



**MEETING OF BIRMINGHAM  
CITY COUNCIL, TUESDAY,  
16 APRIL 2024**

**MINUTES OF THE MEETING OF BIRMINGHAM CITY COUNCIL HELD  
ON TUESDAY, 16 APRIL 2024 AT 1400 HOURS IN THE COUNCIL  
CHAMBER, COUNCIL HOUSE, BIRMINGHAM**

**PRESENT**:- Lord Mayor (Councillor Chaman Lal) in the Chair.

**Councillors**

Akhlaq Ahmed	Alex Aitken	Deirdre Alden
Robert Alden	Gurdial Singh Atwal	David Barker
David Barrie	Baber Baz	Matt Bennett
Jilly Bermingham	Bushra Bi	Sir Albert Bore
Nicky Brennan	Kerry Brewer	Marje Bridle
Martin Brooks	Mick Brown	Zaker Choudhry
Liz Clements	Maureen Cornish	John Cotton
Phil Davis	Adrian Delaney	Diane Donaldson
Barbara Dring	Jayne Francis	Sam Forsyth
Ray Goodwin	Rob Grant	Colin Green
Fred Grindrod	Deborah Harries	Kath Hartley
Adam Higgs	Jon Hunt	Mumtaz Hussain
Mahmood Hussain	Shabrana Hussain	Timothy Huxtable
Mohammed Idrees	Zafar Iqbal	Katherine Iroh
Ziaul Islam	Morriam Jan	Kerry Jenkins
Meirion Jenkins	Jane Jones	Amar Khan
Ayoub Khan	Saqib Khan	Izzy Knowles
Narinder Kaur Kooner	Bruce Lines	Mary Locke
Ewan Mackey	Basharat Mahmood	Majid Mahmood
Rashad Mahmood	Lee Marsham	Karen McCarthy
Saddak Miah	Shehla Moledina	Gareth Moore
Yvonne Mosquito	Richard Parkin	David Pears
Miranda Perks	Rob Pocock	Julien Pritchard
Hendrina Quinnen	Lauren Rainbow	Darius Sandhu
Kath Scott	Shafique Shah	Rinkal Shergill
Sybil Spence	Saima Suleman	Jamie Tennant
Sharon Thompson	Paul Tilsley	Penny Wagg
Ian Ward	Ken Wood	Alex Yip
Waseem Zaffar		

**NOTICE OF RECORDING**

246 The Lord Mayor advised that the meeting would be webcast for live and subsequent broadcasting via the Council’s Public-I website and that members of the press/public may record and take photographs except where there were confidential or exempt items.

---

**DECLARATIONS OF INTERESTS**

247 The Lord Mayor reminded Members that they must declare all relevant pecuniary and non-pecuniary interests relating to any items of business to be discussed at the meeting.

There were no declarations of interest from Members.

---

**MINUTES**

248 It was moved by the Lord Mayor, seconded and –

**RESOLVED:**

That the Minutes of the meeting held on 5 March 2024 be taken as read and confirmed and signed

---

**LORD MAYOR'S ANNOUNCEMENTS**

249 The Lord Mayor announced that Graeme Betts had been appointed by Commissioners as Acting Chief Executive Officer covering the period 22 March 2024 through to 22 June 2024.

---

**PETITIONS**

**Petitions Relating to City Council Functions Presented at the Meeting**

250 The following petitions were presented:-

(See document No. 1, ‘Additional Meeting Documents’)

In accordance with the proposals by the Members presenting the petitions, it was moved by the Lord Mayor, seconded and:-

**RESOLVED:-**

That the petitions were received and referred to the relevant Chief Officer(s).

---

### **Petitions Update**

251 A Petitions Update had been made available electronically:-

(See document No. 2, 'Additional Meeting Documents')

It was moved by the Lord Mayor, seconded and

### **RESOLVED:-**

That the Petitions Update be noted and those petitions for which a satisfactory response has been received, be discharged.

---

### **QUESTION TIME**

252 The Council proceeded to consider Oral Questions in accordance with Council Rules of Procedure (B4.4 F of the Constitution).

Details of the questions asked are available for public inspection via the webcast.

---

### **APPOINTMENTS BY THE COUNCIL**

253 Councillor Ray Goodwin addressed the Council and it was-

### **RESOLVED:-**

That the appointments be made to serve on the Committees and other bodies set out below:-

Councillor Des Hughes was removed from the Education, Children and Young People Overview and Scrutiny Committee, the Barry Jackson Trust and Birmingham Royal Ballet Board.

Councillor Kath Scott was appointed to the Education, Children and Young People Overview and Scrutiny Committee.

Councillor Kerry Jenkins was appointed to the Barry Jackson Trust.

Councillor Jamie Tennant was appointed to the Birmingham Royal Ballet Board

---

## **COMMISSIONER'S REVIEW AND COMMENTS ON AGENDA**

254 The Committee noted the comments made by Commissioners In relation to agenda items 9, 10 and 11 respectively.

(See document No. 3, agenda item 8).

---

## **STANDARDS COMMITTEE RECOMMENDATIONS FOLLOWING CODE OF CONDUCT HEARING**

255 A report of the Interim City Solicitor and Monitoring Officer was submitted:-

(See document No. 4, agenda item 9).

The Lord Mayor invited the Chair of the Standards Committee, Peter Wiseman to address the Council.

