

BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

Report to: CABINET

Report of: Corporate Director Adult Social Care and Health

Date of Decision: 6th March 2018

SUBJECT: YOUNGER ADULTS DAY CARE CONSOLIDATION - ADULT SOCIAL CARE AND HEALTH

Key Decision: Yes Relevant Forward Plan Ref: 004814/2018

If not in the Forward Plan: Chief Executive approved
(please "X" box) O&S Chair approved

Relevant Cabinet Member(s) Councillor Paulette Hamilton – Health & Social Care

Relevant O&S Chair: Councillor John Cotton – Health & Social Care

Wards affected: All

1. Purpose of report:

- 1.1 To report to Cabinet on the work undertaken on the proposals for Younger Adults Day Service consolidation.
- 1.2 To note the summary of the work to date and the proposed next steps to develop a Full Business Case.
- 1.3 To seek delegated authority jointly to the Corporate Director Adult Social Care and Health, and the Cabinet Member for Health and Social Care for the ceasing of the implementation plan if it is demonstrated that the programme is not delivering savings or the relevant capacity of alternative provision needed to meet service user needs is not available.

2. Decision(s) recommended:

That the Cabinet:-

- 2.1 Approves the closure of Advanced Enablement Service.
- 2.2 Notes the proposed further work, engagement and consultation with those who attend Fairway Day Centre and that a report will be brought to Cabinet detailing the outcome of this further work when it is complete.
- 2.3 Delegates authority jointly to the Corporate Director Adult Social Care and Health, and the Cabinet Member for Health and Social Care for the ceasing of the implementation plan if it is demonstrated that the programme is not delivering savings or the relevant capacity of alternative provision needed to meet service user needs is not available.

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3. Consultation:

3.1 Internal

3.1.1 Officers from Legal & Governance Department, Corporate Procurement Services, Finance, Birmingham Property Services, Specialist Care Services, Commissioning Centre of Excellence and Human Resources have been involved in the preparation of this Cabinet report. Trade Union representatives and staff have also been made aware of the proposals through the consultation process, however further staff consultation on Fairway Day Centre will be required as part of the implementation of this decision.

3.2 External

3.2.1 Through a process of individual meeting and care package review, service user's capabilities were explored, with carers, where appropriate.

3.2.2 Through this process, service users and carers at Advanced Enablement made the decision to move their day service to a different internal location and to do so quickly to minimise the stress of change. This move has now happened.

3.2.3 Service users and families at the Fairway are being supported by social workers and staff and information is communicated in a way that is understandable. The Service users who have declined this support will be written to separately.

3.2.4 The Care Act 2014 places a duty on Birmingham City Council to assess the need for care and support, Day Care is one of the ways that the City Council currently meets assessed eligible need. Individual Service Users and their Carers have had a Social Work review and where appropriate reassessment and ongoing support will be provided to ensure need is identified and support provided in the most appropriate way.

3.2.5 Individuals have been in correspondence with Officers and extensive correspondence has taken place with one individual who is representing the Stop the Fairway Closure Committee, who has declined the offer to meet with Officers directly.

3.2.6 A petition was received in relation to The Fairway Day Centre requesting that the decision to close Fairway was overturned. The petition was received from Councillor Cartwright and Councillor Griffiths. A response was given to Councillor Cartwright, Councillor Griffiths and the first respondent on the 19th December 2017, which stated that the Council is currently engaging with service users and carers at the Fairway Day Centre on a proposal to close the centre. The responses stated that a report which will state the feasibility of the proposal will be considered by Cabinet and the support articulated in the petition will be reflected in the consultation.

3.2.7 A specific period of further consultation with an independent advocate took place from the 1st December 2017 to the 6th January 2018 in respect of the Fairway. The feedback

is reflected in the both the content and approach of the further work that the service is undertaking.

4. Compliance Issues:

4.1 Are the recommended decisions consistent with the Council's policies, plans and strategies?

4.1.1 Adult Social Care will continue to meet assessed Health and Social Care need and will continue to ensure that Birmingham be a great city to lead a healthy and active life.

