

WRITTEN
QUESTIONS TO
CABINET MEMBERS
AND COMMITTEE
CHAIRS

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# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR ROGER HARMER

"Severance Packages"

### Question:

I understand that Government guidance is that severance packages of more than £100,000 should be reported to full Council. Will the Leader be complying with this guidance?

Answer:

Yes and the Council will be taking steps to comply with the guidance in the near future.

WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR PAUL TILSLEY

"Sale of NEC"

### Question:

Given the re-sale of the NEC, with a mark-up of more than 100%, what steps are being taken to review the advice given to the Council when it sold the site in 2015?

### Answer:

The City Council sold the NEC Group in 2015 following a widely marketed bid process, on the basis of independent professional advice. We are working with advisers to review the transaction.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR JON HUNT

### "Benefits and Costs of Eurocities"

#### Question:

Can the Leader set out the benefits - and costs - of the City's membership of Eurocities?

#### Answer:

The Motion in your name on today's agenda paper calls on the Council to "reaffirm its desire to continue to be a member of Eurocities". So presumably you already are aware of the benefits of the city's continued membership.

However, if it helps I set out below my thoughts on the benefits of continued membership of Eurocities.

Eurocities currently has a 'full' membership of over 140 European cities. Full membership of the Eurocities network is €15,820 per annum.

As part of the Governance of Eurocities, 12 of its members form its Executive Committee. Executive Committee membership costs €21,540 per annum. The Executive Committee is the ultimate decision making arm of the network. Birmingham currently has a seat on the Executive Committee which operates in three year terms and a city's seat on the Executive Committee is voted by the membership of the network through its AGM.

In terms of the benefits of Eurocities membership, this can be summarised as:

# 1. Benefitting from networking in key thematic policy areas:

Eurocities is organised into policy forums including, social affairs, transport/mobility, environment, economic development, knowledge society, culture. Within these forums there are a range of working groups where cities work collaboratively in topics such as employment, affordable housing, air quality, waste, etc.

### 2. Learning from other cities

The structure of Eurocities as described above allows cities participating in those forums and working groups to learn the different approaches taken by other cities in tackling specific policy issues.

### 3. Shaping the Urban Policy agenda

Eurocities is the largest European network of cities and arguably the most well-known and influential in urban policy terms. It has significant lobbying, advocacy and most importantly influence with regards to adapting and shaping EU policy,

funding, legislation and regulation which impacts on cities. Interestingly membership of Eurocities post-Brexit will allow Birmingham influence over EU policy, legislation and regulation which may still affect us through post-Brext trading of goods and services. UK government will not have such access as it would no longer have a seat on the European Council.

- 4. Engaging in European projects
  - Birmingham City Council currently has over £103m of EU grant funding some of which is via collaborative projects with Eurocities members. Eurocities also lead on EU funded projects which Birmingham is often invited to participate in.
- 5. Building an international profile for your city
  Membership and active participation in Eurocities provides significantly enhanced visibility and profile for your city. As an active member and Executive Committee member we will often be invited to contribute to high level political and thematic dialogue with key European leaders and institutions where our city can also be used as an illustration of knowledge, innovation and good practice. Over the years, Birmingham has also chaired Social Affairs, Environment and Culture Forums which has brought many European city representatives into Birmingham.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR DAVID PEARS

# "Cabinet Advisors"

### Question:

What is the full list of Cabinet Advisors you appointed and why was this not reported to Council?

### Answer:

Councillor	Responsibility
Mike Sharpe	Armed Forces
Phil Davis	Heritage
Lucy Seymour-Smith	Strategic Partnerships
Josh Jones	Customer Services
Kath Scott	Transparency
Olly Armstrong	Culture
Alex Aitken and Kerry Jenkins	Young People and Skills
Diane Donaldson	Corporate Parenting
Zafar Iqbal	SEND
Fred Grindrod	Air Quality
Chaman Lal	Major Transport Projects
Shabrana Hussain	Street Cleansing
Keith Linnecor	Fly Tipping
Mary Locke	Carers
Mick Brown	Social Isolation
Karen McCarthy	Localisation
Saddak Miah	Private Rented Sector
Nicky Brennan	Domestic Abuse
Mohammed Idrees	Third Sector Partnerships

These are advisory roles and there is no requirement to report them to Council.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR BOB BEAUCHAMP

"Paradise Late Report"

Question:

On what date\time did you approve the late report on Paradise Circus for inclusion on the Cabinet Agenda on 9 October?

Answer:

I signed the report on 5 October 2018.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR KEN WOOD

"Centenary Square Delays"

### Question:

What are the reasons for the 12 month delay to the works on Centenary Square?

The Centenary Square project commenced on site in April 2017 and was due to be completed in October 2018. The final phase is now due to be completed in July 2019, which represents a 9 month delay.

The delays are primarily due to unforeseen issues identified during the construction process including a requirement to redesign a plant room, remove underground obstructions and undertake utility diversions of a more complex nature than expected. Programme delays have also been compounded by the need to re-phase and coordinate public access routes across the site and to surrounding premises including the new HSBC headquarters.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR ROBERT ALDEN

"Centenary Square Costs"

#### Question:

What is the total cost implications to the Council of the delays to the works on Centenary Square including any loss of revenue (e.g. from Christmas Market and the Big Wheel)?

#### Answer:

Based on a project completion date of July 2019, the additional cost to the Council resulting from contract delays on Centenary Square will be reported to Cabinet shortly.

There will be no loss of revenue associated with the Big Wheel and Ice Rink as they are being accommodated at Eastside City Park.

Loss of Revenue associated with the Craft Markets 2018 is estimated at £20,000.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR ADAM HIGGS

### "Commonwealth Games Costs"

#### Question:

How much has been spent by any council department so far on any aspect of the Commonwealth Games (broken down by department) between the announcement of the bid and now?

#### Answer:

Costs attributable to the Commonwealth Games that are not a part of "business as usual" activities are separately captured, rather than being embedded within individual service budgets. The following table sets out total expenditure incurred between the award of the Games to Birmingham and the end of September 2018.

	Revenue Expenditore (£000).	Capital Expenditure (£000)	total Expenditure (£ 000)
Games Village Total	88	9,554	9,642
Accommodation	47	9,549	9,596
Wider Village	24	-	24
Perry Barr Regeneration	17	5	22
Alexander Stadium Total	j	1996) jagad 1995, kar ja 1 <b>37</b>	37:
Other Costs	239		239
Team Costs - Staffing Costs	155	-	155
Activities - Gold Coast Observers Programme	84	-	84
OC Funded Costs	<b>158</b>		158
OC Funded Costs	158	-	158
Total Revenue & Capital Costs	485	9,591	10,076

It should be noted that the OC funded costs (£0.158million) are anticipated to be reimbursed by the Organising Committee in due course, reducing the net Council expenditure at this stage to £9.918million, of which £9.642million relates to initial works on the Athletes Village at Perry Barr and £0.037m capital costs on Alexander Stadium.

The remaining revenue costs of £0.239m will be met from the Commonwealth Games earmarked reserve set aside for this purpose.

All expenditure identified above (both revenue and capital) falls within existing approved budgets for the delivery of the Commonwealth Games.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR DAVID BARRIE

"Athletes Village"

### Question:

What proportion of housing in the council's bid to government for funding for the athletes village was made up of social housing and what was the proportion finally agreed?

### Answer:

The Planning Application for the Athletes' Village, and the bid to Government, propose 24% affordable housing.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR ADRIAN DELANEY

"Commonwealth Games Governance"

#### Question:

What is the overall governance structure for Commonwealth Games committees, including who from the Council sits on each committee and what each is responsible for?

#### Answer:

The governance structure for the Birmingham 2022 Commonwealth Games is set out in the Host City Contract signed by the Commonwealth Games Federation (CGF), Commonwealth Games England (CGE), Birmingham City Council (BCC) and the Department for Digital, Culture, Media & Sport (DCMS) when we won the bid in December 2017. The governance structure was designed by the CGF based on best practice from previous games.

The key meetings are as follows:

### Commonwealth Games Strategic Board

Member: BCC Leader

Standing Attendee: BCC Chief Executive

The purpose of the Strategic Board is to provide strategic direction, guidance and oversight of Games-wide planning and delivery of contractual obligations, Games vision and legacy.

### Commonwealth Games Chief Executive Group

Member: BCC Chief Executive (Co-Chair of the Group)

Standing Attendee: BCC Project Director

The purpose of the Chief Executives (CEO) Group is to facilitate coordinated cross-partner decision making, communication and issue resolution.

### **Cross Partner Working Groups**

Budget

As prescribed in the Host City Contract, there are a number of key working groups where BCC have appropriate officer representation. The key groups are: Capital Programmes Security
Transport
Strategic Communications

### Organising Committee Board

Member: BCC Leader

The primary delivery vehicle for the games is the Birmingham 2022 Organising Committee (OC). The OC is a non-departmental government body and a separate entity to BCC. The purpose of the Organising Committee Board is to provide strategic direction and decision making, to enable the Organising Committee execute the delivery of the B2022 Sport programme and supporting operations.

### **BCC** Internal Games Governance

In addition BCC has internal governance arrangements to ensure that internally we deliver our commitments as set out in the Host City Contract. A key meeting is the Members Advisory Group made up of 8 cross party Councillors who offer advice, and input and influence the development of BCC's responsibilities for the games.

BCC internal and officer governance arrangements are owned and managed by the BCC Project Director and their Project Team.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR SIMON MORRALL

"NEC Sale"

### Question:

Following the £307m sale of the NEC, what was the actual net gain to the council of the sale after deducting legal and transaction costs plus any other liabilities such as pensions?

### Answer:

The net value of the transaction is currently estimated to be around £260m, depending on the future performance of the NEC pension schemes, which is broadly in line with the figure reported to Cabinet at the time.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR SUZANNE WEBB

"NEC Sale Revenue Impact"

### Question:

What revenue had to be removed from the council budget in the medium and long term financial plans due to the sale of the NEC?

#### Answer:

The net impact on the City Council's revenue budgets was as follows:

£25million in 2015/16 £31million in 2016/17 £40million in 2017/18 £41million in 2018/19 and thereafter

This is broadly in line with the figure reported to Cabinet at the time.

