

To:	Health & Social Care Overview & Scrutiny Committee
From:	Linda Harper – Interim Assistant Director, Community Services, Adult Social Care
Subject:	Day Opportunities Consultation 2019
Document Purpose:	<ul style="list-style-type: none"> To update Scrutiny Committee on the progress relating to the Day Opportunities Consultation 2019 To enable Scrutiny Committee to give their formal views on the Draft Day Opportunities Strategy and Draft Service Model as part of the consultation process
Date:	14 th May 2019

1. The Day Opportunities 90 day formal consultation opened on the 8th of April 2019 and will conclude on the 6th July 2019. The purpose of the consultation is to give citizens the opportunity to consider the proposals set out in the draft Day Opportunities Strategy for Adult Social Care and the draft Day Service Model as outlined within the draft Strategy.

2. A series of consultation events are underway and include:

- 3 Provider meetings – these are aimed at both the internally provided day services and the externally commissioned day services
- 10 Public meetings – these are aimed at any Birmingham citizen with an interest in day opportunity services
- 12 Day Centre meetings – these are aimed at those citizens who are attending one of the internal day centres and their Carers
- 1 Carer Group meeting
- Partner events – to be included as an agenda item at existing partner meetings, for example the SEND Board.

3. In addition to the above series of meetings, it was requested that Scrutiny Committee be given the opportunity to formally comment on the draft Day Opportunities Strategy and draft Service Model, therefore Members are invited to give their views on what is being proposed.

4. Consultation Events Approach

- Each consultation event kicks off with a presentation, followed by focus groups for consultees to give their views regarding what has been presented to them, and the key principles of the proposed draft Strategy and draft Service Model.
- A team of facilitators and minute takers have been mobilised to ensure that the discussions remain focussed, and that key points being raised by consultees are recorded.

- We have up to 4 citizens who have helped inform some of this work particularly giving us feedback on how the draft proposals read. Those citizens are also playing an active role during focus group discussions at different consultation meetings
- Citizens and providers have been given options on how they wish to get involved:
 - By attending one of the consultation events
 - By completing an online questionnaire on BeHeard
 - By completing a paper questionnaire and returning it using a pre-paid envelope
- A telephone line and email address have been implemented for people to make contact should they have any issues accessing any of the consultation information. The email address is:
dayopportunitiesconsultation2019@birmingham.gov.uk
- For citizens attending day centres, specific meetings are taking place complimented by additional smaller focus groups to accommodate friendship groups
- Along with the standard draft Strategy, questionnaire and consultation pack documents, easy read versions have also been produced to ensure the proposals are understood by all
- A web page has been developed containing all information that citizens need to know about the consultation including how to book on a consultation event. The address is
https://www.birmingham.gov.uk/info/20018/adult_social_care_and_health/1522/adults_social_care_day_opportunities_consultation_2019
- Frequently asked questions from consultation events are recorded. Responses are devised following the event and uploaded on the consultation pages

Appendices:

Draft Day Opportunities Strategy 2019

Day Opportunities Consultation Document

Day Opportunities Consultation Questionnaire

Day Opportunities Events Presentation