

BIRMINGHAM CITY COUNCIL

NEIGHBOURHOODS OVERVIEW AND SCRUTINY COMMITTEE

WEDNESDAY, 06 MARCH 2024 AT 14:00 HOURS
IN COMMITTEE ROOM 6, COUNCIL HOUSE, VICTORIA SQUARE,
BIRMINGHAM, B1 1BB

A G E N D A

1 NOTICE OF RECORDING/WEBCAST

The Chair to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Public-I microsite ([please click this link](#)) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 APOLOGIES

To receive any apologies.

3 DECLARATIONS OF INTERESTS

Members are reminded they must declare all relevant pecuniary and other registerable interests arising from any business to be discussed at this meeting.

If a disclosable pecuniary interest is declared a Member must not participate in any discussion or vote on the matter and must not remain in the room unless they have been granted a dispensation.

If other registerable interests are declared a Member may speak on the matter only if members of the public are allowed to speak at the meeting but otherwise must not take part in any discussion or vote on the matter and must not remain in the room unless they have been granted a dispensation.

If it is a 'sensitive interest', Members do not have to disclose the nature of the interest, just that they have an interest.

Information on the Local Government Association's Model Councillor Code of Conduct is set out via <http://bit.ly/3WtGQnN>. This includes, at Appendix 1, an interests flowchart which provides a simple guide to declaring interests at meetings.

- 5 - 10**
- 4 **MINUTES**
- To confirm the minutes for the Neighbourhoods Overview and Scrutiny Committee meeting held on 6 December 2023.
- 11 - 20**
- 5 **ACTION TRACKER**
- To note the action tracker.
- 6 **COMMISSIONERS REVIEW AND COMMENTS ON THE AGENDA**
- To note that comments have been received from the Commissioner and are attached under item 8 - Customer Services Programme: Bereavement Services.
- 21 - 26**
- 7 **DELAYS IN BIRTHS AND DEATHS REGISTRATIONS**
- Sajeela Naseer, Director, Regulation and Enforcement and Bev Nash, Head of Bereavement and Registration Services in attendance.
- 27 - 36**
- 8 **CUSTOMER SERVICES PROGRAMME: BEREAVEMENT SERVICES**
- Sajeela Naseer, Director, Regulation and Enforcement and Bev Nash, Head of Bereavement and Registration Services in attendance.
- 37 - 48**
- 9 **WORK PROGRAMME**
- Members to agree the work programme.
- 10 **DATE AND TIME OF NEXT MEETING**
- To note that the date of the next meeting is moved from 10 April, 2024 to 17 April, 2024 at 1400 hours in Committee Room 6.
- 11 **REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)**
- To consider any request for call in/councillor call for action/petitions (if received).
- 12 **OTHER URGENT BUSINESS**
- To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chair are matters of urgency.
- 13 **AUTHORITY TO CHAIR AND OFFICERS**

Chair to move:-

'In an urgent situation between meetings, the Chair jointly with the relevant Chief Officer has authority to act on behalf of the Committee'.