

BIRMINGHAM CITY COUNCIL

HOUSING AND NEIGHBOURHOODS OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 11 NOVEMBER 2021 AT 14:00 HOURS
IN BMI MAIN HALL, 9 MARGARET STREET, BIRMINGHAM, B3 3BS

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's meeting You Tube site (www.youtube.com/channel/UCT2kT7ZRPFCXq6_5dnVnYlw) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

3 DECLARATIONS OF INTERESTS

Members are reminded that they must declare all relevant pecuniary and non pecuniary interests arising from any business to be discussed at this meeting. If a disclosable pecuniary interest is declared a Member must not speak or take part in that agenda item. Any declarations will be recorded in the minutes of the meeting.

3 - 16

4 ACTION NOTES AND ACTION TRACKER

To confirm the action notes of the meeting held on 14 October 2021 and note the action tracker.

17 - 32

5 BIRMINGHAM COMMUNITY SAFETY PARTNERSHIP ANNUAL REPORT (2020/2021)

Councillor John Cotton, Chair, Birmingham Community Safety Partnership/Cabinet Member for Social Inclusion, Community Safety and Equalities, and Chief Superintendent Steve Graham, Vice Chair, Birmingham Community Safety Partnership/NPU Commander, Birmingham West.

33 - 38

6 **BEGGING**

Councillor John Cotton, Chair, Birmingham Community Safety Partnership/Cabinet Member for Social Inclusion, Community Safety and Equalities.

39 - 44

7 **PROGRESS REPORT ON IMPLEMENTATION: REDUCING FLY-TIPPING**

Councillor John O'Shea, Cabinet Member for Street Scene and Parks, and Darren Share, Assistant Director, Street Scene.

45 - 50

8 **WORK PROGRAMME**

For discussion.

9 **DATE OF NEXT MEETING**

The next meeting is scheduled to take place on Thursday, 16 December at 1400 hours.

10 **REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)**

To consider any request for call in/councillor call for action/petitions (if received).

11 **OTHER URGENT BUSINESS**

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.

12 **AUTHORITY TO CHAIR AND OFFICERS**

Chair to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.

BIRMINGHAM CITY COUNCIL

**HOUSING AND NEIGHBOURHOODS O&S COMMITTEE –
PUBLIC MEETING**

**1400 hours on Thursday 14 October 2021
Main Hall, Birmingham & Midland Institute
Action Notes**

Present:

Councillor Marje Bridle (Chair)

Councillors Deirdre Alden, Roger Harmer, Mahmood Hussain, Mary Locke, Mike Sharpe and Ken Wood

Also Present:

Sarah Ager, Senior Service Manager, Housing

Jonathan Antill, Head of Business Improvement and Support, City Operations

Louise Fletcher, Senior Service Manager, Housing

Mira Gola, Head of Business Improvement and Support, City Housing

John Jamieson, Acting Assistant Director, Housing Management

Darren Share, Assistant Director, Street Scene

Natalie Smith, Head of Service, Housing Management

Jayne Bowles, Scrutiny Officer

Daniel King, Graduate Management Trainee, Scrutiny Office

Emma Williamson, Head of Scrutiny

1. NOTICE OF RECORDING/WEBCAST

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2. APOLOGIES

Apologies were received from Councillor Penny Holbrook.

3. DECLARATIONS OF INTERESTS

None.

4. ACTION NOTES AND ACTION TRACKER

(See documents 1, 2, 3 and 4)

RESOLVED:

- The action notes of the meetings held on 17 June 2021 and 18 August 2021 were agreed;
- The action notes of the informal meeting held on 23 September 2021 were noted;
- The action tracker was noted.

5. PERFORMANCE MONITORING

(See documents 5 and 6)

The Chair introduced Mira Gola, in attendance to present the Month 5 City Housing performance report, and Jonathan Antill, in attendance to present the Month 5 City Operations Waste Management performance report.

Also in attendance for this item were John Jamieson, Acting Assistant Director, Housing Management, Natalie Smith, Head of Service, Housing Management, and Darren Share, Assistant Director, Street Scene.

The key points in both reports were highlighted and it was noted that from Month 6 onwards the last two KPIs in the City Housing report would be included in the City Operations report as the responsibility for the Private Rented Sector now sits within that directorate.

In the discussion which followed, and in response to Members' questions, the following were among the main points raised:

Housing:

- There were concerns raised regarding the difficulties some residents were experiencing in getting through to the contact centre and Members were told that for a sustained period there has been an increase in the volume of repairs calls versus resources available;
- There is some analysis being done, looking at the nature of the calls and the reason for the increase, but it is fair to say there has been an increase in the demand for repairs;
- They are looking to see if there are any particular trends other than the two factors of coming out of lockdown restrictions and people being at home a lot

more, for example working from home and so more inclined to report repairs;

- Contractors are facing issues with regard to scarcity of materials, increasing costs, resources and supply chain, as much as anyone else in the building industry, and this is an issue in terms of ensuring the required performance is achieved against the various KPIs;
- In response to a query raised around down-sizing and freeing up larger properties for families, Members were told there is a scheme called Wise Move which is aimed at helping tenants – generally by nature more elderly and vulnerable tenants in homes which are too large for their needs – and more information can be provided on that;
- Most people down-sizing are in Band 1;
- There have been recent meetings around housing solutions and looking at a more proactive approach and there has been some success over recent months;
- Members agreed it would be interesting to see figures indicating how many people are moving on from larger properties;
- In terms of voids, which it was acknowledged would be discussed in more detail later on the agenda, Members raised concerns about the state of properties and gardens entering the void process and that if more was done in terms of tenant management, ie going out and inspecting properties to check they are being looked after, then when it comes to turning round voids it wouldn't take so long;
- Officers are aware of the need to be pro-active and look at tenancy visits as part of the housing transformation review. It has been difficult to go out and visit people throughout Covid but this does need to be addressed going forward as the current model is about responding to service requests;
- There has been a move from annual visits to a targeted approach and in the main the majority of those visited were maintaining their properties and they are now looking towards an early intervention approach, whereby at the time of letting, they are identifying issues which will require ongoing support;
- With regard to overgrown gardens, as part of the tenancy conditions it is the responsibility of the tenant to maintain the garden and if it is identified that a tenant is not capable of doing this they will have a further conversation to see if the garden needs to be cleared for them and what support they might need;
- It was noted there is no performance management score for tenancy management and John Jamieson told Members they are conscious of the lack of visibility and are looking at developing indicators around tenancy management;
- Members noted it would be interesting to see how hopefully things will change with a more pro-active approach being taken.

Waste Management:

- It was confirmed that Grounds Maintenance would be included in future City Operations performance reports;

- With regard to missed collections, there is an ongoing pilot with in-cab technology (“slab in the cab”) to address the issues relating to missed collections or customers requiring assisted collections;
- The way they operate at the moment, the crew has assisted collections listed on a data sheet and the team is responsible for checking that sheet and making the collection;
- The “slab in the cab” trial changes that with the assisted collections appearing as a visual picture on the actual tablet in the cab and it is believed that assisted collections will improve with this technology;
- Concerns were raised about street cleanliness coming through as amber as that does not seem to tally with residents’ experiences – one concern was the cleansing rotas and it was queried whether it would be better to see a scaled down rota that can actually be delivered;
- It was explained that street cleansers had been used to prop up the refuse collections and that whilst they can look at changing the rotas, the problem is then they are scaling back which will affect the way they operate;
- The Mobile Household Recycling centres (MHRCs) were welcomed and in terms of who is crewing these Members were told that some street cleansing staff have been used with their posts back-filled by agency staff, as they wanted to use experienced people. However, no staff from refuse collection crews are being used for the MHRCs;
- It was agreed the timing of the MHRCs needed to be looked at, especially in view of the clocks going back, and they are looking to re-align the times to start later and finish later;
- With regard to fly-tipping, they have put extra crews out but have not been able to recruit extra HGV drivers, so a lot of fly-tipping collections are being made with smaller vehicles;
- There are two crews now operating to collect fridges as there had been a backlog, however that is now coming down with around 100 fridges a day being collected;
- There will also be extra resources between now and just after Christmas to collect leaves;
- There were concerns raised regarding bins not being put back in the right place after collections and it was acknowledged that there are some good teams who do this and other teams who are not so good, but pods should be put back in and bins should be put back right;
- There has been a change in the waste stream with more card coming in which is important as that brings in an income, however there are issues when large boxes are left out but if they are cut up and flattened then the crews should be picking that up to be recycled;
- A request was made for street cleansing performance information by ward to be provided and also an indication of how current performance on street cleansing compares with pre-pandemic performance.

RESOLVED:-

- Further information to be provided on the Wise Move scheme aimed at helping tenants to downsize, to include figures indicating how many people are moving on from larger properties;

- Grounds Maintenance to be included in future City Operations performance reports;
- How street cleansing performance in this report compares with pre-pandemic performance to be confirmed;
- Report on LAMS data on street cleanliness by ward to be provided alongside future performance reports.

6. HOUSING UPDATE

(See documents 7, 8, 9 and 10)

John Jamieson, Acting Assistant Director, Housing Management, Natalie Smith, Head of Service, Housing Management, Sarah Ager, Senior Service Manager, Housing, and Louise Fletcher, Senior Service Manager, Housing, attended for this item, which is in three parts – Repairs and Capital Investment, Voids and Tenant Engagement Review.

Repairs and Capital Investment

John Jamieson went through the presentation and highlighted the following points:

- There is a fire safety and building safety theme running through the overview, which is particularly important as a city with over 200 high rise blocks;
- There is a fire safety steering group which meets on a three weekly basis, chaired by Sarah Ager as Head of Capital Investment and Repairs and including representatives from West Midlands Fire Service and other experts. The group oversees all issues particularly around changing legislation, the impacts and what that means for us as a city;
- Regular meetings of the Department for Levelling Up, Housing and Communities Early Adopter Group which looks at innovations and the impacts of reports coming out, are also attended;
- There is a comprehensive report on fire safety going to Cabinet in December;
- New posts are being brought in to improve the safety of residents in flats with the appointment of Building Safety Managers and Building Safety Officers responsible for day-to-day safety;
- There are demands and pressures on the capital investment programme and key to that at the moment has been the fire safety programme, including sprinklers;
- There has been an injection of just over £12m extra capital funding from the HRA to keep pace with work and meet targets;
- There is substantial construction improvement, looking at solutions to safeguard the lives of blocks for potentially another 30 years and measures to help make properties greener and more carbon efficient;
- On repairs and maintenance, engagement is being maintained with contractors to ensure KPIs are met;
- There is a separate report on Voids which will go into more detail, but it was noted that there is a need to address repairs to improve turnaround times;

- With regard to the contracts, extension discussions are still ongoing and subject to acceptable commercial terms and acceptable performance;
- The decision in March at Cabinet was to seek to re-procure the contract for the South and they are currently out to tender for that with temporary terms due imminently and a report targeted for December with a contract to commence in April;
- They are looking at various options for April 2024 in terms of commissioning, looking at various options in terms of what the recommended commissioning strategy will be, subject to Cabinet approval.

