Members are reminded that they must declare all relevant pecuniary and nonpecuniary interests relating to any items of business to be discussed at this meeting

BIRMINGHAM CITY COUNCIL

CABINET COMMITTEE - LOCAL LEADERSHIP

WEDNESDAY, 19 JULY 2017 AT 14:00 HOURS
IN COMMITTEE ROOM 6, COUNCIL HOUSE, VICTORIA SQUARE,
BIRMINGHAM, B1 1BB

AGENDA

1 NOTICE OF RECORDING/WEBCAST

The Chairman to advise/meeting to note that this meeting will be webcast for live or subsequent broadcast via the Council's Internet site (www.birminghamnewsroom.com) and that members of the press/public may record and take photographs except where there are confidential or exempt items.

2 **APOLOGIES**

3 - 24

53 - 128

To receive any apologies.

3 TAKING FORWARD LOCAL LEADERSHIP

Report of the Corporate Director - Place.

4 <u>LOCAL INNOVATION FUND – WARD INNOVATION PROPOSALS</u> 25 - 52

Report of the Corporate Director - Place and the Leader.

5 WARD TRACKER 2016/17 INFORMATION AND TRENDS

To receive an oral update, with handouts, from the Citywide Head of Service – Neighbourhood Development and Support.

6 UPDATE- CONNECTING COMMUNITIES AND ASSETS PILOT

To receive an oral update on the Connecting Communities and Assets Pilot in Hall Green and Selly Oak Districts.

7 NEW LOCAL JOBS AND SKILLS PLANS – NORTH BIRMINGHAM, SOUTH, EAST AND WEST & CENTRAL

To note a briefing note from the Employment and Skills Manager to the Cabinet Member for Jobs and Skills.

8 OTHER URGENT BUSINESS

To consider any items of business by reason of special circumstances (to be specified) that in the opinion of the Chairman are matters of urgency.

BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

| Report to: | CABINET COMMITTEE LOCAL |
|-------------------------------|--|
| • | LEADERSHIP |
| Date of Decision: | 19 JULY 2017 |
| Report of: | CORPORATE DIRECTOR - PLACE |
| SUBJECT: | TAKING FORWARD LOCAL LEADERSHIP |
| Key Decision: No | Relevant Forward Plan Ref: N/A |
| If not in the Forward Plan: | Chief Executive approved |
| (please "X" box) | O&S Chairman approved |
| Relevant Cabinet Member(s) or | ALL |
| Relevant Executive Member: | ALL |
| Relevant O&S Chairman: | Cllr Aikhlaq, Chair of the Corporate Resources and |
| | Governance O&S Committee |
| Wards affected: | ALL |

1. Purpose of report:

1.1. This report presents proposals for the next stages in taking forward the Local Leadership project during 2017/18, laying the foundations for further work in 2018/19.

2. Decisions recommended:

That Cabinet Committee:

- 2.1 Approve the pilot ward arrangements for both Ward Plans including the appropriate provision of data, and Relationship Managers to further develop the local leadership agenda outlined in the attached paper (Appendix A)
- 2.2 Agree to receive further detailed proposals on area working, including Ward Action Coordinators and Improving Data available at a local level at the September meeting of the Committee, along with a detailed Action Plan for all of the work entailed by this report
- 2.3 Approve the constitutional changes outlined in section 6 of Appendix A, subject to later report to Council Business Management Committee and approval at September full council.

| Lead Contact Officer(s): | Chris Jordan |
|---|---|
| | Assistant Director Neighbourhoods and Communities |
| *************************************** | Place Directorate |
| | |
| | |
| | |

3. Consultation

3.1 Internal

The proposals in this report have been developed by the Assistant Leaders in consultation with appropriate Cabinet Members, District Chairs and the Leader of the Council and are based on a wide consultation with councillors of all parties.

3.2 External

The pilot arrangements proposed will include engagement with local communities and partners.

4. Compliance Issues:

4.1 <u>Are the recommended decisions consistent with the Council's policies, plans and strategies?</u>

The recommendations are fully consistent with the Council's policies. The Council Vision and Forward Plan document, approved by the Cabinet in May 2017 recognises the importance of neighbourhoods and places and commits to the delivery of better, more efficient services and to "councillors, council officers, partners and communities having a shared endeavour to influence services and policy". The proposals in the attached paper are designed to take forward that ambition. The work of the Cabinet Committee is taking forward the next stage of an evolutionary process which began in 2015/16 with initial changes to the role of districts and the creation of Sutton Coldfield Town Council. This stage will conclude in 2018 with the switch to all out elections and new ward boundaries.

4.2 Financial Implications

There are no direct and immediate financial implications of this report. During 2017/18 it is proposed to pilot and test a variety of approaches to Ward Action Co-ordinators. The detail, scale and pace of the introduction of the pilot will be determined by a separate report to this Committee in September.

There is no financial provision in the approved budget for 2017/18 and the current future financial plans of the Council – should the future model require investment this will need to be considered as part of the process to set the Council's Budget for 2018/19 and future years.

4.3 Legal Implications

There are no direct legal implications of this report.

4.4 Public Sector Equality Duty

Policies developed by the Committee are subject to the public sector Equality Duty and impact assessments will be carried out as appropriate as part of the Action Plan.

| 5. | Relevant | background | l/chronology | of key | / events: |
|----|----------|------------|--------------|--------|-----------|
|----|----------|------------|--------------|--------|-----------|

- 5.1 The report to Cabinet establishing this Committee and the role of Assistant Leaders set out the broad direction of change in the evolution of devolution and the development of local leadership. Stage 2 of the process (up to May 2018) would include a transition from the previous district arrangements to a ward based approach. It would also include a more flexible and outcome based approach to working across broader areas of the city below the city level.
- 5.2 The Assistant Leaders have undertaken extensive consultation with councillors of all parties and other local stakeholders. Their broad findings were presented to the Committee in April 2017 and since then more detailed work has been carried out by officers to identify practical next steps.

