



Birmingham Safeguarding Adults Board
Annual Report 2019-2020

It gives me great pleasure to introduce our Birmingham Safeguarding Adults Board Annual Report for 2019-20.

During this Board year we have worked closely with partner agencies to ensure that safeguarding adults remained at the top of our agendas. We remain committed to ensuring that safeguarding is 'Everyone's Business' across the city.

As the Board has matured, the openness and willingness to both challenge and be challenged has developed, and that culture is vital if we are to meet the challenges ahead.

This Annual Report provides an overview of the work of the Board, our partners and our sub-groups illustrated with examples as to how our overarching ambitions of Making Safeguarding Personal and Risk Enablement are making a positive difference to ensuring that adults with care and support needs are supported in how they live their lives in the city where they feel safe, secure and free from abuse and neglect.

2019 started with a great deal of energy focussing on our four key priority areas of Hearing the Voice of the Communities; Safer Communities; Empowering our Communities and Governance and Assurance. Towards the end of the year of this Annual

Report we were all greatly challenged by the Coronavirus and an immediate innovative approach was required to ensure that our most vulnerable citizens were supported.

The start of the Covid-19 period really highlighted yet again, the immense capacity and capability of our voluntary and faith sectors to join forces with the statutory sector and lead and provide support to our communities in need.

I would like to take this opportunity to thank all of our partners for their continued commitment and clear focus on safeguarding adults in Birmingham, we would not be successful without you and we are eternally grateful.

I will look forward to working with you all again this year.



Cherry Dale

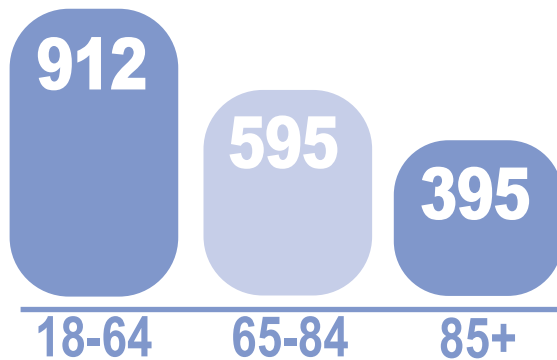
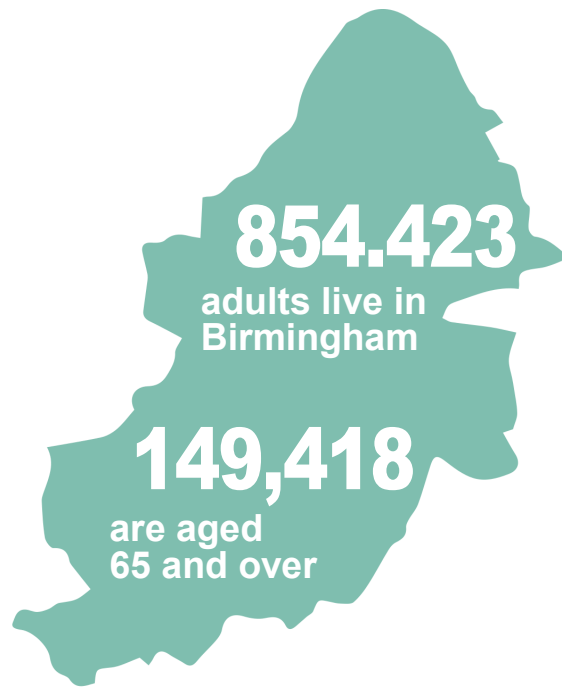
Independent
Chair,
Birmingham
Safeguarding
Adults
Board

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1 Key Safeguarding Facts for 2019-2020



The age-groups of people who had enquiries made on their behalf

11,542

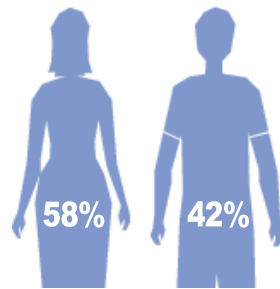
concerns raised during the year

1,987

concerns became enquiries

93%

of people felt their enquiry had achieved what they wanted



More women than men were alleged victims



62%

1,116 enquiry allegations listed the source of risk as someone known to the person at risk

25%

449 allegations involved service providers

13%

233 allegations involved someone not known to the person at risk

7% increase in the number of concerns raised, up from 10,805 last year



8% decrease in the number of enquiries started, up from 2,149 last year



enquiries involved allegations of neglect



enquiries involved alleged financial abuse



allegations occurred in the victim's home

1,077 WHITE BRITISH
420 BLACK & MINORITY ETHNIC
people had safeguarding enquiries made on their behalf

3 What is the purpose of the Annual Report?

Welcome to Birmingham Safeguarding Adults Board's (BSAB) Annual Report for 2019-2020.



The law says that we must publish a report every year to say what we have done to achieve our main goals and how our members have supported us to do this. So this report says who we are and what we did between April 2019 and March 2020.

4 What does Safeguarding Adults mean?

Safeguarding Adults means stopping or preventing abuse or neglect of adults with care and support needs.

Adults with care and support needs are aged 18 and over and may:

- have a learning disability;
- have a mental health need or dementia disorder;
- have a long or short-term illness;
- have an addiction to a substance or alcohol; and/or
- are elderly or frail due to ill health, disability or a mental health illness.

5 What is Birmingham Safeguarding Adults Board?

Birmingham Safeguarding Adults Board (BSAB) is a statutory partnership between the Council, West Midlands Police, NHS, Fire Service and other organisations that work with adults with care and support needs in our city.

The job of the Board is to make sure that there are arrangements in Birmingham that work well to help protect adults with care and support needs from abuse or neglect.

6 What is BSAB's vision?

Our vision is that people with care and support needs in Birmingham are able to live their lives free from harm because we have a city that does not tolerate abuse or neglect; the community works together to prevent abuse and neglect and people know what to do when it happens.

“ Our vision is that people with care and support needs in Birmingham are able to live their lives free from abuse and harm.”



7 What do BSAB's Executive Board members do?

Each member is responsible for sharing information between the Executive Board and their agency and for making sure their agency does what it has agreed to do.

The Board is led by an Independent Chair appointed by the local authority. She reports to the Director of Adult Social Care and the Cabinet Member for Health and Social Care in Birmingham City Council.

8 Who are BSAB's partner organisations?

BSAB works with many partner organisations across Birmingham who support adults with care and support needs.



