



GBSLEP Growth Hub

Monthly Reports

February 2016

GBSLEP Growth Hub Metrics - to end February 2016

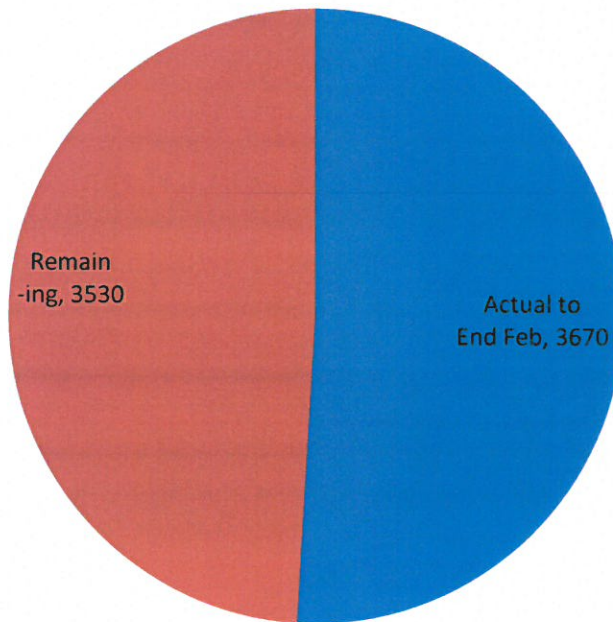
Outputs	Actual to End Feb	Overall Target by Nov 16	Remain -ing	% of Total
Number of enquiries	3670	7200	3530	51%
Number of intensive assists	267	500	233	53%
Number of jobs created (forecast)	538	500	-38	108%
Amount of funding invested in business	0			
Number of Start Ups	124			
Individuals receiving skills based training	14			
General support provided	3281			
Specific support provided	339			
Number of hours spent with clients	1017			
Amount of private sector match	0			
Number of Customer Complaints	0			
Customer Rating 1	0			
Customer Rating 2	0			
Customer Rating 3	0			
Customer Rating 4	0			
Customer Rating 5	0			

Registrations through website	February	To-date
Total	36	436

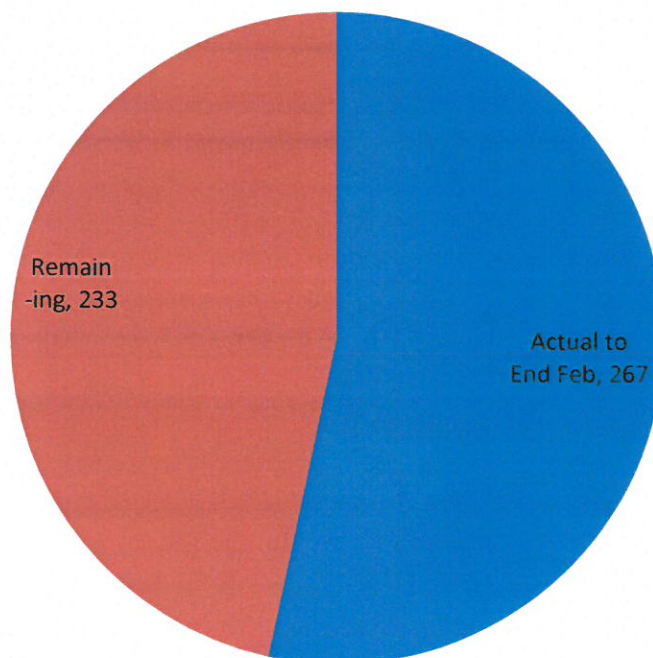
Incoming / outgoing telephone calls	February	To-date
Total incoming calls	164	866
Outgoing telephone calls by adviser		
Jeanette	167	967
Sandra	272	1576
Administrator	5	155
Total outgoing calls	444	2698

