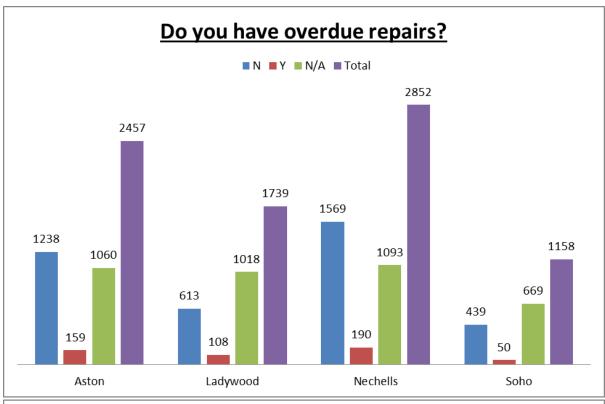
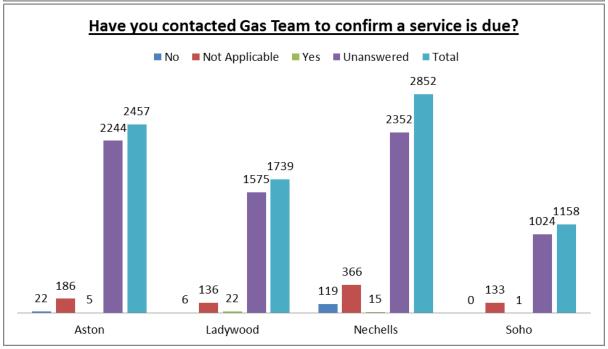
Outcomes from Annual Visits, Phase 1

