

Thursday 30<sup>th</sup> May 2019

Dear Colleague

**RE: Minor Surgery Listening Exercise**

We are NHS Sandwell and West Birmingham Clinical Commissioning Group (SWB CCG) and are responsible for commissioning (buying) local healthcare services on your behalf. We are a membership organisation consisting of 83 GP Practices and are responsible for 575,684 registered patients across the Sandwell and West Birmingham area.

As your local Clinical Commissioning Group, we have a responsibility under the Health and Social Care Act to inform and consult you on proposed changes and seek your views on how we shape future services.

We currently commission Minor Surgery from an organisation called Health Harmonie that provides community based healthcare services on behalf of the NHS. This contract will soon be coming to an end meaning that Health Harmonie will no longer provide minor surgery to our patients but you will still receive this from the majority of our GP practices and other healthcare providers.

Earlier this year the service was reviewed and evaluated by the Commissioner and after careful consideration the CCG agreed that this service would no longer be commissioned for a number of reasons;

- The way the service was commissioned does not form part of a joined up patient journey
- The CCG could no longer financially sustain this service in the interests of protecting the public purse and using every pound wisely
- To support Primary Care Networks to build on primary care services and enable greater provision of personalised, coordinated and more joined up health and social care for our patients

This has presented an opportunity for SWB CCG to hold a listening exercise as we want to hear about your views and experiences for Minor Surgery Services.

The listening exercise will run from Monday 3<sup>rd</sup> June 2019 to Friday 28<sup>th</sup> June 2019 and you can get involved in a number of ways:

Attend one of our public meetings as listed below;

- Tuesday 4<sup>th</sup> June 2019, 2.00-5.00pm  
Handsworth Fire Station, Rookery Rd, Birmingham B21 9QU

- Tuesday 25<sup>th</sup> June 2019, 2.00-5.00pm  
Portway Lifestyle Centre, Newbury Lane, Oldbury B69 1HE
- Thursday 27<sup>th</sup> June 2019, 6.00-9.00pm  
YMCA 38 Carter's Green, West Bromwich B70 9LG
- Complete our online survey at <https://www.surveymonkey.co.uk/r/SWBMinorSurgery>
- Complete a paper copy survey and requesting this by using the number below please
- Alternatively complete the survey in the listening exercise booklet and return it to

RTHG-KAKC-RTBZ  
Engagement (Freepost)  
Sandwell and West Birmingham Clinical Commissioning Group  
Kingston House  
438 High Street  
West Bromwich  
B70 9LD

We look forward to hearing your views, if you require any further information please contact our Engagement Team on 0121 612 1447 or email [swbccg.engagement@nhs.net](mailto:swbccg.engagement@nhs.net)

Yours sincerely



**Dr Karl Grindulis MB ChB FRCP**  
**Secondary Care Specialist for Service Redesign Committee and Governing Body**  
**Sandwell and West Birmingham Clinical Commissioning Group**