

Clients reviewed in the last 12 months

(see also page 10)

The proportion of clients receiving a long-term service who have been reviewed, reassessed or assessed in the last 12 months

Target: 85.0% M9 performance: 73.0% **RED**

What happened:

Our performance on this measure has dropped this quarter.
We have redirected social work staff to support with hospital discharges in order to help clear hospital beds during this wave of the pandemic. We have also experienced higher levels of sickness.

What we are doing:

The social work teams are following bespoke action plans for reviews and discuss progress in meetings with their heads of service
Please note that we are due to replace our database at the beginning of March and this may impact our ability to report this measure next quarter.

Shared Lives

(see also page 9)

The number of people who have shared lives

Target: 140 M9 performance: 103 **RED**

What happened:

The number of people receiving a Shared Lives service has remained stable this quarter.
One person left the service because they had developed the skills to live independently. Three left because their care needs had become too great for Shared Lives to meet.
Sickness among carers and out team due to the pandemic has impacted on our capacity to place citizens into Shared Lives services. We have also been expanding our short-term respite offer which isn't included in the KPI.

What we are doing:

We have developed a pathway for hospital discharges and are holding workshops with council and NHS staff to increase awareness of our service and increase referrals.

Young People who feel they can achieve their outcomes (see also pages 17-18)

The number of young people aged 14-30 transitioning to the Integrated Transition Team who feel that they can achieve their outcomes.

Note: the RAG rating relates to the direction of travel with this measure

Target: DoT up **Q3 performance:** 54 **RED**

What happened:

This quarter, the percentage of young people who felt they could achieve their outcomes increased, however the number dropped slightly.

What we are doing:

This question is now mandatory which has improved our response rate.
We have a recruitment freeze pending the outcome of a formal consultation on the redesign of the service. If this is agreed, we will be able to recruit to the remaining 12 out of 30 posts which will give us the capacity to support more young people.

Long term admissions into residential and nursing care (see also pages 6-7)

The number of long-term admissions to residential or nursing care per 100,000 over 65s

Target: 560.0 Q2 performance: 516.0 **Green**

What happened:

The number of people who we placed permanently in care homes has reduced for the fifth quarter in a row and is within the target.

What were the challenges:

What we are doing:

We follow a variety of policies that aim to help people remain as independent as possible and reduce the number of placements we make:

- "Discharge to assess" model and "Home first" policy in hospitals
- The Early intervention team, and partnership working to support people remaining at home following hospital discharge
- "Three Conversations" assessment model in the community

Clients reviewed in the last 12 months (see also page 10)

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Target: 85.0% M9 performance: 73.0% **RED**

What happened:

Our performance on this measure has dropped this quarter.

We have redirected social work staff to support with hospital discharges in order to help clear hospital beds during this wave of the pandemic. We have also experienced higher levels of sickness.

What we are doing:

The social work teams are following bespoke action plans for reviews and discuss progress in meetings with their heads of service

Please note that we are due to replace our database at the beginning of March and this may impact our ability to report this measure next quarter.

Direct Payments (see also pages 3 and 4)

The proportion of eligible clients in receipt of a Direct Payment

Target: 39.0% M9 performance: 38.6% **AMBER**

What happened:

The proportion of people we provide services to has increased over this quarter but remains short of the 40% target.

What we are doing:

Citizens have been more likely to choose commissioned services over direct payments during the pandemic. However, social work staff continue to encourage people to consider them.

Shared Lives (see also page 9)

The number of people who have shared lives

Target: 140 M9 performance: 103 **RED**

What happened:

The number of people receiving a Shared Lives service has remained stable this quarter. One person left the service because they had developed the skills to live independently. Three left because their care needs had become too great for Shared Lives to meet. Sickness among carers and our team due to the pandemic has impacted on our capacity to place citizens into Shared Lives services. We have also been expanding our short-term respite offer which isn't included in the KPI.

What we are doing:

We have developed a pathway for hospital discharges and are holding workshops with council and NHS staff to increase awareness of our service and increase referrals.

Early Intervention (placeholder - measure under development)

Target: - M6 performance: -

What happened:

What we are doing:

O&S Scorecard - December 2021

Produced by ASC Information and Analysis Team (data from various sources)

Measure	Status	Target	Last Month	This Month	D o T	Constit- uencies	Bench- markable
1 Uptake of Direct Payments	AMBER	40% (EoY 40%)	38.1%	38.6%	Up (Green)	✓	✓
2 The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)	GREEN	75%	76.1% (Q1)	77.1% (Q2)	Up (Green)		
3 The number of long-term admissions to residential or nursing care per 100,000 over 65s	GREEN	560	541.5 (Q1)	516 (Q2)	Down (Green)		✓
4 The percentage of people who receive Adult Social Care in their own home	AMBER	DoT Only	70.1%	70.1%	Static (Amber)		
5 The number of people who have Shared Lives	RED	140 (EoY 140)	104	103	Down (Red)		
6 Proportion of clients reviewed, reassessed or assessed within 12 months	RED	85%	74.9%	73%	Down (Red)	✓	✓
7 Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were	GREEN	85%	93%	89%	Down (Red)		
8 The percentage of concluded Safeguarding enquiries where the desired outcomes were met during the enquiry	GREEN	85%	95%	88%	Down (Red)		
9 Social work client satisfaction - postcard questionnaire.	N/A	70%	(Q2)	(Q3)			

HOSC scorecard Q3 2021-22

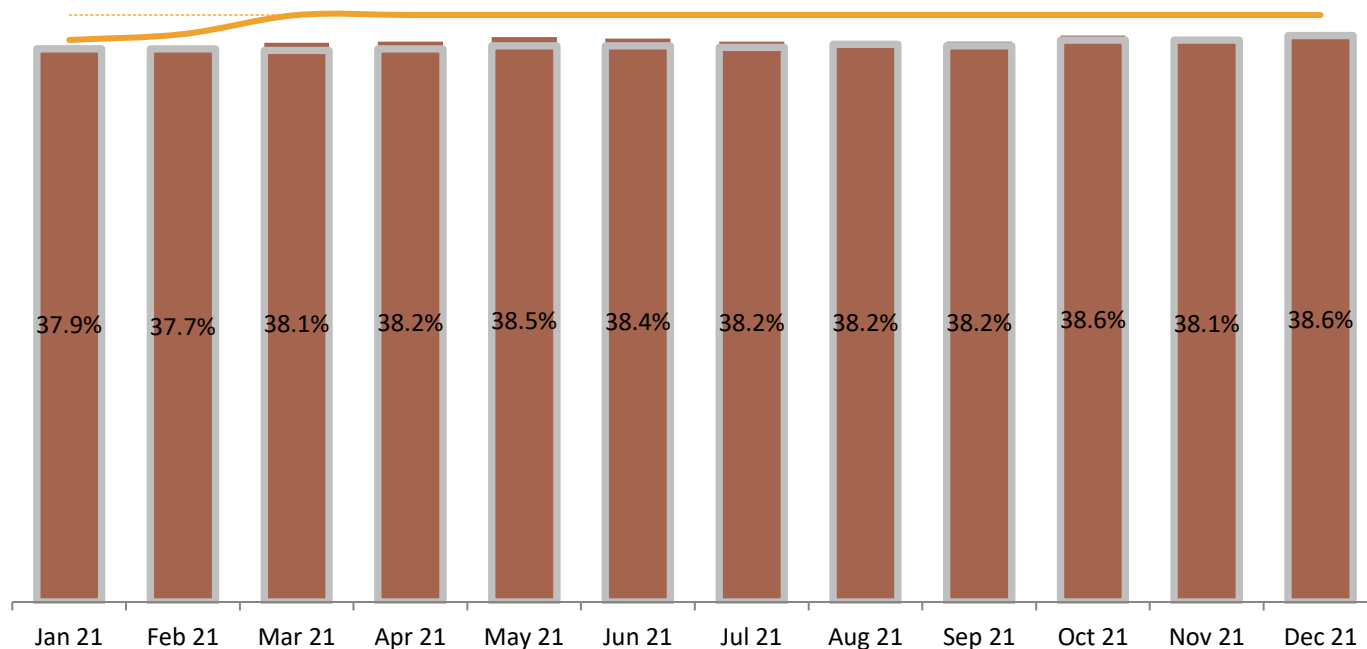
Measure	Status	Target	Last Month	This Month	D o T	Constit- uencies	Bench- markable
10 The number of people with Learning Disabilities who have been supported into employment by the PURE Project	#VALUE!	DoT Only	(Q2)	14 (Q3)			
11 The number of parents or carers who are satisfied with the transition plan co-produced with their young people	GREEN	DoT Only	31 (Q2)	45 (Q3)	Up (Green)		
12 The proportion of parents or carers who are satisfied with the transition plan co-produced with their young people	GREEN	DoT Only	91.2% (Q2)	100% (Q3)	Up (Green)		
13 The number of young people aged 14-30 transitioning to the Integrated Transition Team who feel that they can achieve their outcomes.	RED	DoT Only	64 (Q2)	54 (Q3)	Down (Red)		
14 The proportion of young people aged 14-30 transitioning to the Integrated Transition Team who feel that they can achieve their outcomes.	GREEN	DoT Only	90.1% (Q2)	100% (Q3)	Up (Green)		
15 The number of young people who achieve their outcomes following support from the Integrated Transition Team.	N/A	N/A Upwards	(2019/20)	45 (2020/21)			
16 The proportion of young people who achieve their outcomes following support from the Integrated Transition Team.	N/A	N/A Upwards	(2019/20)	55.6% (2020/21)			
17 The number of Changing Places across the city (annual measure, placeholder)	GREEN	DoT Only	12 (2019/20)	13 (2020/21)	Up (Green)		

Theme: Corporate Measures**Uptake of Direct Payments****AMBER****Change:****Up
(Green)** 0.5 pp**Last Month****38.1%**Recalculated:
38.3%**This Month****38.6%****Target****40%**

(EoY 40%)

Source:

Carefirst service agreements. The proportion of clients receiving an eligible care package who have at least part of it delivered via direct payment.



Reported outturn

Recalculated

Target

(EoY as dotted line)

Frequently asked questions:**Commentary:**

The proportion of people we provide direct payments to has improved this month, but remains short of the 40% target. However, based on the positions in the 2020-21 ASCOF measures, we are in the top quartile of all councils for this measure.

We are currently providing Direct Payments to 3,135 people out of 8,109 who are eligible for them.

During the pandemic, our citizens have been more likely to choose commissioned services over direct payments, which has meant we haven't been able to increase uptake as quickly as we'd hoped.

Our Social Care staff continue to encourage people to consider Direct Payments, and we will continue to train new workers on Direct Payments using online training tools.

The Direct Payment challenge group is looking at innovative measures to further increase the uptake of Direct Payments and creative ways of engaging with community activities.

