

Cabinet Scorecard - March 2019

Produced by AC&H Information and Analysis Team (data from various sources)

Intended to be viewed full screen - go to "View" and "Full Screen" above

[Click for highlight view](#)

1. Use of Resources

Measure	Status	Target	Last Month	This Month	D o T	Constit- uencies	Bench- markable	
1 Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)	RED	7.95 (EoY 7.95)	9.34	9.49	Up (Red)		✓	More detail
2 The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)	AMBER	75%	66.1% (Q3)	73.1% (Q4)	Up (Green)			More detail
3 Proportion of clients reviewed, reassessed or assessed within 12 months	RED	85% (EoY 85%)	71.5%	77.6%	Up (Green)	✓		More detail
4 The number of long-term admissions to residential or nursing care per 100,000 over 65s	GREEN	650	628.7 (Q2)	611.5 (Q3)	Down (Green)			More detail

2. Personalised Support

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark	
5 Social work client satisfaction - postcard questionnaire.	GREEN	70%	97% (Q3)	93% (Q4)	Down (Red)			More detail
6 Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were	GREEN	85%	92%	90%	Down (Red)	✓		More detail
7 Uptake of Direct Payments	GREEN	30% (EoY 30%)	29.7%	30.2%	Up (Green)	✓	✓	More detail
8 The percentage of people who receive Adult Social Care in their own home	AMBER	DoT Only	68.9%	68.9%	Static (Amber)		✓	More detail
9 The number of people who have Shared Lives	RED	140 (EoY 140)	75	76	Up (Green)			More detail

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3. Prevention and Early Help

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark
10 The percentage of births that receive a face-to-face new-born visit within 14 days	GREEN	90%	90% (Q2)	91% (Q3)	Up (Green)		✓ More detail
11 Proportion of eligible people receiving an NHS health check	GREEN	2.5%	2.8% (Q2)	2.9% (Q3)	Up (Green)		✓ More detail
12 Rate of positive chlamydia screens (per 100,000 young people aged 15-24)	N/A	2300	1628 (Q2)	(Q3)			✓ More detail
13 Number of smoking quitters at 12 weeks	GREEN	168	201 (Q2)	224 (Q3)	Up (Green)		✓ More detail
14 Percentage of opiate drug users who are in full time employment for 10 working days following or upon discharge	GREEN	19.3%	20.7% (Q2)	21.5% (Q3)	Up (Green)		✓ More detail
15 Percentage of non-opiate drug users who are in full time employment for 10 working days following or upon discharge	GREEN	34%	36.8% (Q2)	35.1% (Q3)	Down (Red)		✓ More detail
16 Children under 5 attending wellbeing service	RED	13500	9409 (Q2)	5773 (Q3)	Down (Red)		✓ More detail
17 Adults over 70 attending wellbeing service	GREEN	19500	21675 (Q2)	20485 (Q3)	Down (Red)		More detail
18 Number of completed safeguarding enquiries which involved concerns about domestic abuse	GREEN	N/A	11	8	Down (Red)		More detail
19 Percentage of completed safeguarding enquiries which involved concerns about domestic abuse	GREEN	N/A	11.3%	6.5%	Down (Red)		✓ More detail
20 Fraction of mortality attributable to particulate air pollution	N/A	DoT Only	6.2% (2016/17)	(2017/18)			✓ More detail
21 The percentage of children classed as overweight or obese at reception	GREEN	DoT Only	24.7% (2016/17)	23.6% (2017/18)	Down (Green)		✓ More detail

4. Community Assets

Measure	Status	Target	Last Month	This Month	D o T	Const.	B/mark
22 The percentage of children classed as overweight or obese in Year 6	AMBER	DoT Only	40.1% (2016/17)	40.5% (2017/18)	Up (Red)		✓ More detail
23 The percentage of service users aged 18-64 with learning disabilities in employment	RED	2% (EoY 2%)	1.3%	1.4%	Up (Green)		✓ More detail
24 The percentage of adults in contact with secondary mental health services in employment	RED	DoT Only	4.3% (2016/17*)	4% (2017/18)	Down (Red)		✓ More detail
25 The proportion of people who use services who reported that they had as much social contact as they like	GREEN	DoT Only	37.3% (2016/17)	46.5% (2017/18)	Up (Green)		✓ More detail
26 The proportion of carers who reported that they had as much social contact as they like	N/A	DoT Only	28.3% (2016/17)	(2018/19)			✓ More detail

Theme: Use of Resources

Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)

Source:
UNIFY data as issued by NHS Digital. Data collated by health, available a month in arrears

RED

Change:
**Up
(Red)** 1.7%

Last Month	This Month	Target
9.34	9.49	7.95 (EoY 7.95)

Commentary:

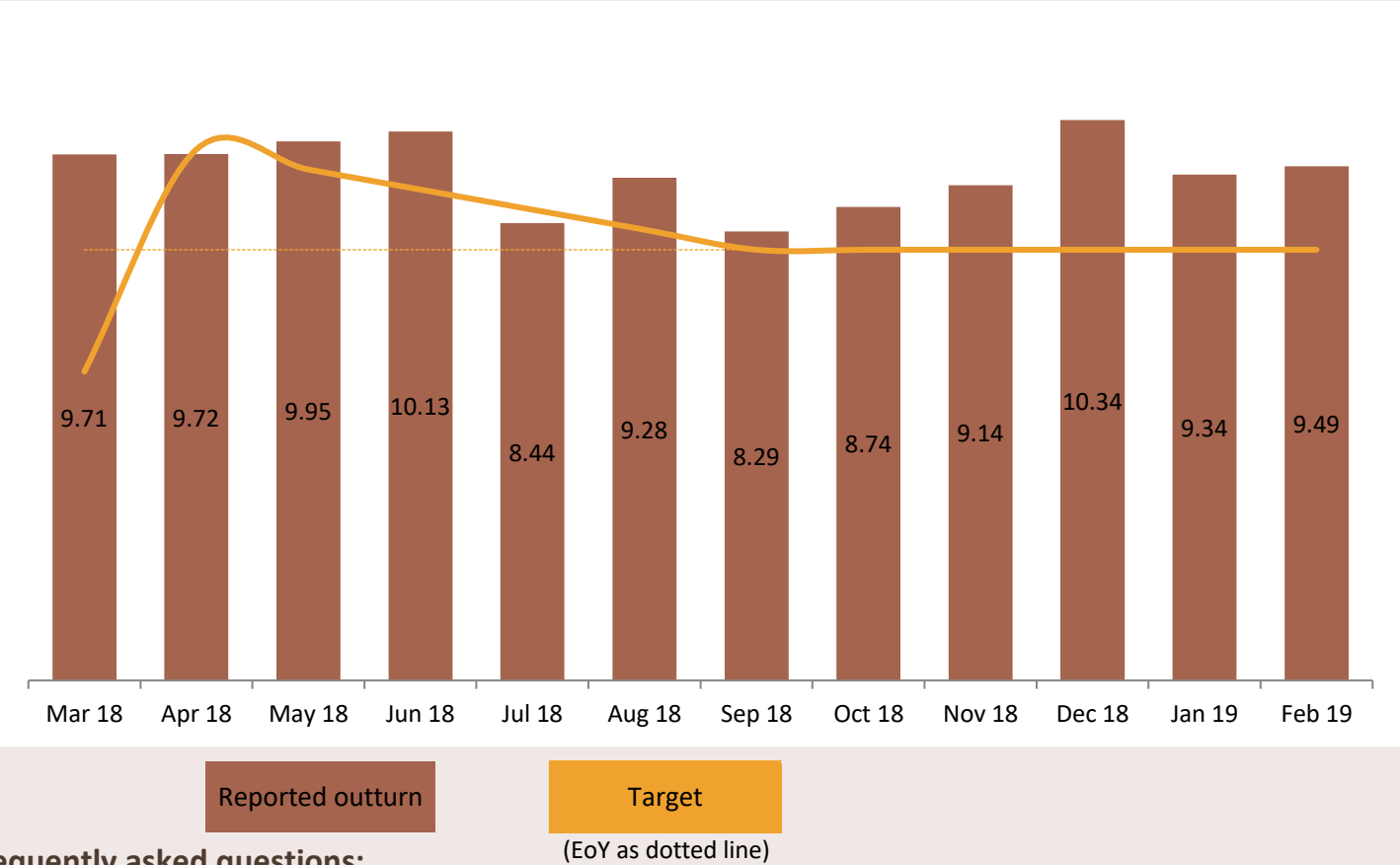
We are not meeting the target on this measure and we recognise that our performance has remained steady recently. However, our performance across these 12 months shows a significant improvement over the previous 12, with an average of 9.38 beds per day, down from 11.82.

Recently, we have had a number of complex cases involving people who need nursing home care, and who can't be placed in an enhanced assessment bed (EAB) due to their care needs, and some people whose care needs are covered by section 117 of the Mental Health Act. These assessments take longer to carry out, and result in additional delays.

We are currently addressing delays with a range of initiatives. Our Early Intervention programme test sites are all now active, and are working to improve the patient journey. We are continuing to follow a "home first" principle for care, to avoid placing people unnecessarily in care homes, and we are now using a wrap-around, intensive home-care service for people who would otherwise be waiting for a care-home bed. The Clinical Commissioning Group is working with us to improve the movement of patients through the EAB service.

From March, we have put in place a 3-times-weekly call that includes Adult Social Care Commissioning, chaired by an Assistant Director. This aims to solve the blockages keeping the 5 most delayed people in hospital. We are also encouraging managers to attempt new solutions to the problem of delays, with the understanding that any failures

Measure Owner: Pauline Mugridge	Responsible Officer: Natalie McFall
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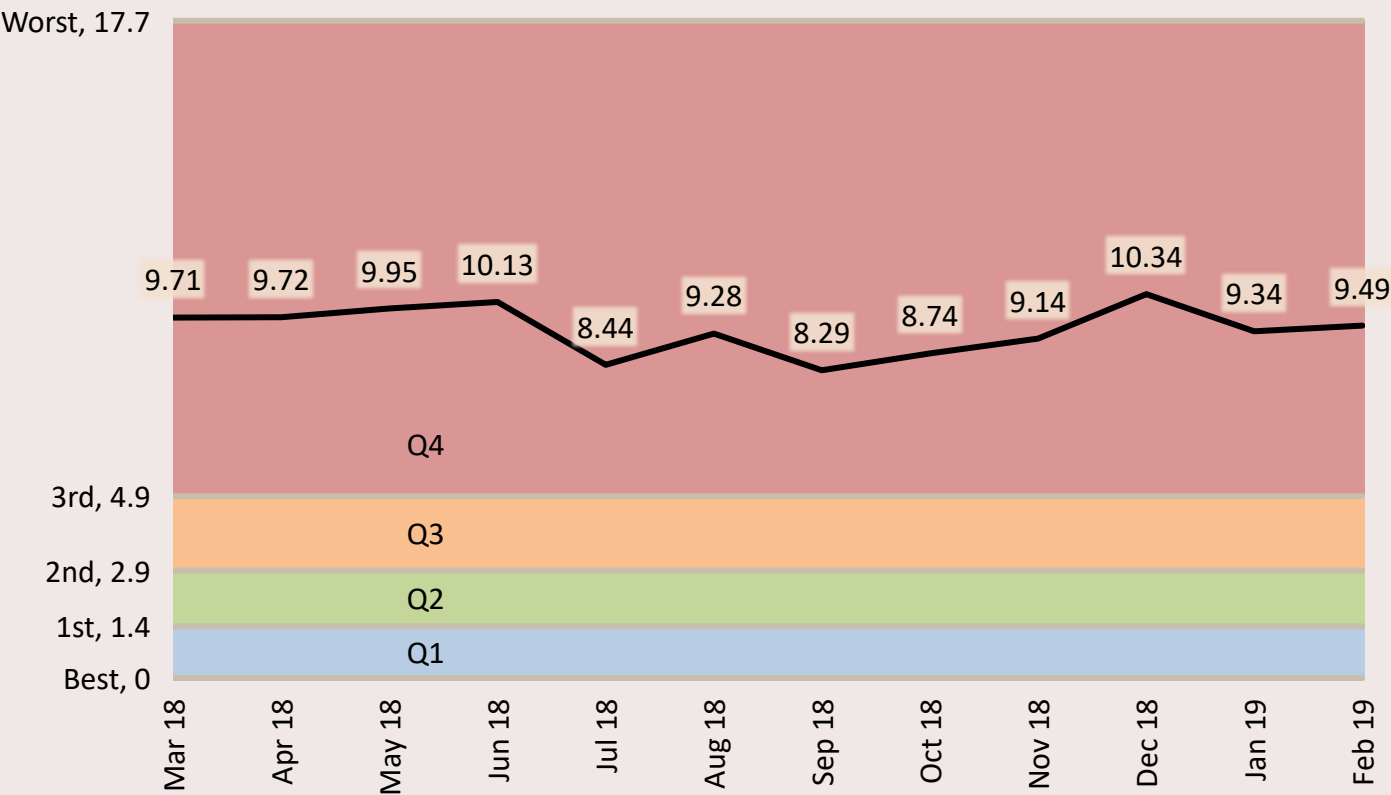
Frequently asked questions:

Please advised that there has been a change to the target for this measure which was imposed by the Better Care Fund. This target remains externally set and has changed because the National Better Care Fund Team has now revised the provisional DToC figures following the recent period allowed for baseline challenges. There were 3 accepted challenges nationally of which one was in Birmingham, following counting adjustments by the former Heart of England Foundation Trust. This challenge has been factored in to the revised DToC expectations. This means that the year-end target is now slightly higher, with profiled monthly targets revised in line with this change. The change also affects targets for months which have been previously reported and this has been reflected in the Adult Social Care and Health scorecard.

Theme: Use of Resources

Daily Average Delay beds per day per 100,000 18+ population – combined figure (Social Care only and Joint NHS and Social Care)

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Beds/day Difference
		Figure	%	
Worst	17.70	8.21	86%	69
Birmingham	9.49			
3rd	4.90	-4.59	-48%	-38
2nd	2.90	-6.59	-69%	-55
1st	1.40	-8.09	-85%	-68
Best	0.00	-9.49	-100%	-80

Current Quartile	4th
Distance to next quartile	38 Beds/day
Distance to top quartile	68 Beds/day

Please advised that there has been a change to the target for this measure which was imposed by the Better Care Fund. This target remains externally set and has changed because the National Better Care Fund Team has now revised the provisional DToC figures following the recent period allowed for baseline challenges. There were 3 accepted challenges nationally of which one was in Birmingham, following counting adjustments by the former Heart of England Foundation Trust. This challenge has been factored in to the revised DToC expectations. This means that the year-end target is now slightly higher, with profiled monthly targets revised in line with this change. The change also affects targets for months which have been previously reported and this has been reflected in the Adult Social Care and Health scorecard.

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[Return to Scorecard](#)

[Next: Good provider all >](#)

Theme: Use of Resources

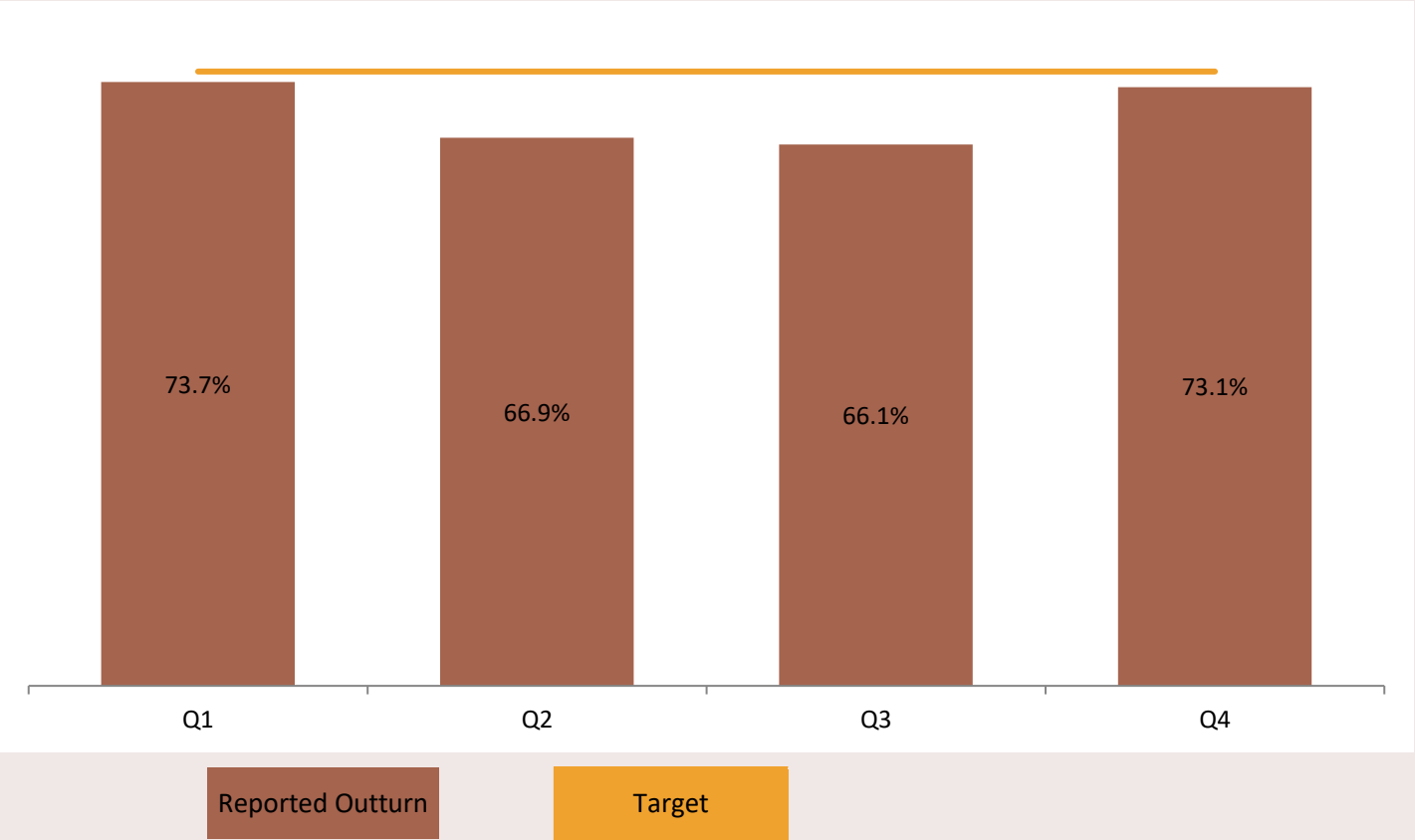
The proportion of clients receiving Residential, Nursing or Home Care or Care and Support (supported living) from a provider that is rated as Silver or Gold (Quarterly)

AMBER

Change:
Up
(Green) 7 pp

Prev. Quarter	Latest Quarter	Target
66.1%	73.1%	75%

Source:
Carefirst service agreements and commissioning provider assessment data



Commentary:

Our performance against this measure has improved for this quarter (January to March 2019) from the previous quarter (October to December 2019). Over this period 27 service providers, supporting 349 people, have improved their quality rating from bronze to silver, and 11 providers, supporting only 95 people, dropped from silver to bronze. We also signed up 69 more providers to the new contract, and 48 of these achieved a silver rating.