6. Evaluation of alternative option(s):

The shift away from the district arrangements has been a settled policy position for some time and the alternative of keeping those arrangements is no longer financially viable. The establishment of pilot arrangements for ward level working is designed to test out this way of working. There will be flexibility for each local pilot to adopt slightly different tools and techniques in order to maximise learning.

7. Reasons for Decision(s):

7.1 To give authority to the Assistant Leaders and relevant officers to proceed with further work on the initiatives described in this report and to authorise the preparation of detailed amendments to the City Council's Constitution for submission to the full council.

| Signatures | <u>Date</u> |
|--|------------------------|
| Cllr John Clancy Leader of the City Council | J.m. Claury. 14/7/2017 |
| Jacqui Kennedy Corporate Director – Place | J. Kennedy 14/7/17 |

List of Background Documents used to compile this Report:

| Report Version | Dated | |
|----------------|-------|--|
| | | |
| | | |
| | | |
| | | |
| | | |

Taking Local Leadership Forward

Appendix A: Taking forward Local Leadership in Birmingham

1. Introduction

- 1.1 This paper sets out a firmed up approach to Local Leadership to be developed during 2017/18. It is based on:
 - Our experience of devolution within the city since 2004
 - The conclusions of scrutiny inquiries
 - The work of the Assistant Leaders since their appointment in June 2016, including extensive discussions with councillors of all parties
 - Further discussions with Cabinet Members, District Chairs and the Corporate Leadership Team
- 1.2 The paper clarifies the principles and outlines the next steps in the "evolution of devolution". A separate Action Plan is also being produced.

2. Setting the vision, ensuring delivery

- 2.1 The overriding focus of this work is to improve service delivery in neighbourhoods and bend the organisational culture of the council and the wider public sector towards neighbourhood priorities and needs. Empowering councillors in their local leadership role is critical to achieving this.
- 2.2 Citizens and communities must also be able to participate in setting local priorities and to take action themselves, recognising the rights and responsibilities of everyone in the city and the value of collective action for the common good. Building stronger communities and "Neighbourly Neighbourhoods" is as important as economic and physical improvements. Work is being carried out to identify ways in which the City Council can more effectively support active citizenship and community organisation. Following a report to Corporate Leadership Team (from Graeme Betts, Interim Corporate Director of Adult Care & Health) staff from across the authority have been engaging over developing a strategic approach to working with the third sector in a way that enhances community capacity. Progress on this will be reported back during the summer.
- 2.3 The vision on Local Leadership now sits within the Vision and Forward Plan developed by the Cabinet, with the overarching commitment to "A Better Deal for Neighbourhoods", ensuring that "Every Place Matters" and that increased accountability and influence is brought to the ward level. This includes a commitment to a "Whole Place" and "Whole System" way of working improving the way that the whole range of services and resources are deployed together to achieve outcomes.
- 2.4 Creating stronger local leadership is a journey, not a single event, but by setting clear objectives and a framework for how we will work together, we can focus on delivering changes that make a difference to outcomes in neighbourhoods.

- 2.5 Form must follow function, so the structures of governance and service delivery we develop must be designed to suit the outcomes we are trying to achieve, rather than arbitrary boundaries or pre-existing approaches. The measures of success the Assistant Leaders have been using are now reflected in the Council's Vision and Forward Plan:
 - Services being different, better suited to the area, and more efficient
 - Officers work for the locality first, not their service or directorate
 - Local Councillors can have more influence on services
 - Residents believe they are more in control of their services and their local area
- 2.6 These are the acid test of what we are trying to achieve with the 'evolution of devolution'.
- 2.7 The Assistant Leaders, working with Cabinet Members have identified that developing Local Leadership is in reality three distinct, but interlinked areas of work, with different timescales for delivery:
 - a) Service delivery making services more joined up and more responsive to local places, focused on the ward and the neighbourhood
 - b) Strategic development putting in place programmes of action to address priority issues that may require collaboration at a larger scale, such as skills and employment, provision of new homes, leisure and wellbeing and local centres
 - c) Governance the structures of decision making and participation that are needed to deliver these.

3. Service Delivery

- 3.1 The key issues here are what services should be addressed at which geographical level and how can local councillors and local communities have more influence over services? There is now clarity that the new geography of devolution will be based on the ward and neighbourhood. Where issues or services need to be addressed at a larger scale this should be through clustering wards together, rather than through a standard set of boundaries such as the districts/constituencies.
- 3.2 Services and policy areas can be approached in terms of their geographical focus: neighbourhood/ward, clusters of wards or whole city. Annex 1 shows an initial scoping. Nearly all services have a neighbourhood/ward dimension, several must also be addressed through clusters of wards, but only a small number can be delivered effectively with just a city wide approach. This provides a starting point for defining our core local services.
- 3.3 The way forward is to develop an integrated approach to the core local services that are most appropriate to local influence and accountability. The structures and models through which services are delivered will vary but each will develop a consistent linkage to wards as described below. Consistent information provision and real officer accountability will ensure resolution of issues at a local level.

3.4 At the same time a number of other mechanisms are being introduced to improve responsiveness, such as the dedicated helpline and mailbox at the contact centre for members to escalate service issues. An improved case management system will soon be rolled out as part of the BRUM account which is the focus of the next phase of the website development.