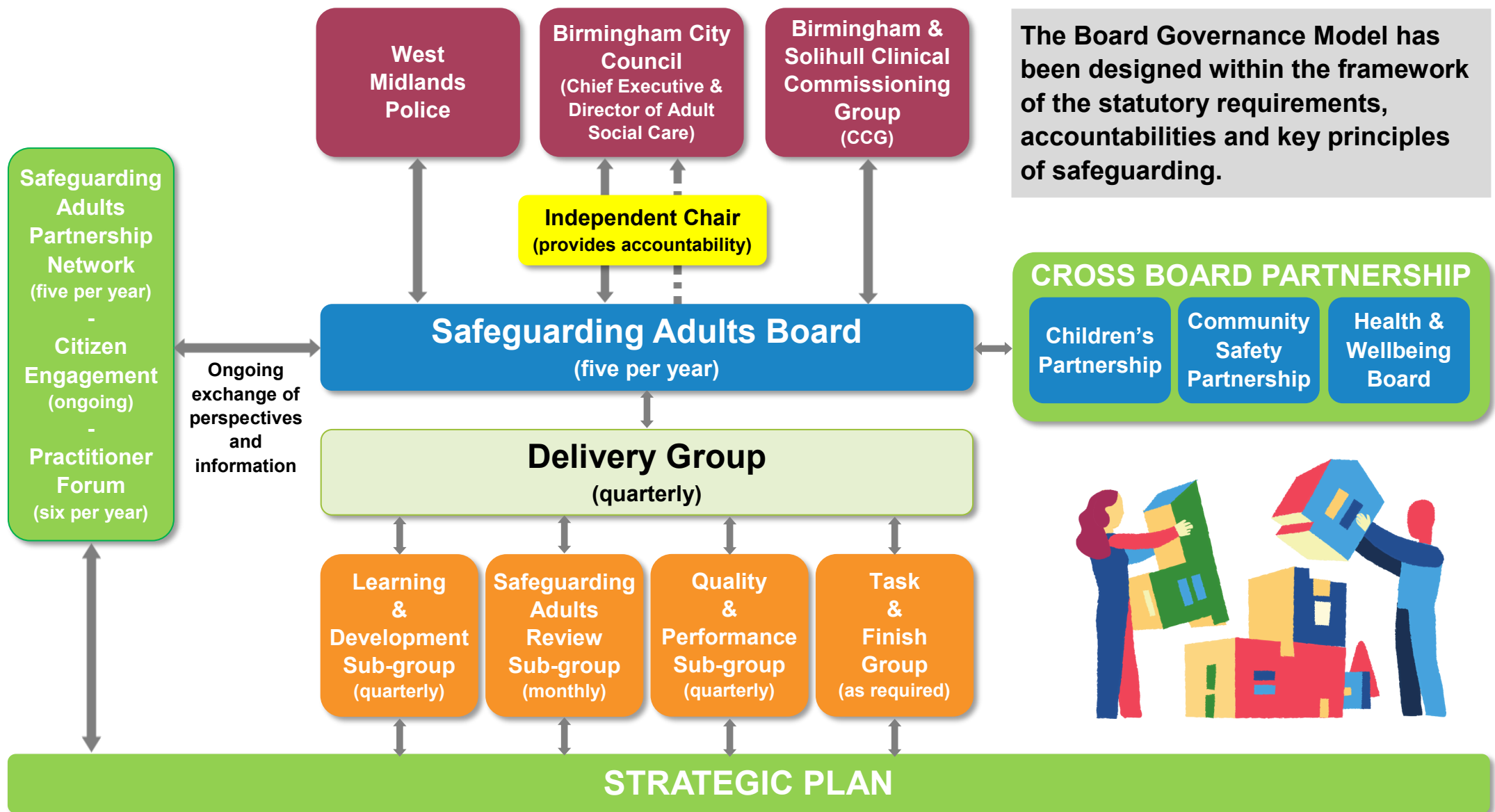
9 Who are the members of BSAB's Executive Board?

BSAB's Executive Board is made up of senior representatives from the following organisations:

- Birmingham City Council - Adult Social Care
- West Midlands Police
- Birmingham and Solihull Clinical Commissioning Group
- Chief Nurses Forum - Representing Health Partners
- Healthwatch Birmingham
- West Midlands Fire Service
- Forward Carers

