

## **BIRMINGHAM CITY COUNCIL**

### **HEALTH AND SOCIAL CARE O&S COMMITTEE**

**1000 hours on 19<sup>th</sup> February 2019, Committee Rooms 3 & 4 – Actions**

**Present:**

Councillor Rob Pocock (Chair)

Councillors Nicky Brennan, Peter Fowler, Ziaul Islam, Paul Tilsley and Suzanne Webb.

**Also Present:**

Max Vaughan, Head of Service, Commissioning, Director for Adult Social Care & Health

Natalie Slayman-Broom, Umbrella Business Manager

Dr Meg Boothby, Clinical Service Lead, Umbrella

Michael Walsh, Service Lead - Commissioning, Adult Social Care Directorate

Rebecca Bowley, Head of Business Improvement and Support (Adult Social Care)

Rose Kiely, Overview & Scrutiny Manager, Scrutiny Office

Gail Sadler, Scrutiny Officer, Scrutiny Office

---

#### **1. NOTICE OF RECORDING**

The Chairman advised that this meeting would be webcast for live or subsequent broadcast via the Council's Internet site (which could be accessed at "[www.civico.net/birmingham](http://www.civico.net/birmingham)") and members of the press/public may record and take photographs.

The whole of the meeting would be filmed except where there were confidential or exempt items.

#### **2. APOLOGIES**

Apologies were received from Councillors Mick Brown and Chauhdry Rashid.

#### **3. DECLARATIONS OF INTEREST**

Members were reminded that they must declare all relevant pecuniary interests and non-pecuniary interests relating to any items of business to be discussed at the meeting. If a pecuniary interest is declared a Member must not speak to take part in that agenda item. Any declarations will be recorded in the action notes of the meeting.

No declarations were received.

#### 4. ACTION NOTES/ISSUES ARISING

The action notes of the meetings held on 22<sup>nd</sup> January and 5<sup>th</sup> February 2019 were agreed.

The following matters have arisen since the committee last met:

- **Action Notes/Issues Arising (22<sup>nd</sup> January meeting)**

- Item 8 – Update Day Opportunities Strategy

Councillor Pocock confirmed that a copy of the NDTi report had now been circulated to members of the committee. However, he expressed his concern that at a previous meeting the committee was assured that there was no such report. He also read out an email dated 9<sup>th</sup> November that he had received from an officer who stated that .... *“As such, NDTi did not submit any formal review report, but undertook a series of sessions giving feedback ...”* Therefore, a PowerPoint presentation was circulated. Councillor Pocock confirmed that the report was dated July 2018 but at the 18<sup>th</sup> December 2018 meeting, when officers were questioned if there was a more detailed report available, the committee was told there was not. Councillor Pocock wants on record the concerns the committee has that it was not made fully aware of the existence of the report either inadvertently or otherwise. He confirmed officers of the council work for both the Executive and Scrutiny and if the committee requests a report then the committee has a right to know of it and either to see it or be advised if it is confidential. Councillor Pocock also said that when an officer presents this item again he would stipulate that the incident was not helpful to the effective working of the committee and seek assurance that it would not happen again.

In response to a query from Councillor Fowler regarding the interim statement of costs for the Judicial Reviews, Councillor Pocock said that an email had been circulated but would request that as final figures are made known they are shared with the committee.

- CGL Visit

Councillors Fowler and Webb were thanked for attending a site visit to Change, Grow, Live (CGL) who provide a substance misuse service for Birmingham. In response, Councillor Fowler, on behalf of both Councillors, thanked Scrutiny Officers for arranging the visit and staff and service users at CGL for a very informative session.

- Enablement Call-In Report

Councillor Pocock confirmed that he would be attending the next Cabinet meeting on 5<sup>th</sup> March 2018 to present the Scrutiny report raising the concerns that the committee have made.

## 5. UMBRELLA SEXUAL HEALTH SERVICES – 3 YEAR PROGRESS

Max Vaughan (Head of Service, Commissioning, Directorate for Adult Social Care and Health) along with Natalie Slayman-Broom (Umbrella Business Manager) and Dr Meg Boothby (Clinical Service Lead, Umbrella) presented the report. The Commissioner gave an overview of the service from a commissioning perspective. This was followed by a comprehensive PowerPoint presentation from Natalie Slayman-Broom which explained the service model; the 10 key outcomes required from the service (including 3 national outcomes set by Public Health England); screening rates for sexually transmitted diseases as well as health promotions which had taken place during the year.

The following observations were made by Members:-

- It was questioned whether the use of dating apps were leading to an increase in contacts with the service and whether advertising on these apps, such as Tinder, had been considered. In response, members were told that dating apps were already been used to promote health.
- A comment was also made about the outcome of 'reducing under-18s conceptions' and the stigma this may have for young mothers. It was confirmed that the outcome was a national target not a defined BCC outcome.
- If HIV testing data was available by District.
- The community work being conducted, in particular, the distribution of STI sampling kits for testing in order to try and prevent late diagnosis was commended.
- Query regarding the emotional support given following a positive diagnosis for an STI and reach of the service to young people.
- The 10% budget cut to the Public Health Grant in Birmingham.
- In response to several comments about promotion of the service in schools:-
  - 'Loudmouth', a theatre in education company, run interactive productions.
  - schools decide which group of pupils has access to the service and the age group of pupils is 13+.
  - chlamydia testing and provision of condoms does not happen in schools.

### **RESOLVED:**

- That the PowerPoint presentation is circulated to committee members.
- Natalie Slayman-Broom to contact Public Health England to enquire if the geo-map hot spot area data on HIV testing data can be shared with the committee.
- Scrutiny Officers will contact Natalie Slayman-Broom to arrange for committee members to visit the Whittall Street Clinic.

- The Director of Public Health is invited to attend HOSC to provide an update on how the priorities for Birmingham are met by the Public Health Grant.

## **6. PERSONAL SOCIAL SERVICES ADULT SOCIAL CARE SURVEY 2017/18**

Michael Walsh (Service Lead – Commissioning, Adult Social Care Directorate) and Rebecca Bowley (Head of Business Improvement and Support, Adult Social Care) attended for this item. Mike Walsh gave an overview of the findings of the survey. The key headline was that there was a marked improvement compared to the previous year. A summary of the profile of service users indicates they have higher levels of care compared to the national average. The general improvement in scores indicates that performance is moving in the right direction.

The following responses were given to comments made by members:-

- It was confirmed that the survey sample size was 3,000 with a target response rate of 1,000. This year the number of responses received was circa 900+.
- The survey does not ask for any detail behind negative responses. Subject to data protection, could consideration be given as to how this might be addressed in future (for example through a consent to follow up later) given that the survey is based on a strict national methodology.

### **RESOLVED:**

- Michael Walsh to confirm that the survey is available in languages other than English.
- That the survey data is reproduced:-
  - Broken down by District.
  - Key indicator pattern trend over the last 5 years.

## **7. THE LOCAL ACCOUNT FOR ADULT SOCIAL CARE SERVICES 2017/18**

Michael Walsh (Service Lead – Commissioning, Adult Social Care Directorate) introduced the report explaining that the intention of the report was to make performance transparent to citizens and provides a benchmark against national data. The focus is based on the Adult Social Care Outcomes Framework. In summary, there has been an incremental improvement from previous years with service user perception being the strongest area of improvement. The report will be presented to the Citizens Panel to help with the design and format of the document to make it more accessible and user-friendly.

The following comments were noted:-

- Performance Indicator 2D – Homecare Enablement – was highlighted as the authority currently stands 145 out of 152 local authorities with a performance that is clearly worsening.

**RESOLVED:**

- That an informal discussion takes place to ascertain what would be a reasonable expectation in relation to the forecast against other authorities of Birmingham's standing in the 18/19 Local Account for Adult Social Care.

**8. CQC LOCAL SYSTEM REVIEW ACTION PLAN – PROGRESS UPDATE**

Michael Walsh (Service Lead – Commissioning, Adult Social Care Directorate) presented a report to update the committee on progress made against the Action Plan and monitoring undertaken by the CQC.

Members of the committee made the following observations:

- Action No. 6B – Enablers IT – 6.3.1 and 6.3.2 had deadline dates amended from December 2018 the target date for completion in March 2019. Confirmation was sought that the new target date would be met as the CQC recommendation states *"...this is currently a key barrier to integrated working"*. The committee was told that this work is being carried out under the Sustainability and Transformation Partnership Digital work stream.
- Action No. 4 – Ongoing Personal Support –The CQC recommendation states *"The local authority needs to ensure it continues to fulfil its statutory obligation under the Care Act 2014 and provide assurance there is capacity of good quality services within the social care market"* but 4.2.3 refers to a reduction of 70 homecare providers. Members were told that the homecare market was quite robust and, therefore, gives an opportunity to focus on being more selective and only using high quality providers who will be able to provide the capacity required.

**RESOLVED:**

- Michael Walsh agreed to contact colleagues to request an update on the Sustainability Transformation Partnership Digital work stream.

**9. BIRMINGHAM CITY HEALTH AND WELLBEING BOARD, HEALTHWATCH BIRMINGHAM AND HEALTH SCRUTINY – DRAFT WAYS OF WORKING AGREEMENT**

Agreed.

**RESOLVED:**

- As no comments/amendments were made by members of the committee that the Ways of Working Agreement be adopted and implemented in the new municipal year. All parties will review the Agreement after a period of 6 months post implementation.

**10. PERIOD POVERTY: DRAFT TERMS OF REFERENCE**

Agreed subject to the inclusion of rough sleepers also being considered.

#### **11. WORK PROGRAMME**

To note that the Healthwatch: Hospital Waiting Room Investigation item has been deferred to the April meeting.

#### **12. REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS RECEIVED (IF ANY)**

None.

#### **13. OTHER URGENT BUSINESS**

None

#### **14. AUTHORITY TO CHAIRMAN AND OFFICERS**

##### **RESOLVED:-**

That in an urgent situation between meetings the Chair, jointly with the relevant Chief Officer, has authority to act on behalf of the Committee.

---

The meeting ended at 1209 hours.