Measure Owner:

John Williams

Responsible Officer:

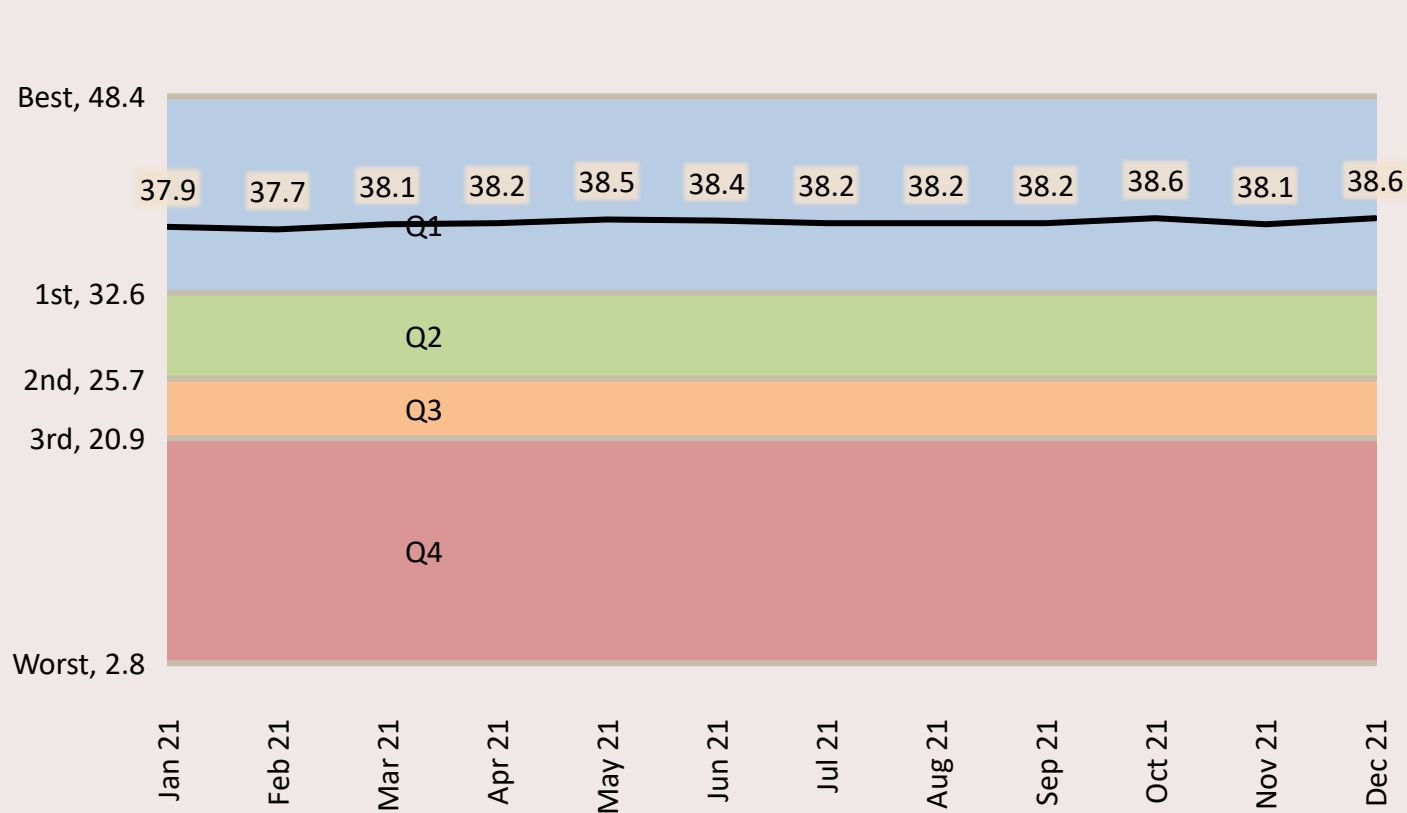
Julia Parfitt

[< Previous: PFA outcomes achieved percent](#)[Return to Scorecard](#)[Next: Direct payments quartiles >](#)

Theme: Corporate Measures

Uptake of Direct Payments

Performance against national quartiles



Benchmarking data is taken from 2020/21 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Packages Difference
		Figure	%	
Worst	2.8%	-35.8	-93%	-2937
3rd	20.9%	-17.7	-46%	-1452
2nd	25.7%	-12.9	-33%	-1058
1st	32.6%	-6.0	-16%	-492
Birmingham	38.6%			
Best	48.4%	9.8	25%	804

Current Quartile	1st
Distance to next quartile	N/A
Distance to top quartile	N/A

[< Previous: Direct payments uptake](#)
[Return to Scorecard](#)
[Next: Good provider all >](#)

Theme: Corporate Measures

The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)

GREEN

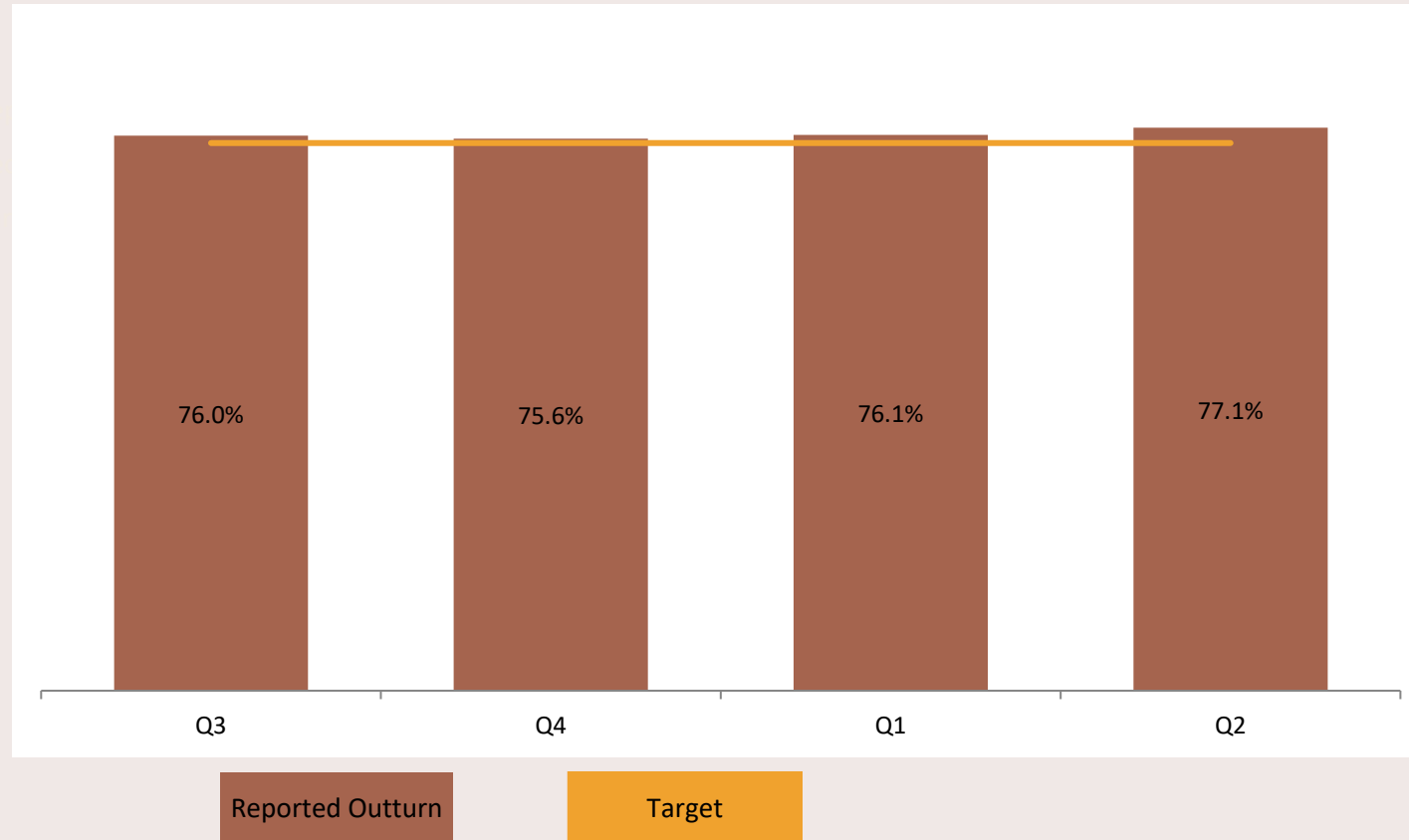
Change:

Up
(Green) 1 pp

Prev. Quarter	Latest Quarter	Target
76.1%	77.1%	75%

Source:

Carefirst service agreements and commissioning provider assessment data

**Commentary:**

Our performance on this measure has improved since last quarter and we continue to exceed the target of 75% of citizens placed with either a Gold or Silver rated provider. Our performance of 77.1% represents 5,681 out of 7,367 of our citizens receiving a service from a provider on our framework that is rated silver or gold. Our provider ratings are based on a rigorous, evidence-based process that includes periodic visits from our commissioning officers and inspections by the Care Quality Commission (CQC). Some of this activity has been paused due to the Covid-19 pandemic, but we are due to restart it over the next three months. We will be tackling the highest-risk providers first, and as a result we expect there to be significant fluctuations in this measure over the next 12 – 18 months, particularly when we inspect providers who support a large number of people. This is part of our drive to improve overall quality, and we work with providers who are rated as inadequate to help them improve. Overall, 78% of our citizens who receive home support from us are with a provider rated as silver or gold, as are 76% of citizens receiving residential/nursing care and 79% receiving supported living services. We are working hard with inadequate providers in order to improve the overall quality of support available.

Measure Owner:
Alison Malik

Responsible Officer:

Frequently asked questions:
[< Previous: Direct payments quartiles](#)
[Return to Scorecard](#)
[Next: Long term admissions >](#)

Theme: Corporate Measures

The number of long-term admissions to residential or nursing care per 100,000 over 65s

GREEN

Change:
Down
(Green) 4.7%

Prev. Quarter	Latest Quarter	Target
541.5	516	560
Recalculated: 543.5		

Source:
Carefirst



Commentary:

The number of people who we placed permanently in care homes has reduced for the fifth quarter in a row and is within the target. This is despite reports of an increase in demand. This figure includes people placed into care homes between October 2020 and September 2021 and represents 771 people. It's a significant improvement on the figure 12 months ago, which included admissions at the beginning of the pandemic, and we have now returned to pre-pandemic levels. In hospitals, we follow a Home First policy. We aim to avoid placing people permanently in care homes when they are discharged from hospital, and support them to remain in their own home whenever this is possible. We moved to a "Discharge to Assess" model for hospital admissions in March 2020, which meant that we stopped undertaking any long term planning for people while they are in hospital. Since then, assessments take place in the community with the aim of supporting people to remain as independent as possible for as long as possible. Alongside this model, our Early Intervention Community Team is helping to keep people at home following discharge from hospital and avoid hospital admissions from the community with intensive support. We have also undertaken extensive work with our partners which focussed on the length of stay for people who were due to be discharged from hospital into temporary care home placements. This enabled us to prevent more people being placed permanently in care homes by providing them with an intensive period of support to help them be as independent as possible. In the community, our social work teams have adopted a "Three Conversations" model of working. Under this model, social workers focus on connecting people with their communities as a source of support, and actively seek out opportunities and assets in the community that can help to meet people's needs and prevent them from increasing any further.

