpec2
<ul> <li>All vehicles must be right hand drive and must not have fewer than four road wheels.</li> </ul>	Policy PHVSpec3
<ul> <li>Cars must have a minimum of four doors giving adequate access to and egress from the vehicle. The design of the car can be saloon, hatchback or estate.</li> </ul>	Policy PHVSpec4
<ul> <li>Larger vehicles (MPV, minibus, or people mover types) must have sufficient doors of sufficient size to allow passengers to get in and out quickly and safely.</li> </ul>	Policy PHVSpec5
• Where exit from the rear seats in vehicles equipped with three rows of seats requires operation of a tip seat mechanism, passengers must be able to exit from either side of the vehicle and the tip seats at either end of the middle row must be capable of independent operation.	Policy PHVSpec6
<ul> <li>Where a vehicle is equipped with pop-up, or auxiliary seats intended for occasional use only, those seats must not be included in the licensed capacity of the vehicle, unless they meet the minimum seat size requirements.</li> </ul>	Policy PHVSpec7

• Where the vehicle configuration requires a whole bench seat to slide and/or tip for access/egress to the rear seats, the rear seats should no included in the seating capacity and should be removed to avoid press from passengers to carry numbers in excess of the licensed capacity.	
<ul> <li>All vehicles must have a wheelbase (when measured from the centre of the front wheel to the centre of the rear wheel) of at least 2540mm (100 inches).</li> </ul>	
<ul> <li>Cars must have a back seat width (when measured in a continuous linfrom edge to edge) of at least 1220mm (48 inches).</li> </ul>	e Policy PHVSpec10
<ul> <li>Larger capacity vehicles (MPV, minibus, or people mover types) which fitted with individual seats, or which do not have full width bench seats, must have a minimum 407mm (16 inches) of seat space per passenge across the width of the seat.</li> </ul>	, PHVŠpec11
<ul> <li>Seat belts must be provided for all passengers according to the license capacity of the vehicle.</li> </ul>	ed Policy PHVSpec12
<ul> <li>Vehicles equipped with soft tops, removable hard tops and people carr (MPV types) described as black on the log book, will not be licensed for the purpose of private hire.</li> </ul>	or PHVSpec13
<ul> <li>Vehicles fitted with darker tints and privacy glass can be licensed wher the glass is to factory standard and vehicles are presented to licensing an unmodified state, vehicles fitted with films, foils, or any other aftermarket tinting will be refused a licence, unless the tinting is remove and the vehicle returned to the manufacturer's standard specification.</li> </ul>	in PHVSpec14
<ul> <li>Vehicles identified as stretched limousines, or novelty vehicles will be considered outside the scope of this definition, in line with current prac</li> </ul>	tice. Policy PHVSpec15
<ul> <li>With effect from 1 January 2026, any new or replacement vehicle presented for licensing must qualify as an Ultra Low Emission Vehicle (ULEV)</li> </ul>	Policy PHVSpec16
Private Hire Vehicle Signage Requirements	
<ul> <li>Unless specifically granted exemption to all or part of the private hire vehicle signage policy, all licensed private hire vehicles must display th full range of prescribed signage throughout the duration of the licence.</li> </ul>	
<ul> <li>The rear licence plate must be fixed to the exterior rear of the vehicle, is such a position as to be clearly visible. The plate should be attached us a purpose made bracket, or other appropriate fixing in order to render is impossible to remove without the use of tools.</li> </ul>	in Policy Jsing PHVSign2
<ul> <li>The Semi-permanent door signs must be applied to the centre of both passenger doors and must remain in place for the duration of the licenter</li> </ul>	
<ul> <li>The double sided front windscreen sign must be fixed inside the nearsi bottom corner of the windscreen, in a position where it is visible to an observer outside the vehicle and to a front seat passenger.</li> </ul>	ide Policy PHVSign4
<ul> <li>A Call Sign number, to be issued by the Licensed Operator, must be displayed in the upper nearside corner of the rear window and the upp nearside corner of the front windscreen.</li> </ul>	er Policy PHVSign5
<ul> <li>All plates and signage displayed on the vehicle must be kept clean, unobstructed and must not be altered or tampered with in any way.</li> </ul>	Policy PHVSign6
<ul> <li>A private hire vehicle must not be driven or operated, unless it is displating in the manner prescribed, the vehicle identification plates, which must remain continuously attached throughout the duration of the licence, unless the licence is surrendered, suspended or revoked.</li> </ul>	PHVSign7
<ul> <li>No Smoking signage must be displayed in the vehicle and comply with current smoke free legislation.</li> </ul>	n Policy PHVSign8

Private Hire Operator Door Signs must be displayed on the front doors of the vehicle whenever the vehicle is employed on a job or available for dispatch. Vehicles <u>MUST</u> display the door sign appropriate to the job on which they are employed and <u>MUST NOT</u> display more than one door sign at the same time or display the door sign for one operator, when undertaking work on behalf of another.	Policy PHVSign9
• The plates and signage may only be displayed on the Birmingham City Council licensed private hire vehicles for which they were issued. No one may cause or permit the plates or signs to be placed on any other vehicle.	Policy PHVSign10
If a Private Hire Vehicle Licence expires, is suspended, revoked or refused renewal, the vehicle identity plates issued by the Licensing Authority, must be returned to the Licensing Office within 7 days.	Policy PHVSign11
<ul> <li>Vehicles granted exemption from any of the requirements of the Private Hire Vehicle Signage Policy must carry the exemption letter at all times and it must be produced on request to a Police Officer or an authorised officer of Birmingham City Council or any other local licensing authority.</li> </ul>	Policy PHVSign12
Transfer of Hackney Carriage Vehicle Licence	
A proprietor of a hackney carriage vehicle may replace, swap or change their vehicle with another licensed hackney carriage vehicle provided it is less than 15 years old.	Policy HCVTran1
In this policy it is understood that the licence and its related vehicle will remain together and not be separated.	Policy HCVTran2
Transfer of Private Hire Vehicle Licence	
Private hire vehicle licences may only be transferred to a vehicle that is less than 8 years old.	Policy PHVTran1
The licence to be transferred into the proprietor's name must relate to a vehicle, that is less than 12 years old. Failure to comply with this policy will result in the private hire vehicle licence being transferred for the duration of the life of the licence; however, the Council will refuse to renew that licence when it expires.	Policy PHVTran2