During the discussion, and in response to Members' questions, the following were among the main points raised:

- The work being done on fire safety was welcomed and a request was made for an update on the breakdown of where we are with each tower block to be provided, and also the outcome of the job evaluation for the Building Safety Managers;
- There were concerns about the lack of investment on climate change related issues, particularly improving the standard of insulation on our properties, and the funding position was queried;
- There have been recent officer meetings regarding Route to Zero and housing stock and there is a team within Inclusive Growth looking at this;
- They are looking to establish a team within Housing to explore options and funding solutions and they are also looking at the HRA and opportunities to increase the amount of investment in our stock;
- They are conscious of the huge task ahead in terms of upgrading our stock and whilst doing external fire safety work they are taking the opportunity to address thermal efficiency of buildings, changing windows etc;
- Members sought reassurance that materials will be sourced from local suppliers and it was confirmed that local supply is part of the stipulation within the BBC4SR. In terms of doors and windows they do stipulate with contractors to use Shelforce and they are looking at opportunities to increase income to Shelforce in the future;
- In response to a question about talking to other Local Authorities to pick up ideas of what other people are doing around the green agenda and fire safety, Members were told that on fire safety there is the Early Adopter Group previously referred to and organisations like Housemark in respect of benchmarking. However, there is not a great deal being done with other Local Authorities on the green agenda;
- The housing transformation programme covers housing management, capital investment and repairs and there is some external support in at the moment doing a root and branch review and one of the reasons for this was to bring in examples of good practice from elsewhere across the whole piece;
- In terms of the whole prevention approach, Members were told that Housing became a stand-alone directorate in May and sits overall with Julie Griffin as Managing Director of City Housing, but links with Graeme Betts. Housing Solutions are not represented at this meeting but they will provide support around housing options.

RESOLVED:-

- Update to be provided on the sprinkler installation/fire safety works programme for high rise buildings;
- Outcome of the job evaluation for Building Safety Managers to be shared with Members.

Voids

Natalie Smith and Sarah Ager introduced the report, which covers the key parts within the Voids process and examples where improvements can be made. The following points were highlighted:

- Currently, pre-vacation visits are taking place only in the south and they are looking to increase staff to cover the other side of the city;
- The aim of the visits is to address any ongoing issues as quickly as possible and to alert contractors if there are likely to be delays or a major works void;
- There are some concerns around void turnaround times and they are working across all contractors to share best practice.

In the discussion, and in response to Members' questions, the following were among the main points raised:

- Members referred to their recent visits to voids and highlighted what they considered to be a failure in tenancy management or support in terms of the standard of the properties, with particular reference being made to overgrown gardens;
- There was a view that there has clearly been a breakdown in how we communicate with tenants and it was suggested that the committee should do an in-depth inquiry into Voids and for visits to RSLs to be arranged so that Members can compare standards and how they get their stock ready to re-let;
- It was suggested that if the properties we hand over are not in a good state to begin with we should accept they are not in a good condition and offer an incentive for tenants moving in to decorate, for example offering a two month rent-free period;
- It was acknowledged that improvements need to be made in terms of tenancy management and to be more pro-active with a focus on prevention, with more visits to properties and to discuss whether people are in the right property, for example some might prefer to be in a property with no garden to maintain;
- They are also looking at high cost voids to see what the profile is, eg is it elderly residents, young single people, to get some understanding around where to target support and the visiting approach;
- Overgrown gardens are about 40% of their work at present and there is a need to come up with a better solution to manage it;
- The importance of getting out to the estates and working in partnership was stressed, for example working with Welcome Change, and we also have our own vulnerable tenants garden scheme;

- It was also pointed out that if tenants are ex-forces, the British Legion will help with grass-cutting, for example;
- More in-depth detail on the figures for major works voids was requested, including when they became voids and why they are still voids.

RESOLVED:-

- More detail to be provided on the figures for Major Works Voids – when they became voids and why they are still voids;
- Further work on Voids, to include visits to RSL properties, to be discussed with the Chair and scheduled into the work programme.

Tenant Engagement Review

Louise Fletcher, Senior Service Manager, Housing, gave Members an update on the tenant engagement review currently being undertaken.

In the discussion, and in response to Members' questions, the following were among the main points raised:

- The review is about measuring what is done around engagement and ensuring every tenant has a voice, not just those involved in a formal setting;
- Members requested that they be given an opportunity to give evidence to the review and Louise advised that although they have reached the end of evidence-gathering she would request that this be factored in before the report is finalised;
- The Chair thanked Louise and said she looked forward to the outcomes and recommendations of the review being shared with the committee.

RESOLVED:-

- O&S members to be given an opportunity to give evidence/views to contribute to the review;
- Once the review is completed, outcomes and recommendations to be shared with Committee.

7. WORK PROGRAMME

(See document 11)

RESOLVED:

The work programme was noted.

8. DATE OF NEXT MEETING

Noted.

9. REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)

None.

10. OTHER URGENT BUSINESS

None.

11. AUTHORITY TO CHAIRMAN AND OFFICERS

RESOLVED:

That in an urgent situation between meetings the Chair, jointly with the relevant Chief Officer, has authority to act on behalf of the Committee.

The meeting ended at 1615 hours.

HOUSING & NEIGHBOURHOODS O&S COMMITTEE
ACTION TRACKER 2021/22

Date	Agenda Item	Action	Notes
14-Oct-21	Performance Monitoring	Further information to be provided on the Wise Move scheme aimed at helping tenants to downsize, to include figures indicating how many people are moving on from larger properties.	
		Grounds Maintenance to be included in future City Operations performance reports.	
		How street cleansing performance in this report compares with pre-pandemic performance to be confirmed.	
		Report on LAMS data on street cleanliness by ward to be provided alongside future performance reports.	
	Housing Update – Repairs and Capital Investment	Update to be provided on the sprinkler installation/fire safety works programme for high rise buildings.	
		Outcome of the job evaluation for Building Safety Managers to be shared with Members.	
	Housing Update - Voids	More detail to be provided on the figures for Major Works Voids – when they became voids and why they are still voids.	
		Further work on Voids, to include visits to RSL properties, to be discussed with Chair and scheduled into the work programme.	
	Housing Update – Tenant Engagement Review	O&S members to be given an opportunity to give evidence/views to contribute to the review.	

HOUSING & NEIGHBOURHOODS O&S COMMITTEE
ACTION TRACKER 2021/22

Date	Agenda Item	Action	Notes
		Once the review is completed, outcomes and recommendations to be shared with Committee.	
23-Sep-21 Informal	Cabinet Member for Homes and Neighbourhoods – Priorities Report	The programme plan and milestones for the Cabinet Member’s priorities to be shared with committee members.	
		An update on the resourcing of the PRS team to be requested.	Currently scheduled for December.
		Request for the online list of identified HMOs by ward to be refreshed.	
		Exempt Accommodation – toolkit to be brought to O&S when ready.	
		Details of O&S work on Voids to be shared with Cabinet Member’s support team.	JB spoke to Cabinet Support Officer on 27 th September.
	Localisation Update	The report summarising the findings from the first phase of the Localisation Star Chamber sessions to be shared with committee members.	Emailed to Members on 30 th September.
		Pioneer Places videos to be sent to committee members.	Emailed to Members on 23 rd September.
		Chair to write to Chief Whips on behalf of the committee regarding support that could be offered to those wards which have not yet produced a Ward Plan.	
	Work Programme	LAMS performance information on street cleansing to be brought to Committee alongside performance monitoring reports;	This has been requested for future performance monitoring reports.

HOUSING & NEIGHBOURHOODS O&S COMMITTEE

ACTION TRACKER 2021/22

Date	Agenda Item	Action	Notes
		Visits to void properties to be arranged and the suggestion was for two properties to be made available in the north of the city and two in the south and for Members to be able to book time-slots.	Visits arranged for Thursday 7 th October.
18-Aug-21	Request for Call-In: Birmingham 2022 – Update on the Perry Barr Regeneration Scheme FBC	Leader to put in writing clarifications and commitments discussed, to be copied to Committee.	Letter emailed to Members on 23 rd August.
8-Jul-21 Informal	Action Notes and Action Tracker	LAMS data: <ul style="list-style-type: none"> Guidance manual to be circulated Training session to be arranged 	Guidance manual circulated and training session held on 7 th September.
	Progress Report on Implementation: Reducing Fly-tipping	Enforcement and Engagement Officer job description and “day in the life” paper to be sent to members. Cllr Phil Davis, Chair of Licensing and Public Protection, to be contacted re public protection role and potentially be invited to future meeting. Further reports to be scheduled with the next one in September or October.	Next report currently scheduled for November.
	Developing a Litter Bins Policy	Current guidance to be circulated. Informal session(s) to be arranged – Scrutiny Officers to contact other LAs.	Informal scoping session held on 23 rd September. Further sessions to be arranged.

HOUSING & NEIGHBOURHOODS O&S COMMITTEE
ACTION TRACKER 2021/22

Date	Agenda Item	Action	Notes
	Performance Monitoring	<p>Housing repairs – performance by contractor to be included in the commentary in future reports</p> <p>Housing waiting list – breakdown to be provided of the number of applicants waiting for each type of property</p> <p>Performance measure on grounds maintenance/grass cutting to be included in future reports</p>	Emailed to Members on 15 th July.
	Work Programme	<p>Voids item scheduled for September to be deferred</p> <p>(Visit to be arranged to void properties/properties ready to be re-let)</p>	Scheduled for October.
17-Jun-21	Localisation Update	The two short films about Pioneer Places to be sent to committee members.	Emailed to Members on 18 th June.
		The graduate placement report on Relationship Managers to be shared with committee members.	Emailed to Members on 14 th September.
		Officers to ask the Cabinet Member whether the Star Chamber paper sent out to all directorates can be shared with committee members.	Emailed to Members on 6 th July.
		Chair to have a conversation with the Cabinet Member about inviting Directors to O&S after they have been to Star Chamber.	

Title	Birmingham Community Safety Partnership Annual Report (2020/2021)
Date	11th November 2021
Report Author	Cllr John Cotton (Chair, Birmingham Community Safety Partnership/ Cabinet Member – Social Inclusion, Community Safety and Equalities) Chief Superintendent Steve Graham (Vice Chair, Birmingham Community Safety Partnership/ NPU Commander, Birmingham West)

1. Purpose

1.1 This annual report provides an overview of Birmingham Community Safety Partnership (BCSP) activity and impact during 2020-21.

1.2 Additional and more detailed information can be provided to the Committee on individual areas of business, if required.

2. Background

2.1 The Crime and Disorder Act (1998) mandated all local authority areas to establish Crime and Disorder Partnerships. In Birmingham, this partnership is referred to as the Birmingham Community Safety Partnership (BCSP).

2.2 The core membership of the BCSP includes all Responsible Authorities. These include Birmingham City Council, Birmingham Children's Trust, West Midlands Police, West Midlands Fire Service, National Probation Service and Birmingham and Solihull Clinical Commissioning Group. Co-opted members are Birmingham Social Housing Partnership, Violence Reduction Unit (VRU) Office of The Police & Crime Commissioner (OPCC) and Birmingham and Solihull Mental Health Trust.

