

Report to:	Licensing Sub Committee A
Report of:	Director of Regulation & Enforcement
Date of Meeting:	Monday 8th June 2026
Subject:	Licensing Act 2003 Premises Licence – Variation
Premises:	U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD
Ward affected:	Ladywood
Contact Officer:	Shaid Yasser, Senior Licensing Officer, licensing@birmingham.gov.uk

1. Purpose of report:
<p>To consider relevant representations that have been made in respect of an application to vary the Premises Licence which initially sought to extend the hours for the Sale of Alcohol (for consumption on the premises), to operate from 3:00pm until 4:00am (Monday to Sunday).</p> <p>To extend the provision of Regulated Entertainment consisting of live music, recorded music, performances of dance and anything with a similar description, to operate indoors only, from 3:00pm until 4:00am (Monday to Sunday).</p> <p>The provision of late-night refreshment, to operate from 11:00pm until 4:00am (Monday to Sunday).</p> <p>The applicant has agreed to amend the scope of the application, with all licensable activities to cease at 2:00am (Monday to Sunday).</p> <p>Premises to remain open to the public from 3:00pm until 2:30am (Monday to Sunday).</p> <p>The applicant’s amendments to the scope of the application are detailed at Appendix 6 of the report.</p>

2. Recommendation:
<p>To consider the representations that have been made and to determine the application, having regard to:</p> <ul style="list-style-type: none"> • The submissions made by all parties • The Statement of Licensing Policy • The Public Sector Equality Duty • The s182 Guidance

3. Brief Summary of Report:
<p>Variation application received on 13th April 2026 in respect of U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD</p> <p>Representations have been received from 2 responsible authorities and from other persons.</p>

4. Compliance Issues:
4.1 Consistency with relevant Council Policies, Plans or Strategies:
The report complies with the City Council’s Statement of Licensing Policy and the Council’s Corporate Plan to improve the standard of all licensed persons, premises and vehicles in the City.

5. Relevant background/chronology of key events:
<p>Roj Zoubair applied on 13th April 2026 to vary the Premises Licence for U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD</p> <p>Representations have been received from West Midlands Police and Environmental Health as responsible authorities, which are attached at Appendices 1 and 2 respectively.</p> <p>Representations have been received from other persons, which are attached at Appendices 3 and 4.</p> <p>The application is attached at Appendix 5.</p> <p>The applicants amendment to the scope of the application is attached at Appendix 6.</p> <p>The current Premises Licence is attached at Appendix 7.</p> <p>Site Location Plans at Appendix 8.</p> <p>When carrying out its licensing functions, a licensing authority must have regard to Birmingham City Council's Statement of Licensing Policy and the Guidance issued by the Secretary of State under s182 of the Licensing Act 2003. The Licensing Authority is also required to take such steps as it considers appropriate for the promotion of the licensing objectives, which are:-</p> <ul style="list-style-type: none"> a. The prevention of crime and disorder; b. Public safety; c. The prevention of public nuisance; and d. The protection of children from harm.

6. List of background documents:
<p>Copies of the representations as detailed in Appendices 1 – 4.</p> <p>Application Form, Appendix 5.</p> <p>Amendment to the scope of the application, Appendix 6.</p> <p>Current Premises Licence, Appendix 7.</p> <p>Site Location Plans, Appendix 8.</p>

7. Options available
<p>To grant the variation application</p> <p>To refuse the whole or part of the application</p> <p>To modify the conditions of the Licence</p>

From: bw licensing
Sent: 20 April 2026 09:19
To: Licensing
Cc: Robert Edge
Subject: FW: [External]: Full Variation - U Wish Lounge

Good Morning Licensing

WMP are in receipt of the variation application for the above Premises to extend the licensable activities until 0400hrs

During a phone discussion with the applicant's representative Mr Edge it was proposed that the licensable activities are extended until 0200hrs as opposed to 0400hrs. However the current hours for all licensable activities ending at 0100hrs was a measure implemented and endorsed by the Sub-Committee at a previous hearing to prevent the risk of any further serious crime that was associated with the premises.

Therefore WMP wish to object based upon this application not meeting the licensing objective of the Prevention of Crime and Disorder

I have copied the applicant into this email

Kind Regards
Shelley



Shelley Benning 57831
Police Alcohol Licensing Officer
Birmingham Licensing Team
West Midlands Police

Working in partnership, making communities safer



From: Harry Bevington
Sent: 08 May 2026 18:57
To: Licensing Online
Subject: Re: Full Variation - U Wish Lounge

Dear Licensing,

I write on behalf of Environmental Protection as a Responsible Authority in relation to the above premises licence variation application.

Environmental Protection objects to the application on the grounds of the prevention of public nuisance licensing objective.

The premises is currently subject to an ongoing Environmental Protection investigation relating to allegations of noise nuisance associated with amplified music and entertainment from the premises. A Noise Abatement Notice served under Section 80 of the Environmental Protection Act 1990 remains in force.

Whilst Environmental Protection acknowledges that certain mitigation measures have been introduced by the premises, including the installation of a noise limiter and upgraded acoustic doors, complaints from nearby residents have continued over a significant period and the investigation remains active.

Out of hours officer monitoring has recently been undertaken in response to continuing complaints. During a visit on 3 May 2026, officers witnessed loud amplified music, including drums, trumpets and singing, which was clearly audible and penetrating within a nearby residential property despite windows being closed. Officers considered the noise to be sufficiently intrusive to disturb sleep and prevent the occupant from returning to sleep during sensitive night-time hours.