Replacement of Hackney Carriage Vehicle Licence A hackney carriage vehicle licence may only be transferred to another vehicle (that is to say separated from its related vehicle and moved to another vehicle) that is younger/newer than the age of the vehicle currently licensed.	Policy HCVRep1
Replacement of Private Hire Vehicle Licence	
A licensed private hire vehicle can only be replaced with a vehicle which, is less than 8 years old at the time of the transaction.	Policy PHVRep1
Failure to comply with this policy will result in the refusal of the application.	Policy PHVRep2
Age Limit – Hackney Carriage Vehicles	
No vehicle over the age of 15 years will be granted a licence.	Policy HCVAge1
No vehicle over the age of 15 years will have its licence renewed	Policy HCVAge2
Age Limit - Private Hire Vehicles	
No vehicle over the age of 8 years will be granted a licence.	Policy PHVAge1
No vehicle over the age of 12 years will have its licence renewed	Policy PHVAge2
Clean Air Zone Mitigation Exemption for Hackney Carriage Vehicles	
A limited exemption from the moratorium on the issue of new hackney carriage vehicle licences can be allowed for proprietors of hackney carriage vehicles who surrender or allow their vehicle licence to expire between 1 January 2019 and 1 January 2024, to the effect they may apply for the grant of a new hackney carriage vehicle licence irrespective of any moratorium requirement, so long as the applicant meets all of the qualifying criteria below. The vehicle must be of a suitable type and all licensing prerequisites applicable at the time of licensing must be complied with	Policy MitEx1
<ul> <li>The applicant must be a hackney carriage proprietor who held a current, valid hackney carriage vehicle licence between 1 January 2019 and 1 January 2024. Entitlement to request a new issue hackney carriage plate cannot be transferred to any other party.</li> </ul>	Policy MitEx2
• The licence in question must have expired or been surrendered between those dates. There will be no entitlement to request issue of a new licence if the original vehicle was sold and/or the licence was transferred to another proprietor.	Policy MitEx3
• The transaction must be completed within 24 calendar months to the day of the surrender or expiry of the original licence. Any attempt to obtain a licence after that period, will be treated as a normal grant request and dealt with according to the normal requirements of a grant application, including any restrictions on the issue of new plates applicable at the time of the new application.	Policy MitEx4
<ul> <li>A new issue hackney carriage vehicle licence can be issued for a suitable vehicle qualifying as a replacement for the last vehicle associated with the expired or surrendered licence, subject to compliance with the replacement vehicle policies and any requirements of the CAZ applicable at the time of application.</li> </ul>	Policy MitEx5

<ul> <li>The transaction will be a new licence application and the fees charged will be those appropriate to a new licence application at the time of the transaction.</li> </ul>	Policy MitEx6
• All normal requirements for the issue of a licence will apply, including but not limited to MOT, insurance, log book, age and emission standards applicable at the time of the transaction.	Policy MitEx7
Vehicle Testing – ALL Vehicles	
All vehicles are subject to a standard MOT test to determine mechanical fitness and a more stringent supplementary test dealing with the vehicle's condition, appearance and suitability prior to licensing.	LGMPA 76 s48
An MOT certificate presented for the purpose of replacement of a vehicle or the renewal or granting of a licence must be less than ten weeks old at the time of the transaction, that time period to be calculated from the date of inspection.	Policy Veh2
The law provides that a private hire vehicle cannot, in its type, design or identification, lead anyone to believe that it is a hackney carriage.	LGMPA 76 s48(1)(a)(ii)
Private Hire Operators	·
All Birmingham licensed operators must operate from premises within the City boundaries.	LGMPA 76 S46
Operators' fares are not regulated but each operator is required to ensure that their particular charges are displayed or available on request to each person travelling in a private hire vehicle.	
An applicant for the grant of or renewal of an operator's licence will be asked to disclose details of any previous convictions and also an applicant for the grant of an operator's licence will be asked for details of any previous experience of working within the private hire industry including any other licences held, either currently or previously and whether any such licence has ever been revoked or suspended for any reason.	Policy Op1
Planning permission must be obtained for the premises where the operation is to be based, unless the applicant can provide confirmation from the Planning Department that such permission is not required.	Policy Op2
The records to be maintained include records of all journeys undertaken, and information and documentation relating to the vehicles and drivers operated, together with their "call signs".	LGMPA 76 s56
The fee payable for an operator's licence reflects the structure of the operation and the number of drivers and vehicles managed, in that it is set according to the office time afforded to the licence. This fee is payable at the time the application is submitted.	
Renewal applications for operator licences must be submitted to the Licensing Office at least 14 days before expiry, fully completed and with all necessary accompanying paperwork.	Policy Op4
Failure to comply with this requirement may prevent a new licence from being issued on or before the expiry of the old licence.	Policy Op5
Private Hire Operator Door Signs	
Operators must provide a pair of appropriate door signs for each vehicle operated by their company and take steps to ensure drivers fix the signs in the centre of the front doors of their private hire vehicles, whenever employed on a job or available for dispatch.	Policy OpSign1
Operator Door signs may be of such design as the operator deems appropriate, subject to compliance with the following requirements.	Policy OpSign2

The sign must include the company name as displayed on the licence certificate.	Policy OpSign3
• The sign must include the phrase BE BOOKED, BE INSURED, in block capital letters using as a minimum 120 point Arial font (30mm in height) in a contrasting colour, so as to be easily seen.	Policy OpSign4
• The sign must not be designed either in colour or style, to mimic the sign used by another operator in Birmingham or any surrounding authority	Policy OpSign5
<ul> <li>Any new sign must be approved by officers before being issued for use on vehicles. As such it is recommended a draft copy be submitted for approval before signs are printed. A sign considered inappropriate by officers, must not be issued to drivers.</li> </ul>	Policy OpSign6
Committee Policies Relating to Hackney Carriage and Private Hire Drivers	
An applicant for a hackney carriage or private hire driver's licence must have held a full DVLA driver's licence for at least two continuous years.	Policy Dri1
Disqualification from Driving	
The Licensing Service will not be disposed to grant new applications or applications for renewal of hackney carriage or private hire driver's licences from persons who have been disqualified from driving until such time that such applicants have gained sufficient recent driving experience and become re- acquainted with driving conditions following reinstatement of DVLA licences; further that the period of further driving experience should be at least equivalent to the period of disqualification. For example, a driving disqualification of six months will mean a rehabilitation period of six months from the date the DVLA licence is reinstated. However, a rehabilitation period may be reduced at the discretion of the Committee where an applicant has successfully completed an approved driving course as part of the sentence.	Policy Dri2
Driving Offences Associated with Drink or Drugs	
The Licensing Service will not be disposed to grant or renew applications for licences to drive hackney carriage or private hire vehicles where the applicant has been convicted of a driving offence associated with drink or drugs under the Road Traffic Acts for the following periods, following reinstatement of the DVLA driving licence In the case of disqualification a minimum of two years if the period of disqualification is longer Policy Dri2 will apply.	Policy Dri3
two years where there is no disqualification.	