4. How can more influence be given to local areas?

- 4.1 Direct financial localisation has been tried (in the District system) and found not to work in practice, due to the financial systems and challenges of managing services directly at a more local level. However the argument for devolution of accountability and influence remains strong. Inequalities in local outcomes and service performance will be tackled better through addressing differing local needs than through centralised and standardised provision.
- 4.2 The proposed approach is to make significant improvements in 3 ways:
- 4.2.1 Firstly use a consistent Ward Planning process as the basis for setting priorities, steering service redesign and making strategic budget decisions on local services. This will be the core of the place shaping approach adopted by the whole council.
- 4.2.2 A framework and guidelines should be established for Ward Plans these need to build on the best practice in some areas of the city, but what is needed are simple, short documents which are primarily built and owned by the local community working with ward councillors The aim of central guidance will be to improve community engagement combined with appropriate use of data on local needs and priorities, rather than to impose a top down, standardised approach.
- 4.2.3 It is also proposed that Ward Planning will support an approach to locality commissioning, including public engagement. Ward planning will have to be introduced on the current ward boundaries initially as it is impractical and not good practice to operate on governance boundaries that have not yet been subject to electoral accountability. Ward Plans must be signed off by all councillors in the ward at a public meeting of the Ward Forum.
- 4.2.4 Secondly establish a system of "Relationship Managers" and Ward Action Co-ordinators to link ward councillors to service management. This will ensure that councillors have a single point of contact and can get a response to local issues on a day to day basis a common concern in consultations with councillors. It will set out a core offer that officers are expected to provide to councillors alongside Member responsibility to follow through on issues.
 - a) Relationship Managers (RMs). This role will be taken on by officers within each of the core local services and strategic issues identified in Annex 1. They will act as the key point of contact between the Ward Action Co-Ordinators and ward councillors and the service or strategic partnership. The number and geographical focus of these in each service will be determined by what works best in that service. RMs will be expected to take action quickly to address local issues and have considerable scope for discretion in doing so. Cabinet Members will be expected to engage with this process and to support it within their service areas.

The role of RM's will be developed further over the coming months but would initially require

- To be a contact point for Ward councillors and the WAC for matters in that ward that cannot be addressed through the standard reporting channels (contact centre etc)
- Forming part of a virtual team for the Ward along with other RMs and the WAC to respond creatively to issues that may arise
- Where required the RM would input into the Ward Plan as a proactive measure to meet priorities and avoid service demand

The services where RM's will be sought as a priority (phase 1) are Local/district engineering, Amey, parking enforcement, street cleaning & refuse collection, council housing (estate & tenancy management), community safety, parks/grounds maintenance, waste enforcement, health & wellbeing, libraries, dog wardens, environmental health.

Each service will be asked to set out the scope of services covered within their remit.

b) Ward Action Co-Ordinators (WACs). A decision is required on the scale and pace of introduction of WACs. This could for example comprise of a small scale introduction using a dedicated 0.5 fte WAC run in approximately half a dozen areas, or a larger scale introduction but using staff who carry out this as a 'key link' function but whilst continuing to do their current jobs. WACs need to be 'can do' people with the skills, training, support and perhaps most of all desire to do the job. A trial testing several approaches to delivering WACs is the preferred way forward to see what works and a future report will set out the detail, scale and pace of the WAC pilot. The pilot approaches would seek to demonstrate that there is a business case for WACs to be rolled out city-wide and clearly set out the resource requirements and any impact on budget planning for 2018/19. This approach would ensure that there is a solid case for the WAC service to ensure that there is no return to the former Neighbourhood Management approach which started and then stopped due to it being reliant on external/programme resources.

It is anticipated that staff undertaking the role of WAC will be on fixed term secondments and career development opportunities. A decision will be needed as to which services are prioritised to release staff, as it will not be possible to move significant numbers of staff out of current roles into new ones without Members taking a view on where that resource should be taken from and what the consequences are.

4.2.5 The current proposition is that in the future business case the ambition is to identify WACs operating on either a part time basis or as an additional function to their current duties covering the entire city through a set of 34 ward clusters areas. Their role will be to co-ordinate action across all services and issues in the ward, linking with the relevant Relationship

Managers in core local services and with ward councillors, local community organisations and non-council service providers. They will be expected to be action-oriented people, able to innovate and problem solve on their own initiative. They will also play a key role in community capacity building.

- 4.2.6 It is also anticipated that the system will enable the realisation of savings through speedier responses to service issues and public concerns. Roll out will require:
 - Evaluation of the effectiveness of the approaches tested in the developmental phase (including savings and outcome improvements)
 - Full business case, including a clear statement on budget implications for staff release
- 4.2.7 This approach is intended to be a central component of the City Council's approach to cultural change and Place Leadership, enabling staff to develop experience across different services and an outlook based on places as a whole rather than a single service. Recruitment and support arrangements will be put in place. A job description (GR4) is attached as Annex 4. Staff will be able to apply for the roles and managers will be encouraged to put staff forward for secondment where they identify their potential to benefit and to perform the role well.
- 4.2.8 Following discussions with partners the focus of the initial work through the WAC system has synergies around the following areas
 - a. Clean, Green and Safe
 - b. Housing (tenancies, estate management etc)
 - c. Community Capacity

and external partners (police, housing associations etc) are willing to engage on this basis. However there may also be scope to engage further on how the model could support the Adult Social Care model around Community Asset Development. Data on the above areas is currently being reviewed to see what information this could provide regarding prioritisation of pilots.

- 4.2.9 To demonstrate Every Place Matters each ward will be allocated a senior officer, from across Directorates, to act as a senior point of reference to help with issues that emerge in Ward Plans, service delivery etc. This is an idea that needs further development.
- 4.2.10 Thirdly Improve data available to councillors and citizens at the local level to support both Ward Planning, day to day responsiveness to local issues and using a big-data approach to integrating and delivering fresh insights and local solutions.

- 4.2.11 To support the bending of organisational actions and culture towards neighbourhood priorities and needs, we will also need to develop a consistent and detailed information management system. This will bring together service data, including performance metrics and scorecards at the local level (requiring the enforcement of consistent recording of point data down to individual, household and street level) core data will include people's real-world, their neighbourhood and how each can navigate it better for themselves and their families using information in novel ways with dynamic profiling of citizen views, demographics and needs. Officers will be asked to develop a project plan across relevant services and the Strategic Research Team.
- 4.2.12 RMs will be appointed in all services as outlined in 4.2.4(a) above as soon as possible.