While we have not achieved our 75% target this year, we set the target as we began to move to a new provider contract and quality assurance process, and this meant we made some assumptions that haven't been borne out. We were expecting to have moved our home care providers onto the new contract by the end of this year, but we are now due to do this in April 2019, and we expect that this will result in improved performance. We also moved from a system where providers assessed themselves, to a rigorous evidence-based approach, which resulted in a drop in some quality scores. After a year of working with this new system, we now have a consistent approach to assessing and reporting provider quality.

Finally, we have taken a "worst-first" approach to assessing providers' quality. Since we only include providers who have been assessed in this measure, it meant that our performance initially dropped before rising later in the year. We have found that the time it takes for providers to improve from lower ratings can vary quite significantly from a few weeks to 6 months, and this can result in delays to improvement in some cases.

Measure Owner:
Alison Malik

Responsible Officer:

Frequently asked questions:

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Theme: Use of Resources

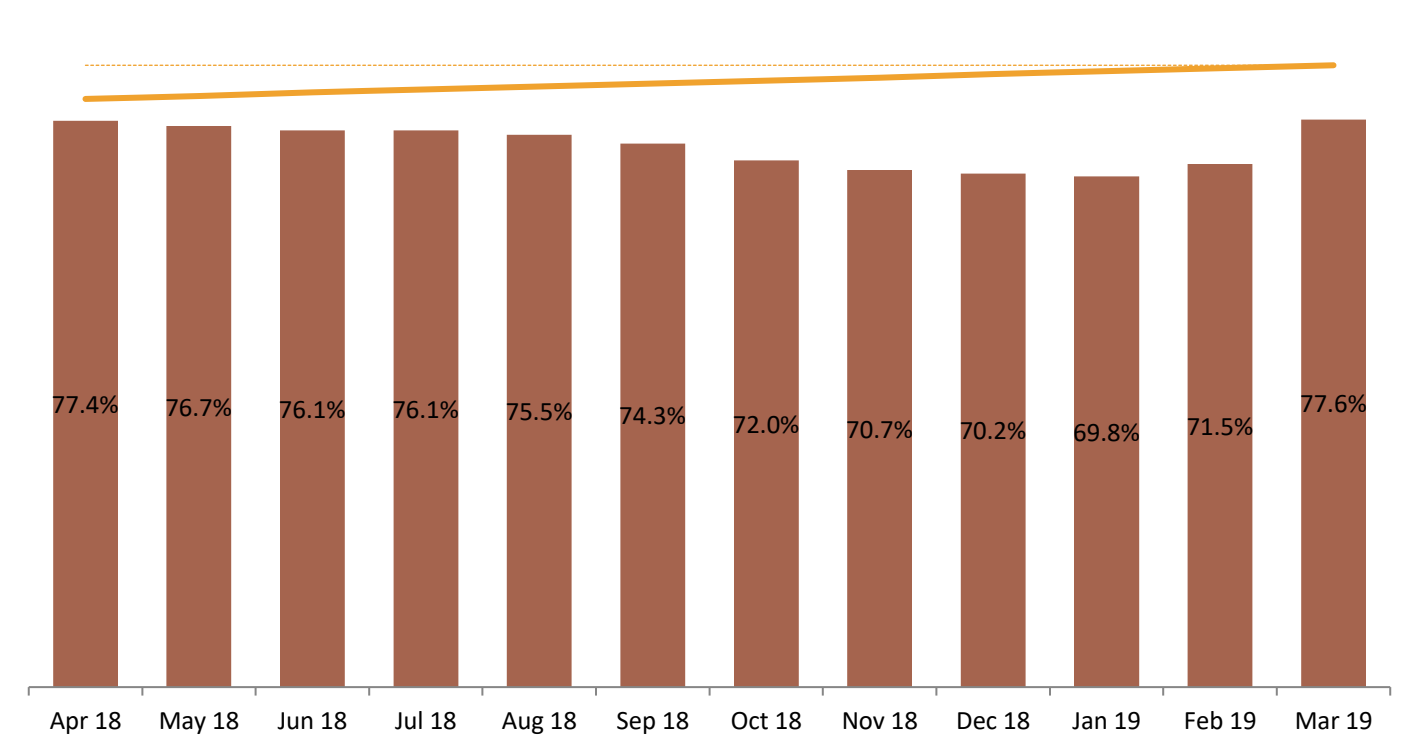
Proportion of clients reviewed, reassessed or assessed within 12 months

RED

Change:
Up
(Green) 6.1 pp

Last Month	This Month	Target
71.5%	77.6%	85% (EoY 85%)

Source:
Carefirst snapshot. The proportion of people receiving a reviewable service who have had a recorded review, assessment or reassessment in the last 12 months



Reported outturn
Target
(EoY as dotted line)

Frequently asked questions:

Commentary:

Whilst we have not met the target for this measure, we made a concerted effort and improved performance from 69.8% to 77.6% in 8 weeks. Council-wide and directorate initiatives had a real impact on the capacity of our teams to conduct reviews. We achieved the improvement in performance through overtime, and by managers encouraging staff to complete reviews already allocated to them. Without this, we estimate that our performance would have continued to drop and our March position would have been around 65%. For the future, we are developing a sustainable model to ensure that we complete reviews and meet our performance targets. We are taking the following actions in developing this future plan:

- Reconsider how reviews are defined in Birmingham and identify other opportunities for reviews, especially when a worker is already in contact with a citizen.
- Reconsider whether people other than social work staff should carry out reviews, such as service providers
- Look at how we record reviews in order to meet statutory reporting requirements
- Be smarter about how we allocate resources to reviews across the whole year
- Develop a clear escalation process to senior management in the event that competing priorities are likely to impact on performance.

Measure Owner:
Linda Harper

Responsible Officer:
Grace Natoli

Theme: Use of Resources

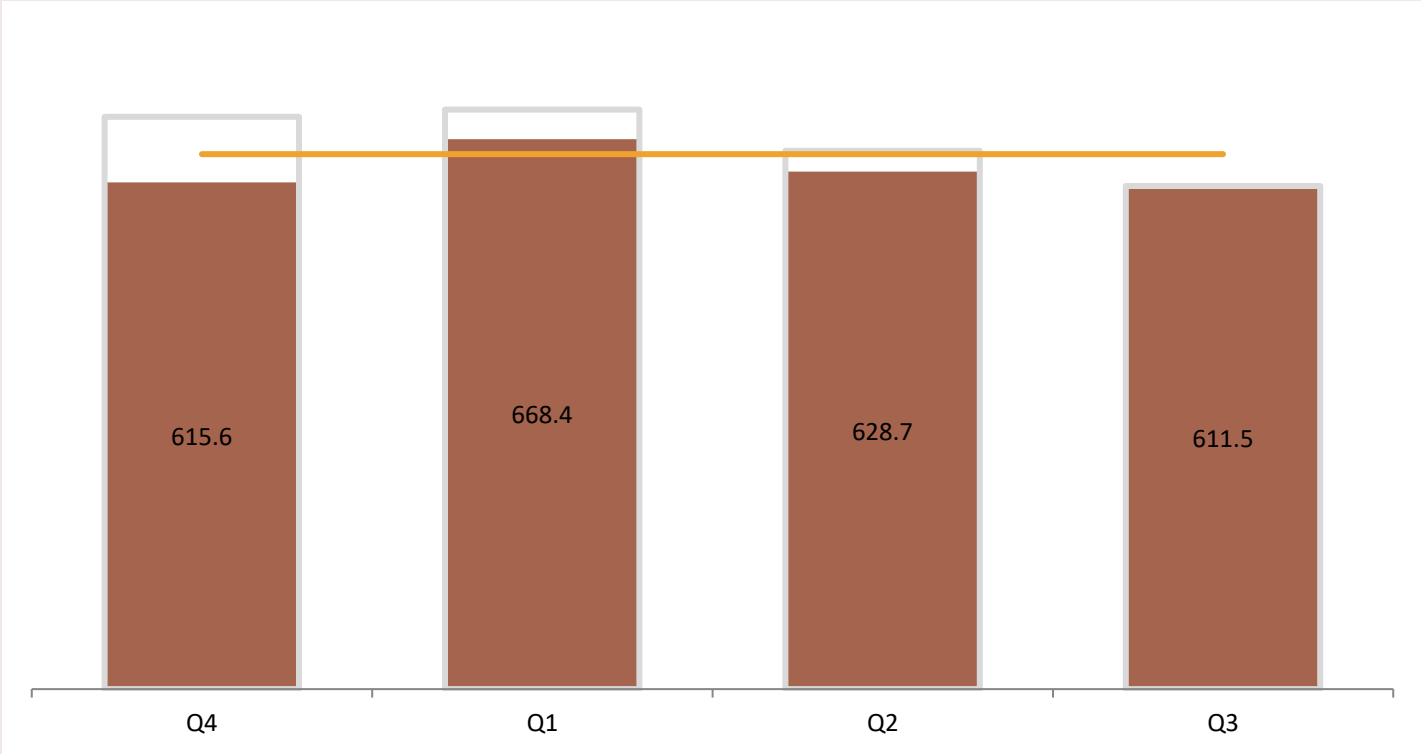
The number of long-term admissions to residential or nursing care per 100,000 over 65s

GREEN

Change:
Down
(Green) 2.7%

Prev. Quarter	Latest Quarter	Target
628.7	611.5	650
Recalculated: 0		

Source:
Carefirst



Reported Outturn

Recalculated

Target

Commentary:

We have successfully kept our performance on this measure within the target and improved on our results for the previous quarters. The figure of 611.5 covers the 12 months up until December 2018, and represents 892 new admissions to care homes over that period.

In hospitals, we are continuing to follow our Home First policy. We aim to avoid placing people permanently in care homes when they are discharged from hospital, and support them to remain in their own home whenever this is possible.

In the community, our social work teams have been moving to a “Three Conversations” model of working. Under this model, social workers focus on connecting people with their communities as a source of support, and actively seek out opportunities and assets in the community that can help to meet people’s needs.

Measure Owner:
Pauline Mugridge

Responsible Officer:
Pauline Mugridge

Frequently asked questions:

[< Previous: Reviews](#)

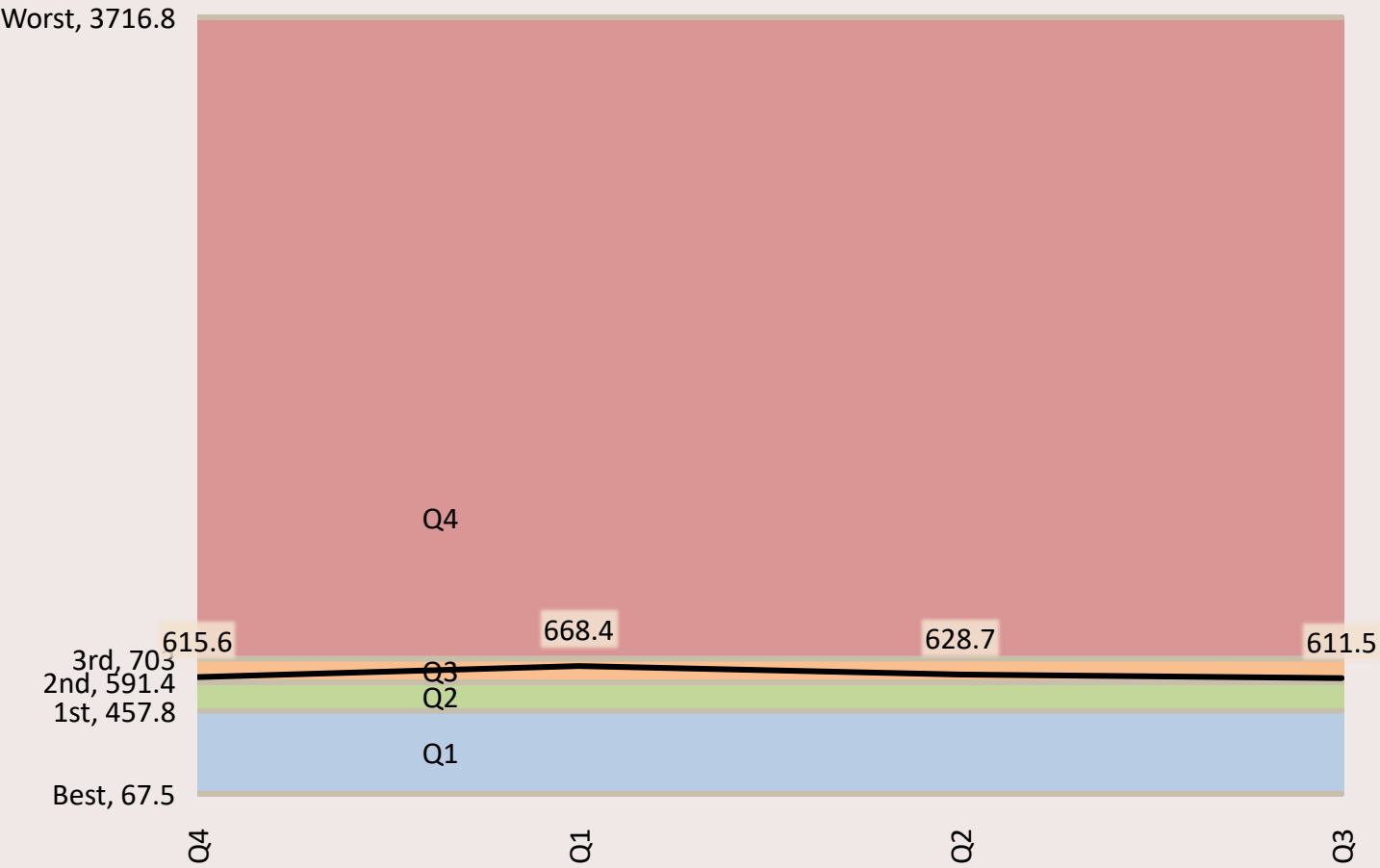
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Theme: Use of Resources

The number of long-term admissions to residential or nursing care per 100,000 over 65s

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Admissions Difference
		Figure	%	
Worst	3716.8	3105.3	508%	4530
3rd	703.0	91.5	15%	133
Birmingham	611.5			
2nd	591.4	-20.1	-3%	-29
1st	457.8	-153.7	-25%	-224
Best	67.5	-544.0	-89%	-794

Current Quartile	3rd
Distance to next quartile	29 Admissions
Distance to top quartile	224 Admissions

Theme: Personalised Support

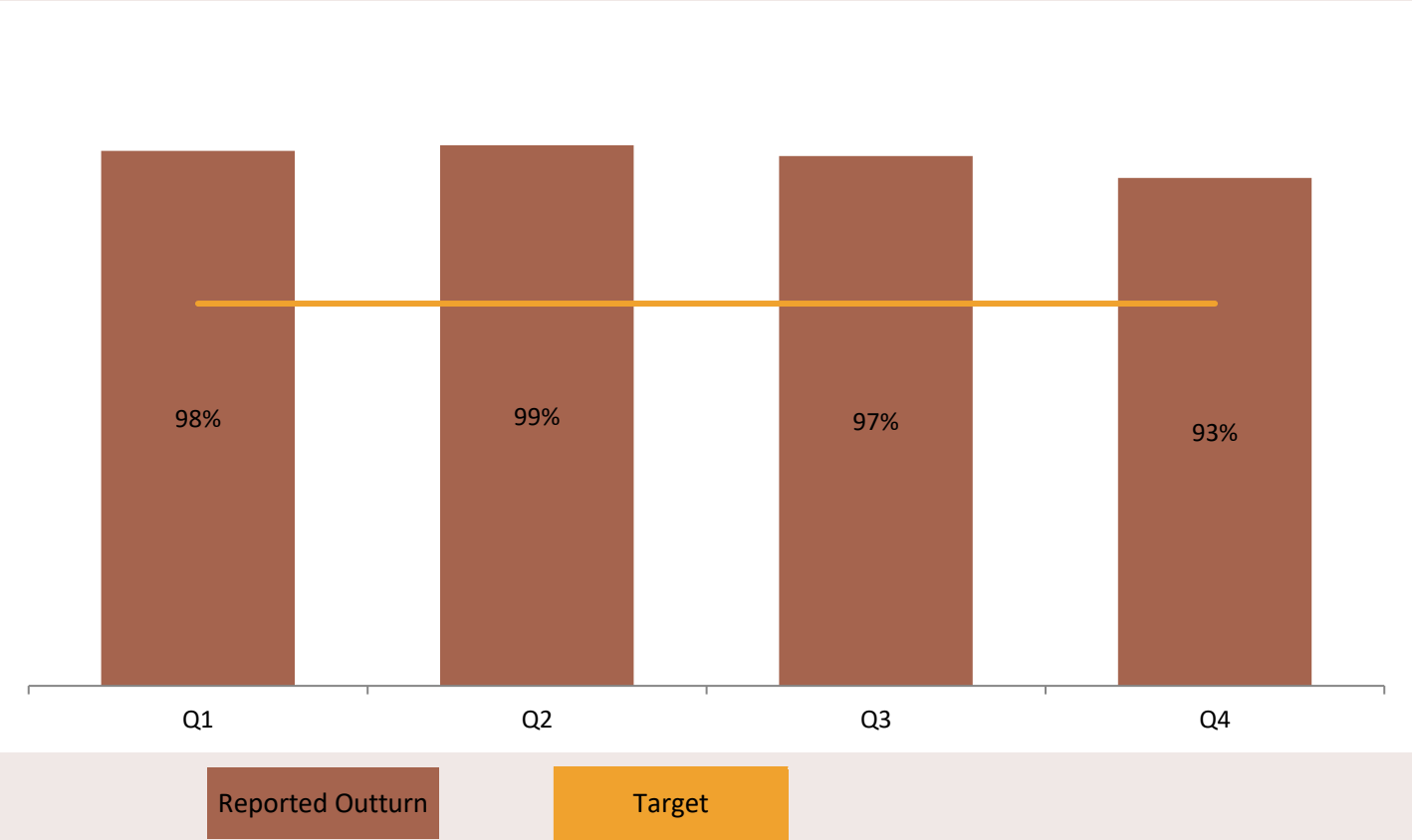
Social work client satisfaction - postcard questionnaire.

