



Corporate Resources O&S Committee: Work Programme 2015/16

Chair: Cllr Waseem Zaffar

Committee Members: Cllrs: Randal Brew, Marje Bridle, Tristan Chatfield, Matthew Gregson, Jon Hunt, Changese Khan, Narinder Kaur Kooner, Chaman Lal, Yvonne Mosquito, Gary Sambrook, Ken Wood

Committee Support: Scrutiny Team: Emma Williamson (464 6870), Jayne Power (303 4810)
Committee Manager: Victoria Williams (303 7037)

1 Meeting Schedule

Date	Item	Officer contact
16 June 2015	<i>Informal Meeting</i>	Emma Williamson/Jayne Power, Scrutiny Office
14 July 2015, 2pm Committee Room 2	Member development: <ul style="list-style-type: none"> Update on Member Development Programme Members as community leaders (Citizens UK – to be confirmed) <i>Outcome:</i> to support the development of a member development programme	Emma Williamson/Jayne Power, Scrutiny Office
	The Customer Journey: <ul style="list-style-type: none"> Briefing on work undertaken by former Governance, Resources and Customer Services O&S Committee; Customer satisfaction trends analysis Briefing note on complaints process <i>Outcome:</i> to agree two or three key lines of enquiry	Chris Gibbs, Service Director, Customer Services
08 September 2015	<i>Leader's Update</i> Part 1: To answer questions on the Leader's Policy Statement, the Boundary Commission work and the Combined Authority	Deborah Harries, Head of Public Affairs
	<i>Leader's Update</i> Part 2: To update members on the Future Council programme, including <ul style="list-style-type: none"> Financial strategy <i>Tracking:</i> Are Ward Committees Fit for Purpose <i>Tracking:</i> Devolution – Making it Real 	
	<i>Terms of reference: customer journey inquiry</i>	



Date	Item	Officer contact
27 October 2015	Cabinet Member for Commissioning, Contracting and Improvement <ul style="list-style-type: none"> To set out key priorities <i>Tracking:</i> Council Commissioning and Third Sector Organisations 	Jon Lawton, Cabinet Support Officer Nigel Kletz, Assistant Director Procurement
	Report back on Golden Square	
10 November 2015	<i>Deputy Leader:</i> <ul style="list-style-type: none"> To set out key priorities, including finance <i>Tracking:</i> Service Birmingham <i>Tracking:</i> Citizen Engagement <i>Tracking:</i> Birmingham Promise (and report on targets within Birmingham Promise) 	Rebecca Grant, Cabinet Support Officer
8 December 2015	<i>Inquiry session: Customer Journey</i>	
19 January 2016	<i>To be confirmed: Performance of property portfolio (Deputy Leader)</i>	
	<i>To be confirmed: Children and Families with No Recourse to Public Funds – action plan update</i>	
	<i>To be confirmed: Acivico – Contract Performance Update – to be confirmed</i>	
9 February 2016	<i>Review of District and Ward arrangements</i>	
8 March 2016	Leader <ul style="list-style-type: none"> To report on progress made over the year Deputy Leader <ul style="list-style-type: none"> To report on progress made over the year Cabinet Member for Commissioning, Contracting and Improvement <ul style="list-style-type: none"> To report on progress made over the year 	
12 April 2016		

2 To be Scheduled

- Birmingham Promise – review content for 2016/17 (December?)
- Birmingham Highways and Amey – Contract Performance Update
- Boundary commission – further update in October?



- Finance reporting
- Birmingham's local Council Tax Support scheme (October?)

3 Other Meetings

Call in Meetings

Petitions

None scheduled

Councillor Call for Action requests

None scheduled

The Committee approved at hours as a suitable day and time each week for any additional meetings required to consider 'requests for call in' which may be lodged in respect of Executive decisions.

4 Forward Plan for Cabinet Decisions

The following decisions, extracted from the Cabinet Office Forward Plan of Decisions, are likely to be relevant to the Corporate Resources remit.

ID Number	Title	Portfolio	Proposed Date of Decision
000243/2015	Considerations around a potential Combined Authority	Leader	20 July 2015
	Winning Resources for Birmingham City Council Priorities – Standing Item	Leader	20 July 2015
	Discharge of Accountable Body Arrangements for AMSCI – Standing Item	Leader	20 July 2015
	Considerations around a potential Combined Authority	Leader	21 September 2015
000047/2015	Variation to Wholesale Markets Business Case	Deputy Leader	20 July 2015
	Corporate Revenue Monitoring Report Month 2	Deputy Leader	20 July 2015
	Building Birmingham 2015/16 – Phase 2 BMHT New Starts Programme – Jarvis Road, Erdington and Radnor Road, Lozells Public	Cabinet Member for Commissioning, Contracting and Improvement	21 September 2015