Measure Owner:
Balwinder Kaur

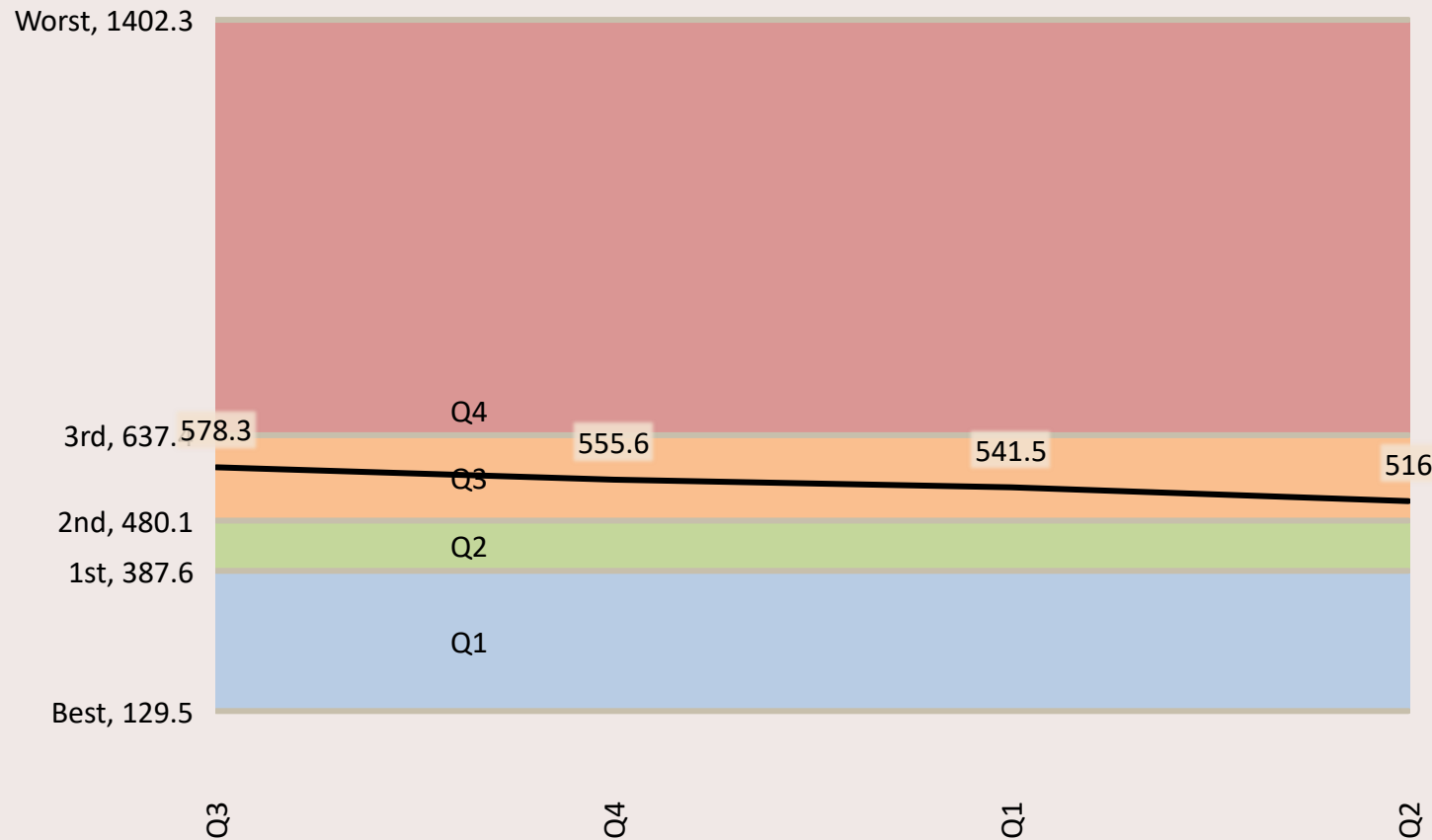
Responsible Officer:

Frequently asked questions:

Theme: Corporate Measures

The number of long-term admissions to residential or nursing care per 100,000 over 65s

Performance against national quartiles



Benchmarking data is taken from 2020/21 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Admissions Difference
		Figure	%	
Worst	1402.3	886.3	172%	1311
3rd	637.4	121.4	24%	180
Birmingham	516.0			
2nd	480.1	-35.9	-7%	-53
1st	387.6	-128.4	-25%	-190
Best	129.5	-386.5	-75%	-572

Current Quartile	3rd
Distance to next quartile	53 Admissions
Distance to top quartile	190 Admissions

[< Previous: Long term admissions](#)

[Return to Scorecard](#)

[Next: Care in own home >](#)

Theme: Corporate Measures

The percentage of people who receive Adult Social Care in their own home

AMBER

Change:

Static
(Amber) 0 pp

Last Month

70.1%

Recalculated:
70%

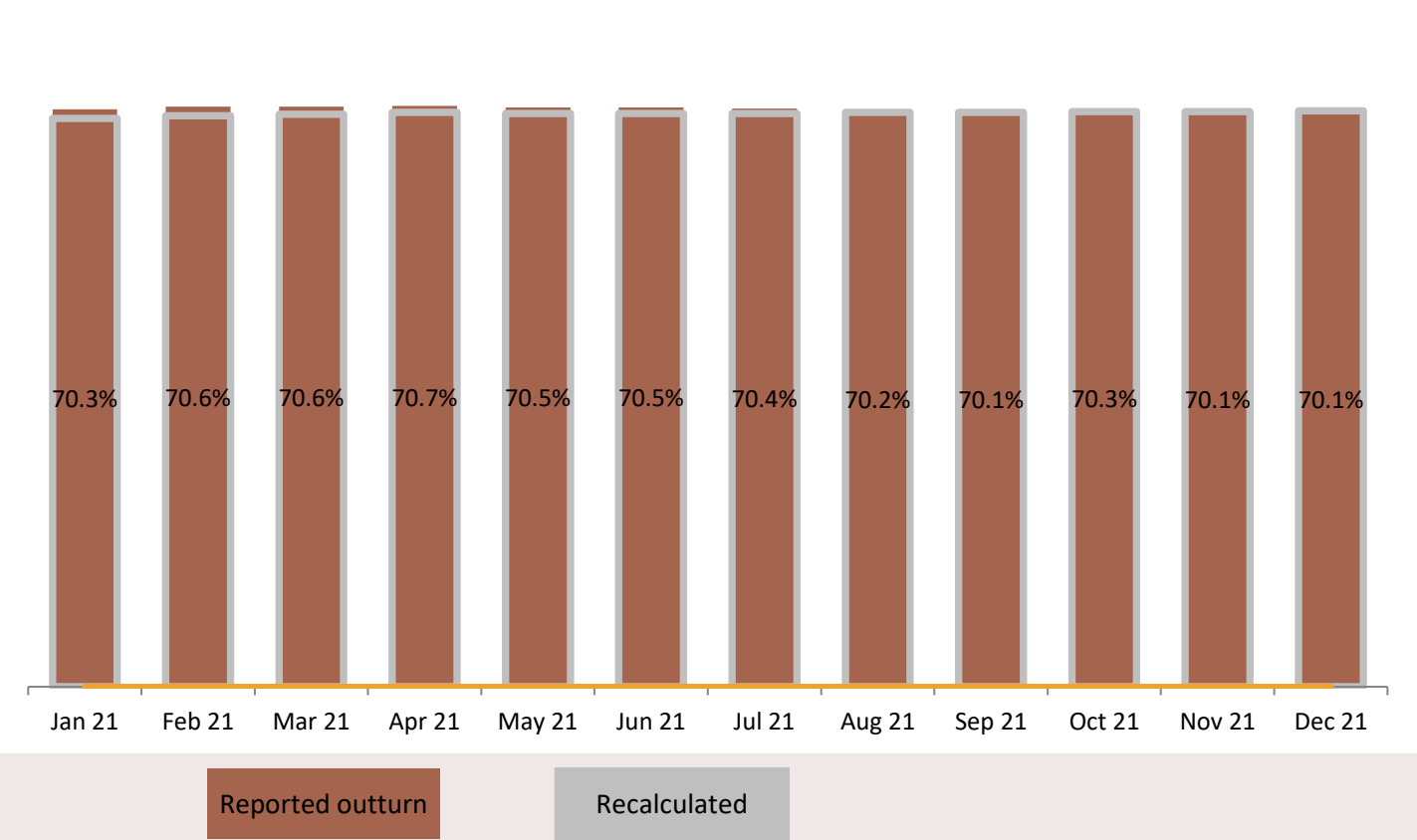
This Month

70.1%

Preferred

Travel:
Upwards

Source:
Carefirst via finance team. Snapshot proportion of people receiving long-term services who do not receive residential or nursing care



Commentary:

The proportion of people receiving support from us in their own homes has remained stable this month. 70.1% represents 8,452 out of the 12,059 people we currently support with services.

We are continuing to help people to remain living in their communities for as long as possible, so long as it meets their care needs and does not place them at risk. We have a variety of policies and initiatives in place to support this aim. These include our Home First policy, which aims to prevent discharging people from hospital into a care home wherever we can avoid it. We have implemented a Discharge to Assess model in hospitals which means we are not undertaking any long term planning for people while they are in hospital. Instead, the assessment takes place in the community with the aim of supporting people to remain as independent as possible for as long as possible. Our Early Intervention Community Team is helping to keep people at home following discharge from hospital. With it, we aim to prevent people being admitted to care homes by providing them with an intensive period of support that helps them be as independent as possible. We are also supporting people at the hospital ‘front door’, linking them into their communities to avoid hospital admission and supporting them to remain at home.

Our Occupational Therapists continue to support our Social Workers to use equipment and assistive technology effectively so that people can remain in their homes for longer.

We have adopted a new Three Conversations model for social work across our teams that work in the community. As part of this model, we focus on reconnecting people with their local communities as a source of support, and this should prevent, or at least delay, them needing to move into a care home. In some cases, it can even prevent people needing support at all.