GREEN

Change:
Down
(Red) 3 pp

Prev. Quarter	Latest Quarter	Target
97%	93%	70%

Source:
Postcard survey- given to people by their social worker following an assessment



Commentary:

We have performed above the target on this measure across the year, and while the result for quarter 4 (January to March) is below our year average of 96%, it still shows overwhelmingly positive feedback. The drop in our performance this quarter came from the 10% of people who responded that they did not clearly understand what would happen next in their social care journey, and we will be ensuring that this is fed back to social workers. However, this is still a good result, and we also recognise that the responses to other questions were even more positive: in particular, 97% of people told us that they felt like they were treated by respect by the social worker. This reflects other feedback we receive regarding our social workers’ conduct.

We are pleased that we have received a consistently good rate of responses, 291 across the year. The postcard questionnaire was a new initiative that we introduced this year, and we are hoping to build on this success, by further encouraging social workers to make use of it, and embedding it into the day-to-day work of our teams. We will also be looking at boosting our response rate by opening up other methods, such as an online questionnaire, and emailed invitations, in order to build a fuller picture of our citizens’ experiences of our service.

Measure Owner:
Fiona Mould

Responsible Officer:

Frequently asked questions:

Theme: Personalised Support

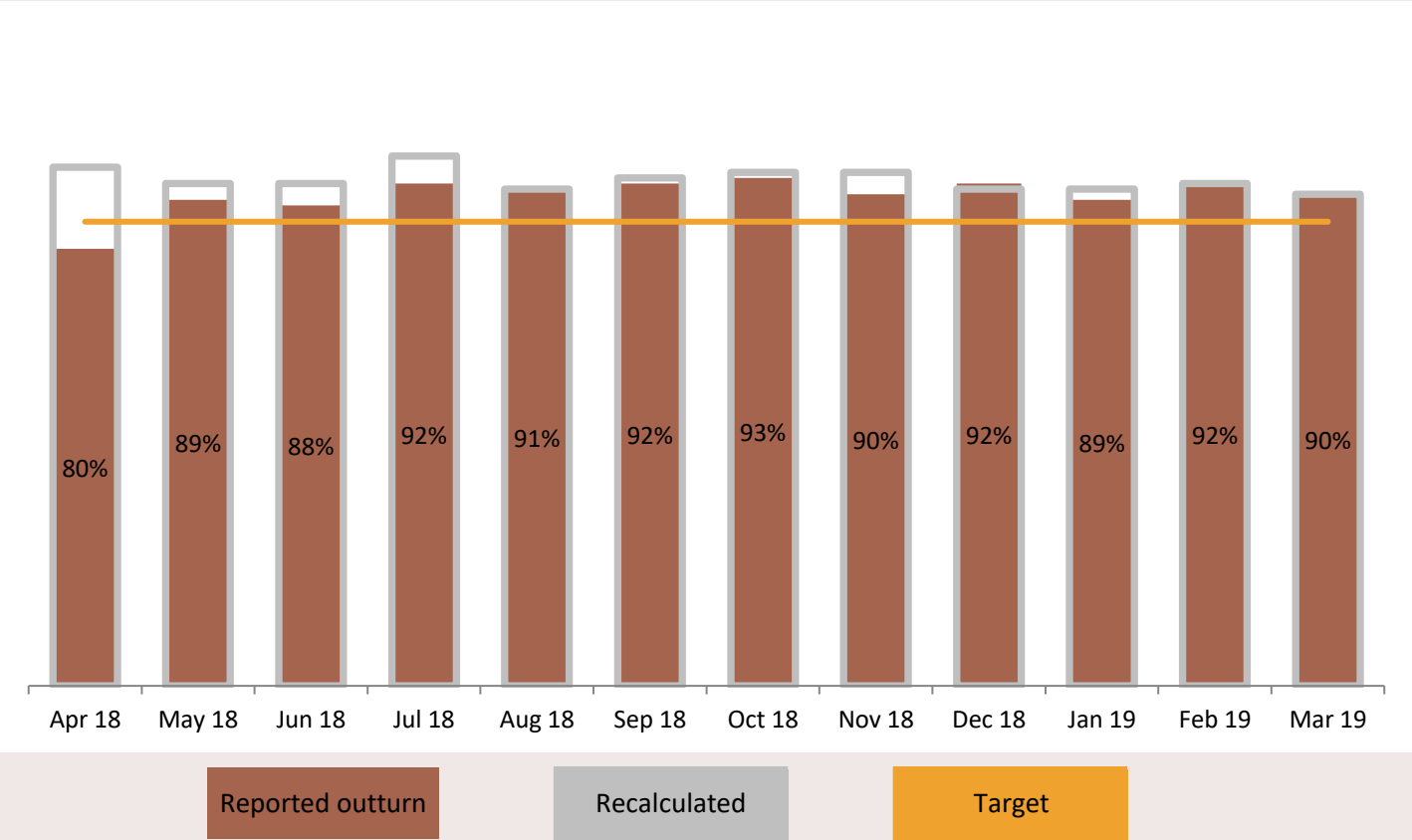
Percentage of concluded Safeguarding enquiries where the individual or representative was asked what their desired outcomes were

GREEN

Change:
Down
(Red) 2 pp

Last Month	This Month	Target
92%	90%	85%
Recalculated: 92%		

Source:
Carefirst. Proportion of qualifying closed Safeguarding Enquiry forms where the question "Was the adult asked about their Making Safeguarding Personal Outcomes" was answered "Yes"



Commentary:

We have consistently met or exceeded the target for this measure and our performance for the year overall is 92.6%. As we have noted previously, this measure is based on relatively small numbers, so we expect some variation in the result, however the consistently high performance indicates to us that social work staff are making efforts to include vulnerable people in their Safeguarding Enquiries. Over the coming months, we expect to have to make changes to how we measure this. The Association of Directors of Adult Social Services (ADASS) has identified some large inconsistencies between local authorities in what we count as a “Safeguarding Enquiry”. As a result, we expect guidance that will ask us to include more things as an enquiry, including some shorter interventions that would end before we would ask a person about their desired outcomes. This is likely to mean that our performance will appear to drop, without it actually being the case.

Measure Owner:
David Gray

Responsible Officer:

Frequently asked questions:

[< Previous: General satisfaction](#)

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[Next: Direct payments uptake >](#)

Theme: Personalised Support

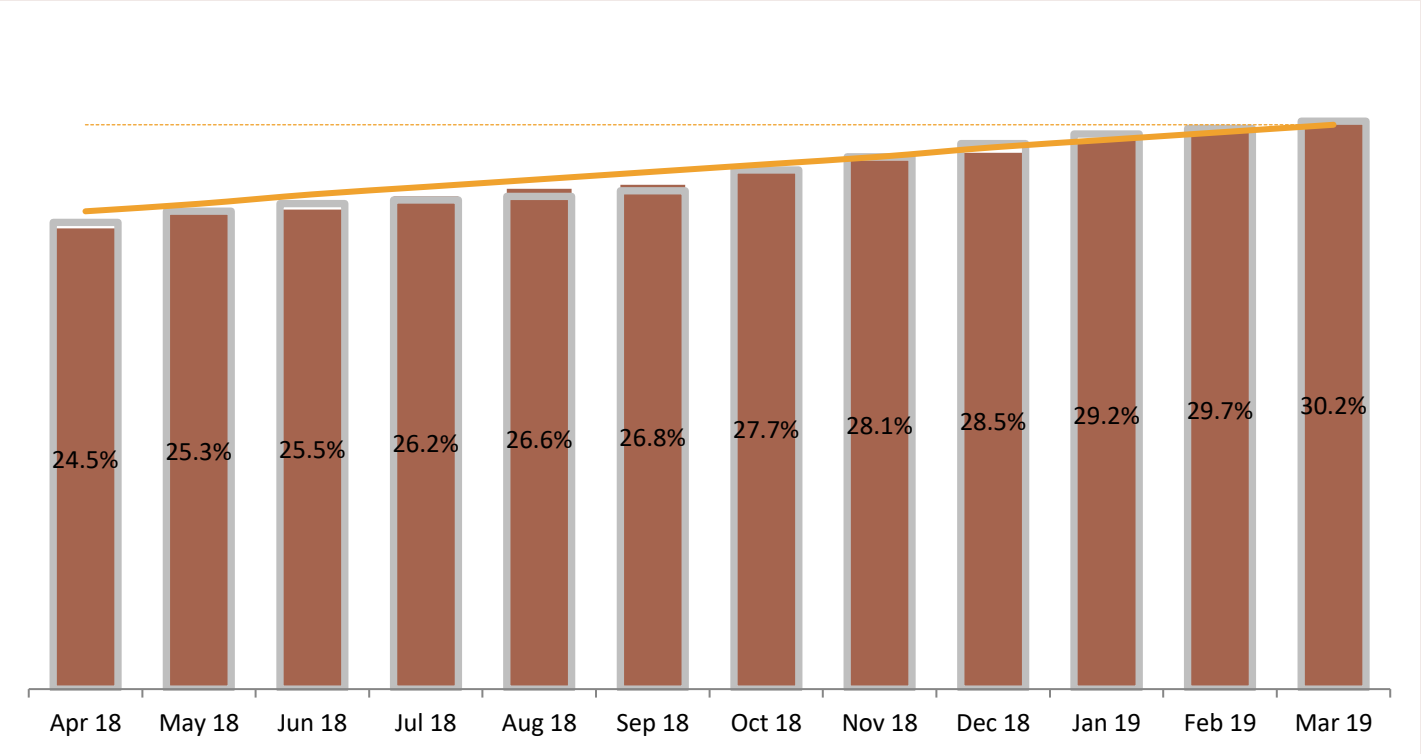
Uptake of Direct Payments

GREEN

Change:
Up
(Green) 0.5 pp

Last Month	This Month	Target
29.7%	30.2%	30%
Recalculated: 29.8%		(EoY 30%)

Source:
Carefirst service agreements. The proportion of clients receiving an eligible care package who have at least part of it delivered via direct payment.



Reported outturn	Recalculated	Target (EoY as dotted line)
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Commentary:
We have achieved our target of increasing the proportion of people who receive social care services in the community in the form of a direct payment to 30%. In order to do this, we have followed a programme that has included co-production initiatives, partnership working with support agencies and Adult Social Care Commissioning, encouragement and support from managers, and the hard work of social work staff. We have also provided training and development support to all social work teams in order to overcome some of the difficulties people were encountering when setting up direct payment services. We intend to continue providing training and development support into the new year, but with a focus on specific issues affecting individual teams.

Measure Owner:
Pauline Mugridge

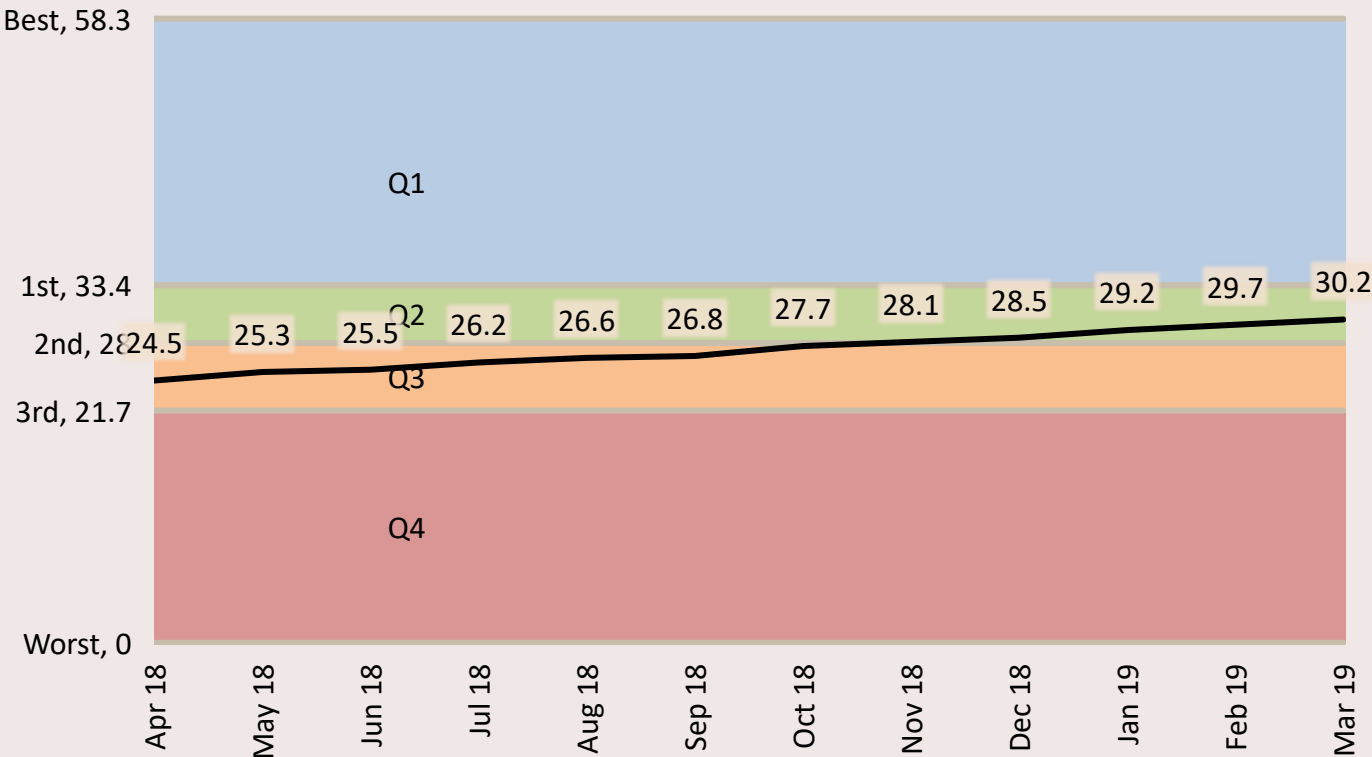
Responsible Officer:
Julia Parfitt

Frequently asked questions:

Theme: Personalised Support

Uptake of Direct Payments

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Packages Difference
		Figure	%	
Worst	0.0%	-30.2	-100%	-2492
3rd	21.7%	-8.5	-28%	-702
2nd	28.0%	-2.2	-7%	-182
Birmingham	30.2%			
1st	33.4%	3.2	11%	264
Best	58.3%	28.1	93%	2319

Current Quartile	2nd
Distance to next quartile	264 Packages
Distance to top quartile	264 Packages

Theme: Personalised Support

The percentage of people who receive Adult Social Care in their own home

AMBER

Change:

Static
(Amber) 0.1 pp

Last Month

68.9%

Recalculated:
68.6%

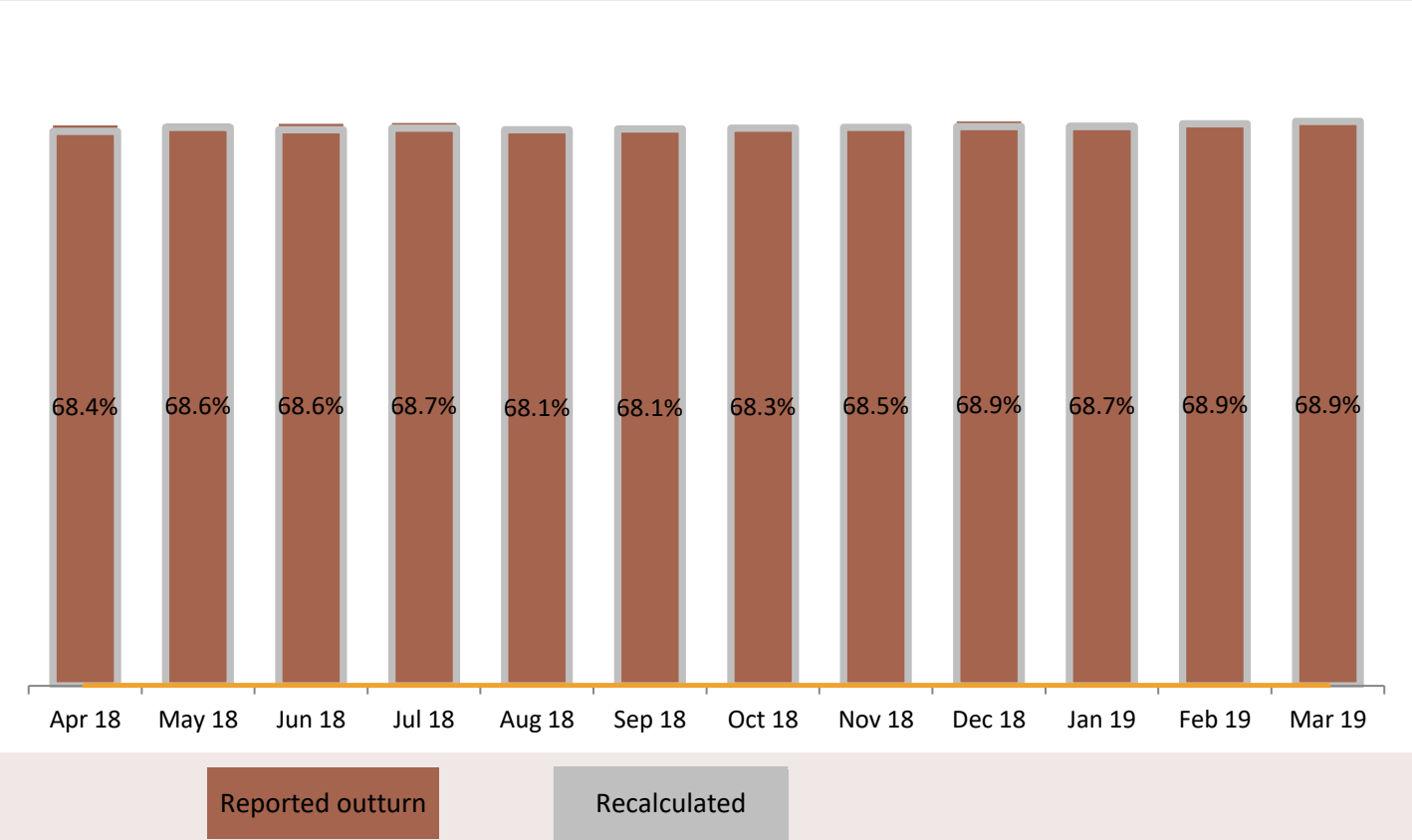
This Month

68.9%

Preferred

Travel:
Upwards

Source:
Carefirst via finance team. Snapshot proportion of people receiving long-term services who do not receive residential or nursing care



Commentary:

Across the course of this year, we have increased the proportion of the people who receive services from us in their own home by 0.5%. We would not expect this measure to change rapidly, because we have to consider the wishes and care needs of the people we support, and ensure that our decisions do not place them at risk, so we regard this as a good improvement.

In order to make this improvement, we have followed a variety of policies and initiatives which aim to support people to remain living in their communities for as long as possible. These include the Home First policy, which aims to prevent discharging people from hospital into a care home whenever we can avoid it, and as part of this policy, we are piloting an intensive home care service to assist people who would previously have required nursing home care to return to their own homes. Our occupational therapists actively support our social workers to ensure that we provide an appropriate level of care, and effectively use equipment and assistive technology to help people remain at home. We are in the process of adopting a new model for social work, Three Conversations, and we have been rolling it out to our teams over the course of this year. As a key part of this model, we aim to reconnect people with their local communities as a source of support, and this should delay or prevent them from needing to move permanently into a care home.

Measure Owner:
Pauline Mugridge

Responsible Officer:
Gian Saini

Frequently asked questions:

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[Next: Shared lives uptake >](#)

Theme: Personalised Support

The number of people who have Shared Lives

RED

Change:
Up
(Green) 1.3%

Last Month	This Month	Target
75	76	140
Recalculated: 75		(EoY 140)

Source:
Carefirst service agreements

Commentary:

We have made a small increase this month in the number of people who are living in a Shared Lives arrangement, which reflects the improvements we are making to our processes. We are currently in the process of matching another two people with Shared Lives carers.

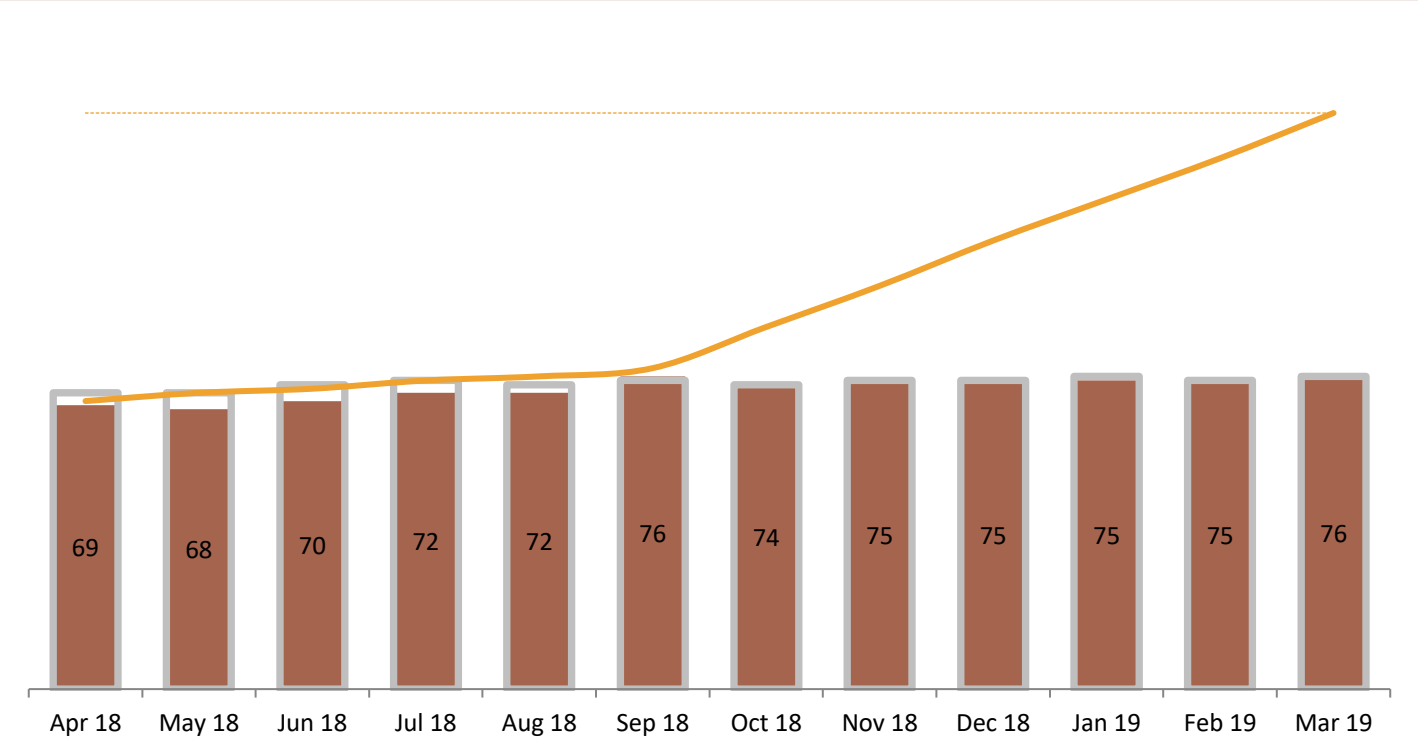
The Early Help and Prevention Project Board continues to oversee the improvement plan for Shared lives. Our proposal to use the tendering process so that other providers can carry out matching is on track.

An integral part of the development of our service is the recruitment of new carers, and at the time of writing, another 3 new carers are due to go to our recruitment panel for approval. To encourage recruitment, we proposed an incentive scheme for Shared Lives carers, and the project board has now formally signed this off. We also created a recruitment video in December for social media, and this continues to gain views.

We have also made progress in developing a “day opportunities” offer as part of Shared Lives, where we will match people with carers for support in the daytime only, rather than to live in their home, and we recognise this as key to the growth of Shared Lives as a service.

Measure Owner:
Linda Harper

Responsible Officer:
Sonia Mais-Rose



Reported outturn

Recalculated

Target
(EoY as dotted line)

Frequently asked questions:

[< Previous: Care in own home](#)

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[Next: Home visits after births >](#)

Theme: Prevention and Early Help

The percentage of births that receive a face-to-face new-born visit within 14 days

GREEN

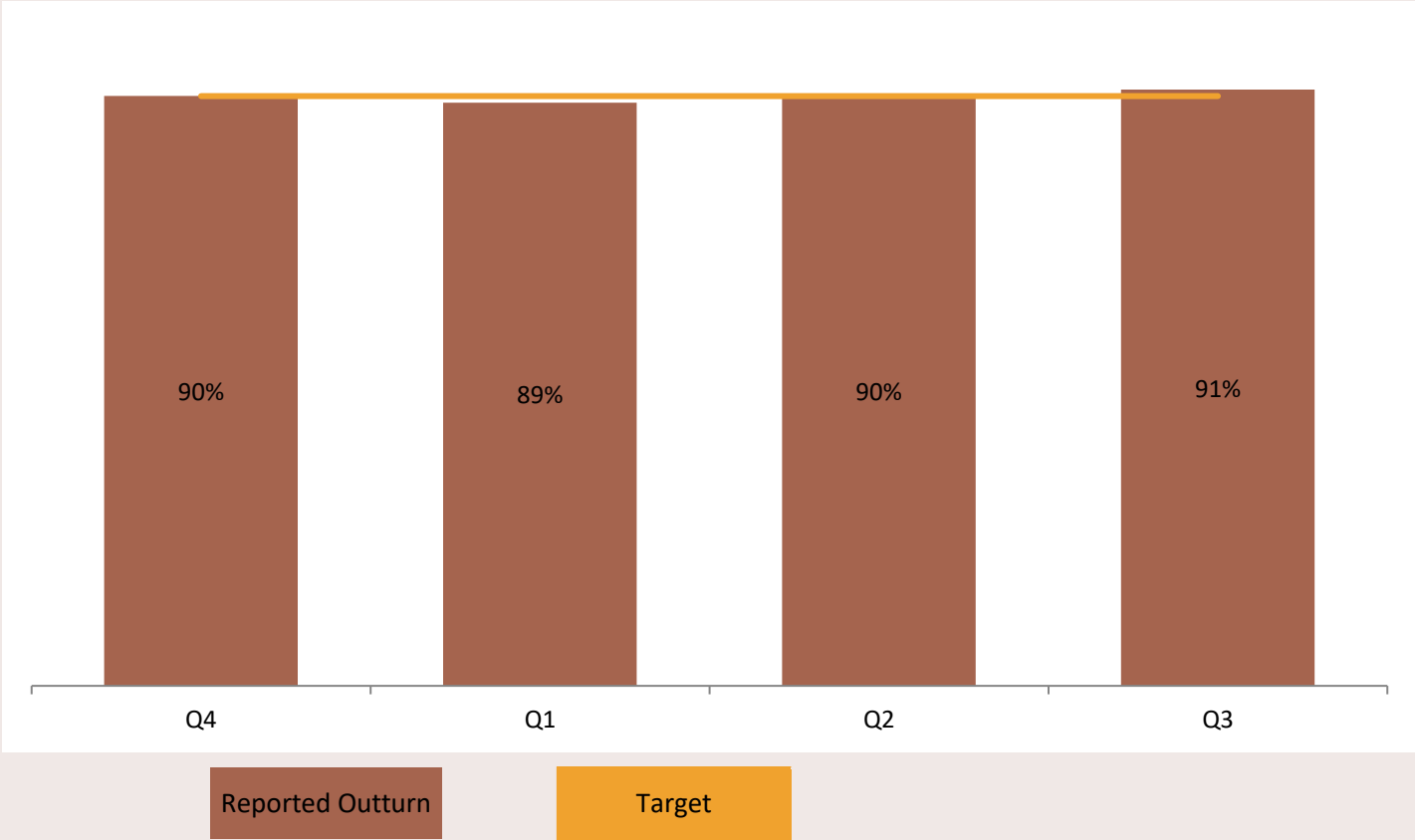
Change:
Up
(Green) 1 pp

Prev. Quarter	Latest Quarter	Target
90%	91%	90%

Source:
Public Health

Commentary:

Quarter 3 shows that the percentage of births that receive a new born face to face visit within 14 days of birth, has risen from 90% to 91% , exceeding the target of 90%.



Measure Owner:
Dennis Wilkes

Responsible Officer:
Fiona Grant

Frequently asked questions:

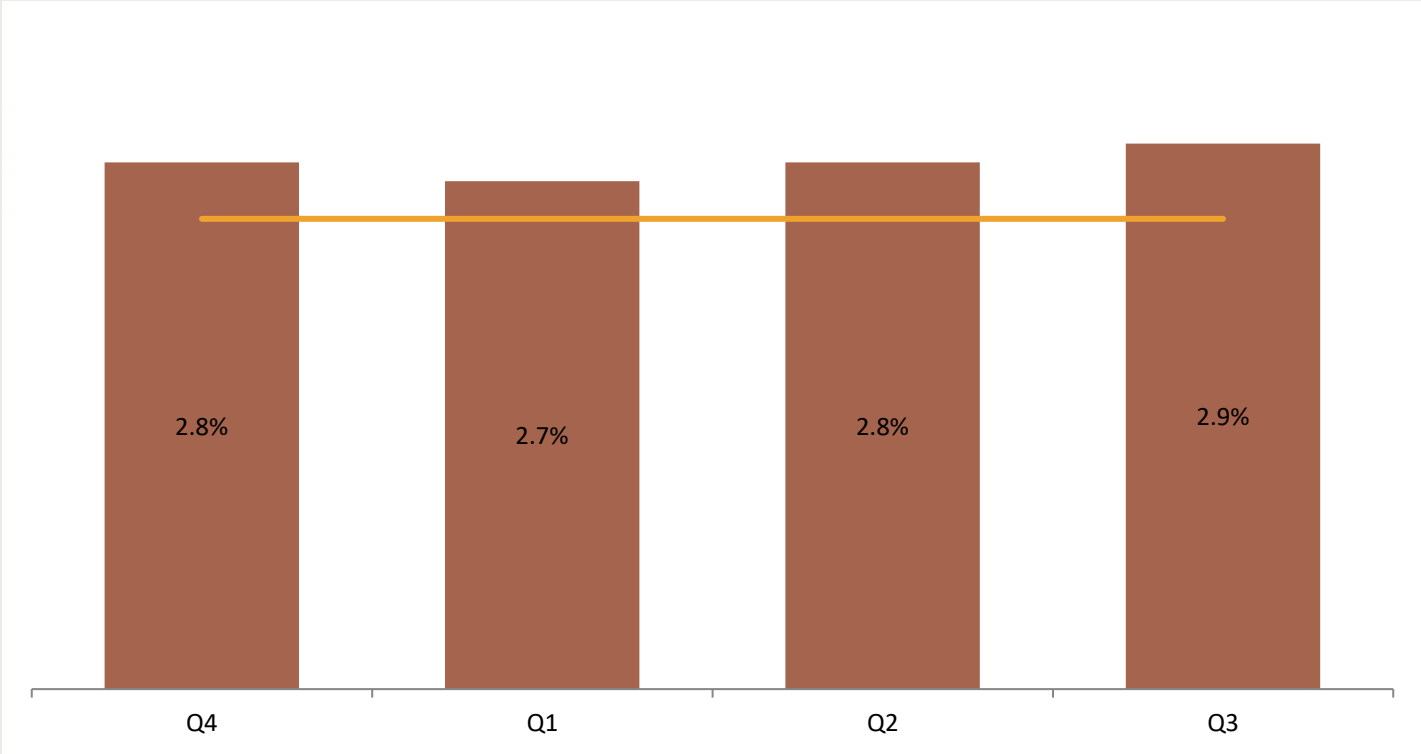
Theme: Prevention and Early Help
Proportion of eligible people receiving an NHS health check

GREEN

Change:
Up
(Green) 0.1 pp

Prev. Quarter	Latest Quarter	Target
2.8%	2.9%	2.5%

Source:
Public Health



Reported Outturn

Target

Commentary:

We have achieved over the target for the period April 2018 to December 2018. It is anticipated that the good performance will continue. This is a successful achievement as performance is currently being recorded manually due to the withdrawal of the IT Data Collection system as a result of GDPR. We are working with Birmingham and Solihull Clinical Commissioning Group and Solihull Council to establish a shared data system to monitor this outcome in future.

Measure Owner:
Dennis Wilkes

Responsible Officer:
Bhavna Taank

Frequently asked questions:

Theme: Prevention and Early Help

Rate of positive chlamydia screens (per 100,000 young people aged 15-24)

N/A

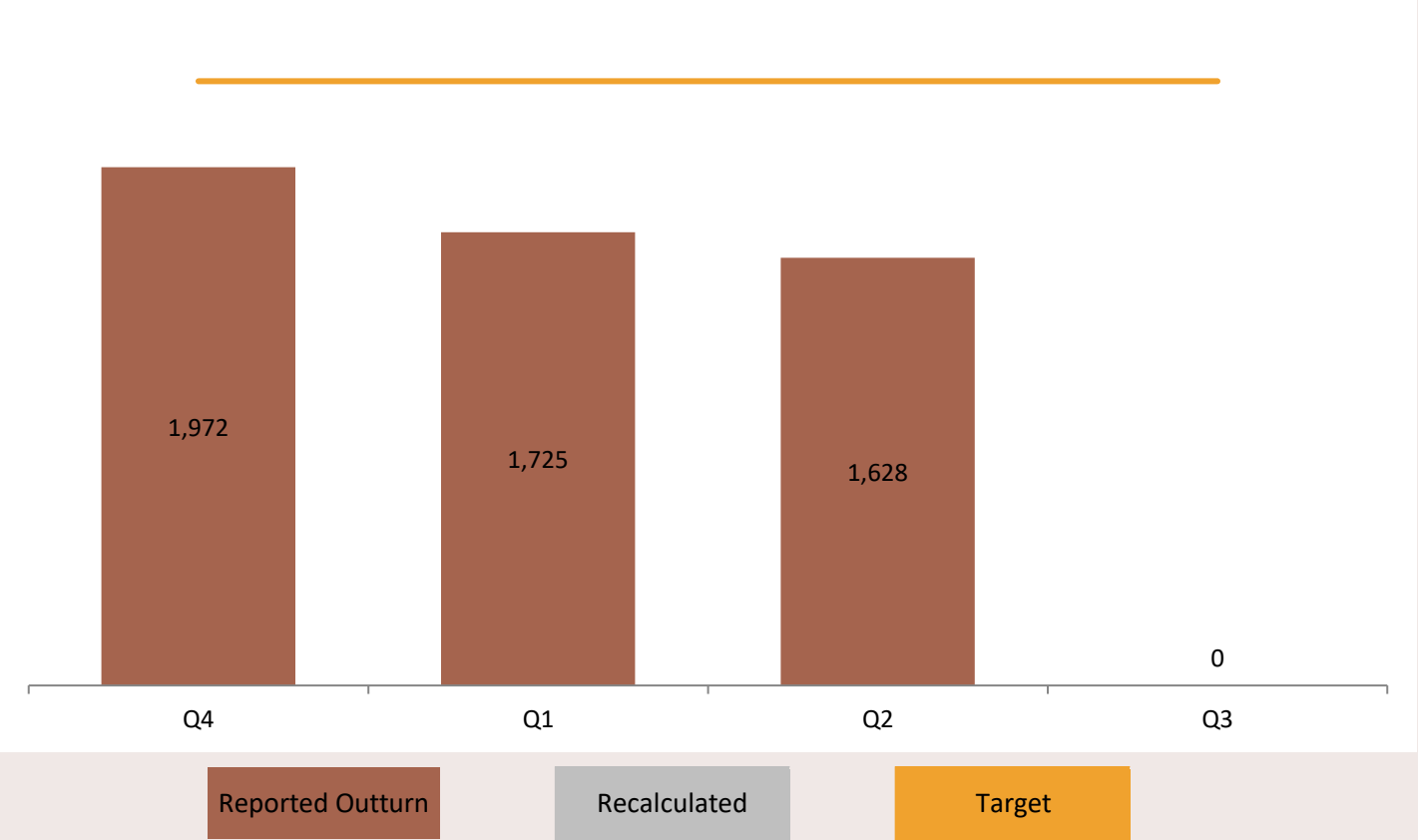
Change:

Prev. Quarter	Latest Quarter	Target
1628		2300
Recalculated: 0		

Source:
Public Health

Commentary:

The quarter 3 2018/19 result is due to be released for reporting by Public Health England in July 2019.



Measure Owner:
Max Vaughan / Dennis Wilkes

Responsible Officer:
Fharat Rehman

Frequently asked questions:

[< Previous: NHS Health Checks](#)

[Return to Scorecard](#)

[Next: Smoking cessation >](#)

Theme: Prevention and Early Help

Number of smoking quitters at 12 weeks

GREEN

Change:

Up
(Green) 11.4%

Prev. Quarter

201

Latest Quarter

224

Target

168

Source:

Public Health

Commentary:

We have achieved the target, however our performance is slightly lower than July 2018 to September 2018 period due to the temporary suspension of the offer of free e-cigarette starter packs and up to 12 weeks' free fluid. The performance is likely to remain stable moving forward and increase post April 2019 as e-Cigarettes will be re-introduced, as the evidence suggests this is as effective as other forms of nicotine replacement therapy, but at a reduced cost. Data from GP practices is currently being recorded manually due to the withdrawal of the IT Data Collection system as a result of GDPR. We are working with Birmingham and Solihull Clinical Commissioning Group and Solihull Council to establish a shared data system to monitor this outcome in future.

Measure Owner:

Dennis Wilkes

Responsible Officer:

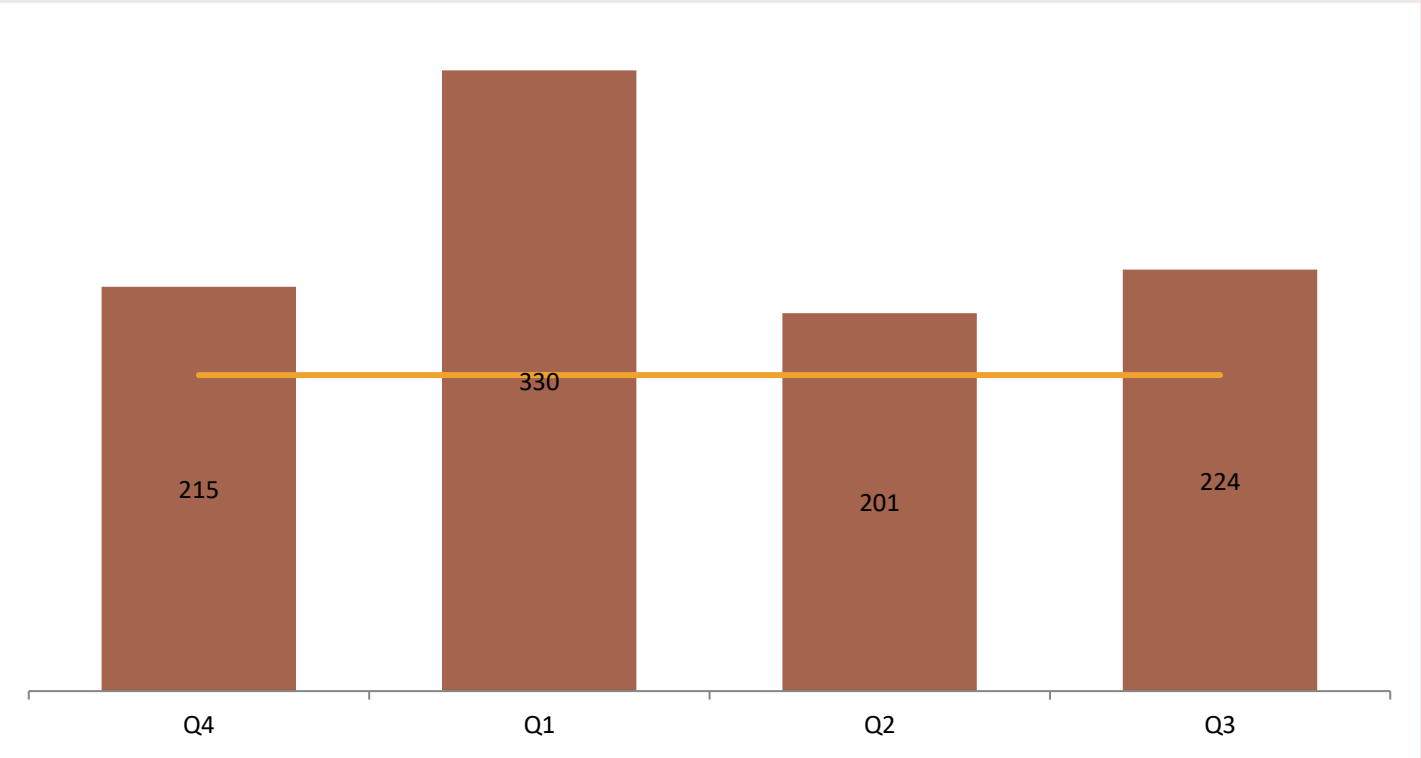
Bhavna Taank

Frequently asked questions:

[< Previous: Chlamydia screens](#)

[Return to Scorecard](#)

[Next: Opiate drug users employment >](#)



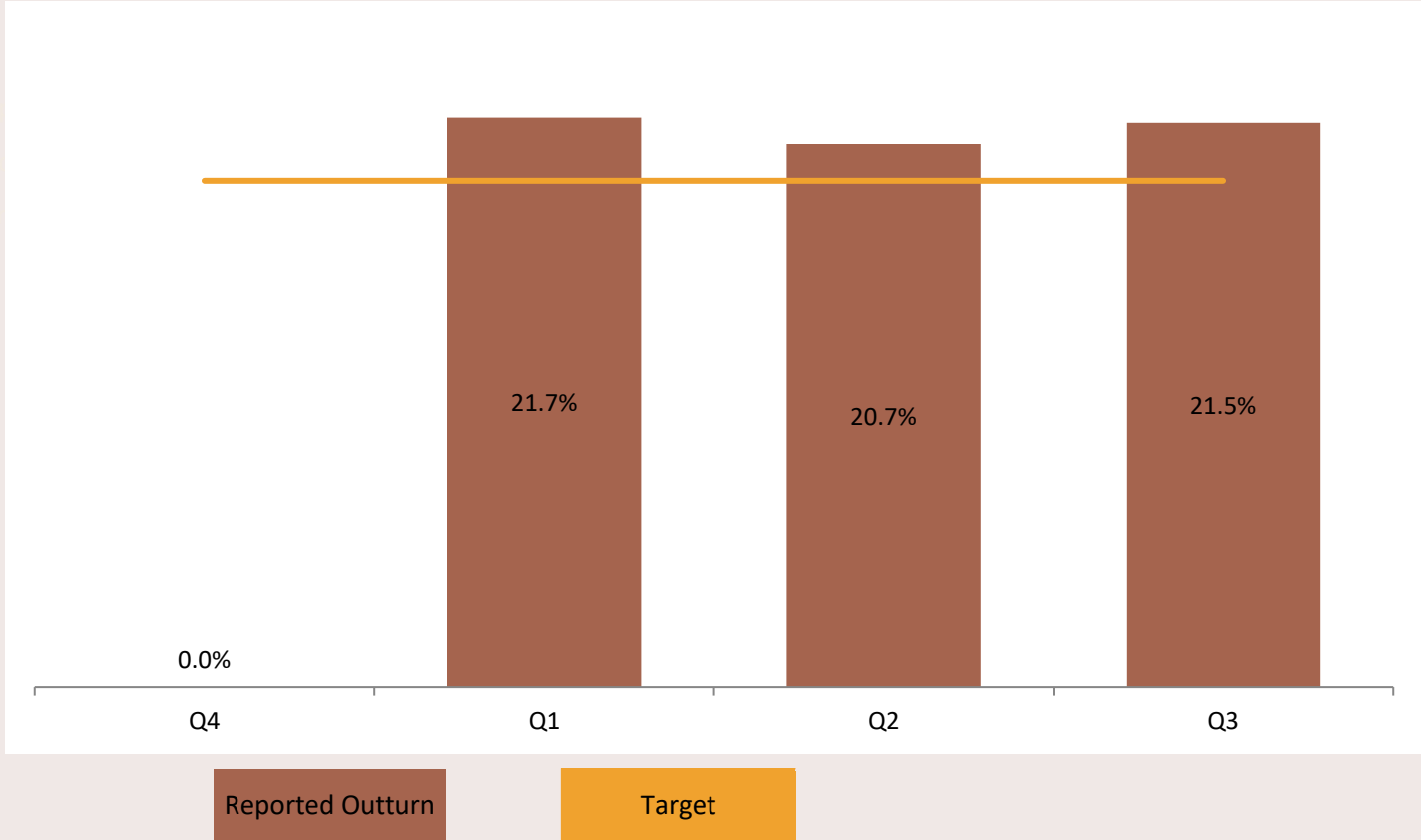
Theme: Prevention and Early Help
Percentage of opiate drug users who are in full time
employment for 10 working days following or upon discharge

GREEN

Change:
Up
(Green) 0.8 pp

Prev. Quarter	Latest Quarter	Target
20.7%	21.5%	19.3%

Source:
Public Health



Commentary:

For the period April – December 2018 the quarterly target of 19.3% for non-opiate drug users who are in full time employment for 10 working days following or upon discharge has consistently been achieved and exceeded. During the last rolling 12 month period a total of 232 Opiate users successfully completed drug treatment and 45 were in Employment 10 days or more based upon on their Exit Treatment Outcome Profile (TOP).

Measure Owner:
Max Vaughan / Dennis Wilkes

Responsible Officer:
Karl Beese

Frequently asked questions:

This measure was previously reported in combination with non-opiate drug users. However this was resulting in misleading performance data, and was not in line with national reporting and monitoring of the contract.

[< Previous: Smoking cessation](#)

[Return to Scorecard](#)

[Next: Other drug users employment >](#)

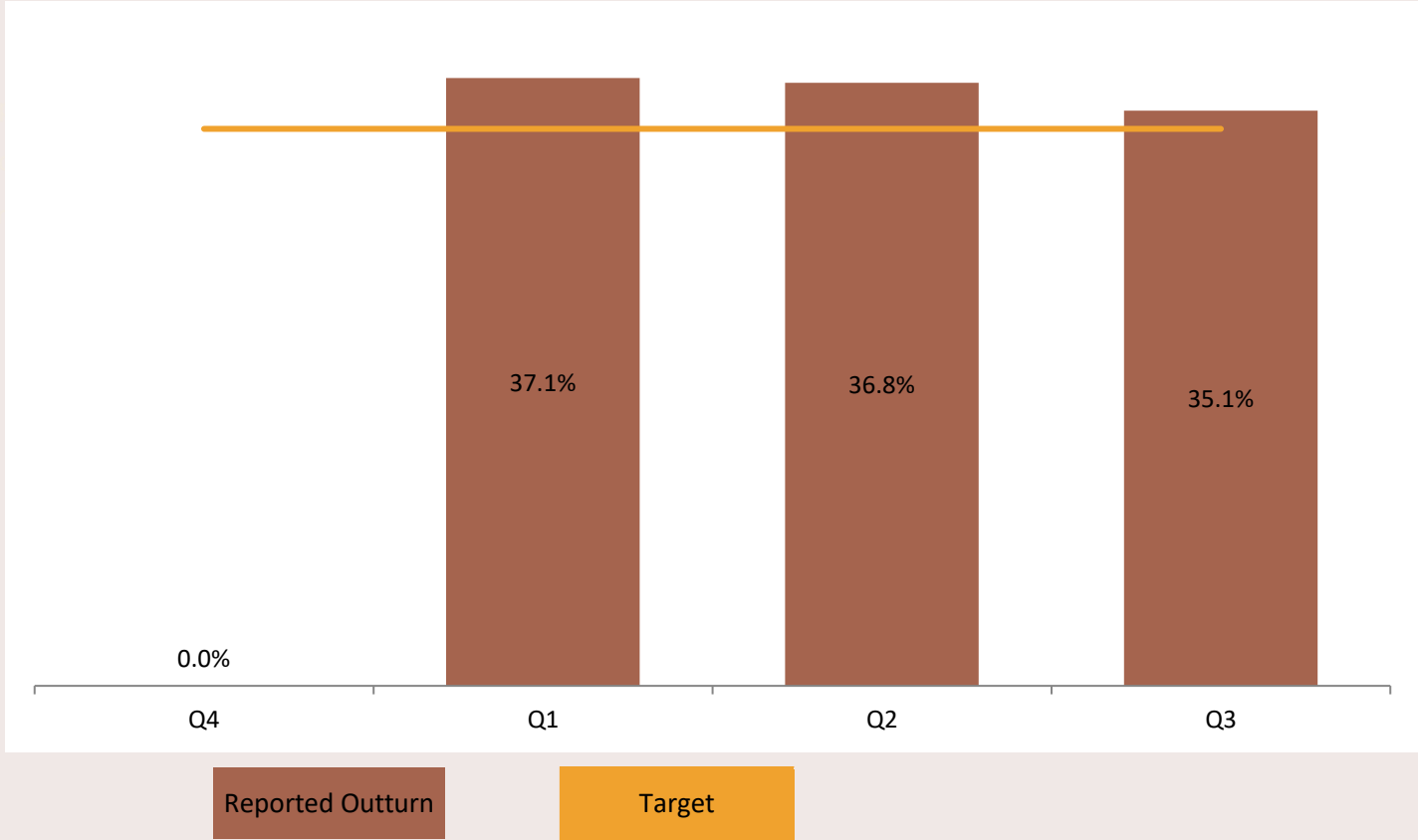
Theme: Prevention and Early Help
Percentage of non-opiate drug users who are in full time employment for 10 working days following or upon discharge

GREEN

Change:
Down
(Red) 1.7 pp

Prev. Quarter	Latest Quarter	Target
36.8%	35.1%	34%

Source:
Public Health



Commentary:

For the period April – December 2018 the quarterly target of 34% for non-opiate drug users who are in full time employment for 10 working days following or upon discharge has consistently been achieved and exceeded. During the last rolling 12 month period a total of 219 Non-Opiate users successfully completed drug treatment of which 81 were in Employment 10 days or more based upon on their Exit Treatment Outcome Profile (TOP).

Measure Owner:
Max Vaughan / Dennis Wilkes

Responsible Officer:
Karl Beese

Frequently asked questions:

This measure was previously reported in combination with opiate drug users. However this was resulting in misleading performance data, and was not in line with national reporting and monitoring of the contract.

[< Previous: Opiate drug users employment](#)

[Return to Scorecard](#)

[Next: Under 5s wellbeing service >](#)

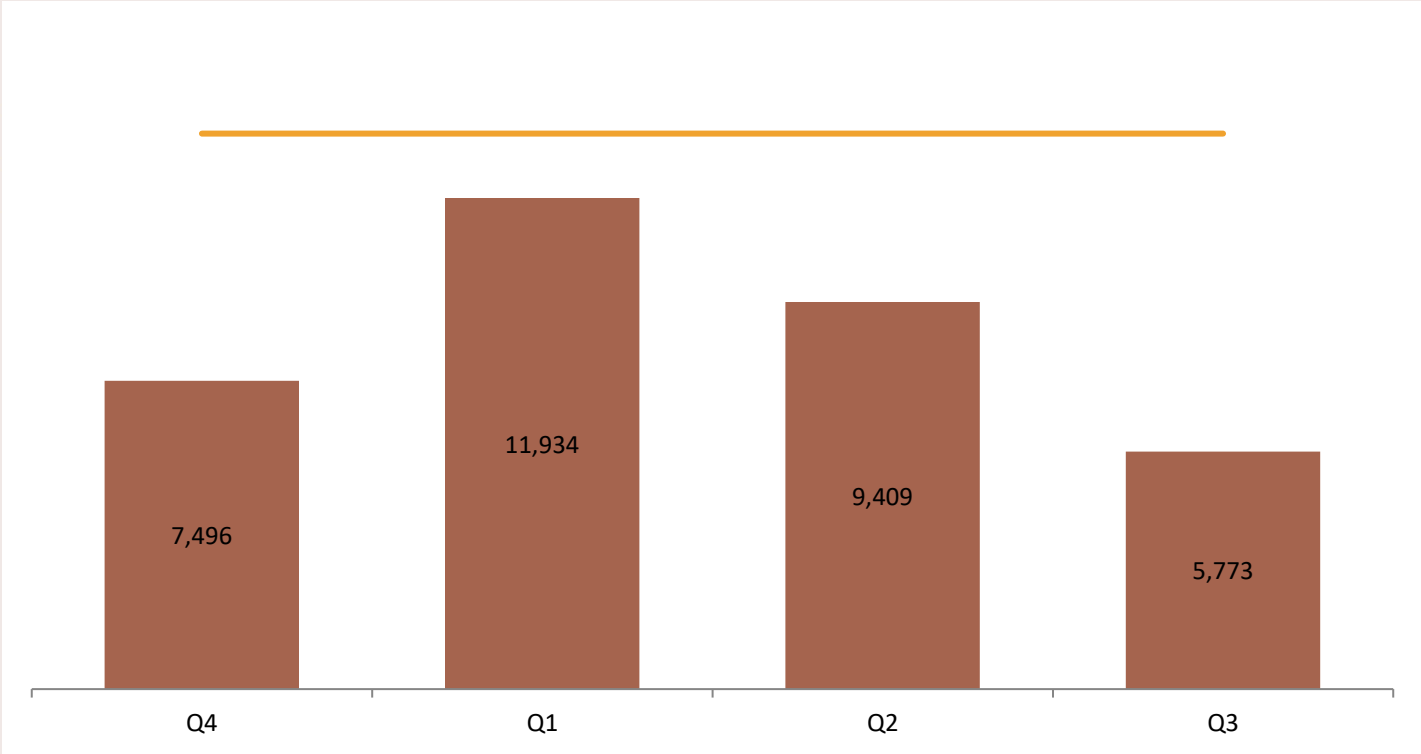
Theme: Prevention and Early Help
Children under 5 attending wellbeing service

RED

Change:
Down
(Red) 38.6%

Prev. Quarter	Latest Quarter	Target
9409	5773	13500

Source:
Public Health



Reported Outturn

Target

Commentary:

Dialogue is ongoing with the Wellbeing Service to address the continual under performance of this indicator. This includes reviewing the recording systems to ensure that all Under 5 attendance data is being captured, what are the mitigations for the target not being achieved, is their specific targeted work being undertaken to specifically target this group and is the target realistic given the fact that it has not been achieved for a number of quarters and is the indicator still relevant or do we move towards an outcome driven target for Under 5's.

