Directorate Business Plan Template/guidance for 2020+

Business plan should ideally be a medium term planning document outlining plans for the next year + 3 years

Section 1:Introduction and Vision and Values

Explanation of how the work of the directorate contributes to the Council Plan Outcomes and which priorities it supports.

- Explanation of what the directorate is and does and of its service users and stakeholders
- Outline of directorate vision and core values.
- Details of any statutory services directorate is responsible for.

Section 2: Strategic Context & Insight

Contextual information outlining the environment in which the directorate is operating. Should include details of:

- Key insight and performance drivers.
- National factors including impact of recent legislation or other government initiatives
- · Results of any inspections, consultations with service users
- Local factors and issues
- Any changes to the services during the year

Section 3: Financial/Resource allocation

Narrative explaining general resource position of the Directorate. To include

- Details of overall budget, pressures, awards of funding etc.
- Outline of general resource position including FTE numbers
- Details of other resources and assets critical to delivery of directorate priorities
- Outline of any changes since last year and any anticipated changes for upcoming year,

Section 4: Progress on 19/20 priorities

Priority 1 etc	Include an assessment of performance against priorities identified in previous year's business plan, outlining where there has been significant progress, where further work where work has not started or is at an early stage. Also include an explanation of the factors influencing this performance. Could use a RAG rating.						
	Need to include an explanation of how progress has influenced current year priorities.						

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Council Plan Outcome	6 outcomes ouncil Plan nabling' gory where ative/ tramme sn't directly tribute to ncil Plan To include: • desired outcomes • impact on customers • how this priority supports Council Plan outcomes		Directorate Initiative/ programmes	objectives milestones Include details of key		Initiative/programme milestones	How will success be measured?	Service(s) involved in delivery of initiative/ milestone	Total budget associated with initiative/ programme
Use 6 outcomes in Council Plan or 'enabling' category where initiative/ programme doesn't directly contribute to Council Plan Outcome			Detail those initiatives relating to each priority that have a critical impact on council plan outcomes			Include details of key milestones and time-related targets	Include details of: • service performance measures linked to this priority • council plan measures linked to this priority		
Section 6: Servi	ce details (t	o include de	tails on statutory and busines	ss as usual services)					
Service		Delivery A	pproach	Budget Allocation		location	Source of funding Other resources		
		How is the service due to be delivered eg of internally etc		commissioning, Include d previous		tails of any changes from ear.	Detail number of staff, property and other passets		rty and other physic
Section 7:Saving	g assumptio	ns/proposal	s				,		
Savings Title			Sa	Savings amount (£m) Delivery method					
Details savings required as set out in the financial plan. Each savings line should be identified with a key initiative or service area as detailed previously so that activity can be clearly linked to savings.			initiative or service area	To include impact on other progra			ammes/initiatives/services as outlined above.		
Section 8: Risk I	Managemen	t							
Attach directorate	e strategic ris	k register							
	-	_	ster include details of:						
-			es or services						
 How risks 	will be mana	agea includinț	g frequency of review.						

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Section 9: Equality Impact Assessments

Explanation of key findings from EINAs relevant to Directorate key programmes and initiatives.

Include details of any key risks identified and mitigation proposed.

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