Initial Ward Plans will be produced by the end of September 2017 and will be used as the basis for inputting local priorities into the 2018/19 budget proposals and policy planning cycle. These will initially be based on the current 40 wards and in the first instance will be 'high level' plans setting out broad brush local priorities by the end of September 2017 to feed into the budget process for 2018/19. More detailed and bottom-up ward planning will be brought in for 2018/19 once the new ward structure is in place.

The system to pilot WACs will be established following consideration of a future report setting out the detail, scale and pace of the WAC pilot.

The Action Plan will specify timescales for implementation and accountabilities in more detail. But the proposed way forward is to trial a range of activity in order to demonstrate the effectiveness of different approaches prior to brining in a new system next year.

5. Strategic Development

- 5.1 There will be a range of strategic issues that the City Council wishes to address at a more local level than the whole city, such as skills and employment, the provision of new homes, leisure and wellbeing and local centres that serve a number of wards. These require collaboration between a number of wards and the centre, as well as partner organisations operating on different boundaries. Taking action across a larger area will be one way of bringing to life the local priorities set out within Ward Plans.
- There is a widespread agreement that this cannot be done through a single geography for all issues. However there is a need for consistent political leadership on specific policy areas. These will follow from the priorities set at Cabinet and Council level, through the Vision and Forward Plan. The approach will be piloted in a small number of key areas within these priorities where progress on an area approach has already been made, such as the transformation of the Health and Wellbeing service and the Youth Promise Plus skills and employment programme (see Annex 2).

5.3 It is proposed to adopt *Social Action* (as proposed by the New Economics Foundation) as a model for local innovation on local concerns and priorities – see Annex 3. This approach brings together the priorities of citizens (a new perspective on person-centred services), communities (people taking action themselves to improve their neighbourhood) and public services (investing in social action but making savings through prevention and service redesign).

6. Governance

- As stated above, the new approach will be based firmly on ward level planning and leadership by ward councillors. Therefore the existing resources applied to the district structure will be realigned from September 2017 to support the transition to this new ward based approach. Detailed constitutional amendments will be brought forward to the Council Business Management Committee and City Council in September to reflect the removal of district committees and district chairs from the council's structures. Any remaining budgets, work functions or officer resources currently dedicated to this system would require review and subsequent consultation.
- However there needs to be a bridging mechanism between the city level (and also the Combined Authority/Mayor level) and local areas. For this reason it is proposed that Assistant Leaders be retained and that from September will cover defined geographical areas of the city.
- 6.3 As stated above these roles are not intended to bring together political leadership on all strategic development issues that will involve ward councillors operating with colleagues in clustered areas and with Cabinet Members. The role of the Assistant Leaders will be to ensure that the central political and administrative system is supporting local action, for example helping Cabinet Members to link into the local clusters taking forward action relevant to their portfolio. They will drive the Member development programme, champion ward priorities within the budget process and embed the machinery described above into the organisation.

One key part of their role will be to drive forward and develop future policy options around parish and community councils. A major new way of taking the whole approach forward could be through the creation of neighbourhood, community, parish or town councils across Birmingham. The Assistant Leaders will initiate a major programme of consultation across the city to identify the areas where this potential route may have most to offer and the principles that should underpin effective relationships between these parish/community councils.

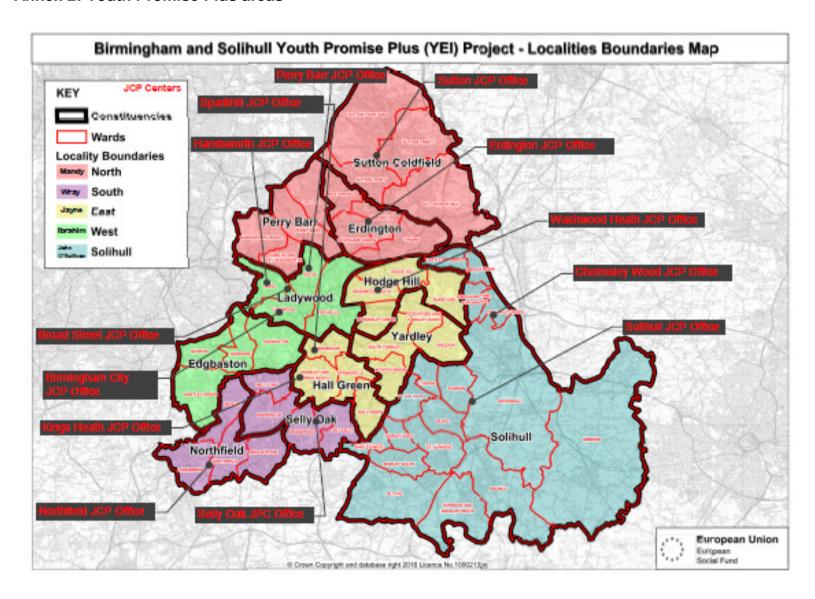
These posts would be appointed by the Leader of the Council.

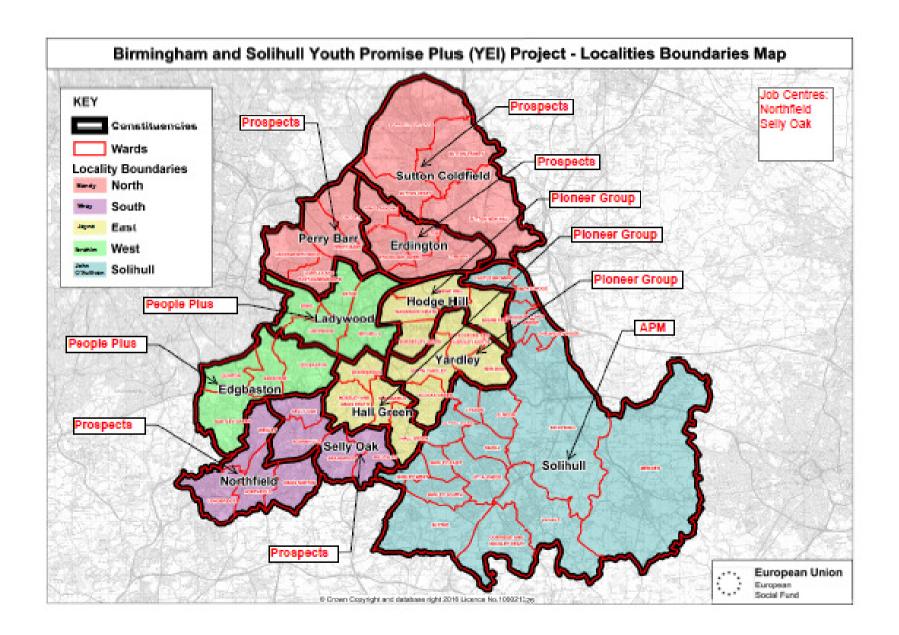
Annex 1: Core local services for local influence

