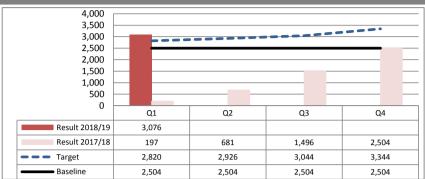
### Appendix A - Performance Monitoring April to June 2018

Measures:	67			J 41101	a <b>20</b> i	,	mary of Performance		Frequency	
Reported this quar		18	(including 2	trend m	easures witho	ut a target)	Quarterly Measure	s Q1	Monthly	Dueferned
RAG Summary:	*	✓	•	<b>A</b>	N/A	Trend	·	or 2018/19	<b>Q</b> uarterly	Preferred direction
	2	6	4	4	49	2	Annual Measure	s 18/19	1/2 Yearly Annual	of travel
Outcome 1:					ity to learn, w	ork and invest in		N1/A	^	
★ Blue 1 ✓ Green 0			of jobs create am citizens		d into educatio	on/training & employment throu	igh employment support activity	N/A ★	A Q	$\triangle$
• Amber 0			of apprentice			mradining & omploymont and	gir omployment dappert douvity	N/A	A	$\triangle$
▲ Red 0	1.1.4	Percent	age of adults	with an N	NVQ qualificati	on, verses national		N/A	Α	Δ
N/A 9			•	•		e national average		Not Available		$\nabla$
					ens across the			N/A	A	$\nabla$
					s starts and clo	enance should be considered		N/A N/A	A A	$\triangle$
		0				s where maintenance should be	pe considered	N/A	A	$\stackrel{\checkmark}{\nabla}$
		_			taken by bicyc			Not Available	Q	$\triangle$
Outcome 2:					o grow up in				_	
★ Blue 1						EHC) plans issued within 20 w	eeks, excluding exceptions	N1/Λ	Q	$\triangle$
✓ Green 1  • Amber 2						ealth Care Plan performance targets		N/A	A Q	$\nabla$
▲ Red 1						care and moving in with its ad	optive family	•	Q	$\nabla$
N/A 12		_	-		_	ation, Employment, and Training		✓	Q	Δ
					the youth just			Trend	Q	$\nabla$
			0		0 0	el of development - Early Year	9	N/A	A	$\triangle$
			_			g expected standard in Readin achieving strong pass (9-5) in E	0.	N/A N/A	A A	$\triangle$
						ipils compared to National pup		N/A	A	Δ
						ployment, education or training		*	Q	$\overline{\nabla}$
						ualified to at least level 3		N/A	Α	$\triangle$
						ualified to at least level 4		N/A	A	$\triangle$
			ı with SEN - F ı in Care – Pr					N/A	A A	$\triangle$
				_	eight or obese	at reception		N/A N/A	A	$\nabla$
			-		eight or obese			N/A	A	$\nabla$
	2.4.2	Number	of 2 year old	children	accessing flex	sible free entitlement to early e	ducation (EEE)	N/A	А	Δ
Outcome 3:		-	a fulfilling ci			reported that they had as much	a conial contact on they would like	N1/A	^	^
★ Blue 0 ✓ Green 1						reported that they had as mucr had as much social contact as	n social contact as they would like	N/A N/A	A A	$\triangle$
• Amber 1						residential care and nursing of		IN/A	Q	$\nabla$
▲ Red 2			d delayed trar	_		3		<u> </u>	Q	$\nabla$
N/A 3	3.2.3	Older pe	eople (65+) st	ill at hom	ne 91 days afte	er discharge from hospital into	re-enablement / rehabilitation services	N/A	Α	$\triangle$
						oice and control over their care port in paid employment	e through the use of direct payments	<b>→</b>	Q Q	$\triangle$
Outcome 4:			a great city t							
★ Blue 0					and green sp			N/A	A	$\triangle$
✓ Green 4 • Amber 1			e Recycling, F I household v		nd Green wast	e		• •	Q Q	$\triangle$
▲ Red 1						across a range of tenures		N/A	A	Δ
N/A 13						e Rented Sector as a result of	Local Authority intervention	✓	Q	$\triangle$
			built that are					N/A	1/2 Y	Δ
						ccommodation		<b>√</b>	Q	$\nabla$
			0	_	n sleepers acro ness is prevent	_		N/A	A Q	$\nabla$
						rels in the City's air quality mar	nagement areas (Ug/M3)	N/A	A	$\nabla$
						s air quality management area		N/A	Α	$\nabla$
	4.4.2	Reduce	i ditiodiato iv							
	4.5.1	Feeling	of safety outs		al area during			N/A	Α	$\triangle$
	4.5.1 4.5.2	Feeling Feeling	of safety outs of safety outs	ide in loc	cal area during cal area after d	ark	ta alexia	N/A	Α	Δ
	4.5.1 4.5.2 4.5.3	Feeling Feeling Comple	of safety outs of safety outs ted safeguard	ide in loo ling enqu	cal area during cal area after d iiries which inv	ark volved concerns about domesti	ic abuse	N/A Trend	A Q	$\overset{\triangle}{\triangledown}$
	4.5.1 4.5.2 <b>4.5.3</b> 4.6.1	Feeling Feeling Completed It is imposed	of safety outs of safety outs ted safeguard ortant to be a	ide in loo ling enqu ble to inf	cal area during cal area after d iiries which inv	ark	ic abuse	N/A <b>Trend</b> N/A	A <b>Q</b> A	$\begin{array}{c} \triangle \\ \nabla \\ \triangle \end{array}$
	4.5.1 4.5.2 <b>4.5.3</b> 4.6.1 4.6.2	Feeling Feeling Complet It is important of can info	of safety outs of safety outs ted safeguard ortant to be a luence decision	ide in loo ling enqu ble to infl ons	cal area during cal area after d iiries which inv uence decisio	lark volved concerns about domesti ns affecting my local area		N/A Trend	A Q	$\overset{\triangle}{\triangledown}$
	4.5.1 4.5.2 <b>4.5.3</b> 4.6.1 4.6.2 4.7.1	Feeling Feeling Complet It is import can information	of safety outs of safety outs ted safeguard ortant to be a luence decision inequalities b	ide in loo ling enqu ble to infl ons etween	cal area during cal area after d hiries which involuence decision wards: e.g. hea	ark volved concerns about domesti	male, female	N/A <b>Trend</b> N/A N/A	A <b>Q</b> A A	$\begin{array}{c} \triangle \\ \nabla \\ \triangle \\ \triangle \end{array}$
	4.5.1 4.5.2 <b>4.5.3</b> 4.6.1 4.6.2 4.7.1 <b>4.7.2</b>	Feeling Feeling Comple It is import I can info Reduce Percent New Re	of safety outs of safety outs ded safeguard ortant to be a luence decision inequalities be age of gap re- sidents' surve	ide in loo ling enqual ble to infloons between valuction of by measu	cal area during cal area after d iiries which inv uence decisio wards: e.g. hea of people living ure about citize	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the cens' pride in the city	male, female city	N/A Trend N/A N/A N/A	A Q A A 1/2 Y	
	4.5.1 4.5.2 <b>4.5.3</b> 4.6.1 4.6.2 4.7.1 <b>4.7.2</b>	Feeling Feeling Complei It is import I can infi Reduce Percents New Re Increase	of safety outs of safety outs ded safeguard outs to be a luence decision inequalities be age of gap residents' surved number of	ide in loo ling enqu ble to infl ons etween v duction of ey measu internation	cal area during cal area after d iiries which inv uence decisio wards: e.g. hea of people living ure about citize	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the cens' pride in the city	male, female	N/A Trend N/A N/A N/A	A Q A A 1/2 Y Q	△ ▽ △ △ ▽
Outcome 5:	4.5.1 4.5.2 <b>4.5.3</b> 4.6.1 4.6.2 4.7.1 <b>4.7.2</b> 4.7.3 4.8.1	Feeling Feeling Comple It is import I can inf Reduce Percent New Re Increase commun	of safety outs of safety outs of safety outs led safeguard or tant to be a usence decision inequalities bage of gap residents' surved number of hittes and librations.	ide in loo ling enqual ble to infloons between a duction of ey measu internation	cal area during cal area after d iiries which inv uence decisio wards: e.g. head f people living ure about citized onal, sporting,	lark volved concerns about domestins affecting my local area alth, educational achievement, in the city and working in the ciens' pride in the city cultural and major events in our	male, female city ur landmark venues, shared spaces,	N/A <b>Trend</b> N/A N/A N/A N/A	A Q A A 1/2 Y Q A	