A further attendance on another occasion did not result in a witnessed nuisance; however, officers arrived at the point operations had effectively ceased and the complainant advised that the music had been turned off immediately prior to attendance. Environmental Protection does not consider this sufficient to outweigh the wider complaint history and the more recent witnessed incident.

Environmental Protection appreciates the recent engagement from the applicant's representative and notes the proposal to amend the terminal hour for licensable activities to 0200hrs rather than the originally proposed 0400hrs. The indication that further independent acoustic advice may be commissioned is also noted. However, at the present time Environmental Protection is not satisfied that sufficient evidence has been provided to demonstrate that the premises can operate in a manner consistent with the prevention of public nuisance licensing objective, particularly given the existing complaint history and the continuing concerns regarding amplified music breakout.

It is important to note that for noise to amount to a statutory nuisance it must be more than simply audible or noticeable. In this case, the witnessed disturbance was considered to be unreasonably loud and materially harmful to the neighbouring occupier's ability to peacefully enjoy and sleep within their home during night-time hours.

Environmental Protection is also actively considering further enforcement action under the Environmental Protection Act 1990 in relation to the existing Noise Abatement Notice. Should further evidence be obtained demonstrating continuing breaches of the Notice and/or ongoing statutory nuisance, the Council may have to consider prosecution proceedings, applications for warrant and seizure of equipment, and whether a formal review of the premises licence is appropriate.

At this stage, Environmental Protection does not consider there to be a sufficient evidential basis to support the variation application as submitted and therefore objects to the application in full.

Best wishes,
Harry Bevington.

From:

Sent: 22 April 2026 09:20

To: Licensing <

Subject: Formal Objection to Premises License Variation

To: Licensing Department, Birmingham City Council

Application Reference: U Wish Lounge (Roj Zoubair), 81 Eyre Street, B18 7AD

Objector: Immediate Care Medical Services Ltd, 48 Eyre Street, Birmingham, B18 7AA

To Whom It May Concern,

I am writing on behalf of Immediate Care Medical to formally object to the application for a variation of the premises license for U Wish Lounge, 81 Eyre Street. As a 24-hour ambulance station and neighboring business, we believe that extending the hours for alcohol sales and live music until 04:00 hrs daily will significantly undermine the licensing objectives.

Our objection is based on the following grounds:

1. Prevention of Crime and Disorder

The premises already attracts significant disorder. There have been numerous instances where police attendance was required due to physical altercations and fights at the venue. Furthermore, we frequently witness "pre-loading," where patrons consume their own alcohol and discard the bottles immediately outside our station before entering the club. The presence of drug paraphernalia in the immediate vicinity following club nights is also a major concern. Extending hours to 04:00 will only prolong and intensify these issues. We have had police many times ask our business for CCTV footage because of crime happening because of a result of the club. It has been raided and shut down by the police within the last 12 months.

2. Public Safety and Traffic Management

The applicant claims to have adequate parking; however, this is factually incorrect. The lot across the road has been sold and is now monitored by ANPR cameras, leading patrons to park illegally on double yellow lines and block access to local businesses.

- **Emergency Access:** As an ambulance station, unobstructed access is critical. Patrons frequently block our egress routes.
- **Staff Safety:** We employ female lone workers and operate Patient Transfer Vehicles late into the night. The presence of intoxicated individuals and the lack of professional parking attendants or security presence on the street creates an intimidating and unsafe environment for our staff.

3. Prevention of Public Nuisance

The level of litter generated by the premises is unacceptable. Our staff are forced to clean up empty alcohol bottles, takeaway boxes, and other refuse daily to maintain a hygienic environment for our clinical operations. The applicant shows no community pride or accountability for the "secondary" noise and mess created by their patrons on this business-focused street.

4. Suitability of the Location

Eyre Street is a commercial hub and home to essential emergency services. A late-night club operating until 04:00 is fundamentally incompatible with a 24-hour ambulance station. The resulting noise, traffic congestion, and anti-social behaviour directly interfere with our ability to provide life-saving services to the Birmingham community.

There are also new residential homes built behind the area, the noise would impact them.

Conclusion

The current operation of U Wish Lounge is already a burden on local businesses. Granting an extension to 04:00 hrs would be irresponsible and would further detrimental effect on public safety and order in the area.

We strongly urge the Licensing Committee to refuse this variation.

Yours faithfully

Immediate Care Medical

From:
Sent: 29 April 2026 10:46
To: Licensing
Subject: Uwish Lounge, 81 Eyre Street, Birmingham B18 7AD

Good Morning

I am contacting you regarding the application of variation of premises license for the mentioned premises.

I would like to appose this application for the reasons below.

Since the Uwish Lounge has been open we have had many issues with parking as below double parking and parking on the pavement and close to our cladding which has caused issue and damage to our cladding as photos show which has cause cost to ourselves to put right.

People are always urinating up the cladding and shutters which has sometimes caused response call out which has been at cost to us. This also causes the entrances to smell and damage to the cladding.

Rubbish is a big issue with broken bottles and food waste being left all over the street both Eyre Street and Steward Street which is a issue for our tenants parking and also causing rats. Since the club opened we have not seen any management or staff or cleaning company to clear the rubbish despite promises from the club when we had our initial opening

The back Car Park is also a big problem with rubbish being left against the wall of our warehouse which has cause damage to the cladding and rubbish is being left everywhere and also fly tipping.