| Issue (Cabinet Portfolio) | Neighbourhood/ Ward | Ward Cluster | City |
|---|------------------------|--------------|--------------|
| Street Cleaning & Waste Enforcement (Clean Streets, Recycling and Environment) | √ | | |
| Highways (Transport and Roads) | \checkmark | | |
| Amey services (Transport and Roads) | √ | | |
| Parking Enforcement (Transport and Roads) | \checkmark | | |
| Housing Management - Tenant scrutiny of housing management services (Housing and Homes) | √ | | |
| Local Lettings policy (Housing and Homes) | \checkmark | \checkmark | |
| Community Safety (Transparency, Openness and Equality) | √ | | |
| Parks Clean Streets, Recycling and Environment) | √ | \checkmark | |
| Grounds Maintenance (Clean Streets, Recycling and Environment) | √ | | |
| Youth Service | | \checkmark | |
| Leisure/Wellbeing (Clean Streets, Recycling and Environment and Health and Social Care and Deputy Leader) | | √ | |
| Libraries (Deputy Leader) | \checkmark | \checkmark | |
| Housing Development/Planning | √ | √ | |
| Local Centres (Leader) | \checkmark | √ | |
| Asset Development | \checkmark | √ | \checkmark |
| Jobs & Skills (Skills and Learning) | | \checkmark | √ |

| Issue (Cabinet Portfolio) | Neighbourhood/ Ward | Ward Cluster | City |
|--|------------------------|---------------------------|----------|
| Health (Health and Social Care) | ✓ | √ | √ |
| Children (Children, Families and Schools) | | | |
| Looked-after children (Children, Families and Schools) | √ | √ | √ |
| Schools admissions (Children, Families and Schools) | √ | √ | √ |
| Social Cohesion (Transparency, Openness and Equality) | \checkmark | | |
| Active Citizens & Development of Organised Self Help Neighbourhood Groups & Networks (Transparency, Openness and Equality) | √ | | |
| Dog Wardens (Chair of Licensing and Public Protection Committee) | √ | | |
| Environmental Health (Chair of Licensing and Public Protection Committee) | √ | √ | |
| Trading Standards (Chair of Licensing and Public Protection Committee) | √ | √ | |
| Benefits Advice (Deputy Leader) | √ | | √ |
| Carers support (Social Care and Health) | | $\overline{\hspace{1cm}}$ | |

Annex 2: Youth Promise Plus areas





Annex 3: Social Action

B1: 'Why do this?' diagram

This diagram summarises the overarching vision for social action, as well as the way in which it can meet the priorities of citizens, the public sector, and the wider community.

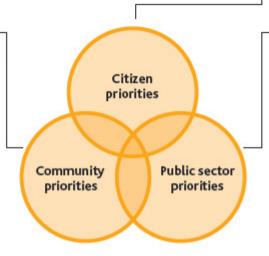
Figure 1. Overlapping priorities

Vision

Social action is about people coming together to help improve their lives and solve important problems in their communities. When the public sector works with communities to empower them — listening to citizens, growing their capacity to act, and working with them as equals — social action can become a powerful way of meeting people's needs. By bringing in untapped community resources and providing bespoke solutions to local issues, social action can achieve better outcomes than traditional models of service delivery.

Community priorities -

Active communities are happier and healthier.² Lots of people already volunteer locally and many people would like to be more involved in local decision-making.³ Social action not only improves outcomes for service users and helps the public sector make savings, it is principally about people coming together, in their communities, to take action on the things they care about. By focusing on giving communities the tools they need to take action together, public sector leaders can build stronger communities with the potential to increase levels of wellbeing⁴ and social cohesion.⁵ Meanwhile, communities can focus efforts on their priorities – from improving the local park to reducing loneliness – and reap the benefits.



Citizen priorities

While public services are an essential part of a well-functioning society, they can sometimes be experienced by citizens as paternalistic and bureaucratic. Bespoke projects and local organisations that come together around a particular issue, skill, or resource identified by local citizens are more likely to be able to solve problems than top-down, one-size-fits-all services. By involving citizens in the design and delivery of public services – from libraries to healthcare – social action can provide a more person-centred experience for service users. For example, many people would rather be cared for in their own home by people in their own community than in a retirement home, which can also have better outcomes and be better value for money.

Public sector priorities

The public sector wants to improve local public services and support the flourishing of resourceful local communities. At the same time it is under significant budgetary pressures. While growing and supporting social action requires ongoing public investment, stimulating untapped community resources can help the public sector make savings and maintain outcomes. By enabling people to participate in social action, the public sector can continue to improve outcomes in its local area while making savings. Strategic social action can also help prevent people from needing more acute services, by keeping people well.