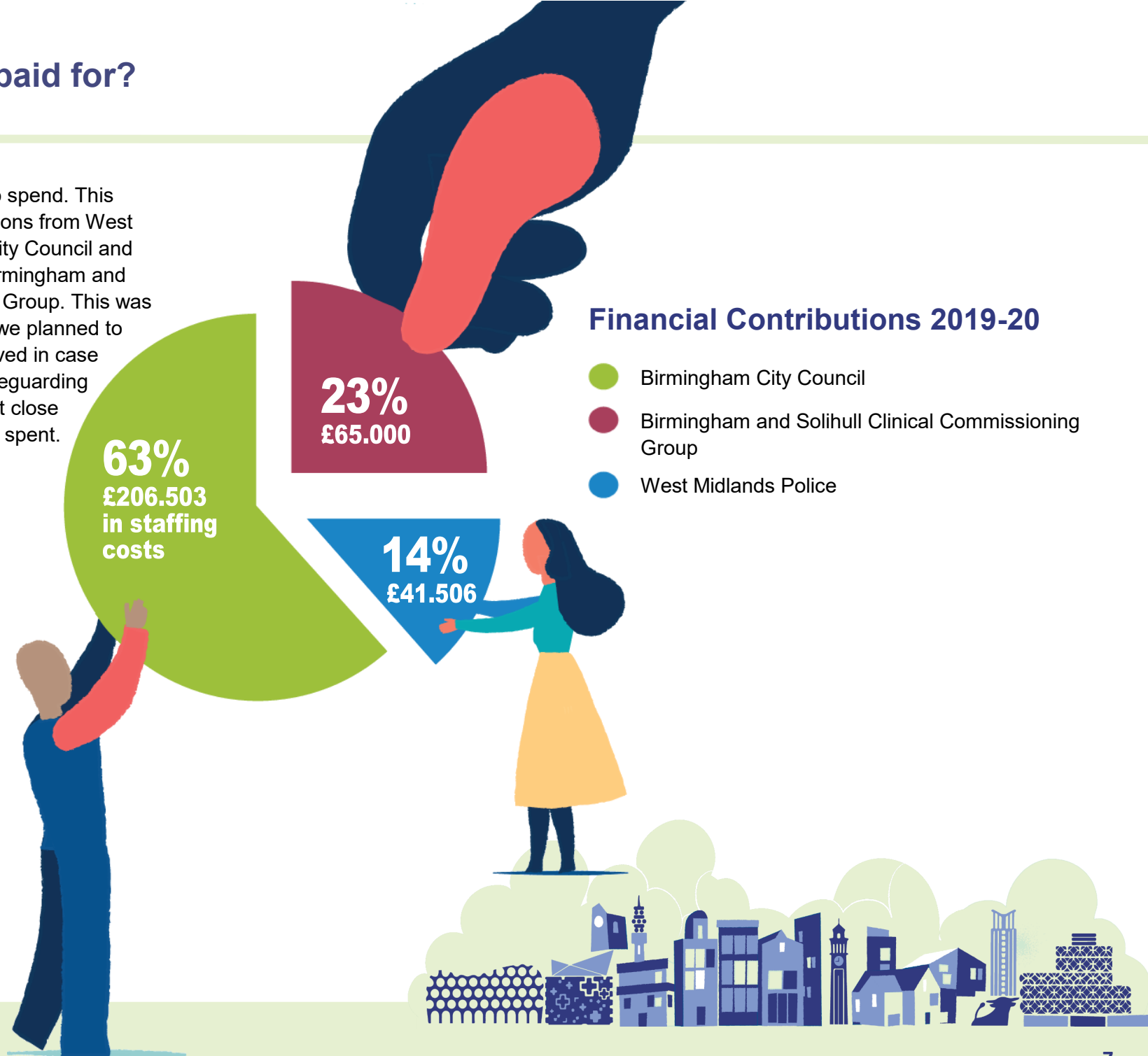


10 New Governance Model for the BSAB - March 2020



11 How is the Board paid for?

In 2019-20 We had £106,506 to spend. This money represents the contributions from West Midlands Police, Birmingham City Council and combined contributions from Birmingham and Solihull Clinical Commissioning Group. This was enough money to pay for what we planned to do, and for us to keep some saved in case we needed to carry out any Safeguarding Adults Reviews. The Board kept close watch over how the money was spent.



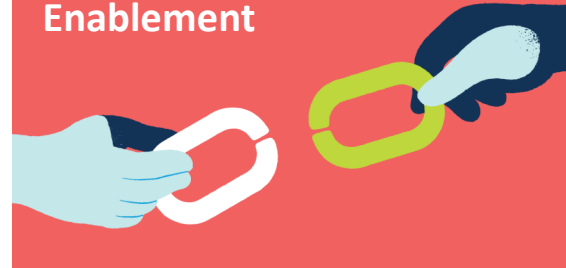
12 BSAB's Strategic Priorities for 2019-2020

STRATEGIC PRIORITY 1 Communication & Involvement



- Recognising communication and informing sharing as a means of prevention and early intervention.
- Communicating in a language and through channels that are accessible.

STRATEGIC PRIORITY 3 Empowerment & Enablement



- Assurance that people will be supported to make their own decisions.
- Empowering people and communities to take an active role in their own wellbeing and safeguarding.
- Providing safeguarding support and guidance to empower people and community groups they work with.

STRATEGIC PRIORITY 2 Prevention & Early Intervention





- Having clear protocols, prevention and early intervention strategies in place.
- Sharing business objective and priorities with other strategic boards and partners to ensure we work in a coordinated way to reduce risk to the safety of adults in Birmingham.

STRATEGIC PRIORITY 4 Learning Through Development & Assurance





- To develop an emotionally intelligent learning culture.
- Engaging all partners with a focus on continuous improvement.

13 What did the Board achieve in 2019-2020

Priorities	What we said we'd do	What we did
STRATEGIC PRIORITY 1 Communication & Involvement 	<ul style="list-style-type: none"> • Recognising communication and informing sharing as a means of prevention and early intervention. • Communicating in a language and through channels that are accessible. 	<ul style="list-style-type: none"> • We continue to publish our newsletter to inform both citizens and professionals. • Our social media platform of Twitter continues to share messages that support the work around safeguarding - what is happening locally and nationally. • We have liaised with housing organisations and domestic abuse advocates to support the domestic abuse agendas that will support Birmingham citizens to give them awareness and preventative tools in order to minimise risk and abuse of vulnerable individuals. • We have engaged with citizens which has included working with the Citizens Involvement Team working on co-production with citizens • We have worked with Community Rehabilitation to highlight pathways for resettlement of vulnerable adults.
STRATEGIC PRIORITY 2 Prevention & Early Intervention 	<ul style="list-style-type: none"> • Having clear protocols, prevention and early intervention strategies in place. • Sharing business objective and priorities with other strategic boards and partners to ensure we work in a coordinated way to reduce risk to the safety of adults in Birmingham. 	<ul style="list-style-type: none"> • We have continued to engage with key partners to drive change around reducing risk for people in unregulated accommodation • We continue to be active in the Birmingham Homeless Strategy and Domestic Abuse Prevention Strategy 2018-23 taking part in its development. • We continue to work with recognised bodies in the field of safeguarding to protect adults from abuse and harm; namely SCIE, RIPFA and the Department of Health. • Our Business Board Manager continues to work with West Midlands regional and national counterparts. • We have continued to build relationships with the Children's Partnership and the Health and Wellbeing Board and work collaboratively on linked agenda • We have held Safeguarding Adults Partnership meeting as a conduit to share and knowledge and work in a coordinated way.

13 What did the Board achieve in 2019-2020

Priorities	What we said we'd do	What we did
STRATEGIC PRIORITY 3 Empowerment & Enablement 	<ul style="list-style-type: none"> Assurance that people will be supported to make their own decisions. Empowering people and communities to take an active role in their own wellbeing and safeguarding. Providing safeguarding support and guidance to empower people and community groups they work with. 	<ul style="list-style-type: none"> At our safeguarding adult partnership event themed on prevention and people with learning disabilities we engaged with citizen and gave them an opportunity to tell partners their lived experiences to help partners shape their services for the citizens of Birmingham. We purchased and circulated in regards to The Waiting Room which provided a directory of support services available to the citizens of Birmingham. We have continued to hold Safeguarding Adults Partnerships to engage with partners who work with communities supporting and preventing abuse to citizen raising key issues that effect adults with care and support needs. We have raised awareness of Risk Enablement and how to apply this into practice. We have sought assurance that making safeguarding person is being applied and people are being supported to make their own decisions.
STRATEGIC PRIORITY 4 Learning Through Development & Assurance 	<ul style="list-style-type: none"> To develop an emotionally intelligent learning culture. Engaging all partners with a focus on continuous improvement. 	<ul style="list-style-type: none"> We have sought assurance from our partners around their holistic approach to safeguarding adults. We sought specific assurance on: <ul style="list-style-type: none"> progress around unregulated accommodation care home and issues linked to Wharton Hall Domestic abuse applying making safeguarding personal Partner's safeguarding arrangements. We have strengthened our governance arrangements to include 'Delivery Group' and 'Quality and Performance' sub-groups. We started looking at chairing arrangement and membership of our sub groups to strengthen the governance further.

14 A sample of partner achievements

Birmingham Community Health Care

The Key achievements from BCHC Safeguarding Service from April 2019 to March 2020 are driven by the Trust vision, which can be summed up as key achievements:

- Ensuring a safeguarding presence across all clinical divisions, which included a listening into Action initiative with staff enabling implantation of the Care Act.
- Provided robust training to staff as well developed a quality assurance group to ensure training is quality assured.
- Remained committed as an active partner supporting the BSAB.
- A quarterly safeguarding newsletter circulated Trust wide supports dissemination of learning and safeguarding priorities throughout the organisation.
- The annual safeguarding adults audit programme delivered by the Safeguarding team has focussed on patient outcomes.
- The Safeguarding team responded quickly in order to support the Trusts response to the COVID crisis through being flexible to meet the challenges of COVID as well as maintaining an effective Safeguarding service.
- Safeguarding business is scrutinised.

