

PERFORMANCE SCORECARD - December 2017

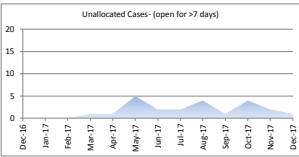
Please note that most national and SN data is from year ending March 2016

Agenda item 4

1.) Number of unallocated cases (open >7 days)

	Prev. 6 months average	Dec-17	EAST	NWC	SOUTH	DCSC	Other Citywide Teams
Unallocated (open >7 days)	3	1	0	1	0	0	0
Total number of open cases	7,362	7,546	1,990	2,090	1,922	704	840
% of unallocated cases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Target	0						
Performance rating							
Trend							

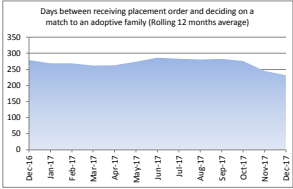
This indicator is of open cases post CASS/MASH where there is no allocated social worker 7 or more days after referral. A report is sent to the heads of service each week, so the cases are ever changing.



9.) For those children who have been adopted, average time between a local authority receiving court authority to place a child and the local authority deciding on a match to an adoptive family (Rolling 12 months in days)

	Prev. 6 months average	Dec-17
Average no. of days taken	276	232
Target	271	
Performance rating		
Trend		

National average	226
Statistical Neighbours average	251



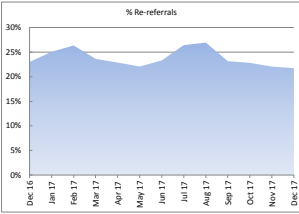
This indicator is a good measure of effectiveness of adoption process after Court has granted placement order. We are approaching our target, and November and December saw a significant improvement because no children waiting a long time were placed in this month, however we still have hard to place older children to match, so are unlikely to sustain this figure.

2.) % Re-referrals (Monthly)

	Prev. 6 months cumulative	Dec-17
No. re-referrals	1,566	268
Total Referrals	6,671	1,234
Re-referrals %	24%	22%
Target	24%	
Performance rating		
Trend		

National average	22%
Statistical Neighbours average	22%

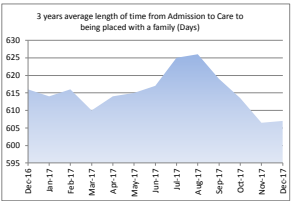
Our referral rate is stable over time although there are small monthly variations. We have moved into a new front-door model a year ago and are monitoring the impact on contacts, referrals and re-referrals carefully. We are slightly above the national average and are considering actions to address this.



10.) 3 years average time between a child entering care and moving in with its adoptive family (in days)

	Prev. 6 months average	Dec-17
Average no. of days taken	618	607
Target	600	
Performance rating		
Trend (3 years average)		

National average (3 years average)	558
Statistical Neighbours average (3 years average)	600



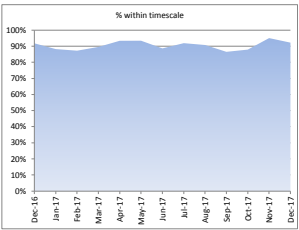
This national indicator looks back over the three last years and is therefore difficult to improve quickly. Also if we successfully place an older child who has been waiting a long time, it pushes our average up. We have gradually improved performance over time but are still above the national average.

3.) Family assessments completed in timescale (45 working days incl. S47)

	Prev. 6 months average	Dec-17	EAST	NWC	SOUTH	DCSC	Other Citywide Teams
No. inside	1,103	923	340	274	270	8	31
No. outside	119	78	19	17	24	0	18
Total	1,222	1,001	359	291	294	8	49
% Inside	90%	92%	95%	94%	92%	100%	63%
Target	85%						
Performance rating							
Trend							

National Average	83%
Statistical Neighbours Average	83%

The timeliness of assessments is important to prevent drift and we are doing well in relation to 45 days. We want to see more assessments completed within 20 days in AST1 and a greater focus on short-term interventions. We now have around 90% of assessments completed in time over last 6 months.



11.) % of Children in Need/ Family support being supported to live with their own family

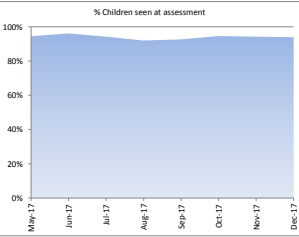
	Prev. 6 months average	Dec-17
% of C&N & Family Support cases being supported to live with family against Total C&N	82%	87%
Target	80%	
Performance rating		
Trend		

This is a new Council measure. We are combining the numbers of families supported through our family support service and our Troubled Families commissioned services (targeted early help) with the numbers of children who have a social worker but who are not in care to arrive at % supported to live at home.

4.) % Children seen at Assessment (S17 and S47)

	Prev. 6 months average	Dec-17
Assessments completed	1,169	964
Children seen	1,101	906
% Seen at Assessment	94%	94%
Target	90%	
Performance rating		
Trend		

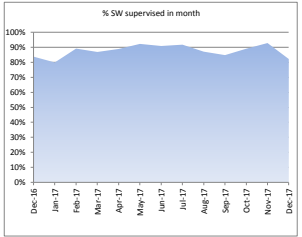
Children seen is a good proxy measure for quality of assessment. The focus on this indicator has led to substantial improvement a year ago and continued good performance



12.) % of social workers who have had supervision (in month)

	Prev. 6 months average	Dec-17	EAST	NWC	SOUTH	DCSC	Other Citywide Teams
Supervisions	457	419	98	156	131	18	16
Total Staff	512	510	128	176	155	31	20
% supervised	89%	82%	77%	89%	85%	58%	80%
Target	83%						
Performance rating							
Trend							

Within a good service, we would expect to see all social work staff supervised at least 10 times per year. This would yield a percentage of 83% per month. This data is collected by PSS staff in local offices on spreadsheets. With holiday, the % has slipped slightly for December.