Following the sale of the NEC Group, the City Council no longer receives the Group's trading income and the City Council continues to meet the cost of all the outstanding debt raised to fund the NEC Group capital assets. However, following the sale, the City Council has retained the freehold of all NEC Group sites and short leases at The ICC Birmingham and Arena Birmingham.

The legacy costs have remained since the sale proceeds were not used to pay off historic NEC debts.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR EWAN MACKEY

# "Community Infrastructure Levy 1"

#### Question:

How much money has been raised in Community Infrastructure Levy since it was introduced?

#### Answer:

CIL was adopted on 4<sup>th</sup> January 2016 and an annual report is published online (in accordance with the CIL Regulations 2010 (as amended).

Funds received are allocated in accordance with Regulations, with 15% allocated to the Ward in which development takes place, and 5% allocated to the monitoring and administration of CIL. The remaining 80% is allocated to the strategic, city wide CIL.

Financial Year	5% M&A (£)	15% Local CIL (£)	80% Strategic CIL (£)	TOTAL (£)
2015/16	0	0	0	
2016/17	7,582.63	22,747.89	121,322.07	151,652.59
2017/18	110,396.48	331,189.44	1,766,343.68	2,207,929.60
2018/19 to date	79,962.88	239,888.65	1,279,406.11	1,599,257.64
TOTAL TO DATE	197,941.99	593,825.98	3,167,071.86	3,958,839.83

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR GARY SAMBROOK

# "Community Infrastructure Levy 2"

### Question:

How much money has been spent of Community Infrastructure Levy funds since it was introduced?

#### Answer:

The Community Infrastructure Levy was adopted on 4<sup>th</sup> January 2016.

Funds received are allocated in accordance with Regulations, with 15% allocated to the Ward in which development takes place, and 5% allocated to the monitoring and administration of CIL. The remaining 80% is allocated to the strategic, city wide CIL.

Financial Year	5% M&A (£)	15% Local CIL (£)	80% Strategic CIL (£)	TOTAL (£)
2015/16	0	0	0	
2016/17	7,582.63	22,747.89	121,322.07	151,652.59
2017/18	110,396.48	331,189.44	1,766,343.68	2,207,929.60
2018/19 to date	79,962.88	239,888.65	1,279,406.11	1,599,257.64
TOTAL TO DATE	197,941.99	593,825.98	3,167,071.86	3,958,839.83

To date, no Community Infrastructure Levy funds have been spent on specific projects. However, a payment has been made to Sutton Coldfield Town Council, in line with the CIL Regulations 2010 (as amended).

The CIL regulations require the City Council to pass the local CIL receipt to parish or town councils. For the wards covered by Sutton Coldfield Town Council, a payment of £16,969.61 was made to the Town Council in September 2018 (this figure is included in the Local CIL contribution outlined in the table above). No payment has been made to Sutton Coldfield Town Council for 2018/19 but is due to be made in November.

The local percentage can be spent on a wider range of things than the rest of the levy, provided that it meets the requirement to 'support the development of the area'. The wider definition means that the neighbourhood portion can be spent on things other than infrastructure. For example, the pot could be used to fund affordable

housing where it would support the development of the area by addressing the demands that development places on the area.

Once the levy is in place, parish, town and community councils should work closely with their neighbouring councils and the charging authority to agree on infrastructure spending priorities. If the parish, town or community council shares the priorities of the charging authority, they may agree that the charging authority should retain the neighbourhood funding to spend on that infrastructure. It may be that this infrastructure (eg a school) is not in the parish, town or community council's administrative area, but will support the development of the area.

If a parish, town or community council does not spend its levy share within 5 years of receipt, or does not spend it on initiatives that support the development of the area, the charging authority may require it to repay some or all of those funds to the charging authority.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR MATT BENNETT

"Community Infrastructure Levy 3"

### Question:

How much of the Community Infrastructure Levy raised in Birmingham has been spent outside Birmingham?

Landing you

Answer:

The Community Infrastructure Levy was adopted on 4<sup>th</sup> January 2016.

No CIL funds raised within Birmingham have been spent outside the administrative boundary.

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR BRUCE LINES

"Community Infrastructure Levy 4"

### Question:

How much of the Community Infrastructure Levy raised in Birmingham has been spent on, or earmarked for, the Commonwealth Games?

### Answer:

To date, no Community Infrastructure Levy receipts have been spent on the Commonwealth Games.

WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR DEBBIE CLANCY

"JNC Paperwork"

Question:

JNC paperwork for the 4 October meeting was again distributed less than 24 hrs in advance of the meeting. Do you think this is acceptable?

Answer:

No

# WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR EDDIE FREEMAN

"Cabinet Advisors"

Question:

What actual powers do the Cabinet Advisors have?

Answer:

Cabinet Advisors have no additional powers.

# WRITTEN QUESTION TO THE DEPUTY LEADER OF THE COUNCIL FROM COUNCILLOR PETER FOWLER

### "FOI Disclosure Log"

### Question:

Does every response to an FOI request appear on the disclosure log on the council website, if not what is the criteria for not publishing one, including who makes the decision?

#### Answer:

No, not all FOI's are published on the disclosure log.

Circumstances in which responses are not published would include where the information is not held by the Council, repeat requests, such as details of Council Tax Credits / Empty properties, where hard copy information is required by the requestor or where the information is already published by the Council elsewhere.

The decisions are made on a case by case basis by the officers assigned to the request.

# WRITTEN QUESTION TO THE DEPUTY LEADER OF THE COUNCIL FROM COUNCILLOR ADAM HIGGS

# "CT\NNDR Write-offs"

#### Question:

On what date did you amend the cap on the write off limit for council tax and business rate arrears, including what the new limit is?

#### Answer:

The limit for Officers writing off debts under delegated authority has not been changed. Debts are pursued for as long as it is economically feasible to do so, and are only written off when all options have been exhausted. The volume of such write-offs may fluctuate from time to time, dependent upon the caseload under review.

The amount written-off will vary and will need to take into account the following:

- The overall level of debt.
- The number of accounts which meets the write off criteria.
- The growth in the tax bases.

# WRITTEN QUESTION TO THE DEPUTY LEADER OF THE COUNCIL FROM COUNCILLOR CHARLOTTE HODIVALA

"CT\NNDR Write-offs 2?"

#### Question:

What was justification for raising limit for Council Tax and Business Rate debts that officers could write-off each month?

#### Answer:

The limit for Officers writing off debts under delegated authority has not been changed. Debts are pursued for as long as it is economically feasible to do so, and are only written off when all options have been exhausted. The volume of such write-offs may fluctuate from time to time, dependent upon the caseload under review.

The amount written-off will vary and will need to take into account the following:

- · The overall level of debt.
- The number of accounts which meets the write off criteria.
- The growth in the tax bases.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN'S WELLBEING FROM COUNCILLOR MAUREEN CORNISH

"Travel Assist"

### Question:

For each year since 2012, what has been the average spend per head on pupils using the Travel Assist\Home to School transport service?

#### Answer:

There is no data available prior to August 2016. Birmingham does not currently have an IT solution that can break down the individual cost per pupil, therefore we base this on the number of pupils and annual spend. This results in an average cost of £4,500 per pupil.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN'S WELLBEING FROM COUNCILLOR BOB BEAUCHAMP

# "Travel Assist Budget"

### Question:

For each year since 2012 what has been the allocated budget vs the actual outturn position for the Travel Assist\Home to School transport service?

#### Answer:

Travel Assist Budget V Actual

			Budget	Actual	Variance
Financial year			£	£	£
17/18	Travel Assist	Net Expenditure	17,446,650	20,537,880	3,091,230
16/17	Travel Assist	Net Expenditure	13,543,745	18,249,493	4,705,748
15/16	Travel Assist	Net Expenditure	15,710,900	16,792,354	1,081,454
14/15	Travel Assist	Net Expenditure	16,570,440	15,503,558	(1,066,882)
13/14	Travel Assist	Net Expenditure	16,579,356	17,307,061	727,705
12/13	Travel Assist	Net Expenditure	17,392,445	16,884,196	(508,249)

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN'S WELLBEING FROM COUNCILLOR ALEX YIP

# "Day Nurseries"

#### Question:

It has been alleged in the local press that plans to close the city's last remaining day nurseries will in fact cost the city in excess of £2.5million in redundancy payments and potential claw-back on buildings when the council claimed this would save the city money. In the council's original plans to close the sites in September, reversed and paused in October, can you confirm how much the Council estimated the original closing of the community day nurseries would cost/save the city in each year of the MTFS?

#### Answer:

The proposal being considered by the Council is to withdraw from direct service provision and to invite proposals for the delivery of childcare services by other organisations including Social Enterprise/Voluntary and Private Providers. By transferring the provision, the Council can reduce the impact of redundancy costs and enter into negotiations with the Department for Education regarding the clawback costs on the basis that the buildings will still be used to deliver services for children under 5 and their families.

The estimated total cost of redundancy for the Council-employed staff is £624,581 which includes an amount for the Pension strain.

The total clawback liability on the eleven buildings is £3.21m. Five of these buildings are also being used as Children's Centre Hubs by Birmingham Forward Steps which means that they are still being used and reduces the clawback liability from £3.21m to £2.29m.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN'S WELLBEING FROM COUNCILLOR SIMON MORRALL

"EHCPs"

#### Question:

For each of the last 3 years how many new EHCPs were requested, broken down by numbers granted, completed, refused, successfully appeal and unsuccessfully appealed?

### Answer:

	Requested	Started	Completed	Refused
1/4/15-31/3/16	1491	1007	971	349
1/4/16-31/3/17	1255	916	927	398
1/4/17-31/3/18	1302	821	776	399

Please note that the columns will not balance as the 20 week timescale can bridge more than one financial year.

In relation to appeals, the performance data currently collected and reported on does not break down appeal numbers for different categories of decision or for appeal outcomes. However, the data above does include all those EHCP assessments initiated as a result of appeals.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN'S WELLBEING FROM COUNCILLOR CHARLOTTE HODIVALA

### "EHCPs"

### Question:

For each of the last 3 years how many completed EHCPs were completed within the recommended 20 week period, how many were completed within a 30 week period, and how many took over 30 weeks?