University Hospitals Birmingham NHS Foundation Trust

The key achievements from the university Hospital Birmingham from April 2019 to March 2020 are:

- We have continued to build on our partnerships with other external agencies and strengthen working relations with our colleagues from Social care.
- We have continued to promote and raise awareness of the Risk Enablement Guide and Making Safeguarding Personal.
- We set up a performance and audit group and have a robust audit programme in place.
- Learning from SARs/DHRs has been presented to our Safeguarding Board and will be featured on the agenda bi-annually.
- We have continued to raise awareness regarding homelessness, self-neglect, domestic abuse and also promoted advocacy services.

Birmingham and Solihull Clinical Commissioning Group

The key achievements from the Birmingham and Solihull Clinical Commissioning Group from April 2019 to March 2020 are:

- The Designated Professionals team appointed an interim DoLS consultant to aid the transition to LPS and provide training as appropriate.
- The Identification and Referral to Improve Safety (IRIS) programme - aimed at supporting and training GPs around domestic abuse - was further implemented across the Birmingham and Solihull primary care network, with 171 GP sites across Birmingham and Solihull either fully, partially or planning to be IRIS trained as of 31 March 2020.
- Learning from SARs and DHRs continued to be disseminated across the Birmingham and Solihull Practice Safeguarding Leads Network (PSLN) in a timely manner. Designated Professionals team worked to support GPs with associated actions from these reviews.
- The Designated Professionals' Learning and Development programme was successfully delivered across the PSLN, and included Level 3 Adult and Child Safeguarding and 'Problematic Gambling' modules. 'Workshop to Raise Awareness of Prevent' training was also delivered to the primary care network throughout the year, as required.
- The Designated Nurse team continued to operate a Safeguarding Advice Line for professionals on a 9.00am to 5.00pm; Monday to Friday basis.

14 A sample of partner achievements

Birmingham City Council Neighbourhood Directorate

The Neighbourhoods Directorate is committed to attend all BSAB meetings ensuring relevant information and learning is disseminated across all of its sections through the safeguarding representatives. This is in addition to its own regular safeguarding meetings where good practice is shared by all.

Some of the key areas that we have worked on are :

Work with Neighbourhood Network Schemes - developing successful partnership based intervention and prevention programmes for over-50s.

Domestic Abuse Hub - working in a multi-partnership with agencies such as the Police, BSWAID and Cranston, to support victims of domestic abuse throughout the year.

Domestic Abuse Housing - continued to protect and safeguard vulnerable victims who reside in council tenancies and to take action where possible against the perpetrators of domestic abuse.

Homelessness - continued to work with families to relieve their homelessness, some of which is achieved through negotiation, some of which is supporting people into their own home.

Rough Sleeping - an increased outreach provision was mobilised working within a multi-agency partnership including Rough Sleepers Initiative funded roles.

Private Rented Services - we promoted the services available to residents, in particular areas that has a high concentration of Houses in Multiple Occupation (HMOs). Leading to joint working with various agencies to safeguard individuals and provide them with a better standard of accommodation and support.

Cultural Development - we allocated a pot of funding for cultural sector specific safeguarding training - particularly around working with vulnerable adults.

West Midlands Fire Service

At the end of 2019, the National Fire Chiefs Council (NFCC) published the Fire and Rescue Service Guidance and Self-Assessment toolkit.

NFCC Guidance publications/Prevention/ Safeguarding Guidance.pdf

Since the independent scrutiny review of our safeguarding process, policy and procedure was completed at the end of the previous financial year, work on the recommendations from this have formed an action plan to ensure WMFS has appropriate safeguarding systems. The NFCC publication has been used to further shape and inform the implementation of the safeguarding action plan.

In the first stage of the plan WMFS has revised its Safeguarding policy and process. The new Safeguarding Policy improves the oversight of recording of safeguarding concerns raised and actions taken as a result. This allows for quality assurance and analysis of data from concerns. This can also identify training needs.

The new process also makes explicit the requirement to attempt to establish what those referred to safeguarding want to achieve as a result. (MSP) There is a requirement to include this on any referrals made. There is comprehensive guidance to support our workforce to do this. The revised policy was published in Feb 2020.

Birmingham and Solihull Mental Health Foundation Trust

Our Strategic Priorities were:

1. "Back to Basics"
2. Responding to the findings from safeguarding reviews
3. Shaping the safeguarding culture in BSMHFT

Back to Basics: Piloted placement of safeguarding facilitators in targeted Community Mental Health Teams. The pilot succeeded in gaining an understanding of the challenges faced by front line practitioners and spawned a local quality improvement project

Responding to findings from safeguarding reviews: We reviewed and rewrote our internal Safeguarding Adult Review (SAR) process and have written. Audited all our recommendations and learning from SARs are in the process of analysing how successful the dissemination of such has been. We have changed how we share learning and have introduced 7-minute briefs.

Shaping the safeguarding culture in BSMHFT:

Learning and Development: We have appointed a new practice development facilitator and designed a new model which is due to be introduced during 2020-23. Introduced bespoke supervision in our Assertive Outreach Teams and with the Homeless Health Exchange .

Domestic Abuse: MARAC support has been reviewed and presented to the BSMHFT Strategic Safeguarding Committee as a risk. We have championed the development of better domestic violence and abuse support for BSMHFT and have lobbied for more support from our commissioners. Plans are in place to procure additional resources which shift the culture towards prevention.

15 Making Safeguarding Personal



What is Making Safeguarding Personal?

The Care Act says that adult safeguarding is about protecting individuals, but people are all different. So when we are worried about the safety of a person we should talk to them to find out their views and wishes. Then we should respond to their situation in a way that involves them as much as possible, enabling them to have choice and control over what happens in their life, so they can achieve an improved quality of life, wellbeing and safety. Doing adult safeguarding this way is called **Making Safeguarding Personal (MSP)**.

In 2019 we asked our partners how they make safeguarding personal in their organisation and how MSP has been implemented in their procedures. Our partners told us:

- Making Safeguarding Personal principles are mirrored in our statutory obligations under the 'Victims Code'. Under these obligations the injured Party's (IP) wishes and feelings have to be taken into account as part of the investigation
- Our staff are trained to listen to the person, respect their choices and be honest with them, supporting them to be part of a shared decision-making process, ensuring there is 'no decision about me without me'.
- We work with the person to set safeguarding outcomes which have meaning to them. Practice that focuses on achieving meaningful improvement to people's circumstances rather than just an 'investigation' and 'conclusion'
- We work to improve the understanding of the safeguarding process for individuals with a learning disability and empower them to consider the risks they may face, encouraging them to make their own decisions wherever possible, supporting the individual to find their own wellbeing. balance between risk and enablement.