Outcome 5:  ★ Blue 0	4.5.1 4.5.2 <b>4.5.3</b> 4.6.1 4.6.2 4.7.1 <b>4.7.2</b> 4.7.3 4.8.1	Feeling Feeling Comple It is import I can inft Reduce Percent: New Re Increase commun	of safety outs of safety outs of safety outs sted safeguard ortant to be a luence decision inequalities bage of gap residents' surved number of hittes and librasidents gain	ide in loo ling enqual ble to infloons between a duction of ey measu internation aries	cal area during cal area after d iiries which inv uence decisio wards: e.g. hea of people living are about citize onal, sporting, imum benefit	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the cens' pride in the city	male, female city  ur landmark venues, shared spaces, vealth Games	N/A <b>Trend</b> N/A N/A N/A N/A	A Q A A 1/2 Y Q A	
	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 Birmin 5.1.1	Feeling Feeling Complet It is import I can inf Reduce Percent New Re Increase commun Ingham rev Volume	of safety outs of safety outs of safety outs sted safeguard or tant to be a luence decision inequalities be age of gap residents' surved number of hittes and librasidents gain of Games co	ide in loo ling enqu ble to infl ons etween v duction o ey measu internatio aries the max ntracts a	cal area during cal area after during cal area after durines which invaluence decision wards: e.g. head for people living are about citized onal, sporting, imum benefit warded to Birn	lark rolved concerns about domestins affecting my local area alth, educational achievement, in the city and working in the cens' pride in the city cultural and major events in out	male, female city  ur landmark venues, shared spaces,  vealth Games es	N/A Trend N/A N/A N/A N/A N/A N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✔ Green         0           • Amber         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 Birmin 5.1.1 5.1.2 5.2.1	Feeling Feeling Comple It is imputed in a second in a	of safety outs of safety outs of safety outs of safety outs ted safeguard or and to be all uence decision inequalities bage of gap residents' surved number of nities and librasidents gain of Games co of / development and use of h	ide in lociling enquible to infloors between with duction control of the control	cal area during cal area after during cal area after durines which invuence decision wards: e.g. head of people living are about citized chal, sporting, imum benefit warded to Birmustainable busid well-being in	lark rolved concerns about domestins affecting my local area alth, educational achievement, in the city and working in the city cultural and major events in out from hosting the Commonwhingham/W Midlands companitiness on the back of the Game ititatives	male, female city  ur landmark venues, shared spaces,  vealth Games es	N/A Trend N/A N/A N/A N/A N/A N/A N/A N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✓ Green         0           ● Amber         0           ▲ Red         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 Birmin 5.1.1 5.1.2 5.2.1 5.2.2	Feeling Feeling Comple It is import It can inf Reduce Percent New Re Increase commun Igham re Volume Volume Creatior Percent	of safety outs of safety outs of safety outs of safety outs ted safeguarc ortant to be a unence decision inequalities beage of gap residents' surved number of hittes and libra sidents gain of Games co of / developm and use of hage rise in yo	ide in lociling enquible to infloors letween viduction color by measuinternation aries  the max ntracts and ment of sidealth and ung people.	cal area during cal area after during cal area after durings which invaluence decision wards: e.g. head for people living are about citized chall, sporting, fimum benefit warded to Birm ustainable busid well-being in one and adults	lark rolved concerns about domestins affecting my local area alth, educational achievement, in the city and working in the ciens' pride in the city cultural and major events in out from hosting the Commonwhingham/W Midlands companitions on the back of the Game hittatives engaged in physical activity	male, female city  ur landmark venues, shared spaces,  vealth Games es ss	N/A Trend N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✔ Green         0           • Amber         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.3 4.8.1 Birmin 5.1.1 5.1.2 5.2.1 5.2.2 5.3.1	Feeling Feeling Comple It is imp I can inf Reduce Percent New Re Increase commun Igham re Volume Volume Creatior Percent Delivery	of safety outs of safety outs of safety outs of safety outs ted safeguard ortant to be a unuence decision inequalities bage of gap residents' surved number of nities and libra sidents gain of Games co of / developm and and use of I age rise in yo of the transp	ide in lociling enquible to inflore setween with the control of th	cal area during cal area after during cal after a	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the city cultural and major events in out  from hosting the Commonwhingham/W Midlands companitiness on the back of the Game initiatives engaged in physical activity ructure on time and on budget	male, female city  ur landmark venues, shared spaces,  vealth Games es	N/A Trend N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✓ Green         0           ● Amber         0           ▲ Red         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 Birmin 5.1.1 5.1.2 5.2.1 5.2.2 5.3.1 5.3.2	Feeling Feeling Comple It is imp I can inf Reduce Percent New Re Increase commur Igham re: Volume Volume Creatior Percent: Delivery Commu	of safety outs of safety outs of safety outs of safety outs ted safeguard ortant to be a successful of safety outs. It is age of gap residents' surved number of nities and librasidents gain of Games co of / developm and use of hage rise in yo of the transpnity use of sp	ide in lociling enquible to inflore setween with the control of th	cal area during cal area after d diffes which invaluence decision wards: e.g. head of people living are about citized onal, sporting, imum benefit warded to Birmustainable burn die well-being in die and adults porting infrastructure – n	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the city cultural and major events in out  from hosting the Commonwhingham/W Midlands companitiness on the back of the Game initiatives engaged in physical activity ructure on time and on budget naking the master plans a real	male, female city  ur landmark venues, shared spaces,  vealth Games es es	N/A Trend N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✓ Green         0           ● Amber         0           ▲ Red         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.3 4.8.1 Birmin 5.1.1 5.1.2 5.2.1 5.2.2 5.3.1	Feeling Feeling Comple It is imput I can inf Reduce Percent New Re Increase commun Increase Volume Volume Creatior Percent Delivery Commu Apprent	of safety outs of safety outs of safety outs of safety outs ted safeguard or tank to be a uuence decisii inequalities bage of gap residents' surved number of nities and libra sidents gain of Games co of / developm a nad use of hage rise in yo of the transp nity use of spiceships/skills	ide in lociling enquible to inflore ons one duction of a course of the courses of the course of the	cal area during cal area after during cal area after during which invuence decision wards: e.g. head feed population of people living are about citized on