Measure Owner:
Balwinder Kaur

Responsible Officer:
Andrew Marsh / Amanda Jones

Frequently asked questions:

[< Previous: Long term admissions quartiles](#)

[Return to Scorecard](#)

[Next: Shared lives uptake >](#)

Theme: Corporate Measures

The number of people who have Shared Lives

RED

Change:

**Down
(Red) 1%**

Last Month

104Recalculated:
104

This Month

103

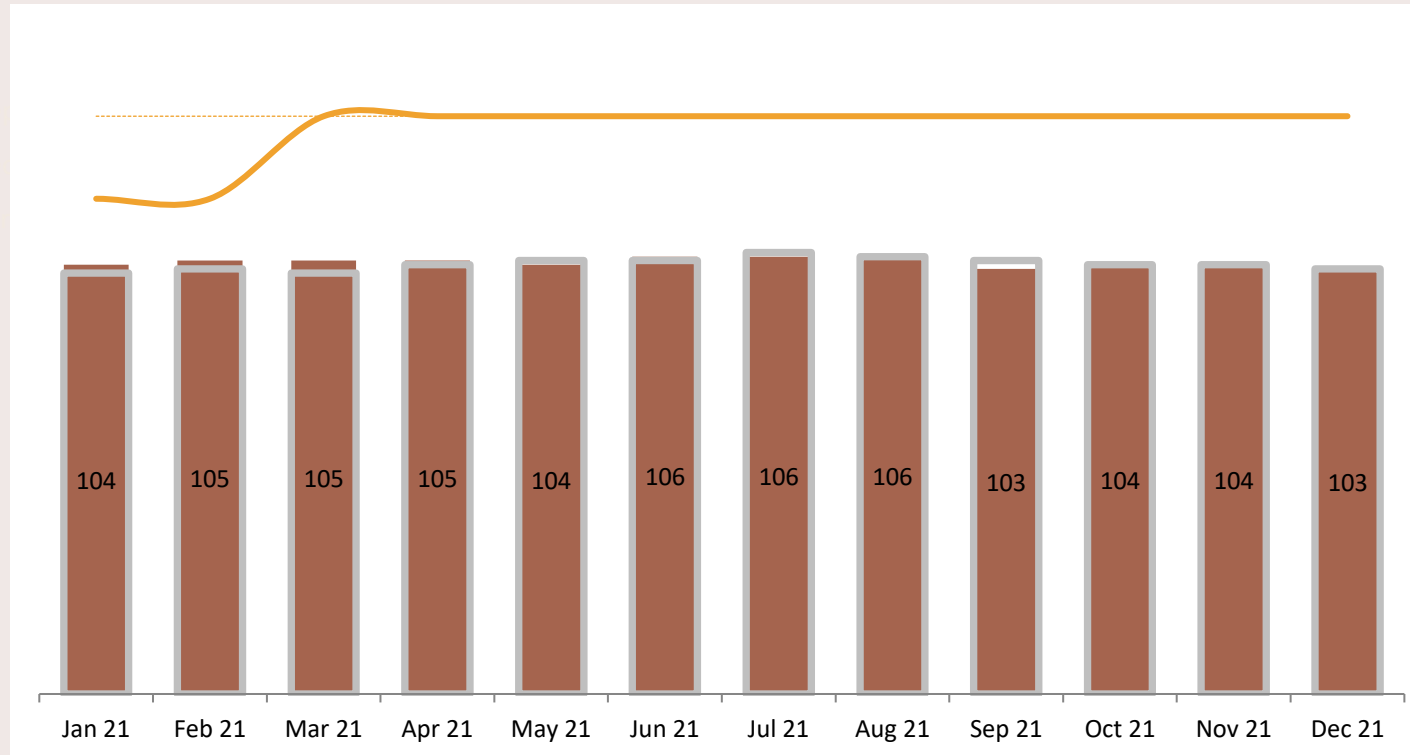
Target

140

(EoY 140)

Source:

Carefirst service agreements



Reported outturn

Recalculated

Target

(EoY as dotted line)

Frequently asked questions:**Commentary:**

The number of people receiving a Shared Lives service has dropped slightly this month. As well as making new placements, we have to replace placements that have ended. Last month we had one placement end because the person had developed the skills to live independently, and she now needs no care package at all.

We have experienced some issues around people being sick with covid, both among our carers and within our small team. This has had an impact on our ability to place citizens and recruit carers.

We have also been expanding our respite support too, which provides short-term placements for people and is not reflected in this KPI, but is something our commissioning team has specifically asked us to do.

We have developed a pathway into Shared Lives for people being discharged from hospital, and we are working on developing and maintaining links with our teams working in hospital discharge. We will be holding workshops with both council staff and NHS staff, including NHS commissioners involved in Continuing Health Care, to increase their awareness of what Shared Lives can offer, and encourage them to refer people to us.

We are supporting our carers and citizens, with weekly welfare calls, and maintaining virtual carers' meetings and "open door" sessions for carers. We also held a vacancy workshop with our carers this month, to improve the uptake of shared lives carers and placements.

Measure Owner:

John Williams

Responsible Officer:

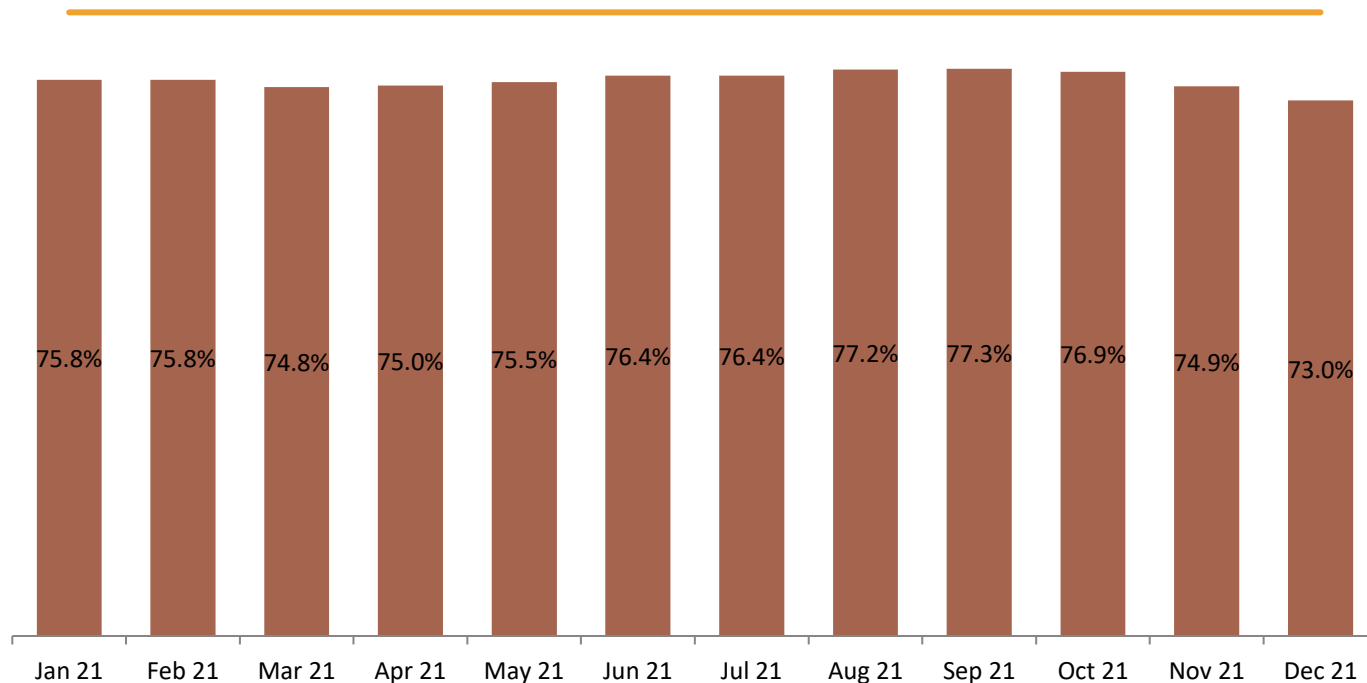
Afsaneh Sabouri

[< Previous: Care in own home](#)[Return to Scorecard](#)[Next: Reviews >](#)

Theme: Corporate Measures**Proportion of clients reviewed, reassessed or assessed within 12 months****RED****Change:****Down
(Red) 1.9 pp****Last Month****74.9%****This Month****73%****Target****85%**

Source:

Carefirst snapshot. The proportion of people receiving a reviewable service who have had a recorded review, assessment or reassessment in the last 12 months



Reported outturn

Target

Commentary:

Our performance on this measure has dropped this month. Our performance of 73.0% represents 8,791 out 12,039 eligible citizens who have had a review, reassessment or assessment in the last 12 months.

As the latest wave of the pandemic has worsened, we have been redirecting social workers towards assessing people who are being discharged from hospital. This is so that we can support the NHS's response by helping to clear hospital beds. We have also experienced some sickness absence among our social work teams. Both these things have reduced the number of workers available to conduct reviews.

Each locality team continues to follow a bespoke action plan for meeting their review targets. As part of their plan, each team receives a monthly list of people they need to review, and they have to account for their progress through the list in their meeting with their Head of Service. They also discuss their review targets during supervision and appraisal meetings.

The operational teams are currently working with Care First, Performance and Finance colleagues to ensure the system captures the review activity, review activity and allocation of cases is to be monitored and considered at a team level.

Measure Owner:

John Williams

Responsible Officer:

Afsaneh Sabouri

Frequently asked questions:[< Previous: Shared lives uptake](#)[Return to Scorecard](#)[Next: Safeguarding MSP >](#)

Theme: Corporate Measures

Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were

GREEN**Change:**

**Down
(Red) 4 pp**

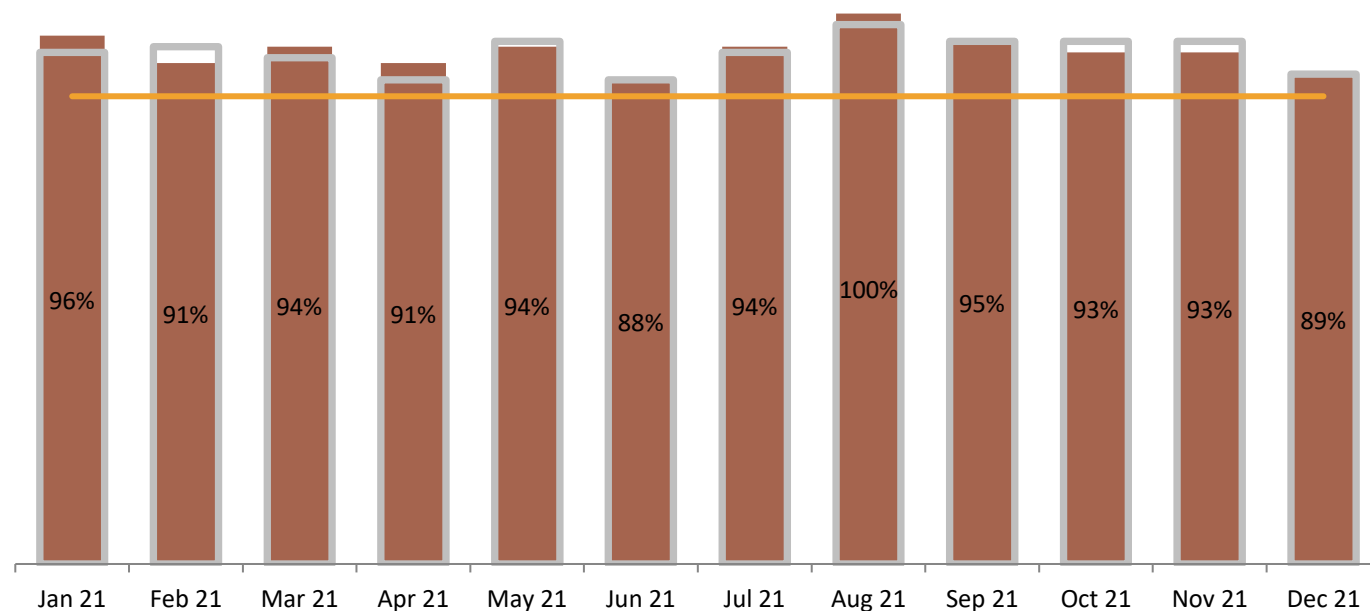
Last Month**93%**

Recalculated:
95%

This Month**89%****Target****85%**

Source:

Carefirst. Proportion of qualifying closed Safeguarding Enquiry forms where the question "Was the adult asked about their Making Safeguarding Personal Outcomes" was answered "Yes"



Reported outcome

Recalculated

Target

Commentary:

Our performance on this measure remains above the target. Our overall performance over the last 12 months is 93%. As we have noted previously, this measure is based on relatively small numbers, so we expect variations in the result from month to month. However, the consistently high performance indicates that social work staff are making efforts to include vulnerable people in their safeguarding enquiries.