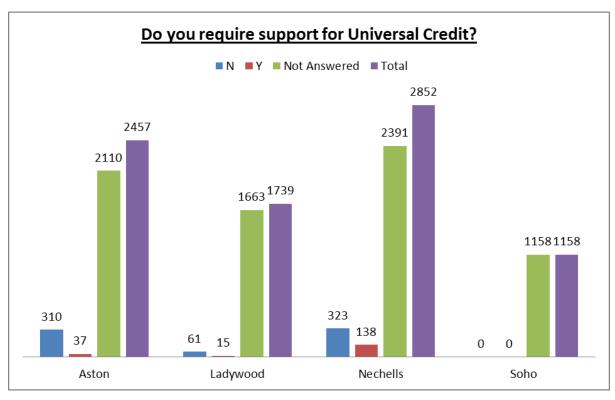
Repairs and Gas

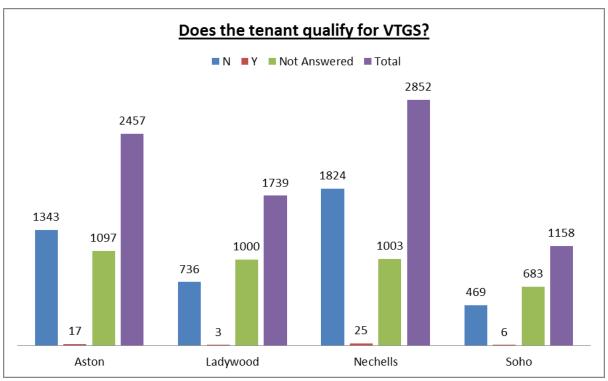


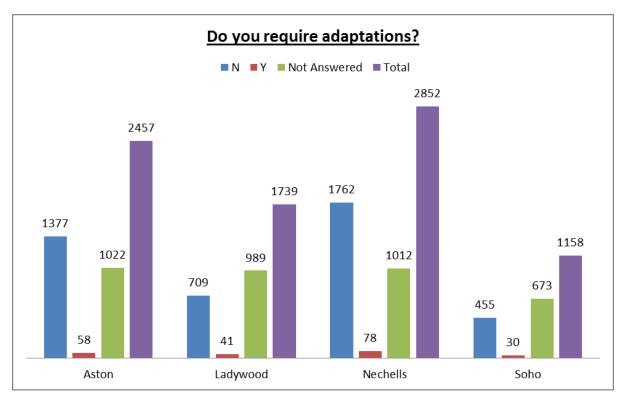


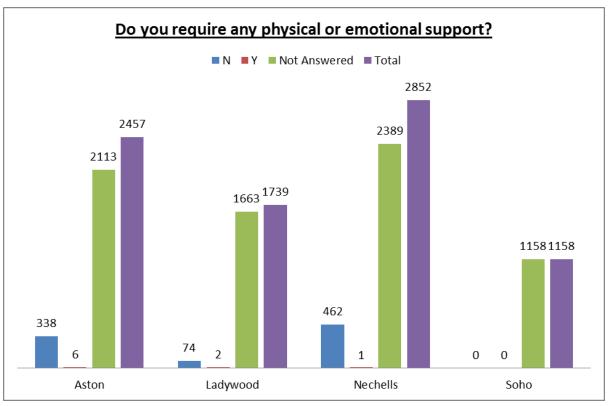
Outcomes from Annual Visits, Phase 1

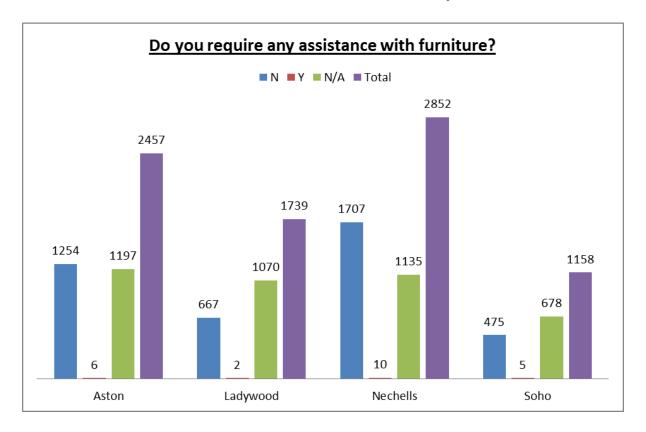
Vulnerable Tenants