Our tenants directly opposite this club have also had issues with parking and I believe they have emailed you themselves. My worry is they will leave if they have issues accessing the premises which is require 24hours a day due to the nature of their business.

Please feel free to contact me should you wish to discuss further.

Please see attached pictures for your reference.

Warm Regards

UrbanWorkSpace.com
Office Space Solutions







Application to vary a premises licence under the Licensing Act 2003

I Roj Zoubair*(Insert name(s) of applicant)*

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below.

161164

Part 1 – Premises Details

Postal address of premises or if none, ordnance survey map reference, or description			
U Wish Lounge 81 Eyre Street Birmingham, B18 7AD			
Post town	Birmingham,	Postcode	B18 7AD

Telephone number at premises (if any)	
Non-domestic rateable value of premises	Not listed on VOA, therefore Band A £100

Part 2 – Applicant details

Daytime contact telephone number	
E-mail address (optional)	
Current postal address if different from premises address	
Post town	
Postcode	

Part 3 - Variation

Please tick as appropriate

Do you want the proposed variation to have effect as soon as possible? Yes No

If not, from what date do you want the variation to take effect?

DD	MM	YYYY

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see guidance note 1) Yes No

Please describe briefly the nature of the proposed variation (Please see guidance note 2)

To extend the licensable activities until 0400 hrs

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend:

N/A

Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

- | Provision of regulated entertainment (Please see guidance note 3) | Please tick all that apply |
|-------------------------------------------------------------------------------------------------------------|-------------------------------------|
| a) plays (if ticking yes, fill in box A) | <input type="checkbox"/> |
| b) films (if ticking yes, fill in box B) | <input type="checkbox"/> |
| c) indoor sporting events (if ticking yes, fill in box C) | <input type="checkbox"/> |
| d) boxing or wrestling entertainment (if ticking yes, fill in box D) | <input type="checkbox"/> |
| e) live music (if ticking yes, fill in box E) | <input checked="" type="checkbox"/> |
| f) recorded music (if ticking yes, fill in box F) | <input checked="" type="checkbox"/> |
| g) performances of dance (if ticking yes, fill in box G) | <input checked="" type="checkbox"/> |
| h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H) | <input checked="" type="checkbox"/> |

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 8)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			Please give further details here (please read guidance note 5)		
Tue					
Wed			State any seasonal variations for performing plays (please read guidance note 6)		
Thur					
Fri			Non-standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list (please read guidance note 7)		
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 8)			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			Please give further details here (please read guidance note 5)		
Tue					
Wed			State any seasonal variations for the exhibition of films (please read guidance note 6)		
Thur					
Fri			Non-standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list (please read guidance note 7)		
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 8)			<u>Please give further details</u> (please read guidance note 5)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 6)
Wed			
Thur			<u>Non-standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 7)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments. Standard days and timings (please read guidance note 8)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon					
Tue					
Wed			<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 6)		
Thur					
Fri			<u>Non-standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 8)			Will the performance of live music take place <u>indoors or outdoors or both</u> – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	1500	0400	Please give further details here (please read guidance note 5)		
Tue	1500	0400			
Wed	1500	0400	State any seasonal variations for the performance of live music (please read guidance note 6)		
Thur	1500	0400			
Fri	1500	0400	Non-standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list (please read guidance note 7) The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		
Sat	1500	0400			
Sun	1200	0000			

F

Recorded music. Standard days and timings (please read guidance note 8)			Will the playing of recorded music take place <u>indoors or outdoors or both</u> – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon	1500	0400	Please give further details here (please read guidance note 5)		
Tue	1500	0400			
Wed	1500	0400	State any seasonal variations for the playing of recorded music (please read guidance note 6)		
Thur	1500	0400			
Fri	1500	0400	Non-standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 7) The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		
Sat	1500	0400			
Sun	1500	0400			

G

Performances of dance Standard days and timings (please read guidance note 8)			<u>Will the performance of dance take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 5)		
Mon	1500	0400			
Tue	1500	0400	<u>State any seasonal variations for the performance of dance</u> (please read guidance note 6)		
Wed	1500	0400			
Thur	1500	0400	<u>Non-standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Fri	1500	0400			
Sat	1500	0400			
Sun	1500	0400			

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 8)			Please give a description of the type of entertainment you will be providing.		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
Mon	1500	0400		Outdoors	<input type="checkbox"/>
			Both	<input type="checkbox"/>	<u>Please give further details here</u> (please read guidance note 5)
Tue	1500	0400			
Wed	1500	0400	<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 6)		
Thur	1500	0400			
Fri	1500	0400	<u>Non-standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 7)		
Sat	1500	0400			
Sun	1500	0400	The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		

Late night refreshment Standard days and timings (please read guidance note 8)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	<input checked="" type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
Mon	2300	0400	Please give further details here (please read guidance note 5)	Both	<input type="checkbox"/>
Tue	2300	0400	State any seasonal variations for the provision of late night refreshment (please read guidance note 6)		
Wed	2300	0400	Non-standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 7)		
Thur	2300	0400	The premises may open and sell alcohol until 01:30 on New Year's Eve and other nationally recognised holidays		
Fri	2300	0400			
Sat	2300	0400			
Sun	2300	0400			

J

Supply of alcohol Standard days and timings (please read guidance note 8)			Will the supply of alcohol be for consumption – please tick (please read guidance note 9)	On the premises	<input checked="" type="checkbox"/>
Day	Start	Finish		Off the premises	<input type="checkbox"/>
Mon	1500	0400	State any seasonal variations for the supply of alcohol (please read guidance note 6)	Both	<input type="checkbox"/>
Tue	1500	0400			
Wed	1500	0400			
Thur	1500	0400	Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 7)		
Fri	1500	0400			
Sat	1500	0400			
Sun	1500	0400			

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 10).

