Overview and Scrutiny
16 February 2022

SEND Accelerated Progress Plan
Performance Dashboard

Introduction

- SEND Data in Birmingham sits across the partnership and currently there is no data management strategy to ensure it is robustly managed and scrutinised.
- This results in low confidence of the data we hold and how is transferred into insights.
- The data is as good as the systems where data is inputted in. There is a lot of work to do on data management to ensure higher confidence in the data.
- As part of Objective 1 – System Leadership, we will look at management of our data and policies around this.
- Data is a tool, however, as a programme we must look at individual experience and outcomes so that we adequately measure benefits realisation.

Progress To Date…

Project Design

- Developed a Dashboard for the SEND improvement programme
- Automated data feeds and complete picture
- Share with the programme leads for update
- A well-defined, user-focused purpose

Plan the project(s)

- Engage with data owners to understand data availability
- Develop the timeframe of collection of data from different sources
- Engage with objective leads on KPIs performance narratives

Implement ation Plan

- Dashboard fully developed with all current data available
- Dashboard will be updated on a regular basis to show the progress on each KPI with narratives
- Gather feedback from the group

Review

- Review of final dashboard to be carried out by the programme.
- Make changes as needed
- Provide dashboard reports on a monthly basis the project team and stakeholders outlining the performance of KPIs.

Impact / Green Shoots…

The SEND dashboard gives consolidated view of all KPIs from each objectives from across the organisation on custom dashboard that deliver valuable insights into the whole business. The Dashboard allows you to track, visualize, and share impact with stakeholders.

The SEND dashboard will enable you to:

- Analyse data, (Trends, Historical and Benchmarking)
- Identify data quality issues
- Display the businesses key performance indicators (KPIs), to assess performance measures,
- Generate actionable insights
- Improve cognition and interpretation

Next Steps…

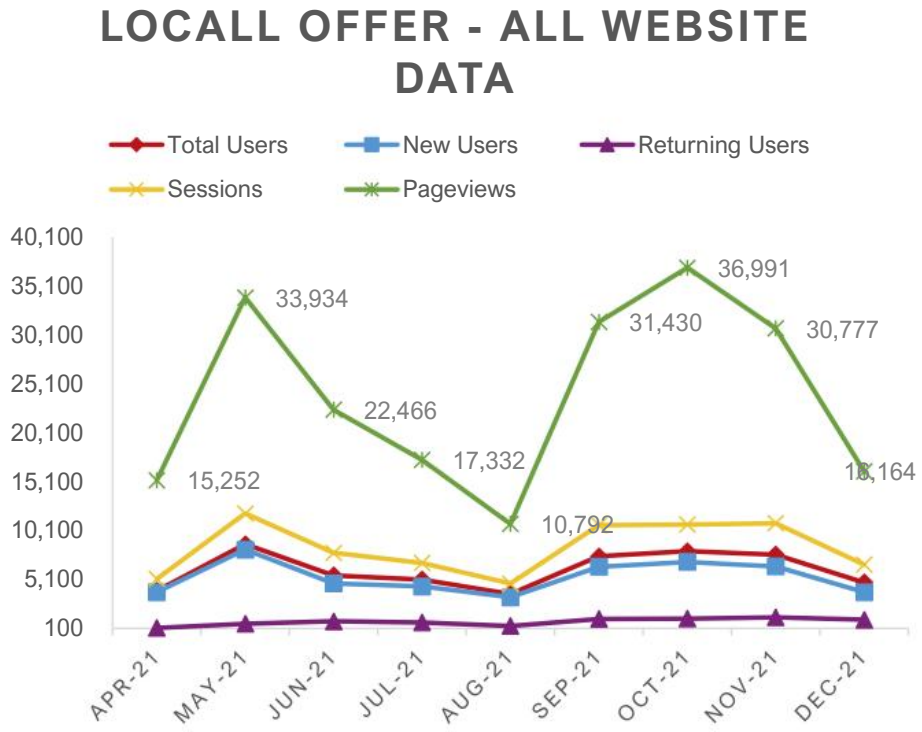
- Working closely with our partners to develop a monthly timetable for timely collection of data
- Developing an SOP (Standard operating Procedure) for consistence data reporting
- Make dashboard available for the SEND Board on a monthly basis
- Updating KPI methodologies with current information
- Work closely with the project team, stakeholders on the navigation of dashboard