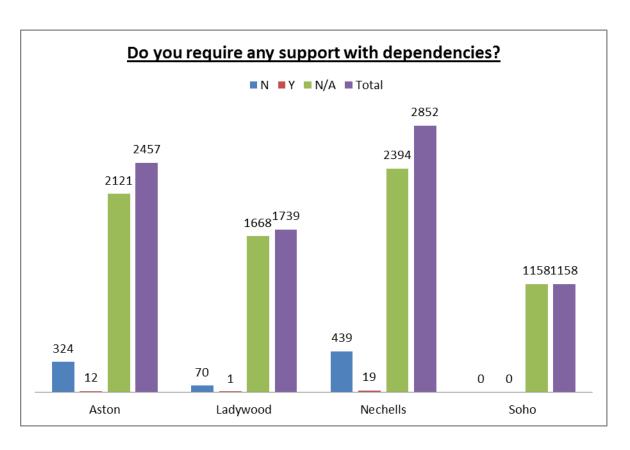


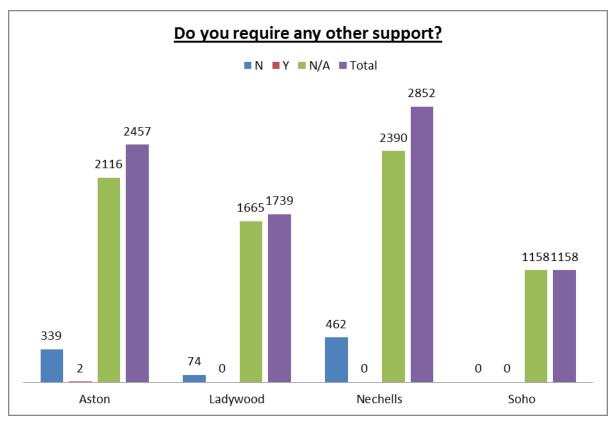


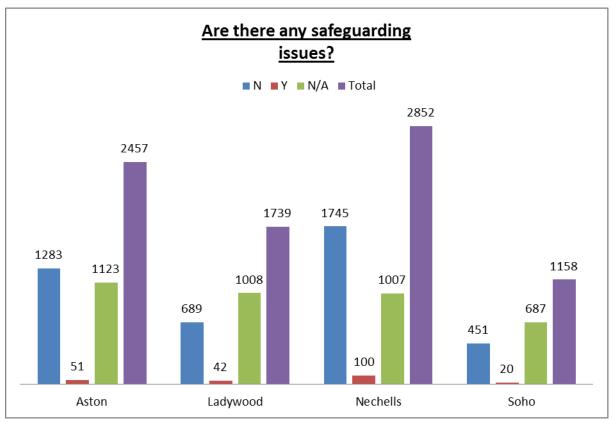






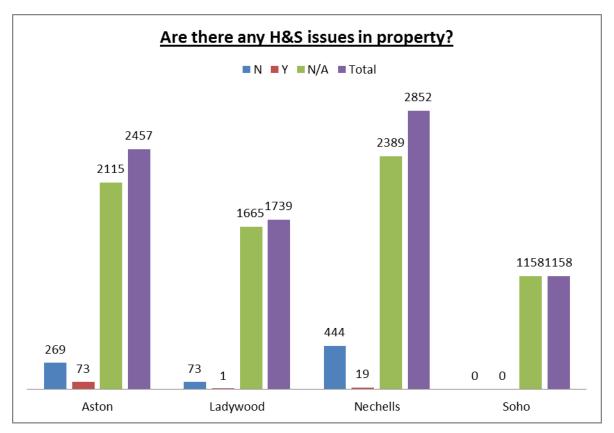


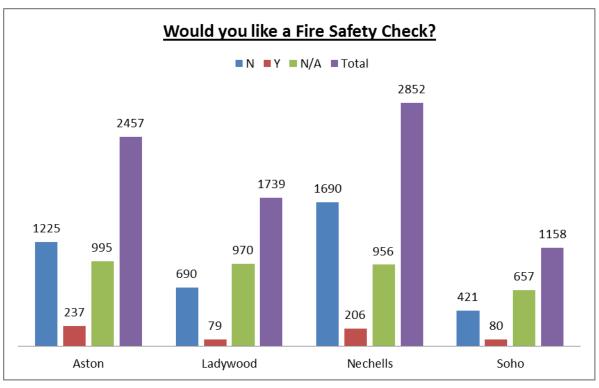




Outcomes from Annual Visits, Phase 1

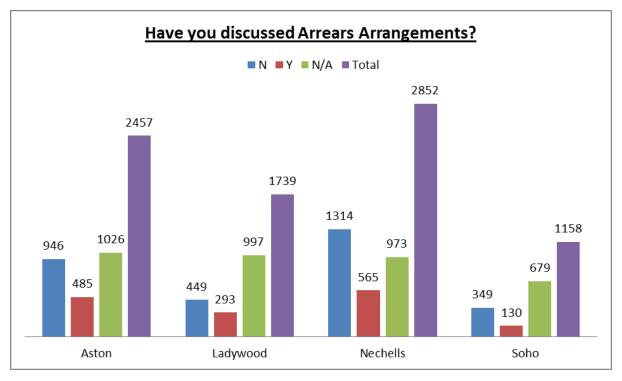
Health and Safety