Plying For Hire: First and Any Subsequent Offences	
Drivers convicted of a first offence of plying for hire, and driving with no insurance	Policy Dri4
should be revoked.	
Drivers convicted only of plying for hire should be subject to suspension for a minimum period of six months for the first offence.	Policy Dri5
For any subsequent offence, consideration should be given to the ultimate penalty of revocation of a drivers licence.	Policy Dri6
Refusal of Applicants with a Conviction for any Sexual Offence	
An applicant with a conviction for any sexual offence should normally be refused.	Policy Dri7
An Applicant Refused or Revoked by another Authority	
Where an applicant has had a licence refused or revoked by another local authority, that application shall be referred to and determined by the Licensing Sub-Committee.	Policy Dri8
Further Applications from Applicants or Drivers Refused or Revoked	
An application for the grant of a hackney carriage or private hire driver's licence must be referred to the Licensing Sub-Committee for determination under any of the following circumstances:	Policy Dri9
application previously refused;	Policy Dri10
<ul> <li>licence previously revoked or refused upon renewal;</li> </ul>	Policy Dri11
Further, an application will not be considered within 12 months of the date of refusal, revocation or unsuccessful appeal, whichever is the later.	Policy Dri12
Refusal of Applicants with a Conviction for a Drugs Related Offence	
An applicant with a conviction for a drug-related offence should normally be refused.	Policy Dri13
Failure of Three or More Knowledge Tests per Application	
Where an applicant has failed three knowledge of the city tests in connection with an application for a hackney carriage or private hire driver's licence, that application will be refused on the grounds that the person is not considered to be a fit and proper person to hold such a licence.	Policy KT6
An applicant may re-submit an application for the grant of a driver's licence one year after the date of the third knowledge test. This application will be treated as a new application and the applicant must undertake and pass the appropriate tests.	Policy KT7
Failure of Three Driving Tests per Application	
Where an applicant has failed three driving tests in connection with an application for a driver's licence that application will be refused on the grounds that the applicant is not considered to be a fit and proper person to hold such a licence.	Policy DT3
An applicant may re-submit an application for the grant of a driver's licence one year after the date of the third driving test, however, should a further failure occur this application will be presented for consideration in accordance with the scheme of delegations	Policy DT4

Working Dogs	
Since March 2001 licensed hackney carriage and private hire drivers in England have been under a duty to carry guide, hearing and other prescribed assistance dogs in their vehicles without additional charge. Drivers can apply for an exemption from the duty on medical grounds if they have a condition that is aggravated by contact with dogs to allow them to continue in the trade. Drivers must comply with the requirements of the exemption.	EA 2010 s168- 171
Wheelchair Accessibility	
<ul> <li>licensed hackney carriage and private hire drivers must:</li> <li>transport wheelchair users in their wheelchair</li> <li>provide passengers in wheelchairs with appropriate assistance</li> <li>charge wheelchair users the same as non-wheelchair users</li> </ul>	EA 2010 s165
Suspension, Revocation and Refusal to Renew Licences	
<ul> <li>A hackney carriage or private hire vehicle licence may be subject to suspension, revocation or refusal, or renewal, by the Licensing Sub- Committee, on the following grounds: <ul> <li>The vehicle is unfit for use as a hackney carriage or private hire vehicle.</li> <li>Any offence or non-conformity with the legislative provisions by either the operator or the driver.</li> <li>Any other reasonable cause.</li> </ul> </li> </ul>	
<ul> <li>A hackney carriage or private hire driver's licence may be suspended, revoked or refused on renewal the following grounds:</li> <li>Since the grant of the licence the driver has been cautioned or convicted of an offence involving drugs, dishonesty, indecency or violence.</li> <li>Any offence or non-compliance with the legislative provisions by the driver.</li> <li>Any other reasonable cause.</li> </ul>	LGMPA 76 s61
In all the above cases, and where applicants for the grant of a licence have been refused, there is a right of appeal against the decision to the Magistrates' Court. The outcome of all appeals is reported to the Licensing and Public Protection Committee on a regular basis.	LGMPA 76 s61- 63

Immediate Action on the grounds of Public Safety:

Where information is received regarding a licensed driver which indicates there may be an immediate risk to public safety, that information will be shared with the Chair of the Licensing and Public Protection Committee to consider the immediate suspension or revocation of the driver's licence. Such action to be reported to the next available Licensing and Public Protection Committee as part of the Actions Taken by the Chair between Meetings report.

Any decision to suspend or revoke will be communicated to the driver as soon as is reasonably practicable by way of a letter, ordinarily hand delivered by Enforcement Officer(s).

It is not possible to reinstate a licence after revocation without a successful appeal. In the event that the allegations are found to be completely unproven, i.e. a case of mistaken identity or other verified information which exonerates the driver completely, the matter will be put to the Chair to consider a 'fast-track' grant application, in order to grant a 'new' licence, for the duration of the remainder of the previous licence, and negating the requirement for additional tests etc. This negates the need for a costly and time-consuming appeal, and enables the driver to be back on the road in the shortest possible time. Matters which are less definitive will be referred for consideration in accordance with the scheme of delegations, notwithstanding the driver's right to appeal to the courts.

# SCHEME OF DELEGATIONS (HCPH)

Hackney Carriage / Private Hire	Decision to be made by:			
Matter to be dealt with:	Full Committee	Sub- Committee	Officers (Senior Licensing Officer or above)	
Setting of Fees and charges	All Cases			
Agree standard conditions i.e. vehicle / driver/operator etc.	All Cases		Individual requests for exemption or deviation from standard conditions may be considered by an officer panel	
When a hackney carriage vehicle licence has expired and more than one calendar month has elapsed			any attempt to re-licence the vehicle	
Where a private hire vehicle is converted to LPG (Liquid Petroleum Gas)			Providing the installation is conducted by a UKLPG approved installer or has been inspected and approved by a UKLPG installer, so that the vehicle details are listed on the UKLPG Register.	
AUTHORITY TO SUSPEND, RE LICENCE OR APPLICATION:	EVOKE OR RE	FUSE TO REN	NEW OR REFUSE TO GRANT ANY	
in the case of a licensed vehicle being found to be in contravention of legislation,			Officers delegated this authority are those authorised for the purpose of the LGMPA 76 and TPCA 1847	
if the officer is not satisfied as to the fitness of the vehicle, or			Officers delegated this authority are those authorised for the purpose of the LGMPA 76 and TPCA 1847	
if the officer is not satisfied as to the accuracy of the taximeter, or			Officers delegated this authority are those authorised for the purpose of the LGMPA 76 and TPCA 1847	
if the vehicle does not have adequate insurance cover, or			Officers delegated this authority are those authorised for the purpose of the LGMPA 76 and TPCA 1847	
if the vehicle is unroadworthy or in a dangerous condition.			Officers delegated this authority are those authorised for the purpose of the LGMPA 76 and TPCA 1847	
if an officer is not satisfied as to the fitness of a driver following a medical report from the Occupational Health Service.			Officers delegated this authority are those authorised for the purpose of the LGMPA 76 and TPCA 1847. Where appropriate, such decision will be with immediate effect	

