Birmingham City Council Report to Cabinet

Date: 25 June 2019

Subject:

Report of:



Relevant Cabinet Councillor Tristan Chatfield, Finance and Resources Member:			Resources
Relevant O &S Chair(s):	Councillor Sir Albert Bore, Reso	ources	
Report author:	Richard Tibbatts, Head of Contract Management Telephone No: 0121 303 6610 Email Address: richard.tibbatts@birmingham.gov,uk		
Are specific wards affected?)	□ Yes	No − All wards affected
If yes, name(s) of ward(s):			
Is this a key decision?		☐ Yes	⊠ No
If relevant, add Forward Pla	n Reference:		
Is the decision eligible for ca	all-in?	⊠ Yes	□ No
Does the report contain con	fidential or exempt information?	⊠ Yes	□ No
If relevant, provide exempt i	nformation paragraph number or	reason if c	onfidential :
3. Information relating to the (including the council)	ne financial or business affairs of	any particu	lar person

- OCTOBER 2019)

COMMERCIAL

PLANNED PROCUREMENT ACTIVITIES (AUGUST 2019

ASSISTANT DIRECTOR DEVELOPMENT &

1 Executive Summary

- 1.1 This report provides details of the planned procurement activity for the period August 2019 October 2019. Planned procurement activities reported previously are not repeated in this report.
- 1.2 The report enables Cabinet to identify whether any reports for procurement activities should be brought to this meeting for specific executive decision,

otherwise they will be dealt with under Chief Officer delegations up to the value of £10m, unless TUPE applies to current Council staff.

2 Recommendations

2.1 Notes the planned procurement activities under chief officer delegations set out in the Constitution for the period August 2019 – October 2019 as detailed in Appendix 1.

3 Background

- 3.1 At the 1 March 2016 meeting of Council changes to procurement governance were agreed which gives Chief Officers the delegated authority to approve procurement contracts up to the value of £10m over the life of the contract. Where it is likely that the award of a contract will result in staff employed by the Council transferring to the successful contract under TUPE, the contract award decision has to be made by Cabinet.
- 3.2 In line with the Procurement Governance Arrangements that form part of the Council's Constitution, this report acts as the process to consult with and take soundings from Cabinet Members and the Resources Overview & Scrutiny Committee.
- 3.3 This report sets out the planned procurement activity over the next few months where the contract value is between the EU threshold (£181,302) and £10m. This will give members visibility of all procurement activity within these thresholds and the opportunity to identify whether any procurement reports should be brought to Cabinet for approval even though they are below the £10m delegation threshold.
- 3.4 It should be noted that the EU threshold has changed from £164,176 to £181,302 and will apply from 1st January 2019 for a period of 2 years.
- 3.5 Individual procurements may be referred to Cabinet for an executive decision at the request of Cabinet, a Cabinet Member or the Chair of Resources Overview & Scrutiny Committee where there are sensitivities or requirements that necessitate a decision being made by Cabinet.
- 3.6 Procurements below £10m contract value that are not listed on this or subsequent monthly reports can only be delegated to Chief Officers if specific approval is sought from Cabinet. Procurements above £10m contract value will still require an individual report to Cabinet in order for the award decision to be delegated to Chief Officers if appropriate.
- 3.7 A briefing note with details for each item to be procured is listed in Appendix 2. The financial information for each item is detailed in Appendix 3 Exempt Information.

4 Options considered and Recommended Proposal

- 4.1 The report approved by Council Business Management Committee on 16 February 2016 set out the case for introducing this process. The options considered are:
 - To refer the procurement strategy and contract award of individual procurements to Cabinet for decision.
 - To continue with the existing process this is the recommended option

5 Consultation

5.1 Internal

This report to Cabinet is copied to Cabinet Support Officers and to Resources Overview & Scrutiny Committee and is the process for consulting with relevant cabinet and scrutiny members. At the point of submitting this report Cabinet Members/ Resources Overview & Scrutiny Committee Chair have not indicated that any of the planned procurement activity needs to be brought back to Cabinet for executive decision.