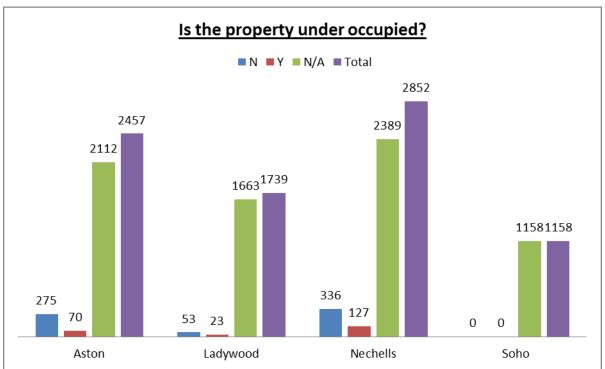


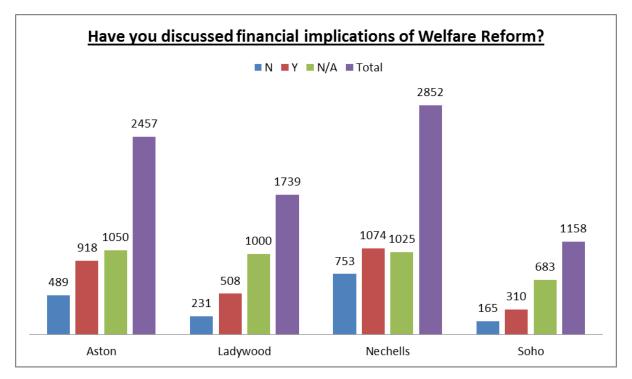


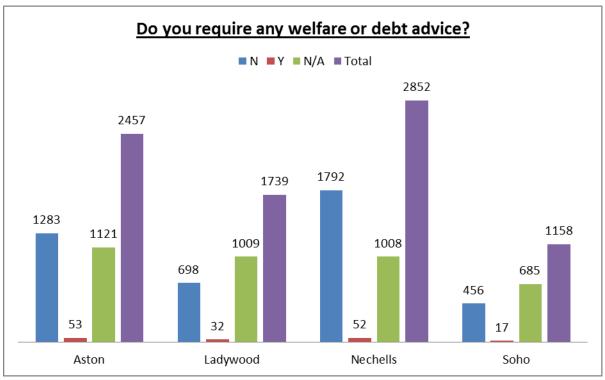
Outcomes from Annual Visits, Phase 1

Welfare Reform



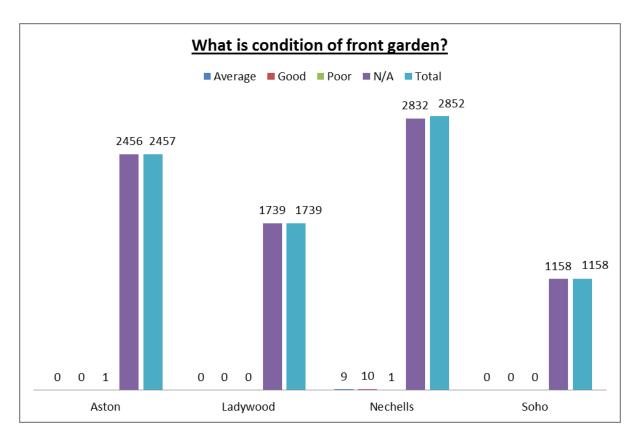


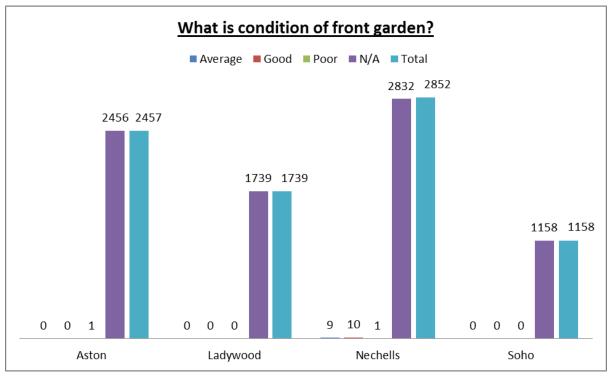




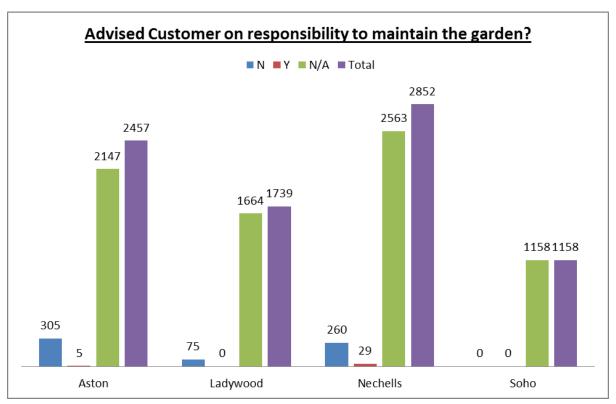