#### Answer:

	Within 20 weeks	Within 30 weeks	30 weeks plus
1/4/15-31/3/16	630 (91 exemptions)	274 (60 exemptions)	67 (18 exemptions)
1/4/16-31/3/17	846 (61 exemptions)	79 (64 exemptions)	2 (2 exemptions)
1/4/17-31/3/18	654 (72 exemptions)	120 (86 exemptions)	2 (2 exemptions)

Please note that the exemptions figures in brackets refer to exceptional circumstances in which it is not reasonable to expect the LA to comply with the statutory 20 week time limit - e.g. where assessment information is delayed due to school summer holidays.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN'S WELLBEING FROM COUNCILLOR ADAM HIGGS

"Travel Assist Taxis"

#### Question:

Please can you provide a breakdown of taxi use for the travel assist service, including how many routes under Travel Assist are currently provided through a taxi service, the average monthly cost of this taxi-provided service, average miles per journey and the range in cost (lowest and highest)?

# Answer:

With the current IT solution we are not able to update information until the start of the new academic year which is the busiest time for Travel Assist. During September and October the new routes are embedding in and can change on a daily basis. The allocation of bus passes is also a priority therefore there is a delay in updating the current IT solution. During October the IT solution is updated and should be complete by mid-November at the latest. Therefore the information requested above is not in a reportable format at the moment. We are happy to share this information with you when it is available.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR BABER BAZ

"Interventions by Grade 3 staff working on waste collection crews"

### Question:

Could the Cabinet Member report how many interventions have been undertaken by Grade 3 staff working on the waste collection crews since they adopted new job descriptions in September?

#### Answer:

The Waste Recycling and Collection Officers (WRCOs) are integral to the overall waste collection service. You will be aware of the move to a 5 day working week and the review of all collection rounds for Birmingham's 360,000 properties required significant changes to the service.

The WRCO role has been integral to identifying where there have been any difficulties in completing rounds and assisting management in reconfiguring workloads. Any data collected by WRCOs is being used to improve the service and importantly (and specifically) increase recycling activity.

The overall impact of this initial work will improve recycling rates. Specific individual interactions are being captured and the information will be provided in due course.

It is true that the link between the WRCO interaction and an increase in recycling is too early to quantify. We are monitoring daily activity and working with WRCO's to ensure they understand their new role and modifying the forms they are using to meet their need.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR NEIL EUSTACE

# "Missed Collections - Percentages"

#### Question:

The Cabinet Member cites percentages for missed collections. Could he state whether those percentages refer to the number of households missed by crews or the number of reports of missed collections made by members of the public, and, if the latter, explain what is being done to assess the full impact of the difficulties in implementing the new arrangements for waste collection?

### Answer:

The 'percentage of missed collections' refers to the number of reports of missed collections made by members of the public.

This is one of many metrics regularly being used by the Service to assess the impact of implementing the new arrangements. Other information used includes the daily feedback from the crews on roads not completed, together with reasons why this has occurred. Vehicle tracking software is being studied to assess the routes taken by the crews and the time taken to complete the new round structures together with tipping data which details the amount of waste being disposed of and capacity of vehicles. All of this information together with other data sets are being used to refine rounds on a daily basis to improve performance and reduce missed collections.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR ROGER HARMER

# "Missed collections"

### Question:

Please set out, by ward and month, the number of properties suffering missed collections since the beginning of May.

#### Answer:

Find below numbers of individual property missed residual, recycling and garden missed collections as reported by residents. Duplicate reports of the same property and type of missed collection reported in the same week have been removed, where possible, so as to answer the question more accurately.

To put the below values into context Waste Management collect from 8331 Acocks Green ward properties per week, of which 434 are garden collection subscribers. So over a 4 week month period (4 x Residual, 2 x Recycling and 2 x Garden, as appropriate) Acocks Green ward receives 50 854 collections and in October 143 individual properties reported a missed collection.

Please note: Wards with a high garden collection customer base may not provide a true comparator to those wards where garden collection subscriptions are low.

Ward	Properties	May	Jun	Jul	Aug	Sep	Oct	Ward	Properties	Jun	Jul	Aug	Sep	Oct
Acocks Green	8331	57	52	57	51	83	143	Longbridge & West Heath	8359	140	117	155	110	276
Allens Cross	4284	70	79	128	53	68	130	Lozells	3112	16	9	10	19	41
Alum Rock	6686	21	26	29	26	40	48	Moseley	5746	43	42	27	52	188
Aston	6259	18	25	28	38	34	53	Nechells	2535	2	10	7	27	37
Balsall Heath West	3051	26	22	37	26	37	80	Newtown	1932	6	17	12	21	17
Bartley Green	9216	238	121	145	174	105	284	North Edgbaston	5975	114	98	71	76	99
Billesley	7235	105	108	106	85	107	155	Northfield	4105	65	57	46	51	133
Birchfield	3380	19	18	25	14	17	25	Oscott	8500	45	48	50	62	99
Bordesley & Highgate	2260	12	.17	16	15	40	47	Perry Barr	7496	50	37	34	35	69
Bordesley Green	3580	20	37	18	17	20	23	Perry Common	4574	31	21	20	27	38
Bournbrook & Selly Park	5576	76	54	60	46	41	64	Pype Hayes	4481	43	33	34	60	45
Bournville & Cotteridge	6816	255	134	128	177	108	209	Quinton	8380	139	126	107	113	185
Brandwood & Kings Heath	<u>6865</u>	55	65	79	46	72	106	Rubery & Rednal	3805	91	68	44	64	56
Bromford & Hodge Hill	6441	117	34	136	50	48	106	Shard End	5063	32	53	19	46	118
Castle Vale	3492	58	32	25	34	26	49	Sheldon	7745	55	44	60	67	102
Druids Heath & Monyhull	3565	76	75	79	82	80	81	Small Heath	5391	19	19	21	22	33
Edgbaston	3175	108	147	97	85	136	242	Soho & Jewellery Quarter	6082	30	36	25	54	68
Erdington	7134	61	54	45	53	39	72	South Yardley	3785	27	20	9	29	54
Frankley Great Park	4979	138	97	68	52	65	133	Sparkbrook &Balsall Heath East	7128	33	31	26	26	49
Garretts Green	3711	16	28	40	22	25	65	Sparkhill	5386	16	15	23	25	58
Glebe Farm & Tile Cross	8547	53	40	50	37	65	130	Stirchley	4197	58	25	44	33	69
Gravelly Hill	3208	27	29	30	22	23	42	Stockland Green	7873	75	85	52	66	84
Hall Green North	7122	34	39	43	29	42	120	Sutton Four Oaks	3278	34	29	44	46	65
Hall Green South	3922	35	20	15	11	18	38	Sutton Mere Green	3782	24	23	23	30	50
Handsworth	3455	24	46	24	12	12	29	Sutton Reddicap	3727	23	33	29	36	99
Handsworth Wood	5765	40	61	39	37	44	50	Sutton Roughley	4404	29	37	27	31	104
Harborne	7037	163	200	216	119	151	419	Sutton Trinity	3546	29	24	22	15	64
Heartlands	3543	25	13	13	14	14	35	Sutton Vesey	7456	59	69	51	54	137
Highters Heath	4228	74	47	35	26	45	102	Sutton Walmley & Minworth	6374	53	45	45	35	114
Holyhead	3805	21	24	20	18	17	10	Sutton Wylde Green	3259	43	31	27	29	54
Kings Norton North	4238	176	74	37	135	79	178	Tyseley & Hay Mills	4175	23	19	14	22	56
Kings Norton South	4524	68	88	36	54	33	55	Ward End	3694	15	23	27	26	39
Kingstanding	6133	80	91	63	37	54	95	Weoley & Selly Oak	8375	90	138	72	66	303
Ladywood	2133	48	39	49	34	36	123	Yardley East	4072	36	13	13	38	94
								Yardley West & Stechford	3824	21	12	24	26	54

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR ZAKER CHOUDHRY

"Waste Collections - New Rounds Drawn Up"

#### Question:

Given that prior to September waste was collected five days a week, could the Cabinet Member explain why a system that implemented a five day working week for staff required new rounds to be drawn up?

### Answer:

Prior to the changes made to the service which was a 5 day operation, the employees worked a 9.125 hour day four days per week. Employees now work 5 days x 7.18 hours per day.

As a result the previous rounds which were based on the longer working day could not be completed in the new shorter 7.18 hr working day. It was therefore necessary to redesign all of the rounds servicing the City, whilst trying to keep the majority of residents on the same day of collection so as to cause minimum disruption.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR BRUCE LINES

# "Weekly Missed Collections"

#### Question:

For each week since the beginning of the financial year what has been the missed collection rate per 100,000 for the waste collection service? (please included the combined figure and broken down by type of refuse collection i.e. residual, recycling, green and trade)?

#### Answer:

Below are the missed individual property collections as reported by residents for residual and recycling collections. Duplicate reports have been removed where the same property and type of missed collection have been reported in the same week multiple times, as far as is possible. Week 14 starts on Sunday 1<sup>st</sup> April 2018 and the last complete week provided is Week 43, which ended on 27<sup>th</sup> October 2018.

Unlike the data for residual and recycling collections which is regularly provide as a 'per 100 000' missed collection return for corporate monitoring, the garden collection service is monitored within the service using actual numbers. Data in this format can be provided immediately, however due to the daily changing garden customer service base it will take a considerable amount of time to provide missed garden as a 'per 100 000' value.

Due to the nature of the Trade Service which includes in many instances multiple collections per property per week, the service do not hold the data in a format which would enable conversion into a 'per 100 000' value.

Week Received	RESIDUAL per 100 000	RECYCLING per 100 000	COMBINED per 100 000
14	86	95	85
15	78	89	81
16	90	141	96
17	67	107	77
18	61	129	77
19	73	107	79
20	68	109	76
21	66	111	75
22	64	96	70
23	65	93	70
24	78	102	77
25	73	82	73
26	79	121	86
27	86	105	83
28	71	117	80
29	79	86	75
30	90	119	90
31	69	101	72
32	70	109	75
33	60	101	71
34	75	90	76
35	68	82	67
36	71	88	77
37	76	88	80
	and the second	TO TELESCOPE	
39	171	157	167
40	180	192	184
41	153	174	160
42	137	198	157
43	130	164	142

<sup>\*</sup>Start of the new operating model.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR DAVID BARRIE

# "Monthly Missed Collections"

#### Question:

For each month since April 2016 what has been the missed collection rate per 100,000 for the waste collection service (please include the combined figure and broken down by type of refuse collection i.e. residual, recycling, green and trade)?