Not applicable

L

Hours premises are open to the public. Standard days and timings (please read guidance note 8)			State any seasonal variations (please read guidance note 6)
Day	Start	Finish	
Mon	1500	0430	Non-standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 7)
Tue	1500	0430	
Wed	1500	0430	
Thur	1500	0430	
Fri	1500	0430	
Sat	1500	0430	
Sun	1500	0430	

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

None – this is a very robust operating schedule, and all conditions should remain applicable.

Please tick as appropriate

- I have enclosed the premises licence
- I have enclosed the relevant part of the premises licence

If you have not ticked one of these boxes, please fill in reasons for not including the licence or part of it below.

Reasons why I have not enclosed the premises licence or relevant part of premises licence.

Sent by Royal Mail

M Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b, c, d, and e) (please read guidance note 11)

b) The prevention of crime and disorder

c) Public safety

d) The prevention of public nuisance

e) The protection of children from harm

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Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee; or
- I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I understand that I must now advertise my application.
- I have enclosed the premises licence or relevant part of it or explanation.
- I understand that if I do not comply with the above requirements my application will be rejected.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 5 – Signatures (please read guidance note 12)

Signature of applicant (the current premises licence holder) or applicant’s solicitor or other duly authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	13 April 2026
Capacity	Authorised agent for the applicant – Licence Leader Ltd

Where the premises licence is jointly held, signature of 2nd applicant (the current premises licence holder) or 2nd applicant’s solicitor or other authorised agent (please read guidance note 14). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	
Capacity	

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 15)

Licence Leader Ltd (Rob Edge)

Post town		Post code	
Telephone number (if any)			
If you would prefer us to correspond with you by e-mail, your e-mail address (optional)			

From: Robert Edge
Sent: 22 April 2026 10:26
To: Licensing
Cc: Harry Bevington ; bw licensing
Subject: Re: UWish Lounge - Licence Variation.

Bhapinder,

Thanks for your email. . .

It would be 1500 -0230 hrs

Many thanks
Rob

On Wed, 22 Apr 2026 at 10:22, Licensing wrote:

Hi Rob

Thank you for the below email.

The record will be amended accordingly for licensable activities.

Can you please confirm the hours that the premises will be open to the public.

Many thanks
Bhapinder Nandhra
Senior Licensing Officer

From: Robert Edge
Sent: 22 April 2026 09:23
To: Harry Bevington
Cc: Licensing ; bw licensing
Subject: Re: UWish Lounge - Licence Variation.

Hi Harry,

Thank you for your email and for setting out Environmental Protection's current position so clearly. I appreciate the continued engagement on this matter.

Following our recent discussions and having carefully considered the concerns raised, I can confirm that the applicant is willing to amend the current variation. Specifically, we are now proposing that the terminal hour for licensable activities is reduced to **0200hrs**, rather than the originally applied **0400hrs**. This reflects a pragmatic and proportionate approach in light of the ongoing concerns, and demonstrates a clear intention to operate within more controlled and sustainable parameters. The premises has already taken a number of positive steps, as you have acknowledged, including the installation of a calibrated noise limiter and upgraded acoustic doors. However, we recognise your position that consistency of control is key, and that a demonstrable and sustained improvement in operational noise levels is suggested.

To that end, we are currently exploring the commissioning of independent acoustic advice to review:

- The effectiveness and calibration of the existing noise limiter
- The overall noise management strategy

- Any additional mitigation measures necessary to prevent noise breakout
-

This will be shared with you in due course to assist in your assessment.

In the interim, the premises is committed to ensuring stricter operational discipline, particularly in relation to music levels, patron management, and dispersal, so as to avoid any further disturbance and to move towards full compliance with the requirements of the Noise Abatement Notice.

We fully understand that your position remains under review and that enforcement action may follow if breaches are identified. Our objective is to avoid that outcome by evidencing a clear and sustained improvement.

I would welcome the opportunity to continue working constructively with you to reach a position where you can be satisfied that the premises is operating responsibly and within appropriate limits. Please do let me know if there is anything further you would find helpful at this stage.

