

Working version Draft Action Plan January 2019 to March 2020 – Reviewed March 2020 – Reviewed May 2020
FINAL VERSION FOR CONSULTATION TO BE COMPLETED 1st AUGUST 2020.

Universal Prevention – Rough Sleeping			
AIM	ACTION	RESPONSIBLE	TIMESCALE
1.Greater public awareness and understanding of issues leading to informed decision making	Agreed language delivered through communication strategy which raises awareness, directs public in positive direction and reduces harm – to consider issues of homelessness, rough sleeping, begging, street activity, safeguarding, and enforcement		
2.Greater public awareness of how to direct and secure help for someone rough sleeping	Link to any communication strategy as above – promotion of streetlink, decisions on any phone number/s or other options		
3.Secure ongoing sustainable support for Change into Action alternative giving scheme	Link to communication strategy Secure installation and operation of card readers for generating income for CIA		
4.Prevent death of rough sleeper	Agreed and communicated clear process for identification, investigation, learning and action following death of a rough sleeper.	WMP – Coroner’s Office Adult Safeguarding Board	

Targeted Prevention – Rough Sleeping			
AIM	ACTION	RESPONSIBLE	TIMESCALE
1.Ensure individuals most at risk of rough sleeping have access to multi-agency support through a single point of contact required to facilitate, sustain and maintain progress away from rough sleeping.	<p>Mobilise new Vulnerable Adults Lead Worker services (single Point of Contact) for groups most risk of rough sleeping including:-</p> <ul style="list-style-type: none"> ▪ Single & Couples Lead Worker Service ▪ Young People Lead Worker Service ▪ Offenders <p>Suggest value in capacity check and demand profile coming out of Covid-19</p>	Adult Social Care	<p>December 2019 mobilised – confirmation to Action Sub-Group on content & wider coms to sector.</p> <p>Part of Covid-19 proposal May 2020 June 2020</p>
2. Clear set of policies and investment in place for rough sleeping informed by national and local Rough Sleeping and Homelessness Strategies.	Develop effective multi-agency partnership based on responses that remove barriers to addressing rough sleeping inequality nationally, regionally and locally through strategic aims, proper investment and policy change.	Homelessness Partnership Board and NHS Birmingham & Solihull CCG, & Rough Sleeper Sub-group – check membership	June 2019 – April 2020
	<p>Redesign and re-procurement of homeless primary care services (Health Exchange) to include nurse practitioners as part of the service offer to patients with no fixed abode.</p> <p>Check this is the street-based outreach component</p> <p>Check this includes the RSI post</p>	NHS Birmingham & Solihull CCG – named person?	December 2019 Check status May 2020
	Alongside the duty to refer on NHS public bodies – establish process for referring patients (CCG and Mental Health Trust) at risk of rough sleeping through local health service escalation policies and procedure to be referred for local support services including key Lead Worker services.	<p>NHS Birmingham & Solihull CCG, SandWB CCG, MH Trust, Adult Social Care, CGL etc.</p> <p>- Named person?</p>	April 2020 check if this is x 4 workers via RSI or other?

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3. Access to advice, prevention and rights for single homeless/childless couples, over 25's	<ul style="list-style-type: none"> Identify clear, appropriate location/means to attend to access emergency (within 56 day) homelessness prevention Process to include triage, assessment and statutory duties arising Linked in to outreach, emergency beds, and key daycentre provision Return and repatriation funds Support move-on through commissioned accommodation pathways. 	Housing Options BCC	Part of Covid-19 proposal May 2020
4. Ensure clear access route for those at risk/rough sleeping to local authority TA if appropriate	<ul style="list-style-type: none"> Link to pathway from pt.3 Link to HOC operation Ensure out of hours script, instructions, process in place 	HOC RS Lead	Part of Covid-19 proposal May 2020
5. Ensure best engagement with non-commissioned, exempt supported providers and accommodation	<ul style="list-style-type: none"> Review and learn from Covid-19 experience Tie response into BCC strategy including Charter Identify resource to maximise positive access to sector for Birmingham, and limit access for outside Birmingham Identify resource to promote best practice and reduce rough sleeping/homelessness arising from sector 		Part of Covid-19 proposal May 2020

Crisis Prevention & Relief			
AIM	ACTION	RESPONSIBLE	TIMESCALE
1. Effective multi-agency case meetings in place to understand and remove the barriers to supporting entrenched rough sleepers and ensure agency accountability.	Review and launch of fortnightly operation of multi-agency case (MAC) management arrangements in place for most entrenched and complex rough sleepers (Average 3 cases each time). In addition, weekly Partner Tasking (10-15 cases) and daily operational tasking (Tue-Fri) Disturbed by Covid-19, need to check best format and content	Adult Social Care, Housing Options – led by Trident Reach as commissioned provider	Completed.
2. Effective multi-agency enforcement in place to tackle criminal activity and anti-social behaviour, including aggressive begging in order to restore safety to all citizens.	Co-design with stakeholder organisations (Rough Sleepers, Commissioned services, Police and Business Improvement Districts) Public Space Protection Order (PSPO) proposals with the objective of ensuring prevention and support offers are maximised and exhausted (through Charter of Care) prior to moving towards enforcement action carried out by Community Safety. Charter/working guidelines drafted, further consultation towards adoption (HB). Community Safety represented at MAC. No PSPO; progress Charter of Care, ongoing Cllr consultation on approach and requirement for clear communication strategy Review daily Covid-19 enforcement/support/BCC activity briefing and agree sustainable forward plan	Birmingham Community Safety Partnership (BCSP)	July to December 2019 July 2020 July 2020
3. Effective Multi-agency Street Intervention arrangements in place to respond to the full range	Review and put in place revised multi-agency (Enforcement and Rough Sleeping Outreach) service arrangements place prior to the recommissioning of rough sleeping outreach service in December 2019	Adult Social Care, Place Directorate	End of April 2019