Councillor John Cotton moved the recommendations which were seconded from the floor. Councillor Cotton thanked the Chair of the Standards Committee for attending and addressing Council.

A debate ensued.

Councillor Ewan Mackey spoke during the debate.

The Lord Mayor invited Councillor John Cotton to sum up.

It was therefore-

### **RESOLVED:-**

City Council:

- 1.) Noted the findings of the Standards Committee that the Code of Conduct had been breached and that Councillor Hughes apologise for his conduct.
  - 2.) Agreed the recommendation that Councillor Hughes be removed from his outside appointments representing the Council on the Board of the Birmingham Royal Ballet and as a Trustee of Barry Jackson Trust.
  - 3.) Agreed that the Council took promptly all reasonable steps to recover the outstanding overpayment of salary in the sum of £6,189.96.
- 

## **IMPROVEMENT AND RECOVERY PLAN**

256 A report of the Leader of the Council, Councillor John Cotton was submitted:-

(See document No. 5, agenda item 10).

Councillor John Cotton moved the recommendation which was seconded from the floor.

A debate ensued.

Councillors Timothy Huxtable, Morriam Jan, Majid Mahmood, Deirdre Alden, Rob Pocock, Julien Pritchard, Jayne Francis, David Pears, Sharon Thompson, Richard Parkin, Karen McCarthy, Matt Bennett, Fred Grindrod, Robert Alden, Liz Clements, Alex Yip and Marje Bridle spoke during the debate.

The Lord Mayor invited Councillor John Cotton to sum up.

It was therefore-

**RESOLVED:-**

- 1.) That City Council approved the Improvement and Recovery Plan (IRP) (attached at Appendix 1) as the overarching document that summarises the key programmes, projects, and activity the Council needs to deliver improvement.
- 

**ADJOURNMENT**

257 It was moved by the Lord Mayor, seconded and-

**RESOLVED:-**

That the Council be adjourned until 1730 hours on this day.

The Council then adjourned at 1700 hours.

At 1730 hours the Council resumed at the point where the meeting had been adjourned.

---

**EXECUTIVE BUSINESS REPORT – HOUSING AND HOMELESSNESS**

258 A report of Cabinet was submitted:-

(See document No. 6, agenda item 11).

Councillor Jayne Francis moved the recommendation which was seconded from the floor.

A debate ensued.

Councillors Ken Wood, Morriam Jan, Mohammed Idrees and Gareth Moore spoke during the debate.

The Lord Mayor invited Councillor Jayne Francis to sum up.

It was therefore-

**RESOLVED:-**

1.) That City Council noted the report.

---

**SCRUTINY INQUIRY ON CHILD CRIMINAL EXPLOITATION: HOW ARE THE COUNCIL AND ITS PARTNERS WORKING TOGETHER TO REDUCE THE RISKS OF EXPLOITATION FOR YOUNG PEOPLE?**

259 A report of Councillor Kerry Jenkins, Chair of Education, Children and Young People Overview and Scrutiny Committee was submitted:-

(See document No. 7, agenda item 12).

Councillor Kerry Jenkins moved the recommendations which were seconded by Councillor Morriam Jan.

A debate ensued.

Councillors Julien Pritchard, Jane Jones, Robert Alden, Narinder Kaur Kooner, Adam Higgs, Jilly Bermingham, Kath Scott, Shehla Moledina and Karen McCarthy spoke during the debate.

The Lord Mayor invited Councillor Kerry Jenkins to sum up.

It was therefore-

**RESOLVED:-**

1.) City Council approved recommendations R01 to R15, set out in Appendix 1, and agreed that the Executive be requested to pursue their implementation.

---

**AUDIT COMMITTEE ANNUAL REPORT**

260 A report of Councillor Fred Grindrod, Chair of the Audit Committee was submitted:-

(See document No. 8, agenda item 13).

Councillor Fred Grindrod moved the recommendations which were seconded by Councillor Paul Tilsley.

There was one amendment to be debated with the report.

(See document No. 9, 'Additional Meeting Documents').

Councillor Meirion Jenkins moved the amendment which was seconded by Councillor Robert Alden.

A debate ensued.

Councillor Miranda Perks spoke during the debate.

The Lord Mayor invited Councillor Fred Grindrod to sum up.

The amendment to the report in the names of Councillors Meirion Jenkins and Robert Alden having been moved and seconded was put to the vote and by a show of hands was declared to be lost.

It was therefore-

**RESOLVED:-**

That City Council:

- 1.) Received and considered the annual report of the Audit Committee.
- 2.) Endorsed the new approach to the production of the Annual Governance Statement ensuring that the Committee are able to fully contribute to its development and that the statement becomes the foundation upon which the work of the Committee is built.
- 3.) Supported the ongoing development of the Committee recognising that this is not a quick fix but a journey of development.

The Lord Mayor thanked Members and officers for their support during his tenure.

The meeting ended at 1920 hours.