5.2 External

None.

6 Risk Management

6.1 Details of Risk Management, Community Cohesion and Equality Act requirements will be set out in the individual reports

7 Compliance Issues:

- 7.1 How are the recommended decisions consistent with the City Council's priorities, plans and strategies?
- 7.1.1 Details of how the contracts listed in Appendix 1 and Appendix 2 support relevant Council policies, plans or strategies, will be set out in the individual reports.

7.2 Legal Implications

7.2.1 Details of all relevant implications will be included in individual reports.

7.3 Financial Implications

7.3.1 Details of how decisions will be carried out within existing finances and resources will be set out in the individual reports.

- 7.4 Procurement Implications (if required)
- 7.4.1 This is a procurement report and the implications are detailed in the appendices
- 7.5 Human Resources Implications (if required)
- 7.5.1 None.

7.6 Public Sector Equality Duty

7.6.1 Details of Risk Management, Community Cohesion and Equality Act requirements will be set out in the individual reports.

8 Background Documents

- 8.1 List of Appendices accompanying this Report (if any):
 - 1. Appendix 1 Planned Procurement Activity August 2019 October 2019
 - 2. Appendix 2 Background Briefing Paper
 - 3. Appendix 3 Exempt Information

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<u>APPENDIX 1 – PLANNED PROCUREMENT ACTIVITIES (AUGUST 2019 – OCTOBER 2019)</u>

Type of Report	Title of Procurement	Ref	Brief Description	Contract Duration	Directorate	Portfolio Finance and Resources Plus	Finance Officer	Contact Name	Planned CO Decision Date
Single Contractor Negotiations	Technical Support to implement the Schools Private Finance Initiative (PFI) Savings Strategy and Contract Management Services	TBC	Provision of technical facilities management advice in order to support the Council to continue implementing the savings initiatives across the Birmingham PFI Schools portfolio and to complete the interim contract management development restructuring and implementation.	10 months	Education and Skills		Paul Stevenson	Jaswinder Diadially / Carol Woodfield	02/07/2019
Approval to Tender Strategy	Framework Agreement for Valuation Advice for the Right to Buy Scheme	TBC	Framework agreement is required to provide valuation advice for the value of housing properties to support the Right to Buy scheme to enable tenants of the Council to be able to buy their home.	4 years	Inclusive Growth	Homes and Neighbourhoods	Simon Ansell	Allyson Marke Wilson/ Charlie Short	22/07/2019
Approval to Tender Strategy	Blue Badge Managed Contract	TBC	The administration for the issuing of blue badges to enable disabled people to retain their independence so they are able to park close to where they need to go by displaying a valid badge. To provide a fully managed Blue Badge service excluding Blue Badge assessments which are provided in-house. The service required is to process the Council's Blue Badge process from application to issue using an IT system.	4 years	Adults Social Care	Health and Social Care	John Hickson	Mark Sirrell / Charlie Short	22/07/2019
Approval to Tender Strategy	Third Sector Advice Services	P0611	Third Sector Advice Services will be looking to Commission independent advice providers to deliver advice services relating to welfare benefits and debt advice to the citizens of Birmingham via face to face advice service, Telephone Advice Service and Tribunal Representation Service.	2 years, 6 months	Neighbourhoods	Social Inclusion, Community Safety & Equalities	Parmjit Phipps	Aftab Inayat / Mike Smith	22/07/2019
Single Contractor Negotiations	Provision of Legal Advice to Support the Development of the Future Waste Strategy	P0610	External legal advice is required to support the Council in providing legal advice arising under the overrun agreement;	5 years	Neighbourhoods	Deputy Leader	Parmjit Phipps	Darren Share / Meena Chauhan	01/07/2019
Strategy / Award	Data Connectivity	TBC	This service allows data connectivity between multiple sites of the Council and schools, as well as dedicated internet access. The service includes; • Point to Point circuits • Internet Protocol Virtual Private Network (IP VPN) circuits • Asymmetric Digital Subscriber Line (ADSL) circuits • Managed Internet Access	3 years	Finance and Governance	' '	Thomas Myers	Peter Bishop / David Waddington	02/07/2019
Single Contractor Negotiations	Various IT third party contracts	TBC	The IT third party contracts are currently managed by Capita Birmingham Limited (CBL) and need to be extended because the CBL contract partially terminates on 1st August 2019, at which point the third party contracts will novate to BCC.	6 months	Finance and Governance	Deputy Leader	Thomas Myers	Peter Bishop / David Waddington	01/07/2019