Hackney Carriage / Private Hire	Decision to be made by:		
Matter to be dealt with:	Full Committee	Sub- Committee	Officers (Senior Licensing Officer or above)
Where the applicant has11 points on their DVLA			All Cases
licence or a conviction or caution for an offence			
that does not fall within the category of drugs,			
violence, dishonesty or of a sexual nature.			
Where an applicant has cautions over two years old, such application will be granted.			All Cases
Where an applicant has a conviction(s) for			All Cases
dishonesty, whatever the sentence, including a			
prison sentence, then such application will be			
granted provided at least ten years has lapsed			
since the last conviction for dishonesty.			
Where an applicant has an absolute discharge for			All Cases
any offence, with no other offences, such			
application will be granted.			
Where an applicant has failed 3 verbal			All Cases
communication tests, or 3 Knowledge tests, or 3			
driving tests, then such application will be refused.			
Where an applicant has previously been refused			Ops Manager Panel
or his/her licence revoked, whether by			
Birmingham City Council or another Local			
Authority, any further application will be refused			
within a 12 month period starting from the date of			
the refusal/revocation of the previous licence.			
Where a private hire driver is convicted for plying			Ops Manager Panel
for hire (first offence), then their private hire			
driver's licence will normally be suspended for a			
minimum period of 6 months.			
Where a private hire driver is convicted for plying			Ops Manager Panel
for hire and no insurance, then their private hire			
driver's licence will normally be revoked.			
Grant/renewal of a licence where a driver is			Ops Manager Panel
convicted of a drink/drug related driving offence			
or has been subject to a driving ban			
Renewal of a drivers licence after the late renewal			All cases
period where the circumstances for the lateness			
are on medical grounds only. (late renewal fee			
applies)			

Hackney Carriage / Private Hire	Decision to be made by:		
Matter to be dealt with:	Full Committee	Sub- Committee	Officers (Senior Licensing Officer or above)
When confirmation is received to the effect that			All Cases
the holder of the licence has been banned from			
driving by a Court of Law and is no longer in possession of a valid DVLA driving licence.			
Approval of the installation of safety screens in			All Cases
private hire vehicles, where MIRA testing and			All Oddocd
approval, or an equivalent European test			
certificate can be produced for the proposed			
screen			
Approval of certain standard exemptions to the			All Cases
current licence conditions for private hire			
operators and vehicles, where the applicant can			
demonstrate that the exemption is justified (limousines, stretched and special event vehicles			
carrying out private hire work within the city)			
Grant of licence where the applicant has 6 points			Licensing officer and
on their DVLA licence or a conviction or caution			above
for an offence that does not fall within the			
category of drugs, violence, dishonesty or of a			
sexual nature.			
Consideration of suitability of evidence as to good			All cases
character where applicant is from a failed state			
and cannot comply with requirement to provide a DBS.			

# **GENERAL LICENSING POLICY DOCUMENT**

# (Matters not addressed by Statement of Licensing Policy, Statement of Gambling Principles or Sexual Entertainment Policy)

The General Licensing Team is responsible for a wide range of licensing functions, which include sales of alcohol, late night refreshment, regulated entertainment, sex establishments, charitable collections, scrap metal and gambling premises.

Administration of the Animal Welfare licensing function is under the remit of Environmental Health. The Senior Animal Welfare Officer and the Animal Welfare Team are located at Garretts Green. Inspection and enforcement are carried out by the Senior Animal Welfare Officer and the Senior Dog Warden/Enforcement Officer.

Massage and Special Treatment Establishments

Birmingham City Council Act 1990.

- Only a very small number of local authorities in the country have similar powers. The legislation was originally aimed at controlling massage and various treatments which could carry a health and safety risk to the public, e.g. water borne disease and exposure to UV rays. The Act has led to a whole range of premises being included, from health and fitness centres to hairdressing salons.
- Anyone conducting an establishment for treatment by way of massage is required to be licensed; other forms of treatment also include Solaria, Therapeutic Spa Baths, Sauna, Turkish Baths, Aromatherapy massage and Herbal Baths.
- Each licensed premises is subject to an annual visit by a Licensing Enforcement Officer.
- When considering applications for licences consultation is carried out with West Midlands Police. There are also statutory requirements placed on applicants to post notices on the premises giving passers-by opportunity to comment or object.
- All licences are subject to a set of conditions which regulate the manner in which the premises must be operated.

#### Sex Establishments

Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 (the "Act").

The Act gives local authorities the adoptive powers to control sex establishments which are defined as a sex shop, a sex cinema or a sexual entertainment venue (SEV)

#### Sex Shops and Sex Cinemas

A sex shop is a premises used for a business, which consists, to a significant degree, of selling what are termed sex articles. These commonly include magazines, DVDs and different forms of sex aids.

A sex cinema is any premises used to a significant degree for showing of films, which are concerned primarily with, or relate to, or are intended to stimulate or encourage sexual activity.

The key words in the statutory definition are the words "to a significant degree". This is not defined by the Act but case law suggests 'significant' implies a higher standard than 'more than trifling'. In almost all cases the ratio between the sexual and other aspects of the business would be material: the absolute quantity of sales, the character of the remainder of the business, the nature of the display and the nature of the articles themselves are all considerations. No single factor is decisive and the Committee must decide which considerations are material and what weight to attach to them.

When considering applications for licences consultation is carried out with West Midlands Police, Ward Councillors and the Licensing Enforcement Team. There are also statutory requirements placed on applicants to advertise in the local press and post notices on the premises giving passers-by opportunity to comment or object.

The criteria for consideration are:

- the suitability of the applicant;
- whether the person applying will actually be responsible for operating the business
- the location and suitability of the premises; and
- whether the number of sex establishments within that locality is equal to or exceeds the number which the Council considers appropriate for the area.

Other than where the suitability of the applicant is concerned, there is no automatic right of appeal against a decision to refuse a licence and, therefore, an applicant's only remedy would normally be by way of judicial review.

# Sexual Entertainment Venues

A Sexual Entertainment Venue (SEV) is defined as "any premises at which relevant entertainment is provided before a live audience for the financial gain of the organiser or the entertainer".

The meaning of 'relevant entertainment' is "any live performance or live display of nudity which is of such nature that it must reasonably be assumed to be provided solely or principally for the purpose of sexually stimulating any member of an audience (whether by verbal or other means)".

These definitions would apply to the following forms of entertainment as they are commonly known: lap dancing; pole dancing; strip shows; peep shows; and live sex shows.

The legislation provides exemptions from the definitions of SEVs as follows:

- Sex shops and sex cinemas (these are separately defined in Schedule 3 to the 1982 Act).
  - Premises which provide relevant entertainment on an infrequent basis.