Accelerated Progress Plan Objectives

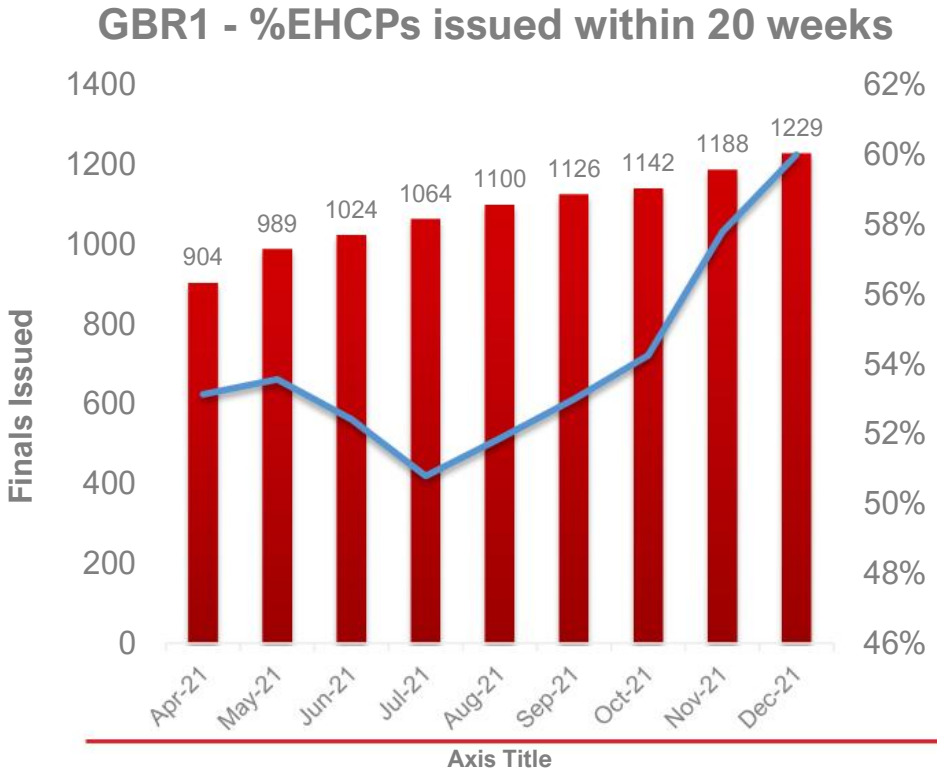
Objective	Area of Significant Weakness	Improvement Projects at a glance
1. System Leadership	• Strategy • Inter-agency working • Local Offer	• Refresh the SEND Strategy • Develop a Joint Working Protocol with Standard Operating Procedures across the partnership • Develop and Implement a Learning and Development Strategy across the partnership • Improve the Local Offer Website • Improve Data Management
2. Getting the basics right – identifying and assessing need	• Coordination of Assessments • Quality of EHCPs • Waiting Times	• Build a sustainable SENAR service • Improve the EHNCA and Annual Review Processes • Upgrade the Case Management System • Agree a Quality Assurance Framework • Improve waiting times for Therapies and Neuro-Developmental Pathways
3. Working Together Well	• Co-Production • Parental Engagement • Parental Satisfaction	• Develop and implement a co-production and engagement framework and plan • Set up a Voluntary Sector Partnership Group • Develop and implement a communications strategy • Launch Parent Portal as part of the SENAR Case management System Upgrade • Agree and sign a Partnership Compact • Review and Strengthen the role of SENDIASS
4. Pathways – meeting need and improving outcomes	• Academic Progress • Attendance and Exclusions • Employment	• Develop an Inclusion Strategy • Deliver the Developing Local Provision project • Review the Children Out of School Process for CYPs with EHCPs • Review the allocation of the HNB • 14-19 Review of Employment Pathways for YP with SEND • Review of Internal Processes to ensure that CYPs pathways are correctly tracked

Objective 1 – Data Analysis – Local Offer

- For this objective, the data is suite is under developed. Once work will commence on the refresh of the SEND Strategy, baselines will be drawn and the programme can start monitoring the benefits for Objective 2.
- Nevertheless, green shoots can be observed on the use of the Local Offer.

