Briefing note to: Health & Social Care Overview & Scrutiny Committee

Subject: 2019/20 Financial Outturn - Adults

# 1. Purpose of Note

1.1 To provide additional information to The Health and Social Care Overview and Scrutiny Committee to explain the reasons for the 2019/20 Adult Packages of Care underspend in more detail to assure members that the underspend is not as a result of displacement activity.

#### 2. 2019/20 Packages of Care Outturn

2.1 The overall outturn position against Packages of Care in 2019/20 was an underspend of £9.582m against budget of £211.954m as follows:

Service Area	2019/20	2019/20	2019/20
	Budget	Outturn	Variance
	£m	£m	£m
Learning Disabilities	94.806	94.303	(0.503)
Mental Health	12.803	12.362	(0.441)
Older People	72.635	64.078	(8.557)
Physical Disabilities	29.617	29.520	(0.097)
Working Age Dementia	2.093	2.109	0.016
	211.954	202.372	(9.582)

- **2.2** This outturn position has arisen partly due to a number of one-off underspends:
  - A reduction in the provision set aside for bad debts of £1.169m,
  - An underspend of £1.946m linked to the ongoing phased roll out of framework pricing, and
  - Additional income received totalling £0.8m relating to the resolution of historic disputed invoices for jointly funded care.
- 2.3 The underspend is primarily due to the implementation of the 3 Conversations Model which has now been rolled out and is live across all Social Work Teams. This approach has delivered significant efficiencies through improved use of voluntary and community support and social capital. The implementation of the 3Cs model has resulted in a reduced number of service users receiving residential based care and an increase in the number of Direct Payments in line with the Directorate's policy to support people in community settings. The ongoing savings delivered through this approach will be an essential element of the delivery of significant "step up" savings targets against packages of care in both 2020/21 and 2021/22.
- 2.4 The key variations from budget for each service area are set out in the following paragraphs together with supporting activity numbers.
- 2.5 Activity data is based on the number of recorded care packages on Carefirst at a point in time each quarter and is subject to some monthly variation as new packages start/packages are deleted. In addition, please note that package numbers relate to individual care packages, not service users so there may be some duplication where a service user has more than one service (e.g. Home Care & Day Care).

## 3. Learning Disabilities

3.1 An underspend of £0.503m against budget of £94.807m, largely due to increased number of Direct Payments and Supported Living costs totalling £1.473m, offset by a reduction in Residential Care costs of £1.863m, partly due to reduced residential care numbers but also a one off credit for £0.8m relating to the resolution of historic disputed invoices for jointly funded care.

## Learning Disability Care Package Numbers by Quarter:

		Mar	Jun	Sep	Dec	Mar
		19	19	19	19	20
Lear	ning Disabilities					
LD	LT Nursing	39	37	37	38	40
LD	LT Residential	807	788	779	770	768
LD	Home Support	417	412	391	386	384
LD	Supported Living	333	333	346	367	367
LD	Direct Payments	602	604	625	649	664
LD	Day Opportunities	808	796	784	780	781
	Total Packages	3,006	2,970	2,962	2,990	3,004

#### 4. Mental Health

4.1 An underspend of £0.441m against a budget of £12.803m relating mainly to Home Support costs where the service has seen a minor reduction in activity against budget within this client group over the last year compared to budget.

## Mental Health Care Package Numbers by Quarter:

		Mar	Jun	Sep	Dec	Mar
		19	19	19	19	20
Ment	tal Health					
МН	LT Nursing	75	79	77	75	71
МН	LT Residential	255	250	256	263	257
МН	Home Support	125	131	122	120	113
МН	Supported Living	124	131	137	141	144
МН	Direct Payments	75	189	193	201	225
МН	Day Opportunities	18	19	17	16	14
	<b>Total Packages</b>	672	799	802	816	824

## 5. Older People

- **5.1** An underspend of £8.557m against budget of £72.635m as a result of:
  - a £1.169m reduction in bad debt provision,
  - a £1.946m underspend linked to the phased roll out of framework pricing, and
  - a £4.688m reduction as part of the roll out of the 3 Conversations and Customer Journey projects which has resulted in a reduced number of service users receiving residential, nursing care and home care and a significant increase in the number of Direct Payments.

## Older Adults Care Package Numbers by Quarter:

		Mar	Jun	Sep	Dec	Mar
		19	19	19	19	20
Olde	r Adults					
OA	LT Nursing	1,080	1,104	1,093	1,105	1,067
OA	LT Residential	1,400	1,381	1,390	1,392	1,385
OA	Home Support	3,323	3,223	3,162	2,978	2,939
OA	Supported Living	44	47	61	59	62
ОА	Direct Payments	1,056	1,153	1,211	1,312	1,402
OA	Day Opportunities	256	237	216	202	189
	Total Packages	7,159	7,145	7,133	7,048	7,044

# 6. Physical Disabilities

An underspend of £0.097m against budget of £29.617m as a result of reduced Home Support offset by increased number of Direct Payments.

# Physical Disabilities Care Package Numbers by Quarter:

		Mar	Jun S	Sep	Dec	Mar
		19	19	19	19	20
Phys	sical Disabilities					
PD	LT Nursing	124	121	118	115	118
PD	LT Residential	106	104	103	99	100
PD	Home Support	790	757	738	688	673
PD	Supported Living	42	44	50	50	57
PD	Direct Payments	716	722	747	788	833
PD	Day Opportunities	237	233	231	220	211
	Total Packages	2,015	1,981	1,987	1,960	1,992