Measure Owner:
Max Vaughan / Dennis Wilkes

Responsible Officer:
Karl Beese

Frequently asked questions:

[< Previous: Other drug users employment](#)

[Return to Scorecard](#)

[Next: Over 70s wellbeing service >](#)

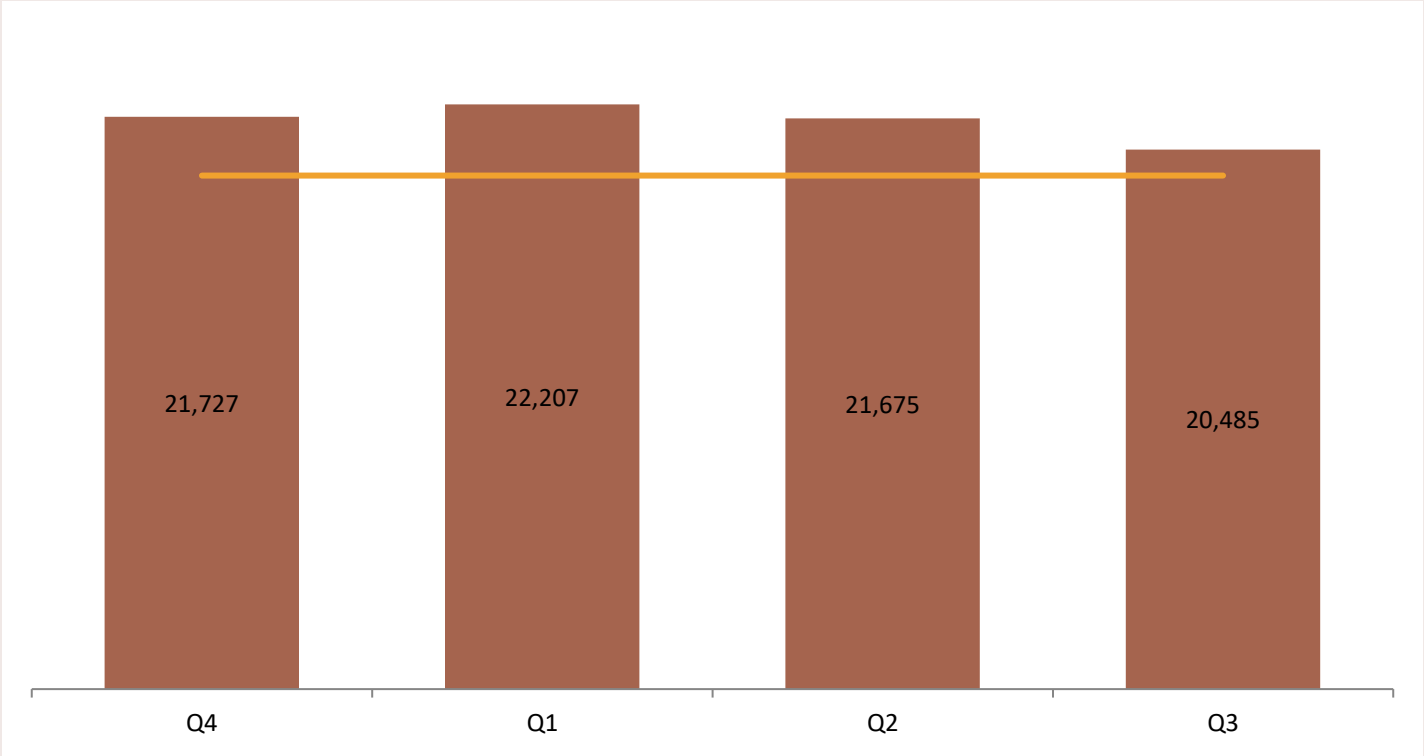
Theme: Prevention and Early Help
Adults over 70 attending wellbeing service

GREEN

Change:
Down
(Red) 5.5%

Prev. Quarter	Latest Quarter	Target
21675	20485	19500

Source:
Public Health



Reported Outturn	Target
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Commentary:
This target continues to be achieved and in as with Under 5’s attendance dialogue is ongoing with the Wellbeing Service in order to review if the indicator is relevant, do we change it to include over 60’s, do we move towards an outcome driven target as opposed to an output target.

Measure Owner: Max Vaughan / Dennis Wilkes	Responsible Officer: Karl Beese
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Frequently asked questions:

Theme: Prevention and Early Help

Number of completed safeguarding enquiries which involved concerns about domestic abuse

GREEN

Change:

Down
(Red) 27.3%

Last Month

11

Recalculated:
16

This Month

8

Target

N/A

Source:

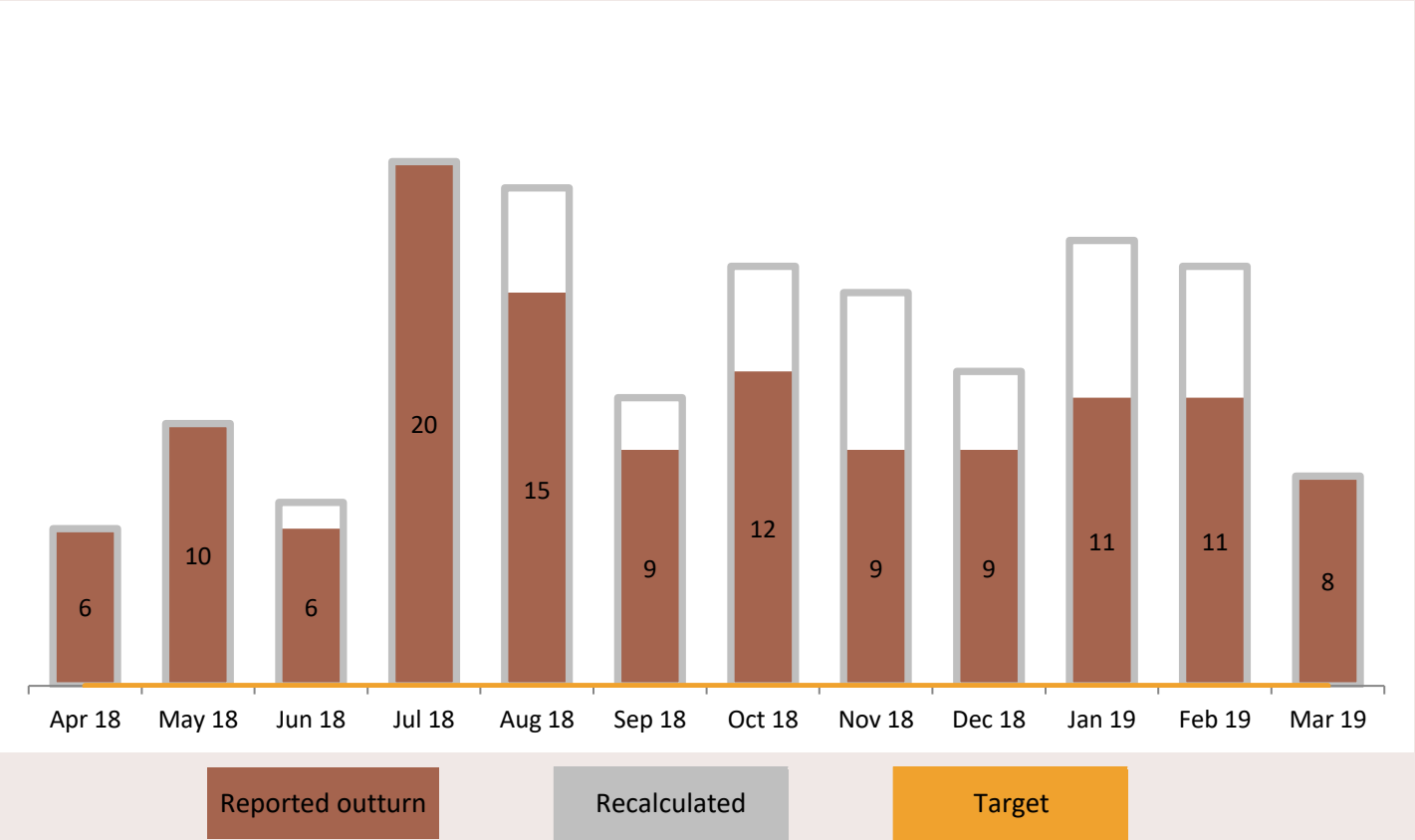
Carefirst

Commentary:

124 Safeguarding Enquiries were completed in March, of which 8 involved allegations of domestic abuse - 6.5%
In the last 12 months there have been 157 completed enquiries relating to this. Of these 92% achieved their expressed outcomes, 92% felt that they were involved, 90% felt that they had been listened to, 89% felt we had acted on their wishes, 82% felt safer and 81% felt happier as a result of our intervention.
The results of this measure have been quite variable, and don't indicate a pattern or trend, even when compared to the previous year's data. Our response to safeguarding concerns involving domestic abuse is led by demand, and since only people with social care and support needs are covered by safeguarding enquiries under section 42 of the Care Act 2014, numbers are small, and not a reflection of the levels of domestic abuse in the general population.

Measure Owner:
David Gray

Responsible Officer:



Frequently asked questions:

[< Previous: Over 70s wellbeing service](#)

[Return to Scorecard](#)

[Next: DV safeguarding proportion >](#)

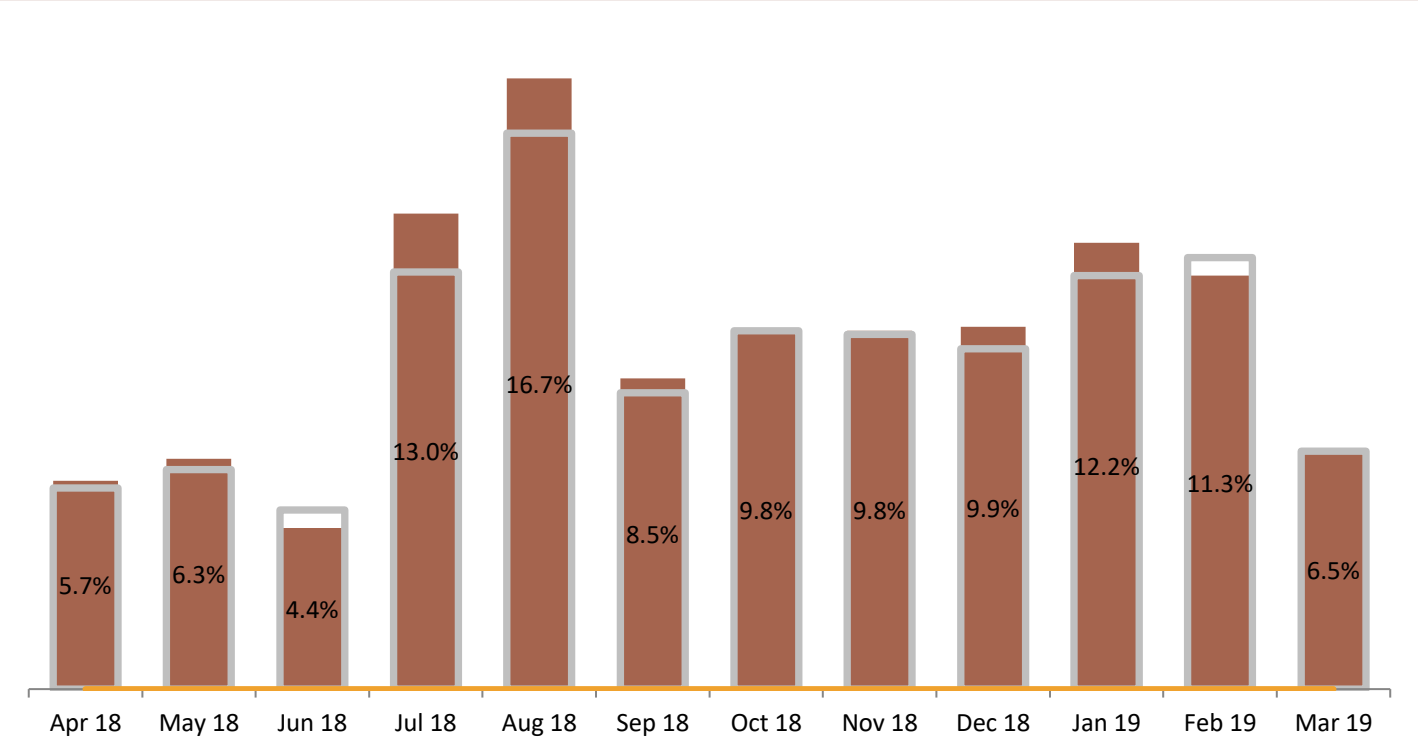
Theme: Prevention and Early Help
Percentage of completed safeguarding enquiries which involved concerns about domestic abuse

GREEN

Change:
Down
(Red) 4.9 pp

Last Month	This Month	Target
11.3%	6.5%	N/A
Recalculated: 11.8%		

Source:
Carefirst



Reported outturn Recalculated Target

Frequently asked questions:

Commentary:

124 Safeguarding Enquiries were completed in March, of which 8 involved allegations of domestic abuse - 6.5%

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The proportion for the whole year was 9.2%

Measure Owner: David Gray
Responsible Officer:

Theme: Prevention and Early Help

Fraction of mortality attributable to particulate air pollution

N/A

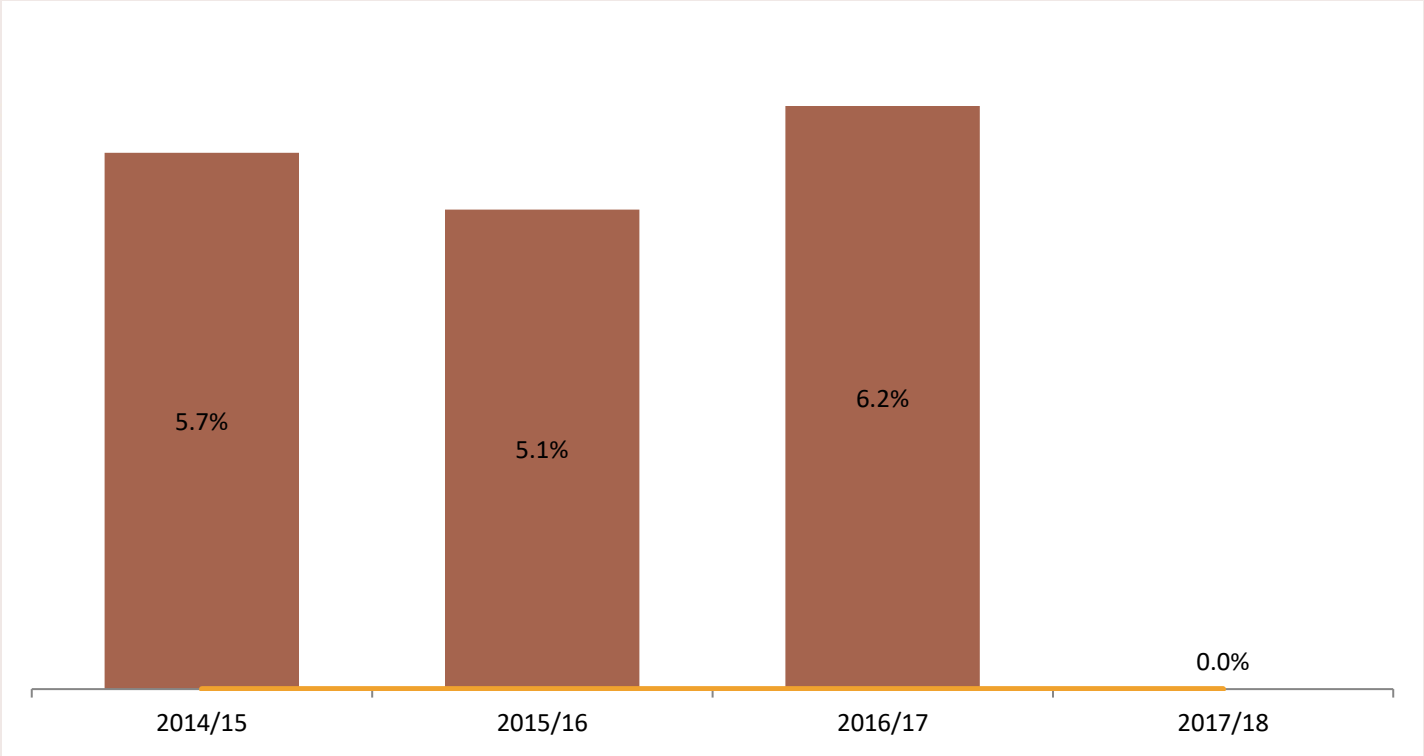
Change:

Prev. Quarter	Latest Quarter	Preferred
6.2%		Travel: Downwards

Source:
Public Health

Commentary:

2017/18 data expected in July 2019



Reported Outturn

Measure Owner:
Duncan Vernon

Responsible Officer:
Wayne Harrison

Frequently asked questions:

Data available annually

[< Previous: DV safeguarding proportion](#)

[Return to Scorecard](#)

[Next: Obesity in reception >](#)