#### Answer:

# Residual & Recycling Collections

Due to collections being carried out weekly for residual and fortnightly for recycling it is only possible to answer this request on a weekly basis, rather than monthly as requested. Below are the missed individual property collections as reported by residents for residual and recycling collections.

Please Note: Duplicate reports have been removed where the same property and type of missed collection have been reported in the same week multiple times, as far as is possible. The weeks are calendar based rather than financial, with Week 1 being the 1<sup>st</sup> week in January and Week 52 being the last in December. As the amount of daily collections fluctuate on a daily basis as properties throughout the city are demolished and built, the below calculations are based on there being 351 911 residual collections, with half of those properties receiving a recycling collection per week.

# Garden Collections

Unlike the data for residual and recycling collections which is regularly provide as a 'per 100 000' missed collection return for corporate monitoring, the garden collection service is monitored within the service using actual numbers. Data in this format can be provided immediately, however due to the daily changing garden customer service base it will take a considerable amount of time to provide missed garden as a 'per 100 000' value.

# Trade Collections

Due to the nature of the Trade Service which includes in many instances multiple collections per property per week, the service do not hold the data in a format which would enable conversion into a 'per 100 000' value.

Resi	id	ua	١

# Recycling

# Combined

Residua	<u>11</u>			Recyc	<u>irių</u>				Combined			
Week	2016	2017	2018	Week	2016	2017	2018		Week	2016	2017	2018
1		60	83	1		81	116		1		67	86
2		52	100	2		119	254	i	2		74	138
3		56	78	3		70	140		3		61	84
4		39	86	4		73	107		4		51	87
5		43	75	5		64	94		5		50	76
6		37	83	6		74	103		6		49	83
7		47	74	7		67	92		7		54	72
8		52	81	8		67	108		8		57	87
9		42	46	9		64	64		9		49	47
10		63	68	10		120	107		10		82	76
11		63	85	11		77	127		11		68	88
12		73	78	12		76	135		12		74	87
13		82	70	13		105	106		13		90	73
14	14	134	86	14	20	178	95		14	16	149	85
15	77	86	78	15	97	107	89		15	84	93	81
16	78	58	90	16	100	118	141		16	85	78	96
17	63	60	67	17	95	90	107		17	74	70	77
18	55	54	61	18	87	92	129		18	66	67	77
19	59	52	73	19	73	75	107		19	64	59	79
20	68	43	68	20	82	75	109		20	73	53	76
21	77	53	66	21	110	64	111		21	88	57	75
22	62	49	64	22	92	105	96		22	72	68	70
23	57	44	65	23	70	93	93		23	61	61	70
24	62	63	78	24	92	39	102		24	72	55	77
25	54	80	73	25	75	50	82		25	61	70	73
26	51	88	79	26	68	80	121		26	57	85	86
27	48	118	86	27	71	101	105		27	56	112	83
28	48	110	71	28	61	90	117		28	52	103	80
29	59	34	79	29	69	40	86		29	62	36	75
30	54	32	90	30	66	39	119		30	58	34	90
31	55	19	69	31	70	18	101		31	60	19	72
32	47	22	70	32	80	17	109		32	58	20	75
33	57	24	60	33	72	20	101		33	62	23	71
34	53	20	75	34	59	23	90		34	55	21	76
35	55	21	68	35	97	17	82		35	69	20	67
36	49	17	71	36	66	13	88	1	36	55	16	77
37	60	14	76	37	76	12	88		37	65	13	80
39	57	149	171	39	79	117	157		39	64	138	167
40	57 47	149	180	40	69	123	192	-	40	54	140	184
41	47	93	153	41	73	78	174	-	41	54	88	160
42	44	113	137	41	58	120	198	-	42	51	115	157
43	53	81	130	42	79	95	164	-	43	62	85	142
43	53	90	130	43	84	137	104		44	63	106	142
45	50	90	ļ	45	88	124	-	1	45	63	100	
46	47	83		46	61	109		-	46	52	92	<b>_</b>
46	47 59	72		46	83	89	<del> </del>	-	47	67	78	<b> </b>
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48	58	93	
49	52	92	
50	46	84	
51	53	143	
52	57	69	

48	70	126	
49	99	111	
50	75	110	,
51	72	207	
52	71	88	

48	62	104	
49	68	98	
50	56	93	
51	59	165	
52	61	75	

<sup>\*</sup>Start of the new operating model.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR BOB BEAUCHAMP

# "WRCO Engagements"

#### Question:

Since 17 September, for each different type of refuse collection (residual, recycling, green and trade) how many individual engagements have the new WRCOs issued to improve recycling rates, broken down by type of engagement (door knocked, leaflet left, warning issued, collection refused etc)?

#### Answer:

The Waste Recycling and Collection Officers (WRCOs) are integral to the overall waste collection service. You will be aware of the move to a 5 day working week and the review of all collection rounds for Birmingham's 360,000 properties required significant changes to the service.

The WRCO role has been integral to identifying where there have been any difficulties in completing rounds and assisting management in reconfiguring workloads. Any data collected by WRCOs is being used to improve the service and importantly (and specifically) increase recycling activity.

The overall impact of this initial work will improve recycling rates. Specific individual interactions are being captured and the information will be provided in due course.

It is true that the link between the WRCO interaction and an increase in recycling is too early to quantify. We are monitoring daily activity and working with WRCO's to ensure they understand their new role and modifying the forms they are using to meet their need.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR MATT BENNETT

# "Agency Staff"

#### Question:

For each week since the beginning of the financial year, how much has been spent on agency staff within the waste collection service?

### Answer:

It has not been possible to identify accurately on a weekly basis spend incurred on agency staff, therefore the information has been provided on a monthly basis.

The financial information in the table below include the following service areas, Refuse Collection, Trade Waste, Green Waste and Co-Mingled Waste. The information for the months April-August is consistent with the financial information shared with Resources and Overview Scrutiny Committee on 18 October 2018, 'Financial Monitoring 2018/19 Month 5'. 'Financial Monitoring 2018/19 Month 6' information will be shared at Cabinet on the 13<sup>th</sup> November 2018.

Month	£'000
April *	285
May *	285
June	584
July	528
August	370
September	473
October	427
Total	2,952

<sup>\*</sup>The costs shown for April and May have been averaged for the two months, as financial year end accounting processes can impact on the value of invoices processed for payment.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR DEBBIE CLANCY

# "Overtime"

### Question:

For each week since the beginning of the financial year, how much has been spent on overtime within the waste collection service?

# Answer:

Overtime is paid on a monthly basis in arrears.

The financial information in the table below include the following service areas, Refuse Collection, Trade Waste, Green Waste and Co-Mingled Waste. It is consistent with the financial information shared with Resources and Overview Committee on 18 October 2018, 'Financial Monitoring 2018/19 Month 5'

Month	£'000
April	136
May	129
June	89
July	89
August	94
Total	537

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR MAUREEN CORNISH

"Missed Collection Catch-up"

#### Question:

Since 17 September, for each different type of refuse collection (residual, recycling, green and trade) what percentage of reported missed collections have been collected within 24 hours, within 48 hours, within 5 days or more than 5 days?

#### Answer:

Since the 17 September and to facilitate the bedding in of the new round structure the Service have been operating support crews which start later in the day and aim to collect missed collections within 24 to 48 hours.

Due to the way missed collection worksheets are closed, most do not reflect the exact time they were actually resolved it is therefore not possible to accurately provide the information as has been requested.

However we do know that we have been unable to meet our service commitment of collecting missed collections within 48 hours. Extra resources will be deployed this week to collect all outstanding roads as soon as possible.

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR ADRIAN DELANEY

"Recommendations for Improvement"

### Question:

Please can you publish all 4 of the following reports relating to the waste management service for public inspection, or at least list all the recommendations contained within them, and circulate full copies of the reports to elected members?

- Service Improvements (cases for changes)
- Lessons Learnt (industrial action)
- MoU Requirements
- Waste Management Report (service failure report)

### Answer:

I will ask the Acting Director of Place to arrange for appropriate reports to be made available

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR ADAM HIGGS

"Slabs in Cabs"

# Question:

What has been the total cost of the 'slabs in cabs' previously purchased, including purchase and running costs (up until the point they were replaced this year)?

#### Answer:

The cost of the implementation of the "slabs in cabs" was £1.26m which covered hardware, software and services to deliver the slab solution.

The overall costs include implementation and ongoing use.

The proposed 'slab in cab' replacement is currently under review and has not yet taken place. The planned project only includes the replacement of the actual 'slab in cab' hardware unit. All of the previously purchased associated software and services, which formed the majority of the initial cost, are compatible with the proposed new hardware and will remain in place.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR CHARLOTTE HODIVALA

# "Slabs in Cabs Replacement testing"

### Question:

What testing was done with the staff (who will be using them) with the new tablets bought to replace the 'slabs in cabs' that those same workers didn't like?

#### Answer:

A review of the technology for the waste collection service has been ongoing. The Waste Recycling and Collection Officer (WRCOs) roles have all been issued with equipment used to capture information about refuse collection and recycling.

Tracking systems are operational on each vehicle allowing management analysis of routes, break times and tipping times etc. The final piece of technology which will replace so-called 'slabs in cabs' is under review.

As part of the modernisation of this service, data collection is essential and therefore we will be working with Trades Unions and the workforce on ongoing technological advances.

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR TIM HUXTABLE

"Slabs in Cabs Replacement costs"

Question:

What was the total cost of replacing the 'slabs in cabs' with new equipment?

Answer:

The proposed 'slab in cab' replacement is currently under review and has not yet taken place. The planned project only includes the replacement of the actual 'slab in cab' hardware unit. All of the previously purchased associated software and services, which formed the majority of the initial cost, are compatible with the proposed new hardware and will remain in place.

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR EDDIE FREEMAN

"HRC Permit Costs"

# Question:

What is the projected cost to the council of the proposed permit system for Household Recycling Centres?

#### Answer:

The proposed permit system for Household Recycling Centres has not been scoped as yet. A business case is currently being developed which proposes a permit system for HRC. This has yet to be fully developed with the associated financial appraisal.