15 Making Safeguarding Personal

A case study from our partners:

Case Study 1

The local Fire Station responded to a small fire at a house, involving a discarded cigarette in a waste paper bin, at a property.

At the scene, they discovered an elder lady who appeared to be unkempt and self-neglecting and having no food in the house.

The crew raised a safeguarding alert through Birmingham's Adult Social Care online referral portal.

The crew were able to also source a package of food and delivered this to the occupier, with the support from a local supermarket. The crew, after seeking the consent, then referred the lady to a local support group for elderly people to try to reduce her periods of isolation. In addition, they made contact with a relative of the lady to try to build back some family contact.

Based on the fire crew's initial assessment of the incident, the crew returned to the property the next day with fire-retardant equipment and fitted this safely. Further inspection of the living area prompted the crew to make a referral directly into Adult Social Care for some additional support. The crew then diarised a follow-up visit to the lady a fortnight later to check on progress and wellbeing.



15 Making Safeguarding Personal

A case study from our partners:

Case Study 2

Adults Social Care, through working with a young adult, identified that there were potential risks with the adult and through building relationship with their estranged family.

The adult was keen to build these relationships.

Using family group conferencing a person-centred approach, they enabled the adult and her family to work through the risk, listening to what the adult wanted to achieve and using principles of risk enablement.

The adult has successfully built relationship with achieving her desired outcomes.



16 Safeguarding Adult Reviews

What is a Safeguarding Adult Review (SAR?)

A Safeguarding Adult Review takes place when agencies who worked with an adult who suffered abuse or neglect, come together to find out how they could have done things differently to prevent harm or a death.

A SAR does not seek to blame anyone; it tries to find out what can be changed so that harm is less likely to happen in the future in the way it did to other people.

The law says BSAB must arrange a SAR when:

- **There is reasonable cause for concern about how BSAB, its partners or others worked together to safeguard the adult; AND**
- **The adult died and BSAB suspects the death resulted from abuse or neglect; OR**
- **The adult is alive and BSAB suspects the adult has experienced abuse or neglect.**

SARs are overseen by BSAB's Safeguarding Adult Review sub-group, made up of representatives from statutory partner organisations and chaired by Mat Shaer, Chief Superintendent within West Midlands Police Force, as appointed by the Board. The previous joint chairs Catherine Evans (BSMHFT) and Ruth O'Leary (UHB) were thanked by the independent and members for their dedicated work and support on the Board Strategic Business Plan and leading on SARs work.

In 2019-2020, BSAB received five SAR referrals which were reviewed by the SAR sub-group and did not meet the statutory criteria for a review.

The Board continues to work on its four reviews, three of which are reviews that did not meet the statutory criteria for a review. It is expected that the learning from the reviews will be completed in 2020/2021.

We continue to liaise with Birmingham Community Safety Partnership (BSCP) on a Domestic Homicide Review case and disseminating the learning identified wider to partners where care and support needs were recognised and are awaiting publication of this report.

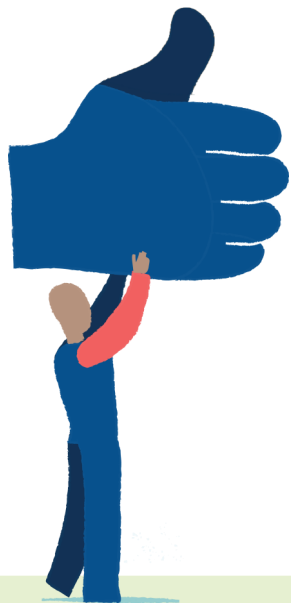
We continue to share any learning from any regional or national reviews across our partnership.

SAR

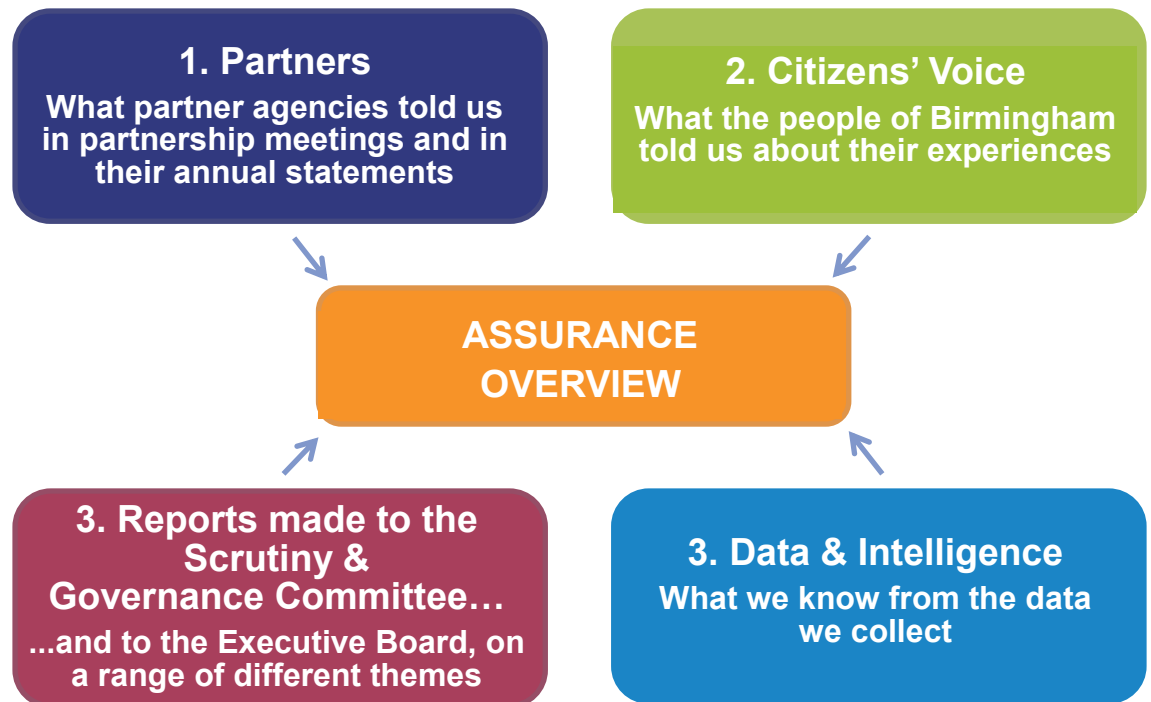


What do we mean by assurance?

By assurance, BSAB means making sure that what we and our partners are doing in Birmingham is working so that vulnerable people in the city will feel safer and better protected from the risk of abuse and neglect because of what we do. This is one of BSAB's main jobs. To do this we look for lots of different bits of information to see one big picture of what is happening in Birmingham. This is so we can see what we think is working well, what needs more work, and where any key risks might lie. We will show you this picture each year in our annual report. Because Birmingham is constantly growing, changing and development, seeking assurance has to be done all the time and not just once.