# **CITY COUNCIL 16 APRIL 2024**

## **WRITTEN QUESTIONS TO CABINET MEMBERS**



**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTIONS**

**A To the Leader of the Council**

1. **Victoria Square**  
From Councillor Ewan Mackey
2. **Centenary Square**  
From Councillor Adrian Delaney
3. **MOVED TO DEPUTY LEADER - QUESTION B2**
4. **Advertising Income**  
From Councillor Ron Storer
5. **Display Energy Certificate**  
From Councillor David Barrie
6. **Salary over\underpayments**  
From Councillor David Pears
7. **CfGS**  
From Councillor Kerry Brewer
8. **MOVED TO DEPUTY LEADER - QUESTION B3**
9. **MOVED TO DEPUTY LEADER - QUESTION B4**
10. **Oracle**  
From Councillor Izzy Knowles
11. **Legacy Programme Project – Perry Barr**  
From Councillor Jon Hunt

**B To the Deputy Leader of the Council**

1. **Project Management Capability**  
From Councillor Baber Baz
2. **Budget Consultation**  
From Councillor Robert Alden

3. **Responses to the Non-Statutory Budget Consultation - 1**

From Councillor Roger Harmer

4. **Responses to the Non-Statutory Budget Consultation - 2**

From Councillor Morriam Jan

**C To the Cabinet Member for Children Young People and Families**

1. **Residential Care numbers and costs**

From Councillor Debbie Clancy

2. **Residential Care ratings**

From Councillor Darius Sandhu

**D To the Cabinet Member for Digital, Culture, Heritage & Tourism**

1. **Library Consultation**

From Councillor Kerry Brewer

2. **Library consultation offline**

From Councillor Bruce Lines

**E To the Cabinet Member for Environment**

1. **Missed Collections KPI**

From Councillor Adam Higgs

2. **MHRCs - 1**

From Councillor Bruce Lines

3. **MHRCs - 2**

From Councillor Adrian Delaney

4. **Dropped Collections**

From Councillor Richard Parkin

5. **Legacy Programme Project – Perry Barr - 1**

From Councillor Jon Hunt

6. **Legacy Programme Project – Perry Barr - 2**

From Councillor Morriam Jan

**F To the Cabinet Member for Finance and Resources**

**NONE SUBMITTED**

**G To the Cabinet Member for Health and Social Care**

**NONE SUBMITTED**

**H To the Cabinet Member for Housing and Homelessness**

1. **Second City Housing**

From Councillor Robert Alden

2. **Exempt Accommodation**

From Councillor Gareth Moore

3. **Housing ombudsman case 23 003 061**

From Councillor Roger Harmer

**I To the Cabinet Member for Social Justice, Community Safety and Equalities**

**NONE SUBMITTED**

**J To the Cabinet Member for Transport**

1. **Hydrogen Buses**

From Councillor Timonthy Huxtable

2. **Russell Road – road safety scheme**

From Councillor Izzy Knowles

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM  
COUNCILLOR EWAN MACKEY**

**“Victoria Square”**

**Question:**

What is the total amount spent since 2018 on Public Realm works in Victoria Square, and how much is forecast to be spent in each of the next 2 years?

**Answer:**

The expenditure from 2018 to date for the City Centre Public Realm scheme including the “Public Realm works in Victoria Square” is £10,062,451.

This expenditure includes the preliminary and detailed scheme development, as well as works undertaken to date including the restoration of The River Water Feature and also works to Victoria Square, Colmore Row and Waterloo Street.

The forecast expenditure for the current financial year is £2,332,549, aligning with completion of the scheme works.

The scheme is funded from external and ringfenced resources.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM  
COUNCILLOR ADRIAN DELANEY**

**“Centenary Square”**

**Question:**

Since its official reopening on 3 July 2019, how much has been spent on repairs and maintenance, or other public realm work to Centenary Square?

**Answer:**

Since the reopening of the Centenary Square in July 2019 and the end of March 2024, a total sum of £116,009 has been expended to undertake repairs and maintenance across Centenary Square. The costs are associated with the water feature, the soft and hard landscaped areas, the vehicle access barrier and the lighting columns. All costs were off-set against income generated from event activations hosted in the square during the same period.

There has been other maintenance work undertaken, relating to the Commonwealth Games (pre and post) but the related costs have not impacted on the Council as all costs were fully recharged to external contractors or to the Organising Committee for the Birmingham 2022 Commonwealth Games.

# A3

**PLEASE NOTE WRITTEN QUESTION A3 TO THE LEADER HAS NOW  
BEEN REDIRECTED TO THE DEPUTY LEADER AT B2**

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM  
COUNCILLOR RON STORER**

**“Advertising Income”**

**Question:**

For 2022/23 and 2023/24 what was the budgeted and actual income from advertising, and what is the budgeted income for 24/25 and 25/26?

**Answer:**

Below is the information as requested:

2022/23		2023/24		2024/25	2025/26
Budget	Actual	Budget	Actual (Forecasted)	Budget	Budget
£1,559,972	£2,568,969	£2,168,976	£2,003,077	£2,168,976	£2,168,976

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM  
COUNCILLOR DAVID BARRIE**

**“Display Energy Certificate”**

**Question:**

For each council occupied building over 250sqm that is visited by the public, please state the date of the last date of the Display Energy Certificate, split between buildings over 1000sqm and those between 250-999sqm

**Answer:**

Where the responsibility to produce a DEC rests with the Council, Acivico Ltd are instructed to advise the council on what is required to be done and ensure testing is carried out on time to the agreed schedule. They undertook a full review in 2015 when the legislation was amended. They were instructed earlier in the year to assess all DECs and ensure that the schedule is accurate, and tests are up to date. We are currently awaiting that outstanding piece of work.



CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM  
COUNCILLOR DAVID PEARS**

**“Salary over\nderpayments”**

**Question:**

What was the total value of a) overpayments and b) underpayments made to staff as a result of the five calculation errors identified in Oracle relating to holiday pay for staff who work overtime or term-time only and what was the total number of staff affected by each?