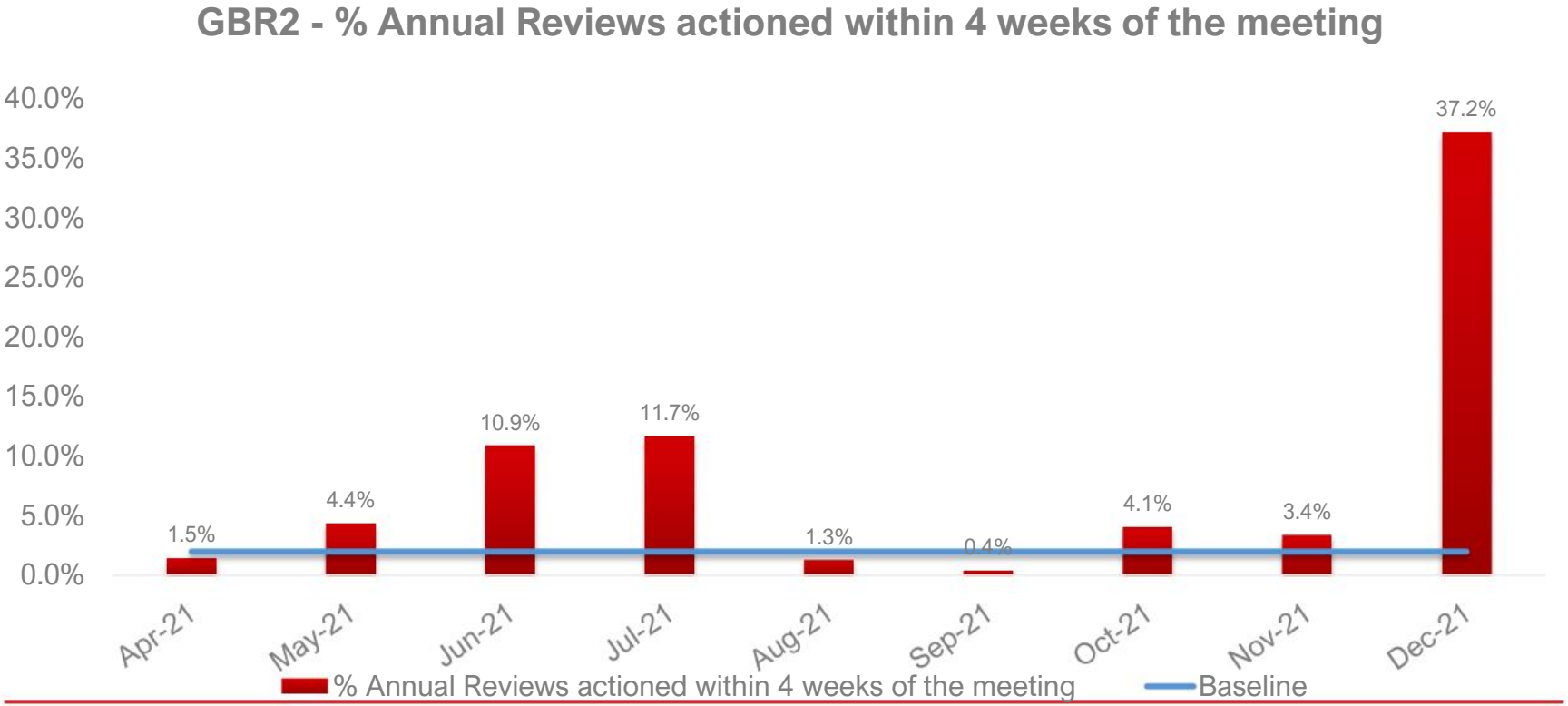


Objective 2 – Data analysis – EHC Needs Assessments



- The % of EHCPs issued within 20 weeks has increased from 53% in May 2021 to 60% in December 2021 (12 months rolling), with 1229 EHCPs issued in the last 12 months.
- The national average of EHCPs issued in 20 weeks is at 58%.