APPENDIX 2

BRIEFING NOTE ON PLANNED PROCUREMENT ACTIVITIES CABINET - 25th June 2019

Title of Contract	Technical Support to implement the Schools Private Finance Initiative (PFI) Savings Strategy and Contract Management Services
Briefly describe the service required	Provision of technical facilities management advice in order to support the Council to continue implementing the savings initiatives across the Birmingham PFI Schools portfolio and to complete the interim contract management development restructuring and implementation.
Is the Council under a statutory duty to provide this service? If not what is the justification for providing it?	There is a statutory obligation to ensure that the PFI provider is meeting all its contractual obligations and its obligations under Health and Safety, Statutory compliance for the duration of the contract (25years) which includes the appropriate level of continued investment in order to protect the public purse.
What are the existing arrangements? Is there an existing contract? If so when does that expire?	The current contract expired on 31st May 2019 and has continued to be provided under the existing terms and conditions.
What budget is the funding from for this service?	This will be funded from the Education Infrastructure revenue professional fees budget in 2019/20.
What is the proposed procurement route?	To enter into single contractor negotiations with CPP Limited.
If single /multiple contractor negotiations is proposed, what is the reason for not tendering the requirement, how do we ensure value for money and compliance with the Birmingham Business Charter for Social Responsibility (BBC4SR)?	The risk to BCC for not continuing the commission with CPP is both financial and contractual. An example of this is the negotiations for the ICT termination which is at a critical stage and involves over 2m worth of monies that CPP are commercially negotiating the return of on behalf of BCC. The ICT termination involves 12 schools who require clarity around the provision of the post termination ICT service, which is programmed to be self-delivered in August 2019. The Contractual obligations associated with enabling this also form part of the negotiation. CPP have been critical to the resolution of this initiative.
Proposed start date and duration of the new contract	The proposed start date 2 nd July 2019 for a period of 10 months.

Title of Contract	Framework Agreement for Valuation Advice for the
	Right to Buy Scheme
Briefly describe the service required	Framework agreement is required to provide valuation advice for the value of housing properties to support the Right to Buy scheme to enable tenants of the Council to be able to buy their home.
Is the Council under a statutory duty to provide this service? If not what is the justification for providing it?	This service supports the statutory duty of the Housing Act 1985 and subsequent amendments that allows the Council to sell its housing to its tenants.
What are the existing arrangements? Is there an existing contract? If so when does that expire?	There is a current contract in place with Sure Property Group Ltd that expires on 30 September 2019.
What budget is the funding from for this service?	The valuations are funded from the Housing Revenue Account via a recharge from Property Services.
What is the proposed procurement route?	A procurement process will be undertaken and advertised in OJEU, Contracts Finder and www.finditinbirmingham.com .
If single /multiple contractor negotiations are proposed, what is the reason for not tendering the requirement, how do we ensure value for money and compliance with the Birmingham Business Charter for Social Responsibility (BBC4SR)?	Not applicable.
Proposed start date and duration of the new contract	The proposed start is 1 st October 2019 for a duration of 4 years.