**Answer:**

Until completion of the fixes and then the retrospective payroll run is completed, we are unable to answer with an accurate value or the total number of staff impacted. This is due for completion in May salary. Therefore, we will provide the full response in future questions.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM  
COUNCILLOR KERRY BREWER**

**“CfGS”**

**Question:**

What is the total cost of the work from the Centre of Governance and Scrutiny as part of its governance review and subsequent support?

**Answer:**

In response to the request made by Government, the Governance Review was undertaken by the Council last year. The Centre for Governance & Scrutiny (CfGS) was commissioned and the cost for the work was £60,000.

The cost of subsequent work being delivered by CfGS has been covered by the LGA. As part of the stabilisation work on governance within the Council, CfGS have provided 19 days of their time. Further work is likely to take 23 days, and the LGA have also agreed to cover the cost for this.

# A8

**PLEASE NOTE WRITTEN QUESTION A8 TO THE LEADER HAS NOW  
BEEN REDIRECTED TO THE DEPUTY LEADER AT QUESTION B3**

# A9

**PLEASE NOTE WRITTEN QUESTION A9 TO THE LEADER HAS NOW  
BEEN REDIRECTED TO THE DEPUTY LEADER AT QUESTION B4**

# A10

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR  
IZZY KNOWLES**

**Oracle**

**Question:**

**Can we have an updated timetable which gives the key milestones for the reimplementation of Oracle and the target deadline for completion?**

**Answer:**

The BCC Oracle Programme team are preparing a report to Cabinet in May for approval, this report will contain details of the proposed timetable.

# A11

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR  
JON HUNT**

**Legacy Programme Project – Perry Barr**

**Question:**

**Please provide a breakdown of the revised £13.8M budget for the legacy programme project in Perry Barr.**

**Answer:**

Funding is allocated for Alexadra Stadium and Perry Park legacy works

Deficit costs – £0.67m  
Design and Remediation - £3.6m  
Residual costs £0.59m  
Perry Park works - £2.3m  
Stadium works - £6.4m  
Contingency - £0.25m

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE DEPUTY LEADER FROM COUNCILLOR  
ROGER HARMER**

**Project Management Capability**

**Question:**

**One of the weaknesses that have been identified in expert analysis recently is that this council is good at creating plans and bad at executing them.**

**It was agreed that shoring up project management capability through upskilling staff and recruiting external experts was a priority.**

**What progress has been made on this?**

**Answer:**

To support delivery of key savings initiatives and the Improvement & Recovery Plan an initial tranche of funding for the first six months of 2024/25 has been approved through spend control to recruit the following external expertise:

- 5 x Business Analysts
- 16 x Project Managers
- 4 x Programme Managers
- 7 x Corporate Portfolio Management Office staff
- 4 x Project Support Officers
- 5 x Various change portfolio management roles

In addition, Ernst & Young have been contracted for a fixed period of time to support the development of the Corporate Portfolio Management Office (CPMO) during which they will strengthen our systems and transfer their expertise in this area to the council's permanent staff. The CPMO itself will be supporting and enabling staff across the council (both existing staff and those mentioned above) by providing them with tools, templates, guidance and knowledge transfer sessions.

Work continues to identify future requirements for the delivery of savings and projects in the Improvement and Recovery Plan, and further funding (from the allocated budget) will be made available where the need for additional expertise is justified.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE DEPUTY LEADER FROM COUNCILLOR  
ROBERT ALDEN**

**“Budget Consultation”**

**Question:**

Please provide a suitably anonymised copy of the full results of the 'non-statutory' budget consultation carried out prior to the 2024/25 budget along with the dates this was shared with a) CLT and b) cabinet or any cabinet member c) any political group

**Answer:**

Birmingham City Council carried out a limited survey exercise in public engagement from December 2023 to January 2024. This was not a formal consultation, and there was an administrative error in the naming of the public engagement exercise. It reflected the council's best efforts to understand the concerns and priorities of the communities of Birmingham.

Our focus has been to develop and agree a Budget and an Improvement and Recovery Plan that puts the council back on track. As part of this work, we are now consulting on our proposals in line with our legal duties. We have not published any summary of the public engagement work, in spite of my previous request to officers to circulate it. I have ensured that it will be circulated after the meeting of the City Council today.

In terms of dates, the survey summary was shared with CLT on 30<sup>th</sup> January, Cabinet Members on 2<sup>nd</sup> February, and has not been shared wider with any political group.



**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE DEPUTY LEADER FROM COUNCILLOR  
ROGER HARMER**

**Responses to the Non-Statutory Budget Consultation - 1**

**Question:**

**I have asked many times for the results of the non-statutory budget consultation to be shared with me since the consultation closed on 17 January 2024.**

**Why has this request, made many times, not been actioned despite assurances that I would be shown a summary presentation before the budget?**

**Answer:**

As per response provided in B2, Birmingham City Council carried out a limited survey exercise in public engagement from December 2023 to January 2024. This was not a formal consultation, and there was an administrative error in the naming of the public engagement exercise. It reflected the council's best efforts to understand the concerns and priorities of the communities of Birmingham.

Our focus has been to develop and agree a Budget and an Improvement and Recovery Plan that puts the council back on track. As part of this work, we are now consulting on our proposals in line with our legal duties. We have not published any summary of the public engagement work, in spite of my previous request to officers to circulate it. I have ensured that it will be circulated after the meeting of the City Council today.

