ENABLEMENT SERVICE

PRESENTATION TO SCRUTINY COMMITTEE

11 FEBRUARY 2020

Joint presentation

Context

Caroline Johnson

A report *The Health and Care of Older People in England 2019* draws on official statistics to provide a comprehensive picture of how services are functioning today for older people. It shows that system failures are having an adverse impact on the care market and that the total amount of home care delivered dropped by 3 million hours between 2015 and 2018.

However, there is a growing acknowledgment that reliance on the market isn't working in the care sector.

The UK's home care industry is "on the brink of collapse" with companies either going bankrupt or pulling out of contracts, according to a joint report by the Local Government Information Unit and one of the country's biggest providers Mears.

Mears says it loses £3m a year on its home care business, and is handing back unprofitable local authority contracts and will be careful about bidding for more.

How services are funded in the future is key.

History of the Service- Caroline

- In 2011 when the enablement service started there were close to 800 enablement assistants.
- Due to cuts to the budget this had shrunk to 460 before the cuts were implement in 2017/18
- In 2018 more than 50% of the staff numbers were cut leaving us with 225 in post currently
- However the service is highly valued by users
- Staff are well trained
- There is a real commitment from staff and management to make the service work

Current position- Afsaneh Sabouri

- Staffing
- Activities
- CQC

Improving service capacity: Mandy and Lesley

- Self rostering

- Movement of staff

New initiatives- Afsaneh

- Prevention- Out of hours
- Escorting service to support DTOC
- Wrap around
- Night care
- Link to EICT

Future plan- Caroline

- To widen self rostering across all teams
- To continue to explore how the service can support the role out of the customer journey and the prevention approach
- To explore the opportunity of creating a bank of staff to cover shortfalls

QUESTIONS?