all, sporting, imum benefit warded to Birmustainable busing in ole and adults porting infrastructure — nextentry level emisting after the properties of the propert	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the city cultural and major events in out  from hosting the Commonwhingham/W Midlands companitiness on the back of the Game initiatives engaged in physical activity ructure on time and on budget naking the master plans a real	male, female city  ur landmark venues, shared spaces,  vealth Games es	N/A Trend N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✓ Green         0           ● Amber         0           ▲ Red         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 <b>Birmin</b> 5.1.1 5.1.2 5.2.1 5.2.2 5.3.1 5.3.2	Feeling Feeling Comple It is imput I can inf Reduce Percent New Re Increase commun Ingham rei Volume Volume Creatior Percent Delivery Commun Apprent Games Internsh	of safety outs of safety outs of safety outs of safety outs ted safeguard or tant to be all uence decision inequalities bage of gap residents' surved number of hities and libra sidents gain of Games co of / developm and use of lager ise in yo of the transponity use of spiceships/skills related industips and skills	ide in lociling enquible to inflore on so in so	cal area during cal area after during cal area after durings which invituence decision wards: e.g. head for people living are about citized onal, sporting, imum benefit warded to Birmustainable busing during infrastructure—in element of the control of the contr	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the city cultural and major events in out  from hosting the Commonwningham/W Midlands companities on the back of the Gamenitiatives engaged in physical activity ructure on time and on budget naking the master plans a real inployment offered to unemploy g, cleaning, technology etc.	male, female city  ur landmark venues, shared spaces,  vealth Games es es	N/A Trend N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✓ Green         0           ● Amber         0           ▲ Red         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 <b>Birmin</b> 5.1.1 5.1.2 5.2.1 5.3.2 5.3.1 5.3.2	Feeling Feeling Comple It is imput I can inf Reduce Percent New Re Increase commun Ingham rei Volume Volume Creatior Percent Delivery Commun Apprent Games Internsh business	of safety outs of safety outs of safety outs of safety outs ted safeguard ortant to be all uence decision inequalities bage of gap residents' surved number of hities and libra sidents gain of Games co of / developm and use of lager ise in yo of the transponity use of spiceships/skills related industips and skills sees	ide in lociling enquole to infloors between we duction of the cares of the max internation of the cares of the max intracts and the care of substituting the courting infloors of the courses or the courses of the course of the courses of the courses of the courses of the course of the cours	cal area during cal area after during cal area after durines which invituence decision wards: e.g. head for people living are about citized charles are about citized charles are about citized charles are about citized charles are about control charles are area.	lark  volved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the city cultural and major events in out  from hosting the Commonwningham/W Midlands companities on the back of the Game ititatives engaged in physical activity ructure on time and on budget making the master plans a real apployment offered to unemploy g, cleaning, technology etc.  alt offered and delivered by Ga	male, female city  ur landmark venues, shared spaces,  vealth Games es e	N/A Trend N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✓ Green         0           ● Amber         0           ▲ Red         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 Birmin 5.1.1 5.1.2 5.2.1 5.2.2 5.3.1 5.3.2 5.4.1 5.4.2 5.5.1	Feeling Feeling Comple It is import It can inf Reduce Percent New Re Increase commun Igham re Volume Volume Creatior Percent Delivery Commu Apprent Games Internsh busines: Commu	of safety outs of safety outs of safety outs of safety outs led safeguare ortant to be a unence decision inequalities be age of gap residents' surved number of hittes and libra sidents gain of Games coof / developm and use of hage rise in yo of the transphity use of spiceships/skills rips and skills ses nity volunteer	ide in lociling enquible to inflore settween we duction consistent of settween with the maximum peoport and secontring inflored settween with the maximum peoport and secontring inflored settween we developed the maximum peoport in the maximum peoport in the secontring inflored settween sett	cal area during cal area after during cal area after during cal area after during wards: e.g. head for people living are about citized chall, sporting, fimum benefit warded to Birm ustainable busing de well-being in cole and adults porting infrastructure — newentry level emergenet as a resudelivered as a diverse delivered as a	lark  rolved concerns about domestins affecting my local area  alth, educational achievement, in the city and working in the city cultural and major events in out  from hosting the Commonwaningham/W Midlands companitioness on the back of the Game intitatives engaged in physical activity ructure on time and on budget ructure on time and on budget ructure of time and on budget ructure on time an	male, female city  ur landmark venues, shared spaces,  vealth Games es es es es es er	N/A Trend N/A	A Q A A 1/2 Y Q A	
★ Blue         0           ✓ Green         0           ● Amber         0           ▲ Red         0	4.5.1 4.5.2 4.5.3 4.6.1 4.6.2 4.7.1 4.7.2 4.7.3 4.8.1 <b>Birmin</b> 5.1.1 5.1.2 5.2.1 5.2.2 5.3.1 5.3.2 5.4.1 5.4.2 5.5.1 5.5.2	Feeling Feeling Comple It is import It is in	of safety outs of safety outs of safety outs of safety outs ted safeguard ortant to be a unuence decision inequalities be age of gap residents' surved number of nities and libra sidents gain of Games coof / developm and use of lage rise in you of the transprity use of spiceships/skills related industries and skills sees nity volunteer games to cree	ide in lociling enquible to infloors between with duction constitution of the constitu	cal area during cal area after during cal area after during cal area after during wards: e.g. head for people living are about citized chall, sporting, fimum benefit warded to Birm ustainable busing de well-being in cole and adults porting infrastructure — newentry level emergenet as a resudelivered as a diverse delivered as a	lark rolved concerns about domestins affecting my local area alth, educational achievement, in the city and working in the city cultural and major events in out from hosting the Commonwaningham/W Midlands companitioness on the back of the Game altitutives engaged in physical activity ructure on time and on budget making the master plans a real imployment offered to unemploy g, cleaning, technology etc. alt offered and delivered by Ga a result of the Games (e.g. 'spr enship projects and ensure tho	male, female city  ur landmark venues, shared spaces,  vealth Games es e	N/A Trend N/A	A Q A A 1/2 Y Q A	