2.3 The BCSP has responsibility for discharging the following statutory requirements:

- Work together to form and implement strategies to prevent and reduce crime and anti-social behaviour, and the harm caused by drug and alcohol misuse. This will include producing an annual plan.
- Produce plans to reduce re-offending by adults and young people.
- Manage the Community Trigger process.
- Commission Domestic Homicide Reviews.
- To work in partnership to reduce serious violence – This duty is led by the West Midlands Violence Reduction Unit (VRU) and involves the introduction of an Offensive Weapon Homicide Review.
- Consult and engage with the community.

In addition to this, the BCSP will also support partner organisations to discharge their legal duties for:

- Prevent
- Modern Slavery
- Contextual Safeguarding

2.4 The work programme of the BCSP falls under the following priorities: -

- Gangs, Violence and Serious Organised Crime (GV&SOC).
- Victims and Vulnerability (V&V).
- Place.
- BCSP has joint governance with the Children's Safeguarding Board for the Contextual Safeguarding Hub (Empower) and is working with the Health & Wellbeing Board to have joint governance to produce a drug and alcohol strategy and delivery plan.

2.5 The BCSP Executive Board is accountable for the work of the BCSP. Further groups have been established to co-ordinate activity around each of the priorities above, which are led by members of the Board and supported by officers within the Birmingham City Council Community Safety Team (BCC CSPT). There is also a local offer which is in the form of six Local Partnership Delivery Groups (LPDG) which co-ordinate tactical and operational activity in neighbourhoods.

2.6 The Office of the Police and Crime Commissioner (OPCC) is also represented at the Executive Board. The OPCC provided £660k in 2020-21 to support the BCSP work programme. All projects delivered through this funding must be aligned to the OPCC priorities as well as the BCSP priorities. The OPCC also commissions services that operate within Birmingham. The BCSP works in partnership with the OPCC to ensure linkage, reduction in duplication and to ensure Birmingham's priorities are met. The West Midlands Violence Reduction Unit (VRU) established in 2019, also commissions services and projects with a funding package of £3.3 million from the Government. The BCSP are linked in to both the VRU and OPCC to ensure joined up working.

2.7 Birmingham City Council hosts the BCSP. The Chair of the BCSP is Cllr John Cotton, Cabinet Member for Social Inclusion, Community Safety and Equalities. The Vice Chair is Chief Superintendent Steve Graham, NPU Commander West Midlands Police.

3. Partnership working within the Birmingham Community Safety Partnership

3.1 Birmingham City Council is the accountable body for the BCSP and a team within the city council has been established to respond to the community safety priorities of the city and the BCSP Executive Board.

3.2 Birmingham City Council Community Safety Partnership Team (BCC CSPT) manages the BCSP board structure, including both the Thematic Priority Groups and subgroups that support the thematic delivery. These include Gangs, Violence & Serious Organised Crime Operational Thematic Group, Place Thematic Group and Victims & Vulnerability Thematic Group. The team also manages projects and interventions on behalf of Birmingham City Council to address locally identified community safety issues and priorities. The work overseen by Birmingham Community Safety Partnership Executive Board are:

3.3 **Gangs, Violence & Serious Organised Crime (GV&SOC)** - Its purpose is to provide co-ordinated oversight of joint working to disrupt gangs, serious violence, and organised criminality in the city. These arrangements seek to ensure each agency will safeguard and promote the welfare of children and young people, vulnerable adults and protect the public in Birmingham. The GV&SOC will develop and implement the strategic objectives within the existing Birmingham Gangs, Serious Violence and Organised Criminality Strategy (2017-20). To co-ordinate the city's response to the new Serious Violence Duty and develop and oversee the corresponding Serious Violence Strategy. Develop and implement a whole

system approach incorporating policy, prevention, disruption, protection, and support across multiple agencies.

- Within the GV&SOC we are working towards developing a Birmingham Reducing Violence Strategy. This is being done in partnership with the West Midlands Violence Reduction Unit (VRU), Public Health, WM Police and Birmingham Children's Trust. There have been 3 partnership workshops and a violence profile is currently being commissioned.
- The work within the strategy will also include working with the Home Office on an Offensive Weapon Homicide Review pilot, which is due to start in Spring 2022. The West Midlands has been nominated to deliver the pilot and the proposal is it will be delivered in Birmingham and Coventry.
- Work in partnership with the VRU, having strategic overview, but ensuring the community navigators and Educational programmes are delivered and supported within Birmingham.
- Support the introduction of the Youth Endowment Fund (YEF). BCSP and the West Midlands Violence Reduction Unit (WMVRU) have been working closely with the YEF throughout the initial stages of the project development and are actively supporting the programme. The first part of the programme will run until July 2022 and involves: 1) An initial feasibility study 2) co-designing the action community plan, working closely with the selected location. Based on the findings of the feasibility study, the proposed area of focus covers the whole of Lozells and the part of Newtown that borders the south and east of Lozells, from New John Street West north and to the west of New Town Row. The CSPT will continue to work with the YEF and link all partners.

3.4 Place Thematic Group: Work together to form and implement strategies to prevent and reduce crime and anti-social behaviour, and the harm caused by drug and alcohol misuse. This will include producing an annual 3 year rolling strategy which identifies citywide priorities. Manage the Anti-Social Behaviour Case Review process (Community Trigger). Deliver an approach towards engaging and consulting with citizens. Support the Local Partnership Delivery Group (LPDG) process.

- The Place Thematic Group are leading on the review of the ASB process. The Community Trigger has been the first process which will be tabled for sign off on 3 November 2021.
- Safer Streets 2: Funding provided by the Home Office. Through the Place Thematic group, the Community Safety Partnership Team (CSPT) completed and was successful with a bid that brought £435k into Birmingham to deliver a crime reduction and community engagement project in Stockland Green.
- Safer Streets 3: Working in partnership with the West Midlands Office of the Police & Crime Commissioner (OPCC) the CSPT have been successful in bringing funding into Birmingham to deliver intervention to support woman feeling safer in public spaces and reduce violence against woman and children. This also includes a project to work and support female rough sleepers.
- A further application has been submitted to the Home Office to increase our support for the Safety of Women at Night (SWAN): if successful, this will increase support and intervention within the night-time economy.
- Place-based pilots: 2 pilots have been agreed in Birmingham Lozells and Sparkbrook and we are working in partnership with West Midlands Police and BCC Neighbourhood Departments. The pilot will test out a neighbourhood base tasking approach. West Midlands Police are leading in Lozells and BCC are leading in Sparkbrook.

3.5 Victims & Vulnerability Thematic Group (V&V): We will assist the BCSP and its theme groups in discharging their statutory responsibilities regarding the embedded learning from Domestic Homicide Reviews, preventing violent extremism and modern slavery. Supporting the BCSP Violence & Offending theme and working with the Violence Reduction Unit.

- The V&V have now developed a Hate Crime Partnership which is represented by a wide range of partners and has 83 members. The Hate Crime Partnership has an action plan in place and

has had several themed workshops. The last workshop was focused on schools and education, bringing in partners from the Education department.

- The process around Domestic Homicide Reviews is supported and monitored within the V&V and new quality assurance processes have now been introduced, including a scrutiny core group made up by BCSP Executive Board members.
- Modern Slavery is held within this priority and has seen several successes within the last 12 months, including developing a victim's pathway (more information is further on in this report under projects and commissioned services).
- Oversee joint working within the Domestic Abuse Prevention Strategy and ensure the work within the BCSP Domestic Abuse agenda is linked into the Strategy.
- Work has now started to introduce a Violence Against Women and Girls Strategy working group. This will include priorities around Rape and Sexual Assault. Working groups have been set up with Adult Social Care, WM Police and Public Health and working with third sector providers we are commissioning a Birmingham profile to direct this work.

3.6 Partnership working within the Community Safety Partnership Team (CSPT): Birmingham City Council Community Safety Partnership Team also deliver against Birmingham City Council priorities and although some have a direct impact on the BCSP Board they are delivered and managed within the BCC CSPT.

- **Supported Housing Pilot:** The CSPT team are working in partnership with BCC Housing Services Directorate following a successful bid to the Ministry Office to deliver a pilot around Supported Housing (also known as exempt accommodation). The CSPT have put in place a small team with a focus on crime and ASB in exempt accommodation. We also seconded a Police Officer into the pilot and worked very closely with the West Midlands Serious Organised Crime Team.
- To date the CSPT have carried out 369 investigations and have supported partners from Adult Social Care, Housing Services and West Midlands Police (WMP) to do 128 joint visits.
- We manage a partnership tasking meeting each week.
- We have introduced an ASB policy for providers / Landlords to use as apart of their tenancy conditions.
- We have issued 9 Community Protection Warnings (CPW) and worked in partnership with West Midlands Police to introduce a closure order.
- Case Study: ***This house contained a cannabis cultivation tent in the shed which has since been thrown away but led to our second visit. On the second visit we located an air pistol belonging to a tenant, the police then found a machete in his room. Further investigation led to the arrest and eviction of this tenant. This also led to the issuing of a CPW to the managing agent for failure to manage their tenants. Since then, Concept have decided to take this property off their books, it has now been completely decommissioned.***
- Case Study: ***Residents were complaining that the tenants were regularly begging and taking drugs in the street. They were even knocking on doors and asking for money, cigarettes or to use their phone. One tenant from the address was arrested for a Breach of a Community Order by WMP (March 2021). From the evidence gathered during the investigation by CSPT (information provided by the residents, the visit itself and evidence provided by WMP) a meeting was held with the Registered Provider, who agreed to evict the problematic tenants and have them separated and moved into different accommodation. The new addresses were provided to WMP for future monitoring. No further complaints thus far have been received by BCC with regards to this property.***

- **Community Safety Operation Group (CSP OPS):** A monthly partnership meeting to look at city wide issues and work together to bring in processes that have an impact City wide. Partners include – CSPT, West Midlands Police (at Chief Inspector level) BCC Regulation & Enforcement, West Midlands Fire Service, BCC Housing Services, Youth Service, Registered Providers and BVSC.
- Through this group we introduced a process in the Summer to support the increased impact of ASB in parks.
- Introducing the Partnership Street Tasking Group now in place.
- Deal with escalated issues from the Local Partnership Delivery Groups.
Work together to deal with neighbourhood issues for example recent issues surrounding the Section 115 request.
- **Partnership Consequences Management Meeting (CMM):** West Midlands Police hold CMM following a serious incident and working with the CSPT we have now agreed a process that involves other partners. This allows partners within a certain neighbourhood to be involved in a discussion around the incident and offer information and support. For example, a partnership CMM was held following the death of a young person in Kingstanding, it included Schools within Kingstanding and Harborne, the MP for the area, local community representatives, third sector youth providers, Birmingham Children's Trust, VRU and CSPT. It allowed us to understand the tension in the area and the feelings of the young people, which then in turn ensured we directed resources correctly.
- **Partnership Street Tasking (PST) –** The partnership street tasking meets each fortnight and partners include CSPT, Trident Reach and West Midlands Police.
- This partnership covers a city-wide approach and includes Police neighbourhood teams and police partnership team.
- The PST receives referrals from outreach services once increased ASB issues related to begging has occurred and engagement and outreach services can no longer support, or the individual is no longer engaging with services.
- As part of this process the CSPT are now working with Acting Head Housing Options & Private Sector Housing to provide added resources to enable the CSPT to offer two intervention officers outside the City Centre.
- Since the partnership started in October 2020, we have received 234 new cases. All 234 have been contacted and 42 Community Protection Warnings, 18 Community Protection Notices and 3 injunctions have been issued. The remainder have engaged and been referred to outreach services which has resulted in people being housed and accessing services –e.g., mental health, drug and alcohol etc.
- **Local Partnership Delivery Groups (LPDG):** LPDGs have a Place and People based focus. Place LPDGs will focus on key neighbourhoods in their geographical area where there are higher levels of crime/ ASB demand. They will develop operational multi-agency plans which deliver and monitor targeted activity on key trends and drivers of crime.
- People LPDGs will provide a forum for case management discussions about complex ASB cases in their local area and/or cases where there is a significant impact on the community. This part of the meeting will be restricted in line with the current Information Sharing Agreement. This group discussion will support the development of multi-agency case plans, track enforcement action and monitor impact.