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR PETER FOWLER

"Reporting Missed Collections"

### Question:

A number of residents who have complained about their missed collections have made clear their frustration at the difficulties they have had in reporting, with long hold times when they call and a voice message telling them to use the website. Some do not feel that the link to report a missed collection is prominent enough on the main website. It is not one of the large icons at the top of the page, but 6 down on the list of 'more on waste and recycling' and easy to miss, especially for someone who has already spent a long time trying to get through on the phone. Clearly the real answer to preventing the frustration with reporting missed collections is to not miss collections and where unavoidable service failures do occur, ensuring that people can report through the channel of their choice. However, whilst missed collections and contact centre issues persist would you at least commit to making the online 'report a missed collection' option a more prominent feature of the waste homepage, alongside the large icons you have for the revenue raising options of ordering charged for services?

#### Answer:

Following your suggestion we have reviewed the related webpages and as a result are in the process of making changes so that it is easier to find the link to raise a missed collection.

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR EWAN MACKEY

"5 Day Week"

Question:

Was the move to a 5 day week permanent or is it subject to any further agreement or negotiations with the Unions?

Answer:

The five day working week is a permanent change for the workforce and this has been agreed.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR RON STORER

# "Waste Overspend"

#### Question:

The Month 4 budget monitoring report forecast a £7.9m overspend in the Waste Management service but this was based on the assumption that the new MOU would be implemented on 1 September (which it wasn't) and that the new model would be 'cost neutral.' Given the delay in implementation and the 'teething problems' that have been apparent since its roll out began, what is the current position with the waste management budget, including additional costs (above budget) incurred since the end of August, details of mitigations found for this and the current forecast overspend?

#### Answer:

The Month 4 financial information shared with Resources and Overview Committee on 20 September does not include the forecast overspend identified in the question

However the financial information shared with Resources and Overview Committee on 18 October 2018, 'Financial Monitoring 2018/19 Month 5 states the following

'In the case of Place Directorate, the overspend of £7.9m relates to Waste Management services of £5.5m and Markets £1.1m, offset by other directorate net savings of £1.9m. In addition there are savings delivery challenges totalling £3.2m.'

The overspend for the Place Directorate as a whole is £7.9m of which £5.5m relates to Waste Management Service base budget pressures. The service is reporting a further £0.5m worth of savings forecast not to be delivered resulting in a total forecast overspend of £6.0m

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR GARY SAMBROOK

"Waste Data Quality and Transparency"

### Question:

There is, perhaps understandably given their experience of the bin service over the last few years, some scepticism and a lack of trust amongst the public whenever you report an improvement in service performance. In order to combat this and to improve both data quality and transparency, will you commit to asking Internal Audit to carry out a review of data collection and reporting within the waste management service and sharing the results of that audit with elected members and the public?

### Answer:

The MoU agreement specifies specific review times; these are 6 and 12 months from the date of implementation.

A full and detailed audit will be undertaken to ensure we are complying with all elements of the MoU.

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR SIMON MORRALL

"Missed Collections Contingency"

# Question:

What spare capacity (for staff and vehicles) is built into the operating model for waste collections to meet demand of missed collections?

#### Answer:

There is 20% cover for drivers and vehicles on refuse collection, this is an industry standard.

As part of the agreed new model four 'mop-up' crews have been employed for up to four months to assist with the 'bedding-in' of the new working arrangements.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR DAVID PEARS

"Waste Collection Working Day"

#### Question:

What is the breakdown of the typical working day now that waste collection crews are on a 5 day week (i.e. start time, time leave depot, breaks, return to depot, finish time)?

### Answer:

The working week consists of 5 days Monday to Friday of 7.18 hours per day with a 30 minute unpaid lunch break. Additionally because of the nature of the duties and working environment a 15 minute concessionary paid break is provided for.

A typical working day would be:

Start time 06:00

Leave depot 06:20 following mandatory vehicle checks

Breaks are taken at an appropriate point in the day and may be taken separately or amalgamated into one 45 minute break

Return to Depot, the crews return to the depot following completion of scheduled work, or where work is not completed in sufficient time to tip the vehicle and return keys and paperwork.

Finish 13:48

Vehicles are tracked in terms of routes taken, break times and tipping times.

WRITTEN QUESTION TO THE CABINET MEMBER FOR CLEAN STREETS, WASTE AND RECYCLING FROM COUNCILLOR GARETH MOORE

"Waste Collection Peer Review"

# Question:

Given the long running problems with the waste management service, will you commit to an LGA led peer review in 12 months to review the implementation of the new operating model?

Answer:

Your suggestion is noted and will be taken under consideration.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR EDUCATION, SKILLS AND CULTURE FROM COUNCILLOR EWAN MACKEY

# "Culture Commissioning"

### Question:

What was the culture commissioning annual budget spent on in each financial year between 2015/16 and 2018/19?

### Answer:

Birmingham City Council Culture Commissioning:

Year	2015-16	2016-17	2017-18	2018-19
Arts Revenue Commissioning	£5,952,000	£4,335,000	£2,772,000	£2,772,000
Arts Project Commissions and Associated Programmes	£473,457	£515,000*	£405,000	£405,000

<sup>\*</sup>The Arts Project Commissions and Associated Programmes figure in 2016-17, includes Arts Revenue Commissioning originally allocated to The Drum before its closure.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR EDUCATION, SKILLS AND CULTURE FROM COUNCILLOR DEBBIE CLANCY

# "CME IT ISSUES"

### Question:

The Schools Noticeboard on 21 September highlighted an IT issue with the Children Missing Education System, have all referrals made since 14 September that were affected by this now been allocated and dealt with?

### Answer:

For clarity purposes, there was a major outage incident that affected several services across the Council - not just the Children Missing Education Service. It was unfortunate that the network connectivity issue spanned at least three working days and prevented Officers from accessing, processing and responding to telephone and email queries.

I can advise that all referrals sent into the electronic mail boxes on or around that date  $(14^{th} - 18^{th}$  September) have been processed.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR EDUCATION, SKILLS AND CULTURE FROM COUNCILLOR PETER FOWLER

"Library Agency Impact"

### Question:

Since the non-essential spend freeze, what changes have been made to library opening hours or the services offered within libraries to account for the reduction in use of agency staff?

#### Answer:

No changes have been made to library opening hours since the non-essential spending freeze. The type and levels of service offered in each library are specific to the building size, facilities and the number of staff available and so this will vary site by site.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR FINANCE AND RESOURCES FROM COUNCILLOR RON STORER

# "Counter Fraud Activity"

### Question:

How much does the Council spend on counter fraud activity and how much did it recoup through prevented fraud in each of the last 3 years? Broken down by type of fraud (e.g. council tax, business rates, social housing etc.)

#### Answer:

A dedicated team within Birmingham Audit is budgeted to cost approximately £640,000 in 2018/19 including employee costs, legal fees, travel and subscriptions but excluding recharges.

It is not possible to place a monetary value on our anti-fraud activity as it relates to prevention and deterrence.

However, Social Housing frauds prevented are assigned a notional value by the Cabinet Office of £93,000 per property recovered, £36,000 per housing application cancelled and £65,000 per property for a cancelled Right to Buy application. Using these indicative figures, the following levels of fraud were prevented.

Category	2015/16	2016/17	2017/18
	£m	£m	£m
Social Housing Properties Recovered	8.83	4.18	8.09
Social Housing Applications cancelled	10.80	6.98	5.47
Right to Buy Applications cancelled	0.46	0.26	0.26

For completeness, while the following values were detected or reported rather than prevented.

Category	2015/16	2016/17	2017/18
	£m	£m	£m
Corporate Fraud	0.50	0.75	0.70
Council Tax	0.19	0.31	1.08
Housing Benefit overpayments	0.56	0.59	0.83

It can be assumed that there may also have been elements of prevention within these detected amounts (e.g. Single Person Discount may have continued to be claimed had the fraud not been investigated).

An annual report on counter fraud activities is reported to Audit Committee each year, most recently in September 2018.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR FINANCE AND RESOURCES FROM COUNCILLOR DAVID PEARS

"Alcohol"

Question:

How much has the Council spent on wine, and other alcoholic beverages since 2014/15?

Answer:

Information is not held in the Council's accounts at a sufficient level of detail to enable this question to be answered. However, the Council's procurement agent has advised that, from their records, there was City Council expenditure on alcoholic beverages totalling £19,660 over the period from November 2015 to September 2018.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR FINANCE AND RESOURCES FROM COUNCILLOR DEIRDRE ALDEN

# "Agency Workers"

### Question:

Broken down by service area, what is the total headcount and total cost of agency workers employed in each service area during each month since April 2018?

#### Answer:

Headcount and Costs by Directorate for each month since April 2018 are:

# BIRMINGHAM CITY COUNCIL AGENCY HEADCOUNT YEAR 18/19 TO DATE

(Data Source: HAYS & Extra Personnel Portals)

Directorate	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18
Adults Social Care and Health	276	250	314	346	349	368
Children and Young People	10	8	12	12	13	13
Economyal	60	65	70	71	73	68
Finance & Governance	57	69	51	45	47	50
Place	650	638	702	677	603	592
Strategic Services	90	104	106	80	74	68
Total	1143	1134	1255	1231	1159	1159

<sup>\*</sup> Cityserve has not yet developed processes to enable the 'Managed Service Provider (MSP), i.e. HAYS, to source agency workers on their behalf and therefore, workers this service are NOT included in this report. Wrk is on-going within the Cityserve to develop this.

# HAYS Expenditure Year 18/19 Year to Date Data Source: HAYS Dashboard & Extra Personnel Timesheets

	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Total
Directorate	£	£	£	£	£	£	£
Adults Social Care & Health	512,448	761,439	678,113	702,644	873,690	715,512	4,243,846
Children and Young People	24,000	20,763	30,345	15,321	24,820	16,900	132,148
Economy	158,615	147,966	157,777	191,611	167,432	143,138	966,539
Finance & Governance	188,303	174,884	143,597	135,287	151,371	117,873	911,316
Place	1,036,630	1,020,386	956,769	1,048,967	893,235	823,854	5,779,842
Strategic Services	112,651	146,751	103,849	83,323	82,495	59,900	588,969
BCC Total	2,032,647	2,272,189	2,070,451	2,177,153	2,193,043	1,877,177	12,622,660

# WRITTEN QUESTION TO THE CABINET MEMBER FOR HEALTH AND SOCIAL CARE FROM COUNCILLOR EDDIE FREEMAN

"Home Visits"

# Question:

Broken down by ward, and for each of the last 4 years, how many home visits to senior citizens have taken place?