### Outcome 1: Birmingham is an entrepreneurial city to learn, work and invest in

### 1.1.2 Birmingham citizens supported into education/training & employment through employment support activity



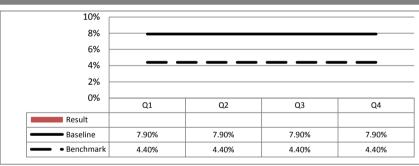
### Commentary:

The cumulative performance as at the end of Quarter 1 2018 is 3,067, against a cumulative target of 2,820. This includes 563 young people supported into education, training or employment through the Youth Promise Plus project. This significant number reflects the fact that contracted provision within the project came to an end in July and the young people supported by these contracts progressed into their destinations.

Pre	eferred direction of travel:
	Δ
	Bigger is better
	Status:
Q4-17	RED
Q1	BLUE
Q2	
Q3	
Q4	
	Variance from target:
	+256.0
	Year-end Target:
	3,344

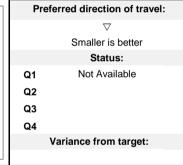
A cumulative result which is not comparable with the previous year. To meet our end of contract target we will need an increase of 268 by end of year

### 1.2.1 Birmingham's unemployment rate verses the national average via International Labour Organisation Unemployment



### Commentary:

Data for the period ending June 2018 is due to be released in October 2018.