- There are six LPDGs within Birmingham and they are facilitated by the CSPT. Each LPDG meets monthly and partners include – WM Police who chair 4 of the six meetings, WM Fire Services, Birmingham Children Trust, including youth offending team and family support, BCC Housing Services and Regulation & Enforcement, Registered providers, VRU, Local Councillors and third sector.
- West Midlands Police Serious Organised Crime Team and Reoffending Team have contacted CSPT to make arrangements to have these agenda items included.
- **Domestic Abuse:** CSPT have secured extra funding to develop a different way of working within the Multi Agency Risk Assessment Conference (MARAC) this will ensure that all individuals referred into the Birmingham MARAC process receives the same level of service and support.
- MARAC has always had a strong presence from BCC Housing Services, as they have a dedicated Domestic Abuse Team and therefore tenants of BCC receive wrap round and intensive support.
- Working in partnership with Adult Social Care, Housing Services, Home Options and third sector providers we are working towards ensuring that all individuals receive the same service.
- Within the CSPT we have a fixed term post dedicated to this process and we have trained support officers to become independent domestic abuse advisors (IDVA). These officers will work within the MARAC process and support victims but also take action against perpetrators.
- Links have been made with Adult Social Care and the commissioned services following the funding that has been awarded to Birmingham as part of the introduction of the Domestic Abuse Bill.
- **West Midlands Domestic Homicide Review Project:** The CSPT have been commissioned by the OPCC to look at introducing a West Midlands wide approach to DHRs this includes.
- Standardising templates, action plans and processes. This part of the project has been completed.
- Introducing West Midlands-based learning events: Three themed events are being planned
 - 1) increase the capacity to identify victims and have conversations with health care professions. We have identified in our learning around DHRs that in almost all cases health care is the first contact for most victims.
 - 2) Increase awareness with professionals and the community with regards to suicide. Country-wide we are seeing an increase in suicide victims who have been victims of domestic abuse.
 - 3) assessment training within all professions, this will include a tiered approach, from all front-line staff through to domestic abuse support services.
- **Operation Hercules:** Operation Hercules is held within the Section 222 injunction for car cruising. Due to the amendments heard at London High Court with regards to S222 Injunctions and the use of 'person unknown' Birmingham's injunction has had to be rewritten by BCC legal department. As a result, other local authorities within West Midlands are working with us to develop a joint injunction. To ensure we continue to deal with this issue the CSPT have worked in partnership with West Midlands Police to introduce a process and continue to carry out enforcement actions.
- We have developed a joint Community Protection Warning process which also includes the introduction of an intervention project.
- The intervention project will give the offender the opportunity to attend a driving awareness course delivered by West Midlands Fire Services. The offender will be charged for the course and their name logged on a tracker. Should they offend again the breach will go straight to court.

- The intervention project is being managed by the Birmingham CSPT but will operate West Midlands wide.

4. Projects and Commissioned Services

4.1 During 202/21 the BCSP Board commissioned several interventions to support the BCSP priorities and delivery programmes. These included:

4.2 **Domestic Homicide Review (DHR):** Since the introduction of DHRs, Birmingham has been notified of 42 cases all of which are at different stages within the process - 12 have been published, 3 are with the Home Office, 4 were not published, 6 did not meet the criteria and 13 are currently part of a significant incident learning process. We have also worked with other local authorities where cases have crossed boundaries. We have delivered 15 training sessions focused on coercive control as this was highlighted in several DHRs as a lack of knowledge for frontline services. We are now commissioning learning events on suicide awareness, risk assessments from frontline services and a focused awareness from health professionals as in most cases health professionals have been the first contact service. Work also continues with the OPCC and the six Community Safety Partnerships within the West Midlands to introduce a West Midlands coordinated approach to DHR and the learning.

4.3 **Modern Slavery:** Within the CSPT we have a dedicated Modern Slavery coordinator. Within the last 12 months there have been several successful outcomes under this project.

- Recruited 20 new BCC Modern Slavery Champions – total now stands at approximately 75 staff within BCC. They receive a monthly briefing document on relevant changes in the sector, and a Microsoft Teams site for collaboration
- Developed an external Modern Slavery Champions approach and 3-part training package in partnership with the VRU and have rolled out six introductory training sessions.
- Provided training, information and input sessions to over 270 members of staff and partners, including inputs to Adult Social Work, the multi-systemic therapy team, LPDGs, Birmingham Social Housing Partnership, and the VRU.
- Developing a modern slavery pathway, toolkit, and casework process for homeless adults presenting at the Homeless Hub.
- Revised the Modern Slavery Transparency Statement for 2021/22 in line with forthcoming government guidelines which contains some particularly ambitious commitments for BCC, including a pledge to only use ethical imagery and language around modern slavery, and involving survivors of exploitation in the development of our work in this area.
- Supported West Midlands Anti-Slavery Network with the development of an advocacy and policy strategy which will progress over 2021, and drafted collaborative responses to external requests for input, including the WMASN consultation response to the UK government's New Plan for Immigration.
- Representation of BCC Modern Slavery agenda on local, regional and national strategic forums. Including the Modern Slavery and Human Trafficking Strategic Board, the NRPF Network, the West Midlands Local Authority leads working group, West Midlands Police Modern Slavery Operational Group Birmingham, National Network Coordinators Forum, the West Midlands Anti-Slavery Network, and associated WMASN subgroups including the Victim Care and Support Services subgroup, Language and Ethical Media subgroup, the Vietnamese and Albanian cultural project, the Anti-Racism working group and Universities working group.

- Providing a strategic point of contact for all modern slavery work within BCC, including inputting and linking to relevant teams, engaging with external organisations and other local authority leads. Providing second-tier technical advice on cases of modern slavery, monitoring the National Referral Mechanism (NRM) referrals across Birmingham, briefing and updating colleagues on relevant case law and legislation, working closely with West Midlands Police on scoping intelligence, and working in partnership with initiatives from the West Midlands Anti-Slavery Network such as the Slavery Adult Safeguarding Case Conference and the Safe Place men's safehouse.
- Working in partnership around enforcement and distribution activities.

4.4 City Centre Intervention Officers – within the CSPT we have 2 intervention officers that operate within the city centre they work in partnership with West Midlands Police, Trident Reach, Business Improvements Districts (BID), outreach services and BCC Regulation & Enforcement Team including City Centre Operations. Their focus is to intervene at an early stage to reduce harassment, alarm and distress to members of the public visiting, living or working in the city centre.

- The officers carry out daily patrols and, in some cases, this is with other partners, E.g., West Midlands Police, BID Wardens, Outreach Services. In the past 12 months the officers have made 2,555 contacts /engagements. Between July and October 2021 there have been 430 contacts which is an increase of 13.8% compared to the first quarter of the year (April – July)
- In the last 12 months 968 referrals have been made to outreach services including, Shelter, Trident Reach and Change Grow Live (CGL)
- Reports of Mamba use within the city centre has been a concern, working in partnership throughout July – October 2021 the CST intervention officers responded to 59 incidents which is a decrease of 29.8% from the first quarter of the year.
- 38 verbal warnings and 8 written warnings were issued by the team, as well as a Community Protection Warning and a Community Protection Notice. The lower number of formal civil enforcement measures demonstrates the effectiveness of the engagement first and early warning approach.
- The CSPT are working in partnership the Acting Head Housing Solutions & Support, City Housing Directorate to duplicate the work being done within the City Centre by the other intervention officers outside the city centre location

4.5 Operation Encompass: This operation was initially set up as a charitable organisation in 2011. Operation Encompass is a Police and Education early information sharing partnership, which directly connects the Police with schools to ensure support for children living with domestic abuse when police have attended domestic abuse incidents. The direct connection between the police, schools and early years settings means children are better safeguarded against the short, medium and long-term effects of domestic abuse. The Operation Encompass Steering Group has become well established and meets monthly.

- Webinars have been delivered to schools and they have completed the Operation Encompass Key Adult training.
- West Midlands Police are contributing to the set up and have discussed the major IT upgrade which has merged 9 systems into one. This will give capabilities going forward which does implicate an impact upon safeguarding children, adults and vulnerable people. The hope is that this system will be in place by November 2021.
- As of 1 October 2021, we have 234 key adults in schools who have completed their training and sent in their certificates. This equates to approximately 175 schools.

4.6 Youth Outreach: Gangs, Violence & Serious Organised Crime and Youth Outreach Project. This project will support a joined-up partnership approach to tackle the complexity of reducing violence and will work alongside existing work being delivered through the WMVRU, Youth Endowment projects. The programmes have a specific focus on young people, including families who have lost young people to violence. Engaging in identifying solutions for their communities. A third strand for this work will be a specific programme targeted at the re-engagement of gang members.

- Beginning in July 2021, we have delivered 5 parents training sessions in the heart of Newtown area, a community at the centre of ongoing incidents of violence (an organic holistic place-based approach). These involved parents driving the process using maps to delivering walkabouts in parks and residential areas which are at the heart of the violence. Educating professionals on safe and unsafe areas of Newtown. Identifying new potential partners including faith and third sector groups and having conversations to bringing them on board.
- 88 on street sessions (205 hours) have been delivered throughout July and August across 9 neighbourhoods in Birmingham. These are: Hodge Hill; Ladywood; Longbridge; Northfield; Shard End; Sparkbrook; Sutton Coldfield (Sutton Park); Three Estates (Kings Norton) and Stechford/Yardley.
- Birmingham Youth Service was also deployed to Kingstanding following the death of a young person and the increased community tensions around hate crime and cohesion. They provided workshops and did detached work speaking to young people and sign posting.
- There were 1,468 contacts with young people between July and October. In addition to this, there were 31 young people signposted to additional services, and 8 young people identified for further 1:1 work with youth workers.
- Working with young people at risk of being involved with gangs. Current provision available includes workshops involving: Construction, Motor Vehicle, Sports Leaders Award, Business Enterprise, Landscaping / Estate Improvement, and Health and Social Care. All offered one to one or in small nurture groups. This is delivered by life experienced mentors / tutors, and credible industry experts. In addition, the offer of one-to-one functional skill is available for those who need to obtain numeracy and literacy qualifications to successfully re-engage in education, training or employment. This offer of provision has been promoted to the Police Service, the Family Support Teams within the Children's Trust and the Exploitation Team. Attendance at team meetings had been completed and promoted accordingly. They provide an opportunity to provide further clarification of the Offer. In addition, promotion for CiC and Care leavers to be able to access this initiative has been planned.