Annex 4 : Job Description for Ward Action Co-ordinator



JOB DESCRIPTION

JOB TITLE: Ward Action Coordinator **JOB NUMBER:** (tbc)

GRADE: 4 **DIVISION:** Neighbourhoods and Communities

NUMBER OF POSTS: (tbc) SECTION: (tbc)

POST REQUIRES POLICE / CRIMINAL RECORDS BUREAU CLEARANCE: NO

1.0 JOB PURPOSE

- 1.1 To work with residents, self-organised community groups and stakeholders in an entrepreneurial way to coordinate neighbourhood level working activity and to facilitate social mobilisation in order to create and maintain prospering communities where people want to live, work and visit.
- 1.2 To work effectively with communities, supporting councillors' local leadership role, to ensure residents are actively involved in shaping and monitoring the effectiveness of service delivery within their neighbourhoods.
- 1.3 To be responsible to Ward Forums and area committees (where appropriate) for the performance of neighbourhood working activity and how it translates to improved delivery of localised service provision.
- 1.4 To proactively work with key stakeholders and support Ward Councillors in addressing local matters of priority by:
 - Having an overview of the development needs of the local community
 - Maintaining, planning, developing and managing a local programme of community-determined activities both within local neighbourhoods and local community facilities where appropriate
 - Supporting and managing externally funded projects and programmes which are of benefit to the local community
 - Working strategically with and/or supporting local providers of community development initiatives and activities in accordance with Birmingham City Council priorities
 - To ensure a high standard of customer service and care putting residents first.

2.0 DUTIES AND RESPONSIBILITIES

Service Delivery

Ward Coordination/Liaison

- 2.1 To be responsible for developing, planning, organising and managing specific community activities, programme initiatives and events, ensuring the active participation of residents/communities.
- 2.2 To work directly with residents, community groups and projects involved with the delivery of community activity programmes.
- 2.3 To establish and maintain relationships with community groups and appropriate agencies and organisations working with them and offering guidance where appropriate.
- 2.4 To devise methods of engagement to ensure children, young people, adults and older people are engaged to identify their needs and involved in the design and evaluation of all community service provision.
- 2.5 To liaise with the Community Development & Support Officers, Housing Managers and other relevant services, agencies and parties to assist in meeting the needs of the local community and encouraging involvement in local planning and decision making such as neighbourhood forums and ward committees.
- 2.6 To advise key workers, officers, managers and elected members on the needs of children, young people and older people and take responsibility for the design, delivery, monitoring and reporting of service provision as appropriate.
- 2.7 To promote and ensure good customer service and customer care by being helpful, courteous and polite.
- 2.8 To work closely with statutory service providers, including council service departments, to ensure resources are being deployed effectively and efficiently to address local priorities.

Development /Research

- 2.9 To encourage the formation of Neighbourhood Forums, Housing Liaison Boards, Tenants/Residents Associations, Cooperatives, Social Enterprises and other forms of formal and information neighbourhood involvement.
- 2.10 To ensure local residents are directly involved in the planning, decision making, monitoring and evaluation of community and play services, activities and programmes.

- 2.11 To promote the importance of neighbourhood planning, signposting interested and involved parties to relevant training and development sessions where necessary.
- 2.12 To support groups to participate in the co-design of and implementation of projects related to ward development plans.
- 2.12 To identify, apply for and secure external funding opportunities.
- 2.13 To be aware of grant assistance and support residents with proposals as necessary.
- 2.14 To be aware of and support the development of new community projects that assists social mobilisation.
- 2.15 To implement methods of increasing participation by supporting and delivering customer consultation and consultation within the local community.
- 2.16 To assist in the preparation of appropriate material for publication/distribution as necessary.
- 2.17 To work with appropriate colleagues and agencies to develop and deliver training packages to meet the requirements and needs of Neighbourhood Forums, Housing Liaison Boards, Tenants/Residents Associations.
- 2.18 To maintain a resource/information 'bank' of tenant/resident participation legislation and practice.
- 2.19 To assist in the monitoring of customer/resident involvement within neighbourhoods.

Coordination

- 2.20 To facilitate resident involvement in consultation or dialogue to enable them to have an input in how the council and other local stakeholders deliver services.
- 2.21 To assist with Asset Based Approaches to improving places.
- 2.22 To facilitate resident involvement in local activities around place shaping and priority setting.
- 2.23 To facilitate communication between residents, local partners and stakeholders.

- 2.24 To work with Ward Action Coordinator colleagues to ensure a consistent professional approach to neighbourhood working practice, placing residents first and ensuring the different needs of neighbourhoods are recognised when priority setting.
- 2.25 To support and assist developing residents groups including Neighbourhood Forums Residents Associations and other Tenants Boards and Organisations.
- 2.26 To Assist with the development and maintaining of Active Residents Networks.
- 2.27 To share good practice and to disseminate lessons learned across the City.
- 2.28 To assist the Neighbourhood Development and Support Unit with maintaining a citywide resource/information bank on resident involvement across the City.
- 2.29 To assist the Neighbourhood Development Unit with coordinating and providing training for residents and briefing sessions around place working, resident engagement, involvement and participation.
- 2.30 To ensure that all reporting systems are carried out effectively in accordance to the relevant BCC policies and procedures.

Staff and Resources

- 2.31 No responsibility for managing staff.
- 2.32 Resources will be made available as appropriate by the relevant Manger/Senior Service Manager.
- 2.33 Responsibility as appropriate for the coordination of volunteers and community organisers.

General

- 2.34 To attend regular supervision / appraisal sessions with the line manager in accordance with BCC arrangements for the supervision of workers.
- 2.35 To be prepared to undertake such training as deemed necessary by the Community Development & Play Manager to ensure the professional undertaking of duties.
- 2.32 To adhere to all City Council and Service policies, procedures and guidelines particularly in relation to Recruitment and Selection, Equal Opportunities, Health and Safety and Finance.

- 2.36 To carry out any other duties which may incidentally arise from time-to-time as specified by the Community Development & Play Manager.
- 2.37 Due to the nature of the work the post holder will be required to carry out duties at such times and upon such dates as may be most effective according to the needs of the service. This will necessitate the working of evenings and weekends as required.

OBSERVANCE OF THE CITY COUNCIL'S EQUAL OPPORTUNITIES POLICY WILL BE REQUIRED

3.0 SUPERVISION RECEIVED

- 3.1 TBC
- 3.2 Type of supervision received: Week to week direction as required.