4.1.2 The Council will help people become healthier by:

- encouraging people to get more exercise and to eat more healthily.
- reducing health inequalities between different groups of people in the city.
- leading initiatives to improve the mental wellbeing of people in Birmingham.
- helping health and social care professionals work more closely together to better support Birmingham's people.
- making sure there's a greater choice of healthy places to eat in Birmingham, and increasing food hygiene standards across the city.
- helping Birmingham's people, particularly our most vulnerable, to become more independent. We want people to be able to stay in their own homes for longer, with extra help available if they need it.

4.2 Financial Implications

(How will decisions be carried out within existing finances and Resources?)

4.2.1 The Council's Business Plan and Budget 2016+ proposed cumulative savings of £4.391m for Internal Day Services over the period 2016/17 to 2019/20. The savings required for 2016/17 were not delivered and this formed part of the Council's reported overspend in that year.

4.2.2 Revised savings proposals were agree as part of the setting the 2017/18 Budget reducing the target to a flat profile of £0.702m as set out in the table below.

Net Spend 2016/17 £m	Savings 2016/17 £m	Savings 2017/18 £m	Savings 2018/19 £m	Savings 2019/20 £m	Net Spend After savings £m
8.524	(0.702)	(0.702)	(0.702)	(0.702)	7.822

4.2.3 It is clear that these savings will in large part not be delivered in 2017/18 because of the complex consultation and review issues set out in this report. Indeed only £40k will be realised in 2017/18 from the closure of the Advanced Enablement service (rising to £250k in 2018/19). The shortfall in the Directorate's savings target is being covered by other mitigations found within the Directorate without recourse to reserves.

4.2.4 Not closing Fairway creates a budget pressure of around £25k each month and this will need to be mitigated within the Adults budget.

4.3 Legal Implications

4.3.1 The Care Act 2014 together with associated regulations and statutory guidance give the power and the duty to provide a range of services to meet assessed eligible need for care and support.

4.4 Public Sector Equality Duty (see separate guidance note)

4.4.1 An Equality Impact Assessment has been carried out to identify the impact of the proposed changes (see **Appendix 2**).

4.4.2 The Council has put into place mitigations to minimise the impact on individuals and their families:

- A dedicated team of Social Workers will work with individuals to assess their individual assessed eligible need for care and support and work with them to plan and identify appropriate services.
- Social Workers will work at a pace that is appropriate to the disability or needs of the person.
- People will be given opportunities and encouraged to 'try out' alternative services to ensure their needs can be met appropriately.
- Where required, the Council will carry out further work with providers to ensure they are able to meet specific disability related or cultural needs.
- Where possible Social Workers will attempt to maintain friendship groups and minimise the loss of social connections when arranging future support.

4.4.5 The potential outcomes of the change to the day care are;

- People using internal day care service have increased choice and control over the way their assessed eligible need for care and support are met
- People can take a direct payment to access community services or engage in activities not provided by the internal service if they so choose.
- People have the opportunity to develop new support plans and be able to choose alternative services to meet their assessed eligible need for care and support.
- People have the opportunity to access more community based day services, with the potential to access services with adults of different ages, communities and abilities.