4.7 Votes for Schools: This is a debating and voting platform for young people that strives to make a difference in schools and local community. Children are informed, this project makes them curious, and heard. They provide weekly curriculum guides, which outline how SMSC, PSHE, British values and Prevent requirements are met by our topics. They are adding Sustainable Development Goals too.

- Vote for Schools is currently in 41 Birmingham School, our intention is to increase that figure by March 2022 our aim is for 150 schools to be signed up.
- There are a wide range of topics provided, gangs, exploitation, county lines, domestic abuse, anti-social behaviours, hate crime, cyber security, Homelessness, knife crime and many more.
- Within the CSPT we are working with Vote for School to delivery bespoke programmes in certain areas.
- The Youth Offending Service will also be receiving these programmes.
- This project has also been linked in with the education programmes being delivered by the VRU.
- The final scooping is now complete, and timetables are now being developed.

4.8 Forced marriage, Honour-based Violence and Female Genital Mutilation Engagement

- Community awareness sessions have been delivered via Zoom. These did not prove popular, so one-to-one support was provided.
- FGM training for staff/volunteers has been provided to Restore, British Red Cross, The Salvation Army, St. Chad's, Baobab and Women with Hope.
- Individual support is provided to women/victims which is tailored to their needs including health, psychological, housing, and legal and immigration support and practical support on several other issues. This work is done in partnership with NHS FGM midwife.
- 24 Community Champions have now been recruited and trained offering support/advice and sign posting in their neighbourhoods.
- Online training has been delivered in schools to teachers who can cascade the knowledge and respond to any subsequent concerns from students. The training focuses on the many different aspects of gendered abuse including forced marriage, FGM and HBV.
- Since April 2021, open support has been provided to 138 women. There have been 30 training events delivered which included 96 professionals, and 52 schools have also received training/awareness events.

4.9 **Mediation:** CSPT have introduced a mediation service for non-Birmingham City Council tenants. This allows us to offer a consistent service for victims of ASB.

- Since April 2021 we have received 12 requests for mediation. All of which have been referred to the commissioned service provider.
- 10 of the parties took part in the referral process - 7 of which have now been resolved the other 3 are cases being held within the LPDG for that location.

4.10 **Virtual Decisions:** This project is delivered in partnership with Round Midnight, who have developed a VR in education tool. These involve Virtual Decisions in which participants can experience a simulated true-to-life scenario covering the themes of peer pressure, gang culture, anti-social behaviour and youth violence. By wearing a VR headset, each participant is placed in a realistic live-action scenario, in which they must make a number of choices. Each choice results in various outcomes, demonstrating that every action has a consequence. Following the 8-minute VR film is a workshop that explores the issues raised in more depth. We look at the motivations behind the characters' behaviour, whether peer pressure contributed to the outcome and the positive/negative responses each user receives from characters based on their decisions.

- This project will be delivered into 12 schools and with young people referred by West Midlands Police who have received an out of court disposal.
- 4 schools have received sessions.
- The sessions have also been opened to troubled/concerning young people that are nominated by Neighbourhood Policing Teams to see if we can intervene with them before they start to offend.

4.11 **Serious Organised Crime Partnership Scoping:** Serious Organised Crime and Exploitation scoping project, this includes work related to gangs, modern slavery and contextual safeguarding. Working and interviewing partners to seek a joined-up approach supported by West Midlands Police, CRC, Probation, BCC CSP, West Midlands Fire, Children's Trust and CCG. The project worked across organisations and partnership boards to tie up all processes and conversations related to SOC and Exploitation. This work began in June 2020: the scoping is now complete, and a report was tabled at the BCSP Board in June 2021.

- More than 120 one to one interviews took place.

- We now have in place a partnership delivery plan that is being actioned to bring a more coordinated approach.
- CSPT now sit within the West Midlands Regional Organised Crime Unit Regional Organised Crime Agency.
- Partners have signed up to making changes within their organisation that will allow a more joined up approach.

4.12 Re-deployable CCTV – Within the CSPT we have 11 re-deployable cameras and 2 automatic number plate recognition (ANPR) cameras that are used in line with Government legislation to reduce the impact of Crime and ASB in a neighbourhood.

- A process is now in place for approval to deploy the CCTV which is managed through the LPDG's and approved through the BCC Resilience team.
- 5 locations have been identified for further deployment. All the proposed deployments are in Edgbaston, Erdington and Ladywood constituencies.
- 6 cameras are to be identified for new locations.
- The 2 ANPR cameras are being used to support Operation Hercules which is the Section 222 injunction for car cruising.

4.13 Re- Engage: This project focuses on targeting those young offenders who due to experience of trauma and a history of offending are unable to engage successfully with mainstream education, training and employment and are at risk of permanent exclusion from college / school / training provision. There is increasing evidence of the causal link between adverse childhood trauma experiences and disengagement with education and training. This disengagement leads to an increased propensity to go on and commit serious youth violence or become at risk of Child Criminal Exploitation or Child Sexual Exploitation.

- There are now 4 providers in place and referrals are being received.
- The ETE Re-Engagement Programme has received 26 referrals to date. Out of these referrals 22 young people successfully engaging on the Project (85%).
- Case study - ETE Re-Engagement Programme Case Study LJ

LJ started Orion in early 2021. He is a young man who is in care and has a number of Adverse Childhood Experiences (ACE) which has affected him in his educational development.

LJ was very reluctant to open up and express his feelings and engage with the programme. However, after the first session with myself, we were able to break down LJ's barriers and trust issues and have now built, through the nurturing, a positive relationship. LJ's level of confidence has grown each day he attends, and this has caused him to increase the number of days he attends each week.

The work that is being done with LJ is to focus him back into mainstream education and LJ has stated that he is eager to attend and take part in the learning programme with the practical elements of the delivery. It has been identified that LJ cannot read and write and different methods have been utilised such as photos and videos to help him continue his development. It is clear to see that LJ is learning and able to recall information that he has cover.

LJ is better able to self-regulate his behaviour and this is the impact the intervention has had.

4.14 ASB Framework - This project seeks to support the development of an improved partnership response towards anti-social behaviour in Birmingham. It will consider how to improve consistency and

quality of investigations, as well as to better inform related commissioned services. This responds to the existing trends but also to the challenges and opportunities outlined in the new White Paper on Social Housing and Beating Crime plan. Specifically, and at an early stage, this project will focus on Community Triggers.

4.15 In 2019 the CSPT received 7 Community Trigger requests. 2020 the CSPT received 42 Community trigger requests. As of October 2021, we have received 37 Community Trigger requests. As a result, the CSPT are:

- Introducing a new process that will ensure that anyone suffering ASB and requesting a Community Trigger will receive a quick supportive service.
- We are introducing independent chairs (interviewing starts on 1 November 2021)
- We are working with Resolve to develop a chairs training package and a professional training package.
- The new process is being developed through the Place Thematic Group within the BCSP and will be tabled at the BCSP Board meeting on 3 November 2021.
- The new process includes action plans even if a case does not meet the threshold and LPDG delivering the action plans.
- Next stages within this project will be working with partners both internally and externally to introduce a joined up ASB framework.

4.16 **Safer Estates Group WEB partnership case management system (SEGWEB):** This is a case management tool used by BCSP partners for crime and ASB partnership work around individuals. It is the only partnership software platform in Birmingham that both internal (BCC) and externally partners can jointly case manage.

- All six LPDG's use SEGWEB to introduce, manage, monitor and take joint action against individuals and groups who are having an impact in a neighbourhood.
- Between July and October 2021 there were 32 new cases opened by partners across the city, and 2 were closed. In the cases which were closed, both cases had developed action plans which were monitored by the LPDG.
- One case (Edgbaston district) related to anti-social behaviour within a block of flats. In this case, a tenant had been identified as responsible for the ASB. The tenant in question had poor mental health and partners felt that they were not accessing the support they needed to manage their condition. In the other case (Northfield), an injunction had been placed on an individual and there had been no subsequent reports from neighbours.
- In the past 12 months 156 new cases have been opened.

4.17 **ASB and Hate Crime Restorative Justice Approach:** Restorative justice has been shown to have a positive outcome in changing the attitudes of the perpetrator and reducing repeat offending. Reducing further criminal offences being committed by tackling the hateful motivation triggering them. Restorative justice has been shown to have positive victim satisfaction outcomes. This project will offer bespoke restorative justice response to victims of hate crime and will include community training/awareness.

- This project is currently out to tender to ensure we get the correct service provider it is our intention to have a provider in place by November 2021.
- The Victims and Vulnerability Thematic Group of the BCSP will monitor and direct the project.

5. Crime impact in Birmingham.

Total Recorded Crime (TRC) in Birmingham rose slowly during the period of April 2016 to March 2020, when crime levels decreased dramatically in line with the announcement of government restrictions due to Covid-19. Since June 2020, crime has steadily increased each month surpassing pre-pandemic levels, peaking in December 2020 and March 2021.

Total Recorded Crime includes

- Robbery Business
- Robbery Person
- Burglary Dwelling House
- Burglary Other Building
- Theft of Motor Vehicle
- Theft from Person
- Criminal Damage Dwelling
- Criminal Damage other Building
- Criminal Damage Vehicle

Overall, the top recorded property-related offences in Birmingham are Theft from Motor Vehicle and Burglary Dwelling House. Followed by Robbery Person, although this will differ slightly for each ward.

Snapshots

During August 2021 to September 2021, TRC decreased by 7.5% which equates to a reduction of 1013 offences. In comparison to the same period in:

- 2020: 10,272 offences were reported between 14 August and 13 September 2020. This equates to an increase of 22% (2,284 offences).
- 2019: 9,311 offences were reported during the period of 13 July to 12 August 2020, which shows that TRC has increased by 35% (3,245 offences).

Following a dip in crime levels in January and February 2021, TRC began to rise in March 2021 onwards, with June and July recording the highest levels in the past two years.

Knife crime offences have seen a reduced of 6% between August 2021 - September 2021, which equates to a decrease of 20 offences. The chart below shows the knife crime offences from September 2019 to August 2021.



Violence with Intent (VWI) under 25 years (that is not recorded as domestic abuse) has increased by 2% (6 offences) between August 2021 and September 2021.

The graph below shows VWI under 25 (non-DA) offences recorded each month, since September 2019. Following significant reductions during periods of government restrictions due to Covid-19, VWI under 25 increased steadily during March to June 2021 with offending peaking in June and then August.