5.0 SPECIAL CONDITIONS

- 5.1 Work outside office hours, including evenings and occasional weekends. Time off in lieu will be provided as appropriate.
- 5.2 The post holder is appointed on a ward/s basis but may be required to work on citywide initiatives. The location/usual place of work may be changed to meet the needs of the service and demand for neighbourhood coordination.

| Page 2 | 24 of | 132 |
|--------|-------|-----|
|--------|-------|-----|

BIRMINGHAM CITY COUNCIL

PUBLIC REPORT

| Report to: | Cabinet Committee – Local Leadership |
|-------------------------------|--|
| Report of: | CORPORATE DIRECTOR OF PLACE AND LEADER |
| Date of Decision: | July 19 2017 |
| SUBJECT: | LOCAL INNOVATION FUND – Ward Innovation |
| | Proposals |
| Key Decision: No | Relevant Forward Plan Ref: N/A |
| If not in the Forward Plan: | Chief Executive approved |
| (please "X" box) | O&S Chairman approved |
| Relevant Cabinet Member(s) or | ALL |
| Relevant District Committee | |
| Chair: | ALL |
| Relevant O&S Chairman: | Cllr Aikhlaq, Chair of Corporate Resources and |
| 8 0 | Governance O&S Committee |
| Wards affected: | ALL |

| 1. | Purpose of | of report: |
|----|------------|------------|
| | | |

- 1.1 To present the submitted Ward Local Innovation Fund Proposal(s) for approval
- 1.2 To update Committee of the financial position on LIF at Month 3 (June) 2017/18

2. Decisions recommended:

That the Cabinet Committee Local Leadership:

- 2.1 Approve the following Ward Proposals
 - Perry Barr Ward Health and Wellbeing Plan £8K
 - Perry Barr Ward Preparation for Neighbourhood Plan £10K
 - Perry Barr Ward 29 Plus Health and Works £3,800
 - Erdington Ward Malcolm Locker CAT £18K
 - Stechford and Yardley North Ward Holiday Kitchen £2,500
- 2.2 Note the financial position on LIF as at the end of Month 3 (end of June) 2017/18

| Lead Contact Officer(s): | Karen Cheney |
|--------------------------|---|
| | Head of Service – Neighbourhood Development and Support |
| | Unit |
| | Neighbourhood and Communities Division |
| | Place Directorate |
| | |
| | Karen.Cheney@birmingham.gov.uk |
| | Tel 0121 675 8519 |

3. Consultation

3.1 Internal

Senior Officers in the Place Directorate, Legal Services and Finance have been involved in the preparation of this report.

3.2 External

As part of the LIF Process Ward Members should be holding local ward meetings, to engage with key local community stakeholders and residents in order to discuss and agree priorities that fit the LIF criteria and then develop ward proposals.

4. Compliance Issues:

4.1 <u>Are the recommended decisions consistent with the Council's policies, plans and strategies?</u>

The recommendations are fully consistent with the Council's policies.

The Business Plan and Budget adopted by Full Council in March 2016 committed the Council to "to develop a new approach to devolution within the city, with a focus on empowering people and giving them influence over local services".

4.2 <u>Financial implications</u>

- 4.2.1 The Business Plan and Budget 2016+ that was agreed on 1 March 2016 approved an annual budget of £2M from 2016/17 to fund the Local Innovation Fund. It has subsequently been proposed that the £2m allocation is spread over 2016/17 and 2017/18 and will cease thereafter.
- 4.2.2 The Cabinet Committee Local Leadership at the inaugural meeting in September 2016 approved the process for LIF and that each Ward would have £48K per annum with £80K towards the NDSU support costs
- 4.2.3 To date 48 (43 previously plus 5 today) finalised Ward Proposals has been submitted for Cabinet Committee Local Leadership approval totalling £716,888
- 4.2.4 At the end of Month 3 2017/18 (June), the total expenditure (as opposed to allocated) that has been incurred against the LIF budget for Ward Proposals totals £164,821.50 (as shown on Voyager). This includes £124,000 for financial year 2016/17 and £40,821.50 for this financial year.

4.3 <u>Legal Implications</u>

Section 151 of the 1972 Local Government Act requires the Strategic Director of Finance and Legal (as the responsible officer) to ensure proper administration of the City Council's financial affairs. Budgetary control, which includes the regular monitoring of and reporting on budgets, is an essential requirement placed on directorates and members of Corporate Management Team by the City Council in discharging the statutory responsibility. This report meets the City Council's requirements on budgetary control for the specified area of the City Council's Directorate activities.

4.4 Public Sector Equality Duty

There are no additional specific Equality Duty or Equality Analysis issues beyond any already assessed and detailed in the budget setting process and monitoring issues that have arisen in the year to date. Any specific assessments will be made by the Directorates in the management of their services.

5. Relevant background/chronology of key events:

- 5.1 The Business Plan and Budget 2016+ that was agreed on 1 March 2016 approved an annual budget of £2M from 2016/17 to fund the Local Innovation Fund. It has subsequently been proposed that the £2m allocation is spread over 2016/17 and 2017/18 and will cease thereafter.
- 5.2 On 20th September 2016, Cabinet Committee Local Leadership, received and approved the report entitled "Establishment of the Local Innovation Fund" which set out the criteria and governance arrangements for L.I.F. an overall budget of £2m.
- 5.3 The Neighbourhood Development and Support Unit within Place Directorate support and administer the L.I.F. process, for which a contribution of £0.080m was approved at Cabinet Committee Local Leadership in September 2016.
- 5.4 The budget of £1.92m is to finance ward innovative initiatives. The Unit will support all Wards across the city at their stakeholder meetings discussing priorities for spend and developing ward proposals The Unit have developed a series of supporting information for all Councillors and Wards including a regular update on "Investing in Neighbourhoods Funding Opportunities" and a Sample Example of a Ward Proposal (distributed at the Cabinet Committee- Local Leadership in December 2016)
- 5.5 Ward Proposals for innovation are continuing to be developed across the City at ward meetings with a wide range community stakeholders. Proposals meeting LIF criteria, supported and signed off by Ward Members will be submitted to Cabinet Committee Local Leadership for approval.. There are 5 Proposals being submitted this month as outlined in Appendix 1.
- 5.6 Cabinet Committee Local Leadership has received regular financial monitoring reports now spend has started. As of the end of Period 3 (June) there is a total spend of £164,821.50 for both financial years 2016/17 and 2017/18.
- 5.7 As approved at Cabinet Committee Local Leadership June 28th 2017 there is now a multi ward proposal process in operation. Individual ward proposals still need to be agreed and signed off by the appropriate ward(s) councillors but once the project has been agreed in principle at Cabinet Committee Local Leadership then subsequent ward proposals for the same project may be approved by a delegated decision rather than having to be re-presented at later Cabinet Committee Local Leadership meetings.
- 5.8 Also approved at Cabinet Committee Local Leadership June 28th 2017 was that all Ward Proposals need to have gone through the full process and submitted to Cabinet Committee –Local Leadership by the December meeting on 20/12/17.