Title of Contract	Blue Badge Managed Contract
Briefly describe the service required	The administration for the issuing of blue badges to enable disabled people to retain their independence so they are able to park close to where they need to go by displaying a valid badge. To provide a fully managed Blue Badge service excluding Blue Badge assessments which are provided in-house. The service required is to process the Council's Blue Badge process from application to issue using an IT system. We do not have the skills, experience, IT systems or resource to deliver this administration service in-house to the requirements laid down by central government and this was also confirmed by cabinet in 2014 and the facts underpinning this decision have not materially changed.
Is the Council under a statutory duty to provide this service? If not what is the justification for providing it?	Yes under statutory duty to provide this service to in accordance with the Disabled Persons (Badges for Motor Vehicles regulations 2000).
What are the existing arrangements? Is there an existing contract? If so when does that expire?	A contract with Northgate PLC commenced on 16 th April 2014 to provide a full managed service for the issue and administration of blue badges. This contract was renewed on the 1st January 2017, and the current contract expires on the 30 th November 2019 which was approved by Cabinet Member / Chief Officer on 19 th December 2016.
What budget is the funding from for this service?	The funding is from Adults Business Support budget
What is the proposed procurement route?	A direct award using the Digital Marketplace framework.
If single /multiple contractor negotiations is proposed, what is the reason for not tendering the requirement, how do we ensure value for money and compliance with the Birmingham Business Charter for Social Responsibility (BBC4SR)?	Not Applicable.
Proposed start date and duration of the new contract	The proposed start is 1 st December 2019 for a duration of 4 years.

Title of Contract	Third Sector Advice Services - P0611
Briefly describe the service required	Third Sector Advice Services will be looking to Commission independent advice providers to deliver advice services relating to welfare benefits and debt advice to the citizens of Birmingham via face to face advice service, Telephone Advice Service and Tribunal Representation Service.
Is the Council under a statutory duty to	No. However, the Service will be making a positive
provide this service? If not what is the	difference to citizen's lives by ensure citizens can source
justification for providing it?	independent legal entitlement advice service locally in respect to welfare benefits and debt advice.
What are the existing	There is currently a contract (C0224) in place which will
arrangements? Is there an existing	expire on 30 th September 2019.
contract? If so when does that	
expire?	
What budget is the funding from for	This will be funded through the Revenue Budget.
this service?	
What is the proposed procurement	The contract will be advertised in OJEU and a full tender
route?	process will be commenced utilising the open procurement
	route.
If single /multiple contractor	Not applicable.
negotiations is proposed, what is the	
reason for not tendering the	
requirement, how do we ensure value	
for money and compliance with the	
Birmingham Business Charter for	
Social Responsibility (BBC4SR)?	
Proposed start date and duration of	1 st October 2019 to 31 st March 2022.
the new contract	