Kind regards,

Licensing Act 2003Premises Licence

Premises Licence Number	161164
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Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description
U Wish Lounge, 81 Eyre Street, Birmingham, B18 7AD
Telephone Number

Where the licence is time limited the dates
N/A

Licensable activities authorised by the licence
<p>Sale of Alcohol by Retail Provision of Late Night Refreshment Performance of Live Music Playing of Recorded Music Performance of Dance Anything of a similar description to that falling within Performance of Live Music, Playing of Recorded Music or Performance of Dance</p>

Times the licence authorises the carrying out of licensable activities

<u>Sale of Alcohol by retail:</u>		
<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	15:00	01:00
Tuesday	15:00	01:00
Wednesday	15:00	01:00
Thursday	15:00	01:00
Friday	15:00	01:00
Saturday	15:00	01:00
Sunday	15:00	01:00
Place: For consumption on the premises		
Seasonal Variations:		
Non-Standard Times:		

<u>Provision of Late Night Refreshment:</u>		
<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	23:00	00:00
Tuesday	23:00	00:00
Wednesday	23:00	00:00
Thursday	23:00	00:00
Friday	23:00	00:00
Saturday	23:00	00:00
Sunday	23:00	00:00

Further Details:**Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

Non-Standard Times:**Performance of Live Music:**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	01:00
Tuesday	18:00	01:00
Wednesday	18:00	01:00
Thursday	18:00	01:00
Friday	18:00	01:00
Saturday	18:00	01:00
Sunday	18:00	01:00

Further Details:**Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

Non-Standard Times:**Playing of Recorded Music:**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	01:00
Tuesday	18:00	01:00
Wednesday	18:00	01:00
Thursday	18:00	01:00
Friday	18:00	01:00
Saturday	18:00	01:00
Sunday	18:00	01:00

Further Details:**Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

Non-Standard Times:**Performance of Dance:**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	00:00
Tuesday	18:00	00:00
Wednesday	18:00	00:00
Thursday	18:00	00:00
Friday	18:00	00:00
Saturday	18:00	00:00
Sunday	18:00	00:00

Further Details:**Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

Non-Standard Times:**Anything of a similar description to that falling within Live Music, Recorded Music or Performance of Dance**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	18:00	00:00
Tuesday	18:00	00:00
Wednesday	18:00	00:00
Thursday	18:00	00:00
Friday	18:00	00:00
Saturday	18:00	00:00
Sunday	18:00	00:00

Further Details:**Place:** Indoors**Seasonal Variations:**

Hours to be extended until 0200 hrs on New Years Eve

Non-Standard Times:**The opening hours of the premises**

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	15:00	01:30
Tuesday	15:00	01:30
Wednesday	15:00	01:30
Thursday	15:00	01:30
Friday	15:00	01:30
Saturday	15:00	01:30
Sunday	15:00	01:30

Seasonal Variations:

Hours to be extended until 0200 hrs on New Years Eve

The premises will cease licensable activity at 0100 hours each day and be clear of all patrons by 0130 hours each day. Only persons who have already been in the premises will be let back in if they have gone outside.

Non-Standard Times:**Where the licence authorises supplies of alcohol whether these are on and /or off supplies**

For consumption on the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Roj Zoubair
114 Flat 1 Bramford Road, Ipswich, IPL 2GL

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name and address of designated premises supervisor where the premises licence authorises the supply of alcohol

Karwan Ismail Mohammed
6 Suffolk Close , Bristol, BS10 6UB

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence Number: 19/03526/LAPER
Issuing Authority: Bristol City Council

Dated 23-12-2025

Signature



Bhapinder Nandhra
Senior Licensing Officer
For Director of Regulation & Enforcement

Annex 1 – Mandatory Conditions

No supply of alcohol may be made under the premises licence (a) at a time when there is no designated premises supervisor in respect of the premises licence, or (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.

The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises —(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to —(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise) (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either —(a) a holographic mark, or (b) an ultraviolet feature.

The responsible person must ensure that —(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures —(i) beer or cider: ½ pint; (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and (iii) still wine in a glass: 125 ml; (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

(1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. (2) In this condition:—(a) 'permitted price' is the price found by applying the formula $P = D + (D \times V)$, where —(i) P is the permitted price, (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty charged on the date of the sale or supply of the alcohol, and (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol; (b) 'duty' is to be construed in accordance with the Alcoholic Liquor Duties Act 1979; (c) 'relevant person' means, in relation to premises in respect of which there is in force a premises licence —(i) the holder of the premises licence, (ii) the designated premises supervisor (if any) in respect of such a licence, or (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence; (d) 'relevant person' means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and (e) 'value added tax' means value added tax charged in accordance with the Value Added Tax Act 1994. (3) Where the permitted price would

not be a whole number of pennies, the permitted price shall be taken to be the price rounded up to the nearest penny.(4) Where the permitted price on a day ('the first day') would be different from the permitted price on the next day ('the second day') as a result of a change to the rate of duty or value added tax, the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Each individual assigned to carrying out a security activity must be licensed by the Security Industry Agency.

Annex 2 – Conditions consistent with the Operating Schedule

The Licence Holder will ensure that they fully uphold all of the four licensing objectives, at all times. I have taken into consideration the following documents –

- (1) Statement of Licensing Policy
- (2) Updated Section 182 Guidance. (December 2022)

The Licence Holder shall have a robust operating schedule with modest hours of operation, demonstrating a commitment to due diligence at the restaurant. There is a parking lot opposite the premises, leased from the landlord and has the capacity for approx. 40 cars.

Policies and procedures are being fully implemented for the safe and efficient running of events, including:

1. Customer Signage
2. Staff Training

Warning notices will be displayed in public areas of the premises advising that CCTV is in operation.

The premises licence holder will carry out pre-opening checks of the restaurant, to ensure that there are no risks to patrons and that all safety precautions are in place. The licence holder will ensure that all staff receive appropriate staff training.

The licence holder would ensure that all staff are aware of their social and legal obligations and their responsibilities. All safety certificates and inspection reports will be kept on site and made available to officers of relevant statutory bodies. The premises will comply with all food safety regulations.