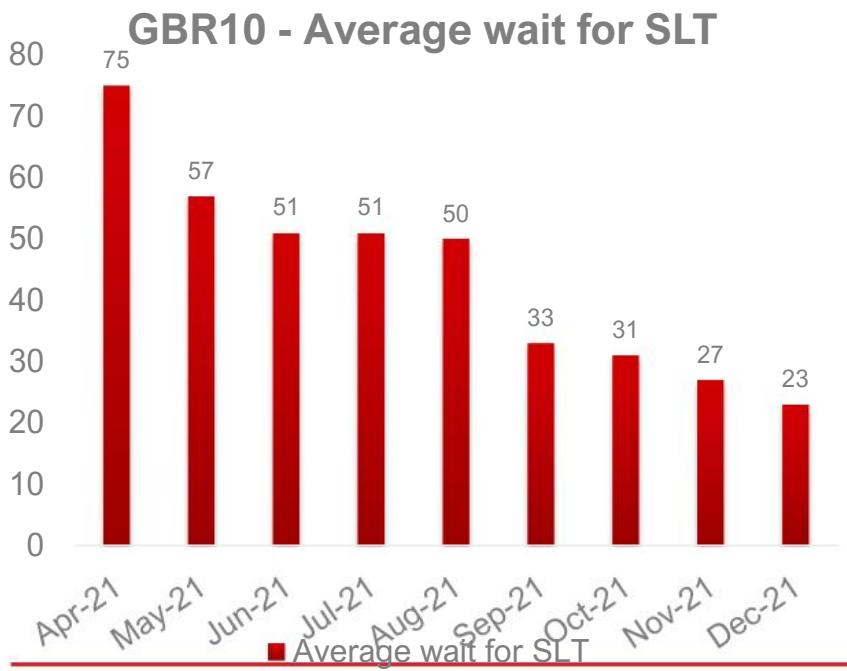
Objective 2 – Data Analysis – Annual Reviews

