

BIRMINGHAM CITY COUNCIL

HEALTH, WELLBEING & THE ENVIRONMENT O&S

COMMITTEE

1000 hours on 9th August 2016, Committee Room 2 – Actions

Present:

Councillor John Cotton (Chair)

Councillors Deirdre Alden, Sue Anderson, Mick Brown, Andrew Hardie, Simon Jevon,
Carole Griffiths, Karen McCarthy and Robert Pocock

Also Present:

Karen Richards, Associate Director of Urgent Care, Birmingham CrossCity CCG

Carol Herity, Head of partnerships, Birmingham CrossCity CCG

Baseema Begum, Research & Policy Officer, Scrutiny Office

Rose Kiely, Overview & Scrutiny Manager, Scrutiny Office

1. NOTICE OF RECORDING

The Chairman advised that this meeting would be webcast for live or subsequent broadcast via the Council's Internet site (which could be accessed at "www.birminghamnewsroom.com") and members of the press/public may record and take photographs.

The whole of the meeting would be filmed except where there were confidential or exempt items.

2. APOLOGIES

Apologies were submitted on behalf of Councillors Uzma Ahmed and Kath Hartley

3. ACTION NOTES

It was noted that the Chair and Deputy Chair of the Committee have now written to the Leader in relation to the remit of the Committee and will report back to the members of the committee once a response has been received. The action notes of the meeting held on 19th July 2016 were otherwise noted.

4. DECLARATIONS OF INTEREST

Members were reminded that they must declare all relevant interests relating to any items of business to be discussed at the meeting. Councillor Andrew Hardie declared an interest as a registered GP working as a locum in Birmingham.

5. URGENT CARE IN BIRMINGHAM

The report was submitted.

The extensive pre-engagement work previously done during 2014/15 was referred to. It was noted that the new service needs to be transformational and needs to be simplified, providing 24/7 access where needed, and provide a consistent service across the city supporting patients. The Service needs to align to the national direction of change and to streamline and integrate services.

The existing walk-in/urgent care centre (UCC) contracts will be extended for 18 months while the broader urgent care strategy is being developed.

The recent re-procurement of the new NHS 111 service providing enhanced clinical assessment for patients within a clinical hub was referred to.

A service specification for the Urgent Care Service with a standardised offer and a minimum set of standards and services on offer is currently being developed. The aim is to have the minimum standards in place in our UCCs over the next 18 months/2 years and to develop the service from there. In terms of timescales a 12 week consultation should be ready to take place by the end of 2016 with the changes being in place for 2018.

In the course of the discussion Members emphasised the importance of:

- explaining and communicating the message to the public that the new service will be an improvement and the need to get the media message right with the public especially around what services are currently available and the current inconsistencies so that the service users understand the proposed changes.
- the necessity of making it easier for students to register with a GP since non-registration with a GP is a cause of many attendances at walk-in centres/UCCs.
- the fact that this is an opportunity to improve the way the service is delivered but that commissioners need to listen to patients.
- in particular account needs to be taken of travel scenarios and transport availability.
- the need to ensure that all parts of the city are covered by the new service in the way that UCCs are configured/located.
- doing the financial modelling around all the scenarios before they decide on the options to be included in the consultation.

In the course of the discussion the members requested that the following additional information be provided:

- A map showing where the current walk-in centres are with the postcode areas of users.
- The value of existing out of hospital contracts (excluding the tariff paid to A&E)

- The report of the feedback emerging from the 22nd July event.

6. HEALTH, WELLBEING & THE ENVIRONMENT OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME 2016-17

The work programme was submitted.

Members requested that the consultation plan including the financial implications of the options being consulted should be added to the agenda for the 25th October scrutiny committee meeting.

Members also requested that an item on the West Midlands Mental Health Commission should be added to the work programme, preferably also in October if possible.

RESOLVED:-

That the work programme be noted and updated in-line with comments made.

7. REQUEST(S) FOR CALL IN/COUNCILLOR CALL FOR ACTION/PETITIONS

None

8. OTHER URGENT BUSINESS

None

9. AUTHORITY TO CHAIRMAN AND OFFICERS

Agreed

The meeting ended at 1117 hours.