GBSLEP Growth Hub Metrics - to end February 2016

Enquiries

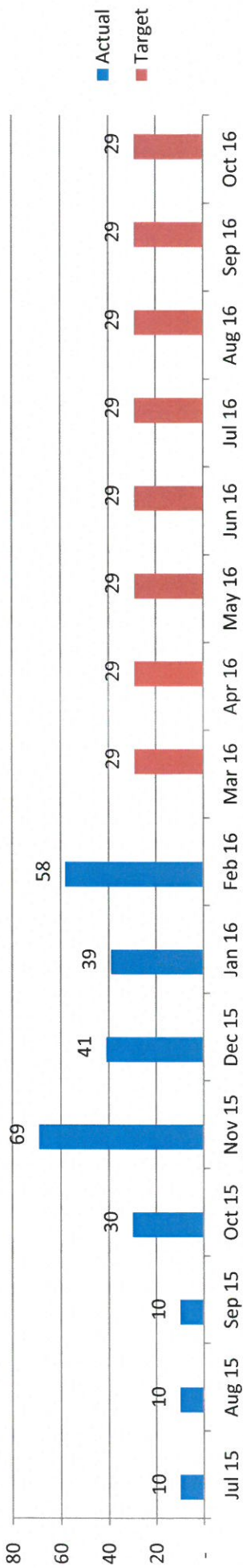


Intensive Assists

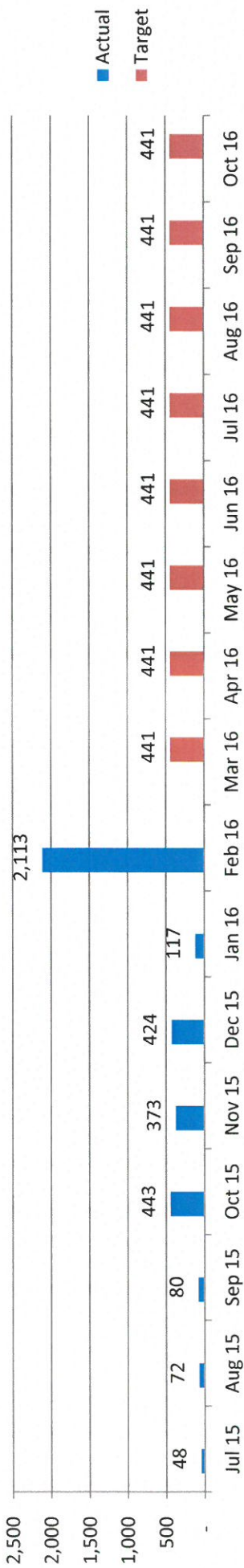


GBSLEP Growth Hub Performance Figures to 29/02/2016

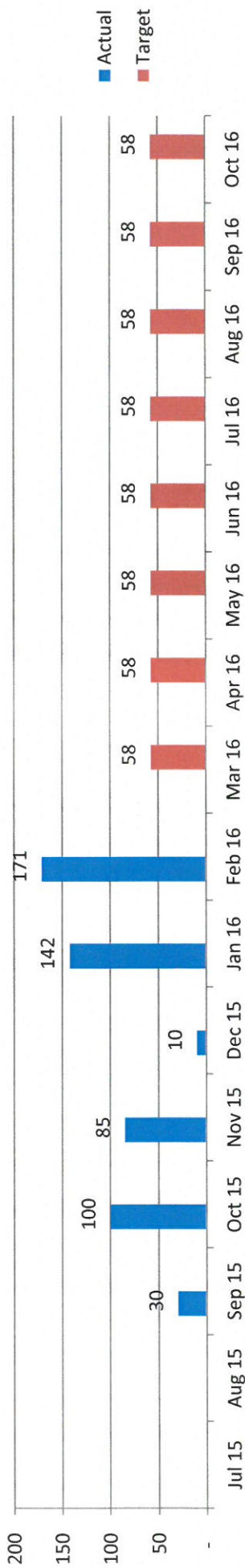
Intensive Assists - overall target 500



Enquiries - overall target 7200



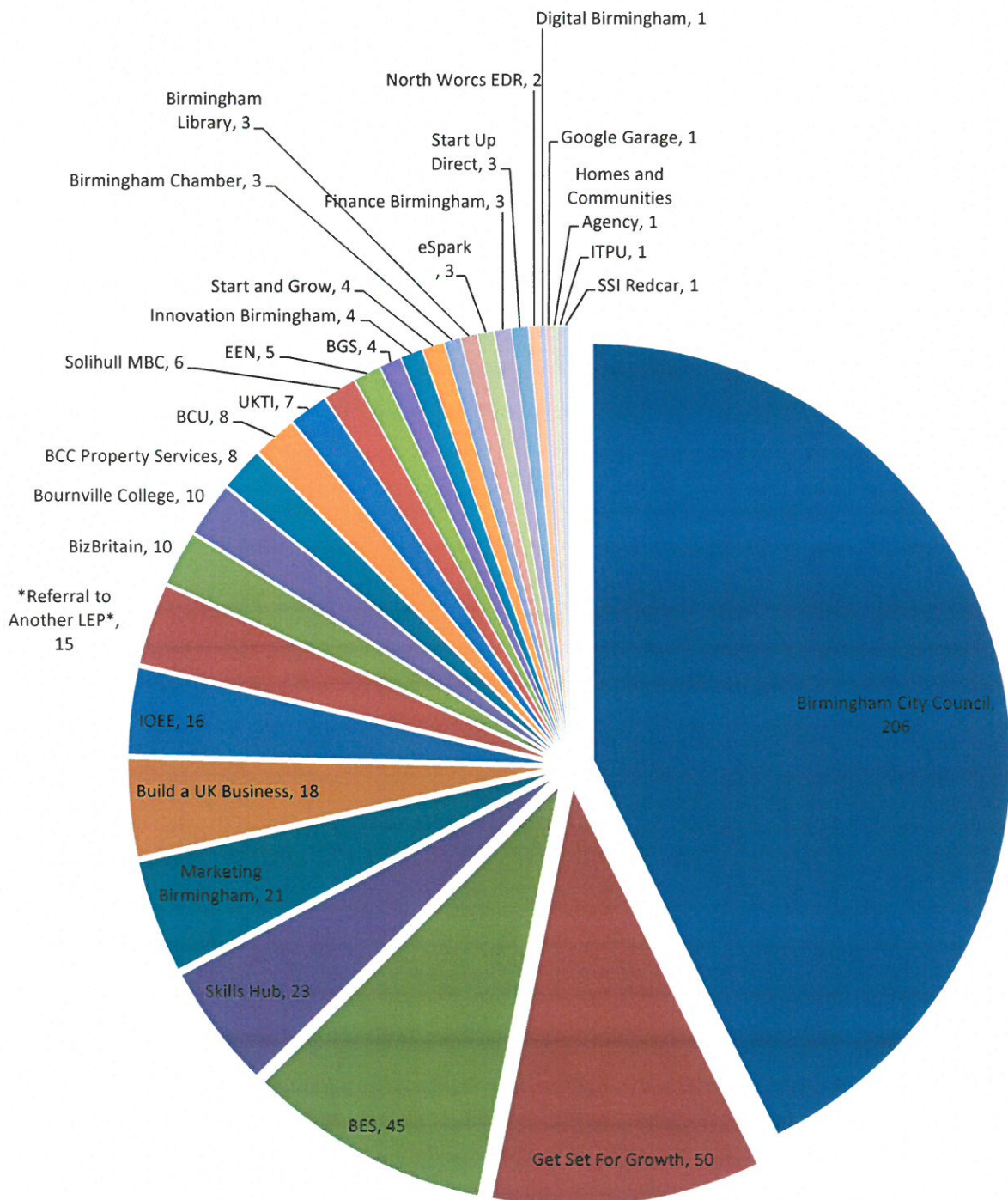
