

From: Paul R. Samms
Sent: 15 August 2016 11:56
To: Licensing
Cc: Tim Shield (TShield@john-gaunt.co.uk); John Gaunt (JGaunt@john-gaunt.co.uk)
Subject: Premises Licence Application - Staycity, 88 Charlotte Street, Birmingham.
Attachments: StaynehallConditionsModified.doc

All,

Please find an update regarding the above.

The Staycity Hotel has residents of the House of York in Charlotte St living on the opposite of the road.

Environmental Health have received 1 complaint of noise nuisance on 12th May 2016 and we understand that a number of other residents have made representations. The complainant has complained of loud noise from patrons within the bedroom areas, staff activities within the main reception lobby (i.e. sound of telephones ringing etc) as well as noise from taxi horns and patrons accessing the external areas

Officers witnessed intrusive noise from the Staynehall Hotel between 24th July 2016 at 23:50 and 25th July 00:25

The noise included patrons talking and shouting, taxi engines adding to overall higher background night noise levels. The noise was said to come in waves of short duration but frequent enough to disturb sleep. Officers noted that the tenant has to relocate to the rear bedroom to try and escape noise. Officers recommended relocation of taxi rank to the next street.

NME (noise monitoring equipment) has been retrieved from the complainants property. Recordings for 15th August 2016 between 2 - 2:30 am. Unfortunately, it has not been possible to collect a full data set as the equipment had a power failure (we were expecting up to 4 hours worth of recordings as opposed to the half an hour collected). I have analysed the recording and note that voices from people were well above the background noise level.

Due to the loss of data it has been difficult to judge the impact of noise from the recordings. It is clear however, that if these noise episodes continued throughout the early hours the complainants may have been subjected to noise nuisance.

Env health is concerned that residents will suffer as result noise nuisance from:

1. patrons within the premises (i.e. bedrooms with windows open)
2. patrons in the external areas.
3. noise from staff activities (i.e. phones) from within the reception area.
4. Taxi's.

In the light of further information and discussion with the applicant since the representation, I have asked the company to consider agreeing modifications to the original list of conditions.

Please find final list of suggested conditions attached.

Please accept my apologies for taking so long to bring this update, as well as the late submission of evidence.

Unfortunately, I had forgotten to submit the information when Officers witnessed intrusive noise and in the case of the noise monitoring information the department was unable to analyse the results until this morning as the recording equipment was not retrieved from the complainant's property until last Thursday afternoon.

If anyone has any queries please do not hesitate to contact me.

Regards,

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