Modern Slavery offences have decreased by 46% in the past 4 weeks which equates to a reduction of 25 crimes. Number of referrals made to the NRM (National Referral Mechanism). During August, a total of 26 NRMs have been submitted:

- 12 adults of which 1 has been crimed (7 adults were male; 5 female).
- 14 children of which 2 have been crimed. (6 children were male; 8 female).

The graph below shows the amount of Modern Slavery offences recorded in Birmingham each month for the past 24 months from September 2019 – August 2021.



Anti-Social Behaviour (ASB) West Midlands Police data: The majority of ASB for the period of 11 September – 11 October 2021 – 852 reports (compared to 11th August – 10th September 21 – 1038 reports) in Birmingham was classed as ASB Nuisance with 618 incidents accounting for 67%.

- ASB has decreased by 18% in the past 4 weeks which equates to a reduction of 186 incidents.

Anti- Social Behaviour Birmingham City Council data for March 2019 – August 2021:

- ASB reported to BCC peaked in June 2020 following which there was a steady reduction until Dec 2020.
- During 2021 there has been a gradual increase in the amount of ASB related incidents reported each month until June and July 2021 where it peaked, followed by a decrease recording in August.
- ASB recorded in August decreased by 14% (102 reports) in comparison to July.

During August the following top three issues were reported:

- 23% for Domestic Noise (146 incidents)
- 19% for Intimidating, Threatening or Aggressive Behaviour (123 incidents).
- 14% related Domestic Abuse (91 incidents)

Domestic Abuse (DA): Between 2018/19 – 2019/20 DA crime increased by 32% (4,244 crimes); the number of male suspects increased by 38% (3,460 males). The number of female suspects increased by 53% (996 females).

Between 2019/20 – 2020/21 DA crime increased by 37% (6,421 crimes); the number of male suspects increased by 35% (4,413 males). The number of female suspects increased by 68% (1,948 females).

Between March 2019 – February 2020

- Domestic Abuse incidents - 28,652
- Of the above incidents received Domestic Abuse Crimed - 17,455

Between March 2020 and February 2021

- Domestic Abuse incidents - 32,931
 - Of the above incidents received Domestic Abuse Crimed - 23,876.
-



Title	Begging at Traffic Lights Birmingham Community Safety Partnership
Date	11th November 2021
Report Author	Cllr John Cotton (Chair, Birmingham Community Safety Partnership/ Cabinet Member – Social Inclusion, Community Safety and Equalities)

1. Purpose

- 1.1 To provide background data with regard to the numbers related to begging in Birmingham and details of the partnership work that is in place.
- 1.2 To provide details of the powers available to deal with begging at traffic lights.

2. Background

- 2.1 The 2020 autumn count in England recorded 2,688 people sleeping rough, representing a fall of 37% on 2019 but 52% higher than the number recorded in 2010. The 2020 count coincided with a national lockdown in response to the Covid-19 pandemic, which is likely to have impacted the numbers recorded.
- 2.2 In Birmingham, rough sleeping, as measured on a single night, has more than halved with 17 people recorded as sleeping rough in the 2020 count, compared to 52 in the previous year 2019 and 91 in 2018, a 67% reduction from the previous year. A July 2021 snapshot recorded 26 rough sleeping; but with around 126 known to be begging across Birmingham, of whom 17 were on the rough sleeping list.
- 2.3 Birmingham City Council commissioned outreach service Trident Reach has engaged with 151 individuals, 43 of whom have been engaged while begging at traffic lights. This does not include general interaction made. In July 2021, a single morning sweep of the inner ring-road identified 38 individuals begging at roadsides. This often includes debris and tents and attracting other nuisances including litter and public urination.
- 2.4 The last 18 months, including lockdown periods, had an effect upon the street community moving people out of the city centre and onto roadsides, shopping areas and high streets around Birmingham. This partly reflected the reduction in footfall in the city centre, as well as the greater presence of police, Community Safety Officers, BID staff and other agencies. Several individuals are now on exclusion orders and as a result excluded from the city centre. Overall, there has been some displacement.
- 2.5 Birmingham City Council Community Safety Team officers have completed 2,567 recorded interactions with the street community in the last 12 months: 234 of which have escalated into some

form of enforcement action and 172 of which have been referred to support services, 17 of which were engaged in begging at traffic lights.

- 2.6 In the year 2020/21 Streetlink received 1,115 referrals 100% have been followed up. So far within 2021/22 there have been 316 referrals received: April–June 2021 splits out rough sleeping from begging, in summary from the rough sleeper partnership 85 related to people sleeping rough; 62 to people begging, but not sleeping rough.
- 2.7 There is a commitment to ensure that services commissioned to help people who are sleeping rough, maintain a focus on helping homeless people. The identification of and any assistance given to people who are begging but not sleeping rough, is as a result of the initial need to understand a person's circumstances and a view that street begging can be both a route into rough sleeping and a mechanism to trap in a cycle of rough sleeping.
- 2.8 The above information is a snapshot of begging across Birmingham, while noting that the intelligence and resources available for the city centre are greater than for other areas. The Acting Head of Housing Solutions and Support (formerly Strategic lead for Rough Sleepers), is working with the Department for Levelling Up, Housing and Communities and the lead for Community Safety and have now secured funding to increase capacity within Community Safety, introducing 2 new Intervention Officers that will work outside the city centre. Their role will be to mirror the approach found in the city centre, ensuring that anyone begging is identified, offered support and, if required, enforcement steps are taken. West Midlands Police have acknowledged that they do not have the resources to consistently police begging outside of the city centre, the challenge being made greater by the multiple neighbourhood teams covering the areas in question.
- 2.9 The issues surrounding begging at traffic lights is difficult to enforce, in most cases as soon as officers are seen approaching traffic lights individuals leave the area. That being said, working in partnership, we have been able to identify certain individuals. In a number of cases this involves tracing their address and issuing warnings after the event.

3. Partnership working /outcomes

- 3.1 Since October 2020 a Street Tasking Partnership Group (STPG) has been in place which meets fortnightly. Partners include West Midlands Police, Trident Reach, BCC Rough Sleeper lead and BCC Community Safety Team, who also facilitate.
- 3.2 The objective of the partnership is to work together to provide a tiered approach to each individual causing anti-social behaviour (ASB) related to begging:
- Engagement: is the individual fully engaged and working with services.
 - Non engagement: individual refusing to engage and causing ASB is referred into the partnership tasking group for support.
 - Contact: the individual is contacted by West Midlands Police and/or BCC Community Safety Officer and warned of consequences if ASB continues.

- ASB Continues: A Community Protection Warning (CPW) is issued and is monitored. A Community Protection Notice (CPN) is issued if there is a breach. Breach of a CPN can result in a fine and it not paid possible criminal action.
 - ASB Continues: An injunction is issued. Breach of an injunction is a criminal offense and can result in the individual being imprisoned and banned from a location on release.
- 3.3 To date there have been 130 cases escalated to the STPG for enforcement action. Currently there have been 42 Community Protection Warnings (CPW) issued, 18 Community Protection Notices (CPN) and we have assisted West Midlands Police with 3 Injunctions/Criminal Behaviour Orders.
- 3.4 There are currently 61 active cases within the STPG street beggars of which 44 are known to have accommodation but are not necessarily maintaining it. There is a split between the type of accommodation they are living in - Housing First accommodation, council rented properties and hostel accommodation. The remaining 17 have all been offered accommodation on multiple occasions but have refused and are currently listed as having no fixed abode. It's worth noting that this figure can change on a daily basis as people either accept accommodation or fail to maintain it.
- 3.5 Partnership activities:
- Partners have been working together to deliver partnership activity at different locations throughout the city when locations have been identified with increased ASB. Trident Reach have been leading on this process and it has been focused on engagement.
 - To support the re-launch of Change into Action on 3 September 2021, a partnership activity day was arranged with a focus on begging at traffic lights. In attendance was West Midlands Police, BCC Regulation and Enforcement, BCC Community Safety Officers, Trident Reach and DWP. Ten locations were visited, and 19 individuals engaged (a number moved away from locations when officers were seen) 15 agreed to engaged with services.
 - Regular activity days are now being planned; further locations will be city-wide.
- 3.6 Modern Slavery and exploitation risks related to begging of any type is constantly monitored. We work in partnership with WM Anti-Slavery Unit, WM Police, Adult Social Care, Birmingham Children's Trust through EmpowerU and work with the Regional Organised Crime Unit (ROCU) as well as the Birmingham Police Serious Organised Crime Unit. Within the CSPT we have a Modern Slavery Coordinator who coordinates the partnership working. Victims pathways are in place and anyone identified as a victim of modern slavery is referred into the National Referral Mechanism (NRM) The NRM is a framework for identifying and referring potential victims of modern slavery and ensuring they receive the appropriate support

4 Powers Available

- 4.1 Begging is a criminal offence under section 3 of the Vagrancy Act 1824 (as amended). The maximum sentence is a fine at level 3 on the standard scale (currently £1,000). Nationally in 2019, there were 926 prosecutions and 742 convictions for begging. There has been a decline in the number of prosecutions in each year since the recent peak of 2,219 prosecutions and 1,727 convictions in 2014. Most convictions for these offences result in a fine or a conditional discharge, however offenders are sometimes sentenced to custody. There have been widespread calls to repeal the legislation. A Private Members' Bill sponsored by Layla Moran - the Vagrancy (Repeal) Bill 2019-21 - would repeal

the 1824 Act. The Bill received its First Reading in the House of Commons on 18 March 2020, a date has not yet been set for Second Reading.

- 4.2 Section 137 of the Highways Act 1980 states that “if a person, without lawful authority or excuse, in any way wilfully obstructs the free passage along a highway he is guilty of an offence”. The penalty for this offence is a fine and not imprisonment. The person responsible can receive a £100 Fixed Penalty Notice and be fined up to £1,000 if prosecuted.
- 4.3 Using threatening or abusive words or behaviour is an offence under section 5 of the Public Order Act 1986, which also carries a level 3 fine.
- 4.4 Birmingham City Council (in the main the Community Safety Team) and West Midlands Police have a range of powers under the Anti-Social Behaviour, Crime and Policing Act 2014 to tackle anti-social behaviour:
- **Civil Injunction:** An Injunction to Prevent Nuisance and Annoyance (IPNA) to tackle people repetitively engaging in low level anti-social behaviour. An IPNA can both prohibit an individual from engaging in certain behaviour and/or impose requirements to engage in a particular activity to address the underlying causes of their anti-social behaviour. For example, an IPNA can require someone to attend alcohol awareness classes for an alcohol-related incident. Breach of an injunction is treated as civil contempt of court and is not a criminal offence. The maximum penalty for breach of an injunction is two years in prison and/or an unlimited fine.
 - **Criminal Behaviour Order (CBO):** This can be issued by any criminal court when a person is convicted of a criminal offence, alongside any sentence or conditional discharge. The prosecution can apply to the court for a CBO to be issued. The anti-social behaviour which the offender has been involved in need not be part of the offence for which they were convicted.
 - **Community Protection Notice (CPN):** This can be issued if the behaviour of an individual or organisation: detrimental to the quality of life of local community; unreasonable; and persistent. A CPN can direct a person or organisation to stop a behaviour or require them to take specific action to prevent the problem from reoccurring. Before issuing a CPN, a written warning to the person committing the unreasonable behaviour must be issued this is a Community Protection Warning (CPW). The warning must explain that should the behaviour continue, a CPN will be issued. Failing to comply with a CPN is a criminal offence which may result in the issue of a Fixed Penalty Notice.
 - **Public Spaces Protection Order (PSPO):** This can be used to place restrictions or impose conditions on activities that people may carry out in a designated area. PSPOs are designed to deal with issues identified in problem areas which have a detrimental impact on the quality of life in a community. It is a criminal offence for a person to breach the terms of a PSPO for which an enforcement officer (police constable, police community support officer or council officer.) may issue a Fixed Penalty Notice. In Birmingham we issue a warning on any first breach.

