Audit Committee Adult Social Care Assurance Discussion

Councillor Mariam Khan - Cabinet Member for Health and Social Care 31 January 2023



Overview

- Cabinet Member Portfolio
 Responsibilities within the Constitution
- Adult Social Care (ASC) Risks included on the Strategic Risk Register
- ASC Issues included on the External Audit and Annual Governance Statement
- ASC Issues raised on Directorate Assurance Statements
- Other areas of Potential Interest for Audit Committee





Cabinet Member for Health and Social Care - Portfolio

Adult Social Care and Health	 Development of the Health and Wellbeing Board and relationships with the NHS and private providers. Strategic leadership of social care services and safeguarding for adults. Development of an integrated health and social care economy.
Public Health	 Leadership on public health services, working with the Health and Wellbeing Board to reduce health inequalities.
Healthy Communities	 Championing healthy living through sport and leisure services and influencing resident choices through proactive behaviour change initiatives.
Birmingham and Solihull Integrated Care System	 Providing place leadership for Birmingham within the statutory partnership to meet health and care needs across Birmingham and Solihull.



ASC Risks on Strategic Risk Register

SR5.4 Inability to fully meet social care requirements to include Safeguarding Adults

Examples of Mitigations:

- Monthly monitoring by Service Director, regular updates to ASC Management Team and ASC Risk and Audit Board
- Safeguarding Adults Board, Practitioners Forum and Safeguarding Adults Partnership

Actions:

- ASC has a backlog of reviews and allocations. Activities are underway to monitor and assign to community teams for follow up and action
- For safeguarding: Safeguarding Triage Service went live in August 2022. Dealing with the backlog in Safeguarding referrals is a priority and a Project Backlog Team is working through all historical lower risk-referrals.





ASC Risks on Strategic Risk Register

SR5.5 View of BCC by Regulator: ASC CQC Regulated Services

Examples of Mitigations:

- · Improvement Board
- Ongoing monitoring by Service Director and Head of Service
- Audit and risk reporting to ASCMT

Actions:

- There are issues with quality in one service (Kenrick). A
 revised improvement plan has been developed. Quality
 Monitoring visits are in place and the Team Manager Role
 within Care Centres has been refocussed to ensure that
 quality and standardisation is in place across regulated
 Services.
- Cross-council work on policy risks e.g. Preparation for Adulthood

Area	Overall Rating
Shared Lives	Good
North Birmingham Homecare	Good
South Birmingham Homecare	Good
Care Centre - Anne Marie Howes	Good
Care Centre –	Requires
Kenrick	Improvement
Care Centre -	Good
Perry Trees	





ASC Risks on Strategic Risk Register



SR7.2 Rising demand for services negatively impacts on the Council's priority outcomes

Examples of Mitigations:

 Regular monitoring by Program and Project Boards, Service Management Teams, ASCMT, Risk and Audit Board

Actions:

- Case review monitoring to check for implementation of '3 conversation' model and expansion of Neighbourhood Networks
- Continued work with Partners to jointly operate and develop the service in a 'business as usual' manner.
- Prediction Analytics work joint work with finance, due for review





External Audit and Governance

External Auditors Report: Improvement Recommendations

 Nothing was raised in the 2020/21 Audit Findings Report in relation to Adult Social Care

Annual Governance Statement

 There were no Adult Social Care issues included on the Annual Governance Statement.

Issues on Directorate Assurance Statement 2021/2022

Health and Deprivation of Day Social Care Safeguarding **Eclipse** Liberty **Opportunities** Pressures Approved Section 75 Constituency Joint **Transitions** Mental Health Teams Agreements Commissioning **Practitioners** Workforce Race **Shared Care** Community **Housing First** Pure Equality Equipment Record Standard

Other Areas of Potential Interest for Audit Committee

Difficulties in Recruitment

Cost of Living Crisis

Winter **Pressures**















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