5. Relevant background/chronology of key events:

- 5.1 The Day Care service operates as part of the internal Specialist Care Services (SCS) and provides day facilities for Younger and Older adults, although is part of the Younger Adult budget. The service has developed to provide opportunities for social contact, mental stimulation and physical exercise and to meet each individual's assessed eligible needs for care and support within a group setting.
- 5.2 The Directorate for People consultation on the 2016 Budget Proposals ran in conjunction with the Corporate Budget Consultation for 2016+ between 4th January and 5th February 2016. The Directorate process gave additional detail and gave additional opportunities for citizens and stakeholders to seek clarification about the Directorate's proposals. The Peoples Directorate set out to Cabinet in the Corporate Budget Proposal document January 2016 "Birmingham City Council intends to reorganise its internally provided services so that people may choose to buy these or different community based services which meet their assessed needs. Birmingham City Council is committed to developing services for people that help them to live as independently as possible, exercising choice and control over the planning and delivery of the support they need. In the short term we intend to make better use of spare capacity in these services. We intend to undertake a detailed piece of work to identify which centres we propose to close. We intend to consult further once these proposals have been developed".
- 5.3 This was reported in the Council Business Plan and Budget 2016+ approved by City Council on 1st March 2016.
- 5.4 Through January and February 2016, the Peoples Directorate undertook consultation on the proposal for Younger Adults Day Care set out in the People's Directorate Budget Proposals. The Citizens voice team have records that demonstrate consultation through three public meetings with a table top exercise looking at Day Centre Closures, via a consultation session at each Day Centre and Consultation via Be Heard. The Process was led by the Service and Citizens Voice Team, with responses collected and collated and reported to Cabinet as below.
- 5.5 Cabinet received a report on the outcome of the Consultation with a summary of the online responses and responses from Public Meetings. The "Directorate for People Proposed Budget Consultation Findings 22nd March 2016" report with appendices showing records of the Consultation process and findings, states the following proposal for Younger Adults Day Care within the Savings Programme MIA5 (to meet the required savings set out in 4.2.1) "We intend to undertake a detailed piece of work to identify which centres we propose to close. We intend to consult further once these proposals have been developed."
- 5.6 The savings which were agreed are summarised in paragraph 4.2
- 5.7 The principle guiding the reduction in spend is to ensure that assessed eligible need for care and support of people and their carers are met appropriately and in the most effective and efficient way. This includes maximising the use of resources, such as buildings and staff.
- 5.8 The Service undertook to consult with service users, carers and staff through September to November 2017, in a range of individual and group sessions. Additionally, to ensure the proposed closures are feasible given the needs of service users at the centre, Social

Worker Reviews were to be undertaken as part of the process. Further Consultation at Fairway was agreed and took place in December 2017 and January 2018.

5.9 The service proposal states that the consultation is looking to:

- consolidate Younger Adults Day Care from eleven sites to nine sites across the city. This proposal would mean care is no longer provided at Fairway and Advance Enablement, but support will continue to be provided to meet assessed eligible need for care and support at other locations.
- consider a workforce reduction of 32 posts; 20 at Fairway and 12 at Advance Enablement.

5.10 Through this process, service users and carers at Advanced Enablement made the decision to move their day service to a different internal location and to do so quickly to minimise the stress of change. This move has now happened.

5.11 It is recommended that further work is required with those that attend Fairway (or their carers) to provide assurance that needs are being met in an appropriate way given the different issues and concerns raised through consultation to identify possible solutions for people. In summary, these are:

- Work to engage those who thus far have refused to participate in Social Work reviews
- Market shaping to support Older Adult service development
- Work with friendship groups that enables current activities
- Full costed survey of the building
- Further exploration of the ability of internal services to support both individuals and groups

6. Evaluation of alternative option(s):

6.1 The alternative options considered and consulted upon are summarised below:

Option 1: Do nothing – keeping services as they are would mean a continuation of the high cost service from a number of buildings which are under-utilised and in some cases in a poor state of repair. This option would not represent the most effective use of the Council's resources and would not deliver the required savings as set out in the Council Business Plan and Budget 2016+.

7. Reasons for Decision(s):

- 7.1 To note the progress of work to Consolidate Younger Adults Day Services
- 7.2 To close Advanced Enablement premises
- 7.3 To undertake further work at Fairway and report to Cabinet on the outcome of the work when this is complete.

Signatures

Date

Cabinet Member for
Health & Social Care
Councillor Paulette Hamilton

Corporate Director for
Adult Social Care & Health
Graeme Betts

List of Background Documents used to compile this Report:

- 1. Younger Adult Day Service Consolidation Report to Cabinet Member for Health & Social Care Jointly with the corporate Director for Adult Social Care & Health dated 18 January 2018.

List of Appendices accompanying this Report (if any):

- 1. Independent Advocate Report
- 2. Equality Assessment

Report Version

Dated 22/02/18