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of issues amongst the street population.	Procure and mobilise newly commissioned Rough Sleeping Outreach service. 12 Outreach Workers – further coms required	Adult Social Care,	December 2019
	i. Review of multi-agency response to Novel Psychoactive Substances NPS that is keeping people on the streets and increasing chaotic lifestyles. Review PHE event 2019 on topic; feedback on closure of Park House during Covid-19, changes in supply, and forward plan ii. Review of approach and processes to stop the supply of NPS. Review presentation by WMP on action – reflect on Covid-19 impact iii. Review of treatment options available to aid recovery from NPS see content of PHE event 2019. See above ref Park House	CGL, NHS, Adult Social Care, Public Health and BSCP	December 2019 June 2020
	Develop multi-agency funding proposals to deliver dual diagnosis (mental health & substance misuse) assessment delivered through assertive outreach – ‘street psychologist’ delivery model - Safe Spaces being identified; update on recruitment and mobilisation? Need update reference Covid-19, understand some delay.	Adults Social Care, Public Health	July 2019
	Effective pathway for social care assessments of those most vulnerable on street with pathway to appropriate packages of accommodation, treatment, health service, support and personal care	Adult Social Care CCG	
4. Maximise use of the value added from Rough Sleeping Initiative (RSI) funded interventions to inform future commissioning	i. Review of effectiveness of RSI funded interventions - now applies to 2020 ii. Revise, Establish and mobilise year 2 RSI interventions – now year 3 iii Recruitment of RSI Coordinator iv Appoint RSI Coordinator Update on 2020 RSI mobilisation Update on 2020 RSI from WMCA into Birmingham	Adult Social Care BVSC WMCA/BVSC	End of March 2019
5. Clear pathways in place to support rough sleepers with no recourse to public funds and to	i. Review and reinforce local connection and reconnection where appropriate and legal. ii. Identify and deploy a reconnection fund.	Adult Social Care, Place (Housing Options Service)	End of July 2019 Ongoing

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reconnect those with no connection to Birmingham.	<p>iii. Establish links and potential support with Migration Fund services.</p> <p>iv. Ensure continued improved access to effective welfare advisors to check entitlement</p> <p>Decision required in response to public health, legal, financial and moral factors reflecting those accommodated during Covid-19, exit strategy and provision. What learning and actions arising from episode?</p>	HB developing resource pack, potential WMCA £ 2020-21 and links to faith and community sector	Expect government communication May 2020, with likely need for BCC position in response.
6. Established team of service navigators to support the most entrenched.	i. Develop and commission engagement navigator service to work with the most entrenched and complex rough sleepers. X 2 Shelter	Adult Social Care Public Health CCG	End of January 2019
7. Severe weather plan including reflecting on Covid-19 health requirements	<ul style="list-style-type: none"> Summer heat plan and provision Winter cold plan and provision 		
8. Ensure room for all	<ul style="list-style-type: none"> Ensure emergency bed capacity sufficient to meet flow e.g. for weekend when other options reduced Ensure access to TA and out of hours as required 		Covid-19 proposal

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RECOVERY			
AIM	ACTION	RESPONSIBLE	WHEN
1. That there is a provision for those most vulnerable with accommodation, support, health and personal care needs	Review proposals around 'transition centre' – need, requirements, feasibility	Adult Social Care CCG	
2. PIE informed and peer support is readily available especially coming out of Covid-19 lockdown	Review capacity and availability		Part of Covid-19 proposal
3. Women's specific provision targeting and meeting needs across pathway	<ul style="list-style-type: none"> • Need identification • Proposal • Permissions • Mobilisation Note bids to WMCA RSI		
4. Engagement with faith and community sector in relation to activities around homelessness and rough sleeping	<ul style="list-style-type: none"> • Engagement, dialogue • Review of activity in light of Covid-19 and other changes • Promotion best partnership opportunities 	BVSC	

SUPPLY - MOVE-ON			
AIM	ACTION	RESPONSIBLE	WHEN
Enhance access to BCC Housing options for those on rough sleeper pathway	See Targeted Prevention pt.3	HOC	
Secure addition capital assets with relate revenue for rough sleeper pathway	Plan and proposal for element of MHCLG £236m capital and related revenue fund		
Assess and use best of exempt supported sector where appropriate for move-on	See Targeted Prevention pt.5		