Home Office guidance on the use of ASB powers makes clear therefore that powers should be used as appropriate and proportionately to ensure that orders do not disproportionately target vulnerable groups such as rough sleepers. The guidance followed feedback from charities and other groups who raised concerns that the orders were being used to disproportionately target certain groups in some areas rather than focusing on behaviour that is genuinely anti-social and causing others distress or alarm. The guidance helps local authorities and frontline workers to focus on specific and actual

problems rather than blanket bans of behaviour which are not in themselves anti-social – such as rough sleeping.

- **Dispersal Powers:** Section 35 of the ASB Act 2014 allows a police officer to disperse individuals or groups causing or likely to cause anti-social behaviour in public places or common areas of private land (such as shopping centres or parks), directing them to leave a specified area and not return for up to 48 hours. It is a criminal offence for someone to fail to comply with a direction made under section 35 for which the maximum penalty is a level 4 fine (currently £2,500) or three months' imprisonment
- 5.5 Some of the powers referred to above under the Anti-Social Behaviour, Crime and Policing Act 2014 are powers that must be introduced, for example a PSPO.
- 5.6 The guidance (last updated January 2021) emphasises “the importance of ensuring that the powers are used appropriately to provide a proportionate response to the specific behaviour that is causing harm or nuisance without impacting adversely on behaviour that is neither unlawful nor anti-social”. We must also consult with the police and relevant community representatives before making a PSPO and publish the draft order in the form of a public consultation before it is made. There must clear evidence that supports the introduction.

5 Conclusion

- 5.1 Within the Community Safety Partnership Team (CSPT) we have seen an increased in reports of ASB/aggressive begging. Within the first two quarters of 2021/22 (April–October 2021), we have engaged with 1,105 individuals who have been causing ASB related begging. In the same period last year 2020, the number of contacts were 872.
- 5.2 Reports received into the CSPT and to West Midlands Police show that locations for ASB/aggressive begging are changing and we are seeing an increase of reports related to begging at traffic lights, supermarkets and pay and display car parks. Not all these reports are related to ASB incidents and referrals are made to Streetlink to ensure support services are the first contact. We are also receiving increased reports in locations outside the city centre. Between June and July 2021 outreach services reported that they had received 60 referrals that were city centre-based and 22 referrals from north Birmingham (Erdington / Sutton Coldfield area).
- 5.3 Support services are commissioned with a focus upon, and targets to achieve, around homeless people bedded down as rough sleepers, and not with a focus upon those who beg.
- 5.4 The approach to resolving these issues must be partnership lead. Currently the CSPT and West Midlands Police are using powers under the ASB Act 2014 in the form of Community Protection Warnings/Notices and Injunctions, this is resource intensive as each individual needs to be case managed. Currently this work takes place within the fortnightly Partnership Street Tasking Meeting, which is an informal agreement and relays on partnership commitment, and this can be challenged if a organisations priorities change. If we want to resolve a location issue, the powers available to CSPT is a Public Space Protection Order.
- 5.5 Although West Midlands Police have the powers to stop begging under the Vagrancy Act 1824, this is an antiquated piece of legislation. A Bill to repeal the Vagrancy Act 1824 is currently within the House of Commons and has had its Second Reading, as local government officers we need to be lobbying

central Government to amend, update and bring in legislation that is more appropriate for modern times. West Midlands Police do recognise that begging at traffic lights is increasing, however it is not a force priority, but they are committed to support partnership working.

Report of:	Cabinet Member for Street Scene and Parks
To:	Housing and Neighbourhoods Overview and Scrutiny Committee
Date:	11 November 2021

Progress Report on Implementation: Reducing Fly-tipping

Review Information

Date approved at City Council:	2 nd February 2021
Member who led the original review:	Cllr Penny Holbrook
Lead Officer for the review:	Emma Williamson
Date progress last tracked:	8 July 2021

1. In approving this Review the City Council asked me, as the appropriate Cabinet Member for Street Scene and Parks, to report on progress towards these recommendations to this Overview and Scrutiny Committee.
2. Details of progress with the remaining recommendations are shown in Appendix 2.
3. Members are therefore asked to consider progress against the recommendations and give their view as to how progress is categorized for each.

Appendices

1	Scrutiny Office guidance on the tracking process
2	Recommendations you are tracking today
3	Recommendations tracked previously and concluded

For more information about this report, please contact

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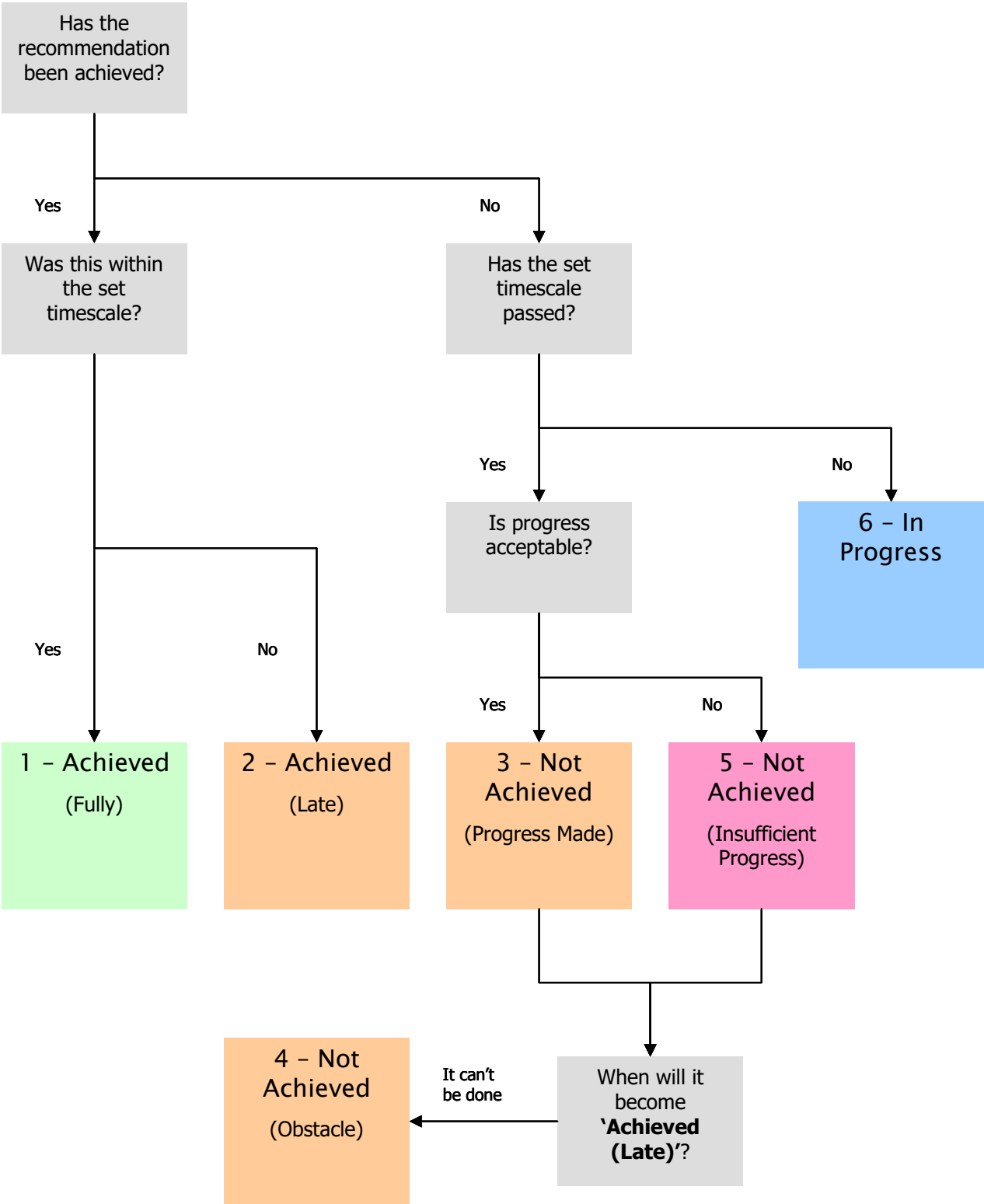
Appendix 1: The Tracking Process

In making its assessment, the Committee may wish to consider:

- What progress/ key actions have been made against each recommendation?
- Are these actions pertinent to the measures required in the recommendation?
- Have the actions been undertaken within the time scale allocated?
- Are there any matters in the recommendation where progress is outstanding?
- Is the Committee satisfied that sufficient progress has been made and that the recommendation has been achieved?

Category	Criteria
1: Achieved (Fully)	The evidence provided shows that the recommendation has been fully implemented within the timescale specified.
2: Achieved (Late)	The evidence provided shows that the recommendation has been fully implemented but not within the timescale specified.
3: Not Achieved (Progress Made)	The evidence provided shows that the recommendation has not been fully achieved, but there has been significant progress made towards full achievement. An anticipated date by which the recommendation is expected to become achieved must be advised.
4: Not Achieved (Obstacle)	The evidence provided shows that the recommendation has not been fully achieved, but all possible action has been taken. Outstanding actions are prevented by obstacles beyond the control of the Council (such as passage of enabling legislation).
5: Not Achieved (Insufficient Progress)	The evidence provided shows that the recommendation has not been fully achieved and there has been insufficient progress made towards full achievement. An anticipated date by which the recommendation is expected to become achieved must be advised.
6: In Progress	It is not appropriate to monitor achievement of the recommendation at this time because the timescale specified has not yet expired.

