

## BIRMINGHAM CITY COUNCIL

**Report to:** Audit Committee

**Report of:** Meena Kishinani, Director of Transformation  
& Fiona Greenway, Interim Director of Finance & s151 Officer

**Date of Meeting:** 28<sup>th</sup> June 2023

**Subject:** Update on Oracle Implementation

**Wards Affected:** All

### 1. Purpose of Report

- 1.1 To provide the Audit Committee with an update of the actions being taken to progress the implementation of the Oracle Cloud ERP system.

### 2. Recommendation

- 2.1 The Audit Committee is asked to note the details of this report

### 3. Detail

At its meeting on 16<sup>th</sup> May 2023, Audit Committee was advised of the issues relating to the implementation of the new ERP/IT system, Oracle Cloud, to improve its internal functions relating to financial management and human resources.

The switch to Oracle was the first major change in ERP/IT system that BCC had undertaken since 1999. Whilst it is not unusual for the implementation of new IT systems to encounter difficulties, it is clear that the transition to Oracle has not run as smoothly as the Council would have liked.

Under the strengthened governance arrangements, a substantial amount of work has progressed with the implementation of Oracle to address the known issues across finance and HR.

BCC continues to actively engage with its key partners including its External Auditors and the Department for Levelling Up, Housing and Communities. The External Auditors have offered to independently review the plans to get the implementation of Oracle back on track.

The issues caused by the Oracle implementation are not impacting upon the front-line delivery of Council services across the City.

As this is an evolving position, updating information will be provided to the Committee on 28<sup>th</sup> June 2023, however some of this material will be sensitive and will be provided in accordance with Schedule 12A s3 Local Government Act 1972.

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**Background Papers:**

**Audit Committee 16<sup>th</sup> May 2023 - Agenda, Reports and Minutes**