Outcomes from Annual Visits, Phase 1

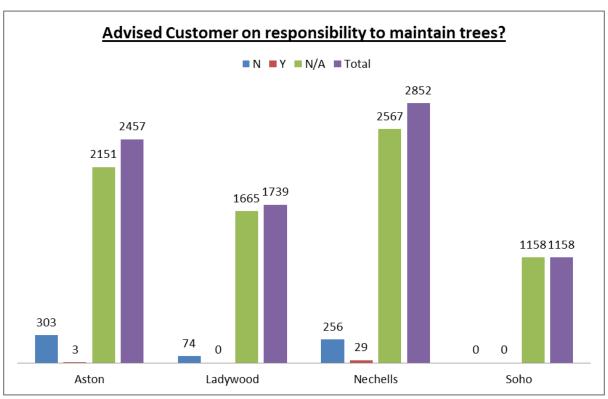
Tenancy Breaches

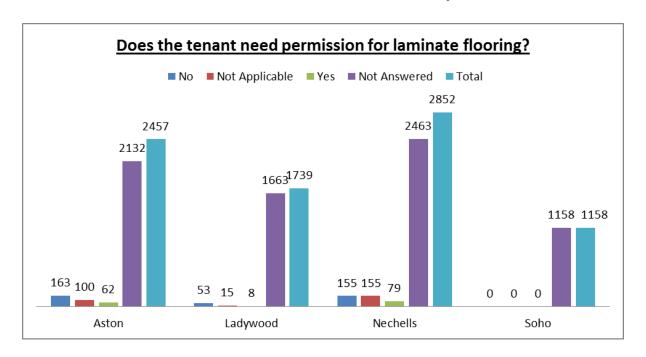


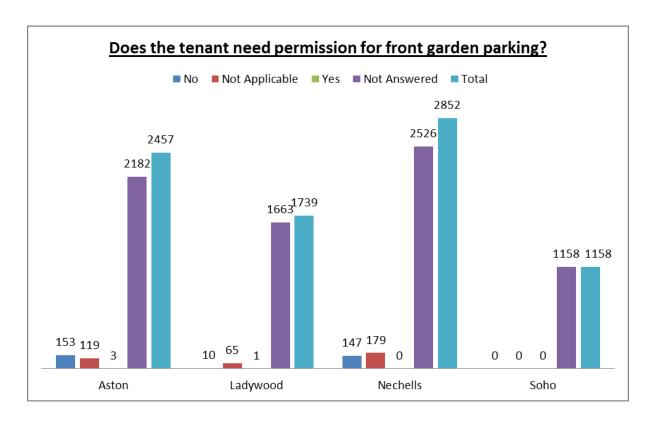


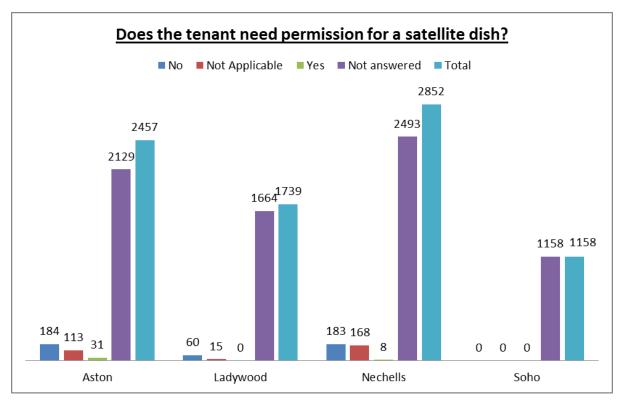
Ladywood District Outcomes from Annual Visits, Phase 1