The Tracking Process



Appendix 2: Progress with Recommendations

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R01	"Naming and shaming" should be introduced in Birmingham, backed up by investment in mobile CCTV cameras. The Cabinet Member is asked to report back on a timescale for implementation to the Housing and Neighbourhoods O&S Committee.	Cabinet Member, Street Scene and Parks	March 2021	3
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
<p>25 March 2021</p> <p>Implementation of the recommendation requires the council to have in place a fair and transparent process and policy for processing CCTV imagery and officers from Legal Services, Corporate Information and Waste Enforcement are progressing the development of this. The primary purpose of mobile cctv is preventing, apprehending or detecting offending. It is anticipated that consideration under the framework of the Regulation and Enforcement Division's Enforcement Policy will be necessary. (<u>May/June 2021</u>, subject to agreement through the Licensing and Public Protection Committee).</p> <p>8 July 2021</p> <p>Following legal advice, a report will be taken to Cabinet in July seeking approval to consult on a draft policy framework covering the Publicising Fly-tipping and Environmental Crime Cases. Following this a decision report will be brought back to Cabinet for approval and implementation.</p> <p>The City already has a number of cameras in operation for targeted fly tip locations and resources have been released for an additional 10 cameras.</p> <p>11 November 2021</p> <p>A Cabinet report seeking approval to consult on Publicising Fly-tipping and Environmental Crime Cases Policy was submitted and approved on 27 July 2021. Consultation was concluded demonstrating overwhelming support, final policy and operational procedures are being drafted for approval by the Cabinet Member for Street Scene and Parks. Cameras are ready to be installed on 8 November at 2 hotspot locations.</p>				
No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R05	That a report is brought to the Housing and Neighbourhoods O&S Committee on the impact of the HRC booking system and recommendations on whether this should continue post-Covid.	Cabinet Member, Street Scene and Parks	March 2021	3 2 – 11 November
Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')				
<p>25 March 2021</p> <p>Data has been reviewed and discussions have taken place to identify the pros and cons for the HWRC booking system. A report is being developed and could be submitted to the April 2021 meeting of the Housing and Neighbourhoods O&S Committee.</p> <p>8 July 2021</p> <p>A report was taken to the April Committee, since then the daily slots at all sites have been increased in line with the changes in Covid restrictions. Following the last increase in slots there have been available slots at all HWRCs on a daily basis.</p> <p>11 November 2021</p> <p>Following the ongoing success of the HWRC booking system a decision has been taken to maintain this operation for the foreseeable future.</p>				

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R07	That the charges on bulky waste are reviewed with a view to removing these charges, or as a minimum removing these for vulnerable groups (including those on low income or with disabilities)	Cabinet Member, Street Scene and Parks	March 2021	4 2 – 11 November

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

25 March 2021

Options are currently being developed and appraised regarding changes to the existing payment model for the service with the aim to specifically support residents where the current fee is a barrier to use. In addition, new funding has been identified in the 2021/22 budget for two additional vehicles and crews to carry out bulky waste collections. These new crews will support the three existing crews, which currently provide the service.

8 July 2021

We have reviewed this recommendation and given the impact on the budget it is considered unachievable, we have therefore decided to try and offer a different solution. We have found that Nottingham is one of the few authorities to offer a free collection service:

- One free collection per household per year and £15 per collection thereafter
- All electrical collections chargeable - £10 for the first item and £7.50 per item thereafter.

Nottingham has still seen a growth of 47% in fly tipping 2017-2020 compared to Birmingham's 36% increase.

The plan is to create 4 mobile HRC teams. They will operate across the City and the team will comprise a compactor vehicle (for non-recyclable items) a multi sort vehicle (for recyclable items) and a box van to take an item that could be reused. The Team will visit individual roads, Parks or housing estates and stay there for up to 4 hours to allow residents to bring their waste to them. The crew on site will be there to assist and support residents. There is currently one team in operation and is working in the Selly Park area supporting student cross over and the remaining 3 teams will be up and running within the next 4 weeks.

11 November 2021

A fleet of Mobile Household Recycling Centres (MHRCs) is now being rolled out on the streets of Birmingham. The four MHRCs will comprise a regular refuse collection vehicle, a van for taking away items that can be reused by charities and a wagon with multiple compartments, enabling people to drop off waste for recycling by material type. The vehicles will visit every ward of the City at least once in the calendar year.

No.	Recommendation	Responsibility	Original Date For Completion	Cabinet Member's Assessment
R08	Progress towards achievement of these recommendations should be reported to the Housing and Neighbourhoods Overview and Scrutiny Committee no later than April 2021. Subsequent progress reports will be scheduled by the Committee thereafter, until all recommendations are implemented.	Cabinet Member, Street Scene and Parks	April 2021	1

Evidence of Progress (and Anticipated Completion Date if 'Not Achieved')

8 July 2021

This progress report is submitted to the July 2021 meeting of the Housing and Neighbourhoods O & S Committee.

11 November 2021

This progress report is submitted to the November meeting of the Housing and Neighbourhoods O & S Committee.

Appendix ③: Concluded Recommendations

These recommendations have been tracked previously and concluded. They are presented here for information only.

concluded

No.	Recommendation	Responsibility	Date Concluded by Overview and Scrutiny Committee	Tracking Assessment
R02	The working group on CCTV cameras should consider the evidence from this inquiry with a view to a rapid implementation of the use of CCTV to tackle fly-tipping. The Cabinet Member is asked to bring back a report to Housing and Neighbourhoods O&S Committee on this.	Cabinet Member, Social Inclusion, Community Safety & Equalities Cabinet Member, Street Scene and Parks	July 2021	2
R03	A review of prosecution strategies for fly-tipping, in particular the use of fixed penalty notices, with a view to adopting the Barking & Dagenham approach, should be undertaken to ensure that this fits what is needed currently.	Cabinet Member, Street Scene and Parks Deputy Leader Chair, Licensing & Public Protection Committee	March 2021	1
R04	That the Cabinet Member considers implementing a model of Community Protection Officers in Birmingham, to meet the council's statutory functions at the first stages of contact. The model should involve other areas of the Council and agencies such as the Police. The aim should be for one CPO per councillor, a total of 101 for Birmingham.	Cabinet Members: Street Scene and Parks, Social Inclusion, Community Safety & Equalities, Transport & Environment, Finance & Resources	July 2021	2
R06	That local community groups that clear rubbish or hold litter picks are supported by their local depot with waste collections and that the Cabinet Member looks at whether community clearance of communal land and back alley ways can also be supported.	Cabinet Member, Street Scene and Parks	July 2021	2



Housing and Neighbourhoods O&S Committee: Work Programme 2021/22

Chair:	Councillor Penny Holbrook
Deputy Chair:	Councillor Marje Bridle
Committee Members:	Councillors Deirdre Alden, Roger Harmer, Mahmood Hussain, Mary Locke, Mike Sharpe and Ken Wood
Officer Support:	Scrutiny Team: Emma Williamson (464 6870) and Jayne Bowles (303 4810) Committee Manager: Mandeep Marwaha (303 5950)

1 Terms of Reference

To fulfil the functions of an Overview and Scrutiny Committee as they relate to any policies, services and activities concerning housing; waste management; neighbourhood management; parks and allotments; localisation; bereavement services and community safety.

This Committee shall be the Crime and Disorder Committee (Police and Justice Act 2006).

2 Meeting Schedule

Date	Item	Officer Contact / Attendees
17 June 2021 1400 hours Deadline for reports: 8 June	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
	Work Programme Discussion	Emma Williamson/Jayne Bowles, Scrutiny Office
8 July 2021 1400 hours Deadline for reports: 29 June	Performance Monitoring	Mira Gola, Head of Business Improvement and Support
	Progress Report on Implementation: Reducing Fly-tipping Street Litter Bins	Jon Lawton, Cabinet Support Officer/Darren Share, AD, Street Scene



23 September 2021 1400 hours Deadline for reports: 14 September	Cabinet Member for Homes and Neighbourhoods	Marcia Wynter, Cabinet Support Officer
	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
14 October 2021 1400 hours Deadline for reports: 5 October	Housing Repairs and Capital Investment	Julie Griffin, Managing Director of City Housing/John Jamieson, AD of City Housing Management/Louise Fletcher, Senior Service Manager
	Voids (process and turnaround times)	
	Tenant Engagement Review	
	Performance Monitoring	Mira Gola, Head of Business Improvement and Support
11 November 2021 1400 hours Deadline for reports: 2 November	Annual Report of the Birmingham Community Safety Partnership (to include update on PSPOs)	Marcia Wynter, Cabinet Support Officer/Waqar Ahmed, AD, Community Safety and Resilience
	Begging (numbers, causes and effects)	Marcia Wynter, Cabinet Support Officer/Waqar Ahmed, AD, Community Safety and Resilience
	Progress Report on Implementation: Reducing Fly-tipping	Jon Lawton, Cabinet Support Officer/Darren Share, AD, Street Scene
16 December 2021 1400 hours Deadline for reports: 7 December	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
	Bereavement Services	Paul Lankester, AD, Regulation and Enforcement
	Resourcing of the PRS Team (Recruitment and Apprenticeship Scheme)	Paul Lankester, AD, Regulation and Enforcement
27 January 2022 1400 hours Deadline for reports: 18 January	Performance Monitoring	Mira Gola, Head of Business Improvement and Support
17 February 2022 1400 hours Deadline for reports: 8 February	Progress Report on Implementation: Reducing Fly-tipping	Jon Lawton, Cabinet Support Officer/Darren Share, AD, Street Scene



10 March 2022 1400 hours Deadline for reports: 1 March	Localisation Update	Chris Jordan, AD, Neighbourhoods/Karen Cheney, Head of Service, Neighbourhood Development and Support Unit
14 April 2022 1400 hours Deadline for reports: 5 April	Performance Monitoring	Mira Gola, Head of Business Improvement and Support

3 Items to be programmed

- 3.1 Voids – further work and proposal for visits to RSLs
- 3.2 Tenant Engagement Review – outcomes and recommendations
- 3.3 CCTV Policy
- 3.4 Housing Options Update
- 3.5 Update on Tower Blocks

4 Outstanding Tracking

Inquiry	Outstanding Recommendations
Reducing Fly-tipping	R01 and R05 (Regular updates to be scheduled on progress with activity in relation to all of the recommendations)

5 Other Meetings

Inquiry: Developing a Litter Bins Policy

23 September: Informal scoping session

Call in Meetings

None scheduled

Petitions

None scheduled

Councillor Call for Action requests

None scheduled



It is suggested that the Committee approves Thursday at 2.00pm as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions.

6 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Housing and Neighbourhoods O&S Committee's remit.

Cabinet Member for Homes and Neighbourhoods		
008858/2021	Working with the Private Sector to Deliver Housing Growth	09 Nov 21
009232/2021	Update on Fire Safety in High Rise Buildings 2021 – Council Stock	14 Dec 21
008915/2021	Druids Heath Regeneration	14 Dec 21
009245/2021	Building New Homes at Langley	14 Dec 21
009213/2021	BMHT Dawberry Fields Road, Passivhaus Development	18 Jan 22
009489/2022	Pool Farm/Shannon Road Contract Award and Revised FBC	18 Jan 22
009258/2021	Private Sector Housing Strategy	08 Feb 22
008759/2021	Working in Partnership with the Alderson Trust	22 Mar 22
008859/2021	Building Birmingham – Long Nuke Road Development	22 Mar 22
009088/2021	Using Off-site Manufacture to Accelerate Housing Delivery	22 Mar 22
Cabinet Member for Street Scene and Parks		
007349/2020	Waste Vehicle Replacement Programme	14 Dec 21
Deputy Leader		
009499/2021	City Centre CCTV	14 Dec 21
Leader		
009281/2021	Adoption of Perry Barr 2040: A Vision for Legacy Masterplan and endorsement of the Perry Barr 2040 Delivery Plan	14 Dec 21



