

# Erdington Constituency

## Performance Narrative

### Quarter 1 April – June 2017

<p><b>Anti Social Behaviour</b></p> <p><b>Green</b></p> <p><b>(Pages 18-25)</b></p> <p><b>Amber</b></p> <p><b>Green</b></p> <p><b>Green</b></p>	<p>We have received 149 ASB cases in Quarter 1 same amount as Quarter 4, across Category A, B and C type, which is 10.41% of the total City cases. Out of the 10 constituencies Erdington sits 6<sup>th</sup> for the amount of cases received. As a snapshot we have 130 cases up by 16 on Quarter 4. Percentage of cases responded on time = 99%. For the City = 98%.</p> <p>Breakdown on performance responded to on time –</p> <p>CAT A – 24hrs = 96% (Target 100%)</p> <p>CAT B – 5 days = 99% (Target 95%)</p> <p>CAT C – 10 days = 100% (Target 95%)</p> <p>Cases close successfully for Erdington = 100%</p>
<p><b>Estates and Tenancy Management</b></p> <p><b>Green</b></p> <p><b>(Pages 27-28)</b></p> <p><b>(Page 29)</b></p> <p><b>No Target Set</b></p>	<p><b>High Rise Blocks</b></p> <p>61.4% of High Rise blocks rated good or better, the target is 72%. The % has increased on Quarter 4 by 12.30% but still below target by 8.6% this is due to ongoing refuse chute replacement.</p> <p><b>Low Rise Blocks</b></p> <p>100% of low rise blocks rated good or better, target is 99%.</p> <p><b>Unlawful Occupiers</b></p> <p>Unlawful Occupiers more than 12 weeks as a snapshot equal 4. This is down by 3 on Quarter 4. No target is set for this business area.</p> <p>For the City cases are down by 42 on Quarter 4.</p> <p>Cases can be complex but are managed robustly at a local level, but the process to go for possession is reliant on the legal system and getting an early</p>