Theme: Prevention and Early Help

The percentage of children classed as overweight or obese at reception

GREEN

Change:
Down
(Green) 1.1 pp

Prev. Quarter	Latest Quarter	Preferred
24.7%	23.6%	Travel: Downwards

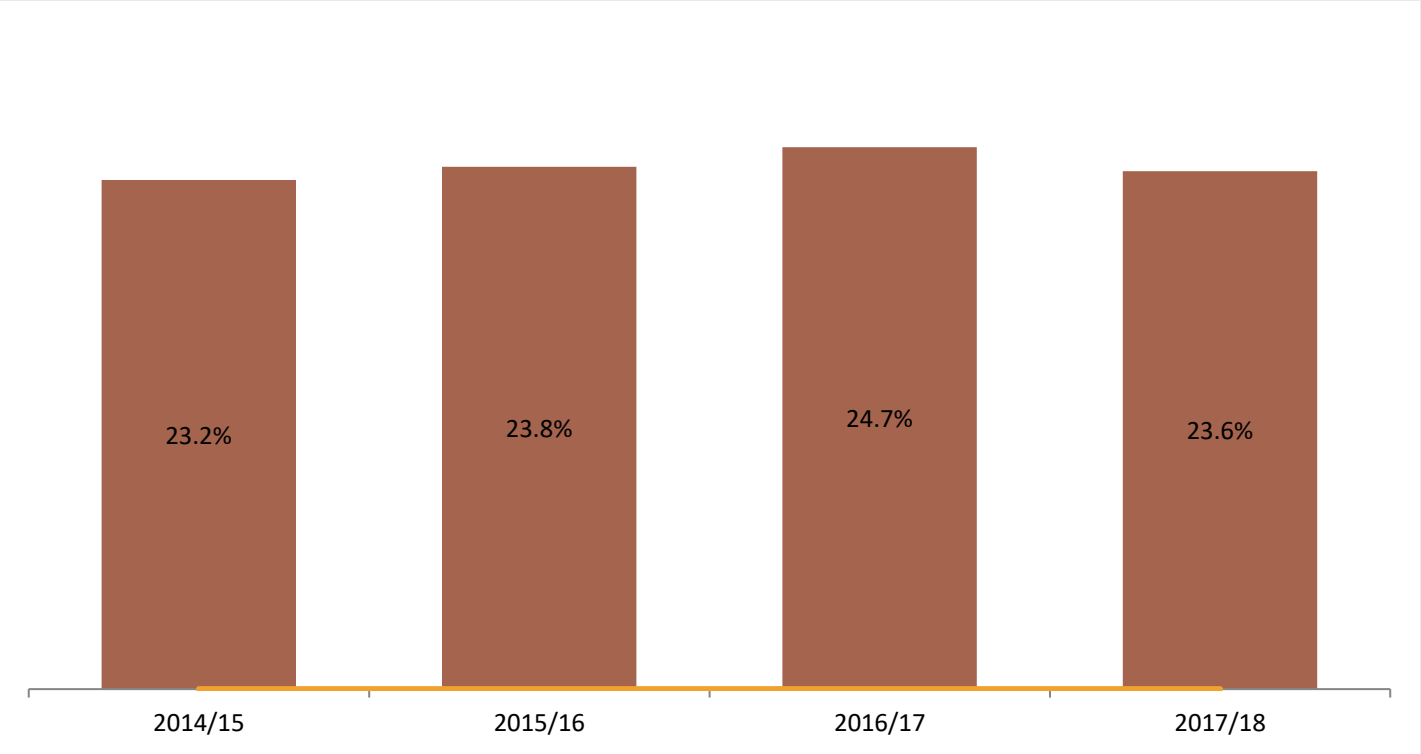
Source:
Public Health

Commentary:

2018/19 data expected in November 2019

Measure Owner:
Dennis Wilkes

Responsible Officer:
Fiona Grant



Reported Outturn

Frequently asked questions:

Data available annually

Theme: Prevention and Early Help

The percentage of children classed as overweight or obese in Year 6

AMBER

Change:
Up
(Red) 0.4 pp

Prev. Quarter	Latest Quarter	Preferred
40.1%	40.5%	Travel: Downwards

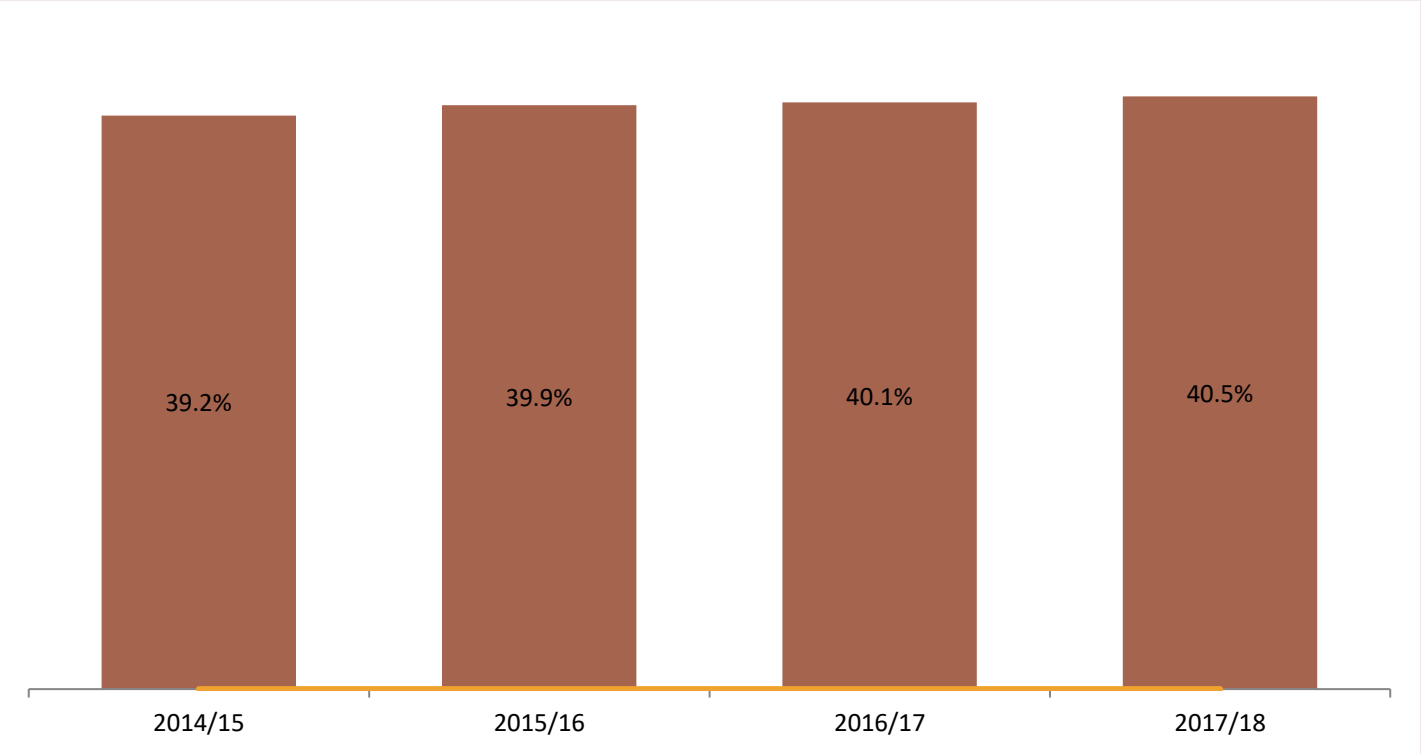
Source:
Public Health

Commentary:

2018/19 data expected in November 2019

Measure Owner:
Dennis Wilkes

Responsible Officer:
Fiona Grant



Reported Outturn

Frequently asked questions:

Data available annually

Theme: Community Assets

The percentage of service users aged 18-64 with learning disabilities in employment

RED

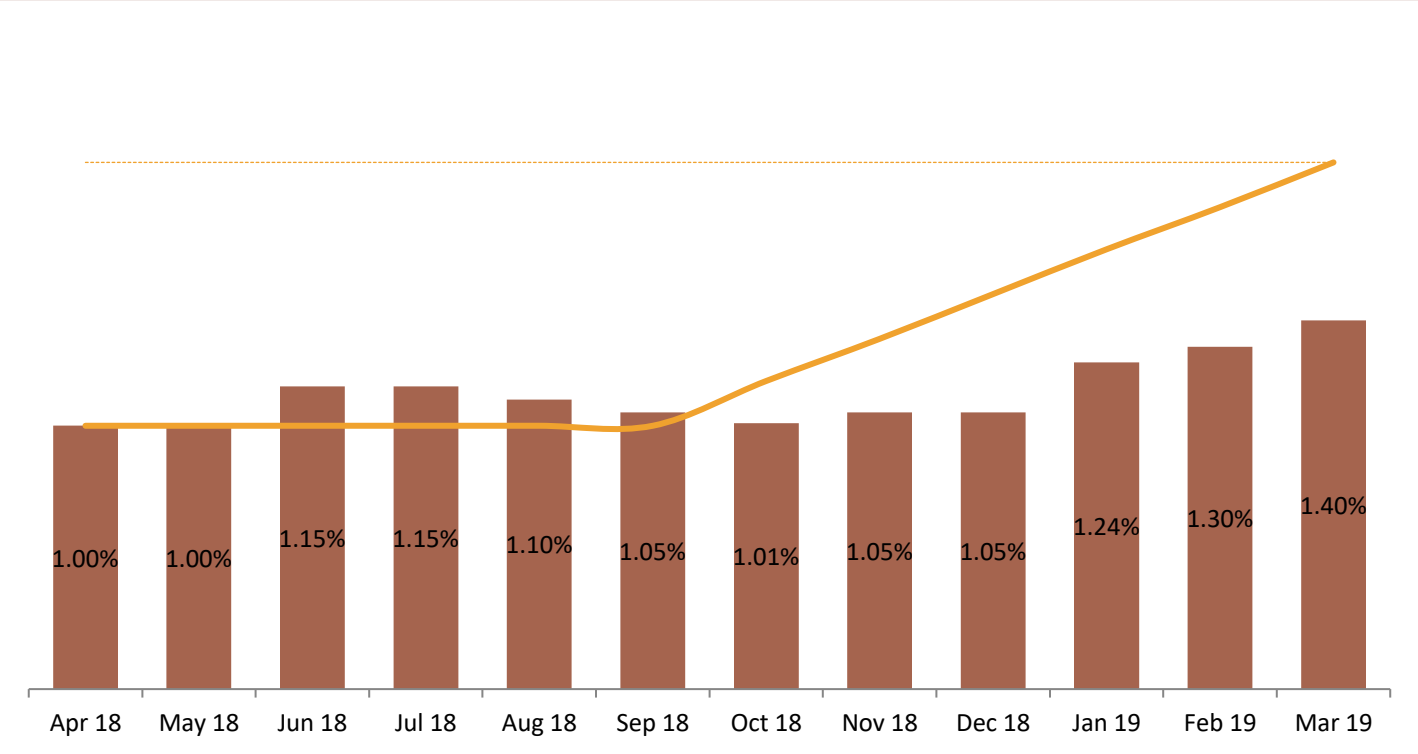
Change:

Up
(Green) 0.1 pp

Last Month	This Month	Target
1.3%	1.4%	2% (EoY 2%)

Source:

Carefirst classifications



Reported outturn

Target
(EoY as dotted line)

Frequently asked questions:

Commentary:

Our performance against this measure has improved for the third month running, although we recognise that it is less than the increase required to meet the target. We have a specific action plan aimed at supporting people with Learning Disabilities into employment, and the Readiness and Delivery Project continues to meet regularly to address the problems around this measure. We have requested permission to recruit a lead person to support improvements to our performance, however we are waiting for approval.

As part of our link with the Pure Project (Placing vulnerable Urban Residents into Employment and training), they have shared the details of employers who have made a commitment to support vulnerable adults into employment. We will embed the use of this information as part of the three conversations model of social work to connect people with these opportunities. Day centre staff are supporting this by identifying people who attend the centres who would like to be employed. We expect that this will result in a gradual improvement over time.

We are also encouraging social work staff to ensure that our recording of this is correct and up to date to address any potential under-recording, and we are in the process of examining more streamlined recording processes.

Measure Owner:

Linda Harper

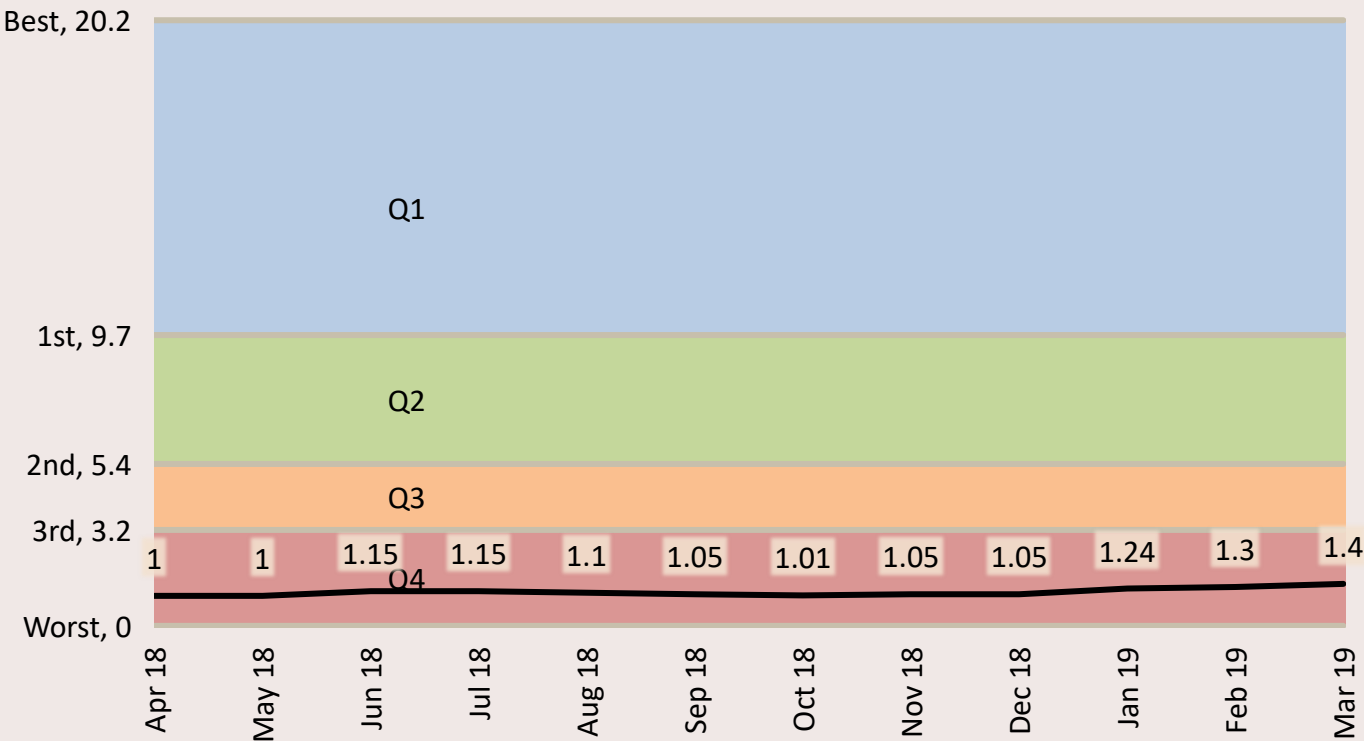
Responsible Officer:

Sonia Mais-Rose

Theme: Community Assets

The percentage of service users aged 18-64 with learning disabilities in employment

Performance against national quartiles



Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		People Difference
		Figure	%	
Worst	0.00%	-1.40	-100%	-29
Birmingham	1.40%			
3rd	3.20%	1.80	128%	37
2nd	5.40%	4.00	285%	82
1st	9.70%	8.30	592%	170
Best	20.20%	18.80	1340%	386

Current Quartile	4th
Distance to next quartile	37 People
Distance to top quartile	170 People

Theme: Community Assets

The percentage of adults in contact with secondary mental health services in employment

RED

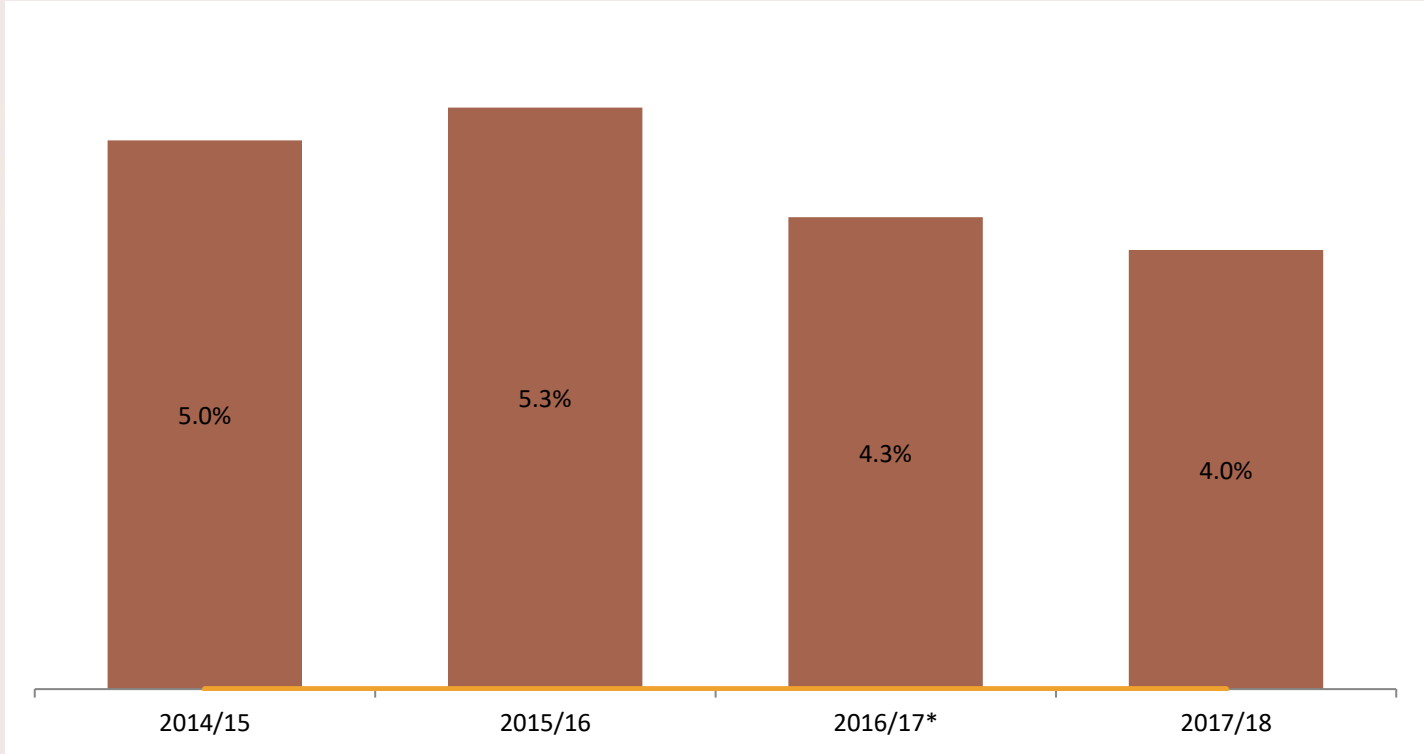
Change:

Down (Red) 0.3 pp

Prev. Quarter	Latest Quarter	Preferred
4.3%	4%	Travel: Upwards

Source:

NHS Digital



Reported Outturn

Commentary:

2018/19 Data due in November

Measure Owner:	Responsible Officer:
Linda Harper	Linda Harper

Frequently asked questions:

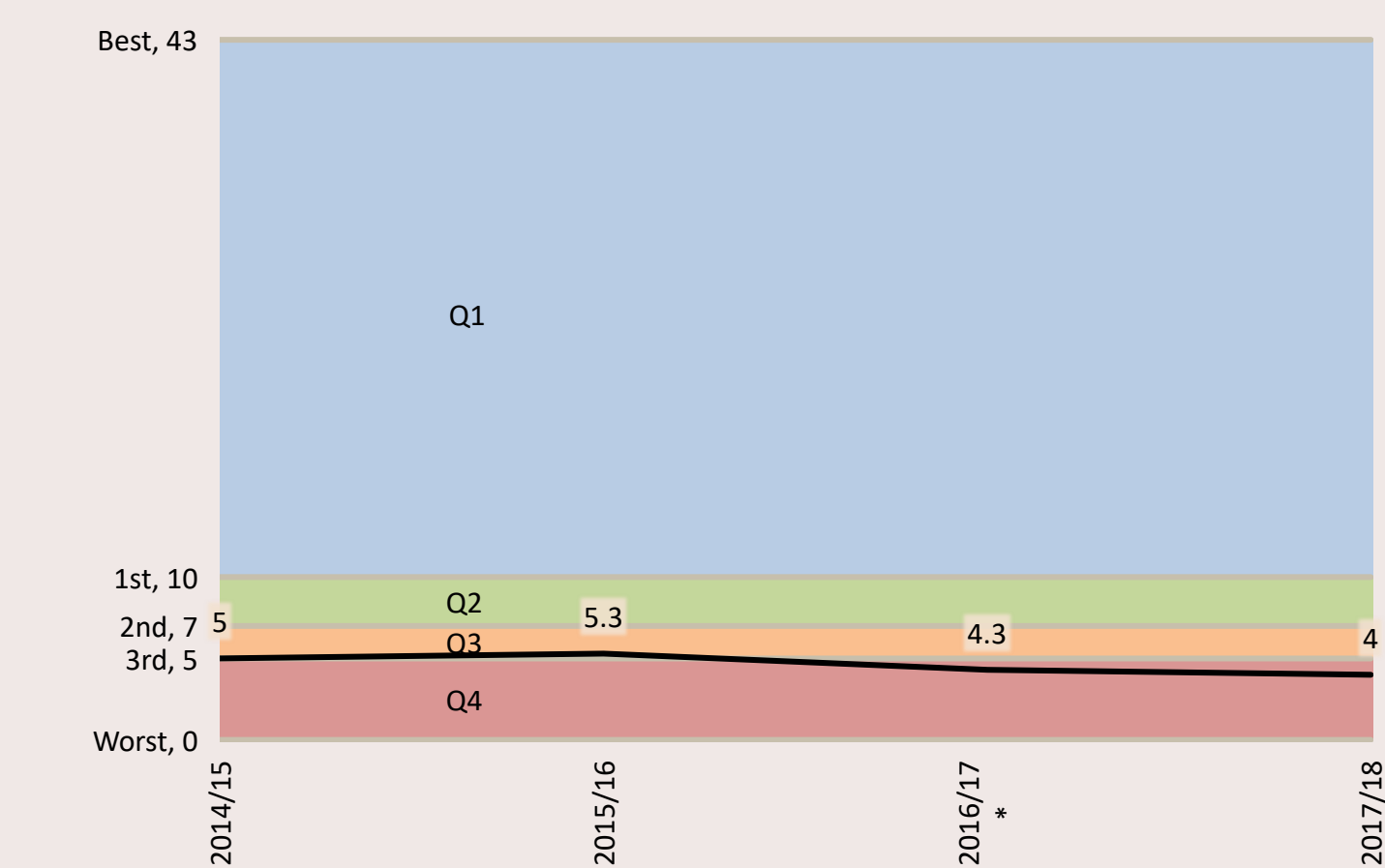
This is issued annually as part of the Ascof set of measures.

*Please note that due to national data quality issues, NHS Digital did not release this as an official Ascof measure for this year, and this figure should be viewed as a guide only.

Theme: Community Assets

The percentage of adults in contact with secondary mental health services in employment

Performance against national quartiles



This is issued annually as part of the Ascof set of measures.
*This is external data, and no numerator or denominator were given, so it is not possible to calculate the difference in terms of individuals in employment.

Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		People* Difference
		Figure	%	
Worst	0.0%	-4.0	-100%	
Birmingham	4.0%			
3rd	5.0%	1.0	25%	
2nd	7.0%	3.0	75%	
1st	10.0%	6.0	150%	
Best	43.0%	39.0	975%	

Current Quartile	4th
Distance to next quartile	
Distance to top quartile	

Theme: Community Assets

The proportion of people who use services who reported that they had as much social contact as they like

GREEN

Change:
Up
(Green) 9.2 pp

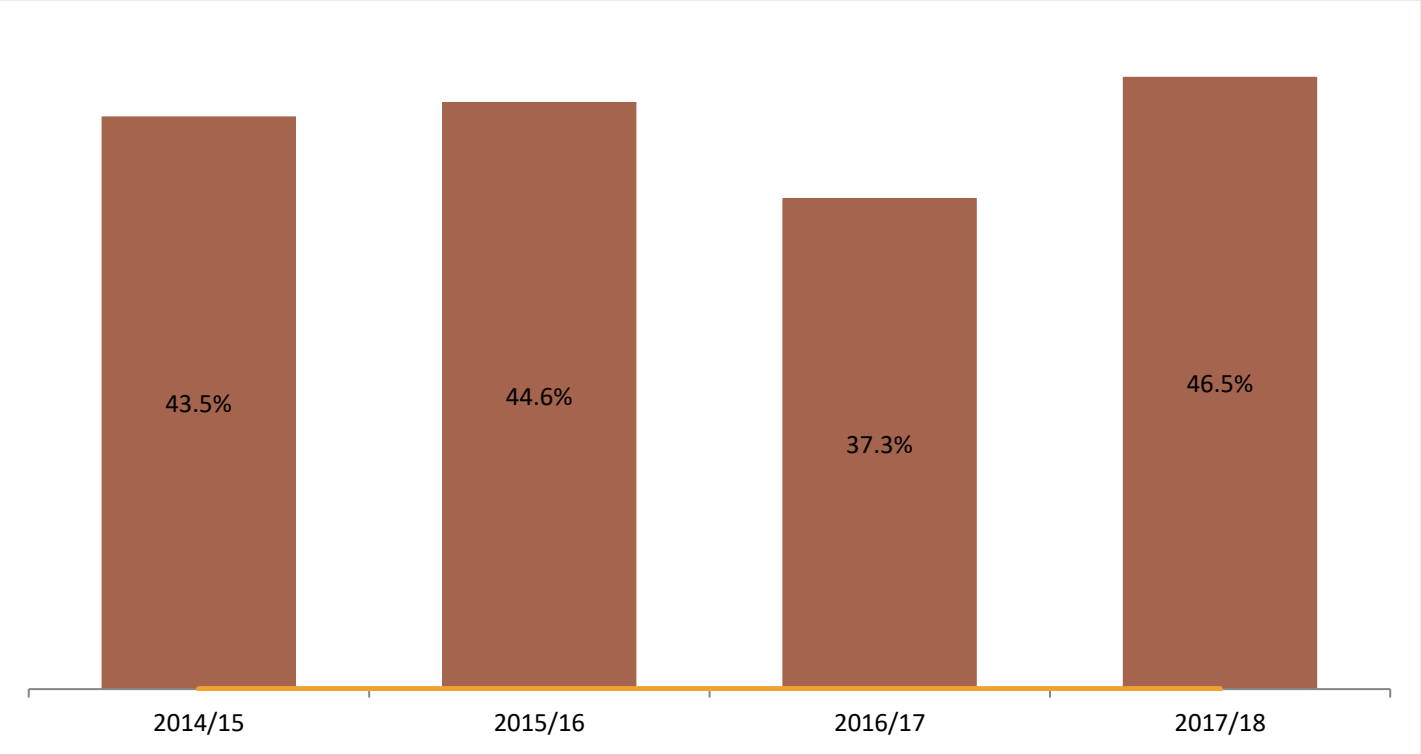
Prev. Quarter	Latest Quarter	Preferred
37.3%	46.5%	Travel: Upwards

Source:
NHS Digital

Commentary:

2018/19 data due in November

Measure Owner: Responsible Officer:



Reported Outturn

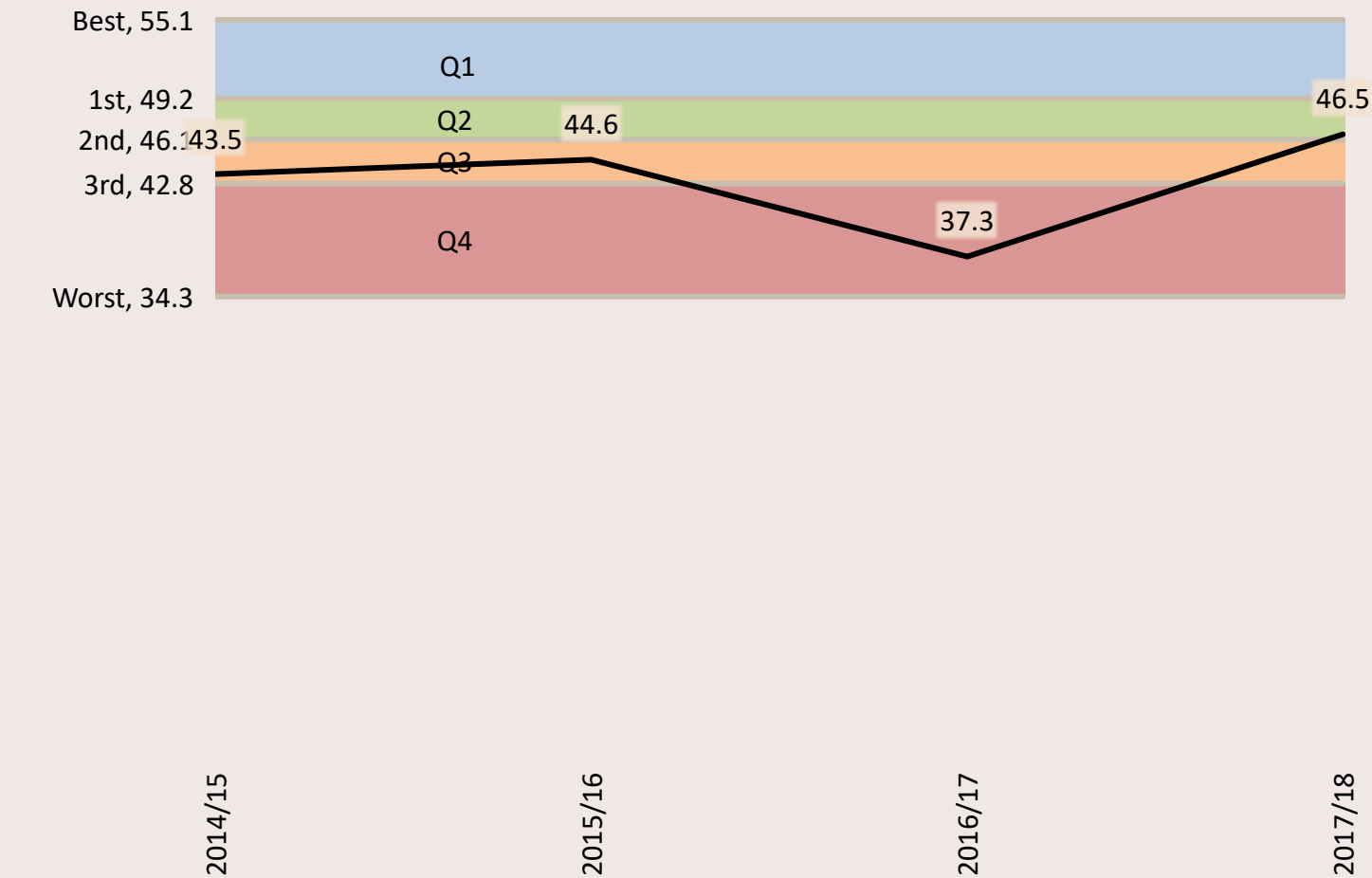
Frequently asked questions:

This is issued annually as part of the Ascof set of measures

Theme: Community Assets

The proportion of people who use services who reported that they had as much social contact as they like

Performance against national quartiles



This is issued annually as part of the Ascof set of measures

Benchmarking data is taken from 2017/18 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Respondents Difference
		Figure	%	
Worst	34.3%	-12.2	-26%	-53
3rd	42.8%	-3.7	-8%	-16
2nd	46.1%	-0.4	-1%	-2
Birmingham	46.5%			
1st	49.2%	2.7	6%	12
Best	55.1%	8.6	18%	37

Current Quartile	2nd
Distance to next quartile	12 Respondents
Distance to top quartile	12 Respondents

Theme: Community Assets

The proportion of carers who reported that they had as much social contact as they like

N/A

Change:

Prev. Quarter	Latest Quarter	Preferred
28.3%		Travel: Upwards

Source:
NHS Digital

Commentary:

2018/19 data due in November

Measure Owner: Pauline Mugridge	Responsible Officer: Fiona Mould / Austin Rodriguez
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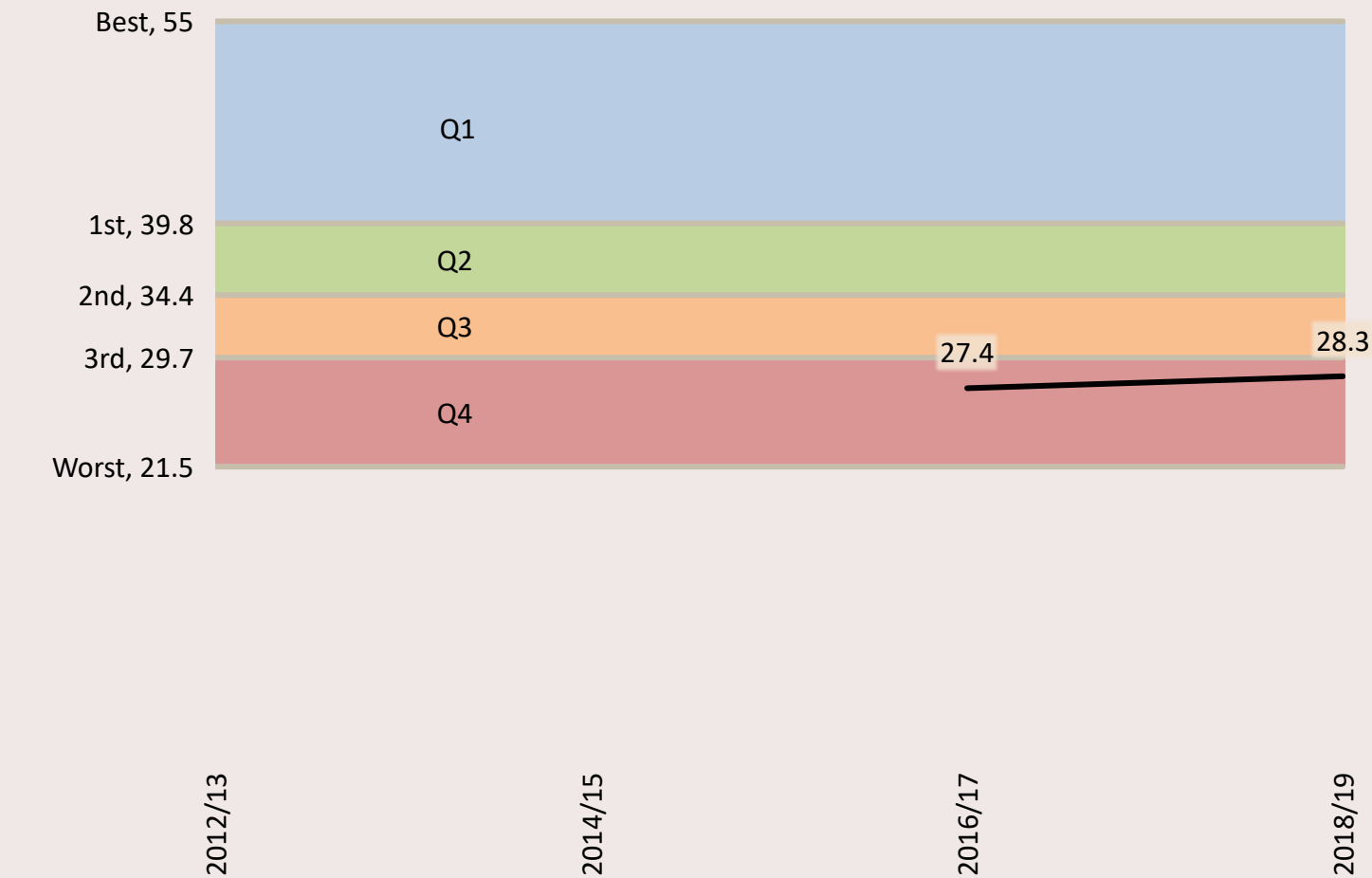
Frequently asked questions:

This is issued annually as part of the Ascof set of measures

Theme: Community Assets

The proportion of carers who reported that they had as much social contact as they like

Performance against national quartiles



This is issued annually as part of the Ascof set of measures

Benchmarking data is taken from 2016/17 Ascof
This benchmarking is against historical results- current performance by other local authorities may differ from this.

Quartile	Score	Difference		Respondents Difference
		Figure	%	
Worst	21.5%	-6.8	-24%	-24
Birmingham	28.3%			
3rd	29.7%	1.4	5%	5
2nd	34.4%	6.1	22%	21
1st	39.8%	11.5	41%	40
Best	55.0%	26.7	94%	93

Current Quartile	4th
Distance to next quartile	5 Respondents
Distance to top quartile	40 Respondents