Answer:

Table depicting data set out below:

<del></del>	<del> </del>	1	· · · · · · · · · · · · · · · · · · ·	
Ward Name	2014-15	2015-16	2016-17	2017-18
Acocks Green	122,123	121,330	128,342	132,267
Aston	131,993	138,421	155,902	150,958
Bartley Green	101,656	108,214	118,842	108,549
Billesley	128,853	127,686	145,721	142,431
Bordesley Green	94,168	98,385	109,159	108,375
Bournville	102,136	115,767	137,639	122,932
Brandwood	139,251	157,263	174,176	162,179
Edgbaston	46,183	58,540	70,867	59,025
Erdington	81,334	79,133	88,840	89,985
Hall Green	133,848	137,174	169,064	157,708
Handsworth Wood	88,249	93,217	109,016	111,924
Harborne	102,052	129,628	123,147	112,542
Hodge Hill	113,028	106,032	110,827	124,225
Kings Norton	84,485	88,252	107,646	101,982
Kingstanding	113,800	125,367	125,260	124,258
Ladywood	39,935	34,882	40,810	43,840
Longbridge	89,223	102,811	110,751	112,554
Lozells and East Handsworth	90,653	96,987	107,695	116,077
Moseley and Kings Heath	80,127	82,985	100,318	98,798
Nechells	93,743	110,134	106,643	131,250
Northfield	126,683	132,570	160,433	151,188
Oscott	98,121	113,971	124,346	121,105
Perry Barr	98,120	102,905	116,802	107,966
Quinton	120,757	110,142	133,016	147,724
Selly Oak	40,950	49,512	44,128	41,155
Shard End	164,688	178,479	172,490	163,748
Sheldon	123,471	129,411	129,595	134,451
Soho	77,471	84,160	104,363	106,261
South Yardley	104,561	107,913	106,236	104,129
Sparkbrook	137,217	159,825	169,717	154,365
Springfield	85,092	108,955	130,142	130,782
Stechford and Yardley North	120,316	127,711	129,391	113,675
Stockland Green	87,968	102,765	115,492	108,647
Sutton Four Oaks	85,216	87,258	99,335	104,585
Sutton New Hall	75,543	66,095	75,585	90,779
Sutton Trinity	89,570	93,506	95,812	98,596
Sutton Vesey	64,814	72,772	78,962	81,233
Tyburn	118,338	131,389	136,705	130,202
Washwood Heath	76,854	81,264	88,422	93,803
Weoley	98,688	113,995	143,544	141,822
Grand Total	3,971,277	4,266,802	4,695,180	4,638,078

# WRITTEN QUESTION TO THE CABINET MEMBER FOR HOMES AND NEIGHBOURHOODS FROM COUNCILLOR JON HUNT

"3,000 homes in Perry Barr - Where?"

### Question:

Repeated statements from various sources at council, regional and national level - most recently the Chancellor of the Exchequer - have indicated that 5,000 homes are to be built in Perry Barr as part of the investment in the Commonwealth Games. So far as I am aware the sites being developed allow for few more than 2,000 homes. Could the Cabinet Member indicate where the remaining 3,000 will be, perhaps providing a map?

#### Answer:

5,000 homes are to be built in Perry Barr and the surrounding area. I will ask my Officers to brief Cllr Hunt on the location of these sites.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR HOMES AND NEIGHBOURHOODS FROM COUNCILLOR DEIRDRE ALDEN

or follower in Education State.

"Sprinklers"

#### Questions

Where tower blocks due to have sprinklers installed are also due to have other work done as part of the Housing Investment Programme, particular internal work such as central heating are work packages being aligned to reduce cost to the council and inconvenience to the tax payer?

#### Answer:

To improve efficiency and reduce costs, sprinkler installations will be programmed on a block by block basis. Where these installations coincide with planned internal improvement works - which are programmed on an expired life-cycle process - then contractors will as a rule combine appointments if possible to reduce inconvenience and improve efficiency. If large structural works are being carried out we will align the programs as far as practicable.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR HOMES AND NEIGHBOURHOODS FROM COUNCILLOR RON STORER

"Sprinklers & Leaseholders"

Question:

What cost, if any, is the council passing on to leaseholders for the installation of sprinklers in council owned tower blocks?

Answer: The council are installing sprinklers at no cost to leaseholders

# WRITTEN QUESTION TO THE CABINET MEMBER FOR HOMES AND NEIGHBOURHOODS FROM COUNCILLOR PETER FOWLER

"HRA Trespassers"

#### Question:

The 17/18 Statement of Accounts show 86 HRA properties not currently available as social housing due to trespassers occupying the properties, what is the average length of time these properties have been occupied by trespassers for?

#### Answer:

In this instance the term trespassers refers to 'unlawful occupiers' which was previously lodgers left in occupation. It is where tenancies are ended, often joint tenancies, by one party leaving others in occupation with no housing solution. The time to resolve these cases and get possession back can range dramatically between immediate possession to very lengthy and complex re-housing where there are vulnerable people left in occupation often with dependants. We also need to follow due legal processes which can also be lengthy. In certain cases alternate smaller accommodation is required which due to individuals needs and requirements can cause additional delays. It is anticipated there will be a reduction due to a focused specialised team

The average length of time that these 86 properties have been by occupied by trespassers is 1 year 111 days.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR HOMES AND NEIGHBOURHOOD FROM COUNCILLOR SIMON MORRALL

"HRA Trespasser Removal"

#### Question

The 17/18 Statement of Accounts show 86 HRA properties not currently available as social housing due to trespassers occupying the properties, how many of these have the trespassers now been removed from?

#### Answer:

Of the 86 HRA properties identified in the 2017/18 Statement of Accounts as occupied by trespassers, 32 properties are no longer occupied by trespassers.

## WRITTEN QUESTION TO THE CABINET MEMBER FOR HOMES AND NEIGHBOURHOODS FROM COUNCILLOR GARY SAMBROOK

"Void Properties Temporary Accommodation Consultation"

#### Question

What consultation is carried out with local residents before a Void property is used as temporary accommodation?

#### Answer:

The council has a statutory duty to provide temporary accommodation (TA) to any household who are eligible for assistance and have a priority need as defined by the Housing Act 1996 and amended by the Homelessness Act 2002 and Homelessness Reduction Act 2017.

Households can become homeless from any type of tenure and family background. Providing TA in individual properties is very similar to providing accommodation to a household provided with an introductory or secure tenancy and therefore does not require consultation. The only difference the homeless household is only entitled to stay in the TA until a decision is made on their homeless application. If the council accepts a full homeless duty to the household they will be able to stay in the accommodation until the duty is discharged.

Where the council is changing the use of a building to be used as TA, consultation is carried out with local residents. Most recently, agreement was given to change the use of Barry Jackson Tower and Magnolia House. Consultation was carried out with the local residents about the change of their use to homeless centres. The consultation carried out, involved officers from the Housing Options Service who informed the local residents about the reason for the change and reassured residents that they shouldn't be an increase in anti-social behaviour as a result. In accordance with planning application rules, officers from the Planning Department were also involved, as were West Midlands Police and Fire Service.

The council has 4 established homeless centres in various locations across the city, three of which have been in operation in excess of 20 years. The staff based at these centres ensures that they have an excellent working relationship with local residents and they are quick to respond and resolve any queries from them. Consultation has always been undertaken with local residents about any changes to the buildings. The most recent consultation about any changes to these centres was about security lights and change of use from an older person's home to a homeless centre.

# WRITTEN QUESTION TO THE CABINET MEMBER FOR HOMES AND NEIGHBOURHOODS FROM COUNCILLOR SUZANNE WEBB

## "Void Properties Temporary Accommodation"

#### Question

In the last 2 years, broken down by month, how many Void Properties have been converted for use as temporary accommodation?

#### Answer:

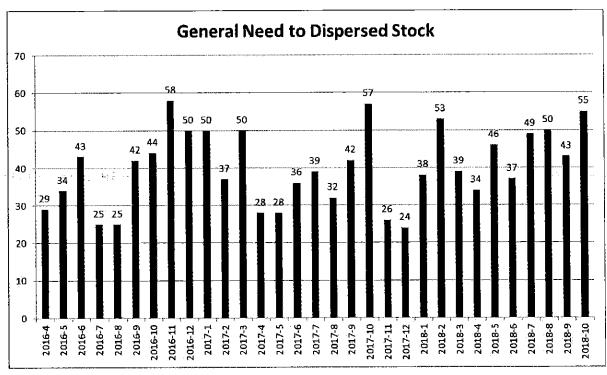
The number of void BCC properties which are currently being let as temporary dispersed accommodation, from 1 April 2016 is detailed below:

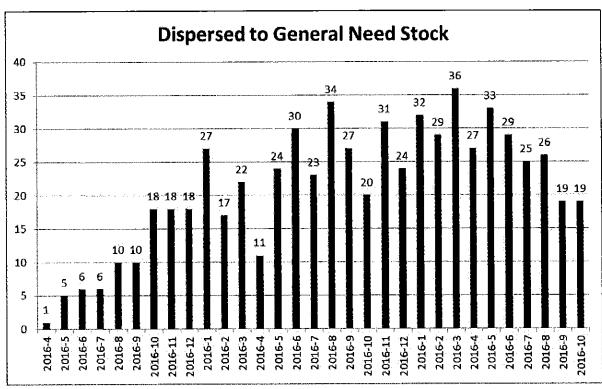
2017	Total 449
January	50
February	37
March	50
April	28
May	28
June	36
July	39
August	32
September	42
October	57
November	26
December	24

2018	Total 444
January	38
February	53
March	39
April	34
May	46
June	37
July	49
August	50
September	43
October	. 55

## Total for both years 893

During the same period 657 dispersed temporary accommodation properties have been converted back to general void properties.





# WRITTEN QUESTION TO THE CABINET MEMBER FOR SOCIAL INCLUSION, COMMUNITY SAFETY AND EQUALITY FROM COUNCILLOR JOHN LINES

"Illegal Encampments"

For the last 5 years please list all the illegal traveller encampments in Birmingham by ward along with the associated costs for each one (including all aspects of removal, legal fees, cleaning, repairs etc.)

#### Answer:

The land owning departments are responsible for maintenance, protection and costs for the sites that they own and Environmental Health are responsible for the costs of serving notices to require the sites to be recovered. It has not therefore been possible to provide the data in the format requested.

