



Birmingham Community Healthcare NHS Foundation Trust

Children's & Families



April 2021

Overview

1. Introduction
2. Ensuring service delivery and care to the most vulnerable
3. Focus on Health Visiting and BFS
4. Focus on School Nursing
5. Delivering school age immunisation programme
6. Children's Therapy

BCHC Oversight and Scrutiny

- Following a Care Quality Commission (CQC) inspection in 2018 our children's services including health visiting were rated "Inadequate" In response, the Trust launched our Children's Improvement Programme. Following a further inspection of health visiting in 2019 the CQC imposed conditions on the Trust under Section 31 of the Health & Social Care Act 2008 focussed on staffing levels, caseloads and management of risks to children and families.
- The Trust had a full re-inspection in 2020 that recognised improvement and rated children's services "Requires Improvement" although the S31 conditions were not specifically considered.
- With the support of our partners in the city, we have set out to review progress with improvement in health visiting to inform discussion with the CQC about the future of the S31 conditions. We have delivered an internal improvement plan with systems partners and following evaluation of this we have submitted a request to review conditions in March 2021 and await a response on the review process that will be undertaken.

Oversight of most vulnerable

Objective	Position March 2021	Comments
Not recorded Dependency Tolerance is set at 95% therefore working above tolerance target.	98.2%	Just 1,245 children awaiting dependency including children awaiting NBV and NTA.
Named health visitor allocated to UPP, UPM and UPL children.	98% UPP 93% UP (Med) 89% UPL	Meeting our objective.
Mandated visits completed for UPP and UP(Med) children	91% UPP 95% UPM 88% UPL	When including valid exceptions for UPP, performance is 98%, therefore meeting our objective. Meeting our objective for UPM. When including valid exceptions for UPP, performance is 94%, therefore meeting our objective.
New birth visits – whole caseload	97% new birth visits	Maintained coverage through COVID19 with risk-based approach to face-to-face vs telephone assessment.
1 and 2 year review visits – whole caseload	68% 1 Year 78% Incl Late (T76%) 63% 2 Year 68% Incl Late (T67%)	Our priority for the next stage of our improvement. We have agreed an approach based on a revised service model and greater input from BFS partners. Aiming to meet contractual standards – 76% 1 year review and 67% 2 year review by April 2021.

UPP Children 91% visits completed, (80/88 visits), 4 have a valid contractual exception report, 3 following initial contacts have not achieved mandated visit which require further appointments, and 1 x family which needs further tracing due to being uncontactable at address.

UPM Children 95% were completed, (74/78 visits), 86% completed on time. 4 visits incomplete (1 valid exception, 3 following initial contacts have not achieved mandated visit which require further appointments inc. 1 DNA)

100% of UPP and UPM children were accounted for within month.

Mandated Contact	% Seen on Time March 2021					% Overall Performance within KPI	Overall performance including delay
	UPP	UPM	UPL	No Dependency	Not Recorded		
Dependency							
New Birth Visit	73%	100%	60%	80%	98%	96%	97%
6-8 week check	95%	100%	96%	95%	89%	90%	95%
1 year check	92%	86%	89%	77%	62%	68%	78%
2 year check	92%	98%	87%	66%	54%	63%	68%

New Birth Visit performance has improved from 53% July 2020 to 96% in March 2021.

6-8 week development check has improved from has improved from 47% July 2020 to 90% in March 2021.

1 year check has improved from has improved from 23% July 2020 to 68% in March 2021.

2 year check has improved from 43% July 2020 to 63% in March 2021.

School Nursing

- New service was launched in November 2019. There were significant changes in the service model and staffing structure within the service; with a move from 10 school health teams to 2 school health teams for the city covering the 10 districts of Birmingham with reduced staffing by 25.8% (16.96 wte in post)
- Local KPI requirements over the last 12 months have been met by the service
- All critical to life and essential services were maintained. School nursing did redeploy 6 nurses to inpatient wards and 10 nurses to support health visiting services
- Weekly meeting with health and system partners to plan response
- Identified vulnerable children contacted and reviewed by the team and in conjunction with concerns from schools
- The Special School Nursing service reviewed the records of 120 children who were described as “vulnerable, on a statutory plan and with an allocated social worker”.
- Supported parents and children in respect of their potential for returning to school at an appropriate time.
- Worked with partners to develop plan for children requiring Aerosol Generating Procedures to return to school
- A feedback letter was designed to send outcomes to the social worker, the GP and as required the school.