New Jobs - overall target 1000



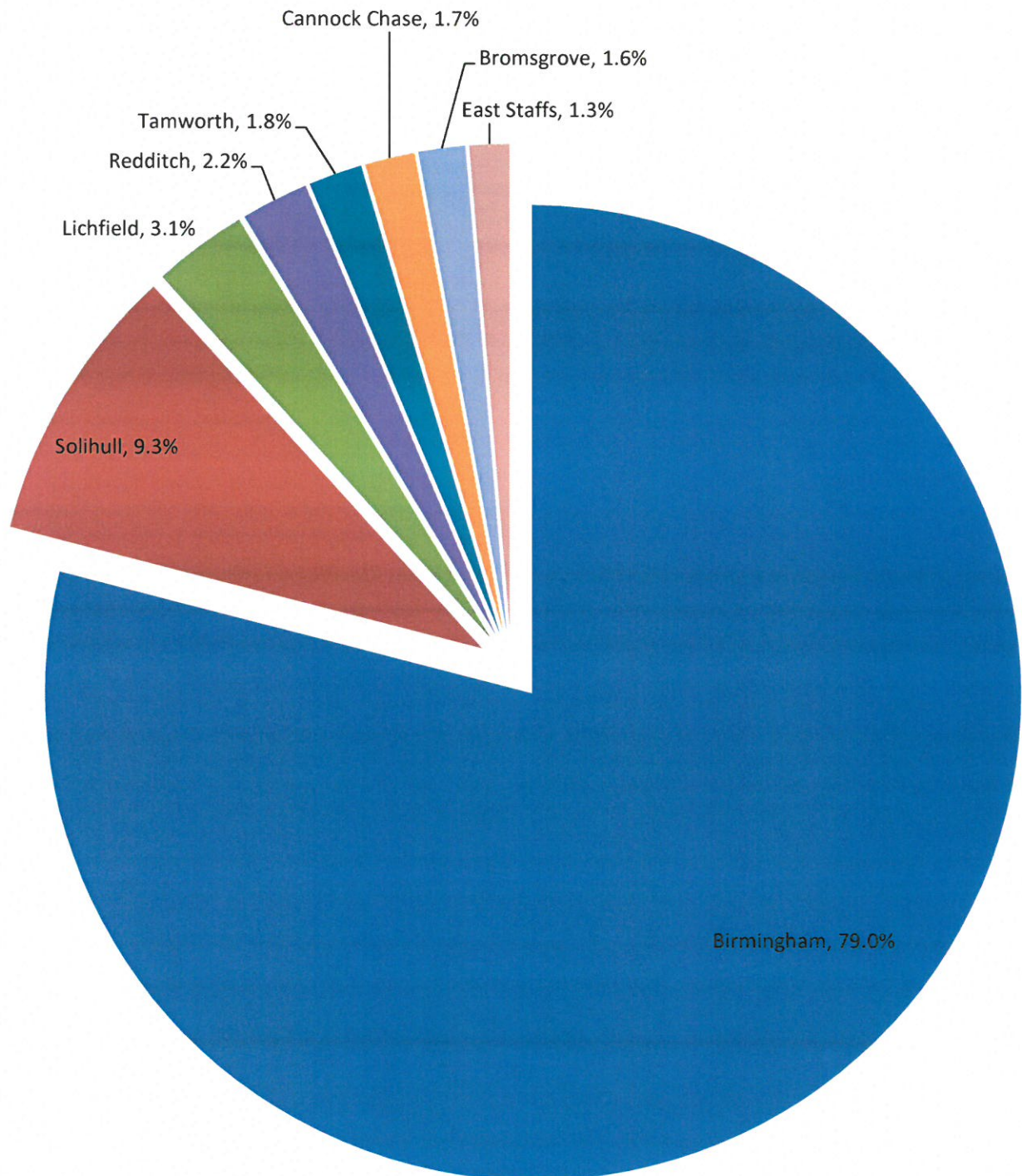
GBSLEP Growth Hub
Business Support Referrals to Providers/Partners
at 29/02/2016

	Privider	Referrals
1	Birmingham City Council	206
2	Get Set For Growth	50
3	BES	45
4	Skills Hub	23
5	Marketing Birmingham	21
6	Build a UK Business	18
7	IOEE	16
8	*Referral to Another LEP*	15
9	BizBritain	10
10	Bournville College	10
11	BCC Property Services	8
12	BCU	8
13	UKTI	7
14	Solihull MBC	6
15	EEN	5
16	BGS	4
17	Innovation Birmingham	4
18	Start and Grow	4
19	Birmingham Chamber	3
20	Birmingham Library	3
21	eSpark	3
22	Finance Birmingham	3
23	Start Up Direct	3
24	North Worcs EDR	2
25	Digital Birmingham	1
26	Google Garage	1
27	Homes and Communities Agency	1
28	ITPU	1
29	SSI Redcar	1
30	Total	482

