

BIRMINGHAM CITY COUNCIL

CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE

FRIDAY, 14 JULY 2023 AT 10:00 HOURS
IN COMMITTEE ROOMS 3 & 4, COUNCIL HOUSE, VICTORIA
SQUARE, BIRMINGHAM, B1 1BB

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Public-I microsite ([please click this link](#)) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

3 DECLARATIONS OF INTERESTS

Members are reminded they must declare all relevant pecuniary and other registerable interests arising from any business to be discussed at this meeting.

If a disclosable pecuniary interest is declared a Member must not participate in any discussion or vote on the matter and must not remain in the room unless they have been granted a dispensation.

If other registerable interests are declared a Member may speak on the matter only if members of the public are allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain in the room unless they have been granted a dispensation.

If it is a 'sensitive interest', Members do not have to disclose the nature of the interest, just that they have an interest.

Information on the Local Government Association's Model Councillor Code of Conduct is set out via <http://bit.ly/3WtGQnN>. This includes, at Appendix 1, an interests flowchart which provides a simple guide to declaring interests at meetings.

4 **EXEMPT INFORMATION – POSSIBLE EXCLUSION OF THE PRESS AND PUBLIC**

a) To highlight items on the agenda which officers have identified as containing exempt information within the meaning of Section 100I of the Local Government Act 1972, and where officers consider that the public interest in maintaining the exemption outweighs the public interest in disclosing the information, for the reasons outlined in the report.

b) To formally pass the following resolution:

RESOLVED – That, in accordance with Regulation 4 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012, the public be excluded from the meeting during consideration of those parts of the agenda designated as exempt on the grounds that it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that if members of the press and public were present there would be disclosure to them of exempt information.

5 - 14

5 **MINUTES – CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE**

To confirm the public minutes from the Co-ordinating Overview and Scrutiny Committee meeting held on 16 June 2023.

15 - 16

6 **CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE ACTION TRACKER**

To review and note the actions from previous Co-ordinating Overview and Scrutiny Committee meetings.

17 - 50

7 **CUSTOMER SERVICE PROGRAMME TASK AND FINISH GROUP (TIME 10:10 – 10:30)**

The purpose of this report is to provide an update to the 9th December and supplementary 27th January report on the actions of the Co-ordinating Overview & Scrutiny Committee Task and Finish Group, established following the Customer Service Programme update report to Co-ordinating Overview & Scrutiny Committee in September 2022.

51 - 104

8 **CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME 2023/24 (TIME 10:30 – 10:50)**

To consider the draft work programme and agree updates / amendments.

105 - 114

9 **UPDATING THE SCRUTINY FRAMEWORK (TIME 10:50 – 11:00)**

To consider and agree the updated Scrutiny Framework.

10 **WEST MIDLANDS DEEPER DEVOLUTION DEAL (TIME 11:00 – 11:40)**

This report provides an overview of the background and next steps for the West Midlands Trailblazer Deeper Devolution Deal.

11 **REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)**

To consider any request for call in/councillor call for action/petitions (if received).

12 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.

13 **DATE OF NEXT MEETING**

To note that the next meeting will take place on 15 September 2023 at 1000 hours.

14 **AUTHORITY TO CHAIR AND OFFICERS**

Chair to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

15 **PRIVATE MINUTES – CO-ORDINATING OVERVIEW AND SCRUTINY COMMITTEE**

- Information relating to any individual;
- Information relating to the financial or business affairs of any particular person (including the authority holding that information);