Immunisation

Outcomes delivered

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- Successful delivery of 20/21 Flu programme including changes in flu age range to include year 7, and additional 7,943 children (Birmingham and Solihull).
- Introduction of HPV vaccine for boys, 2 doses for 5,568 boys across Birmingham & Solihull
- Response to booster campaigns

Immunisation Covid Restoration & Recovery

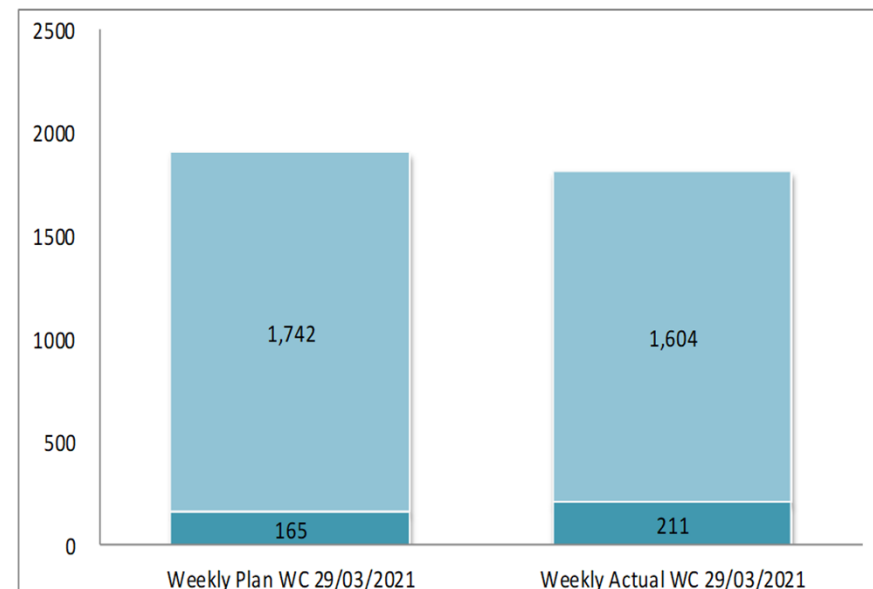
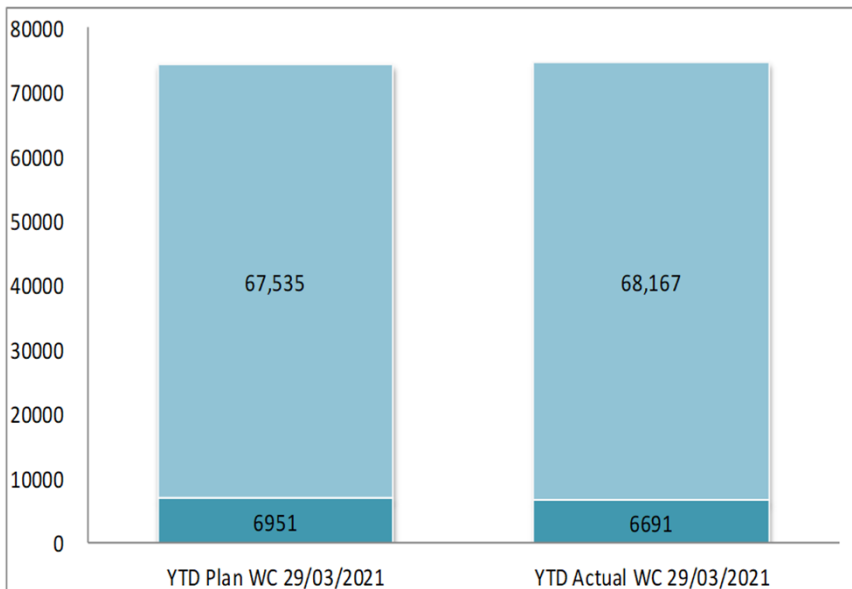
- In response to the pandemic and the pause of the immunisation programme in the initial lockdown, around 75% of staff were redeployed within the trust to support other critical and Covid-related services. To support demand and reduce backlog, further capacity has been deployed into the team, where possible from school health teams.
- A total of 54,173 immunisations outstanding which includes the COVID backlog from 19/20 and current contract for 20/21 (Birmingham and Solihull)
- HPV Dose 1 & Dose 2 require a 6 month gap between administration as such 2461 HPV dose 2 will not be delivered this academic year as not able to achieve six months gap. NHSE aware with plan in place to recover at the start of new academic year.
- Trajectory developed to deliver remaining 51,712 by the end of this academic year.
- Failsafe catch up in 1st term of next academic year for any outstanding vaccinations.

Immunisations – Birmingham current position

Service paused at request of PHE in first wave (March-June 2020), this created a significant backlog of vaccinations for delivery to CYP that has rolled over into the **20/21** academic year.

Vaccine	YTD Plan WC 29/03/2021	YTD Actual WC 29/03/2021	Variance WC 29/03/2022	Variance %
Total Backlog Vaccines	6951	6691	-260	-4%
Total BAU Vaccins	67535	68167	632	1%

Vaccine	Weekly Plan WC 29/03/2021	Weekly Actual WC 29/03/2021	Variance WC 29/03/2022	Variance %
Total Backlog Vaccines	165	211	46	28%
Total BAU Vaccins	1742	1604	-138	-8%



Where Next

Key areas of Focus 2021-22

- Strengthening and developing our work around 0-19 pathways in line with recent publications
- Restoration and recovery of services including therapy services
- Continuing our work and part in early intervention and the early support offer in localities
- Focusing on inequalities and support to the most vulnerable and improving access for all communities