

Birmingham

Safeguarding Adult Board

Action Plan – Year 2

2017/2019



About our Strategic Action Plan

This action plan is year 2 of our BSAB Strategy 2017/2019. The Board and its partners have achieved a great deal in year 1 and this action plan details the work we will focus on during 2018-19.

Please read our full BSAB Strategy, available from the Board Business Team or on line at our website.

BSAB is committed to the following overarching ambitions:

- **Listening to the voice of the citizen of Birmingham**
- **Developing effective preventative and early intervention strategies that minimize the risk of abuse and neglect occurring**
- **Working to establish safer communities for people with care and support needs.**
- **To ensuring there is a far broader partnership of agencies going forward.**
- **To making Safeguarding Personal (MSP)**
- **To empowering communities and individuals**
- **To Defensible Decision making**
- **To understand and act on the impact of social isolation**

BSAB 4 Key Priorities 2018-2019:

- 1. Hearing the Voice of the Community**
- 2. Safer Communities**
- 3. Empowering our Communities**
- 4. Governance and Assurance**

Safeguarding duties apply to any adult who:

- has needs for care and support (whether or not the local authority is meeting any of those needs) and;**
- is experiencing, or at risk of, abuse or neglect; and**
- as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.**

What we will do in 2018-2019

PRIORITY 1 HEARING THE VOICE OF THE COMMUNITY

Lead : David Gray

Actively seeking to hear the voice of the community to ensure the work we do meets the needs of the communities we serve; communicating in a language and through channels that are accessible

Ambition	What we will do/what is happening	Who will make it happen	When will it happen	What difference will there be?
<p><i>1.0 - To see change because we have listened to people's experiences of safeguarding.</i></p>	<ul style="list-style-type: none"> a) Hearing experiences of Carers and understanding their needs against MSP principles b) Invite a Carers Organisation to be a member of the Board c) Ensure a Carers Organisation is a member of the Learning & Development Group d) Ensure a Carers Organisation is a member of Scrutiny & Governance Committee group e) Capture the direct experiences of adults who have experienced Safeguarding by making full use of Vox Pops, postcards and videos f) Share those experiences with partner member organisations and present findings on the BSAB website. 	<p>BSAB Chair BSAB Business Manager</p>	<p style="text-align: center;">March 2019</p>	<p>Carers will be considered within Board priorities and strategy planning and future guidance Citizens experiences will be used to influence decision making and to continually improve practice</p>

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<u>1.1</u> – Embed Making Safeguarding Personal	<ul style="list-style-type: none"> a) Gather assurance statements that evidence MSP principles. b) Review and use case studies from partner assurance statements returns that can be used for learning and development 	Scrutiny & Governance Committee	November 2018	MSP approaches will be embedded in all safeguarding work activity with positive intervention. Adults with care and support needs will be consulted throughout the whole process so any action taken is in their best interests.
<u>1.2</u> - To gain a better understanding of the work of faith groups and faith support groups and of their needs from BSAB	<ul style="list-style-type: none"> a) Engage with umbrella faith organisations and support groups to engage in partnership work and to better understand their work and needs from BSAB. b) Invite faith leaders to Partnership Meetings. 	BSAB Business Manager	December 2018 March 2019	Improved engagement at partnership level from faith groups. Improved understanding and intelligence of assurances around safeguarding within faith groups in Birmingham
<u>1.3</u> - Ensure our information is accessible to all.	<ul style="list-style-type: none"> a) Produce summaries and easy to read information on board activity i.e. Annual Report, Action Plan, SARs learning literature and adult safeguarding information. 	BSAB Business Manager Learning & Development group	December 2018	Accessible information available for all Birmingham citizens. Increased confidence that BSAB is inclusive in considering the needs of its communities.

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<p><i>1.4 - Ensure our information is accessible to all.</i></p>	<p>a) Redesign and launch of website with accessible material b) Develop a web based forum to showcase best practises for learning & development on the website</p>	<p>BSAB Chair BSAB Business Manager Learning & Development group</p>	<p>December 2018</p>	<p>All Partners and citizens can access factsheets of best practises to support change and improve the prevention and protection of adults at risk. Accessible formats and easy read guidance available.</p>

What we will do in 2018-2019

PRIORITY 2 SAFER COMMUNITIES

Lead : Helen Baglee

Having clear protocols, prevention and early intervention strategies in place to ensure we are working to make our communities safe.

Sharing business objectives and priorities with other strategic boards and partners to ensure we work in a co-ordinated way to reduce risk to the safety of adults in Birmingham.

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<i>2.0 - Improved joint strategic planning with Birmingham Strategic Boards in the City and regionally</i>	a) To continue to raise awareness of the trauma impact and the support required for post 18 Child Sexual Exploitation victims.	BSAB Chair and BSAB Business Manager	May 2018 – March 2019	Partners recognise and engage to support action to intervene and prevent further harm to post 18 CSE victims who need safeguarding.
	b) To seek assurance that within safeguarding post 18 CSE victims services are responsive to their needs	Learning & Development Group Chair		
	c) Facilitating – information sharing, pathway mapping and multi-agency responses to concerns - around Private Rented Sector, Supported Housing & Vulnerable People Safeguarding.	BSAB Business Manager		The Board will be satisfied that safeguarding assurance is in place and is monitored.
	d) To utilise commissioned research to provide data and an action plan to the Board of the next steps regarding seeking assurance on Non - Regulated accommodation and Houses of Multiple Occupations (HMOs).			