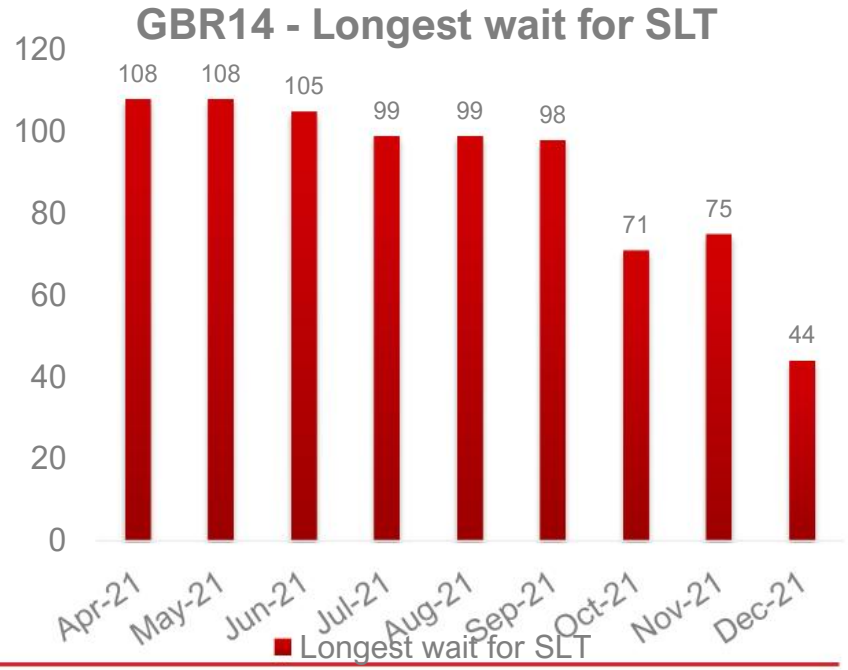


Objective 2 – Data Analysis – % of NEETs

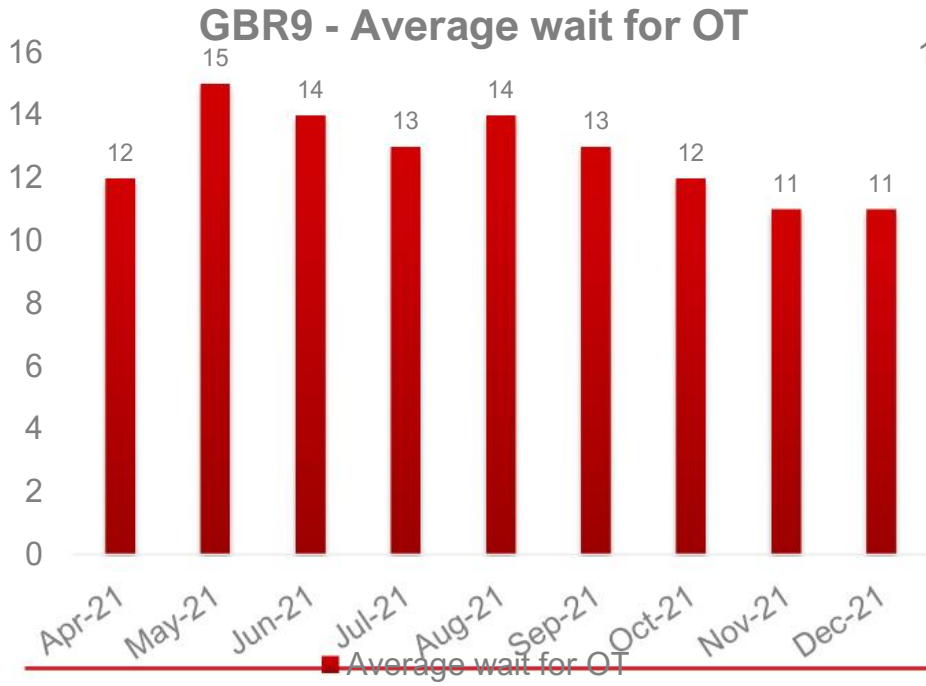
- Due to the increased capacity in the SENAR service, the percentage of children and young people with EHCPs that are NEET (Not in Education Employment and Training) has dropped from 9% (cc. 990 individuals) in May 2021 to 6.1% (cc. 650) in December 2021.
- This compares to a national average of 2.5%.

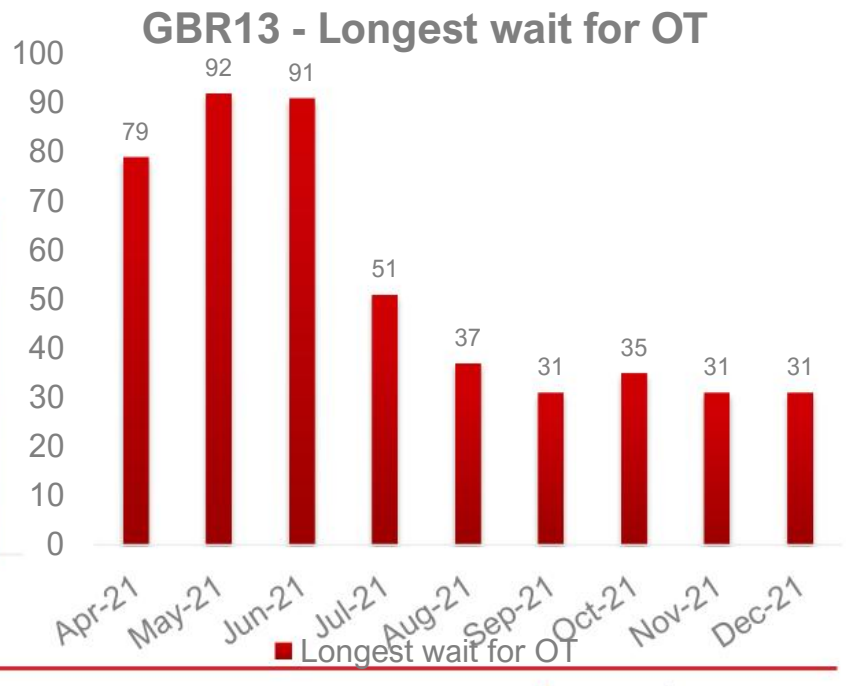
Objective 2 – Data Analysis – Waiting times SLT