These are detailed as premises where:

- no relevant entertainment has been provided on more than 11 occasions within a 12 month period
- no such occasion has begun within a period of one month beginning with the end of the previous occasion; and
- no such occasion has lasted longer than 24 hours.

On 12th October 2010, Birmingham City Council resolved to adopt the provisions to control SEVs. A separate Sexual Entertainment Venue Policy, to apply to the whole of Birmingham, was published and became effective from 3 January 2011. This Policy is was revised in October 2014 and was effective since 1 November 2014. The policy is currently under review.

The Sexual Entertainment Venue Policy document contains full details of the licensing regime applicable to Birmingham including application procedures, standard conditions and delegations. The Standard conditions were revised with effect from 1st November 2014 (on all licences granted or renewed after that date).

# **Charitable Street Collections**

Police, Factories etc., (Miscellaneous Provisions) Act 1916.

The Act prescribes Regulations, which govern the conduct of collections being made for charitable or other purposes in any street or public place.

This could include a collecting box or tin, or even the sale of any articles or magazines where there is a representation at the point of sale that part of the proceeds are being applied to charitable or other purposes.

Organisations do not have to be a registered charity but checks are made to ascertain that the organisation is genuine, and for new organisations or charities, copies of the latest accounts may be requested. Details of the promoter are forwarded to the West Midlands Police to afford them the opportunity to comment on the suitability of the applicant. The promoter of the collection or permit holder is also required to submit a return within one month of the collection taking place to show the amount collected and details of how the proceeds have been applied particularly on expenses.

In September each year, an advertisement is placed on the Birmingham City Council website inviting applications to be lodged by 1 November for the following year. In order to allow for a fair opportunity of collection dates for all prospective charitable organisations, applications are restricted to either one collection that covers the "whole city" or two separate dates for a selection of districts.

All applications received by 1 November each year are given priority for dates and areas and efforts are made to allocate preferred dates to each of the individual organisations. To avoid any clash of interest permits are not granted to two separate organisations to collect in the same place on the same day. For those organisations applying later than 1 November, applications are allocated on a first come first served basis provided that the requested date and area is still available.

"Face to face" fundraising usually relates to the collection of direct debits / standing orders from shoppers/pedestrians. Such appeals are normally conducted by professional fundraising companies that are remunerated by charities. Where a professional fundraiser is involved in a charitable street collection on behalf of a charity, our procedures require that a copy of the statutory fundraising agreement is submitted with the application as this gives details of the costs of the fundraising.

Under the Model Street Collection Regulations, "no payment shall be made out of the proceeds of a collection, directly or indirectly, to any other person connected with the promotion or conduct of the collection other than payments which have been specifically approved by the Council."

All such face-to-face street collection applications are, therefore, referred to Committee for consideration with the expectation that an applicant demonstrates how any potential donors are made fully aware of the remuneration costs involved and the relationship between the company and the charity.

There is no right of appeal against the refusal to grant a street collection permit.

The Charities Act 2006 was introduced to change the way in which charitable collections were regulated, however, the Act was implemented in phases and to date the provisions relating to public charitable collections have still not been introduced.

It should be noted that a part of the Charities Act 2006 that was introduced, amended the Charities Act 1992 in relation to the statement required to be made by professional fundraisers when raising money for particular charitable institutions. The statement must give the method by which the fundraiser's remuneration in connection of the appeal is determined and the notifiable amount of that remuneration.

### House to House Collections

House to House Collections Act 1939.

Whereas street collection permits are normally issued to cover a period of one or two days, a house to house collection licence can be granted for any period up to one year.

With regard to vetting and checking to ascertain whether the organisation applying is genuine or not, the same procedures apply as for street collections.

There is a requirement for the promoter of the collection to make a return following the collection.

Collections generally take place from door to door or from one public house to another.

Some of the larger well-known charities such as British Red Cross, Christian Aid, Shelter, RNLI etc., have a Government exemption from having to apply for a licence, but most of the smaller, and particularly local groups and organisations need a licence before they can collect money (or articles which they intend to give away or sell later), from door to door.

As with the procedure for street collections, where a charitable organisation is utilising the services of a professional fundraising company, our procedures require that a copy of the statutory fundraising agreement is submitted with the application.

Unlike street collections, there is a statutory right of appeal against the refusal to grant a house to house collection licence. In this case, the right of appeal is to the Secretary of State, and the grounds for refusal are set out in the Act.

# Skin Piercers

Local Government (Miscellaneous Provisions) Act 1982 Part VIII

Local Government Act 2003

Local Government (Miscellaneous Provisions) Act 1982 Part VIII applies to the registration of persons operating at premises to provide the following types of skin piercing: Acupuncture, Tattooing and Electrolysis.

Byelaws were introduced in 1985 to regulate these activities.

The Local Government Act 2003 came into effect on 1 April 2004 and introduced the registration and inspection of all businesses which carry out cosmetic skin piercing and semi-permanent skin colouring.

Byelaws were introduced in 2006 to regulate these activities.

Inspection and enforcement is carried out by officers of Birmingham's Environmental Health Service.

This is purely a registration function, with no provision for objection or refusal. Registration Certificates are issued by Senior Licensing Officers or above.

#### Village Greens

The Commons Act 2006

The Local Authority is the 'Registration Authority' for the purposes of the legislation.

Applications can seek the inclusion in the register of town and village greens of land which is claimed to have qualified for registration by virtue of continuous usage by inhabitants of the locality for lawful sports and pastimes as of right over a period of 20 years. In order for an application to succeed it must satisfy all parts of the statutory test.

Applications are reported to the Licensing and Public Protection Committee via Legal Services (Finance & Governance)

In cases where objections give rise to a serious dispute of fact between the applicant and the objectors, a public inquiry may be held before an independent inspector, who will then put forward a recommendation to the Registration Authority.

The final decision will be taken by the Licensing and Public Protection Committee, or a Licensing Subcommittee if so delegated.

### Animal Welfare

#### The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018

The new Regulations came into force 1 October 2018 and require inspection by a suitably qualified inspector prior to issue of a licence. The Regulations introduced numerous changes including powers to the local authority to suspend, vary or revoke a licence. There is a star rating system where operators can achieve a higher standard and therefore a longer licence period. There are also general and specific conditions provided in relation to the following activities;

Anyone involved in the business of providing accommodation for other people's animals (being cats or dogs). Licensed premises include home dog boarders, where individuals board dogs in their own home and also dog day care centres.

Dog Breeding – the regulations now require a licence where a person breeds 3 litters of puppies in any 12 month period (reduced from a previous 5 litter test), or if any person is in the business of breeding and selling dogs. All new licence applications are required to be inspected by a veterinary surgeon.

Selling Animals as Pets – pet shops are now required to keep additional documentation in respect of animals' health and welfare, provide environmental enrichment for animals and the minimum cage sizes for animals has been increased.