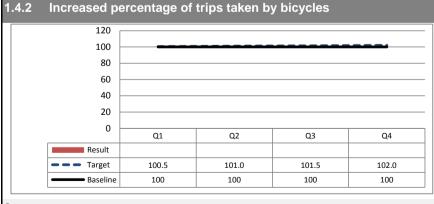
### Year-end Target:

No target set

### Benchmark:

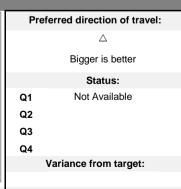
4.40%

National average



### Commentary:

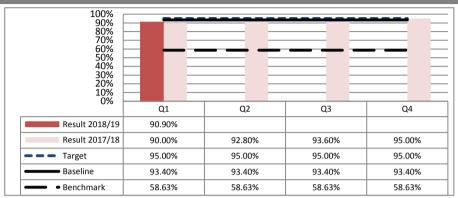
Result not available for this period, awaiting finalisation of the contract with our new supplier, CA Traffic



### Year-end Target:

102

### 2.1.1 Percentage of new Education Health Care (EHC) plans issued within 20 weeks, excluding exceptions



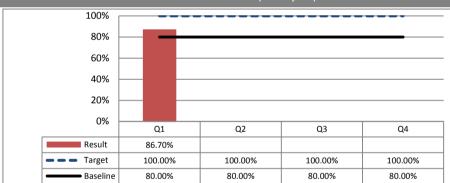
### Commentary:

Within tolerance - Up to end of March there was a focus on ensuring that all Statements were transferred over to Education and Health Care Plans (EHCPs). This has had a knock on effect on the EHC plans completed in May and June. The figures are now picking up - for the end of June 10 out of 11 plans were completed in the 20 week timescale.

Prefe	rred direction of travel:
	Δ
	Bigger is better
	Status:
Q4 -17	GREEN
Q1	AMBER
Q2	
Q3	
Q4	
Va	riance from target:
	-4.1%
	Year-end Target:
	95%
need an a	our 2018/19 target we will verage increase of 1.4% per over the next 3 quarters.
	Benchmark:
	58.63% National average

### 2.1.3 Children's Trust meeting or exceeding their performance targets

Total of 15 individual indicators monitored separately as part of the contract



### Commentary:

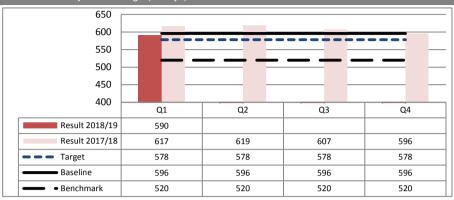
13 of the 15 Birmingham contract key performance indicators met target. KPI's below target are;

- Percentage of referrals with a decision within 24 hours (bigger is better, result of 81% against the 85% target).
- Average caseload of qualified social workers (smaller is better, result of 16 against the target of 15).

# Preferred direction of travel: A Bigger is better Status: Q1 RED Q2 Q3 Q4 Variance from target: -13.3% Year-end Target: 100%

To meet our 2018/19 target we will need the 2 KPI's within the contact to be on track or above their individual set targets, and, performance against the 13 KPI's to either remain on target or improve over the next 3 quarters.

### 2.1.4 Average length of time from a child entering care and moving in with its adoptive family Three years average (in days)



### Commentary:

Within tolerance - This indicator is measured as an average over a 3 year period and although there has been a steady decrease in the number of days indicating improved performance our result of 590 days is above our target of 578 days and the national average of 520 day. Actions to improve performance include;

- Monthly adoption monitoring meeting in each area office to improve timeliness
- increased understanding of and some take up of Early Permanence Planning (EPP)
- the introduction of bi-monthly profiling meetings to encourage consideration of internal adopters and children in the pipeline(rolling average for internal adoptive placements for Apr-July 2018 is 62.5% compared to an average of 50% internal placements last year)
- upturn in recruitment leading to greater placement choice- a robust marketing plan should encourage further interest
- increased children's social worker confidence due to weekly Post Adoption Support (PAS) service, improvements in paperwork arising from panel audit feedback loop e.g. Child Permanence Report (CPR) checklist and CPR training
- tenacity in achieving adoption for children with very complex needs
- impact of therapeutic training across adoption service, for staff and adopters e.g. families considering children with Foetal Alcohol Spectrum Disorder (FASD)
- more streamlined service from Medical advisors which mitigates delay

Pre	ferred direction of travel:	
	$\nabla$	
	Smaller is better	
	Status:	
Q1-17	GREEN	
Q1	AMBER	
Q2		
Q3		
Q4		
	Variance from target:	
	+12	
	Year-end Target:	

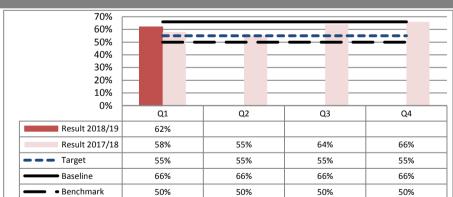
### 578

To meet our target we will need an average decrease of 4 days per quarter over the next three quarters.

### Benchmark:

520 National average

### 2.1.5 Percentage of care leavers who are in Education, Employment, and Training (EET)



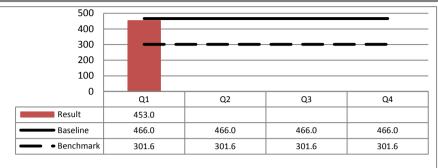
### Commentary:

On track - Performance is above target and there is ongoing work to maintain performance and ensure that Care Leavers have the best possible opportunity to access education, employment and training.