# B4

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE DEPUTY LEADER COUNCIL FROM  
COUNCILLOR MORRIAM JAN**

**Responses to the Non-Statutory Budget Consultation - 2**

**Question:**

**Please send me the responses from residents to the non-statutory budget consultation which concluded on 17 January 2024.**

**Answer:**

As per B2 and B3, Birmingham City Council carried out a limited survey exercise in public engagement from December 2023 to January 2024. This was not a formal consultation, and there was an administrative error in the naming of the public engagement exercise. It reflected the council's best efforts to understand the concerns and priorities of the communities of Birmingham.

The responses will be circulated after the meeting of the City Council today.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN, YOUNG PEOPLE AND FAMILIES FROM COUNCILLOR DEBBIE CLANCY**

**“Residential Care numbers and costs”**

**Question:**

Please provide a breakdown of the total number and average cost of children in residential care in each of the last three years, split between in and out of borough placements

**Answer:**

	Average weekly cost	Total of children in residential care	Number of children in borough*	Number of children out of borough
21/22	£4,414	209	92	117
22/23	£4,836	215	89	126
23/24	£5,488	238	103	135

\*This figure includes short break residential placements of more than 75 nights per year.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR CHILDREN, YOUNG PEOPLE AND FAMILIES FROM COUNCILLOR DARIUS SANDHU**

**“Residential Care ratings”**

**Question:**

Please provide the total number of children currently placed in residential care settings that are rated as:

- a) Excellent
- b) Good
- c) Requires Improvement
- d) Inadequate

**Answer:**

As at 11 April 2024 there are 241 children placed in children’s residential homes

- 14 children (6%) are living in homes that are rated OUTSTANDING
- 154 children (64%) are living in homes that are rated GOOD
- 48 children (20%) are living in homes that REQUIRES IMPROVEMENT
- 2 children (1%) are living in homes that are regulated by the Welsh Inspectorate that do not have a comparable rating system
- 12 children (5%) are living in secure settings such as secure welfare or secure remand homes.
- 11 children (5%) are living in homes that are newly registered and have not yet been inspected.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR DIGITAL, CULTURE,  
HERITAGE, AND TOURISM FROM COUNCILLOR KERRY BREWER**

**“Library consultation”**

**Question:**

Why were some libraries not included in the list of online consultation events when the list was launched?

**Answer:**

I have been advised that this was an oversight and from 10<sup>th</sup> April 2024 all libraries had online dates advertised on the BCC Libraries Consultation Webpage.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR DIGITAL, CULTURE, HERITAGE, AND TOURISM FROM COUNCILLOR BRUCE LINES**

**“Library consultation offline”**

**Question:**

Will the Council commit to in person consultation events for each library (and located in that library) alongside the planned online activity, to ensure all residents have the chance to have their say?

**Answer:**

From the 22<sup>nd</sup> April - 11<sup>th</sup> May 2024 we will be holding in-person Consultations at each of the Constituencies in non-Library buildings. Dates have been advertised on the Be Heard Libraries Consultation page and BCC Libraries consultation webpage.

Further in-person consultations will be taking place in each of the Libraries during June and July 2024. Dates are to be shared shortly on the Be Heard Libraries Consultation page and BCC Libraries consultation webpage.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR ENVIRONMENT  
FROM COUNCILLOR ADAM HIGGS**

**“Missed Collections KPI”**

**Question:**

The latest performance monitoring report shared with cabinet on 19 March, still states that KPI CO\_CP\_26 - Actual missed collections - is still 'under review.' We have previously been told that new in cab technology had been monitoring this since January 2022 but the data has still not been published. What will the actual KPI measure be and when will it be reported?

**Answer:**

The actual missed collections KPI has not yet been developed because we do not have full device usage across all residual, recycling and garden crews.

As part of the emerging transformation plan, this KPI is under review and will be aligned to the plan.

The transformation plan also includes the simplification of our existing IT infrastructure, and we will replace multiple old unsupported systems with one fit-for-purpose modern system. This will increase stability of the overall platform and provide many additional benefits such as improved real-time business intelligence, allowing performance data to be more widely available.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR ENVIRONMENT  
FROM COUNCILLOR BRUCE LINES**

**“MHRCs - 1”**

**Question:**

How many MHRC visits per ward have there been in each year since the service began up until end of March 2024?

**Answer:**

Ward	Year			
	2021	2022	2023	2024
Acocks Green	4	15	21	6
Allens Cross	4	8	9	2
Alum Rock	11	35	22	5
Aston	11	18	25	6
Balsall Heath West	9	32	12	3
Bartley Green	6	14	22	6
Billesley	7	13	21	6
Birchfield	5	15	11	3
Bordesley & Highgate	7	33	12	2
Bordesley Green	10	33	9	3
Bournbrook & Selly Park	6	14	19	3
Bournville & Cotteridge	5	8	15	3
Brandwood & Kings Heath	6	15	20	5
Bromford & Hodge Hill	5	19	24	6
Castle Vale	2	7	10	3
Druids Heath & Monyhull	4	10	10	3
Edgbaston	6	9	15	3
Erdington	3	14	22	6
Frankley Great Park	4	8	11	1
Garretts Green	2	6	7	2
Glebe Farm & Tile Cross	5	13	22	6
Gravelly Hill	2	7	9	2
Hall Green North	4	13	15	3
Hall Green South	3	7	10	2
Handsworth	11	14	12	3
Handsworth Wood	2	15	23	6
Harborne	6	13	22	6
Heartlands	9	31	9	3
Highters Heath	2	7	8	2
Holyhead	11	15	12	3
Kings Norton North	4	7	7	1