Measure Owner:
Balwinder Kaur

Responsible Officer:
Paul Hallam

Frequently asked questions:
[< Previous: Reviews](#)
[Return to Scorecard](#)
[Next: Safeguarding outcomes met >](#)

Theme: Corporate Measures

The percentage of concluded Safeguarding enquiries where the desired outcomes were met during the enquiry

GREEN

Change:

Down
(Red) 7 pp

Last Month

95%

Recalculated:
94%

This Month

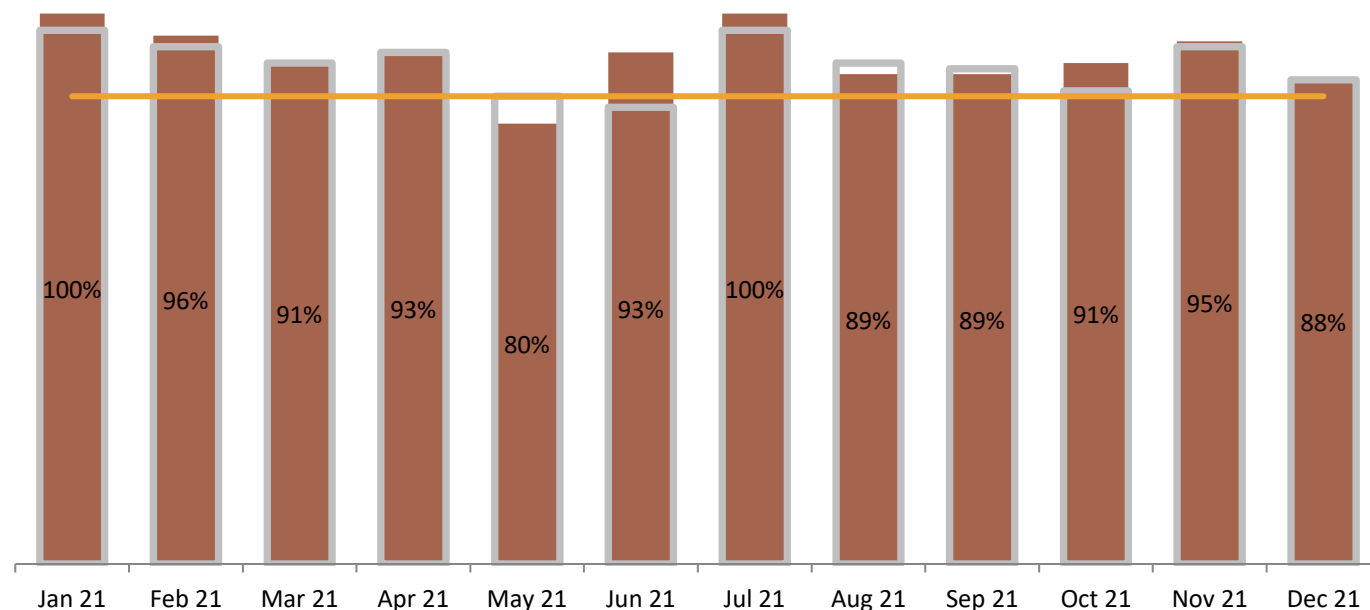
88%

Target

85%

Source:

Carefirst- safeguarding enquiry forms. Proportion of enquiries where the person expressed desired outcomes where at least one was partially met.



Reported outcome

Recalculated

Target

Commentary:

Our performance on this measure this month remains above target, with 89% of the people who told us their desired outcomes for their safeguarding enquiry having at least one of them met.

We can't always control whether we can successfully meet people's desired outcomes during a safeguarding enquiry, and due to the relatively small numbers of enquiries, this means we can see large fluctuations in our performance. However, our overall performance is at 90% for the current year so far, and 91% for the last 12 months.

We know that the safeguarding team has some staffing capacity challenges and senior managers are actively exploring mitigations for this. While this is probably having an effect on our performance against the two safeguarding measures here, on the whole it still tends to be above target for both of them. We currently have an action plan in place where we are using a combination of support from other social work teams and some overtime to address the impact of these challenges.

Measure Owner:
Balwinder Kaur

Responsible Officer:
Paul Hallam

Frequently asked questions:
[< Previous: Safeguarding MSP](#)
[Return to Scorecard](#)
[Next: General satisfaction >](#)

Theme: Corporate Measures

Social work client satisfaction - postcard questionnaire.

N/A

Change:

Prev. Quarter

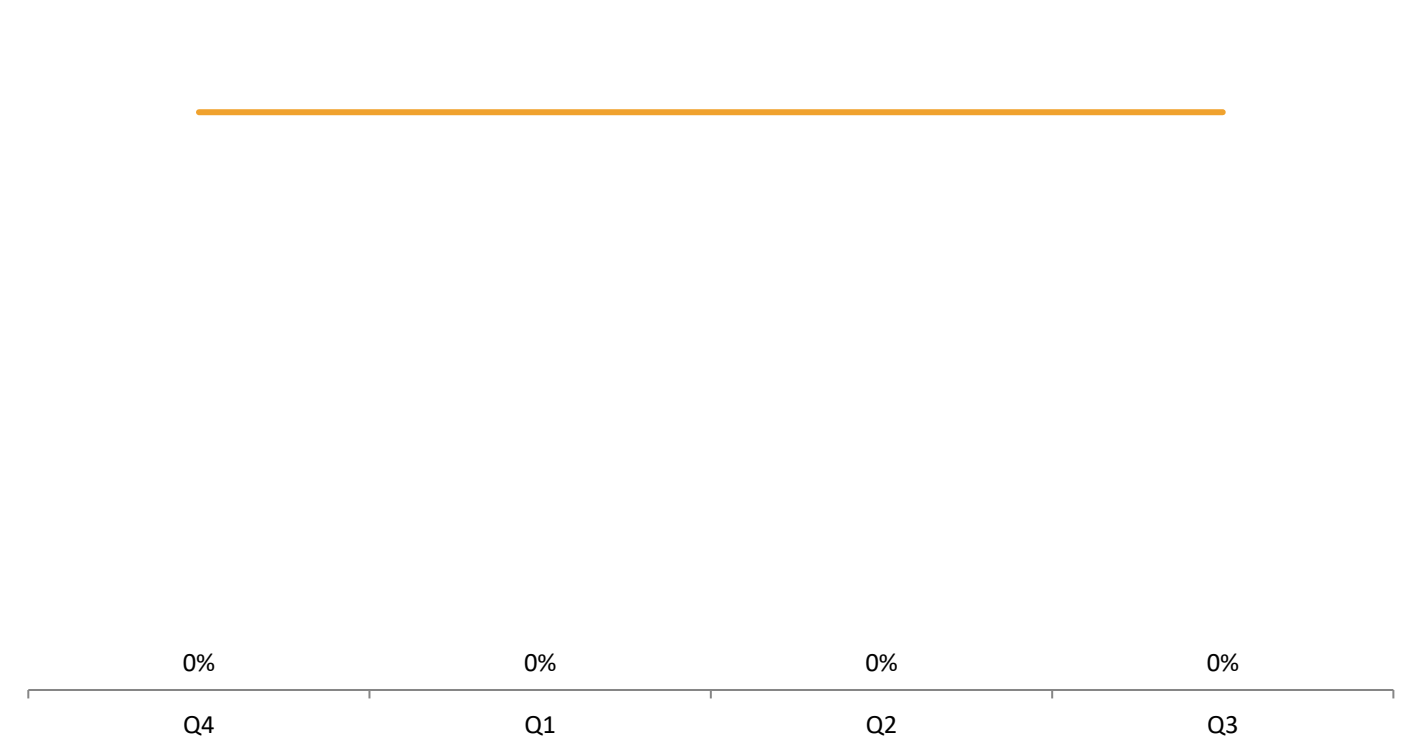
Latest Quarter

Target
70%

Source:
Postcard survey- given to people by their social worker following an assessment

Commentary:

This measure is suspended due to the pandemic



Measure Owner:
Julia Parfitt

Responsible Officer:
Julia Parfitt

Frequently asked questions:

[< Previous: Safeguarding outcomes met](#)

[Return to Scorecard](#)

[Next: LD Employment >](#)

