

	<b><u>Agenda Item: 9</u></b>
<b>Report to:</b>	<b>Birmingham Health &amp; Wellbeing Board</b>
<b>Date:</b>	<b>28 November 2023</b>
<b>TITLE:</b>	<b>BIRMINGHAM AND SOLIHULL (BSOL) WINTER PRESSURES</b>
<b>Organisation</b>	<b>Birmingham and Solihull ICB</b>
<b>Presenting Officer</b>	<b>Mandy Nagra, Executive Chief Delivery Officer, Birmingham and Solihull ICS/ ICB</b>  <b>Alan Butler, Associate Director of Delivery, Improvement and Urgent and Emergency Care</b>

<b>Report Type:</b>	<b>Information</b>
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<b>1. Purpose:</b>
1.1. To set out the approach to managing winter pressures in BSol.

<b>2. Implications (tick all that apply):</b>		
Creating a Bolder, Healthier, City (2022-2030) – Strategic Priorities	Closing the Gap (Inequalities)	
	Theme 1: Healthy and Affordable Food	
	Theme 2: Mental Wellness and Balance	x
	Theme 3: Active at Every Age and Ability	
	Theme 4: Contributing to a Green and Sustainable Future	
	Theme 5: Protect and Detect	x
	Getting the Best Start in Life	
	Living, Working and Learning Well	
	Ageing and Dying Well	x
Joint Strategic Needs Assessment		

**3. Recommendation**

- 3.1. Note the approach being taken to managing winter in BSol in **Appendix 1**.

**4. Report Body**

**Background**

- 4.1. Nationally there is pressure in the NHS and Social Care going in to winter. The data in appendix 1 demonstrates there is local pressure in relation to some key performance areas such as ambulance handover delays – which represented and is a symptom of challenges system flow across health and social care.
- 4.2. Nationally there are high impact interventions all areas must address through their local plans.
- 4.3. The system will have three key principles for managing flow and escalation:
- **Aligning around four hospital sites** - An approach to supporting each adult hospital site, through a senior Flow Management Team for each site to generate local ownership and wraparound of community resource. MDT wraparound from the relevant community services (including but not limited to EICT, UCR, Virtual Ward beds etc).
  - **Using our information and data to leverage improvement** - A simple dashboard for each site to support the tracking and impact of delivery covering; discharges before midday, A&E response times, ambulance handover times and high intensity/ frequent users.
  - **Escalating to the right forum at the right time to solve problems and unblock issues** - The System Co-ordination Centre will provide resource and co-ordinate the tactical response to the 'live' position – with local screens on each site. 11am system calls in place until principle one has been mobilised and Gold calls if the system hits the agreed triggers. A monthly UEC Board to focus on delivery of UEC and a weekly UEC Improvement Group to focus on key emerging trends and transformation areas and report through to CEO's every Friday.
- 4.4. As a system we will also focus on five key urgent and emergency care transformation areas:
- Single Transfer of Care Hub
  - System Co-ordination Centre
  - Mental Health Flow
  - Home First
  - Frequent/ High intensity support users

<b>5. Compliance Issues</b>
<b>5.1. HWBB Forum Responsibility and Board Update</b>
5.1.1. The Board are asked to support the system approach being taken, noting that it is not in the gift of one agency to deliver the change needed.
<b>5.2. Management Responsibility</b>
5.2.1. All management across the system will be required to operationalise the plan and approach set out.

<b>6. Risk Analysis</b>			
<b>Identified Risk</b>	<b>Likelihood</b>	<b>Impact</b>	<b>Actions to Manage Risk</b>
The system does not flow effectively during winter	Likely at times of peak demand if no mitigation was in place	Delays in patients accessing the right care, at the right time, at the right place	See appendix 1, and the three key principles to managing winter

<b>Appendices</b>
Appendix 1 – Managing flow in winter BSol

The following people have been involved in the preparation of this board paper: