

## Featured measures

Cabinet Scorecard - December 2018

[Click for full scorecard](#)

### Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)

Latest Month: 9.14  
Nov 18

Previous Month: 8.74  
Oct 18

Target: 7.95  
(EoY 7.95)

Performance:

**RED**

Direction of travel:

**Up (Red)**

Owner: Pauline Mugridge

Commentary:

For this reporting period, there has been an increase in the numbers of DTOC from 8.74 to 9.14 . There has been an increase in more complex cases within the hospital teams where patients require long term placements. This has seen an increase in residential placement delays. There is not an increase in nursing home delays in November but there have remained some delays due to complexity of needs

### Uptake of Direct Payments

Latest Month: 28.5%  
Dec 18

Previous Month: 28.1%  
Nov 18

Target: 28.8%  
(EoY 30%)

Performance:

**AMBER**

Direction of travel:

**Up (Green)**

Owner: Pauline Mugridge

Commentary:

The proportion of eligible people receiving a direct payment has continued to increase month-on-month, and is broadly on track to meet the year-end target of 30%.

We are continuing to follow a programme of co-production, partnership working, and encouragement from management, to complement the efforts from social work staff in meeting this objective. This programme and the efforts of those involved are making a large positive impact on this measure.

### The percentage of births that receive a face-to-face new-born visit within 14 days

Latest Quarter: 90%  
Q2

Previous Quarter: 89%  
Q1

Target: 90%

Performance:

**GREEN**

Direction of travel:

**Up (Green)**

Owner: Dennis Wilkes

Commentary:

Q2 shows that the percentage of births that receive a new born face to face visit within 14 days of birth has risen from 89% to 90% in this second quarter, achieving the target of 90%.

## Cabinet Scorecard - December 2018

Produced by AC&H Information and Analysis Team (data from various sources)

Intended to be viewed full screen - go to "View" and "Full Screen" above

[Click for highlight view](#)

### 1. Use of Resources

Measure	Status	Target	Last Month	This Month	D o T	Constit- uencies	Bench- markable	
1 Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)	RED	7.95 (EoY 7.95)	8.74	9.14	Up (Red)		✓	<a href="#">More detail</a>
2 The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)	RED	75%	66.9% (Q2)	66.1% (Q3)	Down (Red)			<a href="#">More detail</a>
3 Proportion of clients reviewed, reassessed or assessed within 12 months	RED	83.8% (EoY 85%)	70.7%	70.2%	Down (Red)	✓		<a href="#">More detail</a>
4 The number of long-term admissions to residential or nursing care per 100,000 over 65s	GREEN	650	668.4 (Q1)	628.7 (Q2)	Down (Green)			<a href="#">More detail</a>

### 2. Personalised Support

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark	
5 Social work client satisfaction - postcard questionnaire.	GREEN	70%	99% (Q2)	97% (Q3)	Down (Red)			<a href="#">More detail</a>
6 Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were	GREEN	85%	90%	92%	Up (Green)	✓		<a href="#">More detail</a>
7 Uptake of Direct Payments	AMBER	28.8% (EoY 30%)	28.1%	28.5%	Up (Green)	✓	✓	<a href="#">More detail</a>
8 The percentage of people who receive Adult Social Care in their own home	GREEN	DoT Only	68.5%	68.9%	Up (Green)		✓	<a href="#">More detail</a>
9 The number of people who have Shared Lives	RED	109 (EoY 140)	75	75	Static (Amber)			<a href="#">More detail</a>

## Cabinet Scorecard - December 2018

Produced by AC&H Information and Analysis Team (data from various sources)

Intended to be viewed full screen - go to "View" and "Full Screen" above

[Click for highlight view](#)

### 3. Prevention and Early Help

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark
10 The percentage of births that receive a face-to-face new-born visit within 14 days	GREEN	90%	89% (Q1)	90% (Q2)	Up (Green)		✓ <a href="#">More detail</a>
11 Proportion of eligible people receiving an NHS health check	GREEN	2.5%	2.7% (Q1)	2.8% (Q2)	Up (Green)		✓ <a href="#">More detail</a>
12 Rate of positive chlamydia screens (per 100,000 young people aged 15-24)	RED	2300	1725 (Q1)	1628 (Q2)	Down (Red)		✓ <a href="#">More detail</a>
13 Number of smoking quitters at 12 weeks	GREEN	168	330 (Q1)	201 (Q2)	Down (Red)		✓ <a href="#">More detail</a>
14 Percentage of drugs users who are in full time employment for 10 working days following or upon discharge	RED	32% (EoY 33%)	28.5% (Q1)	29.8% (Q2)	Up (Green)		✓ <a href="#">More detail</a>
15 Children under 5 attending wellbeing service	RED	13500	11934 (Q1)	9409 (Q2)	Down (Red)		✓ <a href="#">More detail</a>
16 Adults over 70 attending wellbeing service	GREEN	19500	22207 (Q1)	21675 (Q2)	Down (Red)		✓ <a href="#">More detail</a>
17 Number of completed safeguarding enquiries which involved concerns about domestic abuse	GREEN		9	9	Static (Amber)		<a href="#">More detail</a>
18 Percentage of completed safeguarding enquiries which involved concerns about domestic abuse	GREEN		9.8%	9.9%	Up (Red)		<a href="#">More detail</a>
19 Fraction of mortality attributable to particulate air pollution	N/A	DoT Only	6.2% (2016/17)	(2017/18)			✓ <a href="#">More detail</a>
20 The percentage of children classed as overweight or obese at reception	GREEN	DoT Only	25% (2016/17)	24% (2017/18)	Down (Green)		✓ <a href="#">More detail</a>
21 The percentage of children classed as overweight or obese in Year 6	AMBER	DoT Only	40% (2016/17)	41% (2017/18)	Up (Red)		✓ <a href="#">More detail</a>

### 4. Community Assets

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark
22 The percentage of service users aged 18-64 with learning disabilities in employment	RED	1.5% (EoY 2%)	1.05%	1.05%	Static (Amber)		✓ <a href="#">More detail</a>
23 The percentage of adults in contact with secondary mental health services in employment	RED	DoT Only	4.3% (2016/17*)	4% (2017/18)	Down (Red)		✓ <a href="#">More detail</a>
24 The proportion of people who use services who reported that they had as much social contact as they like	GREEN	DoT Only	37.3% (2016/17)	46.5% (2017/18)	Up (Green)		✓ <a href="#">More detail</a>
25 The proportion of carers who reported that they had as much social contact as they like	N/A	DoT Only	28.3% (2016/17)	(2018/19)			✓ <a href="#">More detail</a>

## Theme: Use of Resources

Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)

RED

Change:

Up  
(Red) 4.6%

Last Month

8.74

This Month

9.14

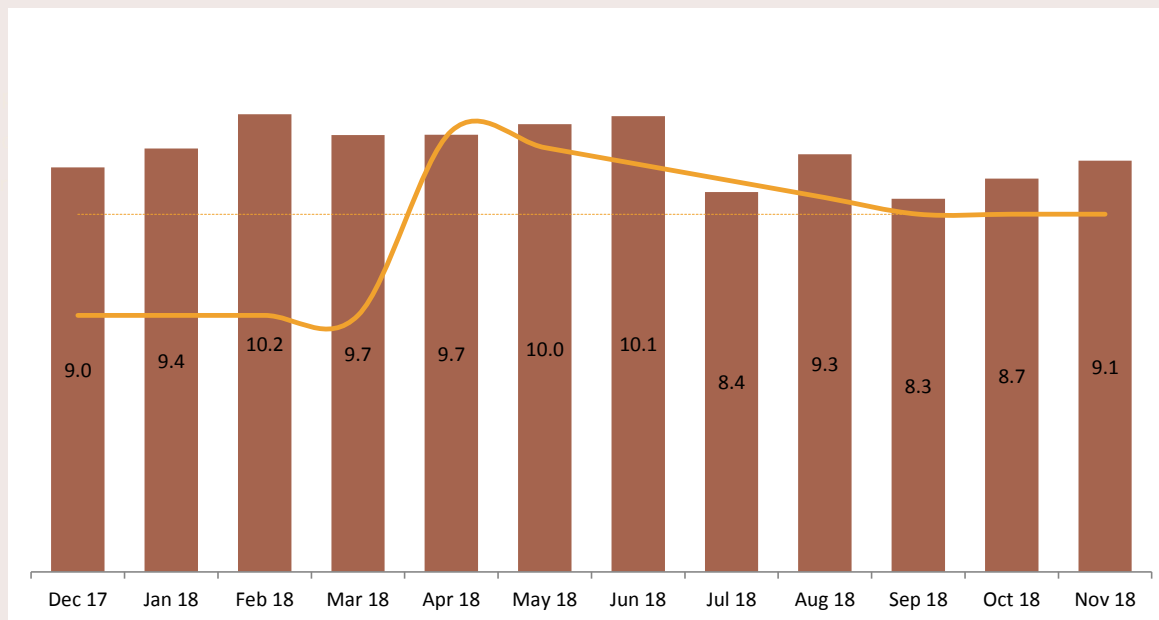
Target

7.95

(EoY 7.95)

Source:

UNIFY data as issued by NHS Digital. Data collated by health, available a month in arrears



Reported outturn

Target

(EoY as dotted line)

### Frequently asked questions:

Please advised that there has been a change to the target for this measure which was imposed by the Better Care Fund. This target remains externally set and has changed because the National Better Care Fund Team has now revised the provisional DToC figures following the recent period allowed for baseline challenges. There were 3 accepted challenges nationally of which one was in Birmingham, following counting adjustments by the former Heart of England Foundation Trust. This challenge has been factored in to the revised DToC expectations. This means that the year-end target is now slightly higher, with profiled monthly targets revised in line with this change. The change also affects targets for months which have been previously reported and this has been reflected in the Adult Social Care and Health scorecard.

### Commentary:

For this reporting period, there has been an increase in the numbers of DToC from 8.74 to 9.14. There has been an increase in more complex cases within the hospital teams where patients require long term placements. This has seen an increase in residential placement delays. There is not an increase in nursing home delays in November but there have remained some delays due to complexity of needs.

There is a decrease in assessment delays. The Birmingham older people programme is prototyping a new model for early intervention. While it is early days, this may be having an impact on assessment delays.

We do regularly see an increase in referrals during winter impacting on demand and capacity. We are utilising resources through additional winter funds to address this, via initiatives like the wrap-around service.

This is a target set externally by the Department of Health and Social Care.

Measure Owner:

Pauline Mugridge

Responsible Officer:

[< Previous: DV safeguarding proportion](#)

[Return to Scorecard](#)

[Next: Good provider all >](#)

Theme: Use of Resources

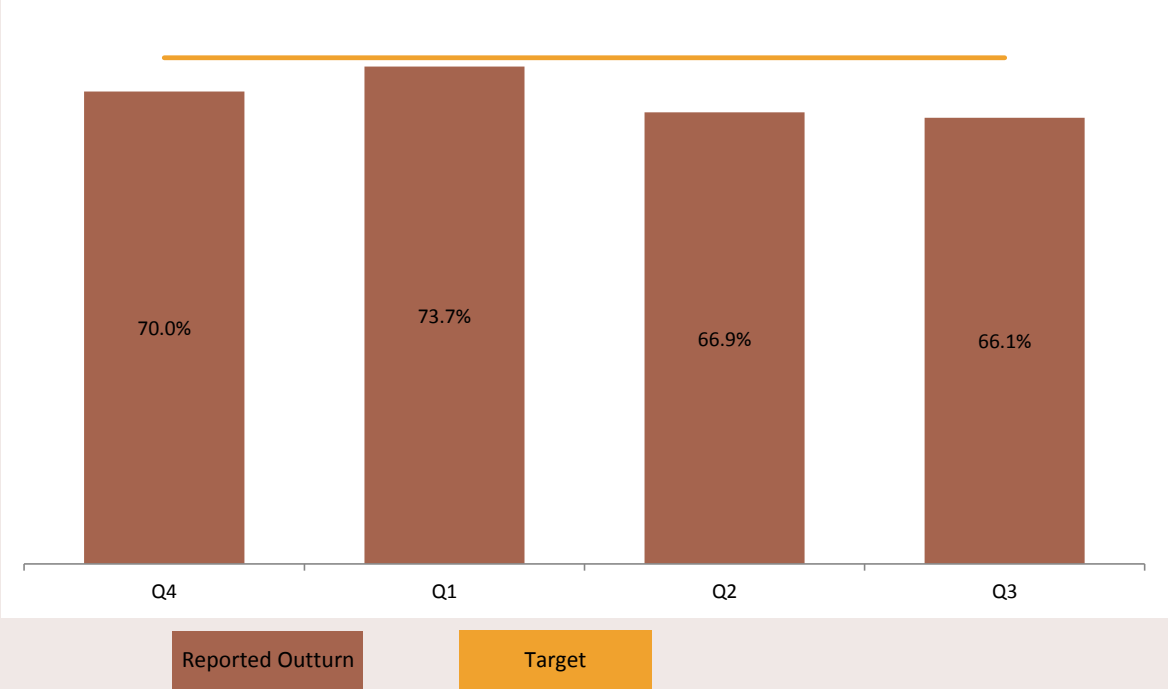
The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)

Source:  
Carefirst service agreements and commissioning provider assessment data

RED

Change:  
Down  
(Red) 0.8 pp

Prev. Quarter	Latest Quarter	Target
66.9%	66.1%	75%



Commentary:

As at Quarter 3, 66.1% of citizens are receiving Residential, Nursing or Care and Supported Living from a provider that is rated as Silver or Gold. This is compared to 66.9% the previous quarter. Home care is not currently included, but will be once it has been retendered under this framework. Since the introduction of the Commissioning Strategy in May 2018, 57 Residential or Supported Living providers have received a monitoring visit by the Council. Visits are targeted by identifying providers that have not had a visit from BCC or CQC for 12 or more months. This process has identified a decrease in quality at 8 providers (with 89 citizens) which are/have been subject to the Council’s quality improvement planning process. It will take time for improvements in quality resulting from the improvement planning process, to start to show in the Council Plan target reporting.

Measure Owner:  
Alison Malik

Responsible Officer:

Frequently asked questions:

[< Previous: DTOC Total](#)

[Return to Scorecard](#)

[Next: Reviews >](#)

Theme: Use of Resources

Proportion of clients reviewed, reassessed or assessed within 12 months

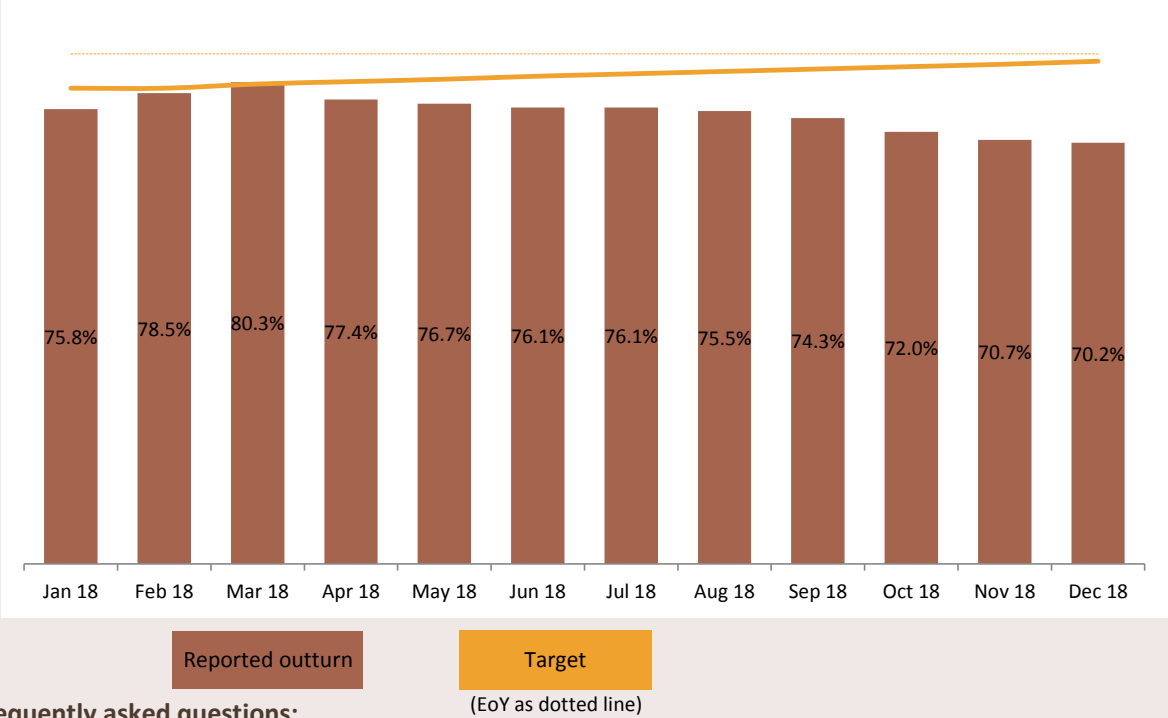
RED

Change:

Down  
(Red) 0.5 pp

Last Month	This Month	Target
70.7%	70.2%	83.8% (EoY 85%)

Source:  
Carefirst snapshot. The proportion of people receiving a reviewable service who have had a recorded review, assessment or reassessment in the last 12 months



Frequently asked questions:

**Commentary:**

Priority allocation has to be given to safeguarding and urgent social care assessments. This report appears to show that measures put in place may be at least arresting the deterioration of performance against this target. This, however, remains to be confirmed. To reiterate the action plan is as follows:

1. Agency workers currently being recruited, funded from the underspend on the department's staffing budget, will be allocated reviews, as other priorities allow.
2. Team Managers will ensure that all students on placement now and due to start placements in January will be allocated five reviews each to be completed by the end of March.
3. The Intelligence and Analysis Team have given team managers a report of all people in receipt of services who have been allocated to a social worker for more than four weeks and who have an outstanding review/reassessment.
4. BCC has a narrow definition of what constitutes a Care Act review. The development of the Customer Journey will look at this issue. In the short-term the Assistant Director will discuss with managers responsible for internal day and residential care if it is possible to capture the information from individuals' service reviews

Measure Owner:  
Pauline Mugridge

Responsible Officer:  
Paul Hallam

Theme: Use of Resources

The number of long-term admissions to residential or nursing care per 100,000 over 65s

GREEN

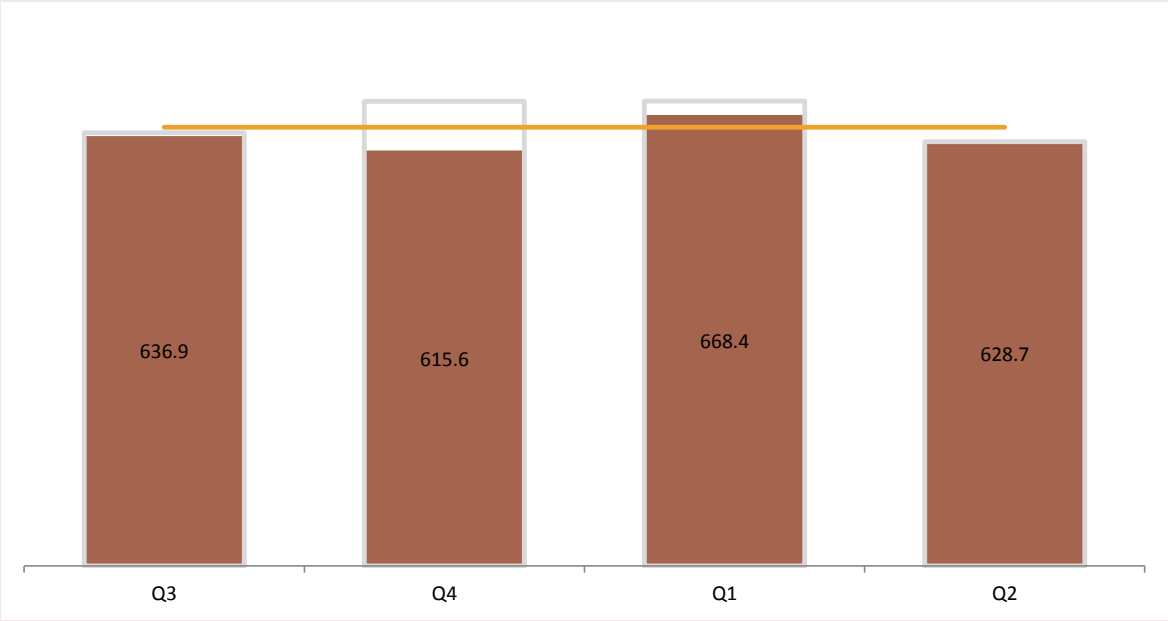
Change:

Down  
(Green) 5.9%

Prev. Quarter	Latest Quarter	Target
668.4	628.7	650

Recalculated:  
689

Source:  
Carefirst



Commentary:

Performance on this measure has been brought back below target, and is now on track.  
The directorate continues to pursue a Home First policy from hospital, which aims to avoid residential and nursing home admissions from hospital wherever possible.  
The Three Conversations model has now been active on some teams for several months and is currently being rolled out to the rest of the service. This model takes people’s communities as the starting point in meeting their care needs and connects them with opportunities that would previously not have been available through commissioned community-based care.

Measure Owner:  
Pauline Mugridge

Responsible Officer:  
Pauline Mugridge

Frequently asked questions:

Theme: Personalised Support

Social work client satisfaction - postcard questionnaire.

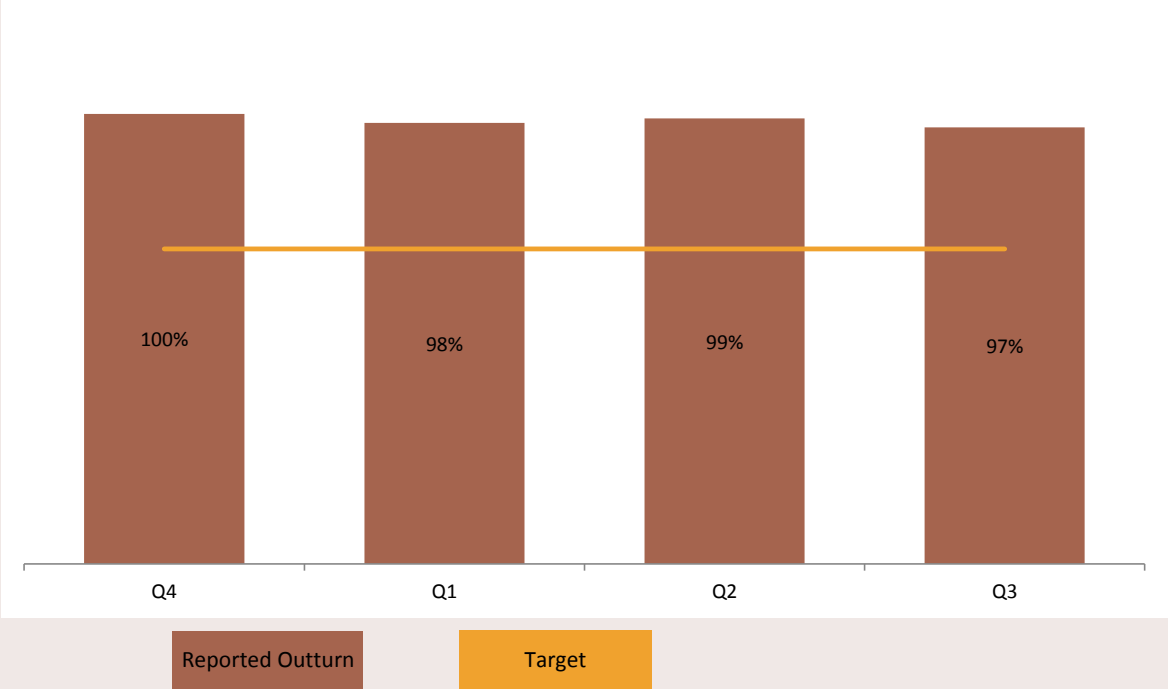
GREEN

Change:

Down  
(Red) 2 pp

Prev. Quarter	Latest Quarter	Target
99%	97%	70%

Source:  
Postcard survey- given to people by their social worker following an assessment



Commentary:

The postcard questionnaire continues to demonstrate a high level of positive feedback. While this is a slight drop on the last reported result, it represents only 10 negative answers out of 304, across 76 responses received in the quarter.

The previous quarter's problems with the supply of postcards has been resolved and we are now seeing an improved return rate.

Measure Owner:  
Fiona Mould

Responsible Officer:

Frequently asked questions:



Theme: Personalised Support

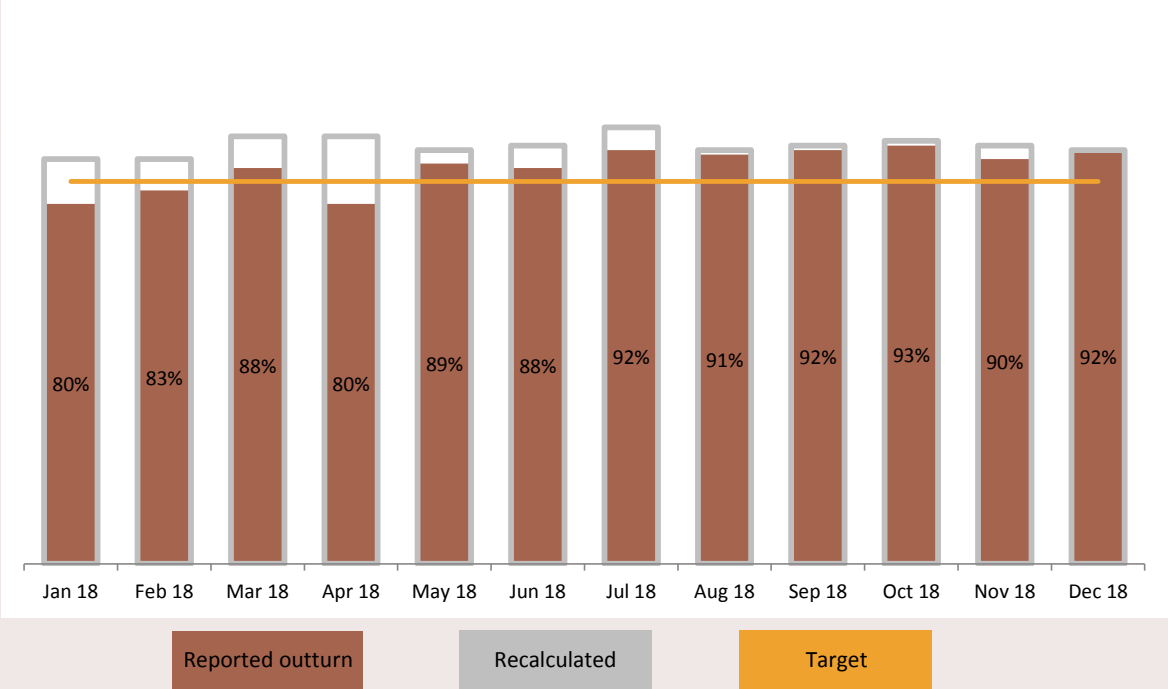
Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were

GREEN

Change:  
Up  
(Green) 2 pp

Last Month	This Month	Target
90%	92%	85%
Recalculated: 93%		

Source:  
Carefirst. Proportion of qualifying closed Safeguarding Enquiry forms where the question "Was the adult asked about their Making Safeguarding Personal Outcomes" was answered "Yes"



**Commentary:**  
As previously noted, monthly results can vary above and below the target, based upon relatively small numbers. This is a small fall that keeps us above target for the seventh consecutive month, but the trend around the target figure of 85% is probably more representative. The longer view continues to suggest that the service is meeting the target set. For December, we continue to improve on our performance with 92 enquiries completed

Measure Owner: David Gray  
Responsible Officer:

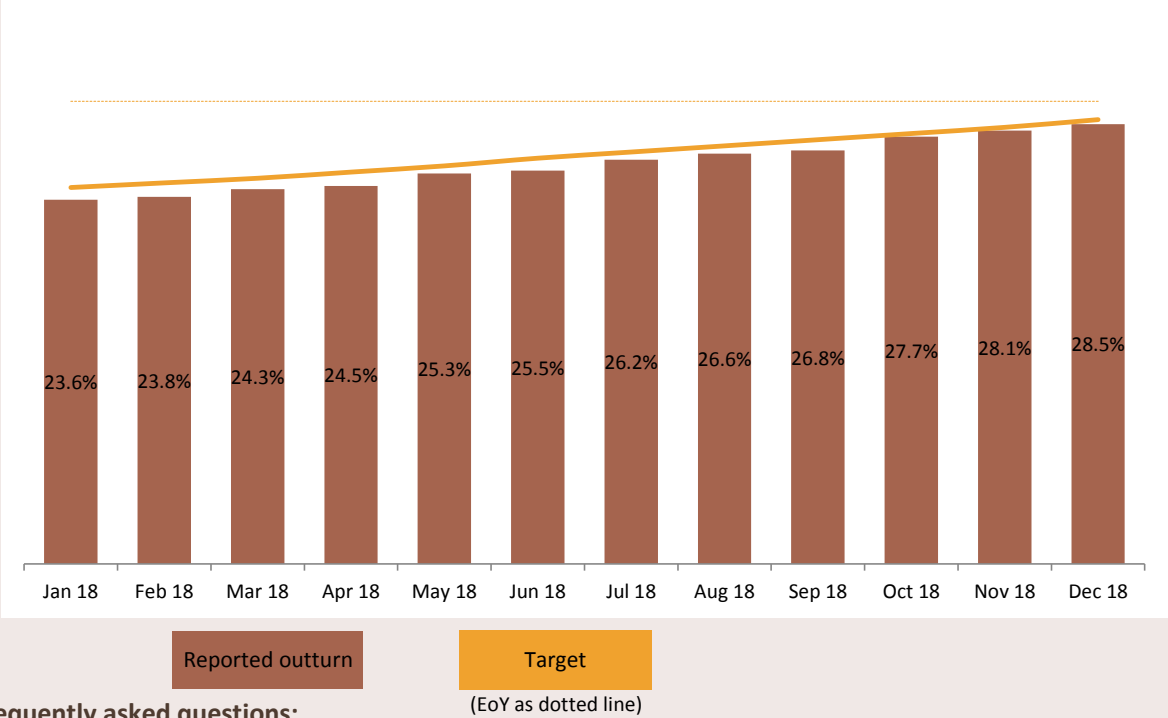
Frequently asked questions:

AMBER

Change:  
Up  
(Green) 0.4 pp

Last Month	This Month	Target
28.1%	28.5%	28.8% (EoY 30%)

Source:  
Carefirst service agreements. The proportion of clients receiving an eligible care package who have at least part of it delivered via direct payment.



**Commentary:**

The proportion of eligible people receiving a direct payment has continued to increase month-on-month, and is broadly on track to meet the year-end target of 30%.

We are continuing to follow a programme of co-production, partnership working, and encouragement from management, to complement the efforts from social work staff in meeting this objective. This programme and the efforts of those involved are making a large positive impact on this measure.

Measure Owner:  
Pauline Mugridge

Responsible Officer:  
Julia Parfitt

Frequently asked questions:

Theme: Personalised Support

The percentage of people who receive Adult Social Care in their own home

GREEN

Change:

Up  
(Green) 0.4 pp

Last Month

68.5%

Recalculated:  
68.5%

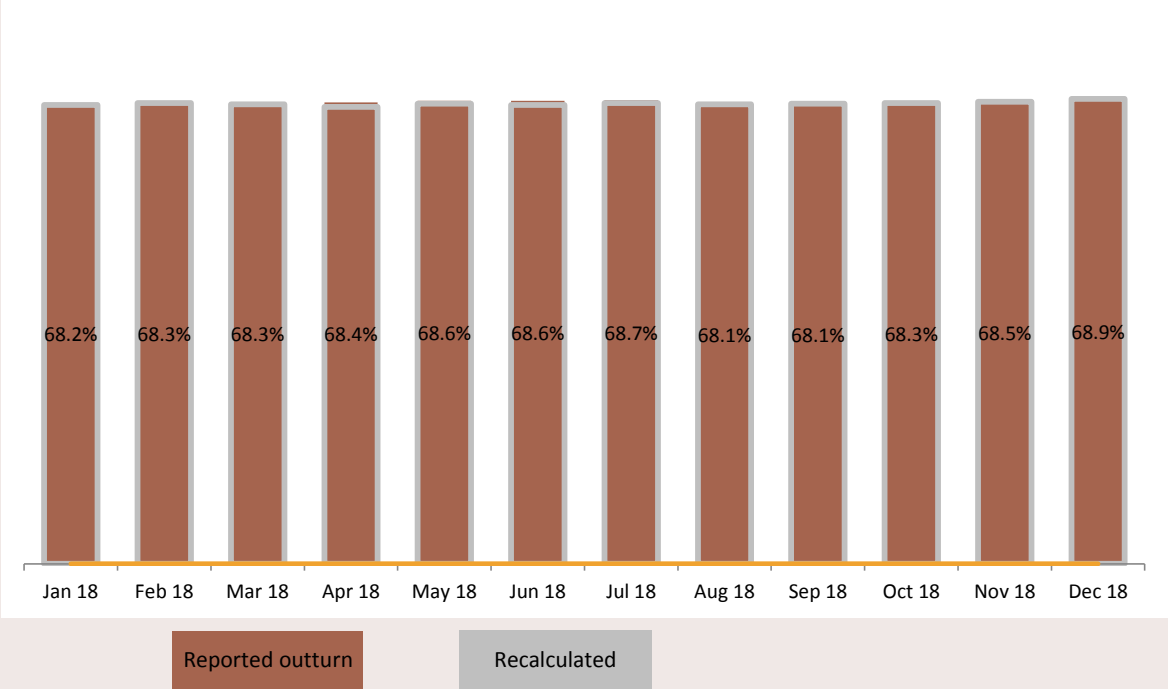
This Month

68.9%

Preferred

Travel:  
Upwards

Source:  
Carefirst via finance team. Snapshot proportion of people receiving long-term services who do not receive residential or nursing care



Commentary:

This measure continues to show a gradual improvement. We have introduced several policies and initiatives to support the goal of keeping people in their communities as long as possible. These include the Home First policy, aimed at preventing avoidable admissions to care homes from hospital, and a new intensive service is being piloted to assist people to return home who would previously have required a nursing home bed. The Three Conversations model, which continues to be rolled out across the directorate, aims to connect people with their local community as a source of support, and should delay or prevent them needing to move to a care home.

Measure Owner:  
Pauline Mugridge

Responsible Officer:  
Gian Saini

Frequently asked questions:

[< Previous: Direct payments uptake](#)

[Return to Scorecard](#)

[Next: Shared lives uptake >](#)

## Theme: Personalised Support

The number of people who have Shared Lives

RED

Change:

Static  
(Amber) 0%

Last Month

75

Recalculated:  
75

This Month

75

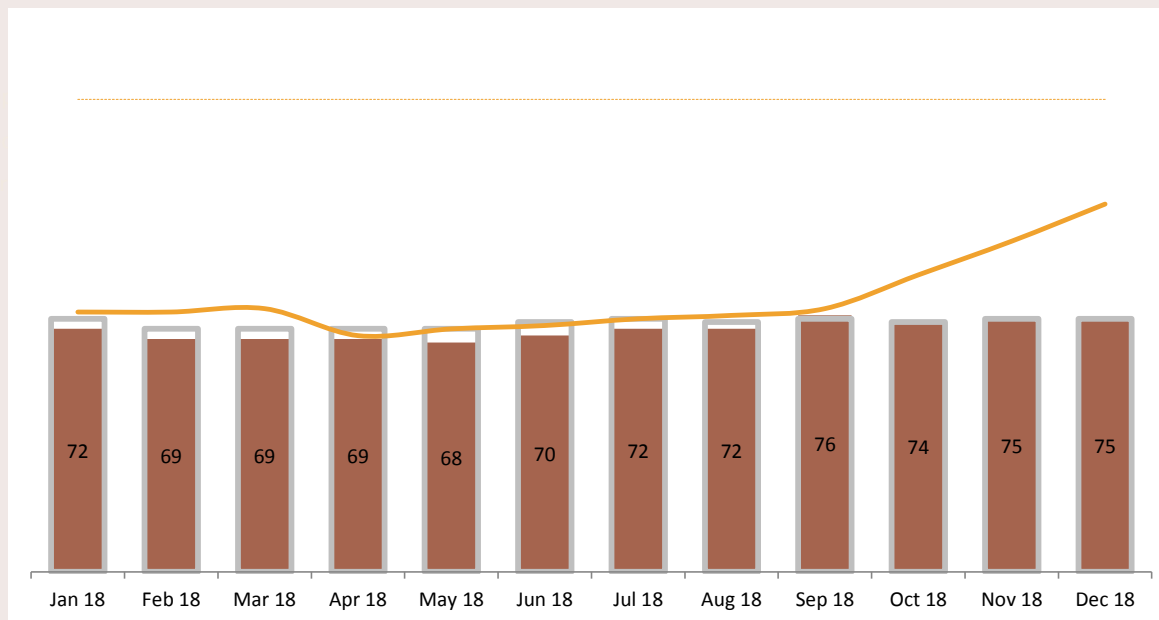
Target

109

(EoY 140)

Source:

Carefirst service agreements



Reported outturn

Recalculated

Target

(EoY as dotted line)

Frequently asked questions:

[< Previous: Care in own home](#)

[Return to Scorecard](#)

[Next: Home visits after births >](#)

### Commentary:

Key priorities for team are growth, productivity and effective working. Shared Lives Plus are supporting the team to achieve this and providing helpful challenge where necessary. Key actions include:

- Aligning internal team resources to deliver key priorities including a business lead for service development from January 2019
- Clear vacancy management process to ensure capacity is understood to advise social workers
- Increasing team productivity and efficiency through adopting and aligning with national good practice for processes and recording to avoid duplication and wastage.
- Through the launch of marketing activity led by Shared Lives Plus. A Shared Lives video launched in December has had a positive impact and in excess of 3000 views on social media
- Working with Job Centre Plus to promote Shared Lives as a real viable option for jobseekers

It has been agreed at the directorate management meeting (23/01/2018) to reduce the target for year end to 75 as there is no expected scope for improvement under the current delivery arrangements. This will be revised for 2019/20 following the commissioning of a provider which will enable a realistic target to be set.

Measure Owner:

Melanie Brooks

Responsible Officer:

Sonia Mais-Rose

Theme: Prevention and Early Help

The percentage of births that receive a face-to-face new-born visit within 14 days

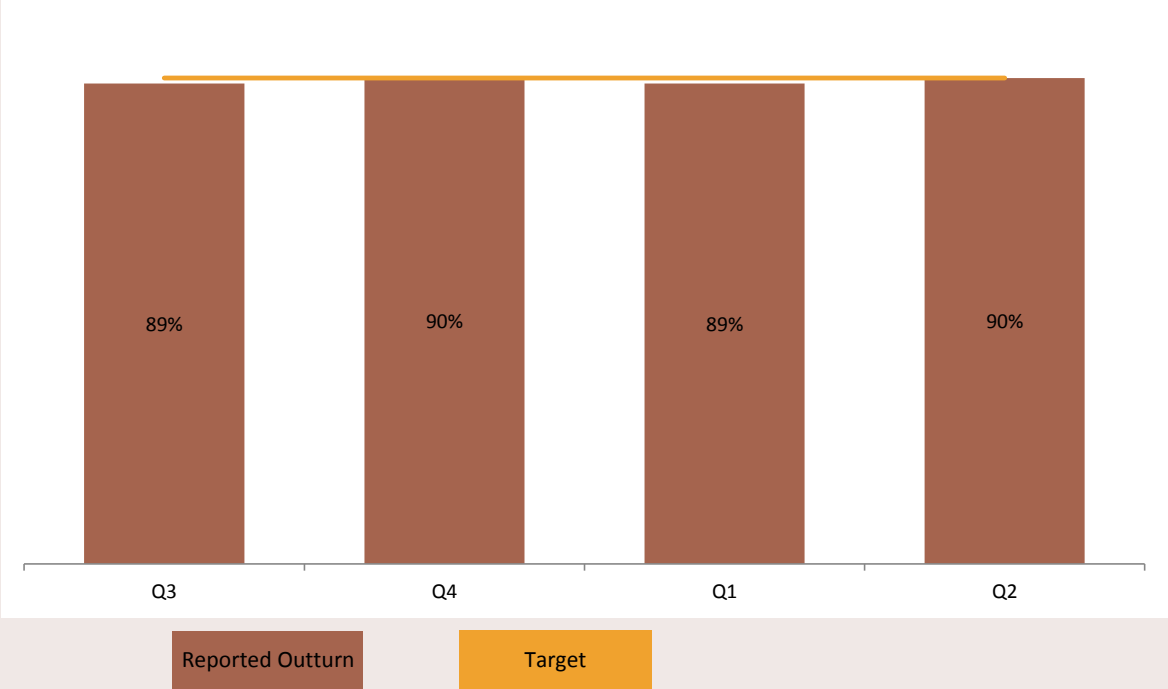
GREEN

Change:

Up  
(Green) 1 pp

Prev. Quarter	Latest Quarter	Target
89%	90%	90%

Source:  
Public Health



Commentary:

Q2 shows that the percentage of births that receive a new born face to face visit within 14 days of birth has risen from 89% to 90% in this second quarter, achieving the target of 90%.

Measure Owner:  
Dennis Wilkes

Responsible Officer:  
Fiona Grant

Frequently asked questions:

< [Previous: Shared lives uptake](#)

[Return to Scorecard](#)

[Next: NHS Health Checks >](#)

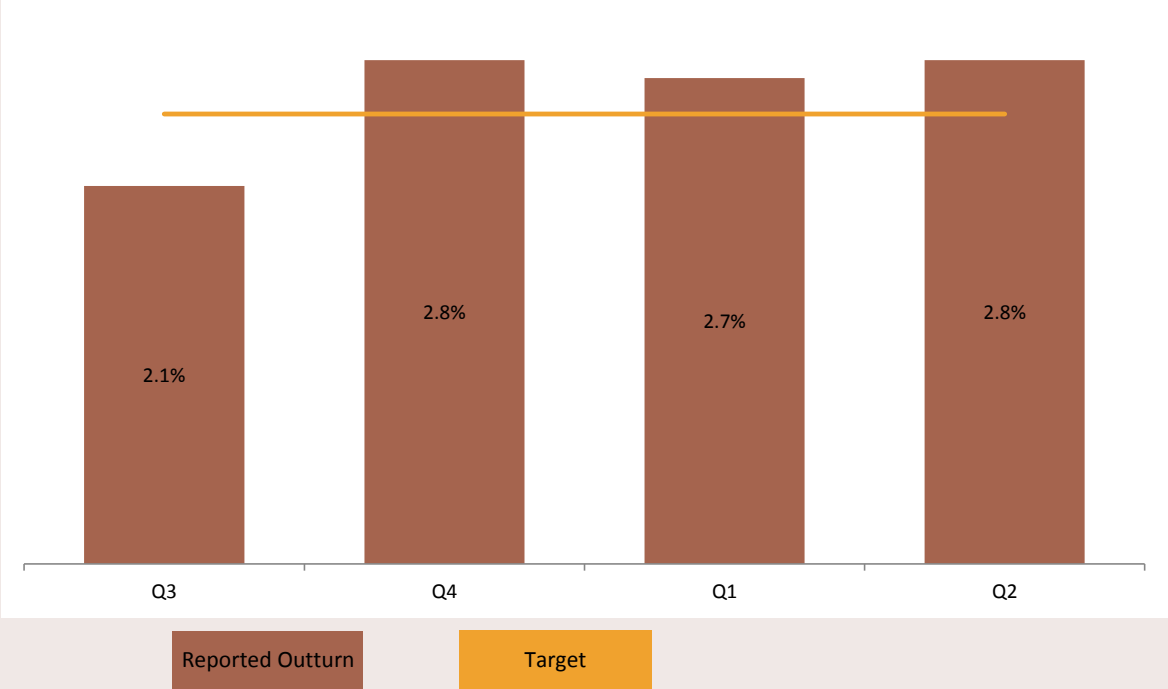
Theme: Prevention and Early Help  
Proportion of eligible people receiving an NHS health check

GREEN

Change:  
Up  
(Green) 0.2 pp

Prev. Quarter	Latest Quarter	Target
2.7%	2.8%	2.5%

Source:  
Public Health



**Commentary:**  
We have again met the Q2 target with a performance of 2.86 against a target of 2.5%. However, it must be highlighted that there are ongoing IT system issues as reported at Q1. The systems that collates the data, has been withdrawn from the BCC contract, therefore data was collected manually and will be again at Quarter 3. We are in the process of resolving the IT systems issue, but anticipate that this may not be fully resolved until Q4. Once resolved backdated validation will be undertaken on all data submitted.

Measure Owner: Dennis Wilkes	Responsible Officer: Bhavna Taank
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Frequently asked questions:

Theme: Prevention and Early Help

Rate of positive chlamydia screens (per 100,000 young people aged 15-24)

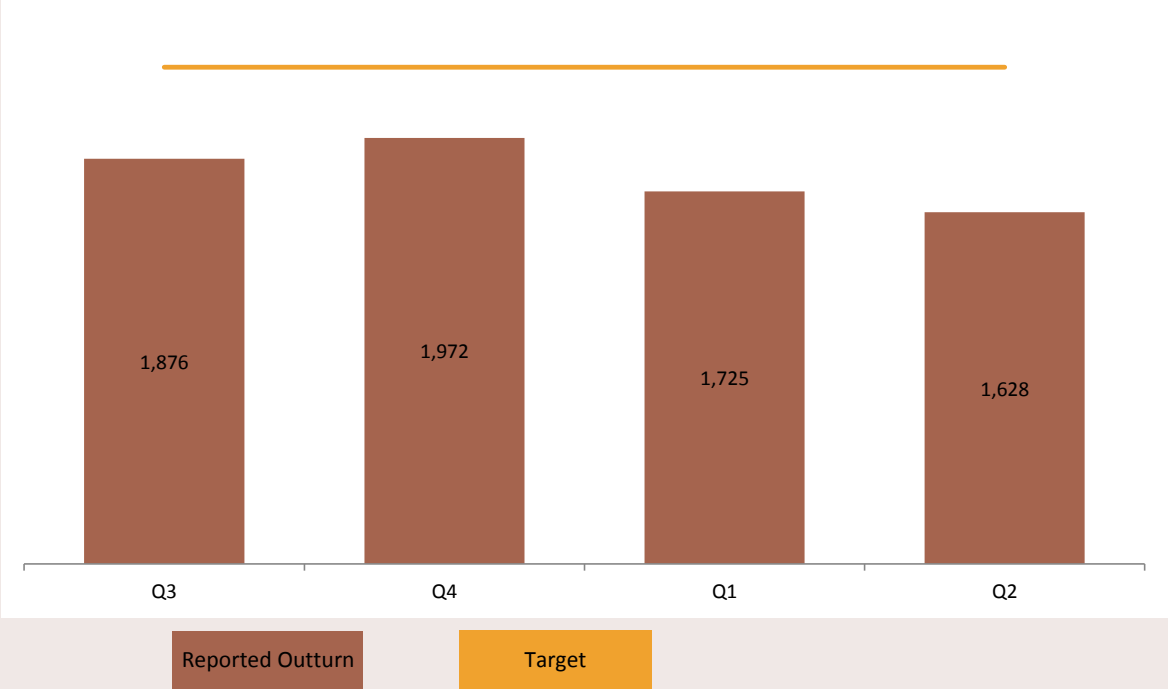
RED

Change:

Down  
(Red) 5.6%

Prev. Quarter	Latest Quarter	Target
1725	1628	2300

Source:  
Public Health



Commentary:

At Quarter 2, diagnosis rate stood at 1,628 against the national rate of 2,300. Although performance is below the national rate, the target is being reviewed by the National Chlamydia Screening Programme (NCSP). The review is in response to many local authorities finding it difficult to achieve this challenging target. Umbrella, which delivers sexual health services, has been working to increase opportunities for chlamydia screening (incentivising screening in GP practices and, providing chlamydia self-sampling kits to pharmacies and Umbrella partners)

The Birmingham chlamydia detection rate has fallen in Q2 Jul-Sept 2018, however, Birmingham is performing above the West Midlands region and just below the England levels. Coverage (percentage of eligible population) follows in a similar manner where Birmingham has out-performed the West Midlands region. Commissioners recently attended a NCSP workshop with Umbrella to explore potential areas of improvement. Commissioners will also be raising this with Umbrella at the next Contract Review Meeting.

Measure Owner:  
Max Vaughan / Dennis Wilkes

Responsible Officer:  
Fharat Rehman

Frequently asked questions:

[< Previous: NHS Health Checks](#)

[Return to Scorecard](#)

[Next: Smoking cessation >](#)

## Theme: Prevention and Early Help

Number of smoking quitters at 12 weeks

**GREEN**

Change:

**Down  
(Red)** 39.1%

Prev. Quarter

330

Latest Quarter

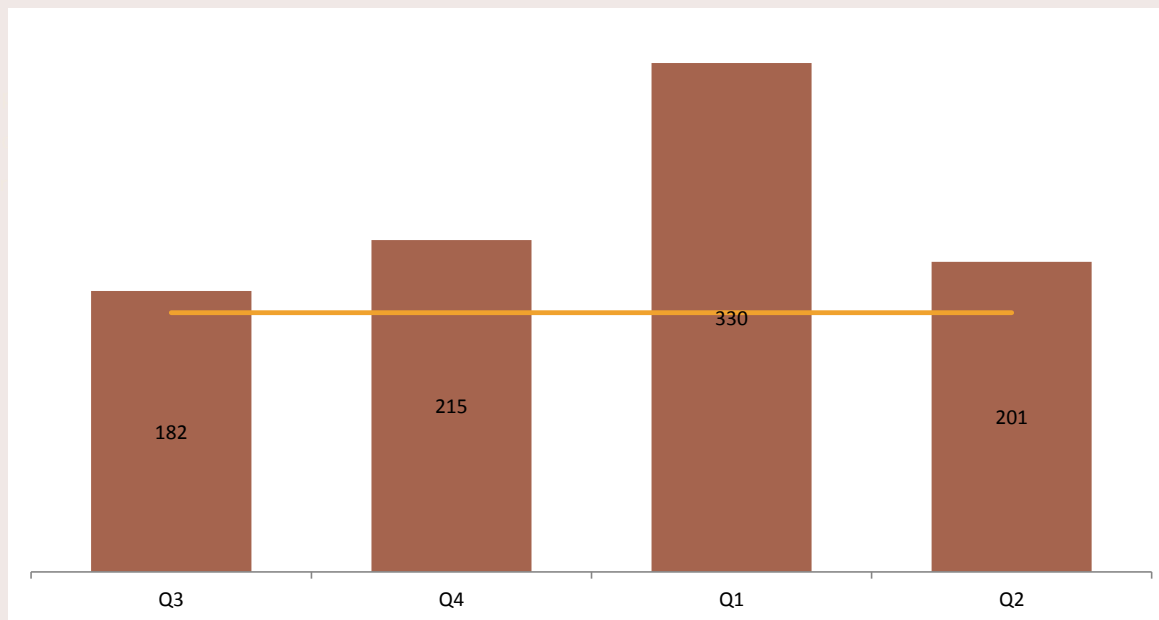
201

Target

168

Source:

Public Health



Reported Outturn

Target

### Commentary:

As at Q2 we had 201 individuals who quit smoking at 12 weeks. This is above the Q2 target 168. It should be noted that the figure for Q1 should have been 332 instead of 330 (with 2 late quitters submitted). There continues to be some issues with the IT system as reported at Q1, this is due to the withdrawal of the BCC contract. Q2 data was again manually calculated and will be again at Quarter 3. It is hoped that the true verification and correction of performance will be made between January and March 2019. We are in the process of resolving the IT systems issue, however, because of the how data is reported, it is anticipate that this may not be fully resolved until Q4. Once resolved backdated validation will be undertaken on all data submitted.

Measure Owner:

Dennis Wilkes

Responsible Officer:

Bhavna Taank

### Frequently asked questions:

[< Previous: Chlamydia screens](#)

[Return to Scorecard](#)

[Next: Drugs users in employment >](#)



Theme: Prevention and Early Help

Percentage of drugs users who are in full time employment for 10 working days following or upon discharge

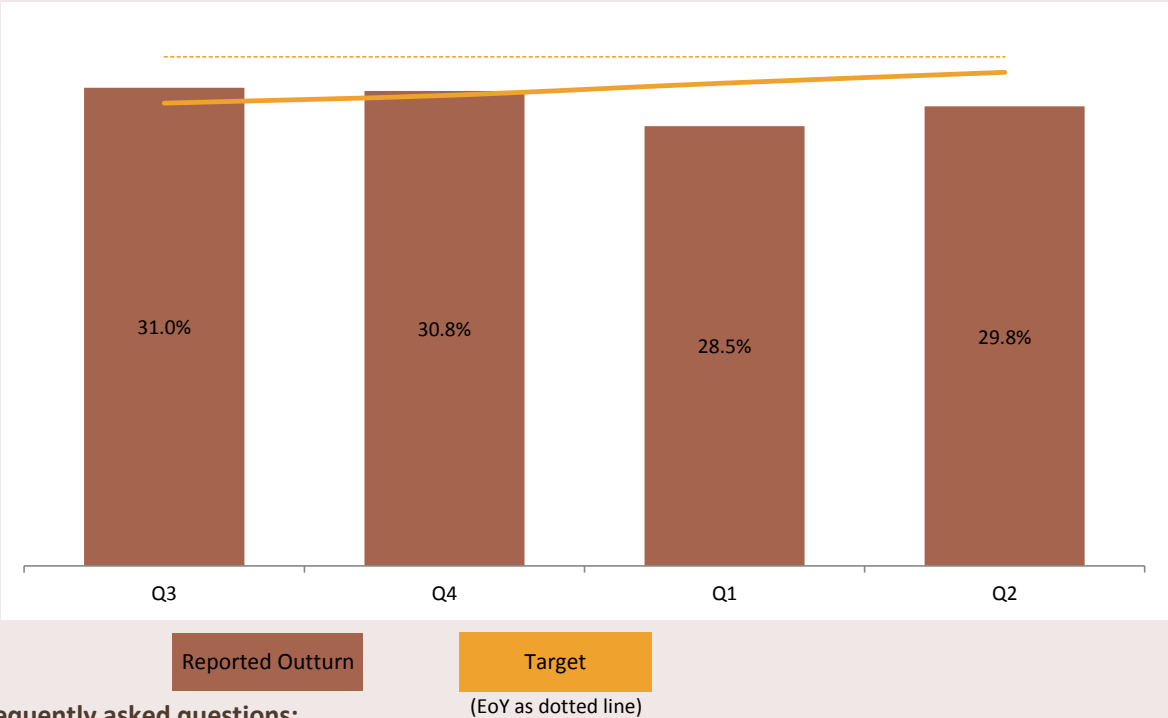
RED

Change:

Up  
(Green) 1.4 pp

Prev. Quarter	Latest Quarter	Target
28.5%	29.8%	32% (EoY 33%)

Source:  
Public Health



Frequently asked questions:

[< Previous: Smoking cessation](#)

[Return to Scorecard](#)

[Next: Under 5s wellbeing service >](#)

Commentary:

The drug users and employment Q2 Diagnostic Outcomes Monitoring Executive Summary (Domes) report is due late November/early December.

Based on the proposed changes to this performance measure from Q3 onwards, it is anticipated that this measure will be reported as two separate measures, one for Opiate and one for Non-Opiate service users, in line with national data returns. The rationale behind this change is that this information is obtained from quarterly reports compiled by Public Health England (PHE) who report these as separate and not combined figures. PHE recognise that whilst the two groups are made up of drug users, there are clear distinctions between them - most notably different recovery pathways within the service provider's recovery model. The time service users spend in the service has a direct impact on their ability to obtain employment and since the opiate cohort of clients will be in the service for a considerably longer period of time than the non-opiate users, the combined measure is not a true reflection of activity. It should also be noted that the payment by results (PBR) element of Change, Grow, Live's contract also recognises this difference, and for contract management purposes and PBR payments the measure used is the one relating to Opiate users.

Measure Owner:  
Max Vaughan / Dennis Wilkes

Responsible Officer:  
Karl Beese

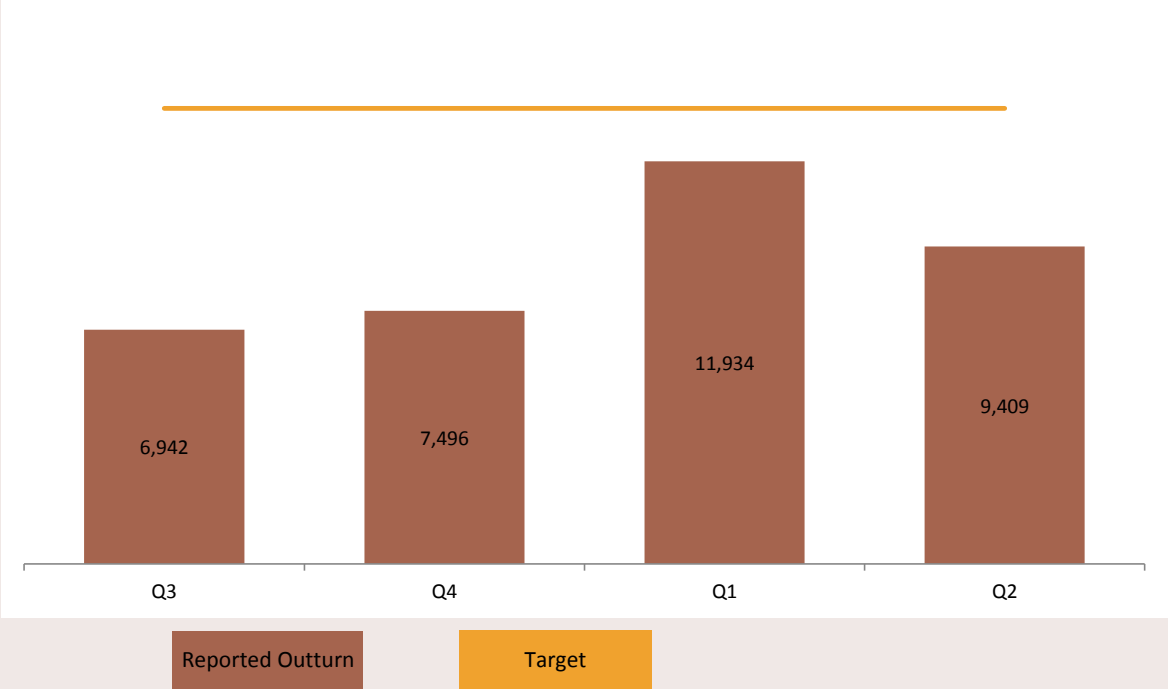
Theme: Prevention and Early Help  
Children under 5 attending wellbeing service

RED

Change:  
Down  
(Red) 21.2%

Prev. Quarter	Latest Quarter	Target
11934	9409	13500

Source:  
Public Health



**Commentary:**  
Under 5 attendance, dialogue is taking place with the Wellbeing Service to address the continual under performance. This will include reviewing the recording systems to ensure that all Under 5 attendance data is being captured, what are the mitigations for the target not being achieved, is their specific target work being undertaken to specifically target this group and is the target realistic given the fact that it has not been achieved for a number of quarters.

Measure Owner: Max Vaughan / Dennis Wilkes  
Responsible Officer: Karl Beese

Frequently asked questions:

Theme: Prevention and Early Help  
Adults over 70 attending wellbeing service

GREEN

Change:  
Down  
(Red) 2.4%

Prev. Quarter	Latest Quarter	Target
22207	21675	19500

Source:  
Public Health



**Commentary:**  
Although there was as slight decrease in Q2 the figure of 21,675 attendees over 70 is exceeded the target of 19,500 by 11%

Measure Owner: Max Vaughan / Dennis Wilkes  
Responsible Officer: Karl Beese

Frequently asked questions:

Theme: Prevention and Early Help

Number of completed safeguarding enquiries which involved concerns about domestic abuse

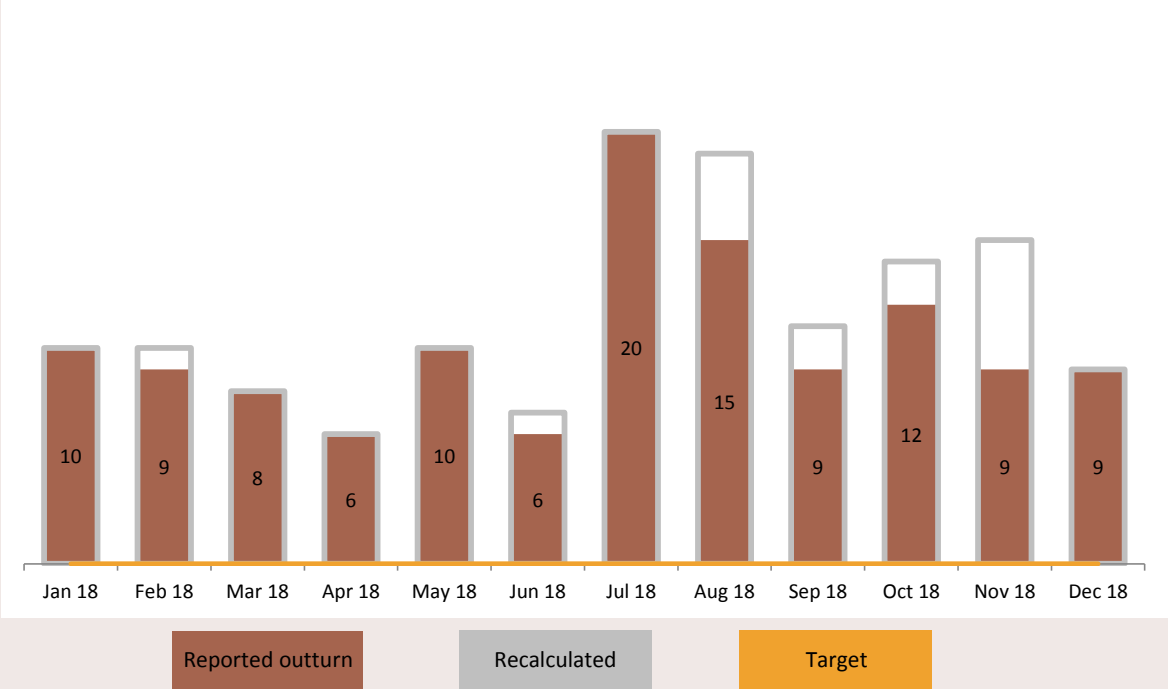
GREEN

Change:

Static  
(Amber) 0%

Last Month	This Month	Target
9	9	N/A
Recalculated: 15		

Source:  
Carefirst



Commentary:

91 Safeguarding Enquiries were completed in December, of which 9 involved allegations of domestic abuse - 9.9%  
In the last 12 months there have been 139 completed enquiries relating to this. Of these 89% achieved their expressed outcomes, 92% felt that they were involved, 91% felt that they had been listened to, 88% felt we had acted on their wishes, 82% felt safer and 82% felt happier as a result of our intervention.

Measure Owner: David Gray  
Responsible Officer:

Frequently asked questions:

Theme: Prevention and Early Help

Percentage of completed safeguarding enquiries which involved concerns about domestic abuse

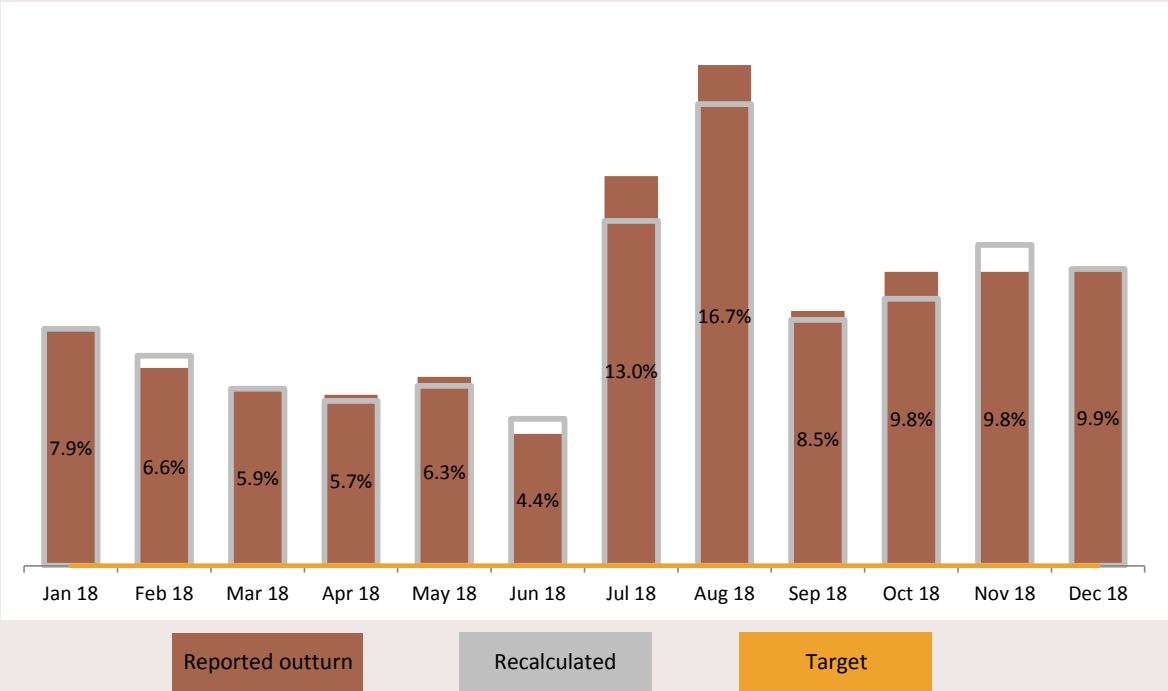
GREEN

Change:

Up  
(Red) 0.1 pp

Last Month	This Month	Target
9.8%	9.9%	N/A
Recalculated: 10.7%		

Source:  
Carefirst



**Commentary:**

91 Safeguarding Enquiries were completed in December, of which 9 involved allegations of domestic abuse - 9.9%

In the last 12 months there have been 139 completed enquiries relating to this. Of these 89% achieved their expressed outcomes, 92% felt that they were involved, 91% felt that they had been listened to, 88% felt we had acted on their wishes, 82% felt safer and 82% felt happier as a result of our intervention.

Measure Owner:      Responsible Officer:

David Gray

Frequently asked questions:

Theme: Prevention and Early Help

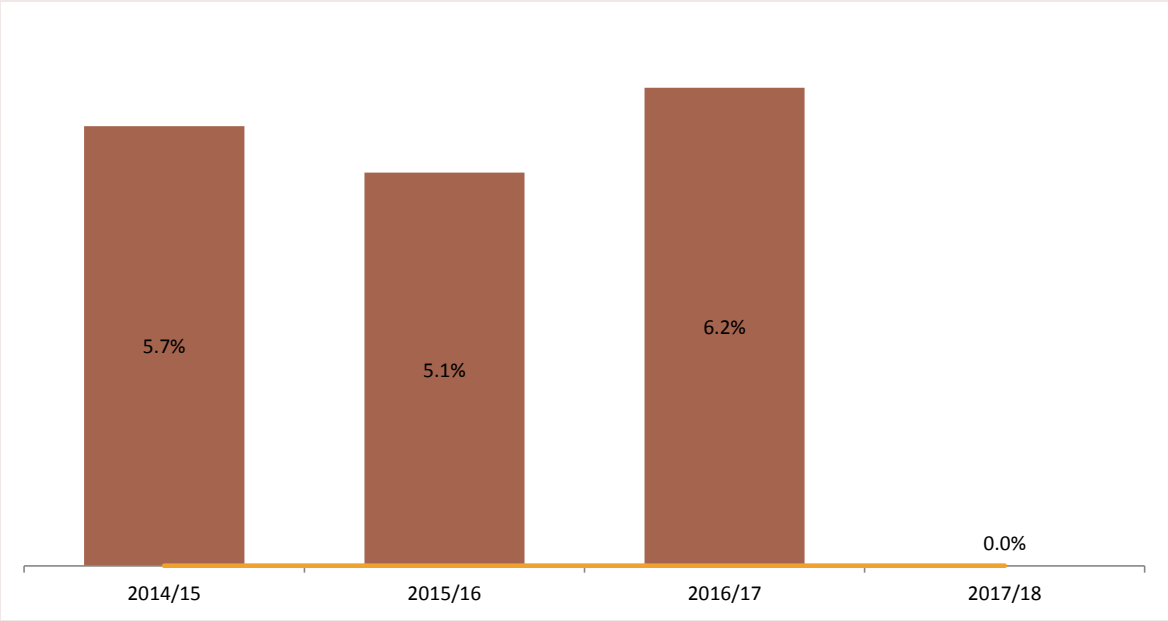
Fraction of mortality attributable to particulate air pollution

N/A

Change:

Prev. Quarter	Latest Quarter	Preferred
6.2%		Travel: Downwards

Source:  
Public Health



Reported Outturn

Commentary:

Data available annually. Data will next be available May 2019

Measure Owner:  
Duncan Vernon

Responsible Officer:  
Duncan Vernon

Frequently asked questions:

Data available annually

< [Previous: DV safeguarding proportion](#)

[Return to Scorecard](#)

[Next: Obesity in reception >](#)

Theme: Prevention and Early Help

The percentage of children classed as overweight or obese at reception

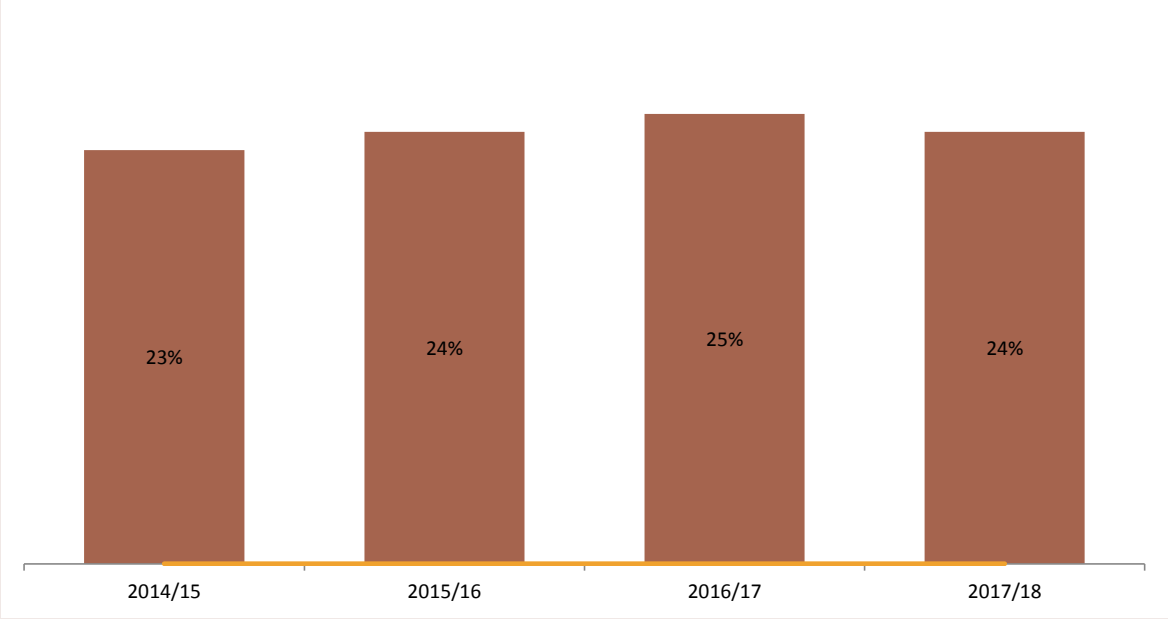
GREEN

Change:

Down  
(Green) 1 pp

Prev. Quarter	Latest Quarter	Preferred
25%	24%	Travel: Downwards

Source:  
Public Health



Reported Outturn

Commentary:

The percentage of overweight and obese children in reception has decreased in the most recent academic year (2017/18). In addition the gap between Birmingham and England has also reduced - Birmingham rates are 1.2% higher than the England average rate compared to 2.1% in 2016/17

Measure Owner: Dennis Wilkes	Responsible Officer: Fiona Grant / Jenny Riley
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Frequently asked questions:

Data available annually

[< Previous: Air quality](#)

[Return to Scorecard](#)

[Next: Obesity in year 6 >](#)

Theme: Prevention and Early Help

The percentage of children classed as overweight or obese in Year 6

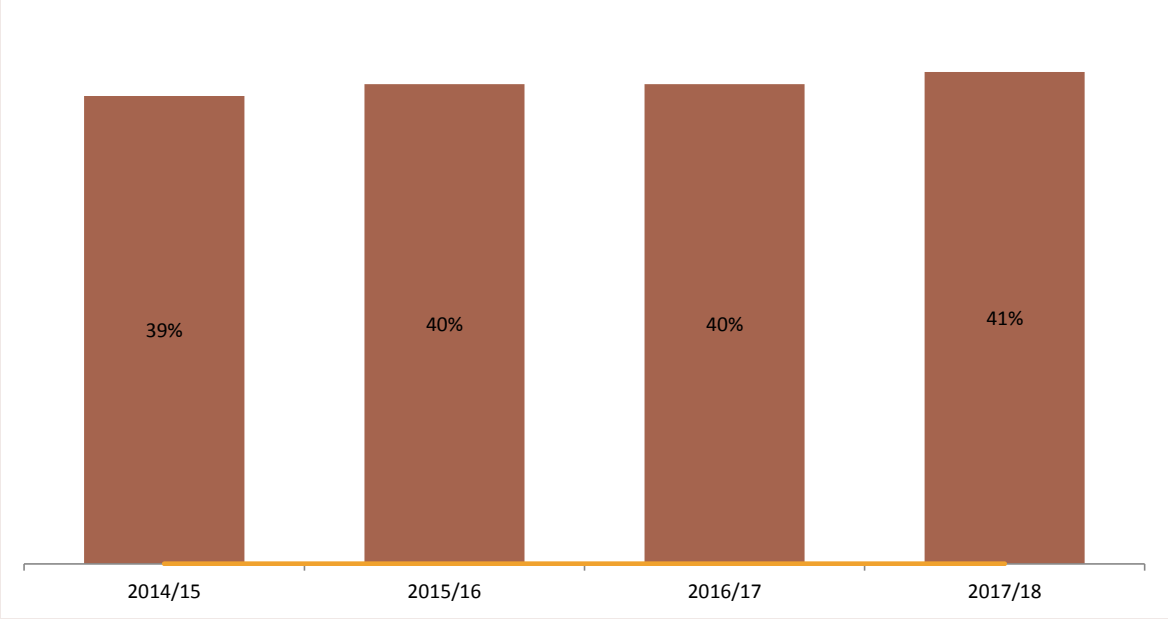
AMBER

Change:

Up  
(Red) 0 pp

Prev. Quarter	Latest Quarter	Preferred
40%	41%	Travel: Downwards

Source:  
Public Health



Reported Outturn

Commentary:

The percentage of overweight and obese children in year 6 has increased in the most recent academic year in line with a national increase. The gap between Birmingham and England has increased slightly - Birmingham is currently 6.2% higher than the England average rate compared to 5.9% in 2016/17.

Measure Owner:  
Dennis Wilkes

Responsible Officer:  
Fiona Grant / Jenny Riley

Frequently asked questions:

Data available annually



## Theme: Community Assets

The percentage of service users aged 18-64 with learning disabilities in employment

RED

Change:

Static  
(Amber) 0 pp

Last Month

1.05%

This Month

1.05%

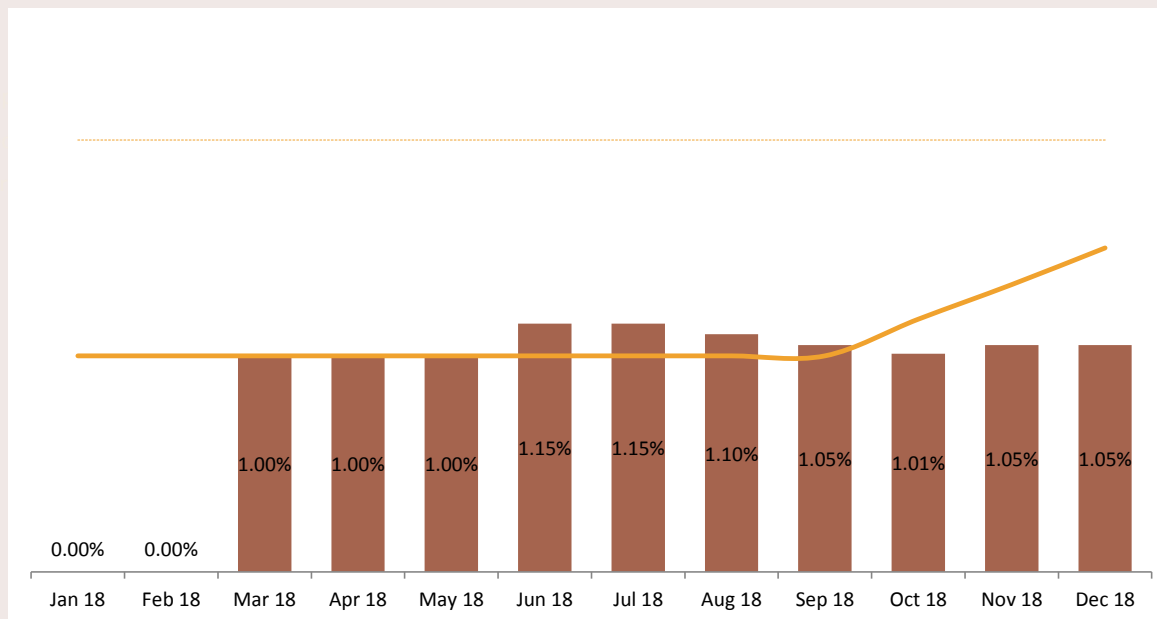
Target

1.5%

(EoY 2%)

Source:

Carefirst classifications



Reported outturn

Target

(EoY as dotted line)

Frequently asked questions:

### Commentary:

The position has remained steady over the last quarter, however it is recognised that this is against a rising target. The service remains committed to identifying and engaging with employers who are able to offer meaningful employment. There will be a renewed focus in 2019 on employment delivery. We have also identified:

- A lead to focus on LD employment and work with local employers
- The need for a review of recording on CareFirst (our social care database) to ensure citizens with LD in employment are reflected – the Lead is following up on this
- Initial links with Job Centre Plus to progress LD employment offer

Measure Owner:

Melanie Brooks

Responsible Officer:

Sonia Mais-Rose

[< Previous: Obesity in year 6](#)

[Return to Scorecard](#)

[Next: MH Employment >](#)

## Theme: Community Assets

The percentage of adults in contact with secondary mental health services in employment

RED

Change:

Down  
(Red) 0.3 pp

Prev. Quarter

4.3%

Latest Quarter

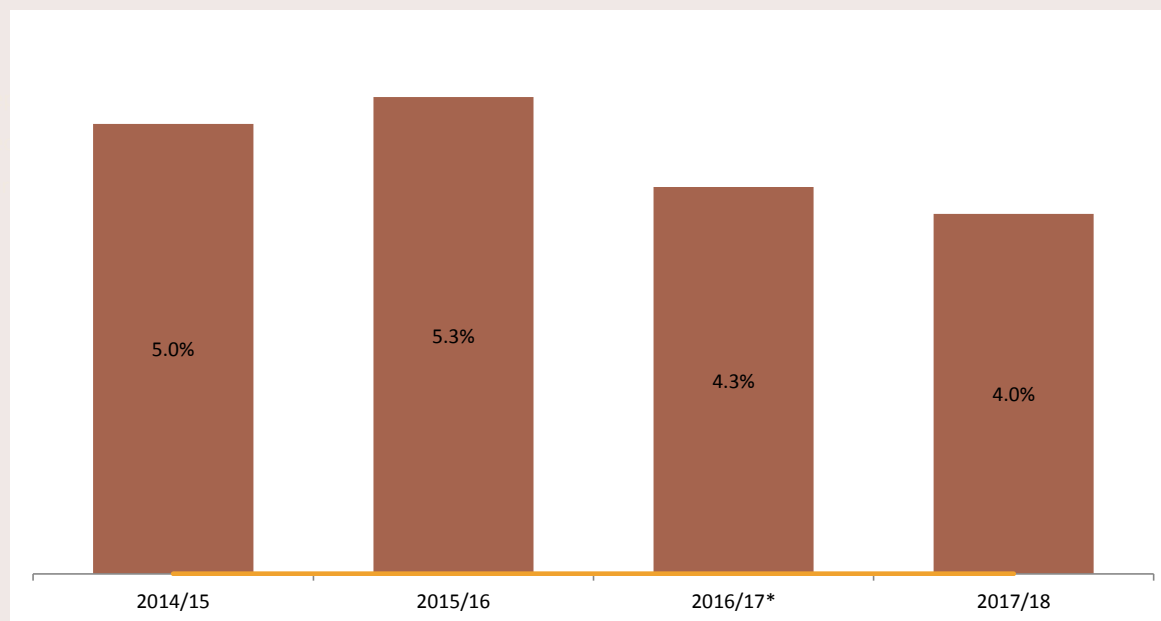
4%

Preferred

Travel:  
Upwards

Source:

NHS Digital



Reported Outturn

### Commentary:

This is a measure taken from the ASCOF framework, and is collected and submitted by NHS Mental Health services. "Secondary Mental Health services" are part of the NHS rather than part of the council, although a proportion of these citizens are also likely to be in contact with adult social care. The next data, covering 2018/19, will likely be available in November 2019.

Currently, a bid has been submitted along with Mind to establish a "Time to Change" hub, which will focus in part on assisting people with Mental Health conditions in accessing employment. This will involve partnership working across the whole health and social care system with NHS Mental Health services and the Clinical Commissioning Group, and including the wider voluntary and community sector as partners. The hub will use a leadership model that draws on people's lived experiences of Mental Health services. While funding is likely to be limited, a key consideration will be sustainability, so that the improvements made in the short term can be successfully transferred into long-term practice.

Measure Owner:  
Melanie Brooks

Responsible Officer:  
Melanie Brooks

### Frequently asked questions:

This is issued annually as part of the Ascof set of measures.

\*Please note that due to national data quality issues, NHS Digital did not release this as an official Ascof measure for this year, and this figure should be viewed as a guide only.

[< Previous: LD Employment](#)

[Return to Scorecard](#)

[Next: Client social contact >](#)

Theme: Community Assets

The proportion of people who use services who reported that they had as much social contact as they like

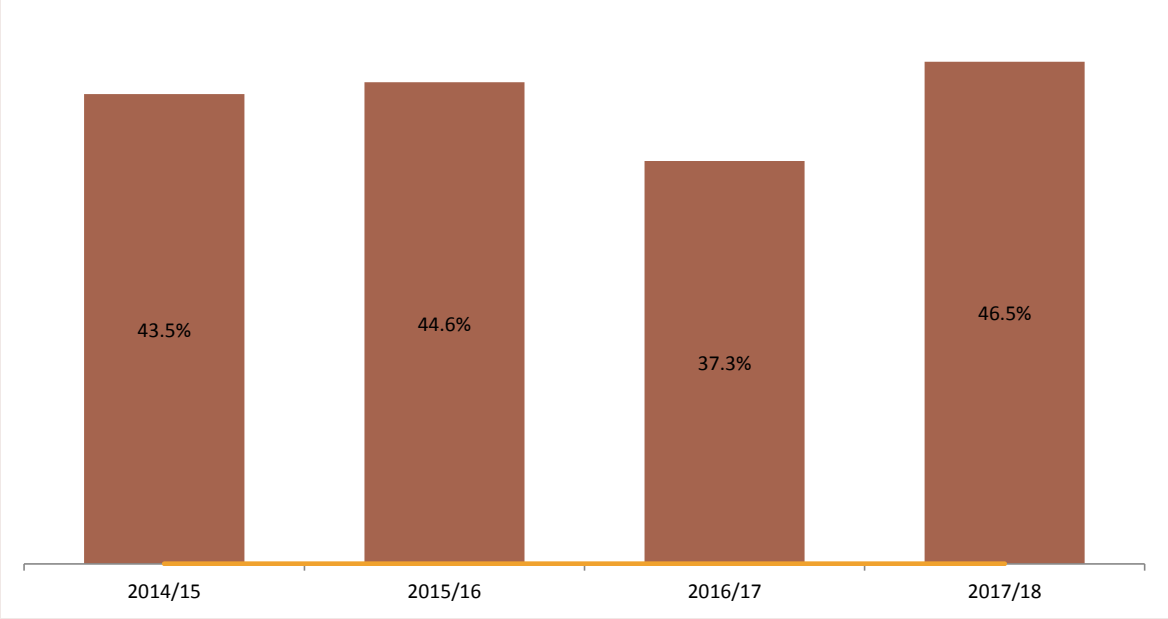
GREEN

Change:

Up  
(Green) 9.2 pp

Prev. Quarter	Latest Quarter	Preferred
37.3%	46.5%	Travel: Upwards

Source:  
NHS Digital



Reported Outturn

Commentary:

This represents a significant improvement in this measure from last year’s survey, and a continuation of the upwards trend seen in previous years. In terms of our performance against other councils, this is a slightly above average score (46.5% against the national average of 46.0%), and places us within the second-best quartile at 66 out of 150 councils.

We hope to maintain or improve our performance on this measure, due to the introduction of the three conversations model which happened after this survey was conducted. The three conversations model places an emphasis on the community as a source of support.

Measure Owner:

Responsible Officer:

Frequently asked questions:

This is issued annually as part of the Ascof set of measures

[< Previous: MH Employment](#)

[Return to Scorecard](#)

[Next: Carer social contact >](#)

Theme: Community Assets

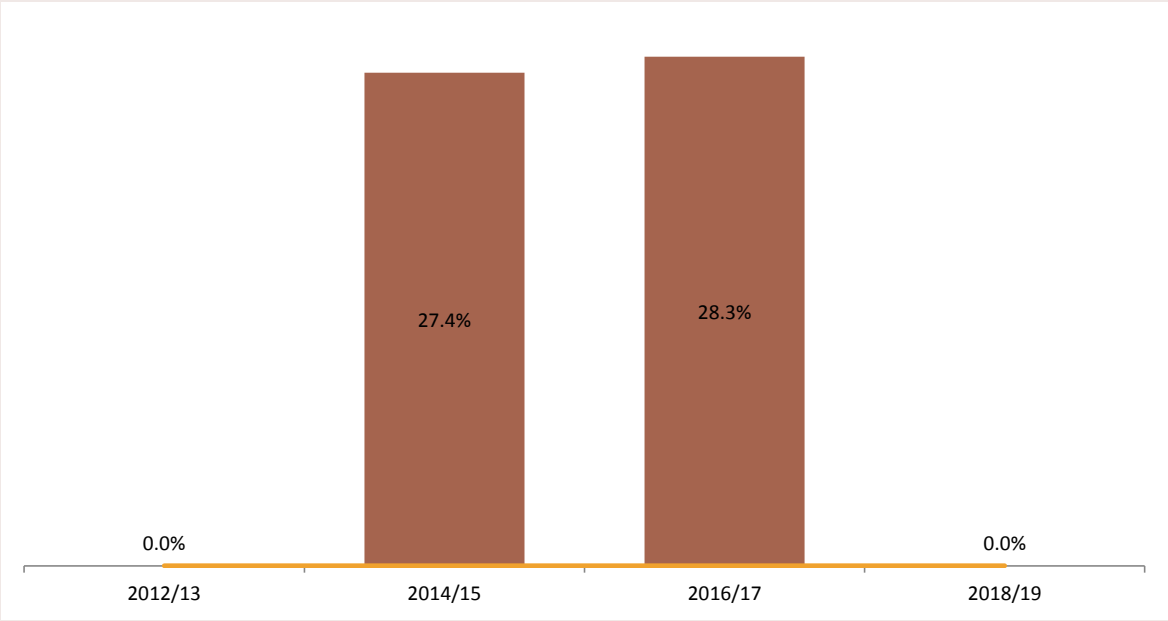
The proportion of carers who reported that they had as much social contact as they like

N/A

Change:

Prev. Quarter	Latest Quarter	Preferred
28.3%		Travel: Upwards

Source:  
NHS Digital



Reported Outturn

Frequently asked questions:

This is issued annually as part of the Ascof set of measures

Commentary:

This is issued every two years as part of the Ascof set of measures. Results are due to be published in October/ November 2019.

Measure Owner:

Responsible Officer:

[< Previous: Client social contact](#)

[Return to Scorecard](#)