Exhibiting Animal – the regulations changed the previous certificate of registration requirement for performing animals into a formal licensing arrangement and tightens up the scope to reflect the modern use of animals, e.g. mobile zoos, ponies for parties.

Riding Establishments – any person who is in the business of hiring out horses or ponies for riding or instruction must be licensed. When considering applications there is a requirement for an independent report to be obtained from an approved veterinary surgeon. An applicant for the grant or renewal of a licence must undergo or present an enhanced Disclosure and Barring Service (DBS) record check (not more than 3 months old) with the submission of an application form.

#### **Dangerous Wild Animals**

The Dangerous Wild Animals Act 1976 (as amended)

The Act contains a schedule detailing a variety of animals for the purposes of the Act e.g. venomous snakes and certain monkeys etc.

Zoos, pet shops and circuses are exempt from the provisions of the Act. There are no current licences in place; however, the Act provides powers to the Council to seize any animal being kept on premises which are unlicensed.

There is a requirement for an independent report to be obtained from a veterinary surgeon before a licence can be granted.

# Zoos

#### Zoo Licensing Act 1981

This Act classes a Zoo as any establishment, other than a circus or pet shop, where nondomesticated animals are kept for public exhibition.

Licences are initially granted for four years and then renewable every six years.

Zoos must observe standards of modern zoo practice which have been specified by the Secretary of State.

Inspections are carried out annually by the Senior Animal Welfare Officer, however, at least twice during the term of the licence; formal inspection must be carried out by Secretary of State appointed inspectors.

Notices	
Where applications carry a requirement to advertise in the local press, it is recommended advertisements are placed in The Birmingham Mail, The Birmingham Post, or, for applications relating to premises in Sutton Coldfield, the Sutton Observer.	Policy Notice1
Should applicants wish to use an alternative publication they are advised to consult with officers at the Licensing Service.	
In circumstances where Birmingham City Council Licensing Service is required to publish notices in the local press such notices will be placed in the Birmingham Mail or the Birmingham Post.	Policy Notice2

#### Film Classification

On 21<sup>st</sup> March 2012 Birmingham City Council's Licensing Committee agreed a formal procedure for dealing with requests to exhibit films that have no certificate from the British Board of Film Classification (BBFC).

Requests for film classification must be submitted 28 days prior to the proposed screening, be made in writing and give details of the following:

- where and when the film is to be exhibited,
- intended audience profile,
- suggested film classification,

**All** requests must be accompanied by a brief synopsis and a copy of the film in standard DVD format.

Where Birmingham City Council has determined the classification of a film it will be subject to the following standard conditions:

- A notice must be displayed both inside and outside of the premises to ensure that persons entering are readily aware of the classification attached to any film or trailer.
- No person is to be admitted to any part of the programme unless they are of the age permitted by the relevant classification. This condition does not apply to members of staff under the relevant age provided that the prior written consent of the person's parent or legal guardian is obtained.

### General information

If a premises licence, issued under the Licensing Act 2003 authorises film exhibitions, the licence holder **must** comply with any recommendation by the British Board of Film Classification (BBFC), or if the film has no classification, then in accordance with any recommendation by the Licensing Authority.

A Licensing Authority can either determine the appropriate classification of any film which has not been the subject of classification by the BBFC; or determine a different classification to that determined by the BBFC to apply generally in Birmingham.

The BBFC classifies films in the following way:

- U Universal (suitable for all).
- PG Parental Guidance (some scenes may be unsuitable for young children).
- 12 Suitable for age 12 years and over.
- 12A Suitable for age 12 years and over, or younger when accompanied by an adult.
- 15 Suitable for age 15 years and over.
- 18 Suitable for 18 years and over.

#### Exemptions

The Licensing Act 2003 sets out exemptions for the provision of regulated entertainment from requiring a licence under the Act:

- Film exhibitions for the purposes of advertisement, information or education; if the sole main purpose of the exhibition is to demonstrate any product, advertise any goods or services, or provide information, education or instruction, even if they simultaneously entertain;
- Film exhibitions in museums and art galleries; if the exhibition consists of or forms part of an exhibition put on show for any purpose of the museum or art gallery, even if they amount to the provision of entertainment.

#### Enforcement

Licensing Enforcement Officers and Licensing Compliance Officers are issued with an identity card and authorisation. They enforce the provisions of the legislation for which they are authorised. This includes but is not limited to:

- Birmingham City Council Act 1990
- Equalities Act 2010
- Gambling Act 2005
- House to House Collections Act 1939
- Licensing Act 2003
- Local Government Act 1972 (Section 222)
- Local Government Act 2003
- Local Government (Miscellaneous Provisions) Act 1976 Part II
- Local Government (Miscellaneous Provisions) Act 1982 Part I, II, III, VII X
- Police Factories, etc. (Miscellaneous Provisions) Act 1916 (Street Collections)
- Private Hire Vehicles (Carriage of Guide Dogs etc.) Act 2002
- Private Security Industry Act 2001
- Town Police Clauses Act 1847 and 1889
- Hackney Carriage Byelaws,

Officers undertake inspections, offer advice, deal with requests for assistance, investigate complaints and take part in planned exercises including operations with other enforcement agencies.

The premises and individuals licensed under the above Acts will be risk rated and inspected as and when appropriate in line with that rating, to ensure compliance with the legislation and any conditions attached to their licences. Inspections may also take place upon the grant, renewal or transfer of a licence or upon the receipt of a complaint.

Private hire operators will be risk rated and inspected an appropriate number of times during the year. Officers will check that the documents and records relating to drivers, vehicles and bookings are as prescribed by their conditions of licence. All operators will receive at least one inspection during the course of the operational year.

Stop check exercises are regularly undertaken with the assistance of the Police. Licensed vehicles are stopped and inspected to ensure that they and their drivers are complying with conditions of licence and are safe to carry members of the public. If defects on the vehicle are noted such as loose radios, bald tyres or defective lights, the plate licence may be suspended until the issues are rectified.

As well as routine inspections and high visibility exercises, Officers undertake exercises, where they pose as members of the public and make test purchases. Again this is to check licensees are complying with the legislation and their conditions of licence.

Officers also work jointly with agencies such as the Police and DVSA (formerly VOSA). Further information can be found within the Regulation and Enforcement, Enforcement Policy.