The staff involved in food preparation will be fully trained.

As the Premises Licence Holder, I will ensure that the disturbance caused to the general public is kept to a minimum, and signage will be placed in a prominent place asking customers to respect our neighbours.

All doors and windows will be kept closed when music is played, other than for access and egress. (Generally ambient background music).

The premises staff will ensure that the frontage of the restaurant is checked regularly for litter and rubbish, clearing any debris away.

No rubbish, including bottles, shall be moved, removed, or placed in outside areas between 2300 hours and 0800 hours.

Children will not be permitted on the premises after 2200 hrs, Except when attending private functions, and then only when accompanied by an adult.

Policies and procedures will be in place for the safe and efficient running of the premises, including:

1. Staff training manual
2. Refusals log
3. Challenge 25
4. Signage
5. DPS Authorisations
6. Dispersal policy
7. Incident log
8. Noise Management Plan

A refusals register will be maintained at all times and will be checked and signed off by the DPS at regular intervals. The log will be made available for inspection by any Responsible Authority, upon reasonable request.

Staff other than personal licence holders involved in the sale/supply of alcohol will receive documented refresher training every six months.

The premises licence holder or DPS will carry out pre-opening checks of the premises, to ensure that there are no risks to patrons and that all safety precautions are in place. To include regular cleaning at the frontage of the premises.

The licence holder will ensure that all staff receive appropriate staff training.

The licence holder would ensure that all staff are aware of their social and legal obligations and their responsibilities regarding the sale of alcohol.

All safety certificates and inspection reports will be kept on site and made available to officers of relevant statutory bodies.

The premises will comply with all food safety regulations. The staff involved in food preparation will be fully trained.

As the Premises Licence Holder, I will ensure that the disturbance caused to the general public is kept to a minimum, and signage will be placed in a prominent place asking customers to respect our neighbours.

All doors and windows will be kept closed when music is played, other than for access and egress. (Generally ambient background music). A Noise Management Plan will be in place to ensure that disturbance is not caused within the locality.

A Dispersal plan will be in place and fully implemented to ensure that patrons leave in a quiet and orderly manner.

The premises staff will ensure that the frontage of the premises is checked regularly for litter and rubbish, clearing any debris away.

No rubbish, including bottles, shall be moved, removed, or placed in outside areas between 2300 hours and 0800 hours. A challenge 25 policy is in place and only recognised forms of ID will be accepted. PASS accredited ID, passport, or photo driving licence}.

Annex 3 – Conditions attached after a hearing by the Licensing Authority

Licensing Sub-Committee A resolved on Monday 6 March 2023 to grant the licence subject to the following conditions:

The premises shall appoint a steward to supervise the frontage of the premises during the hours of operation, namely from 18.00 hours to 00.00 hours daily, in order to:

- monitor the parking of patrons' vehicles and to escort patrons' vehicles to ensure that they park properly within the car park, and
- ensure that the frontage of the Immediate Care Medical premises is left free of patrons' vehicles

The premises shall put a dispersal plan in place, including traffic management, to ensure that nuisance to neighbours is minimised.

Licensing Sub-Committee A resolved on Monday 22nd December 2025 to modify the conditions of licence as below, following an Expedited Review submitted by West Midlands Police

Staff are to be trained in their responsibilities under the Licensing Act 2003 prior to being allowed to carry out work in the premises. All training is to be documented and signed by the Premises License Holder or their representative and the trainee. All training records are to be made available to any of the responsible authorities on request. Staff are to receive documented refresher training every six months.

Staff other than personal license holders involved in the sale/ supply of alcohol are to receive documented refresher training every twelve months.

The premises will operate a last entry time of midnight to the premises for people entering the premises other than those returning having gone out of the premises to smoke.

The premises will have an incident/ refusals register. Each entry will be signed off by the DPS or their nominated deputy. The register will be made available to any of the responsible authorities on request.

The premises will operate a vulnerability policy. The policy will be available to any of the responsible authorities on request.

The venue will provide a standard operating risk assessment for each day of the week to inform the numbers of staff required. These will be made available to any of the responsible authorities on request. The DPS or their nominated deputy will ensure that the risk assessments are implemented.

The venue will provide a standard operating risk assessment for each day of the week to inform the numbers of security staff required. These will be made available to any of the responsible authorities on request. The DPS or their nominated deputy will ensure that the risk assessments are implemented.

When bookings for the premises or part of the premises are made the premises will take details of persons booking the venue including the name, address telephone number of the person making the booking. Details are to be confirmed by photographic ID or in exceptional circumstances a utility bill no older than 3 months old. Booking details are to be kept on the premises for a minimum of 28 days after the event and made available to West Midlands Police on request. A deposit is to be taken for all bookings.

The premises will deploy security staff at the premises from 1900 hours when trading. Door staff will sign on and off duty. The premises will keep a profile of all door staff which will include a copy of their SIA licence and photographic ID. (If photographic ID is not available then a utility bill no older than 3 months will be acceptable.) The signing in & out sheets and profiles will be kept on the premises for a minimum of 3 months and made immediately available to any of the responsible authorities on request. All door staff will wear a fluorescent coat, waistcoat or tabard when performing duty.