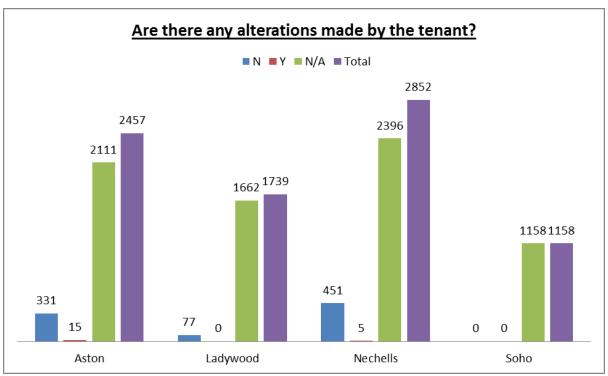




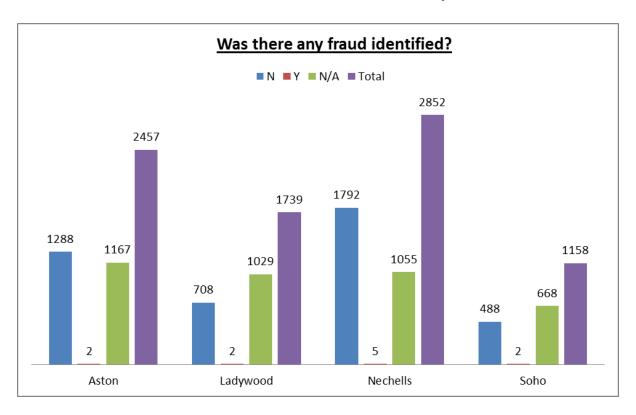




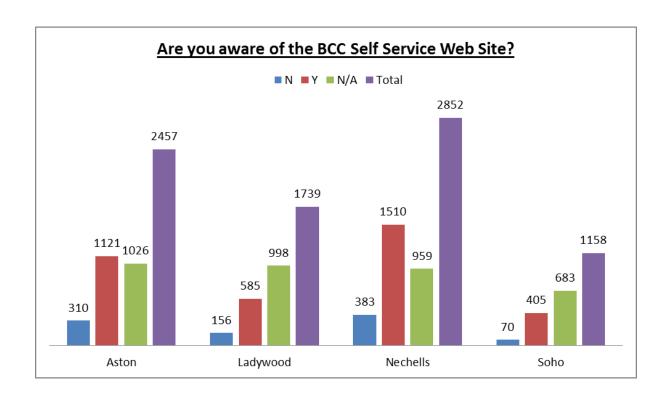




Outcomes from Annual Visits, Phase 1

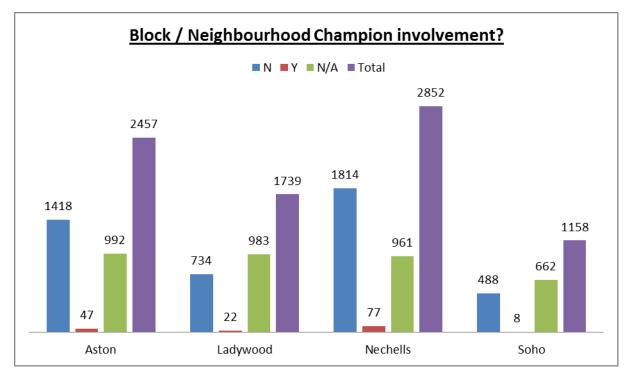


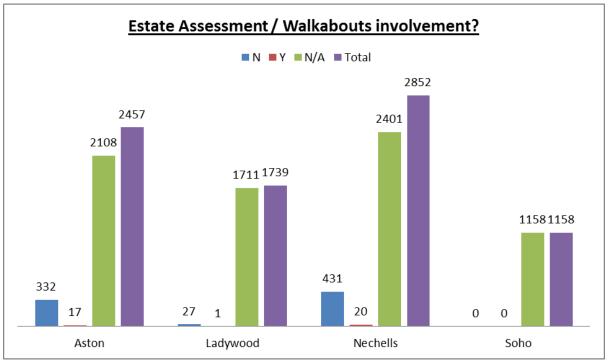
Channel Shift



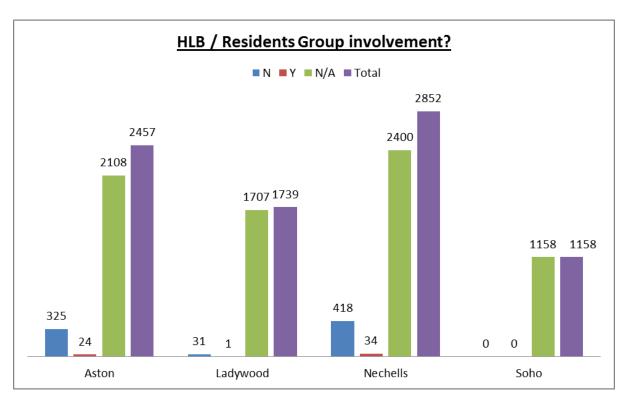
Outcomes from Annual Visits, Phase 1

