

**Birmingham City Council**  
**Joint Health Overview and Scrutiny Committee**  
**Birmingham City Council and Solihull**  
**Metropolitan Borough Council**



Date: 7<sup>th</sup> February 2024

---

**Subject:** WMAS overview – activity, response times and lost hours to handover delays

**Report of:** Mr Vivek Khashu, Strategy Engagement Director

**Report author:** Mr Vivek Khashu, Strategy Engagement Director

## 1 Purpose

- 1.1 The slide deck accompanying this cover sheet provides an overview of where West Midlands Ambulance service is in relation to the Birmingham and Solihull system when it comes to activity, response times and lost hours to handover delays.
- 1.2 A further brief will be sent to committee officers with updated information which will include January 2024 data, this however will not be available until early February, just before the committee meeting.

## 2 Recommendations

- 2.1 The Committee members are asked to note the update

## 3 Any Finance Implications

- 3.1 The update itself does not have any financial implications, however, for the region, West Midlands Ambulance service currently sees approximately half the numbers of patients per twelve hour shift than it did pre covid. This productivity drop is linked to the rise in handover delays and greater time on scene with crews attempting to maximise alternative care pathways.

## 4 Any Legal Implications

- 4.1 NA

## **5 Any Equalities Implications**

5.1 NA

## **6 Appendices**

6.1 "BSOL Demand, Hospital Delays & Performance Packs 2023 12 December"