

## 6. REVIEW OF OUTSTANDING ACTIONS – 11<sup>th</sup> December 2018

Ref No	Reported by	Nature of Complaint/Concern	Action Required	Responsibility	Target Date
16	Residents 25/05/2016	<p>Builders Wood Yard, Romford Close/Church Road – problems still ongoing with inappropriate customer parking; the police had visited the site and signage regarding parking had been erected by the owner, however the problems were still ongoing. Obstruction on the highway remained a policing matter, and it was agreed that the District Engineer and Sgt Lilwall would jointly visit the owner and advise accordingly regarding different delivery times and other alternative options. The matter would also be raised at the next Tasking Meeting.</p> <p>Residents were advised that there were no conditions attached to the original Planning Consent and this could not be changed retrospectively.</p> <p>Further visit made to site by Officers to discuss the ongoing concerns – a number of options being considered with owner.</p> <p>Update given- joint visit made to premises by District Engineer and Sgt Lilwall. Site inspection and assessment carried out. A number of concerns had been identified; District Engineer currently liaising with the Health and Safety Executive to see how the issues could be addressed.</p> <p>A letter of concern from the GP Surgery was read out at the meeting which gave details of a serious road accident as a result of obstruction/poor visibility caused by the ongoing parking problems at the site. Residents felt that the delivery times should be restricted, and called for a review given that this was the main cause of the daily obstructions.</p> <p>Cllr Tilsley suggested that an enlargement of the bus stop area</p>	<p>District Engineer &amp; Sgt Lilwall to carry out joint visit to the premises</p> <p>District Engineer/WMP</p> <p>Further update to be given</p>	<p>District Engineer &amp; Sgt Lilwall/WMP</p> <p>District Engineer/WMP</p>	<p>Next meeting /ongoing</p> <p>Next meeting/ ongoing</p>

	<p>could be a possible solution, and asked the District Engineer to investigate.</p> <p>05/07/17 - Update given – joint visit to owner; discussions ongoing regarding a number of options including possible relocation and introduction of TRO. Further update to be given at the next meeting</p> <p>04/10/17 – update given. TRO proposal had been drawn up; consultation had commenced on the proposal for no waiting or loading restrictions around the area affected. Further update to be given.</p> <p>17/01/18 – update given. District Engineer confirmed that the consultation had been completed for the TRO proposal. Arrangements had been made for the scheme to be advertised. Any objections received would need to be resolved before the scheme could be implemented. In the meantime, Cllr Tilsley and the District Engineer would continue to meet with the site owner to find a workable solution</p> <p>11/12/08 – update given. District Engineer advised that discussions were ongoing with the Parks Manager regarding parking restrictions/possible residents only parking on Radley Drive as part of the car park project in the Country Park. A further meeting discuss/agree a way forward would be held after the Christmas break. In the meantime, approval had been given to implement restrictions outside the builder's yard in Church Road. However, it was felt that it would be better to delay the TRO for the time being whilst discussions regarding the car park were ongoing as a holistic approach to the problem</p>	<p>District Engineer</p> <p>Further update to be given</p> <p>Further update to be given</p> <p>Progress report to be given at the next meeting</p>	<p>District Engineer/WMP</p> <p>District Engineer</p> <p>District Engineer</p> <p>District Engineer</p>	<p>Next meeting/ Ongoing</p> <p>Next meeting</p> <p>Next meeting/ Ongoing</p> <p>Next meeting/</p>
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		would be more effective than an ad-hoc one.			ongoing
23	Residents 13/07/2016	<p>Former Severn Trent Building – large tree in need of cutting back/pruning and general tidying up of site required. Cllr Anderson had contacted the site owner on several occasions, and had been recently advised that the building had been sold. The new owner was fairly local (Solihull) and future plans included refurbishing and selling on the building. No further progress made.</p> <p>Update given – Cllr Anderson had contacted the owner again without much success. It appears someone else had offered to purchase the site from the owner however, he was reluctant to sell. Cllr Anderson agreed to contact the Environmental Health Officer regarding enforcement action</p> <p>05/07/2017 – update given. Some improvements had been made, but progress had been slow</p> <p>04/10/17 – update given. No further progress made</p> <p>17/01/18 – update given. Cllr Anderson tried to contact the premises owner on several occasions without success. Several local businesses, including a local church had expressed an interest in buying the building, however all attempts at contact had been ignored. Environmental Health had been contacted for advice, however enforcement action could only be taken if the premise was insecure, unsafe or unkempt/vermin infested.</p> <p>25/09/18 – some progress had been made with tidying up of the site. Long-term plan for site unknown.</p>	<p>Cllr Anderson to continue to pursue</p> <p>Ward Cllrs to continue to pursue</p>	<p>Cllr Anderson</p> <p>Ward Cllrs</p>	<p>Ongoing</p> <p>Ongoing</p>

		11/12/18 – some renovations had been carried out, however the long-term plans for the use of the building were unknown even though the site had outline planning permission for apartments.	Monitoring of the site to be continued		Ongoing
33	Residents 05/10/2016	<p>Morrisons Supermarket – poor traffic design and layout to the site entrance, and that pedestrian safety was being compromised as the fillet was not sufficiently long enough to accommodate the vehicles. District Engineers had been in discussions with Morrisons, and work was due to commence on providing a clearer layout/directions to the site.</p> <p>Update given by District Engineer – to be added to the Locally Determined Schemes for consideration. Residents felt that consideration should be given to cross hatched box markings, and that as the layout appeared to be a design fault, the original traffic modelling plans should be revisited.</p> <p>05/07/2017 – update given. To be looked at as part of the S106 Wheatsheaf proposals</p> <p>04/10/2017 – update given by the District Engineer. Discussions still ongoing regarding what could be done; informal consultation to take place with traders, Cllrs and residents who lived within 50 meters of the junction. The Chairman advised that residents were planning to submit a petition in due course.</p> <p>17/01/18 – update given by the District Engineer. Has been added to the Locally Determined Scheme for consideration once</p>	<p>Ongoing</p> <p>Ongoing</p>	<p>District Engineer</p> <p>District Engineer</p>	<p>Next meeting /Ongoing</p> <p>Ongoing</p>

		<p>the budget for 2018/2019 was known. In the meantime, the Chairman advised that clearer signage/instructions was needed as drivers were still confused by the road/junction layout. Cllr Ward suggested that a filter signal should be added to the traffic light to clearly indicate that a right turn was needed. The District Engineer agreed to contact the traffic signals management team to see what could be done, and if the use of S106 monies or the Airport Sprint budget for this work could be considered.</p> <p>25/09/18 – the police had been asked to carry out surveillance at the junction due to the increase in dangerous driving manoeuvres. An update from the District Engineer was still required.</p> <p>11/12/18 - update given. Transportation Services looking to reconfigure layout. Discussions ongoing and meetings to be arranged with the District Engineer and Cllr Tilsley</p>	Ongoing	District Engineer	Ongoing
			Ongoing	District Engineer	Ongoing
			Ongoing		Ongoing
42	Resident 04/10/2017	<p>Smiths Car Showroom, Coventry Road – vehicles regularly exceeding the parking time limit</p> <p>17/01/18 – update given. The District Engineer advised that on several site visits made, the vehicles seen had not exceeded the parking time limit. Will continue to monitor.</p> <p>25/09/18 – update given. Traffic Enforcement officers were continuing to monitor and had been verbally abused by staff. Cars were also been driven along the pavement. Deepdale Ave and Campbells Green had also seen an increase in dangerous driving on the roads/pavements by staff/visitors to the car showroom. The policing team had been asked to investigate.</p>	<p>District Engineer to investigate</p> <p>Continue to Monitor</p> <p>Ongoing – continue to monitor</p>	<p>District Engineer</p> <p>District Engineer</p>	<p>Next/Future meeting</p> <p>Ongoing</p>