Title of Contract	Provision of Legal Advice to Support the Development of
or contract	the Future Waste Strategy
Briefly describe the service required	The Council is currently developing a new Waste Strategy (for the next 15 years) for the management and disposal of municipal waste that will take into account current and future projected technical and sustainable developments. The current 5 year overrun agreement of the Waste Disposal Contract with Veolia which was extended on 16 January 2019 will now terminate in January 2024 and the Council will be implementing its new Municipal Waste Strategy to take account of its new arrangements for the disposal of waste.
	 External legal advice is required to support the Council in: providing legal advice arising under the overrun agreement; redevelopment of the Perry Barr and Lifford Lane, Waste Transfer Station (WTS) and Household Waste Recycling Centre (HWRC's); and provision of legal advice in relation to the re-procurement of waste disposal services, primarily the appointment of a partner to operate and manage the Tyseley ERF plant from 2024. The complexity of the service and regulatory requirements relating to waste disposal mean that the required legal
	resource is not available internally.
Is the Council under a statutory duty to	The Council has a statutory duty as a waste disposal authority to
provide this service? If not what is the	arrange for the disposal of certain specified categories of waste
justification for providing it?	in its area in accordance with Section 51 Environmental Protection Act 1990.
What are the existing arrangements? Is	The Council undertook a procurement under the Crown
there an existing contract? If so when does that expire?	Commercial services Framework Lot 8 – Major or Complex Projects (P0343) in August 2016 and appointed Bevan Brittan under a contract which commenced in December 2016 for the period of two years and four months to support the overrun
M/h at is the prepared presument resite?	agreement with Veolia. The contract expired in April 2019.
What is the proposed procurement route?	To enter into Single Contractor Negotiations with Bevan Brittan.
If single /multiple contractor negotiations is proposed, what is the reason for not tendering the requirement, how do we ensure value for money and compliance with the Birmingham Business Charter for Social Responsibility (BBC4SR)?	Bevan Brittan, as the incumbent provider of legal services to the Waste Strategy programme, commenced services in December 2016, has provided high level legal support to the Council in a number of specific work streams supporting the overall Waste Strategy. This has included reviewing all contract documentation and variations of the Veolia waste disposal contract which was entered into on 9 July 1993, and drafting the variation prior to contract termination on 16 January 2019.
	 Bevan Brittan therefore have an intimate knowledge of the background to this matter and have provided: professional legal services;
	 demonstrated a detailed commercial knowledge of the waste disposal market; and delivered a highly supportive level of service throughout their appointment.
	They have also agreed to honour their hourly charge rates as contained in their original CCS tender from December 2016. This demonstrates that the Council will continue to receive value for money and avoid considerable duplication of legal costs, by

	extending the current engagement under an SCN.
Proposed start date and duration of the new contract	1 st July for a period of 5 years. The five year contract duration is required to support the waste strategy procurement process which commenced on the 17 th January 2019.

Title of Contract	Data Connectivity
Briefly describe the service required	This service allows data connectivity between multiple sites of the Council and schools, as well as dedicated internet access. The service includes;
	 Point to Point circuits Internet Protocol Virtual Private Network (IP VPN) circuits Asymmetric Digital Subscriber Line (ADSL) circuits Managed Internet Access
Is the Council under a statutory duty to provide this service? If not what is the justification for providing it?	The technology the Council uses underpins the delivery of the majority if not all Council statutory and/or discretionary services. This is a business critical service that enables data connectivity between sites, to the internet, and access to networked systems.
What are the existing	The existing service is provided by Virgin Media via Capita
arrangements? Is there an existing	Business Limited (CBL) as part of the managed service
contract? If so when does that	agreement. The Virgin Media contract expires on the 7 th
expire?	June 2019; the service will continue to be provided by CBL until the date of transition on the 31st July 2019.
What budget is the funding from for this service?	Council IT budget
What is the proposed procurement route?	A direct award using the Crown Commercial Service – Network Services (RM1045) Framework. This is an OJEU compliant call-off method.
If single /multiple contractor negotiations is proposed, what is the reason for not tendering the	Not Applicable.
requirement, how do we ensure value	
for money and compliance with the	
Birmingham Business Charter for	
Social Responsibility (BBC4SR)?	
Proposed start date and duration of	The existing managed service will be maintained until the
the new contract	31st July 2019. The new contract will commence on the 1st
	August 2019 for a period of 3 years.