Our assurance model looks like this:



What our assurance process has told us about safeguarding in Birmingham in 2019-20

1. From our partners:

We asked our partner organisation to tell us:

- what the people who use their service had said their safeguarding priorities and concerns were;
- how they had put BSAB's Making Safeguarding Personal guidance into practice and involved citizens;
- how they had worked to reduce social isolation;
- what were the challenges and biggest risks in the city; and
- how they were delivering support to victims of domestic abuse including citizens with disabilities and those that were older.

They gave us a sense of the different ways organisations are delivering their safeguarding responsibilities in the varied settings and circumstances they work in. Our role as a board is not to check on the performance of individual services - unless there is a serious problem somewhere - instead it is to try to assess how well things are fitting together overall, and how effective our partnership is. The responsibility to seek assurance about individual providers normally lies with their commissioner and/or regulator.

Some common themes highlighted from the assurance statements were about:

- making safeguarding personal and citizen feedback practice is continued to being embedded;
- many partners working with supporting communities around social isolation;
- domestic abuse continuing on the agenda as a priority area for most organisations;
- mental health; and
- financial pressures and reductions in public spending.

2. From the citizens of Birmingham:

We have made a continued commitment to try to capture what the people of Birmingham are saying, and what the people who have been through a safeguarding experience are saying. We know this is an area that needs concerted and ongoing work. We are continuing to develop ways to increase the involvement of citizens. We have engaged with citizens through the Citizen Involvement Team work very closely in co-production with Citizens of Birmingham. This has included citizens speaking of their experiences at events and at our Board meeting. In particular we have done some focused work with citizens with learning disabilities.



1. We have sought assurance on the following:

The Scrutiny and Governance Committee (S&G) received reports from different organisations throughout 2019 - 20. The committee requests reports from whoever is best placed to comment on or analyse a particular issue or theme. For example, Birmingham City Council provided assurance on Deprivation of Liberty and their duty under the Mental Capacity Act 2005. The committee then question and challenge what had been presented, then try to identify strengths and weaknesses and to make suggestions about ways forward. The S&G Committee then provides summary reports to the Board on its findings.

Last year we received reports from:

- Deprivation of Liberty
- Birmingham and Solihull Clinical Commissioning group about the Learning Disability Mortality Review
- The Local Authority on their implementation of the 3 Conversations Model
- Progress in relation to work around unregulated accommodation
- Process around Person in a Position of Trust
- Wider assurance for all partners developed and received.

What did the reports tell us?

Birmingham City Council informed us that there continues to be a challenge to assess all high priority DoLS cases due to increasing referral rates. A waiting list system was in place with managers ensuring that those experiencing actual restraint, or who are actively objecting to their care or treatment arrangements, are prioritised.

Birmingham and Solihull Clinical Commissioning Group assured us that learning Disability Mortality Reviews were taking place and how the learning was being implemented and shared.

We were informed of the progress of 3 conversations model being adopted in Birmingham as a positive approach based on the assets, strengths and capabilities of people, families and communities and how the awareness was being raised.

The Birmingham Safeguarding Adults Board raised the issues around unregulated accommodation and we received assurance of work taking place to deal with the issues and were assured of progress being made.

We were presented with an updated process around Person in a Position of Trust with a view for it to be implemented in Birmingham.

We sought assurance from the partners and received a good response on key themes highlighting and providing assurance in particular on Making Safeguarding Personal and Domestic Abuse.



1. From our data and intelligence

From the information collected by the council, we know that:

- 11,542 concerns about suspected neglect or abuse were reported to the council; there has been a very significant growth in the number of reports since 2014, an increase of 737 on the previous year, indicating that there is a high awareness of arrangements for reporting concerns about vulnerable adults in Birmingham.
- The majority of concerns are about citizens living in their own homes; this supports the Board's view that the safety of vulnerable people in the community should be the focus of its attention.
- In the majority of cases, 91.2% of citizens are involved in saying what they want to achieve through their safeguarding enquiry. This is a key indicator of the Making Safeguarding Personal initiative.
- Of those citizens, 68.3% felt their enquiry had helped them achieve what they wanted to, and 85% reported that they felt safer as a result.

Next steps

Our future priorities have been based upon the assurance work and our partners have undertaken this year, which we describe in section 18.