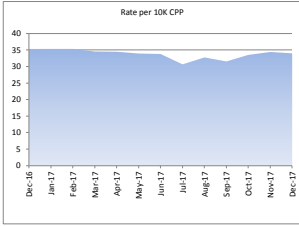


5.) Number of children with a Child Protection Plan - Snapshot as of month end

	Mar-17	Dec-17	EAST	NWC	SOUTH	DCSC	Other Citywide Teams
No of CPP	988	972	282	312	344	20	14
Rate per 10K	35	34	26	28	50	-	-

National average per 10K	43
Statistical neighbours average per 10K	50

Our rate per 10,000 of children who are the subject of a child protection plan is still below the national average but, although there is variation month by month, the number of plans has remained fairly stable, on average in the 900s for the last two years. The Ofsted monitoring visit highlighted the issue of a third of CP plans ending at first review which we are now addressing.

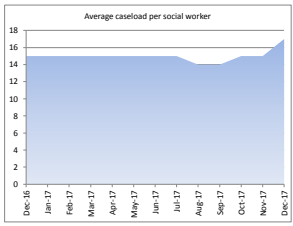


13.) Average caseload of qualified social workers

	Prev. 6 months average	Dec-17	EAST	NWC	SOUTH	DCSC
Assessment Teams	14	19	20	23	14	-
Safeguarding Teams	17	17	15	18	20	-
Children in Care Teams	14	14	14	12	16	-
Average Caseload - City	15	17	16	17	17	14
Target	16					
Performance rating						
Trend						

National average	15
Statistical Neighbours average	19

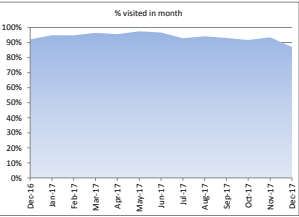
Caseloads were below target at 15 children. This is around the level required for good practice. However where there are part-time and newly qualified staff, some staff in those teams will have higher caseloads. Following recent two deaths of children, caseloads have risen in December, compounded by holiday period. We need to monitor this carefully and take action if it continues



6.) % of child protection visits in the month

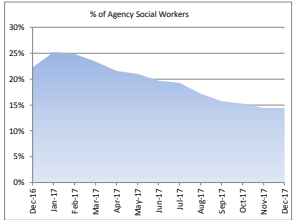
	Prev. 6 months average	Dec-17
At least one visit in a month	801	776
Number of CPP visited	855	891
Number of CPP to be visited	94%	87%
% visited in month	94%	87%
Target	90%	
Performance rating		
Trend		

The standard is to see all children who are the subject of a child protection plan at least twice a month as this is a core social work activity. Visiting children on CP plans has increased significantly over last year, and we are now well above 90% on average, but performance dipped in December, probably because of holiday period.



14.) % of agency social workers (including team managers)

	Prev. 6 months average	Dec-17
% agency social workers	21%	15%
% agency team managers	10%	8%
% agency SW qui total	19%	14%
Target	15%	
Performance rating		
Trend		



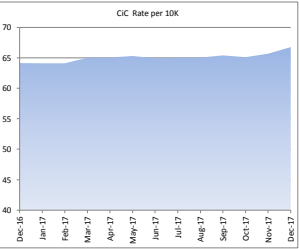
Overall, in all established posts that require a social work qualification, we now have 119 agency social workers (down from 195 in March) and 8 grade 6 agency staff. These are all covering vacant posts. We are now below the national agency SW average and our target.

7.) Number of Children in Care (UASC excluded) - Snapshot as of month end

	Mar-16	Dec-17	EAST	NWC	SOUTH	DCSC	Other Citywide Teams
Total CiC	1,735	1,758	521	539	609	80	9
Rate per 10K (UASC included)	66	67	49	49	88	-	-
Target	1,695						

National average per 10K	62
Statistical neighbours average per 10K	74

The number of children and young people in care gradually reduced as intended in our improvement plan. Since April 2015 the number of unaccompanied asylum seeking children has increased to 151 and this has caused an overall increase in numbers of CiC in recent months. We also have a number of children who came here to relatives from Calais who have subsequently come into care. Our numbers of children in care remain above the target set for the year, and recent adverse events are likely to increase numbers further.

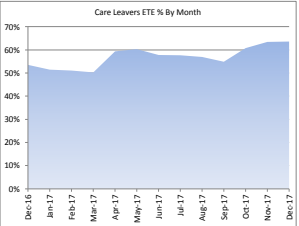


8.) % of Care Leavers in Employment, Education or Training (ETE)

	Prev. 6 months average	Dec-17
ETE %	59%	64%
Performance rating		
Trend		

National average	50%
Statistical neighbours average	48%

This indicator is looking at the employment/education position of care-leavers at 17, 18, 19, 20, and 21. This is a cumulative indicator. Last year 50% was achieved, about the national average but below the target set. The DfE have changed this definition to include 17 and 18 year olds and this explains in part the increase in performance.



Mid-2016 Population estimates

Population 0 to 17	
EAST	107,112
NWC	109,786
SOUTH	69,198