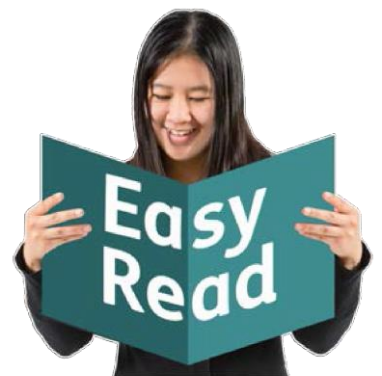


Appendix 1:

Day Opportunities Consultation 2019 Report Executive Summary



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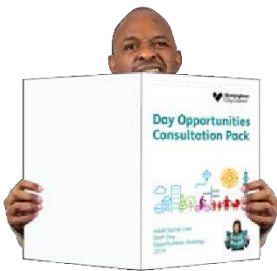
Introduction



Earlier this year, Birmingham City Council suggested different ways of working for **day opportunities** in Birmingham.



Day opportunities are different activities for people who need support.



We suggested a new way for people to be able to do things in Birmingham.



This is a report about what people told us about our suggestions and our ideas for the next steps.



Thank you to everyone who took part.

Asking people what they thought



We asked people what they thought about our suggestions over 4 months, from April to August 2019.



People told us what they thought at 75 different meetings.



Our standard and easy read questionnaires were filled in by nearly 1000 people.



Who did we hear from?

We spoke with people who use day services and their carers.



We also spoke with many different community groups, organisations and people who are interested in day services in Birmingham.

What we suggested



We suggested that people should be able to:

- Do more things in their local community



- Learn how to do more things



- Become more independent



To do this the council would need to:

- Spend more money on things people can do in the community



- Have lots of different activities for people to do

- Make sure that activities in the community are accessible to everyone



These are our six suggested principles:



1. Focus on each individual person and what is right for them



2. Focus on the things that each person wants for their lives



3. Provide support so that people can get involved in more things in their community



4. Focus on helping people to be able to be more independent, living at home and getting out and about



5. Encourage people to make the most of a **direct payment**



A **direct payment** is money you are given by the council to pay for the support you need.



6. Help people to make the most of all the exciting opportunities that are available in Birmingham



Draft Day Service Model

Our idea is to offer different levels of support depending on each person's needs.



1. Helping people to do more for themselves. This is for people who don't need a lot of support but need a bit of help with certain things.



2. Personalised support for people who need extra support.



3. Specialist intensive support for people with complex needs.

What people told us



Most of the people who completed the standard questionnaire agreed with our suggestions.



More people who completed the easy read questionnaire disagreed with our suggestions than those who agreed with our suggestions.



Overall about half of all the people who completed the questionnaire agreed with our suggestions.

The 6 principles



Most people agreed with the principles except Number 5.



Most people that completed the standard questionnaire did not agree with Number 5. But most people that completed the easy read questionnaire did agree with Number 5.



Draft Day Service Model

Most people agreed with our idea to offer different levels of support.



Most people told us that this new way of providing support would be better for them and their family.

People also said that:



- Day services are important because they give carers a break



- Day services need to think about both younger and older people



- They need more information about how services might work in the future



- Helping people to do more for themselves helps people to:
 - Feel good about themselves
 - Have more confidence



- People have good friends at day centres



- People want to know how the council will pay for day services in the future



- There may not be enough things in the community for everyone to do what they would like



- They are worried about people being safe in the community



- They are worried about transport and whether activities will be suitable for different needs



- They want it to be easier to get support from a social worker

Next steps



The council has read all the comments that people have made.



Most people supported most of our suggestions.

We think we should go ahead.

Next we will:



- Speak to the **Cabinet** about what people have said and ask them to agree with our suggestions



The **Cabinet** is a meeting of elected people who decide how services are delivered in Birmingham.



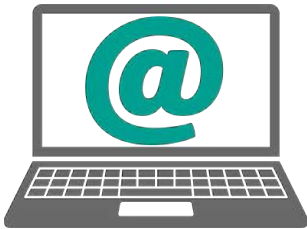
- Ask the Cabinet to agree that we should start to plan how we will do the things we want to do



- Make sure that any plans we make follow what people have told us about what they think

For more information

If you have any questions, please contact us by:



Email:
**dayopportunitiesconsultation2019@
birmingham.gov.uk**



Or telephone: **0121 303 5012**