Theme: Corporate Measures

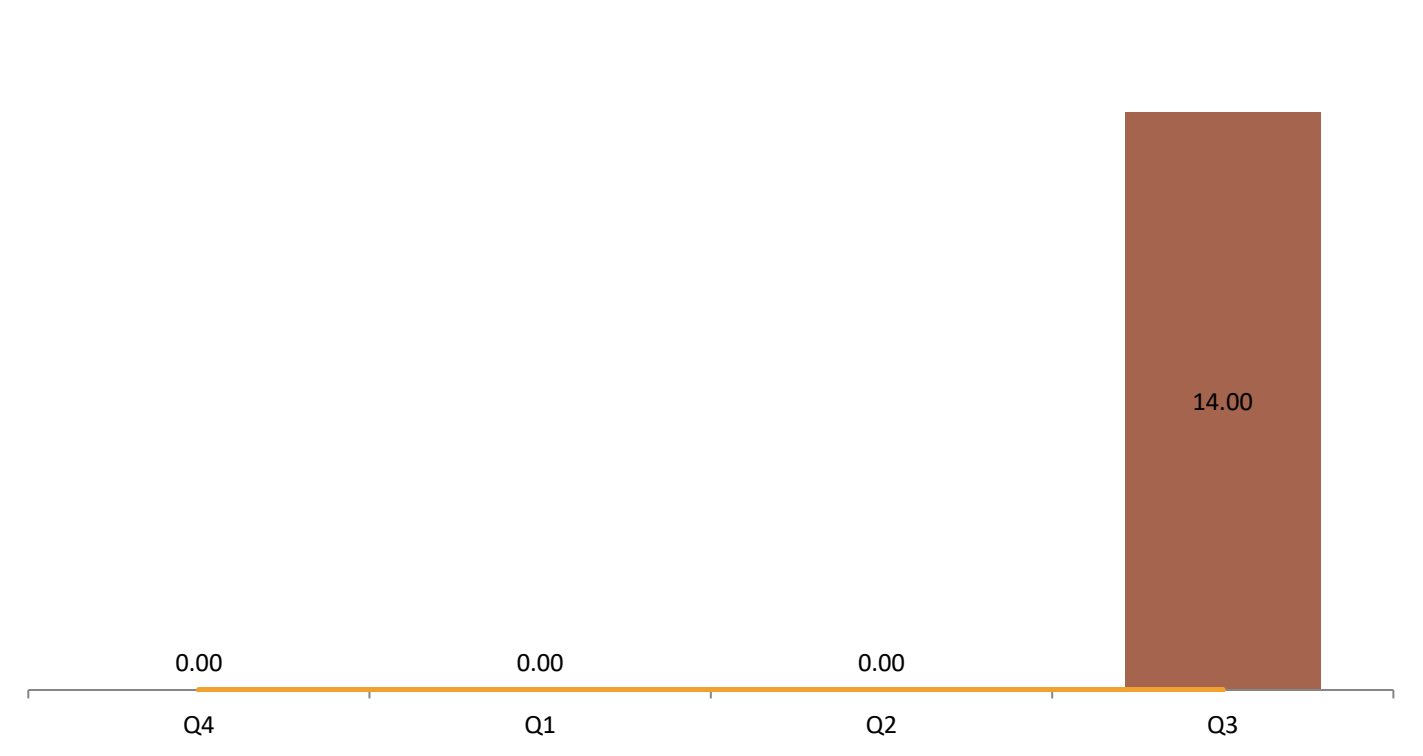
The number of people with Learning Disabilities who have been supported into employment by the PURE Project

#VALUE!

Change:

Prev. Quarter	Latest Quarter	Preferred
	14	Travel: Upwards

Source:
Data supplied by PURE



Reported Outturn

Commentary:

This measure was suspended due to the Covid pandemic, but has restarted this quarter. Please note that the figure is from the end of November as December’s is still being worked out. The Pure Project has now supported 14 people with learning disabilities into employment to date, and has supported another 421 in other ways, including helping them to access education and training.

The Covid pandemic has been a significant challenge for the project because it meant that many suitable employment opportunities disappeared, and because a large proportion of the people we work with are vulnerable and had to shield. Many of the people we work with are still considerably anxious about venturing out.

With the agreement of the Department for Work and Pensions (DWP) we have lowered the minimum age for people to participate in the project from 29 to 25. This will allow us to support more citizens.

We have selected a company to undertake marketing for the project, and the contract is currently with our Contract Manager for approval. Once it is approved, we will be able to raise awareness of the project more widely. We are also creating a lending service for computers and tablets to improve digital inclusion among the people we support.

We are continuing to work with colleagues in Jobcentre Plus, and we are holding meetings to raise awareness of the project, especially among their Disability Work Coaches. We are also working with Social Work colleagues, and with other similar external projects, to strengthen these pathways for referrals to us.

Measure Owner:
John Williams

Responsible Officer:
Tabriz Hussain

Frequently asked questions:

Theme: Corporate Measures

The number of parents or carers who are satisfied with the transition plan co-produced with their young people

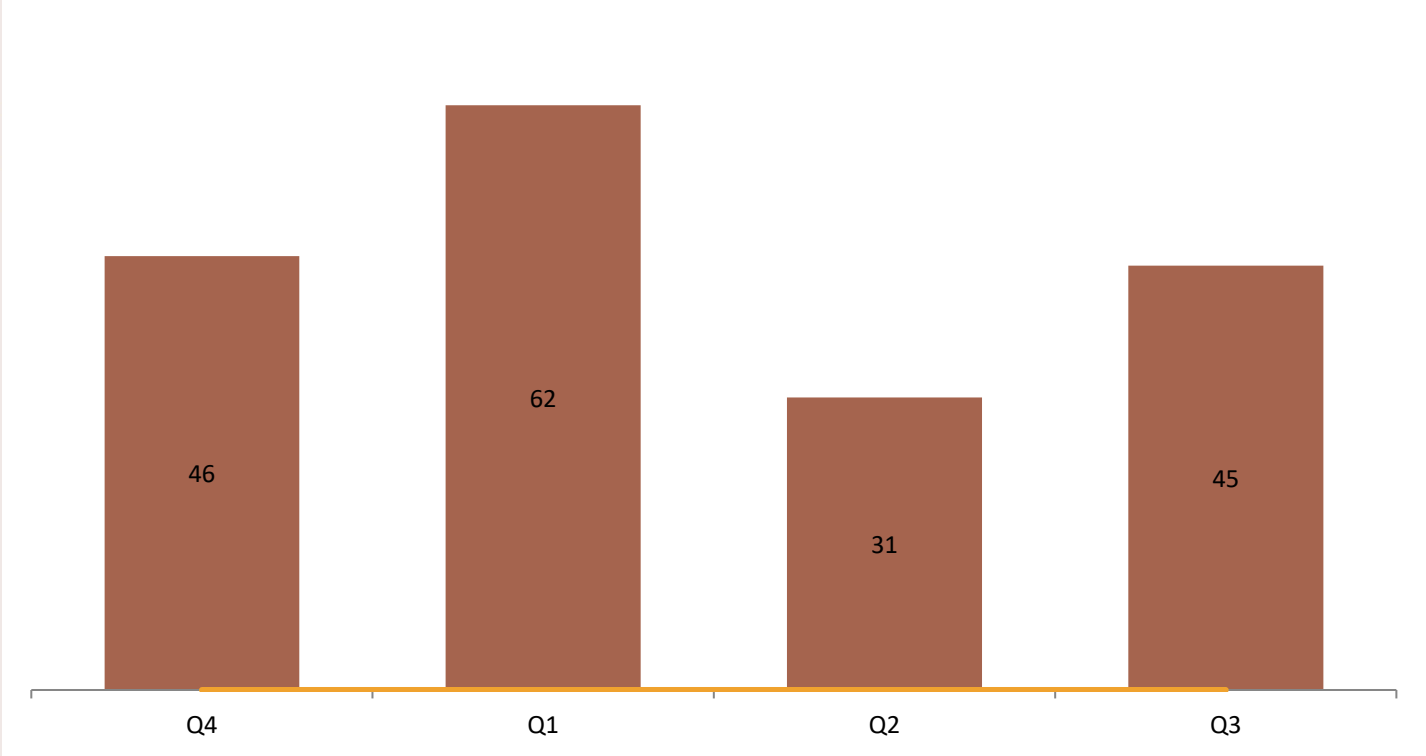
GREEN

Change:

Up
(Green) 45.2%

Prev. Quarter	Latest Quarter	Preferred
31	45	Travel: Upwards

Source:
Survey- data supplied by the Integrated Transition Team



Reported Outturn

Commentary:

This quarter, both the number and the percentage of parents and carers who say they are satisfied with their young person’s transition plan have increased. We included this question as mandatory on the ___ form this quarter, and this has improved our response rate. The number of young people we support is currently less than the figure included in our business case. This is because we have a recruitment freeze while we carry out a formal consultation on the redesign of the Preparation for Adulthood service which is currently a proof of concept. This means that we only have 18 out of a full complement of 30 staff. If our proposal is agreed through the consultation, we will be able to recruit to our vacant posts, and will have capacity to support more young people.

Measure Owner: Responsible Officer:
Caroline Naven

Frequently asked questions:

Theme: Corporate Measures

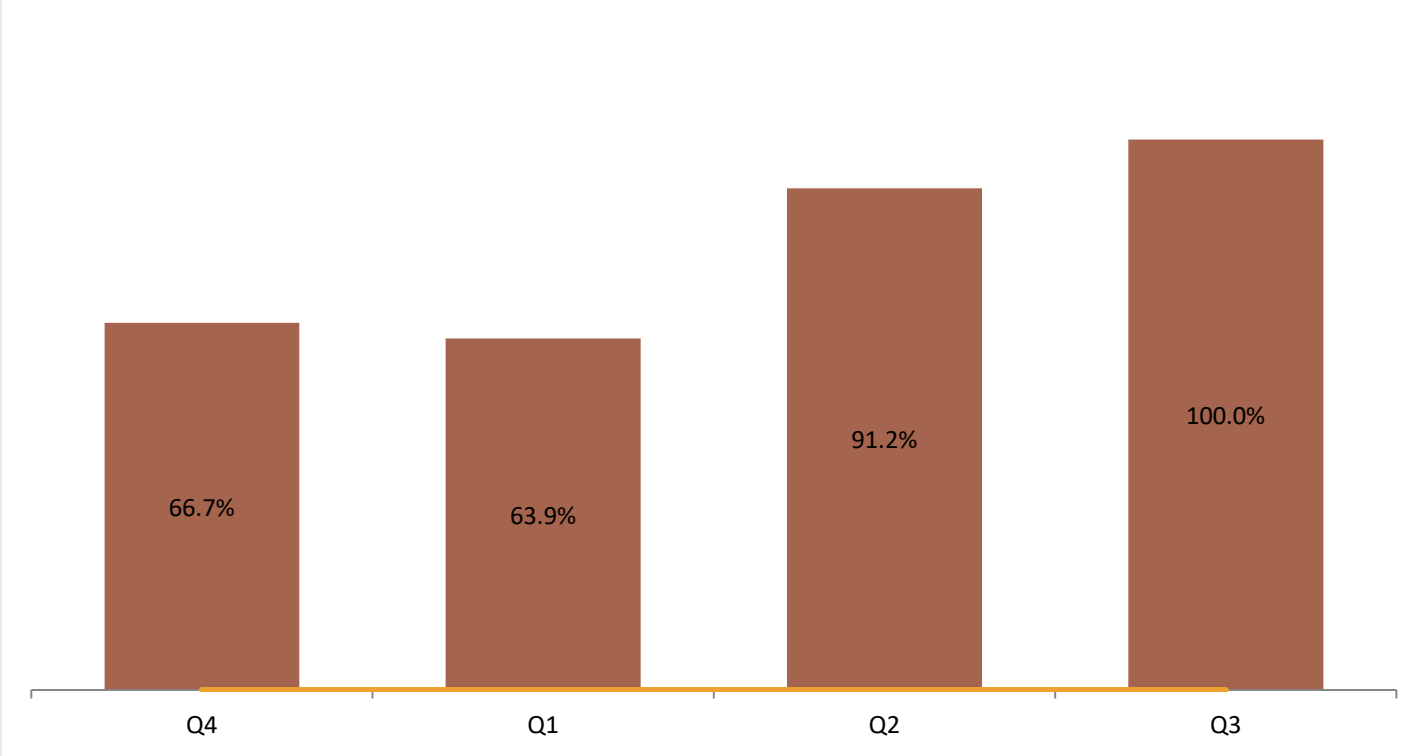
The proportion of parents or carers who are satisfied with the transition plan co-produced with their young people

GREEN

Change:
Up
(Green) 8.8 pp

Prev. Quarter	Latest Quarter	Preferred
91.2%	100%	Travel: Upwards

Source:
Survey- data supplied by the Integrated Transition Team



Reported Outturn

Commentary:

This quarter, both the number and the percentage of parents and carers who say they are satisfied with their young person’s transition plan have increased. We included this question as mandatory on the ___ form this quarter, and this has improved our response rate. The number of young people we support is currently less than the figure included in our business case. This is because we have a recruitment freeze while we carry out a formal consultation on the redesign of the Preparation for Adulthood service which is currently a proof of concept. This means that we only have 18 out of a full complement of 30 staff. If our proposal is agreed through the consultation, we will be able to recruit to our vacant posts, and will have capacity to support more young people.