### Preferred direction of travel: $\wedge$ Bigger is better Status: Q1-17 N/A Trend **GREEN** Q1 Q2 Q3 Q4 Variance from target: +7.0% Year-end Target: 55% We have exceeded our 2018/19 Q1 target by 7% and performance is above the national average by 12%. Benchmark:

50% National average





### Preferred direction of travel: Smaller is better Status: Q1 Trend Q2 Q3 Q4 Variance from target:

### Commentary:

- In Birmingham the number of FTEs continues to fall in a national context where rates have been going up. Birmingham's performance is comparable with other core cities; however, rates remain above the national average.
- This Indicator is very much affected by the local 'landscape, including the policies, practices and targets of the Police. The Youth offending Service Partnership is overseeing a review and assessment of partners practices, as to their impact on the FTE rate; with the view of implementing mitigating actions were required.
- The Youth offending Service is reviewing the deployment of its seconded Police officers in relation to pre-court Think Family interventions and Joint Decision Making Panels (the latter relating to the administration of pre-court disposals)
- There are prevailing issues across the city in relation to gang activity and serious violent crime; where a significant number of young people involved have no previous involvement with services and where there is increasing evidence of the criminal exploitation of some of these young people by organised crime groups.
- As a response to these issues, there is now a comprehensive city wide partnership strategy in place addressing gangs and criminal exploitation, which is overseen by the Community Safety Partnership via a 'Gangs & Organised Crime Strategic Board' and operationalised through an 'Operational Group' (focusing on disruption and enforcement) and a 'Criminal Exploitation Panel' (focussing on the protection and prevention of vulnerable children and young people).

### Year-end Target:

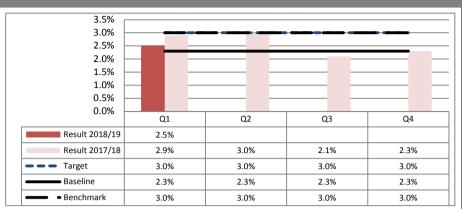
Trend

In comparison with the baseline the number of first time entrants has reduced from 466 to 453 (-2.78%). We are 151.4 above the National average of 301.6 and 69 above the Core City average of 384.

### Benchmark:

301.6 National average

### 2.3.1 The proportion of years 12 and 13 not in employment, education or training (NEET)



### Commentary:

The Department for Education (DfE) have released the June 2018 figures by local authority. The proportion of young people aged 16-18 who are NEET remains lower than the national average at 2.5 % compared to 3% for England. The mean indicator for Statistical Neighbours is 2.9%. As of June 2018, this equates to 681 NEET young people aged 16-18.

Significant work continues to reduce the proportion of young people, whose participation status is 'Not Known' (NK). In this period it remains high at 6.5% when compared to the England average of 3.1% The mean indicator for Statistical Neighbours is 2.7%. This equates to 1,753 young people. In the same period last year, the proportion of young people with a Not Known status was 6.9%. Work continues to improve timeliness in identifying current destinations of young people.

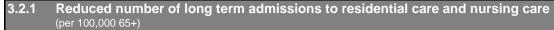
When the NEET and NK figures are combined for June 2018, under the new DfE methodology, the NEET figure is 9.2% (May 2018 - 9%) compared to 5.9% (May 2018 - 5.7%) for England.

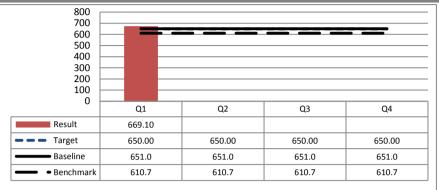
Pr	eferred direction of travel:		
	$\nabla$		
	Smaller is better		
	Status:		
Q4-17	BLUE		
Q1	BLUE		
Q2			
Q3			
Q4			
Variance from target:			
	-0.5%		
	Year-end Target:		
	3.0%		

At Q1, we have achieved our 2018/19 target set and performance is better than the national average by 0.5%.

### Benchmark: 3% National average

### Outcome 3: Birmingham is a fulfilling city to age well in





### Commentary:

In the 12 months up to June 2018, the rate of citizens aged 65+ admitted into permanent residential accommodation was reported as 669.1 per 100k population, above the target of 650 (smaller is better). This is due to a spike towards the end of quarter 4 and beginning of quarter 1. Our admissions are expected to come back within target as the year goes on.

### Preferred direction of travel: Smaller is better Status: Q4-17 N/A Q1 RED Q2 Q3 Q4 Variance from target: +19.1

### Year-end Target:

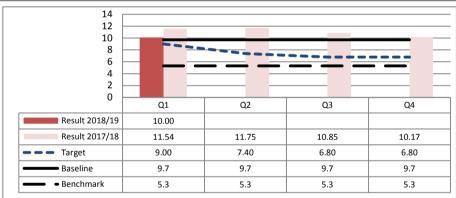
650.0

To meet our 2018/19 target we will need an average decrease of 6.4 per quarter over the next 3 quarters.

### Benchmark: 610.7 National average

### Reduced delayed transfers of care

Daily Average Delay beds per day per 100,000 18+ population - combined figure - Social Care only and Joint NHS and Social Care



### Commentary:

Reported a month in arrears, result of 10 relates to May 2018.