Kings Norton South	5	11	10	1
Kingstanding	3	14	21	6
Ladywood	13	36	21	3
Longbridge & West Heath	6	9	15	3
Lozells	13	14	10	3
Moseley	5	14	15	2
Nechells	11	15	12	2
Newtown	11	15	9	3
North Edgbaston	6	16	17	7
Northfield	3	6	7	2
Oscott	3	13	15	3
Perry Barr	3	13	18	6
Perry Common	2	6	7	2
Pype Hayes	1	8	10	3
Quinton	5	13	18	6
Rubery & Rednal	4	7	9	1
Shard End	3	11	8	2
Sheldon	3	14	18	6
Small Heath	8	31	21	3
Soho & Jewellery Quarter	13	31	24	6
South Yardley	2	6	9	2
Sparkbrook & Balsall Heath East	3	19	21	3
Sparkhill	7	35	24	6
Stirchley	6	10	10	4
Stockland Green	3	17	23	5
Sutton Four Oaks	1	7	7	2
Sutton Mere Green	1	7	7	1
Sutton Reddicap	1	7	7	1
Sutton Roughley	1	6	7	1
Sutton Trinity		7	7	1
Sutton Vesey	1	9	18	5
Sutton Walmley & Minworth	1	8	15	3
Sutton Wylde Green	1	7	6	2
Tyseley & Hay Mills	3	15	12	2
Ward End	2	14	10	3
Weoley & Selly Oak	4	13	25	6
Yardley East	1	12	8	2
Yardley West & Stechford	2	7	9	3

CITY COUNCIL – 16 April 2024

## WRITTEN QUESTION TO THE CABINET MEMBER FOR ENVIRONMENT FROM COUNCILLOR ADRIAN DELANEY

### “MHRCs - 2”

#### Question:

How many MHRC visits in total and per ward are planned for 2024/25?

#### Answer:

Ward	MHWC Allocation – 2024/25
Acocks Green	12
Allens Cross	6
Alum Rock	12
Aston	12
Balsall Heath West	12
Bartley Green	12
Billesley	12
Birchfield	12
Bordesley & Highgate	6
Bordesley Green	3
Bournbrook & Selly Park	3
Bournville & Cotteridge	3
Brandwood & Kings Heath	12
Bromford & Hodge Hill	12
Castle Vale	12
Druids Heath & Monyhull	6
Edgbaston	6
Erdington	12
Frankley Great Park	3
Garretts Green	6
Glebe Farm & Tile Cross	12
Gravelly Hill	3
Hall Green North	3
Hall Green South	12
Handsworth	3
Handsworth Wood	12
Harborne	12
Heartlands	12
Highters Heath	6
Holyhead	3
Kings Norton North	6
Kings Norton South	3

Kingstanding	12
Ladywood	3
Longbridge & West Heath	3
Lozells	12
Moseley	6
Nechells	12
Newtown	12
North Edgbaston	12
Northfield	3
Oscott	6
Perry Barr	12
Perry Common	3
Pype Hayes	12
Quinton	12
Rubery & Rednal	3
Shard End	6
Sheldon	12
Small Heath	6
Soho & Jewellery Quarter	3
South Yardley	12
Sparkbrook & Balsall Heath East	3
Sparkhill	12
Stirchley	12
Stockland Green	6
Sutton Four Oaks	3
Sutton Mere Green	3
Sutton Reddicap	3
Sutton Roughley	3
Sutton Trinity	3
Sutton Vesey	12
Sutton Walmley & Minworth	6
Sutton Wylde Green	3
Tyseley & Hay Mills	6
Ward End	12
Weoley & Selly Oak	6
Yardley East	6
Yardley West & Stechford	12

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR ENVIRONMENT  
FROM COUNCILLOR RICHARD PARKIN**

**“Dropped Collections”**

**Question:**

According to the in-cab technology in place since January 2022, how many dropped collections have there been in total by ward? (Please note this is asking for the total number of dropped collections, including whole roads, recorded on the slab in cab technology, not the number of complaints, reports or other any other measure of missed collections)

**Answer:**

We are currently unable to break this exception data down by ward, however since January 2022 until 10 April 2024, there have been 72,749 collections that could not be made from individual properties due to access issues (usually parked vehicles) and 17,549 collections that could not be made from individual properties due to roadworks.

This data only includes collections where crews have used an in-cab tablet correctly and we do not have 100 per cent usage across all residual, recycling and garden crews.

Where crews record that there is a collection issue due to access or roadworks, this does not necessarily mean that the collection does not take place on the scheduled day as a smaller vehicle may then be sent out to complete the collections.

For reference, we carry out about 29 million residual, recycling and garden collections each year.

Other reasons for collections being dropped include staff shortages and vehicle breakdowns. It is not possible to report the number of these accurately from the in-cab system at present.

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE CABINET MEMBER FOR ENVIRONMENT FROM  
COUNCILLOR JON HUNT**

**Legacy Programme Project – Perry Barr - 1**

**Question:**

In the e-newsletter titled “Legacy Programme Project Update March 2024” delivered on 4 March, it cites that the reinstatement of the children's play area is a priority.