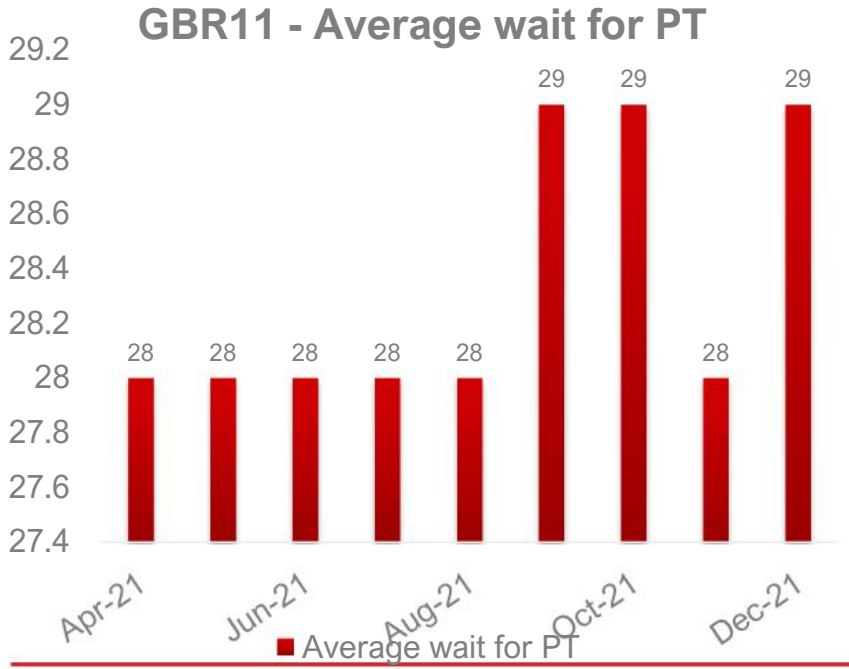


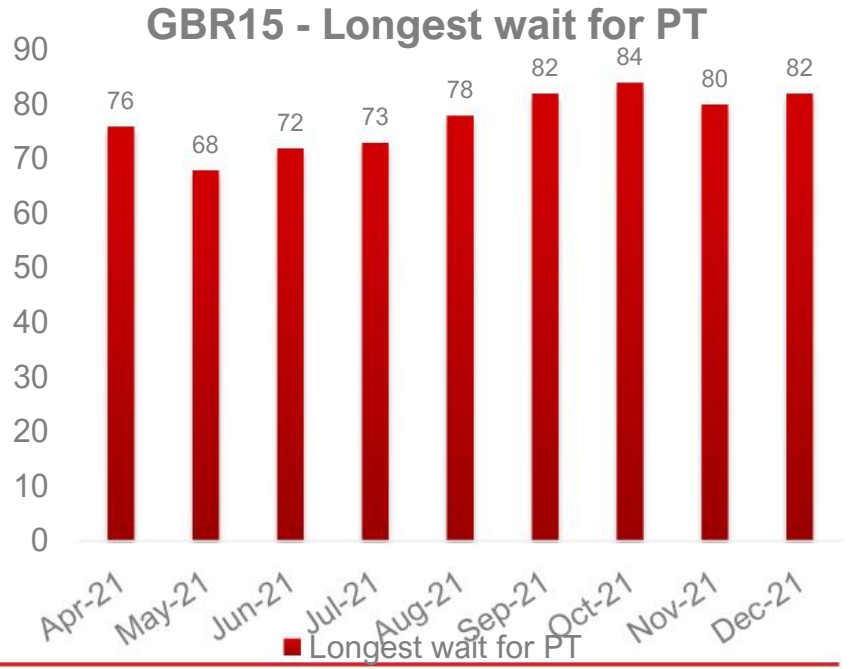
Objective 2 – Data Analysis – Waiting times OT