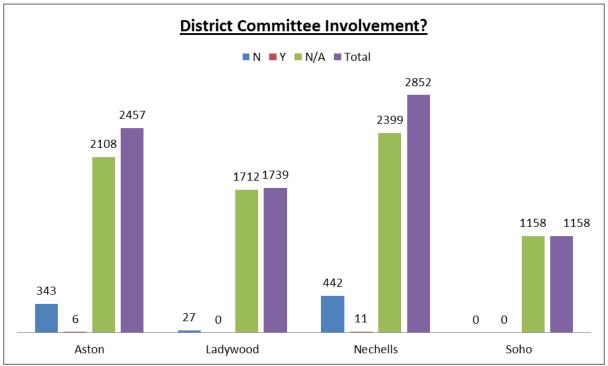
Customer Involvement





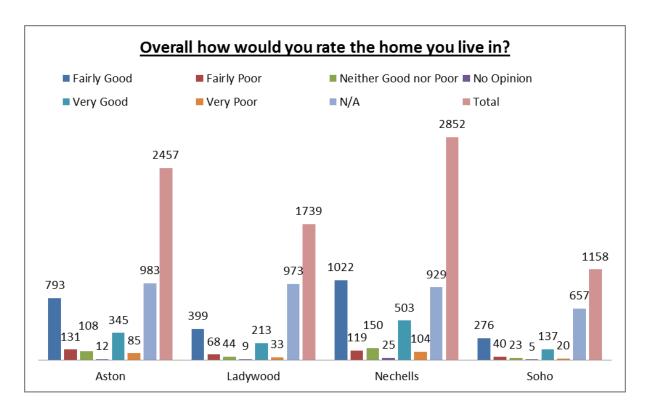
Ladywood District Outcomes from Annual Visits, Phase 1

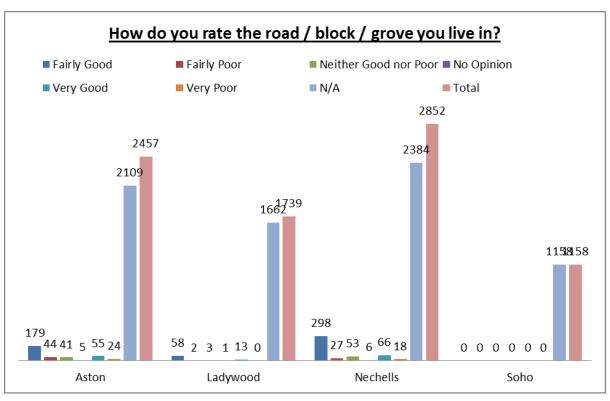




Outcomes from Annual Visits, Phase 1

Customer Satisfaction





Ladywood District Outcomes from Annual Visits, Phase 1

