

Younger Adult Day Service Consolidation

Lessons Learnt

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Timeline

Decisions

- Budget and Business Plan based on closure of two centres – March 2016
- Business case to propose Fairway and Advanced Enablement as centres to close – June 2017
- Officer Report in January 2018 setting out progress to date on implementation
- Cabinet Report February 2018 to close Advanced and setting out further work for Fairway - ongoing consultation, social work engagement and alternative provision

To note – Day Opportunity Strategy development agreed in January 2018 coproduction on having a good day and Internal Service Consultation

January 2016	Cabinet Budget processes and consultation
January 2016	People Directorate Budget Consultation
February 2016	Citizen Voice meetings at Younger Adults Day care
April to November 2017	Older Adult Day Care closure – meetings, social work reviews, Staff Consultation
June 2017	Management Business Case approved by Management Team and Cabinet Member
September 2017	Ward Councillor and Member of Parliament Briefing Note and Business Case
September 2017	Letter to Service Users Meetings with Service Users Meetings with Carers
October 2017	Meeting with staff and Trade Union (individual and collective)
November 2017	Social Work Reviews
November 2017	Further Consultation at Fairway as a result of feedback from service users and carers
January 2018	Advanced Enablement closes
Ongoing	Social work engagement at Fairway

ISSUES

- Delay between Budget Consultation and Service Delivery action
- Changes in Senior Management
- Stakeholder analysis
- Lack of a genuine coproduction approach

New Way of Working

- Adult Social Care Vision (Cabinet October 2017) underpinned by Coproduction
- Coproduction is an open process and often led by Peer/Service User Champions
- Bottom up – centred around the person and the person comes first
- Others work to direct ideas or test models (carers, staff, professionals, Elected Members, local Councillors, local leaders)

This is a very new way of working locally and will take time to develop and evolve. It cant be rushed!

Example – Day Opportunity Strategy

- Vision articulated at Cabinet December 2017 with direction from National and local learning
- Open events with Service Users
- Carers events
- Provider engagement events
- Independent review included meetings and interviews with service users and staff
- Paper to Cabinet planned for July 2018
- Coproduction group will lead change

Paradigm shift – from Decide – Consult – Decide to ongoing discussion and development.



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