Can you confirm that the play area will be a part of “phase 1” building, and that it will be open for families to use by the beginning of the school summer holidays?

**Answer:**

Since the Legacy Project Programme Update on 4 March, the Landscape Practice Group have been developing the park proposals and looking at which elements can be delivered in Package 1 and Package 2. The Play Area will now be in Package 1.

Community consultation has been arranged for 18 April from 2pm-7.30pm at Alexander Stadium West Stand, and following this engagement detailed design proposals will be developed.

The play area works will require an 8 to 12-week lead-in period as the play equipment requires manufacture from the date of order and therefore it is anticipated that the play area will be open for use by mid-November.

Package 1 and Package 2 will overlap - and both are forecast to be concluded by 31 March 2025, but this cannot be fully confirmed until we have completed the planning and tendering processes and appointed a contractor.

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE CABINET MEMBER FOR ENVIRONMENT FROM  
COUNCILLOR MORRIAM JAN**

**Legacy Programme Project – Perry Barr - 2**

**Question:**

Please provide details of planned phase 1 and 2 works with specific timescales for delivery as outlined in the Legacy Project Programme Update which was delivered by email on 4 March.

**Answer:**

Since the Legacy Project Programme Update on 4 March, the Landscape Practice Group have been developing the park proposals and looking at which elements can be delivered in Package 1 and Package 2. The current position is as follows:

**Package 1 Works**

These wide-ranging works include:

- Park reinstatement works including removal of temporary hoardings, restoration of grass areas and tree planting;
- Pathway works adjacent to the reservoir and the sub-station on Walsall Road;
- Southern embankment reinstatement and fencing;
- Play area replacement and park activation;
- Entrance and vehicular control works;
- Signage and waymarking;
- Phase 1 stadium fencing.

Community consultation has been arranged for 18 April from 2pm-7.30pm at Alexander Stadium West Stand and, following this engagement, detailed design proposals will be developed for the above elements. The play area works will require an 8 to 12-week lead in period as the play equipment requires manufacture from the date of order, commencing on site in early October and being ready for opening in mid-November. The reinstatement works will commence before this from early summer.

**Package 2 Works**

The majority of these wide-ranging works will require Planning Approval and include:

- Athletes' Road resurfacing;
- Transport Mall drainage works;
- Northern Plaza fencing and landscaping;
- Grasscrete repairs in front of the HPAC;
- Throw cages protective fencing.

This programme is still being finalised and cannot be fully confirmed until we have completed the planning and tendering processes and appointed a contractor, however we would anticipate that both packages will be fully concluded by March 2025.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR HOUSING AND HOMELESSNESS FROM COUNCILLOR ROBERT ALDEN**

**“Second City Housing”**

**Question:**

How many contracts, at what total value each, does the council hold with Second City Housing?

**Answer:**

There are 4 contracts in place and 1 contract intended to be finalised. Details, values, period, and units are provided in the table below. There is additional spend with Second City Housing for the provision of emergency temporary accommodation – B&B/hotels which is done based on bookings according to presenting household need and demand.

Contract No.	Title	Contract value	Contract start date	Contract period	No of properties	Notes
P0754	Temporary Accommodation Solutions (block)	£29,016,000.00	01/05/2022	6years	388	Option to extend for a further four years, contract value for that period would be £19,344,000
P0932	Housing Association (or other reputable housing provider) Private Rented Sector Leasing Scheme	£330,364.40	15/04/2024	6 years	17	Via Constellia as a managed service provider. Contract being finalised before signing, intended commencement



						ent date 15/04/24
P0756/Dec23/0001	Working with the Private Sector and Private Registered Providers of Social Housing to Delivery Temporary Accommodation Solutions – DPS (P0756)	£76,440.00	05/01/2024	2 years	2	
P0756/Jan24/0001	Working with the Private Sector and Private Registered Providers of Social Housing to Delivery Temporary Accommodation Solutions – DPS (P0756)	£84,084.00	09/02/2024	2 years	2	
P0756/Feb24/0001	Working with the Private Sector and Private Registered Providers of Social Housing to Delivery Temporary Accommodation Solutions – DPS (P0756)	£282,846.72	18/03/2024	2 years	8	

CITY COUNCIL – 16 April 2024

## WRITTEN QUESTION TO THE CABINET MEMBER FOR HOUSING AND HOMELESSNESS FROM COUNCILLOR GARETH MOORE

### “Exempt Accommodation”

#### Question:

How many exempt accommodation places has the council commissioned in each month for the last 12 months?

#### Answer:

The council does not commission any exempt accommodation places.

Exempt accommodation is defined by a landlord/provider delivering accommodation and support and submitting a claim for an exempt supported rent charge to Revenues and Benefits, it is not commissioned by the Council.

There are several City Council touch points with the exempt accommodation sector.

Birmingham City Council **Housing Solutions and Support** services will make referrals of individuals into supported exempt accommodation. This is done based upon housing needs and a suitability check. The requirement is to use providers on the approved list. Specific data that separates out exempt accommodation from other supported accommodation started to be collected in October 2023, the number of referrals each month as in the table below.

Year	Month	Referred to SEA
2023	October	70
2023	November	104
2023	December	63
2024	January	85
2024	February	121
2024	March	105

Birmingham City Council has a Preferred Provider List. These are supported exempt providers that have received Quality Standard accreditation of either a Gold, Silver or Bronze, award. Additionally, providers currently under assessment are included (subject to vetting). The number of accredited providers for each month of 2023-24 is as follows. This is not a contracting or commissioning arrangement.

