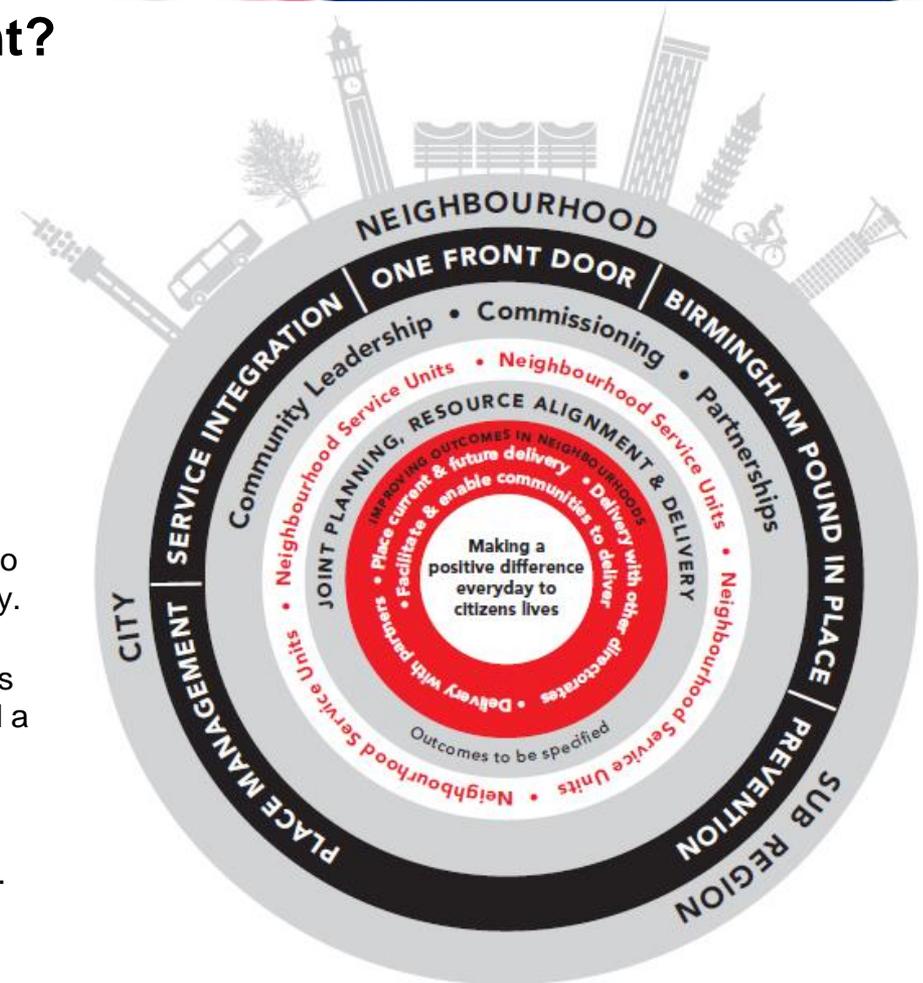


What is Place-based Management?

- Commitment to the Clean, Green and Safe agenda
- An approach to improving how neighbourhoods are managed which includes integrated working focusing on early intervention, prevention and support.
- Using innovative solutions to longstanding problems or issues in the community.
- Engaging with stakeholders, especially the community, to get a consensus about priorities for improving the locality.
- Absolute commitment to common ownership of problems and collaboration to find solutions – One Front Door and a “Don’t walk by” attitude.
- A can-do attitude to doing things differently and working together to make things work to benefit neighbourhoods.



