

## Homes Overview and Scrutiny Committee Work Programme 2023/24

Month	Item/Topic	Aims and Objectives	Scrutiny Method	Cabinet Member/ Lead Officer	Other Witnesses	Additional Information and Outcome*
July	Voids – Improving Standards  <b>Corporate Priority: 11</b>	To be confirmed by Task and Finish Group	Task and Finish Group meetings	Director, Housing Management – Stephen Gabriel		<p>The Housing and Neighbourhoods O&amp;S Committee in 2022-23 agreed to review Voids – Improving Standards. A <a href="#">Terms of Reference</a> was approved in February 2023, and the <a href="#">Council’s City Housing service presented</a> in March 2023. Committee members also took part in visits to City Housing void properties. The intention had been to continue into 2023-24.</p> <p>As there is now a dedicated Homes O&amp;S Committee for 2023-24, the scope of these Terms of Reference will be reviewed at the first Task and Finish Group meeting.</p>
September	Social Housing Regulation Bill  <b>Corporate Priority: 11</b>	<p>Provide information on what the Social Housing Regulation Bill means for the Council’s City Housing service</p> <p>Understand how City Housing will achieve compliance with the Social Housing Regulation Bill, and preparation for inspection from the Regulator for Social Housing in April 2024</p>	<p>Committee meeting - single item: 21 September 2023, 2pm.</p> <p>Venue: Room 6, Council House</p>	Head of Service, Strategic Enabling – Naomi Morris		<p>This Bill intends to deliver the reforms outlined in <a href="#">the Social Housing White Paper</a> and address the concerns following the Grenfell Tower fire in 2017. It will introduce a stronger and more proactive regulatory regime to improve standards and accountability for landlords for the services they provide.</p>

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		Consider how Member insight can inform and drive improved services	<b>Deadline for Papers: 12 September 2023</b>			The agenda item will also outline progress toward inspections following the Regulatory Notice in May 2023.
September	Housing Ombudsman – Paragraph 49  <b>Corporate Priority: 11</b>	Outline the background to, and the key recommendations from, the Housing Ombudsman special report on Birmingham City Council  Provide information on the progress made towards delivering on the recommendations from the Housing Ombudsman, Paragraph 49 report  Consider how Member insight can inform and drive improved services	Committee meeting - single item: 21 September 2023, 2pm.  Venue: Room 6, Council House  <b>Deadline for Papers: 12 September 2023</b>	Head of Service, Strategic Enabling – Naomi Morris		In January, the Housing Ombudsman published a <a href="#">special report</a> on Birmingham City Council. The report made recommendations relating to repair handling; complaint handling; record keeping and compensation policy.
September	Scrutiny Contribution to Budget Savings and Recovery Plan	For the Committee to consider a report on current and future Budget Savings and Recovery Plans and implications for Neighbourhoods Overview and Scrutiny Committee	Committee meeting - single item: 21 September 2023, 2pm.  Venue: Room 6, Council House  <b>Deadline for Papers: 12 September 2023</b>	Cllr Jayne Francis, Cabinet Member for Housing and Homelessness	Paul Langford, Strategic Director, City Housing	It was agreed at Co-ordinating Overview and Scrutiny Committee in July that all Scrutiny Committees would consider the implications of the Medium Term Financial Plan at the September Committee meetings.

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October	Exempt Accommodation  <b>Corporate Priority: 9, 10 and 11</b>	Provide update on progress of outstanding recommendations from Exempt Accommodation inquiry  Consider the impact of the recommendations from the Inquiry	Committee meeting - single item: 19 October 2023, 2pm.  Venue: Room 6, Council House  <b>Deadline for Papers: 10 October 2023</b>	Cabinet Member for Housing and Homelessness, Cllr Jayne Francis  Assistant Director, Housing Strategy and Enabling – Guy Chaundy		<a href="#">Exempt Accommodation Inquiry, 2021</a>  <a href="#">Latest update to Co-ordinating O&amp;S Committee</a> (March 2023)

\*Outcome: This will be populated once the item/topic has been completed. It will highlight the added value and impact.

### Menu of Options for Future Consideration

The following items had been identified as potential topics for future consideration. This approach enables the Overview and Scrutiny Committee to remain flexible and respond in a timely manner to emerging issues.

This is a live work programme work programme. New items may be added, or items removed during the course of the year. Proposed aims and objectives as well as scrutiny methodology may also be subject to change.

Item/ Topic	Proposed Aims and Objectives	Proposed Scrutiny Method	Additional Information
Affordable Housing	This will be confirmed following further discussions by the O&S Committee	This will be confirmed following further discussions by the O&S Committee	This will be confirmed following further discussions by the O&S Committee. However, there is a proposal for a single agenda item discussion at Committee.
Customer Services – Housing Repairs	To be confirmed following July's Co-ordinating O&S Committee. Currently:	To be confirmed	Co-ordinating O&S Committee convened Task and Finish groups to identify, and monitor progress of,

Item/ Topic	Proposed Aims and Objectives	Proposed Scrutiny Method	Additional Information
	Monitor the progress and impact of the recommendations from the Customers Services O&S programme		<p>recommendations to improve customer services in 4 areas including Housing Repairs.</p> <p>A final Task and Finish group took place on 14 June 2023, and a report presented to Co-ordinating O&amp;S in July. It was agreed that Homes O&amp;S Committee takes forward this work for Housing Repairs in the future.</p>
Decent Homes	This will be confirmed following further discussions by the O&S Committee and in particular, the Task and Finish Group for Voids – Improving Standards.	This will be confirmed following further discussions by the O&S Committee	This will be confirmed following further discussions by the O&S Committee and in particular, the Task and Finish Group for Improving Standards of Council Homes.
Performance	This will be confirmed following further discussions by the O&S Committee	This will be confirmed following further discussions by the O&S Committee	This will be confirmed following further discussions by the O&S Committee.
Tenant Engagement	This will be confirmed following further discussions by the O&S Committee	This will be confirmed following further discussions by the O&S Committee	This will be confirmed following further discussions by the O&S Committee.

**Scrutiny Method Options:**

Committee meeting - single item

Committee meeting - single theme

Task and Finish Group (outline number of meetings)

On location

Other - (describe)

**Corporate Priorities, Performance and Outcomes****Corporate Priorities 2022 – 26:**

- |                                                              |                                                                   |
|--------------------------------------------------------------|-------------------------------------------------------------------|
| 1 Support inclusive economic growth                          | 11 Increase affordable, safe, green housing                       |
| 2 Tackle unemployment                                        | 12 Tackle homelessness                                            |
| 3 Attract inward investment and infrastructure               | 13 Tackle health inequalities                                     |
| 4 Maximise the benefits of the Commonwealth Games            | 14 Encourage and enable physical activity and healthy living      |
| 5 Tackle poverty and inequalities                            | 15 Champion mental health                                         |
| 6 Empower citizens and enable citizen voice                  | 16 Improve outcomes for adults with disabilities and older people |
| 7 Promote and champion diversity, civic pride and culture    | 17 Improve street cleanliness                                     |
| 8 Support and enable all children and young people to thrive | 18 Improve air quality                                            |
| 9 Make the city safer                                        | 19 Continue on the Route to Zero                                  |
| 10 Protect and safeguard vulnerable citizens                 | 20 Be a City of Nature                                            |
|                                                              | 21 Delivering a Bold Best in Class Council                        |

Information on the Corporate Priorities, Performance and City Outcomes was reported to the Neighbourhoods Overview and Scrutiny Committee OSC in June 2023: [Document.ashx \(cmis.uk.com\)](https://cmis.uk.com/Document.ashx)