Title of Contract	Various IT third party contracts
Briefly describe the service required	The IT third party contracts are currently managed by Capita Birmingham Limited (CBL) and need to be extended because the CBL contract partially terminates on 1 st August 2019, at which point the third party contracts will novate to BCC. A number of these contracts have been identified as requiring extensions to ensure continuity of the Council's Services. The identified contracts are currently due to expire within one day to 6 months of the transition date which does not provide the Council with sufficient time to re-procure under a standard procurement process.
	The extensions are considered necessary because BCC will not have access to the contracts or their suppliers until after the transition date and consequently will not be able to re-procure prior to the transition date.
Is the Council under a statutory duty to provide this service? If not what is the justification for providing it?	The technology the Council uses underpins the delivery of the majority if not all Council statutory and/or discretionary services. The services to be procured will maintain the Council's ability to manage value for money in the delivery of these services by the provider and enable better ways of working.
What are the existing arrangements? Is there an existing contract? If so when does that expire?	The current contracts are being managed by CBL and these contracts will be novated on the transition date of 1 st August 2019. Details of the contracts and their expiry dates is provided in the Private Appendix below.
What budget is the funding from for this service?	Council IT budget
What is the proposed procurement route?	Under regulation 72 of the PCR 2015 and the Council's Standing Orders relating to Contracts to extend the contracts for a period of up to 6 months, whilst a procurement exercise is undertaken.
If single /multiple contractor negotiations is proposed, what is the reason for not tendering the requirement, how do we ensure value for money and compliance with the Birmingham Business Charter for Social Responsibility (BBC4SR)?	BCC will not have responsibility for the contracts until the 1st August 2019 by which time there will not be enough time to draft the required procurement documents and undertake a procurement exercise for those contracts which are coming to an end shortly thereafter. The VFM duty will be fulfilled upon undertaking the procurement exercise as this is a short term extension under current terms. Where appropriate a social value action plan will be completed.
Proposed start date and duration of the new contract What is the estimated annual value and what is the basis for this amount?	Various start dates all for a period of up to 6 months depending on the size, value and complexity of the contract. The total value of the 53 individual contracts requiring extensions is estimated at £970,000. List of contracts are detailed below.

Contract Breakdown

Supplier Name	Short description of service/software provided	Expiry Date
Sentinel Partners Ltd	This is a data matching hub. This application takes data extracts from Carefirst, Impulse and Raise and put them into the customer hub where business rules, validation and matching are done to produce a report to form the basis of data cleansing	31/07/2019
ESRI (UK)	ArcGIS (IPMS Replacement System) Geographic Information System to maintain and view spatial data	08/08/2019
WPC Software Ltd	CRIMSON Case Management Case Management System for Illegal Money Lending Team	31/08/2019
The Technology Forge Ltd	TF - CAFM Technology Forge Instance that is used by BPS & Acivico to manage Corporate Properties belonging to Economy Directorate.	31/08/2019
The Technology Forge Ltd	TF - CYP&F (Education) TF Facility is a premises register for schools premises information (including condition survey, pupil roll numbers etc.)	31/08/2019
The Technology Forge Ltd	TF-Housing Housing Asset management - For managing housing properties and their hazards.	31/08/2019
1Spatial	FME – feature manipulation engine is a spatial ETL tool (extract, transform, load).	31/08/2019
Experian Ltd	QAS-Quick Address Pro Web Service Address search facility for CareWorks	31/08/2019
Intellicorp Inc	Voyager Finance and Procurement	01/09/2019
IBM UK Ltd	Tivoli Storage Manager (Mentoring Suite) Backup Software	30/09/2019
Omnico Group (Verifone Services UK & Ireland Ltd)	Webcom - Chip and Pin for Leisureflex Leisure activities booking system	30/09/2019
Cognisoft Ltd	Insight Careers Service Application	30/09/2019
Civica UK Ltd	Civica Fraud System (Benefits and Corporate) is used by Birmingham Audit.	30/09/2019
Iken Business Ltd	IKEN Integrated Case Management System	30/09/2019
MRI Software Ltd (Real Asset Management PLC)	Real Asset Management RAM (Lease 4000 and Asset 4000) An asset register that can control, track and record those changes that occur within an asset's lifetime.	30/09/2019
AIMediaComms	cloud based system that facilitates the management and tracking of enquiries to BCC's Communication from "Media" and similar organisations.	30/09/2019
Message Labs	MessageLabs Cloud based e-mail filtering	30/09/2019
RTS Technology Solutions T/A Vanti	LOB IT/Audio Visualisation and Support Services Managed Service Contract for the Library of Birmingham IT/Audio Visual installation and Support	01/10/2019

