

Public Report

**Birmingham City Council
Report to Audit Committee**

21st February 2024



Subject: Management response to External Audit Value for Money report in relation to the implementation of Oracle

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Does the report contain confidential or exempt information? Yes No

If relevant, provide exempt information paragraph number or reason if confidential :

1 Executive Summary

- 1.1 On Wednesday 31st January 2024, the Council's External Auditors Grant Thornton presented a report that outlined the findings from a value for money (VFM) review of the Oracle Fusion implementation, and the plans for resolving the challenges encountered since go-live.
- 1.2 The Director of Finance has recently been appointed as the Senior Responsible Officer (SRO) for the Oracle Finance and HR systems programme. The findings and recommendations of the External Auditor's review are insightful and will be used as a basis to support the Council to move forward with the many challenges that resulted from the implementation of Oracle Fusion in April 2022 and the steps that are being taken to resolve them.
- 1.3 Appendix 1 (BCC Management Response to Value for Money Findings for Oracle) provides a full acceptance of all the recommendations and an individual management response to each recommendation.
- 1.4 Further updates will be provided to Audit Committee on a regular basis.

2 Recommendations

- 2.1 Audit Committee is recommended to:
- 2.2 Note the appendix including the management responses to each of the recommendations

3 Appendices –

Appendix 1 (BCC Management Response to Value for Money Findings for Oracle)