



**Birmingham and Solihull
Integrated Care System**
Caring about healthier lives

Enabling Primary Care

A summary of the strategy for enabling primary care across BSOL ICS

Working Draft: Version 2.0

JULY 2023

DRAFT

Introduction



1

Where we are now

Understanding the challenges being faced in primary care

2

What we'll do together

Describing what it will take from the system and from general practice to drive change

3

How we'll make it happen

Setting out the roadmap and next steps for how we will transform the sector together

Understanding the challenges faced in primary care

Population growth

The population across BSOL is growing quickly. People are older and more complex than ever, with lots of wider social issues alongside medical ones.

Demand outpacing supply

General practice is putting on over 100,000 more appointments per month that it did before COVID, but demand keeps rising. This means that sector leaders don't have time to transform because of demand in their day jobs.

Financial pressure

There is increased financial pressure and uncertainty, with start-and-stop funding arrangements making service transformation hard to plan.



Fragmentation

General practice doesn't feel like an equal partner within the ICS and its decision-making processes.

Digital and data

It's hard to see patients' records, access their notes and share data between system partners, so providing joined-up care is more difficult than it needs to be.

Patient and staff experience

Patient experience within primary care in BSOL is low, with fewer positive experiences reported. Similarly, high demand, more admin work and less time are also driving low staff morale.

Limited estates

There isn't enough space to serve the growing population, let alone transform services – practices are struggling to cope with their current facilities.

What our vision is for the future of primary care

Better access for patients

Developing appropriate access and capacity to help people get appointments without queuing, renew prescriptions, and work with partners to reduce health inequalities across BSOL.

More time for care

Providing right access first time will free up capacity so GPs and professionals can spend more time on prevention, and more time providing continuity of care for their local population.

Effective resource allocation

Working with the ICS to take a different approach to allocating money, with primary care a constructive partner in system investment discussions.



Common operating model

Laying the foundations to create a sector-led approach with support from the GP Provider Support Unit, and a differentiated offer at practice, PCN and locality level.

Better digital and data

Accelerating ICS investment and support for digital tools, making data sharing easier to improve care, and using emerging technologies like AI to save time and boost productivity.

More space

Developing creative estates solutions and co-locating other services alongside primary care will help use space more effectively and innovatively.

Effective integration

Collaborating to reduce bureaucracy, develop effective culture, and build up ways of working and interfaces between primary care and other care settings.

What we must do to transform together

What we will need from general practice

- Collaboration across the whole sector, aligning around a common vision and integrated operating model for the future
- Commitment to lead and help develop the BSOL 'Right Access First Time' (RAFT) primary care transformation programme
- Ownership to drive, measure and demonstrate improved care outcomes and better value for money for citizens in BSOL



What we will need from the ICB and the wider system

- Central support for the GP Partnership Board and GP Provider Support Unit, change management, and skills development for frontline clinical leaders at PCN and locality level
- Accelerated digital and data support to help practices make best use of existing technologies, and to explore emerging ones
- Comprehensive workforce and estates strategies for primary care, developed in partnership with cross-sector teams and the Community Care Collaborative.

How we'll transform primary care together



1

Year 1

Our first year is focused on bringing 'Team GP' together. It's a call-to-action for general practice in BSOL to align behind a single organisational model. And it has clear next steps to build out the enabling workforce, digital and estates strategies for primary care.

3

Year 3

By our third year, we will have developed clear and specific service strategies and ways to measure success, building on top of the recent clinical strategies that each locality is currently developing.

5

Year 5

By our fifth year, we will have transformed the way primary care is delivered in BSOL. Patients will have better access to integrated and personalised care services in the right place, and professionals will be able to spend more of their time on patient-facing activities.

What the very next steps are for enabling primary care

1

Engage local partners

Listen to feedback and views from all parts of general practice, from system partners, and from citizens and community representatives across BSOL

2

Refine the strategy

Use people's feedback to refine the draft strategy further and build consensus around our direction of travel

3

Define the jobs to be done

Build out the programmes of work to be delivered in order to make the strategy a reality, including detailed analysis and data-driven implementation plans



Thank you.

Please get in touch with your GP Partnership Board Locality Lead if you wish to discuss this summary further, or for access to a more detailed version.

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All graphic illustrations attributed to [StorySet](#).