IEG4	Digital Benefits Web link on Birmingham.gov.uk to allow citizens to claim Housing Benefit and Council tax Support, and to report any Changes to their circumstances	11/10/2019
Callcredit Ltd	Intercept Verify and CoActive MIS Reporting Desktop icon to allow Benefits processors to request a Risk Based Verification Score on Housing Benefit and Council Tax Support Claims and URL for CoActiva MIS Reporting	14/10/2019
KeySoft Solutions Ltd	Autodesk Vehicle Tracking Vehicle swept path analysis software.	19/10/2019
The Networking People (Northwest) Ltd	10GB/s SR Ethernet 10GB/s Carrier Circuit to the TNP Core Network	26/10/2019
Seattle Software Ltd T/A Orbus Software	iServer is a tool used as a repository for design documents.	31/10/2019
Lovell Johns Ltd	Planvu is a service that displays BCC Planning Permission Policies to members of the public.	03/11/2019
EPI-USE Labs Ltd	Data Sync Manager	17/11/2019
KeySoft Solutions Ltd	Autocad Map 3D Computer Aided Design Maps	20/11/2019
IBM UK Ltd	These servers support BCC Applications	30/11/2019
Williams Topco Ltd T/A RIBA Enterprises Ltd	NBS Building - Urban Design Building specification writing software	30/11/2019
Imprivata PLC	OneSign (Enline) 1. Self-Service facility to reset your ADDM Network password. 2. Self-Service facility to manage application passwords (e.g. CareFirst 6, E-Records), enabling quick, automatic log in.	30/11/2019
Advanced Power Technology Ltd	UPS Extended Maintenance	04/12/2019
JADU Ltd T/A Spacecraft Creative Ltd	Birmingham.Gov.Uk Birmingham corporate web site, Intranet	18/12/2019
Satisnet Limited	Vulnerability scanner	20/12/2019
Kedron	SolarWinds Monitoring Tools	22/12/2019
Dotted Eyes	MapInfo Professional Geographic Information System	31/12/2019
RMG Networks Ltd	Contact Centre Wallboard A Wallboard that displays vital statistics to enable the Contact Centre to provide efficient service to the customer base.	31/12/2019
CMS Supatrak Ltd	SupaTrak Vehicle Location Service	31/12/2019
Whitespace Work Software	PowerSuite Waste Management System A web-based waste & environmental software solution for Waste Disposal that records quantities of different types of refuse and recycling.	31/12/2019
Enterprise Software Systems Ltd	Transform Vehicle & Fleet Management System	31/12/2019
OpenText	e-records Housing Document management system for Housing	01/01/2020

OpenText	EDMS - Diamond A document management solution that supports the Planning and Regen department within Birmingham City Council.	31/12/2019
OpenText	e-records Children A document management solution that supports the retention of documentation for Children's Directorate.	31/12/2019
OpenText	EDMS CF This is a solution that acts as a repository for the storage and retrieval of documents attached to service tickets in SAP CRM.	31/12/2019
OpenText	EDMS CST A solution	31/12/2019
OpenText	e-records - Adults document management solution that supports the retention of documentation for Adults Directorate.	31/12/2019
OpenText	DAMS Digital Asset Management System.	31/12/2019
AuditWare Systems Ltd	SmartExporter (Audit) SAP data extractor tool used by BCC Audit and is supported by BCC	31/12/2019
Trustmarque Solutions Ltd	Citrix These tools allow secure remote access to Windows desktops and applications	31/12/2019
Blue Chip Customer Engineering Ltd	Server Maintenance Service Server maintenance contract	31/12/2019
RH Enviromental Ltd	Regulatory Information Management System (RIAMS)	03/01/2020
Basis Technologies Int Ltd	Subscription based license model called ActiveControl subscription license.	08/01/2020
Aligned Assets Ltd	Symphony Local Land and Property Gazetteer - aka Symphony Suite	31/01/2020
Bibliotheca Ltd	Library Self Service kiosks for library services	31/08/19
Civica UK Ltd	PARIS cash receipting and income management	29/01/20