The premises will operate contingency plans in relation to incidents of first aid and emergencies. Staff will be trained in these plans and will operate them should such incidents occur. These will be made available to any of the responsible authorities on request. The DPS or their nominated deputy will ensure that these policies are followed.

The premises will not have third party promoted or third party part-promoted events.

When bookings for the premises or part of the premises are made the premises will take details of persons booking the venue including the name, address telephone number of the person making the booking. Details are to be confirmed by photographic ID or in exceptional circumstances a utility bill no older than 3 months old. Booking details are to be kept on the premises for a minimum of 28 days after the event and made available to West Midlands Police on request. A deposit is to be taken for all bookings

All staff will be trained in (crime) scene management. This training will be documented and signed by the trainer and trainee. These training records to be made immediately available to any of the responsible authorities on request. This training will be refreshed every 12 months.

CCTV that is approved by West Midlands police and able to capture images particularly outside under conditions of low lighting will be fitted in the premises. Images will be retained for a period of at least 31 days and will be made available to any of the responsible authorities to view or copies produced on request. If for any reason the CCTV hard drive needs to be replaced the previous / old hard drive will be kept on site for a minimum of 31 days and made immediately available to any of the responsible authorities on request. The CCTV will be checked to ensure that it is working prior to licensable activity taking place each day. This information will be stored for 12 weeks and made available to any of the responsible authorities on request. The Premises License Holder will ensure that a trained member of staff will be on duty and be available to download the CCTV to any of the Responsible Authorities at any time licensable activities take place. When the premises is trading there will be at least one member of staff present who can gain access to the CCTV account.

From 1900 hours when the premises is trading the premises will operate an identification machine capable of recording individual details of customers. The operation will be throughout the duration of licensable activity. All persons entering will have their identification passed through the machine. The data retained by any such identification machine will be made available to the responsible authorities when needed.

For events, all customers DJs / artists entering the premises shall have their ID scanned on entry. The details recorded by the ID scanner system shall be made available to the Police and the local authority upon request. This will be subject to the following exception where events have a set guest list this will not be done.

Each person entering the premises from 1900 hours when the premises is trading will be subject to a full body search, metal detection search in the form of a knife arch with metal wand detection as support as required. Any person who has gone outside the premises and then wishes to re-enter, they will be subject to the same search regime as when they initially Entered'.

All door staff and premises management will be equipped with bodycams. The bodycams will be recording all the time whilst the door staff and management using it are performing duty. Bodycam footage is to be retained for 28 days from the date that the footage is taken and made available to any of the responsible authorities on request. Each bodycam will be checked by the premises license holder or their nominee to ensure that it is working each day prior to licensable activity taking place. The result of the check, the time it took place and the identity of the checker are to be recorded in a log on the date that the check takes place. This log is to be made available to any of the responsible authorities on request and is to be retained for 3 months'.

A challenge 25 policy shall be operated. No member of staff shall be permitted to sell alcohol until trained in the operation of the Challenge 25 policy.

Any person who appears drunk /aggressive will not be permitted on the premises
When the premises is trading at least one of the member of staff on duty will be first aid trained and they will take the lead in any medical incidents. The DPS or their nominated deputy will ensure that this policy is followed, and all interventions will be recorded in the premises incident log by the DPS or their nominated deputy.

The premises will cease licensable activity at 0100 hours each day and be clear of all patrons by 0130 hours each day. Only persons who have already been in the premises will be let back in if they have gone outside.

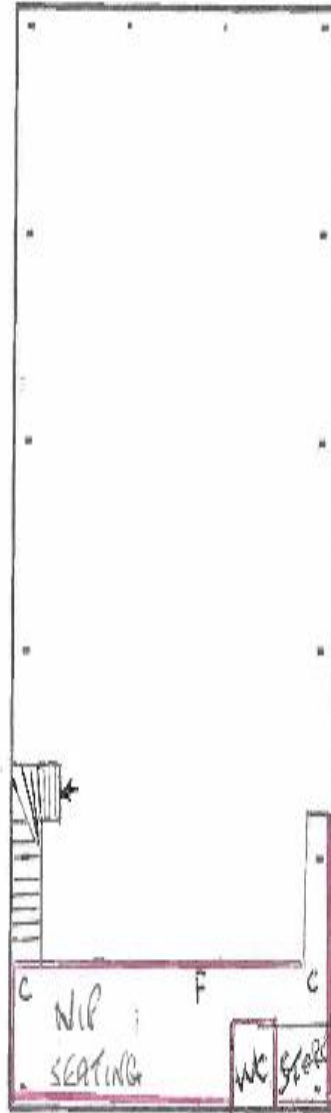
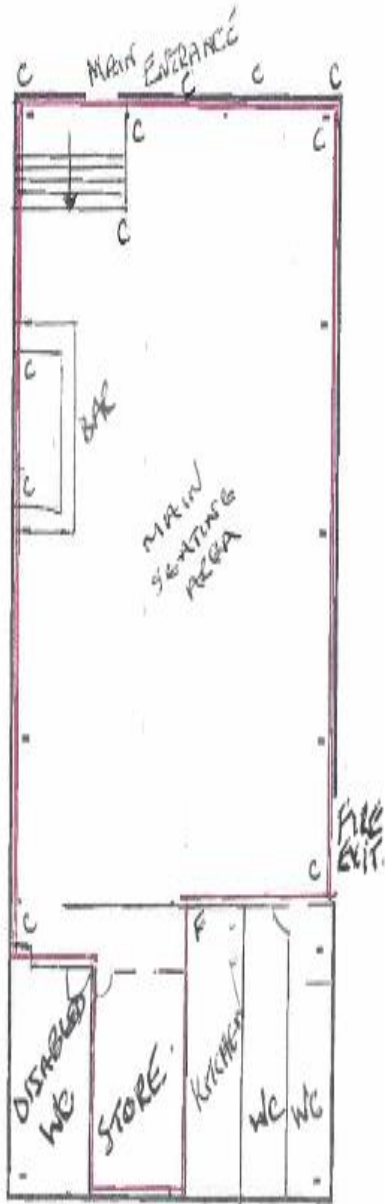
The premises will operate a dispersal policy. This policy will be made available to any of the responsible authorities on request.