Place Managers – Selly Oak

Ward	BCC stock	Single point of contact	Role	E-mail
Billesley	2445	Melvin Powell	Place Manager	Melvin.powell@birmingham.gov.uk
Bournville	883	Christopher Wood	ASB Quality & Performance – Place Manager	Christopher.wood@birmingham.gov.uk
Brandwood	2571	Alison Nicholls	Place Manager	Alison.nicholls@birmingham.gov.uk
Selly Oak	380	Michael McMillan	ASB Partnerships – Place Manager	Michael.mcmillan@birmingham.gov.uk

Sarah Wong continues as the Tenant Participation Officer



Place Manager role

- Work across Wards, Neighbourhoods, and the South Area to deliver an excellent Landlord Service
- Coordinate services and act as Single Point of Contact to deliver a clean, green and safe environment
- Manage their team of Officers to provide an effective ASB service, Tenancy & Estate Management, and Street Scene
- Promote tenant participation and engagement
- Produce a Place Action Plan for their respective Ward and consult with the local community, partner agencies, third-sector providers, etc.
- Use effective communication e.g. Twitter/social media
- Work with partners to identify joint procurement and commissioning – maximise the use of housing budgets



Think Family

- Support for victims of domestic abuse, Referral/joint working with Birmingham and Solihull Women's Aid.
- Assistance with school applications and liaising with the Children Missing from Education Team. Improving school attendance
- Support for Autism, ADHD & ADD.
- Use of food banks
- Support with Housing Applications, housing repairs, garden clearance, integrated working with Housing Officers
- Joint meetings with the Department of Work and Pensions, Counselling referrals, Grant applications
- Referrals to West Midlands Fire Service for home safety checks
- Parenting classes
- Reduction in incidents of ASB through multi-agency working
- Debt advice & budgeting.
- Activities for after school and school holidays.

- **13** families successfully engaged - early intervention and partnership working has enabled them to effect and maintain change.
- **6** families referred through to Intensive Family Support
- **4** open assignments working with families
- **13** new referrals for Think Family Support and we will be working with these shortly



Making a positive difference everyday to citizens lives



#TidyBrum



Birmingham City Council

COMMUNITY FURNITURE SWAP SHOP

MONDAY 8TH JUNE
10AM TO 2PM



SHELLY TOWER
CAR PARK
OVERBURY ROAD

DO YOU HAVE ANY FURNITURE OR HOUSEHOLD ITEMS YOU NO LONGER WANT? OR PERHAPS THERE IS SOMETHING YOU NEED FOR YOUR HOME?



THEN WHY NOT COME ALONG TO OUR COMMUNITY FURNITURE SWAP SHOP!



IF YOU NEED HELP GETTING YOUR ITEMS TO AND FROM THE SWAP SHOP – JUST POP ALONG AND TALK TO A MEMBER OF THE SWAP SHOP TEAM WHO WILL BE HAPPY TO HELP YOU.

BRING ALONG ANY UNWANTED HOUSEHOLD ITEMS YOU HAVE TO DONATE, AND FEEL FREE TO TAKE A LOOK AT WHAT HAS BEEN DONATED FOR ANYTHING YOU MAY NEED.

ITEMS LEFT AT THE END OF THE SWAP SHOP WILL BE DISTRIBUTED BETWEEN LOCAL CHARITY SHOPS.



#TidyBrum

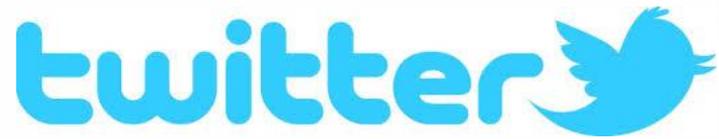


Events

Happy Valley event at Daisy Farm Park

- Integrated working – Senior Service Manager, Place Manager, Housing Officers and Tenant Participation Officer all in attendance
- Multi-agency working with Dog Warden, West Midlands Police, Children's Centre
- Third sector agencies such as Fusion Gymnastics, Narthex Food Bank,
- Local schools - Hollywood, Highters Heath Community, Billesley, Our Lady of Lourdes and Yardley Wood
- Elected members





- **@SSMSouthHousing**
- **@PlaceBournville**
- **@BillesHousing**
- **@BrandHousing**
- **@getinvolvedsell**
- **@WeoleyHousing**
- **@KNHousing**
- **@QuintonHousing**
- **@NorthfieldHsng**
- **@PlaceLongbridge**
- **@HarborneHousing**
- **@edgbastonri**
- **@BARTLEYHOUSING**