		11/12/18 – Update given. The traffic enforcement team had been asked to monitor and to issue fines where appropriate. The District Engineer would also consider what physical deterrent could be put in place.	Ongoing		Ongoing
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21	Residents 13/07/2016	<p>Arden Oak Road – inappropriate road use by drivers; increased use as a rat-run, speeding concerns and dangerous practices and manoeuvres by drivers trying to avoid the main roads. A recent Speed-watch activity had captured 112 vehicles, details of which had been passed on to the police. A number of other Speed-watch initiatives had been planned, and that Cllrs had supported a bid submitted by STAG for funding/improved equipment for further Speed-Watch initiatives.</p> <p>Residents felt that the delays/sequencing of the traffic lights at Eagle Court added to the traffic problems and that the slip road was poorly designed and unable to cope with the volume of traffic. Ward Chairman advised that Amey had been asked to review the matter and provide an update.</p> <p>Traffic congestion/tailbacks had increased; several side roads were now affected, including Shepheard and Cranes Park Roads. Residents expressed disappointment at the lack of action and progress made by Amey to effectively resolve the traffic light sequencing</p> <p>Update given by Amey – monitoring of traffic flow still ongoing. It also appears that Sat Navs systems offered Arden Oak and Cranes Park Roads as an alternative route.</p>	Ward Chairman to pursue with Amey	Cllr Tilsley/ Amey	Ongoing
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	<p>05/07/2017 – update given. Issues still ongoing - wider traffic management issue for the A45 corridor. The problems had been made worse by road works currently being carried out by Solihull Borough Council</p> <p>04/10/17 – update given. No change to current problems. Residents felt that that the design of the junction was completely wrong and significantly contributed to the problems.</p> <p>17/01/18 – update given. The Chairman had asked traffic managers to give consideration to restricting heavy vehicles from using residential roads. In the meantime, PCSOs had been on site with representatives from STAG and had also received training for use of the Pro Laser equipment. STAG had been active with carrying out the Community Speed Watch monitoring initiative and had recently met with officers from neighbouring Solihull Borough Council to learn more about their traffic calming measures and the effect use of speed hump flaps. Residents felt that consideration now needs to be given to installing traffic calming measures/ reducing the speed on the residential roads currently used as a rat run.</p> <p>25/09/18 – problems still ongoing</p> <p>11/12/18 – update given. A number of options had been explored, including encouraging staff at Eagle Court to make better use of public transport. All the land owned by Eagle Court had been fully utilised and the construction of a multi-storey car park to provide additional spaces had been ruled out as it was too expensive. The purchase of land from Hatchford Brook had also been ruled out as it was unaffordable. In the meantime, the A45 Red Route/Sprint arrangements would be</p>	<p>Amey to continue to monitor</p> <p>Ongoing Continue to monitor</p> <p>All possible options had been fully explored. Nothing further could be done at this stage. To be discharged</p>	<p>Amey/Cllr Tilsley</p> <p>Amey/Ward Cllrs</p>	<p>Ongoing</p> <p>Ongoing</p> <p><b>DISCHARGED</b></p>
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		managed by the West Midlands Combined Authority (WMCA). A timeframe was still to be agreed.			
29	Residents 05/10/2016	<p>Wheatsheaf Underpass/Section 106 Monies – Cllr Anderson had been in touch with the Planning Officer regarding the use of the S106 monies, and a site meeting had been arranged to discuss how it could be used. The District Engineer was still awaiting the project brief/details from the Planning Officer following the site meeting, and would continue to work with Cllrs to ensure that the monies was appropriately used.</p> <p>Chairman advised that consideration was being given to setting up a Business Improvement District (BID) for Coventry Road, and would include the appointment of a Town Centre Manager. Further update to be given in due course.</p> <p>Update given – Craig Buckby was the newly appointed Town Centre Manager. Discussions ongoing regarding an appropriate scheme for the use if the S106 funding. Further update to be Given in due course.</p> <p>05/07/2017 – update given; proposals being developed. District Engineer to provide further details in due course.</p> <p>04/10/17 – update given; the BID Town Centre Manager was currently developing a scheme to be consulted on within the few weeks.</p> <p>17/01/18 – update given. A homeless couple had settled in the underpass. Officers from the Homeless/Rough Sleepers Team had visited and offered support and assistance, however this had been declined. The proposed scheme had been temporarily put on hold until the matter could be resolved. In the</p>	<p>Ongoing matter Cllrs/District Engineer to pursue</p> <p>Ongoing matter – scheme for S106 monies to be agreed</p> <p>Proposed Scheme being developed. Further details to be given in due course</p> <p>Ongoing issue. Further update to be given in due course</p>	<p>Cllrs/District Engineer</p> <p>District Engineer/Cllrs</p> <p>District Engineers/Cllrs</p>	<p>Ongoing</p> <p>Ongoing</p>



		<p>meantime, officers would continue to offer assistance to the couple with the aim of moving them out of the underpass.</p> <p>25/09/18 – John Coyle had replaced Craig Buckby as the new BID Town Centre Manager. The scheme for street improvements was due to commence in November. There had also been an increase in graffiti on the underpass and on the side of Morrisons some of which was racist/offensive.</p> <p>11/12/18 – update given. Graffiti had been removed and the street improvements had been completed.</p> <p>No further action required.</p>	<p>Cllrs/Town Centre Manager to investigate graffiti and refer to appropriate officers for removal</p> <p>To be discharged</p>	<p>Ward Cllrs/Town Centre Manager</p>	<p>Next/Future meeting</p> <p><b>DISCHARGED</b></p>
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