Measure Owner:

Responsible Officer:
Caroline Naven

Frequently asked questions:

[< Previous: PFA plan satisfaction count](#)

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[Next: PFA can achieve outcome count >](#)

Theme: Corporate Measures

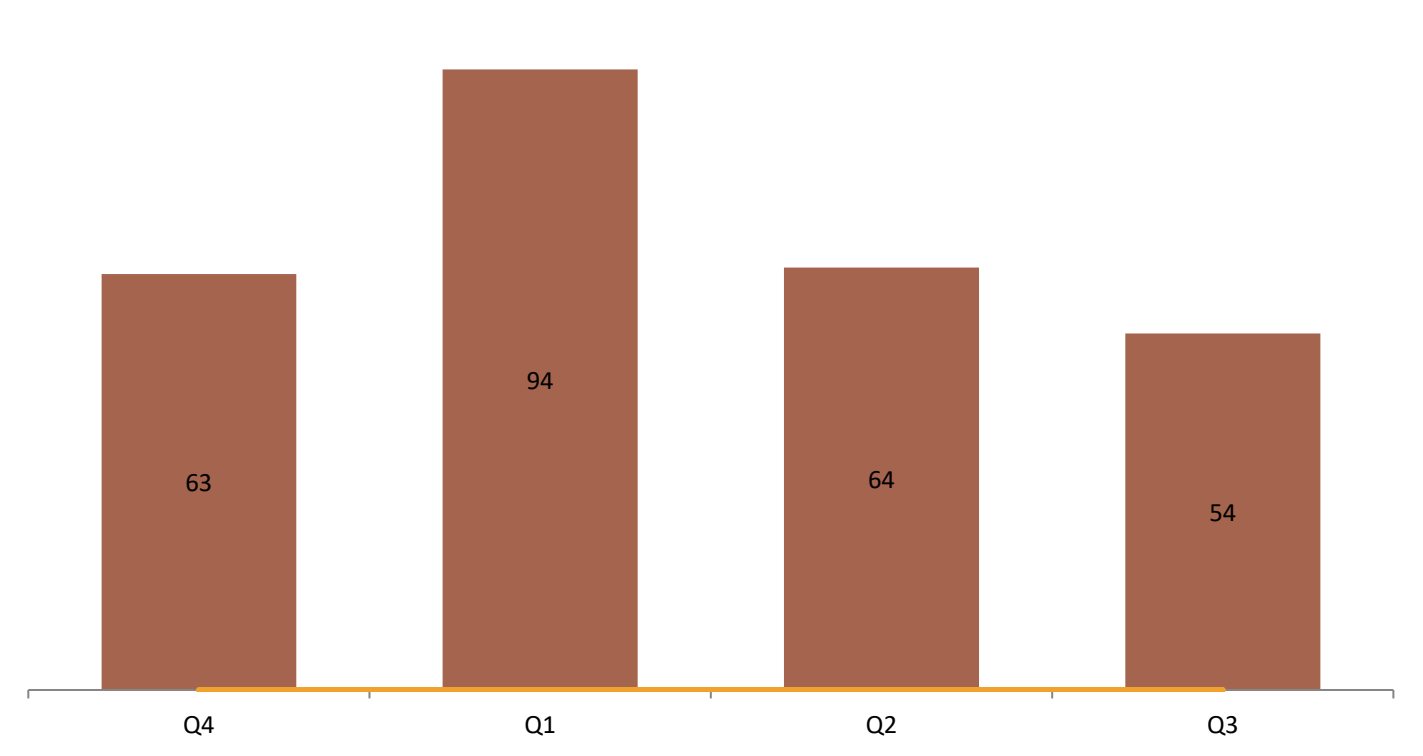
The number of young people aged 14-30 transitioning to the Integrated Transition Team who feel that they can achieve their outcomes.

Source:
Survey- data supplied by the Integrated Transition Team

RED

Change:
Down
(Red) 15.6%

Prev. Quarter	Latest Quarter	Preferred
64	54	Travel: Upwards



Reported Outturn

Commentary:

This quarter, the percentage of young people who felt they could achieve their outcomes increased, however the number dropped slightly. We don't have a target for this measure because the Preparation for Adulthood service is currently a pilot and there was no existing data to base one on. As a result, our RAG rating is based on direction of travel only.

We included this question as mandatory on the ____ form this quarter, and this has improved our response rate.

The number of young people we support is currently less than the figure included in our business case. This is because we have a recruitment freeze while we carry out a formal consultation on the redesign of the Preparation for Adulthood service which is currently a proof of concept. This means that we only have 18 out of a full complement of 30 staff. If our proposal is agreed through the consultation, we will be able to recruit to our vacant posts, and will have capacity to support more young people.

Measure Owner: Responsible Officer:
Caroline Naven

Frequently asked questions:

Theme: Corporate Measures

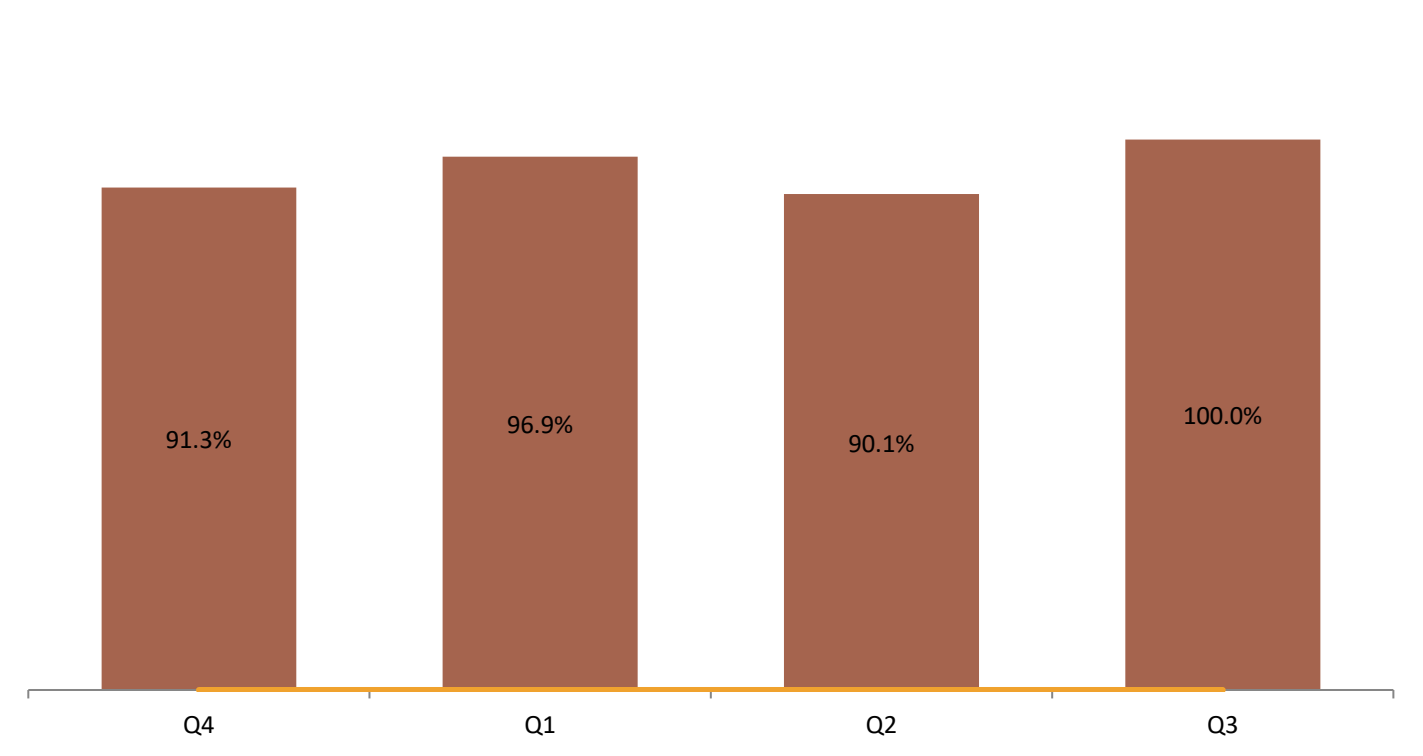
The proportion of young people aged 14-30 transitioning to the Integrated Transition Team who feel that they can achieve their outcomes.

Source:
Survey- data supplied by the Integrated Transition Team

GREEN

Change:
Up
(Green) 9.9 pp

Prev. Quarter	Latest Quarter	Preferred
90.1%	100%	Travel: Upwards



Reported Outturn

Commentary:

This quarter, the percentage of young people who felt they could achieve their outcomes increased, however the number dropped slightly. We don't have a target for this measure because the Preparation for Adulthood service is currently a pilot and there was no existing data to base one on. As a result, our RAG rating is based on direction of travel only.

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Measure Owner: Responsible Officer:
Caroline Naven

Frequently asked questions:

Theme: Corporate Measures

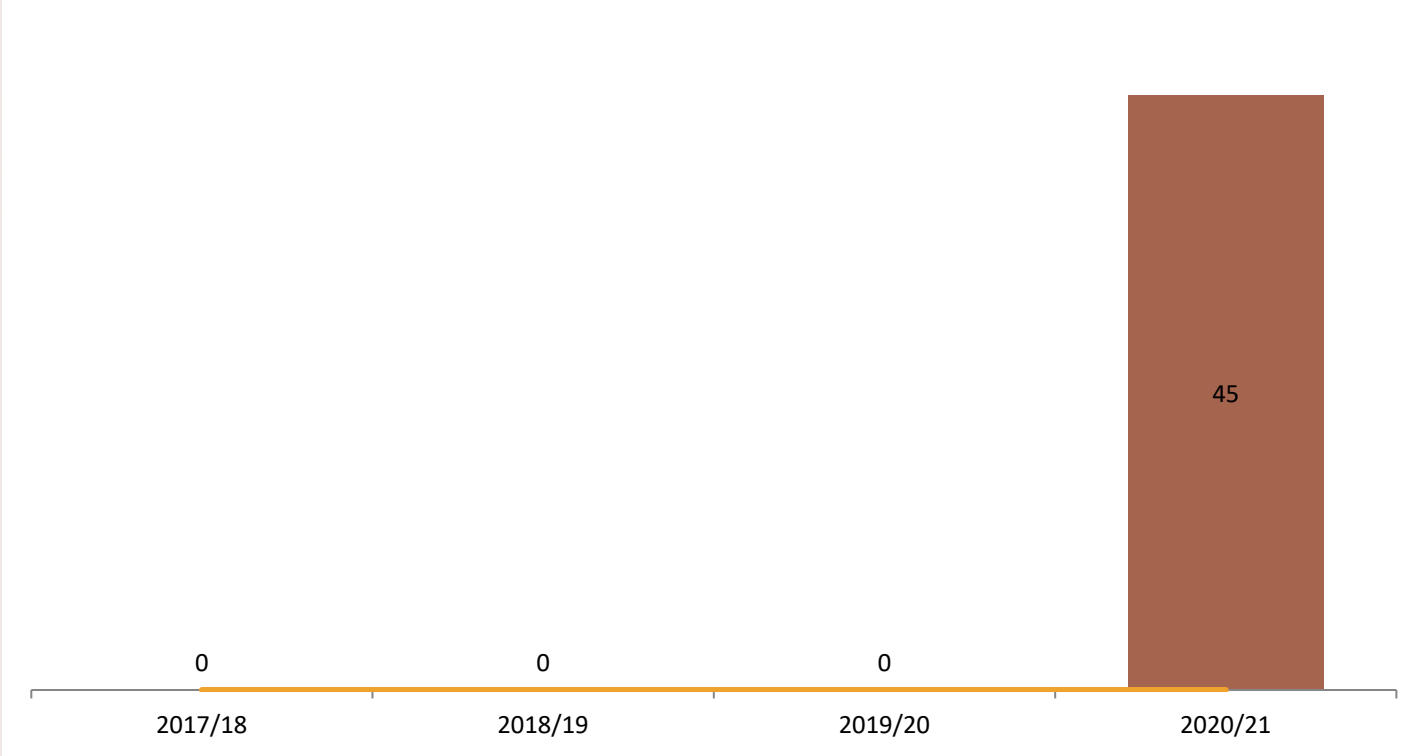
The number of young people who achieve their outcomes following support from the Integrated Transition Team.

N/A

Change:

Prev. Quarter	Latest Quarter	Preferred
	45	N/A Upwards

Source:
Survey- data supplied by the Integrated Transition Team



Reported Outturn

Commentary:

Annual measure- 2021/22 data will be available in April

Measure Owner: Responsible Officer:
Caroline Naven

Frequently asked questions:

Theme: Corporate Measures

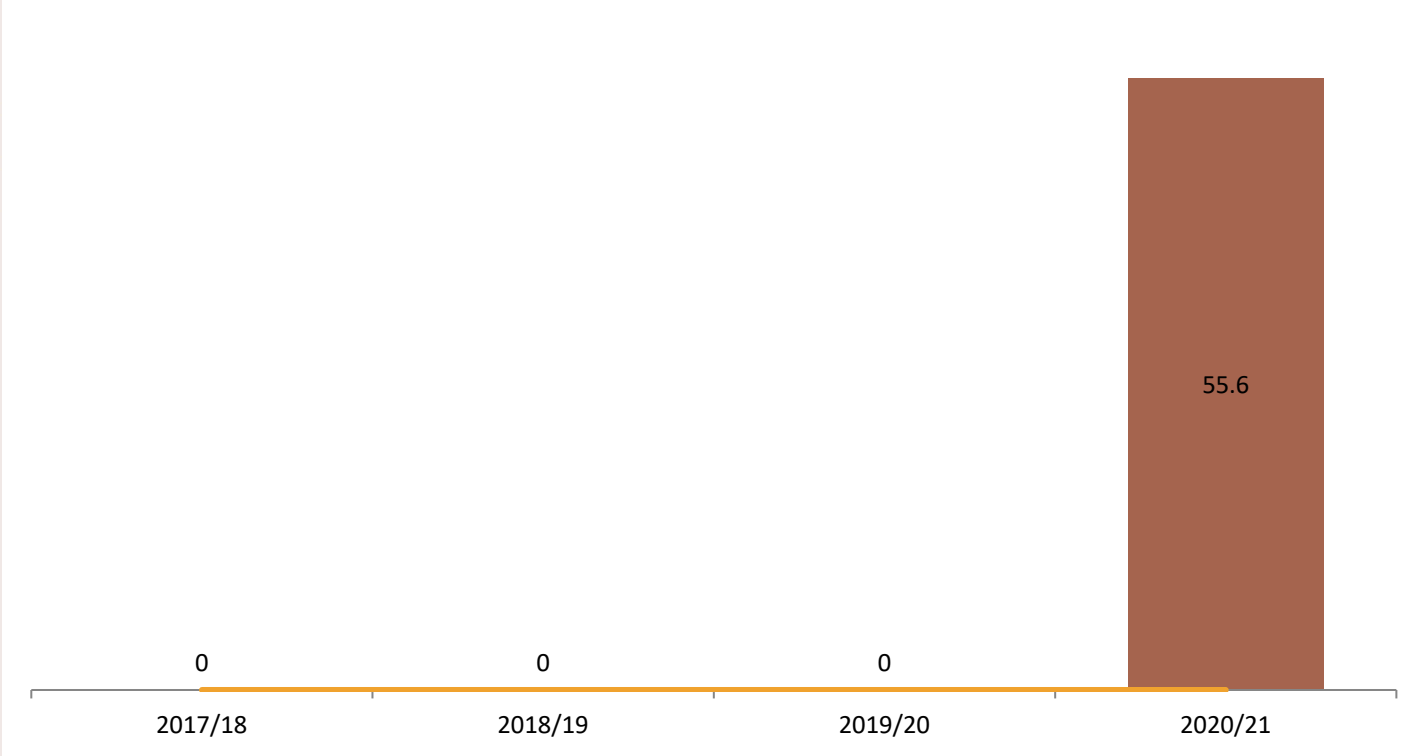
The proportion of young people who achieve their outcomes following support from the Integrated Transition Team.

N/A

Change:

Prev. Quarter	Latest Quarter	Preferred
	55.6%	N/A Upwards

Source:
Survey- data supplied by the Integrated Transition Team



Reported Outturn

Commentary:

Annual measure- 2021/22 data will be available in April

Measure Owner: Responsible Officer:
Caroline Naven

Frequently asked questions:

Theme: Corporate Measures

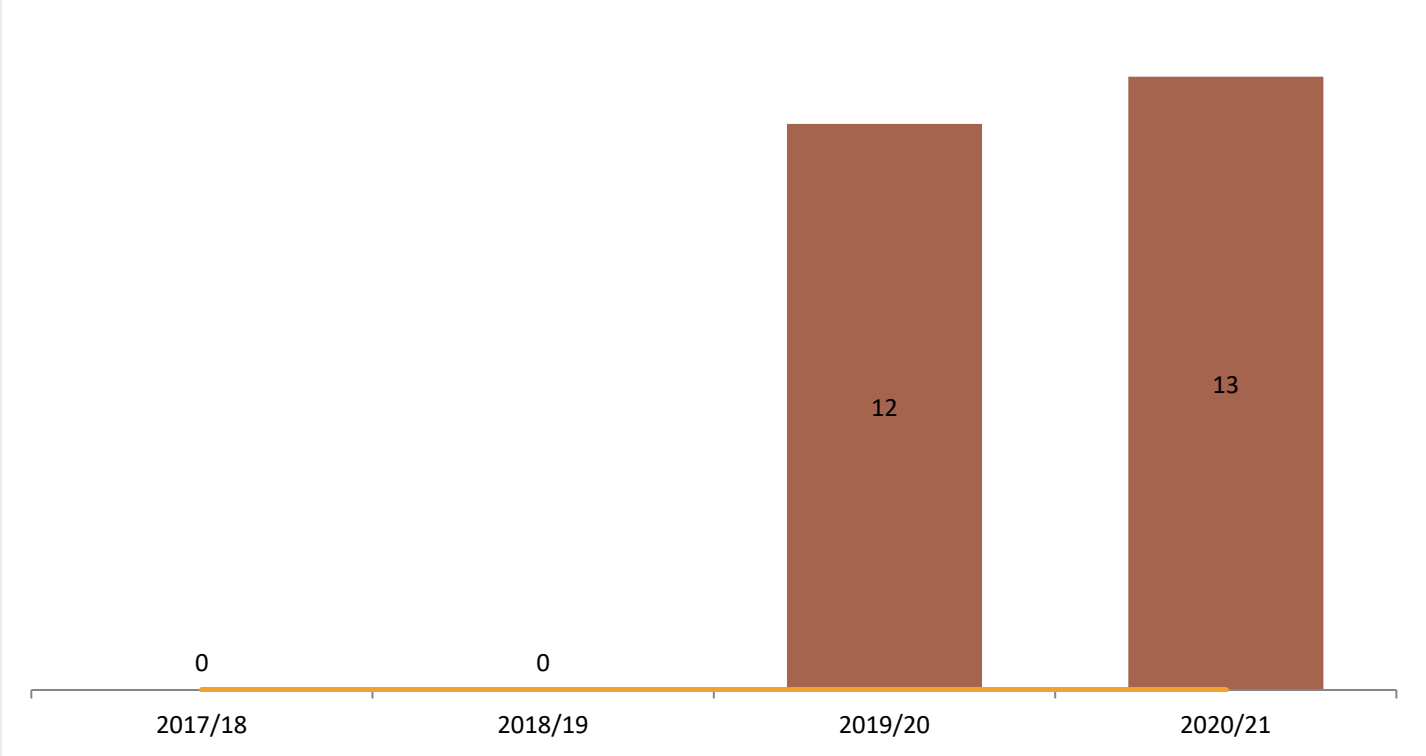
The number of Changing Places across the city (annual measure, placeholder)

GREEN

Change:
Up
(Green) 8.3%

Prev. Quarter	Latest Quarter	Preferred
12	13	Travel: Upwards

Source:
Changing Places Consortium



Reported Outturn

Commentary:

Annual measure- 2021/22 data will be available in April

Measure Owner:

Responsible Officer:

Frequently asked questions:

[< Previous: PFA outcomes achieved percent](#)

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