The premises will operate a last entry time to the premises of midnight each day of the week.

Harpreet Singh Khatkar will be removed as Designated Premises Supervisor and will play no part in the running of or management of the premises.

The premises will not re-open until all of the above measures have been implemented

Annex 4 – Plans




Premises Licence Plans
 for:
 Public House
 Club Premises
 Licensed Bar
 etc. etc.

Job No.094

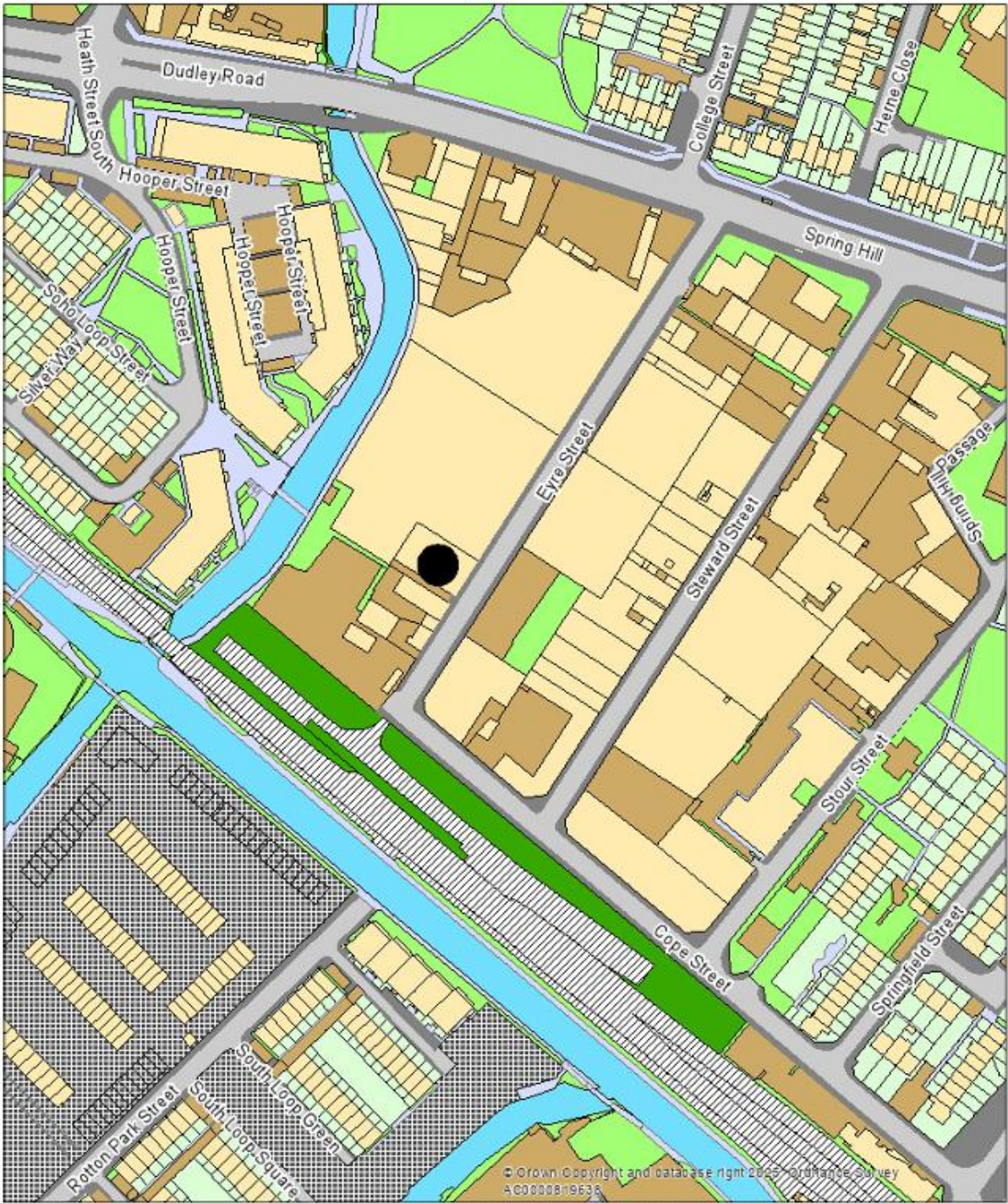
Key.
 ME - Main Entrance
 WC - Toilets
 Red Line - Licensable Area

V1 Measurements supplied by owner. 1/10/01 A1.

Licence Leader Ltd

Key.
 ME - Main Entrance
 WC - Toilets
 Red Line - Licensable Area
 C - CCTV
 F - Fire equipment





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