Attached are the combined response of Environmental Health, Education and Leisure Service. An additional spread sheet for costs incurred by Leisure Services is also attached.

Housing have advised that they only have a record of clean-up costs on housing sites going back 18 months, during which period the clean-up costs following traveller occupations was £4,000.



Response to Clir J Question to Council -Lines re Illegal Encam Traveller incursion log

		L/O Dept ("PL", "TR", "HO",	Enforcement support costs
Site Descriptor / Location	Ware	"EDD", "CYPF")	(Enf Agents)
Aston Brook Street		EDD	
Belmont Row		TR	
Great Western Close		EDD	
Elmdon Road		EDD	
Parkdale Drive		PL	
Aston Brook Street		EDD	
Balmoral Road		PL	
Rupert Street		PL	
Great Western Close		EDD	
Priory Road		EDD	
Rupert Street		PL	
Senneleys Park		PL	
Dads Lane Rec		PL	
Parkdale Drive		PL	
Tameside Way		TR	
Vauxhall Road		PL	
Aston Brook Street		EDD	
Riverbrook Drive		PL	
Hill Top		PL	
Allersley Road		EDD	
Balmoral Road		PL	
Aston Brook Street		EDD	
Water Orton Lane		PL	
Priory Road	le	EDD	
Sutton Park		PL	
Farnborough Road		PL	
Manningford Road		НО	
Oughton Road		EDD	
Aston Brook Street		Į TR	
Calder Drive		PL	
Clapgate Lane		PL	
Senneleys Park	İ	PL	
Priory Road		TR	
Aston Brook Street		EDD	
Allersley Road		EDD	
Key Hill		EDD	
Proctor Road		TR	
Heaton Street		TR	
Allersley Road		TR	
Barrack Street		PL	
Battery Way		TR	
Tern Close		TR	

Redditch Road	TR
Golden Hillock Road	PL
Aston Brook Street	TR
Allesley Street	TR
Garrison Street	TR
Landor Street Wheels	PL
Barrack Street	PL
Duddeston Manor Park Road	PL
Allesley Street	TR
Hilltopp Golf Course	PL
Lower Dartmouth Street	TR
Stechford Hall Park	PL
Leaford Way	TR
Proctor Road	TR
·	

# Summary of Unauthorised Encampments for 2018-19

	12.02.1	0102/40/01	nall Gleen	Springrieid	Swanshurst Mark
£5,520.00	2195.00	26/07/2018	Hall Green	Sparkbrook	Calthorpe Park
	£5,425.00	07/07/2018	Hall Green	Sparkbrook	Calthorpe Park
	€0.00	25/05/2018	Hall Green	Sparkbrook	Calthorpe Park
£0.00	£0.00	25/05/2018	Yardley	South Yardley	Lyndon Playing Fields
£6,260.00	£750.00	10/05/2018	Yardley	Sheldon	Radleys Public Open Space
•	£1,140.00	11/06/2018	Yardley	Sheldon	Sheldon Country Park
	£4,370.00	08/05/2018	Yardley	Sheldon	Sheldon Country Park
£3,812.48	£3,812.48	05/06/2018	Hodge Hill	Shard End	Glebe Farm Recreation Ground
£0.00	£0.00	09/07/2018	Selly Oak	Selly Oak	Selly Park Recreation Ground
	£0.00	21/04/2018	Selly Oak	Selly Oak	Selly Oak Park
	£0.00	07/04/2018	Selly Oak	Selly Oak	Selly Oak Park
£255.00	£255.00	06/06/2018	Edgbaston	Quinton	Tennal Lane Recreation Ground
£445.62	£0.00	08/05/2018	Ladywood	Perry Barr	Tower Street Recreation Ground
	£445.62	14/06/2018	Репу Вап	Perry Barr	Perry Park
£3,660.00	£0.00	29/06/2018	Hodge Hill	Hodge Hill	Bromford Recreation Ground
	£1,340.00	01/06/2018	Hodge Hill	Hodge Hill	Bromford Recreation Ground
	£0.00	04/05/2018	Hodge Hill	Hodge Hill	Hodge Hill Common
	£2,320.00	28/04/2018	Hodge Hill	Hodge Hill	Stechford Hall Park
£255.00	£255.00	08/08/2018	Edgbaston	Harborne	Bourn Walkway
£8,630.00	£8,630.00	03/07/2018	Репу Вап	[Handsworth Wood	Sandwell Recreation Ground
£15,990.00	€0.00	12/06/2018	Hall Green	Hall Green	St Peters Closed Burial Ground
	£540.00	06/06/2018	Hall Green	Hall Green	Newey Goodman Park
<u> </u>	£8,260.00	11/07/2018	Hall Green	Hall Green	Sarehole Mill Recreation Ground
	£7,190.00	04/05/2018	Hall Green	Hall Green	Sarehole Mill Recreation Ground
£4,900.00	€0.00	03/06/2018	Sutton	Four Oaks	Sutton Park
	£4,900.00	25/08/2018	Sutton	Four Oaks	Ley Hill Recreation Ground
£1,860.00	£1,860.00	28/05/2018	Erdington	Erdington	Rookery Park
£2,840.00	£1,425.00	25/07/2018	Selly Oak	Brandwood	Manningford Hall P.o.s.
	£675.00	05/07/2018	Selly Oak	Brandwood	Manningford Hall P.o.s.
	£740.00	22/04/2018	Selly Oak	Brandwood	Manningford Hall P.o.s.
£16,302.50	£10,500.00	21/07/2018	Selly Oak	Billesley	Chinn Brook Nature Reserve
	£315.00	09/06/2018	Selly Oak	Billesley	Chinn Brook Nature Reserve
	£5,487.50	18/04/2018	Selly Oak	Billesley	Billesley Common
£4,905.54	£2,670.54	23/07/2018	Edgbaston	Bartley Green	Woodgate Valley Country Park
	£2,235.00	21/08/2018	Edgbaston	Bartley Green	Senneleys Park
£770.00	£770.00	18/07/2018	Ladywood	Aston	New John St West Public Open Space
£540.00	£540.00	03/06/2018	Yardley	Acocks Green	Gospel Lane Playing Fields
lotal for the ward	repairs	DATE FROM	Constituency	Ward	SITE NAME
	9,				
	legal fees,				
	removal,				
	including				
	Costs				
	Associated				
	ouin				

£86,384.35					Grand Total
£315.00	£315.00	25/05/2018	Northfield	Weoley	Allens Cross Rec Ground
£6,065.00	£6,065.00	04/07/2018	Sutton	Vesey	King George's Field
£835.00	£835.00	05/05/2018	Erdington	Tyburn	Pype Hayes Park
£0.00	£0.00	11/06/2018	Erdington	Stockland Green	Bleak Hill Recreation Ground
	£0.00	01/06/2018	Erdington	Stockland Green	Witton Lakes
£2,025.00	£2,025.00	09/06/2018	Yardley	Stechford North	Kents Moat Recreation Ground
£98.21	£0.00	16/05/2018	Hall Green	Springfield	Swanshurst Park
	£0.00	21/04/2018	Hall Green	Springfield	Swanshurst Park
	€0.00	18/04/2018	Hall Green	Springfield	Swanshurst Park

## WRITTEN QUESTION TO THE CABINET MEMBER FOR TRANSPORT AND ENVIRONMENT FROM COUNCILLOR ZAKER CHOUDHRY

"Amey - Resurfacing and Replacement of Pavements & Road Surfaces"

#### Question:

Could the Cabinet Member explain why he has failed to agree even a provisional programme with Amey to ensure that, at the very least, some resurfacing and replacement of pavements and road surfaces take place?

#### Answer:

It is extremely disappointing to me and my Cabinet colleagues that Amey continues to fail to comply with its contractual obligations. You will be aware that the council has been comprehensively victorious in its main legal dispute with Amey over their failure investment properly in our roads. Amey has failed to deliver the investment required and is now nearly three and a half years beyond the date for doing this. Amey's promises to members and constituents regarding schemes to be provided have proven to be hollow.

The work programmes that have been submitted by Amey do not comply with their obligations in terms of the volume of work or where it is done. Approving these programmes would be to condone this approach and so we have rightly withheld that approval.

It follows that seeking to reach an agreement with Amey to deliver work on that basis is not a sensible proposition. In my view their track record with works in the city has been inconsistent and generally poor. In July, Cabinet accepted that Amey has no long term future in providing these services and that we need to move towards their replacement as soon as possible.

Therefore we are examining ways forward that will ensure that the investment works recommence through a different contractor as soon as possible. This will start to rectify some of the deterioration that Amey has failed to address and its neglect of our highway network. I intend to update Cabinet and the council before Christmas as to what progress is being made in this regard.

## WRITTEN QUESTION TO THE CABINET MEMBER FOR TRANSPORT AND ENVIRONMENT FROM COUNCILLOR NEIL EUSTACE

## "Parking Meters"

#### Question:

How does the Cabinet Member justify the excess charges faced by users seeking to make cashless payments for using the city's parking meters?

#### Answer:

On the basis that this question refers to the charges made to customers as part of our Cashless Parking system, there are a range fees that apply dependent on the extent to which customers wish to use optional aspects of the service.

Whilst there is a 1p convenience fee that is applied to all cashless parking transactions, there is also a charge of 10p when customers use the Interactive Voice Response system (i.e. they dial the specified telephone number and register/start a parking session) and there is an optional text reminder service for which there is a charge of 30p per message. All of these charges are applied to cover the costs of our cashless parking provider (Parkmobile) in supplying the service.

Over two thirds of users now use the Parkmobile App for which customers only pay the 1p transaction fee for each parking session that they purchase.

## WRITTEN QUESTION TO THE CABINET MEMBER FOR TRANSPORT AND ENVIRONMENT FROM COUNCILLOR MORRIAM JAN

"Transport Infrastructure - Perry Barr"

#### Question:

Is the Cabinet Member satisfied that the approach to transport infrastructure in Perry Barr is satisfactory given a) the benefits of having the support of the local community for the 2022 Commonwealth Games and b) the widespread unhappiness caused by the continued determination to remove the flyover, damage the excellent X51 bus service, undertake two years of highly disruptive road works and paint bus lanes causing major disruption to residents of the Walsall Road and residents of side roads struggling to cope with displaced parking?