	Name	RP/ MA	Award	Date Awarded
1	Guardian Housing	MA	Bronze	05/2023
2	YENAA Housing Ltd	MA	Bronze	08/2023
3	Claremont Property Group Limited	MA	Silver	08/2023
4	Provident Housing Supported Living Ltd	MA	Bronze	08/2023
5	Riverside Estuary Limited (Townsend Gardens	RP	Bronze	08/2023
6	Helping Hands Housing company Ltd	MA	Bronze	12/2023
7	Mentis Midlands CIC	PL	Bronze	12/2023
8	Beroa Limited	MA	Bronze	01/2024
9	Birmingham Housing CIC	MA	Bronze	01/2024
10	Move on Housing Limited	MA	Bronze	01/2024
11	W.A.I.T.S. (Woman Acting In Today's Society)	RP	Bronze	01/2024
12	Z and M Properties Ltd	MA	Bronze	01/2024
13	Crossroads Housing & Support Ltd	MA	Bronze	03/2024
14	Hyde Housing Ltd	MA	Gold	03/2024

### Under Assessment

1	Ability Social Housing CIC	RP
2	Contento Social Homes CIC	RP
3	Goodwill Accommodation Limited	RP
4	Myshon Limited	MA
5	New Leaf Housing Ltd	MA
6	New Start Supported Housing	RP

The **Housing Benefit Service** do not specifically identify commissioned properties as this does not form part of the eligibility criteria to award Housing Benefit in Supported Exempt accommodation.

Below is the data showing the number of new housing benefit claims put into payment for citizens in supported exempt accommodation during the last 12 months. These are new Housing Benefit awards for citizens who either have not claimed previously or have moved to a new property, what the data will not show is the number of Housing Benefit claims cancelled for the same period. It is worth noting this isn't new units as this is HB claims and SEA is obviously ongoing process of citizens moving in and out of units of accommodation.

<b>Month</b>	<b>SEA new claims awarded</b>
March 23	2,780
April 23	2,751
May 23	3,143
June 23	3,374
July 23	3,298
August 23	3,414
September 23	3,263
October 23	3,350
November 23	3,755
December 23	3,014
January 24	3,735
February 24	3,360
March 24	2,988

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE CABINET MEMBER FOR HOUSING AND HOMELESSNESS FROM COUNCILLOR ROGER HARMER**

**Housing ombudsman case 23 003 061**

**Question:**

This question refers to Local Government and Social Care Ombudsman case 23 003 061.

The council's response to this case is to pay compensation and confirm that service improvements will be made. Please advise what service improvements have been made following this case?

**Answer:**

**Birmingham City Council (23 003 061)**

● Statement ● Upheld ● Private housing ● 19-Feb-2024

Summary: Ms B complained about the Council's actions and involvement when she rented her house to a homeless family arranged by the Council. She said the Council went back on the agreement and undertakings given when she rented the property. She considered the Council's actions misled her as to its responsibilities to the family. She said that as a result she was not able to return to the property. She said she suffered considerable distress and disruption. There was fault by the Council which caused injustice to Ms B. The Council will apologise, make a payment to Ms B and undertake service improvements.

In relation to this case, to ensure there is no lack of clarity regarding any agreement between the City Council, Accommodation Finding Team (AFT), and a landlord, the following steps have been taken.

The accommodation finding service (AFT) literature has been reviewed and updated.

This included the AFT webpage at [https://www.birmingham.gov.uk/info/20006/housing/2555/accommodation\\_finding\\_team\\_aft](https://www.birmingham.gov.uk/info/20006/housing/2555/accommodation_finding_team_aft) and the AFT information leaflet.

This is to ensure clarity on what support and incentive options are available and that each agreement is by negotiation and on an individual basis between Birmingham City Council and the landlord.

As all incentives are negotiated and agreed on an individual basis, on agreement between the officer and the landlord, and so there is no confusion, an email confirmation is sent to the landlord detailing the agreed incentive or incentives.

The Local Government and Social Care Ombudsman confirmed, on 25 March 2024, confirmed compliance and that the agreed actions had been completed and ended their involvement with this case.

CITY COUNCIL – 16 April 2024

**WRITTEN QUESTION TO THE CABINET MEMBER FOR TRANSPORT FROM  
COUNCILLOR TIMOTHY HUXTABLE**

**“Hydrogen Buses”**

**Question:**

Since the council's purchase of 20 new hydrogen buses in 2021, how many journeys has each bus made per month?

**Answer:**

The monitoring of the hydrogen buses under the Clean Air Hydrogen Bus Pilot (CAHBP) is based on the amount of kilometres per bus per month rather than the number of journeys each bus has made per month. In this context, the attached spreadsheet sets out the available information in a monthly format.

**CITY COUNCIL – 16 APRIL 2024**

**WRITTEN QUESTION TO THE CABINET MEMBER FOR TRANSPORT FROM  
COUNCILLOR IZZY KNOWLES**

**Russell Road – road safety scheme**

**Question:**

**What has been the total amount spent in development, design and finalising the Road Safety Scheme Proposal for Russell Road - which was promised since June 2021 and paused in March 2024?**

**Scheme Paused: 64630181**

**Answer:**

The development costs to date for the road safety scheme proposal for Russell Road, Moseley are £60,273.