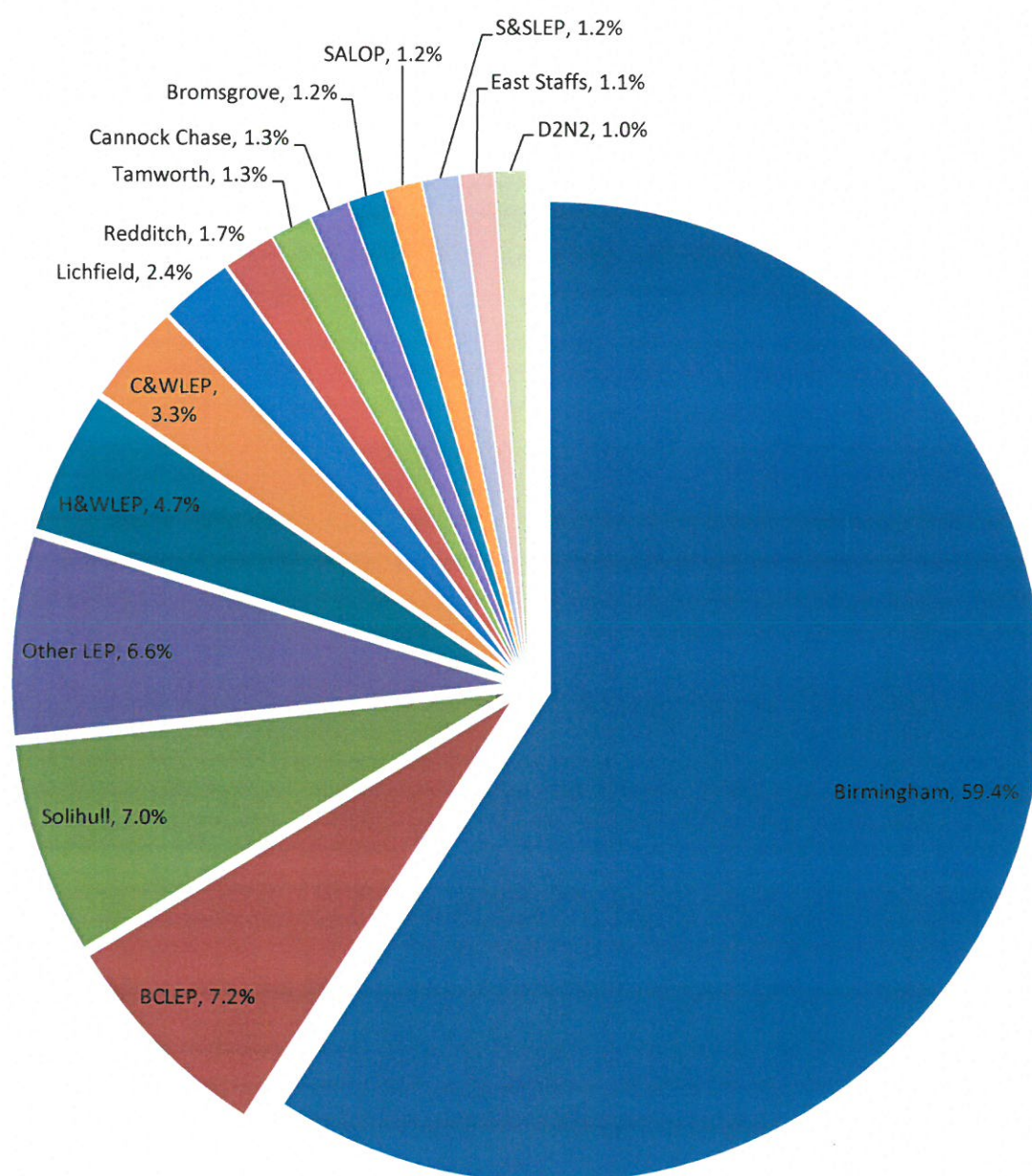
GBSLEP Growth Hub referrals at end Feb 2016



GBSLEP Growth Hub Enquiries (at end Feb 2016)



All Growth Hub Enquiries (at end February 2016)



GBSLEP Growth Hub Companies by Sector (at end of February 2016)

