

	<u>Agenda Item: 13</u>
Report to:	Birmingham Health & Wellbeing Board
Date:	18th July 2023
TITLE:	RIGHT CARE RIGHT PERSON
Organisation	West Midlands Police
Presenting Officer	Chief Superintendent

Report Type:	Information / Discussion
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1. Purpose:

- 1.1 Right Care, Right Person (RCRP) is a national approach agreed between the Home Office and Health partners to ensure that the right person and agency, with the right skills, training, and experience responds to calls relating to mental health or other concerns for welfare.
- 1.2 Our local analysis shows that West Midlands Police (WMP) currently receive and respond to thousands of calls each year, which include non-crime incidents such as concerns about someone's welfare, vulnerabilities or mental health, when the police are not always the best agency to support the person in need.
- 1.3 The purpose of this document is to share the details of the national approach with local partners to support the journey towards implementation.

1. Implications (tick all that apply):

Creating a Bolder, Healthier, City (2022-2030) – Strategic Priorities	Closing the Gap (Inequalities)	
	Theme 1: Healthy and Affordable Food	
	Theme 2: Mental Wellness and Balance	x
	Theme 3: Active at Every Age and Ability	
	Theme 4: Contributing to a Green and Sustainable Future	
	Theme 5: Protect and Detect	
	Getting the Best Start in Life	
	Living, Working and Learning Well	

	Ageing and Dying Well	
Joint Strategic Needs Assessment		

2. Recommendation

- 2.1. WMP are working towards implementing the Right Care, Right Person model and recommend a joint approach with key local partners to introduce the model and consider the impacts, opportunities and risks to ensure we are aligned and can collectively deliver the best public service to our communities.

3. Report Body

Background

- 3.1 Right Care, Right Person is about getting the right resources to a vulnerable person in need. This includes some Mental Health calls, other health-related requests, missing persons reports, walk out of healthcare facilities and concern for safety calls.
- 3.2 It is important people are seen by the right healthcare professional to get the appropriate assessment or treatment in the right environment.
- 3.3 Pointing vulnerable persons in need to the right service with the appropriate resources and training to help, not only ensures they are seen by the right person who can deliver the right care but ensures that police resources are able to deliver on the policing purpose – that of preventing and investigation of Crime, Keeping the Kings Peace and using our Common Law Policing Powers. The responsibility on policing in relation to the *European Convention on Human Rights* Article 2 *Right to Life* and Article 3 *Real and Immediate Risk of a person being subject to serious harm or other inhuman treatment* also remains.
- 3.4 RCRP is a national initiative following the successful implementation of the model in Humberside Police in 2020. It involves the police, local authorities, mental health providers, acute hospital trusts, ICBs, third sector charities and organisations and ambulance trusts whose aim is to ensure those in mental health crisis or other vulnerabilities are directed to the right person/agency that can assist them.
- 3.5 Full details can be found in the link to the College of Policing website in the Appendices section & Powerpoint also attached.

4. Compliance Issues

4.1. HWBB Forum Responsibility and Board Update

4.1.1.N/A

4.2. Management Responsibility

4.2.1. N/A

6. Risk Analysis

Identified Risk	Likelihood	Impact	Actions to Manage Risk

Appendices

Appendix 1 – Right Care Right Person Presentation
[Right Care Right Person – Humberside Police | College of Policing](#)

The following people have been involved in the preparation of this board paper:

Chief Superintendent Kim Madill