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<p><i>2.1 - Seek assurance to improve prevention and early intervention activity for young adults transitioning from children's services.</i></p>	<p>a) Explore assurances from partner agencies relating to transition issues for young adults</p> <p>b) Raise awareness with LSCB and CSPB to agree joint working options.</p>	<p>Scrutiny & Governance Committee</p> <p>BSAB Cha</p>	<p>December 2018</p>	<p>Transition post 18 is recognised as a significant risk for safeguarding and assurances are in place to minimise this risk.</p>
<p><i>2.2 - BSAB is committed to supporting the delivery of the Domestic Abuse Strategy and will seek assurance that progress is made. In particular with a focus on people with learning disabilities and/or older adults.</i></p>	<p>a) We will seek assurance on progress on the Domestic Abuse Strategic Action plan 4 times a year</p> <p>b) We will work in partnership with the other city-wide Boards to ensure learning from DHRs is translated into action.</p> <p>c) We will seek assurances on the accessible services and support for people with disabilities and/or older adults who suffer domestic abuse.</p> <p>d) We will champion and seek assurance that organisations will deliver Domestic Abuse training to the level they deem appropriate to their organisation to understand the nature</p>	<p>Scrutiny & Governance Committee, BSAB Chair and Board Members</p>	<p>March 2019</p>	<p>BSAB will receive assurance that there is an improved co-ordinated response, early intervention and prevention of domestic abuse across the city.</p>

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	and impact of coercive control and that they use MSP and Risk Enablement Protocols to support the individual in their decision making.			
<i>2.3. Embed and cascade wider learning from SARs or SAR table top reviews.</i>	<ul style="list-style-type: none"> a) Section on new website -learning and progress from SARs and DHRs. b) Learning shared via a variety of mediums. Instigate a development session for key referring partners on SAR Referrals. c) Revise SAR paperwork and flow process. 	BSAB Business Manager and Learning & Development Group Chair SAR Co-Chairs	October 2018	Greater awareness and improved quality of referrals Lean process for SAR referrals

What we will do in 2018-2019

PRIORITY 3 EMPOWERING OUR COMMUNITIES

Leads : Cherry Dale
Helen Baglee

Building strong community resilience to adult abuse by offering communities the support they need to contribute to keeping adults in Birmingham safe

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<i>3.0 - Effective partnership working to empower communities through information and knowledge sharing</i>	a) Work with the Association of Directors of Adults Social Services (ADASS) and Board partners to review BSAB role in tackling the impact of social isolation and agree any potential actions for our 2019-21 strategy.	BSAB Chair	March 2019	Full Board understanding of its role in tackling social isolation through safeguarding.
	b) Carry out a joint campaign with Trading Standards focussing on reducing financial abuse of adults with care and support needs.	BSAB Business Manager	November 2018	Successful campaign to raise awareness and action required regarding financial abuse.
	c) Launch BSAB position statement for city leaders on Risk Enablement and culture change.	BSAB Chair	August 2018	BSAB position is clear.

What we will do in 2018-2019

PRIORITY 4 GOVERNANCE AND ASSURANCE

Lead : Pauline Mugridge

Seeking assurance from each other and the community that the services we provide and the approach we take, works well to keep adults safe

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<i>4.0 - Review, produce and share key safeguarding, policies, guidance and procedures.</i>	<ul style="list-style-type: none"> a) Continue to review all policies and guidance to remain Care Act compliant b) Launch and roll out Risk Enablement Guidance and position statement c) Review information sharing protocol to incorporate new GDPR guidelines d) Review Self Neglect Guidance to incorporate partner feedback. e) Planned approach to sharing guidance, policies and procedures. 	BCC Head of Safeguarding BSAB Business Manager and Scrutiny & Governance Committee	November 2018	<p>A full awareness of the BSAB position on Risk Enablement. Improvement felt by citizens being supported through safeguarding activity as their choices and decisions are considered within a risk enablement framework</p> <p>All policies and guidance are up to date and fit for purpose.</p>
<i>4.1 - Scrutiny and Governance Committee to maintain a scheduled programme of Assurance</i>	<ul style="list-style-type: none"> a) Identify key themed areas for oversights b) To commission reports as appropriate 	Scrutiny & Governance Committee Chair and Vice Chair	2018-2019	The Board will make assurance and governance decisions based on the scrutiny, challenge and

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<i>Reports, making recommendations to the Board as appropriate.</i>	<ul style="list-style-type: none"> c) Ensure reports sent to Scrutiny & Governance Committee provide challenge and scrutiny d) To provide overview reports and recommendations to the Board. 	BSAB Business Manager	September 2018	oversight on a range of safeguarding issues and will be regularly updated on key findings and actions.
<i>4.2 - Safeguarding Intelligence Forum in place and active in making appropriate recommendations to the Board and providing constructive and timely fact-based management information.</i>	<ul style="list-style-type: none"> a) Mapping demographics, data and emergency response patterns to inform the Board of strategic issues and/or gaps. b) Link to regional SAB Intelligence Group c) To provide bi-annual reports to the Scrutiny & Governance Committee who in turn will provide recommendations to the Board. 	BSAB Business Manager	December 2018	<p>Greatly improved use of intelligence and data for strategic planning and prioritising.</p> <p>Improved data and intelligence sharing with partner agencies</p>
<i>4.3 - The Annual Assurance process is accessible and meaningful to our partner</i>	<ul style="list-style-type: none"> a) Update the assurance process b) Use MSP as a focus c) Share annual reports on line 	Scrutiny & Governance Committee and Board Business Manager	November 2018	The Board will have a clear view of the imbedding of MSP principles across all

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<i>organisations and reflects people's experiences of safeguarding in the city.</i>	d) Utilise case studies from annual reports as a means for sharing best practice			partner organisations and of any gaps that may need supporting.