Street Trading Consent			Decision to be made by:	
Matter to be dealt with:	Full Council	Cabinet Member	Full Committee	Officers (Senior Licensing Officer or above)
Application for grant.				All cases
Application for renewal, transfer, or variation				All Cases
Revocation of Licence				All Cases
Make/amend regulations prescribing standard conditions, terms and restrictions			All cases	
Setting of fees			All cases	

To make and amend policy relating to Street Trading Consents		All cases		
Street Trading Consent			Decision to be made by:	
Matter to be dealt with:	Full Council	Cabinet Member	Full Committee	Officers (Senior Licensing Officer or above)
Designation of Streets	All cases			
To enforce the provisions of Part III and Schedule 4 of the Local Government Miscellaneous Provisions Act 1982				All Authorised Officers

**APPENDIX 3** 

SCHEME OF DELEGATIONS (For matters not addressed in individual policy documents)

Miscellaneous	Decision to be made by:				Decision to be ma		ade by:
Matter to be dealt with:	Full Committee	Sub-Committee	Officers (Senior Licensing Officer or above)				
Massage & Special Treatment Licence		If objection received	If no objection received				
Skin piercing registration			All Cases				
face-to-face street collection applications		All cases where collectors are paid, or where fundraisers are paid directly or indirectly from proceeds of collection	All other cases				
House to House collections applications		Cases referred by Licensing Officers for determination	All cases (unless application raises concerns i.e. allocation of proceeds)				
Village Green Consideration of application	All cases						
Village Green – instruction of independent inspector	All cases						
Village Green – determination of application	All Cases						

Matter to be dealt with:	Decision to be made by:		
The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018	Environmental Health Operations Manager (or above)	Senior Animal Health and Welfare Officer	
Grant		All cases	
Refusal	All cases		
Variation	All cases		
Suspension	All cases		
Revocation	All cases		

# DELEGATION OF FUNCTIONS REGARDING THE LICENSING ACT 2003

# (Extract from Statement of Licensing Policy)

Subject	Sub Committee	Officers
Application for personal licence.	If a Police objection is made.	If no objection.
Application for personal licence with relevant unspent convictions.	If a Police objection is made.	If no objection
Application for premises licence/ club premises certificate.	If a relevant representation is made.	If no relevant representations.
Application for provisional statement.	If a relevant representation is made.	If no relevant representations.
Application to vary premises licence/club premises certificate.	If a relevant representation is made.	If no relevant representations.
Request to vary designated premises supervisor.	If a Police objection is made.	All other cases.
Request to be removed as designated premises supervisor.		All cases.
Application for transfer of premises licence.	If a Police objection is made.	All other cases.
Application for interim authorities.	If a Police objection is made.	All other cases.
Application to review premises licence/club premises certificate.	All cases.	
Decision on whether a complaint is irrelevant, frivolous, vexatious, etc.		All cases.
Decision to object when Local Authority is a consultee and not the relevant authority considering the application.		All cases.
Determination of application to vary premises licence at community premises to include and alternative licence condition	If a Police objection is made.	All other cases.

Determination of a Police objection to	All cases.	
a STANDARD temporary event notice.		
Application for minor variation of premises licence/club premises certificate		All cases ( for decision whether to consult other Responsible authorities and for Determination)
Determination of a Police / EH objection to a temporary event notice.	All cases except where objection requires inclusion of conditions from existing premises licence and applicant is in agreement	Where objection requires inclusion of conditions from existing premises licence and applicant is in agreement
Attachment of Conditions from existing premises licence to TEN	Where applicant objects to conditions	If applicant is in agreement
Issuing of Counter notice for STANDARD TEN	Following determination hearing	Where limits are exceeded
Issuing of counter notice for Late TEN		All cases
Suspension of licence for non payment of fees		All cases
Requests for a change to the film classification awarded by the BBFC	All cases	
Requests for classification of films where there is no BBFC classification	Where there is concern about the content of any film submitted or the proposed exhibition of the film	Where appropriate procedure is followed and no concerns as to content
Request for implementation of Early Morning Restriction Order	FULL Committee	
Request for imposition of Late Night Levy	Full City Council	
Statement of Licensing Policy	Full City Council	
Cumulative Impact Assessment		

# **DELEGATION OF FUNCTIONS REGARDING THE GAMBLING ACT 2005**

# (Extract from Statement of Gambling Principles)

Subject	Full Council	Licensing & Public Protection Committee	Licensing Sub- Committees	Officers
Three year licensing policy	Х			
Policy to permit casino	Х			
Fee setting (when appropriate)		Х		
Application for premises licence			Where representations have been received and not withdrawn	Where no representations received, or representations have been withdrawn
Application for a variation to a licence			Where representations have been received and not withdrawn	Where no representations received, or representations have been withdrawn
Application for a transfer of a licence			Where representations have been received from the Gambling Commission	Where no representations received, or representations have been withdrawn
Application for a provisional statement			Where representations have been received and not withdrawn	Where no representations received, or representations have been withdrawn
Review of a premises licence			Х	

Application for a		Where	Where no
Application for a			
club/gaming club		representations have been	representations received, or
machine permits			
		received and not	representations
		withdrawn	have been
			withdrawn
Cancellation of club			Х
gaming/club machine			
permits			
Application for other		Where an	Where an
permits		application is	application is
		received to	received to operate
		operate more than	4 or less gaming
		4 gaming	machines on an
		machines on an	alcohol licensed
		alcohol licensed	premises
		premises	
Cancellation of licensed			Х
premises gaming			
machine permits			
Consideration of			Х
temporary use notice			
Decision to give a		Х	
counter notice to a		Х	
temporary use notice			
temporary use notice			
Decision to		Х	
attach/exclude a			
premises licence			
condition			
To administer and carry			Х
out all other functions			
not specifically			
mentioned in the			
delegation to the			
Licensing & Public			
Protection Committee,			
which are capable of			
being delegated to an			
officer as provided in the			
Gambling Act 2005 and			
any regulations made			
under that Act, together			
with any related			
functions			
	1		1

## Sexual Entertainment Venues

(From SEV Policy)

### SCHEME OF DELEGATION OF DECISION-MAKING AND FUNCTIONS

The Licensing and Public Protection Committee is responsible for making licensing decisions with Sub-Committees and officers having delegated powers to make some decisions. The table below describes how licensing decisions will be made. This scheme of delegations will be subject to regular review

where appropriate. E.g. o	officers may refer matte	Ill prevent matters being re rs to a subcommittee, or a e. <b>Decision to be made b</b>	sub-committee may refer
Matter to be dealt with:	Full Committee	Sub-Committee	Officers (Senior Licensing Officer or above)
Application for grant or transfer		All Cases	
Application for renewal or variation		If relevant objection made	If no relevant objection made
Minor variation application		If relevant objection made	If no relevant objection made
Revocation of Licence	All cases		
Cancellation of Licence			All cases
Make/amend regulations prescribing standard conditions, terms and restrictions	All cases		
Setting of fees	All cases		
Waiver	All cases		
To make and amend policy relating to the licensing of sex establishments	All cases		
To enforce the provisions of Part II and Schedule 3 of the Local Government Miscellaneous Provisions Ac 1982			All cases

#### **ANNEXE 1**

#### GOOD PRACTICE AND PROCEDURE

The following are points that your Committee should bear in mind when making decisions concerning individual licences and should be read in conjunction with the Members' Code of Conduct and the Member/Officer Protocol. They are based on the large number of legal cases in which the courts, including the European Courts, have considered different aspects of a local authority's licensing functions. However, your Committee should be aware that in certain cases there are additional requirements resulting from specific legislation.