There has been a slight increase in the number of delays. This is due to the implementation of the framework contract and is expected to be a short term increase. Work has been ongoing with commissioning to ensure that impact is kept to a minimum.

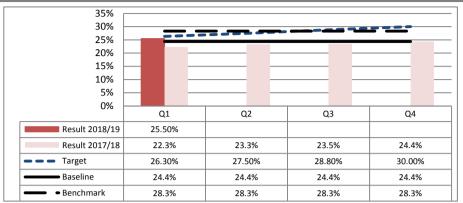
### Preferred direction of travel: $\nabla$ Smaller is better Status: Q4-17 **RED RED** Q1 Q2 Q3 Q4 Variance from target: +1.0 Year-end Target:

To meet our 2018/19 target we will need an average decrease of 1.1, per quarter, over the next 3 quarters.

### Benchmark: 5.3 National average

### Outcome 3: Birmingham is a fulfilling city to age well in

### More people will exercise independence, choice and control over their care through the use of 3.3.1 Uptake of Direct Payments



### Commentary:

The Direct Payments implementation plan was agreed at the Direct Payments board on 9 July and will be presented to the Health and Wellbeing Board on 31 July.

Pre	eferred direction of travel:
	Δ
	Bigger is better
	Status:
Q4-17	GREEN
Q1	AMBER
Q2	
Q3	
Q4	
	Variance from target:
	-0.8%
	Year-end Target:

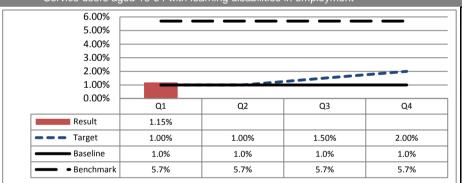
30.0%

To meet our 2018/19 target we will need an average increase of 1.5 over the next 3 quarters which will also put us above the national average.

### Benchmark:

28.3% National average

### 3.3.2 Proportion of adults a learning disability support in paid employment Service users aged 18-64 with learning disabilities in employment



### Commentary:

Adults Social Care and health are working with colleagues within the Economy Directorate to see how to best utilise the various funding streams available to improve employment outcomes for this client group. Through the new model of Social Work - Citizen employment aspirations will be supported where possible via point 1. Through wider work around prevention first and the development of community assets - the use of volunteering and social participation will be explored as the first step for some Citizens. The Service is working with CPS to ensure that similar to NEET indicators, the social value elements also consider apprenticeships for people with learning disabilities. The Day Opportunities Strategy was agreed by Cabinet in July 2018. This has set out the intention to develop employment opportunities.

### Preferred direction of travel: Δ Bigger is better Status: Q1

**GREEN** 

Q2 Q3

Q4

Variance from target:

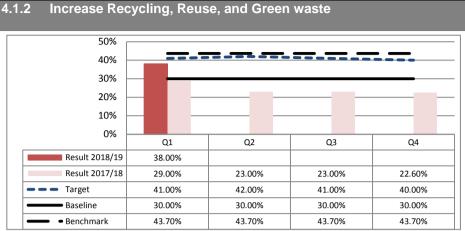
+0.2%

Year-end Target:

To meet our 2018/19 target we will need an average increase of 0.29, per quarter, over the next 3 quarters.

### Benchmark:

5.7% National average



### Commentary:

This is the percentage of the total waste disposed of that was reused, recycled or composted during the current financial year. The recycling figure includes recycled bottom ash. The estimated year to date figure of 38% is below the profiled target of 41% but within tolerance. However there was a reduction in bottom ash recycling due to a slight overrun of the planned maintenance shutdown of the Tyseley Energy Recovery Facility in April and minor plant issues in May. The introduction of the Waste Recycling Collection Officers is expected to assist in increasing recycling rates.

# Preferred direction of travel: A Bigger is better Status: Q4-17 RED Q1 AMBER Q2 Q3 Q4 Variance from target: -3.0% Year-end Target:

40%

To meet our 2018/19 target we will need an average increase of 0.7%, per quarter, over the next 3 quarters.

### Benchmark:

43.7% England average

### 4.1.3 Residual household waste per household Reduce collected household waste - kg per household 600 500 400 300 200 100 Q1 Q2 Q3 Q4 Result 140 Result 2017/18 408 545 Target 145 285 417 560 Baseline 545 545 545 545 Benchmark 557.3 557.3 557.3 557.3

### Commentary:

The Baseline and Benchmark figures are cumulative year end values. This is the average (mean) amount of residual waste collected directly from households. The estimated financial year to date figure of 140 kg per household is better than the profiled target of 145 kg per household but is an increase on the 137.99 kg colleted for the same period last year. The amount of collected household residual waste is estimated to be slightly higher in the first quarter (April to June) of this year compared to the same period last year. The introduction of the Waste Recycling Collection Officers is expected to assist in reducing the amount of collected residual waste

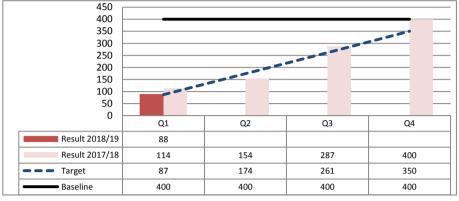
	Pre	ferred direction of travel:	
		$\nabla$	
		Smaller is better	
		Status:	
	Q4-17	GREEN	
	Q1	GREEN	
	Q2		
	Q3		
	Q4		
		Variance from target:	
		-5.0	
		Year-end Target:	
n)		560	

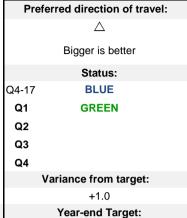
To meet our 2018/19 target we will need an average decrease of 140, per quarter, over the next 3 quarters.