#### Answer:

No decision on the future of the flyover has yet been made, with a report to Cabinet expected early in the New Year. The A34 Sprint consultation has recently concluded and responses are currently being analysed by the Council and Transport for West Midlands (TfWM) to inform an updated set of proposals. These again will be reported to Cabinet early in the New Year.

The proposed Perry Barr regeneration scheme is an extremely important and long-awaited opportunity for the city, which will deliver much-needed homes and better public transport for the citizens of Birmingham. With the construction of the residential element of the Games Village, the delivery of transport schemes and other related infrastructure work, some impacts and disruption are to be expected over the next two to three years as the development progresses.

The Council and TfWM will be producing comprehensive construction management plans and implementing travel demand management to help mitigate any adverse impacts during the development period. This would include planning conditions where necessary.

## WRITTEN QUESTION TO THE CABINET MEMBER FOR TRANSPORT AND ENVIRONMENT FROM COUNCILLOR EDDIE FREEMAN

## "Tree replacements"

#### Question:

For each ward over the last 4 years (broken down by year) how many trees have been removed and how many new trees have been planted within that ward?

#### Answer:

The information provided relates only to Highway trees and those within the remit of Parks have not been included.

Table 1 below provides a summary of Highway trees felled and replanted over the past 4 years from 2014 - 2017. It should be noted that due to the favourable seasonal considerations in relation to both the felling and planting of trees the numbers of trees removed and replaced will vary across years but will ultimately approximately balance across 2-year periods. For clarity the total number of trees (circa 75,000) on our highway network has remained constant over the period in question.

Table 1

	Trees Felled	Trees Planted
2017	1700	1512
2016	1232	1215
2015	1203	1413
2014	1564	1463

Tables 2 – 5 provide details of the trees planted and removed per ward from 2017 back to 2014. Please note that the figures relate to the Ward boundaries prior to May 2018.

Table 2

2017	Felled	Planted
Acocks Green	45	26
Aston	56	4
Bartley Green	29	22
Billesley	45	49
Bordesley Green	30	13
Bournville	34	30
Brandwood	62	74
Edgbaston	8	7
Erdington	23	18
Hall Green	59	34
Handsworth Wood	34 .	23
Harborne	31	92
Hodge Hill	75	12
Kings Norton	64	96
Kingstanding	41	48
Ladywood	10	6
Longbridge	29	28
Lozells and East Handsworth	32	50
Moseley and Kings Heath	35	20
Nechells	94	109
Northfield	41	39
Oscott	142	59
Perry Barr	46	85
Quinton	69	93
Selly Oak	25	16
Shard End	14	16
Sheldon	51	80
Soho	23	13
South Yardley	38	58
Sparkbrook	19	4
Springfield	21	28
Stechford and Yardley North	36	29
Stockland Green	67	15
Sutton Four Oaks	36	21
Sutton New Hall	56	6
Sutton Trinity	10	23
Sutton Vesey	34	32
Tyburn	27	15
Washwood Heath	15	15
Weoley	94	104
2017 Total	1700	1512

Table 3

2016	Felled	Planted
Acocks Green	13	64
Aston	14	10
Bartley Green	6	28
Billesley	28	132
Bordesley Green	20	4
Bournville	7	26
Brandwood	38	38
Edgbaston	6	20
Erdington	12	54
Hall Green	23	46
Handsworth Wood	15	33
Harborne	83	34
Hodge Hill	68	14
Kings Norton	39	20
Kingstanding	55	14
Ladywood	9	12
Longbridge	27	41
Lozells and East Handsworth	76	17
Moseley and Kings Heath	10	8
Nechells	104	30
Northfield	16	21
Oscott	54	25
Perry Barr	67	62
Quinton	38	27
Selly Oak	11	16
Shard End	12	41
Sheldon	112	24
Soho	9	6
South Yardley	58	21
Sparkbrook	7	5
Springfield	20	15
Stechford and Yardley North	18	28
Stockland Green	9	25
Sutton Four Oaks	14	12
Sutton New Hall	11	21
Sutton Trinity	15	16
Sutton Vesey	15	44
Tyburn	17	74
Washwood Heath	30	8
Weoley	46	79
2016 Total	1232	1215

Table 4

2015	Felled	Planted
Acocks Green	23	52
Aston	9	55
Bartley Green	29	74
Billesley	134	70
Bordesley Green	1	24
Bournville	13	26
Brandwood	25	10
Edgbaston	14	26
Erdington	44	17
Hall Green	27	32
Handsworth Wood	22	120
Harborne	23	3
Hodge Hill	12	29
Kings Norton	18	42
Kingstanding	6	11
Ladywood	11	9
Longbridge	80	73
Lozells and East Handsworth	25	10
Moseley and Kings Heath	7	8
Nechells	97	21
Northfield	8	33
Oscott	34	67
Perry Barr	116	49
Quinton	15	19
Selly Oak	8	30
Shard End	14	47
Sheldon	46	54
Soho	11	21
South Yardley	53	47
Sparkbrook	10	11
Springfield	13	26
Stechford and Yardley North	18	42
Stockland Green	25	9
Sutton Four Oaks	18	28
Sutton New Hall	32	29
Sutton Trinity	23	23
Sutton Vesey	32	84
Tyburn	26	31
Washwood Heath	16	10
Weoley	65	41
2015 Total	1203	1413

Table 5

2014	Felled	Planted
Acocks Green	79	22
Aston	15	21
Bartley Green	93	18
Billesley	60	47
Bordesley Green	8	93
Bournville	74	93
Brandwood	13	35
Edgbaston	40	18
Erdington	38	35
Hall Green	112	144
Handsworth Wood	120	27
Harborne	20	39
Hodge Hill	19	32
Kings Norton	61	50
Kingstanding	12	34
Ladywood	10	2
Longbridge	23	46
Lozells and East Handsworth	18	5
Moseley and Kings Heath	14	20
Nechells	12	10
Northfield	82	128
Oscott	47	74
Perry Barr	49	37
Quinton	32	55
Selly Oak	35	12
Shard End	74	9
Sheldon	26	42
Soho	9	6
South Yardley	15	27
Sparkbrook	3	9
Springfield	44	19
Stechford and Yardley North	34	31
Stockland Green	21	29
Sutton Four Oaks	6	11
Sutton New Hall	32	38
Sutton Trinity	15	17
Sutton Vesey	80	42
Tyburn	90	20
Washwood Heath	3	9
Weoley	26	57
2014 Total	1564	1463

## WRITTEN QUESTION TO THE CABINET MEMBER FOR TRANSPORT AND ENVIRONMENT FROM COUNCILLOR TIMOTHY HUXTABLE

### "Potholes"

#### Question:

The Government's announcement of £420m for potholes in the recent budget is due to be allocated using the DfT's existing needs formula for highways which, because of the Highways Management and Maintenance PFI HMMPFI), the Council currently sits outside.

When emergency funding for potholes was made available following the winter of 2010, the then City Council administration was able to successfully lobby Government for access to this fund to use on those elements of our highways, which suffered winter damage, that sit outside the HMMPFI.

If the council does not anticipate receiving any funding as a result of this latest budget announcement, would the Cabinet Member commit to working with me on a cross party basis to make a case to Government for access to this fund along with additional support from their proposed centre for best practice for PFI contracts (also announced in the budget) which, whilst it is due to start in Health, could find a review of the Amey HMMPFI contract in Birmingham mutually beneficial, givens it scale and scope and the legal judgements that have been made on it?

#### Answer:

You will recall that the purpose of the Highway Maintenance and Management PFI contract was to avoid the need for the council to bid for one-off funding for its highway assets and to put our roads in a state where they are managed appropriately as an asset. I am disappointed that Amey has failed to do this and continues to refuse to acknowledge its contractual responsibilities.

Following the Government's announcement on the allocation of £420m towards pothole repairs we will approach the DfT with a view to putting forward a case for accessing this fund to cover repair costs for the potholes on parts of the road network which fall outside the scope of the Highway Maintenance and Management PFI contract.

In respect of the future of the Highway Maintenance and Management PFI contract, it is clear to me that Amey does not have a long term future in delivering the services under this contract. As you will appreciate from your own experience when Cabinet

Member responsible for this aspect of my portfolio, making changes in PFI contracts is complex and needs to have a full understanding of the commercial consequences.

Your offer of cross-party support is welcomed and any review of the contract will need to be done in the context of how it could be delivered in the future. We need to ensure that we have a deliverable and affordable way forward with these services.



WRITTEN QUESTION TO THE CHAIR OF THE ECONOMY AND SKILLS OVERVIEW AND SCRUTINY COMMITTEE FROM COUNCILLOR BOB BEAUCHAMP

"Paradise Circus Cabinet Report"

#### Question

On what date and time were you contacted to seek your approval for the inclusion of the Paradise Circus Cabinet Report taken on 9 October and what date and time did you provide your consent as chair of scrutiny as per the constitution?

Answer:

4<sup>th</sup> October at 11.25am.

5<sup>th</sup> October at 11.15am.

# WRITTEN QUESTION TO THE CHAIR OF THE LICENSING AND PUBLIC PROTECTION COMMITTEE FROM COUNCILLOR BRUCE LINES

## "Clean Air Compliant Taxis"

#### Question:

What is the present number of Birmingham Council licensed Private Hire and Hackney Carriage vehicles that will not conform to the Clean Air Zone limit when it is introduced in Birmingham?

Answer: This information is not held by Licensing. A report was however prepared for the Licensing and Public Protection Committee in October 2017 which outlined the detail and included the table below. The Energy Saving Trust assisted in compiling the information by comparing the registration numbers of each vehicle to data held by the DVLA for the emission standard of each vehicle, depending on whether it was petrol or diesel.

The tables below are the 2017 figures:

Private Hire Vehicles	Number	Percentage
Non-Compliant	355	8%
Private Hire Petrol or non-diesel Vehicles Euro 3 or below		
Non-Compliant	2996	69%
Private Hire Diesel vehicles Euro 5 or below		
Compliant	818	19%
Private Hire Petrol Vehicles Euro 4 or above		
Compliant	152	3.5%
Private Hire Diesel Vehicles Euro 6		
Totals	4,321	100%

Hackney Carriage	Number	Percentage
Non-Compliant	1193	94%
Hackney Carriages Euro 5 or below		
Compliant	7	1%
Hackney Carriages Euro 6		
Compliant	65	5%
Hackney Carriages converted to LPG		
Totals	1265	100%