#### 1. Political/Party Group Meetings

Group meetings should be concerned with policy reports, not the discussion of individual licence applications etc. The use of a party political whip is inconsistent with the rules of natural justice and should be avoided by Councillors sitting on the Licensing and Public Protection Committee.

#### 2. Members

Members should be mindful of the requirements concerning the disclosure of interests and when it is necessary for a member to vacate a meeting. In cases of doubt the Director of Legal Services, or his representative, should be consulted. Details are set out in the Council Constitution.

#### 3. Social Media

#### What are social media?

Social media is the term to describe websites and online tools which allow people to interact with each other by creating their own content. The content could, for example, be blogs, videos or short messages, known as tweets, via twitter.

On social media sites users share information, discuss opinions and may create interest groups or pages. Ultimately people use these sites and tools to build online communities and networks which encourage participation and engagement.

#### Types of Social Media:

- Blogging and microblogging online journals Twitter is an example of microblogging, where entries are limited to 140 characters
- Online Forums people with similar interests sharing information and opinions AccyWeb is an example

- Social networking sites these facilitate connections between people who already know each other, often in a social context, but are increasingly used by businesses to promote their products or services- Facebook is an example
- Video and photo publishing sharing videos and photographs worldwide Flickr is an example

#### Some general legal issues:

- Libel If you publish an untrue statement about a person which is damaging to their reputation, they may take a libel action against you. The same thing may happen if, for example, someone else publishes something libellous on your website, you know about it and don't take swift action to remove it. A successful libel claim could result in the award of damages against you,
- Copyright Placing images or text on your site from a copyrighted source (for example extracts from publications or photos), without obtaining permission, is likely to breach copyright laws. Therefore don't publish anything you are unsure about, or obtain prior permission. A successful claim for breach of copyright would be likely to lead to an award of damages against you.
- **Data Protection** Do not publish the personal data of individuals unless you have their express permission.
- Bias and Predetermination if you are involved in making licensing decisions, do not say
  anything through social media (or indeed anywhere) that suggests you have completely and
  irrevocably made your mind up on an issue that is due to be formally decided upon. While your
  likely view on a particular application may be well known, you need to be able to show that you
  attended the committee or hearing prepared to take on board and weigh all the evidence and
  arguments, and were genuinely persuadable to a different view. If you weren't, the decision
  may be later challenged as invalid. If a person has suffered some sort of detriment as a result
  of such an invalid decision, they may have a claim against the council for damages.
- Wednesbury Unreasonableness members must also always been seen to acting reasonably in relation to the Committee process and consideration of all applications; if detriment arises a Third Party may commence Judicial Review proceedings.

#### Use of Social Media by Members of Committee

- Although the use of Social Media can be an invaluable tool for a Member of the Council/Committee Member it is important that such usage is properly managed at all times and that particularly a clear distinction is maintained between Private usage and Member usage. It is important that Social Media is not perceived by any Third Party to interfere with the proper decision making process. Members are advised to exercise extreme caution before commenting on social media, or in the conventional press, on any licensing decisions which they are, or are likely to be involved in making. This is to ensure that their comments may not be interpreted to mean that members have already determined a licence application, which could be used against the local authority.
- The same applies to Council Members who are not members of the Licensing & Public Protection Committee, but whose comments or actions on social media could be

misinterpreted. If elected Members make any comments when representing residents who are objecting to licence applications they must not link their comments in any way to members of the Committee.

 During Committee hearings it is particularly important that mobile communication devices, including telephones and tablet computers or Social Media are not used, whether for research or communication purposes. The use of any form of Social Media or mobile telephones at Committee may lead to an inference of bias, pre-determination or Wednesbury Unreasonableness.

#### 4. The Applicant

Ordinarily the applicant should be given the opportunity of being heard by your Committee before the application is determined, even if this is not an express requirement of the relevant statute. The applicant should also be allowed to be accompanied by a legal or other representative if they so desire.

#### 5. Third Parties to a Hearing

Any person or body wishing to make representations or objections in respect of an application or notice should be given the opportunity to do so. Subject to any statutory restriction the nature of the representations or objections should be disclosed to the applicant in advance of the meeting so that they may consider their response. The identity of an objector should not be disclosed to the applicant without their consent, unless any statutory provision state otherwise.

#### 6. Disclosure of Information

The applicant should be given prior knowledge of the nature of the Council's concerns, and of those of any objectors.

The extent of the disclosure should also be sufficient to avoid the applicant having to request an adjournment to allow time for proper consideration of the matters they are obliged to address.

#### 7. Evidence

Each member of your Committee should be supplied with copies of every document that has been supplied both by and to the applicant and any third parties to the hearing. If any new documents are produced at the meeting, each party should have the opportunity to inspect them. In certain cases there may be statutory provisions which require another party's consent, if applicable, to new documentation being introduced at the meeting.

#### 8. Adjournments

Any request for an adjournment should not be refused if to do so would effectively deny the applicant a fair hearing.

### 9. The Hearing

The procedure is intended as a general framework to ensure the rules of natural justice apply and that a fair hearing is presided over by an "independent and impartial tribunal". The conduct of individual hearings may vary slightly according to circumstances and the discretion of the Chairman. In all cases, however, this general framework will be followed:

- a. Members present should identify themselves so that the applicant may be satisfied that there has been no breach of the rule against bias.
- b. A licensing officer will outline the relevant details of the application or matter under consideration.
- c. Usually the applicant will present his or her case first, at the conclusion of which members may ask questions. A similar opportunity will then be afforded to any third party to a hearing making representations or objections to the application.
- d. The applicant should be given the opportunity to ask questions of those third parties.
- e. Once the licensing officer, the applicant and any third party to the hearing have given evidence and answered any questions, the third party shall first be given an opportunity to make brief closing remarks, and then the applicant to make their final closing remarks on the application under question. All parties should leave the room, so that only the Committee, the Committee Manager and the Director of Legal Services' representative remain.

During the hearing members must not discuss the merits of the case. This should be left until the applicant, any objectors and officers involved in the case have left the room.

The only members who may participate in the decision making are those who have seen and heard all the evidence and have been present for the subsequent discussion.

Once the applicant, any third party and officers have left the meeting they may be recalled to provide further information or clarification but all of them must return, not just the person from whom further information is required.

#### 10. The Decision

Once the Committee has reached its decision the parties must be recalled and informed verbally of the decision with the exception of applicants and drivers for a hackney carriage or private hire licence or personal licence who only receive the decision later in writing. If reasons for the decision are to be given, which will usually be the case, this will be done in writing at a later date. Notice of any right of appeal should also be given to the parties.