18 How do we support learning, development, engagement and information sharing?

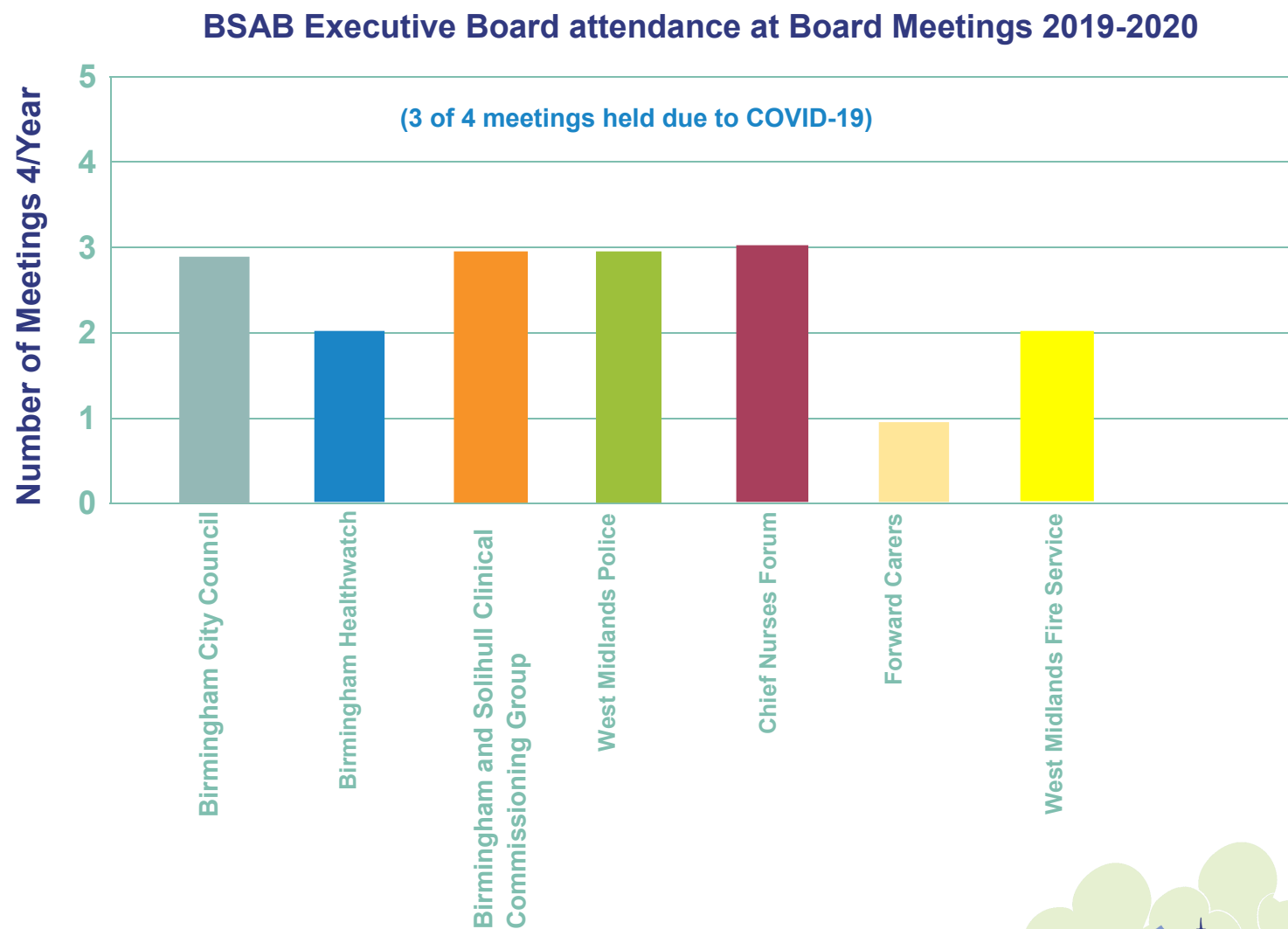
Multi-Agency Practitioner Forums	Safeguarding Adult Partnership Meetings
<ul style="list-style-type: none">• Forced Marriage• Domestic Abuse of Older Adults by Family Members• Impact of Social Isolation• Financial Abuse - Illegal Money Lending	<p>The themes of our meeting were:</p> <ul style="list-style-type: none">• Safeguarding Adults Resettlement & Community Rehabilitation• Risk Enablement• Domestic Abuse and Homelessness• Prevention when working with people with learning disabilities
Policy, Procedures, Guidance, Research and Training	Communications/Engagement
<ul style="list-style-type: none">• Multi-agency policy and procedures for the protection of adults with care & support needs in the West Midlands - updated• Person in a Position of Trust• Safeguarding Adults Review and Independent Management review training• Risk enablement briefings• Trauma informed training	<ul style="list-style-type: none">• BSAB Strategy and Action Plan for 2019-2021• Four editions of the BSAB Newsletter produced• Independent Chair's reports• Citizen and Partner engagement• Website development• Twitter activity ongoing



“ Our priorities remain the same



Appendix 1 Executive Board Attendance Record 2019-2020



Appendix 2 Partners' Feedback - What is it like working with the BSAB?

"The Birmingham Safeguarding Adult Board continues to drive forward improvements to ensure vulnerable adults are safeguarded and protected. The work they do in conjunction with several partner agencies including the police, NHS, care providers, social housing, prisons and our community and voluntary sectors to support adults at risk of abuse or neglect. The work they do focuses on prevention, as well as reviewing, developing and co-ordinating improvements for the safety of vulnerable adults across Birmingham. Cherry Dale and her team work tirelessly with compassion and vigour across agencies to challenge, review and drive forward improvements as well as championing adult safeguarding across Birmingham."

**Councillor
Paulette Hamilton**
Cabinet, Cabinet Member for
Health and Social Care,
Chair of Health & Wellbeing Board

"Healthwatch Birmingham is proud to be a member of BSAB who has the protection and safeguarding Interests of Birmingham citizens at the heart of their work. We are committed to supporting BSAB to hear the voice of the community, to ensure the work they do meets the needs of the communities they serve. BSAB is leading the way, demonstrating how inclusive partnership work can make a real difference in Birmingham for its citizens."

Andy Cave
Chief Executive
Healthwatch Birmingham

"The Birmingham Safeguarding Adults Board and the Citizen Involvement Team work very closely in co-production with Citizens of Birmingham. BSAB have really championed co-production over the last few years. Cherry Dale has presented twice at the People for Public Services forum organised by citizens. This saw citizens get involved in helping to reshape some of the boards current work and how it engages with the wider organisations in Birmingham."

**Citizens from the
People for Public
Services**

Appendix 2 Partners' Feedback - What is it like working with the BSAB?

Thea Raisbeck Honorary
Honorary Research Fellow
University of Birmingham

As a researcher who specialises in practice-based and policy work with vulnerable and marginalised communities, I greatly value the strong working partnership I have with Birmingham Safeguarding Adults Board. I have previously collaborated with BSAB on an important piece of work around the risks to vulnerable groups in shared exempt accommodation, and would not have been able to produce this work with the depth and clarity needed were it not for the input and leadership shown by Cherry Dale and her colleagues on the Board. Building on this foundation I have continued to work in partnership with BSAB to keep the issue of shared exempt accommodation on the local agenda and ensure we are sharing knowledge and practice through a continuous process of sectoral engagement and improvement.

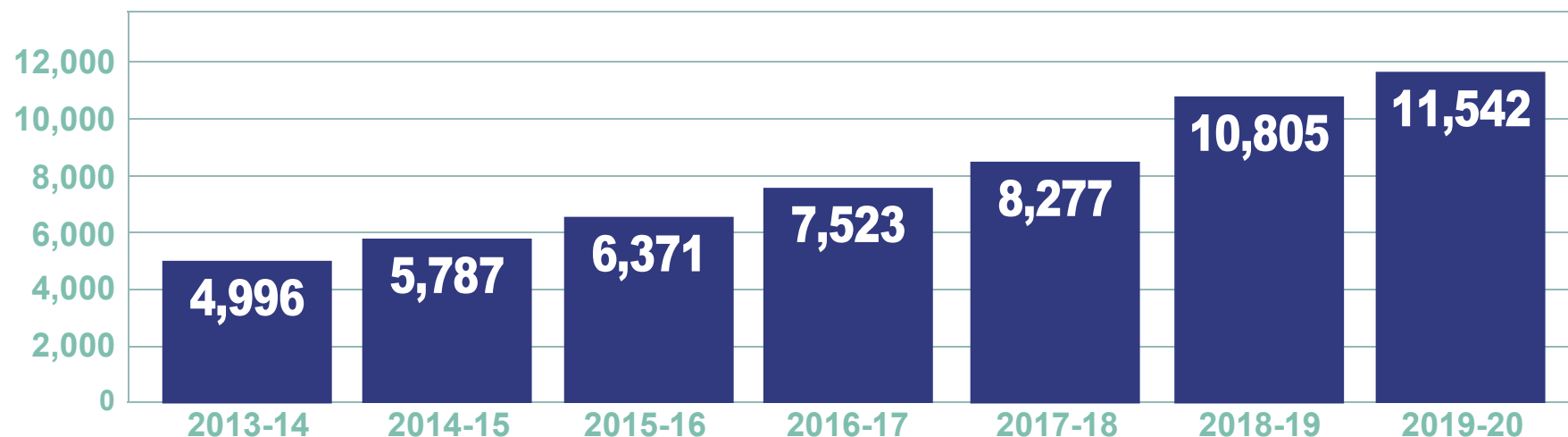
BSAB's strong ethos of multi-agency working and their willingness to address and facilitate exploration and learning around more difficult issues is admirable. I feel very fortunate to work in a City where the Safeguarding Adults Board inhabits a central position within, and fosters interaction between, such a wide range of sectors, agencies, and individuals. They are open, engaged, and clear-sighted in their aim to protect the most vulnerable in society. I do not believe, without BSAB's early foresight and conviction, and their continual expertise and support, that we would be anywhere near as far along in our 'journey' to ensure shared exempt housing in the City is a safe option for our citizens".