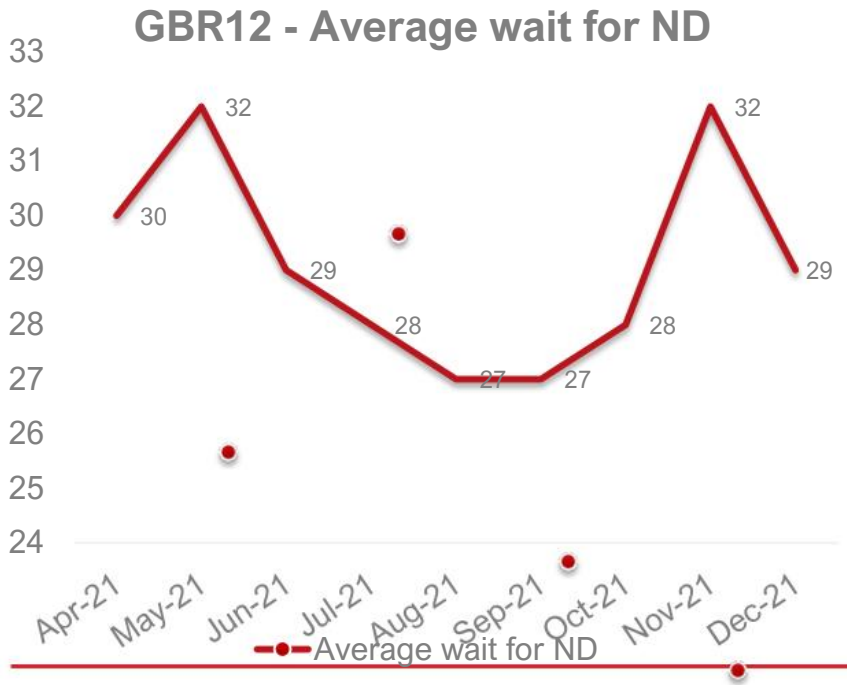


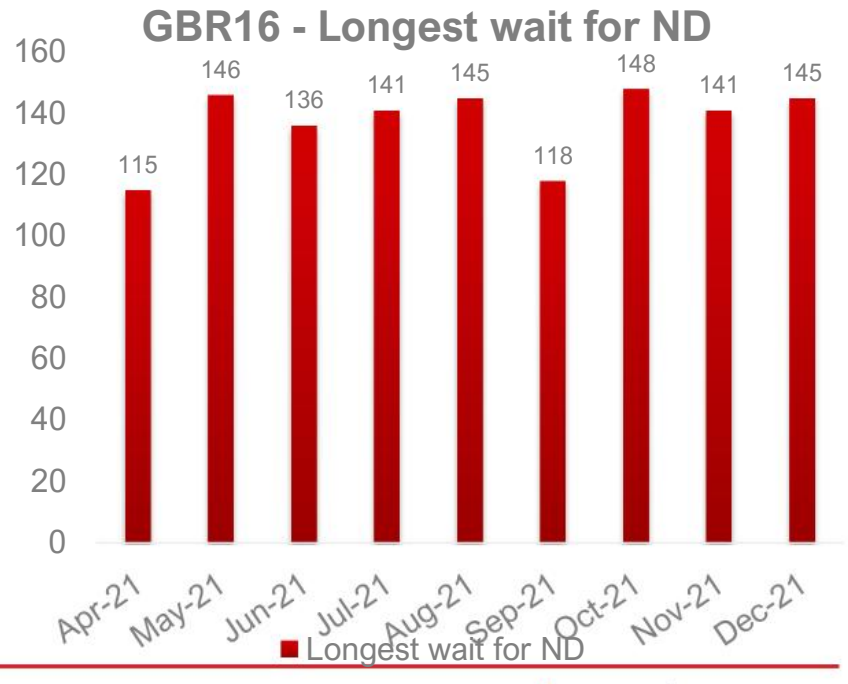
Objective 2 – Data Analysis – Waiting times PT





Objective 2 – Data Analysis – Waiting times ND Pathway





Objective 3 – Data Analysis – Appeals and Complaints

- More work is needed on Objective 3 in order to baseline data.
- In the last 6 months Birmingham has had an average of 41 appeals logged per month, in comparison with 21 appeals per months in 2020/21. (59% are around placement and 15% are around refusal to asses).
- This represents a rate of 2.52 out of appealable decisions, compared to a national average of 1.74.
- Complaints for SENAR are currently sitting at 14 (was 137 in November). Dedicated officers have been assigned and training delivered to corporate complaints team to align the corporate procedure. More officers in the service has led to less complaints around communication and the majority of complaints are in relation to lack of special school places.

Objective 4 – Data Analysis

- More work is needed on Objective 4 in order to baseline data.

e.g. working with Head Teachers to develop a mechanism through which we collect attainment and progress data for children and young people with SEND, as part of the Developing Local Provision (DLP) project.

PROUD HOST CITY
BIRMINGHAM 2022
commonwealth games

@BhamCityCouncil

@birminghamcitycouncil

@birminghamcitycouncil

www.birmingham.gov.uk

NHS
Birmingham and Solihull
Clinical Commissioning Group

THE RISE

BIRMINGHAM PARENT CARER FORUM

BIRMINGHAM CHILDREN'S TRUST

Birmingham City Council