### Benchmark: 557.3

England average







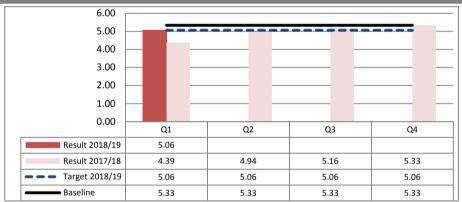
### Commentary:

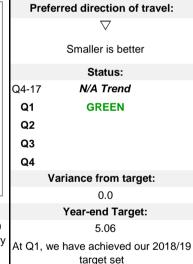
May figures slightly down on month however on target for first quarter.

To meet our 2018/19 target we will need an average increase of 104, per quarter, over the next 3 quarters.

350

### 4.2.4 Minimising households living in temporary accommodation



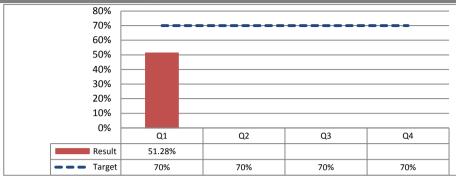


### Commentary:

The number of households living in temporary accommodation has stabilised at just below 2,300 households. Whilst this maintains baseline performance it is a stretch target as current temporary accommodations projections show continued increase in placements. The Service is currently drafting a policy to support discharging its duty to homeless households in to the private rented sector and is working with partners to maximise the number of properties available to move households on to.

Benchmark: 417 National average





### Commentary:

The total preventions and relief were 160 cases out of 312 received. This equates to 51.28% for quarter one against the target of 70%. If we were to have hit our 70% target we would have needed 218 cases at prevention or relief of the 312 to date. We would have needed an additional 58 cases to hit target

The Service has completed in excess of 2,400 Personal Housing Plans with households since the beginning of April when the Homeless Reduction Act was introduced with a target of 70% homelessness prevented or relieved. The Service is working with these households with a view to prevent homelessness, the Service is also working with new partners to prevent homelessness in more effective and challenging ways and hopes to see the impact of this also over the next quarter.

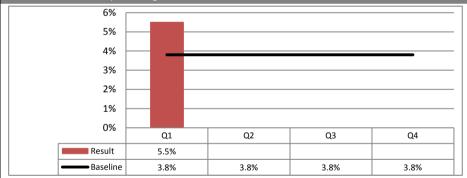
### 

### Year-end Target:

70%

A new revised measure for 2018/19 and not comparable with previous years.

### 4.5.3 Completed safeguarding enquiries which involved concerns about domestic abuse number and percentage



### Commentary:

In Quarter 1, there were 127 concerns raised involving allegations of Domestic Abuse of which 22 related to adults with care and support needs and resulted in a completed Section 42 Adult Safeguarding Enquiry. 5.5% of all completed Adult Safeguarding Enquiries involved allegations of Domestic Abuse.

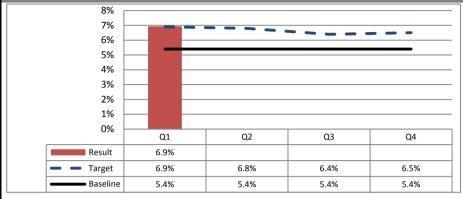
In the last 12 months there have been 114 completed Adult Safeguarding Enquiries where allegations of domestic abuse were involved. In these cases, at the conclusion of their enquiry, 89% of the adults stated that they had been supported to achieve the outcomes they wanted, 90% felt that they had been involved throughout their enquiry, 89% felt they had been listened to, 87% felt their wishes had been acted upon. 82% stated they felt safer and 79% felt happier as a result of the adult safeguarding intervention.

### Preferred direction of travel: Smaller is better Status: Q1 Trend Q2 Q3 Q4

### Year-end Target:

No target set
This measure represents a small and specific sub-set of the domestic violence in Birmingham- it is only for those subject to safeguarding enquiries e.g. those with social care needs. We will be able to benchmark 17/18 result towards the end of 2018, when national data is available.
However, this is to be used with caution due to a number of variables





## Preferred direction of travel: Smaller is better Status: Q4-17 BLUE Q1 GREEN Q2 Q3 Q4

### Commentary:

In the period 1st April to 30th June 2018 the average unemployment proportion across the 10 Birmingham wards with the highest unemployment levels stood at 8.5%. The corresponding figure for the 10 Birmingham wards with the lowest unemployment proportions was 1.6%. Therefore, the gap between the 10 best and worst performing wards stood at 6.9% points. The baseline uses the long term average gap for the corresponding quarter to avoid any issues with seasonal variation. Over the last 5 years the average gap in this period between the best and worst performing wards was 6.9% points and is therefore unchanged on the 5 year average. There are now more wards and the differential between the best and worst performing wards is wider thatn it was when there were only 40. This is because the wards are smaller and boundaries are more tightly drawn around concentrations of high and low unemployment than previously in the larger wards, hence the gap between the best and worst performing is wider. There are also some isues with the claimant count due to the roll out of Universal Credit which is pushing up the claimant count in the city. This will impact more in the areas with higher levels of benefit uptake.

### Year-end Target:

6.5%

6.9% is 1.5% above the baseline set at the start of the year. Changes to the ward boundaries has resulted in a wider gap. Targets have been amended in line with the new boundaries. An average reduction of 0.13% will need to be achieved in order to meet the end of year target of 6.5%.