Dionne Williams
Programme Manager
Forward Carers CIC

"Forward Carers has been delighted to support BSAB with its aims and objectives for another year. BSAB has been very supportive in highlighting the role and needs of family carers within Adult Safeguarding in Birmingham. Forward Carers has contributed to various BSAB workstreams and this opportunity has been integral to informing and improving our own Adult Safeguarding practices, across our organisation and services."

Appendix 3 Safeguarding Adult Concerns Data

Adult Safeguarding concerns reported to the council each year from 2013-2020

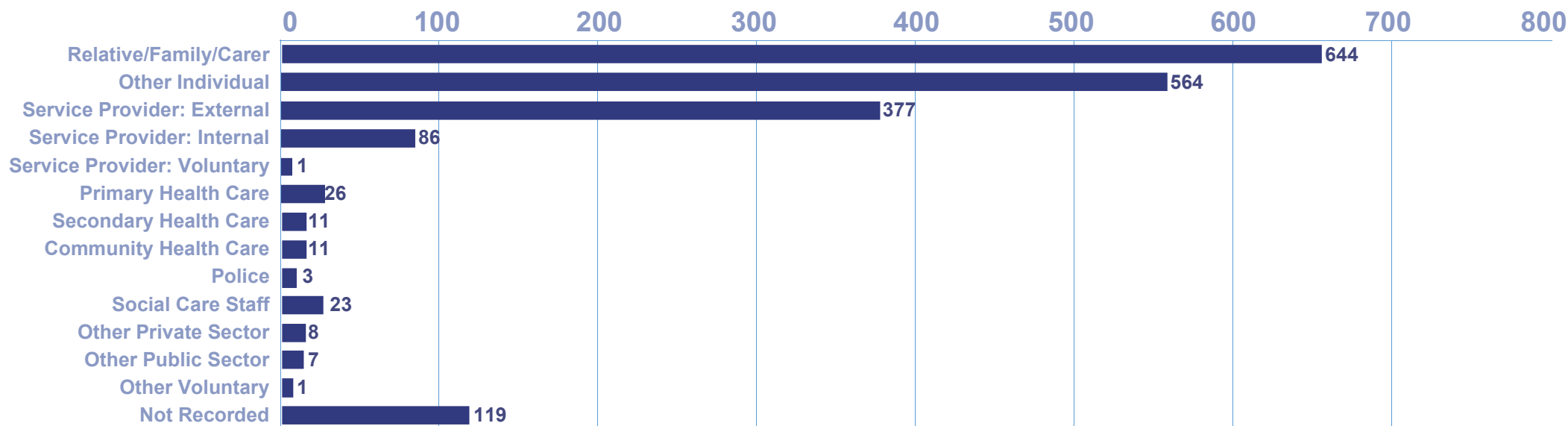


Types of abuse where enquiries were made in 2019-2020

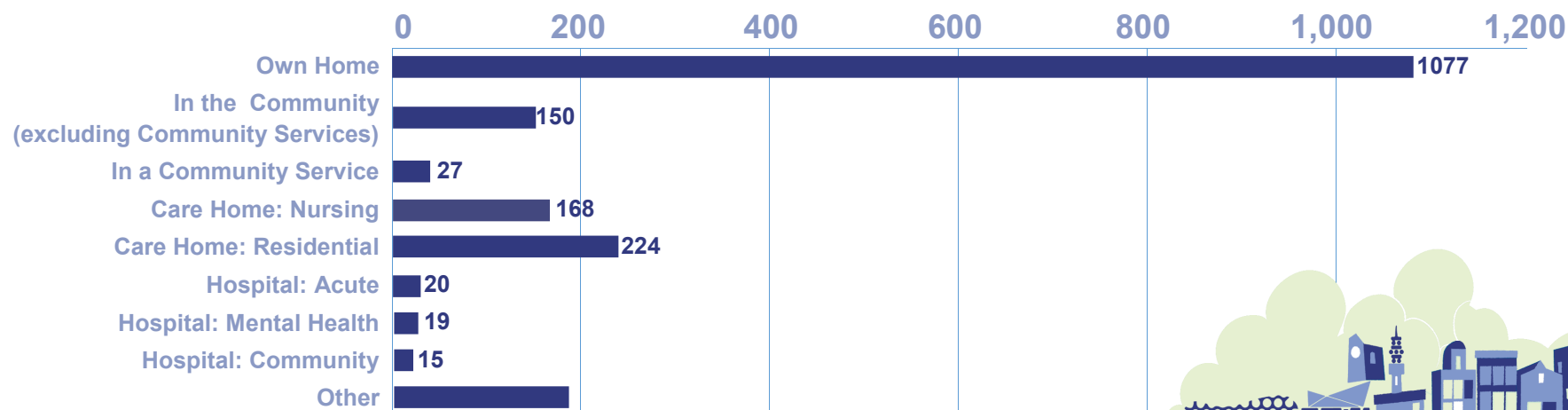


Appendix 3 Safeguarding Adult Concerns Data

Who was alleged to cause the risk to the adult in enquiries in 2019-2020



Where abuse or neglect was alleged to have happened in enquiries in 2019-2020



Appendix 3 Safeguarding Adult Concerns Data

Proportion of people who were asked what outcome they wanted from their enquiry in 2019-2020

% of people who told us what they wanted to achieve from their enquiry	87.5%
% of people who were asked but did not say what they wanted to achieve from their enquiry	7.1%
% of people not asked	4.4%
Not recorded	0.9%

What people felt about whether their enquiry had achieved what they wanted

Fully achieved	69.3%
Partially achieved	24.5%
Not achieved	7.2%
Not recorded	0%

How people felt after their enquiry

Did the person feel involved?	91.2%
Did the person feel listened to?	90.1%
Did we act on their wishes?	89.3%
Do we feel as safe as they want to be?	85%
Do they feel happier as a result?	83.1%





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