6. Evaluation of alternative option(s):

6.1 During the year the financial position on the Local Innovation Fund will continue to be closely monitored.

7. Reasons for Decision(s):

- 7.1 To action the spend of Ward LIF proposals as part of a clear strategic approach to investing at neighbourhood level, to assist in the development of strong and sustainable social capital and to act as a catalyst to encourage and stimulate local innovative asset based approaches
- 7.2 The Report also informs Cabinet Committee Local Leadership of the L.I.F. financial monitoring position at the end of May 2017.

Signatures

<u>Date</u>

John Clancy Council Leader

15/1/2017

Jacqui Kennedy Corporate Director - Place J. 12 enedy 13/7/2017

List of Background Documents used to compile this Report:

 Report to Cabinet Committee – Local Leadership on 20 September 2016 – "Establishment of the Local Innovation Fund"

(All background documents and discussion papers are readily available on request)

Appendices

Appendix 1 -Ward Proposals x5

| Report Version Dated 11/7/17 |
|------------------------------|
|------------------------------|

BIRMINGHAM CITY COUNCIL LOCAL INNOVATION FUND "Doing things differently in neighbourhoods to make better places to live" WARD PROPOSAL FORM INNOVATION WARD: Perry Barr TITLE: Health and Wellbeing Sustainability Plan Innovations have to meet the LIF priorities and add value to the City wide core priorities listed below. (Tick all those that apply) **City Core Priorities LIF Priorities** Children - a Great • Citizens' Independence & City to Grow Up In Well Being Jobs & Skills a great New approaches to investment City to succeed in **Housing** a great Active citizens & communities City to live in stepping up Health a great City Clean streets to lead a healthy & active life Improving local centres What is your innovative idea and how does it show collaborative, partnership working and active citizenship? Perry Barr Ward Councillors are passionate about promoting and facilitating Health and Wellbeing activity within the north of their ward. They have already carried out a series of listening exercises (consultation) with residents and local organisations and they are currently drafting a ward plan containing all of their ward priorities. One of the main issues within the north of the versatility of public open space. However Turnberry Park provides an excellent accessible resource within this part of the ward to develop park-based health and wellbeing activity for local residents and users of Trehurst Community Centre. The need for enhanced park facilities is further exacerbated by the development of a large housing estate off Booths Lane which has brought more residents into the catchment of the park. The park currently has some useable amenities such as a mini woodland, grass pitch area, an outdoor gym a small multiuse games area but the space is in need of much development including: improving the paths in the mini woodland, creating a running track around the football pitch, improving the drainage, further developing the outdoor gym and fitness -facilities, re-developing the multiuse games area and improving the lighting. As you can imagine these enhancements will cost thousands of pounds. Fortunately Perry Barr Ward Councillors together with the District Lead Officer managed to negotiate a significant amount of the section 106 receipt from Booths Lane Development which has been invested

| into the first phase of a medium-term proje |
|---|
|---|

We recognise to secure the rest of the funding required we will require a dedicated sports and physical activity resource for a 6 month period initially. Therefore our proposal is to invest in research, funding and development activity with a view to securing funding to deliver further elements of the overall ward health and wellbeing plan/agenda. In addition the Trustees of Trehurst Community Centre will require some support and assistance if they are going to purse the option of community asset transfer as their economic rent grant expired last year. As part of the proposal support will be provided to support looking into the feasibility of a CAT transfer with the Trustees.

Time Frame - is it:-

One off event/programme Implement and complete within 6 months (2016) Implement and complete within 12 months (2017)

| Χ |
|---|

How will the innovation be implemented?

The BCC Sport Development Manager in partnership with the CSPAN Board members will creatively employ and intern to carry out elements of research and development for the project The CSPAN team will carry out fundraising activity and further community engagement. Thus bringing other resources and development activity such as a funding fair, support and development opportunities into the ward. The potential LIF grant will also be used to develop a strategy for health and well-being in the ward covering a 2,3 and 5 year plan.

What outcomes will the proposal achieve? What will success look like and how will its impact be measured? How will you ensure legacy/ continuation and what learning will the project provide?

- Resident and community group involvement and consultation
- Further funding secured for the health and wellbeing plan
- Delivery of a funding fair for local 3rd Sector organisations
- Delivery of 3rd Sector Group Capacity Building sessions for 3rd Sector organisations
- A sustainable development plan for health and wellbeing activity within Turnberry Park
- Design and implement a 2-3 and 5 year strategy for Health and Well-being for the Perry Barr Ward
- Support-given re a potential CAT of-Trehurst Community Centre to interested parties. —
 Offering sound advice on sustainability and procedure in order to make a transfer of a lease successful.

| Have you considered other sources of funding and whether the project can be used to leverage further funding from elsewhere (please specify funding sources)? | | |
|---|--|--|
| Yes we have and section 106 funding has been secured for the first phase of the project. We will apply for other sources of funding as part of the health and well-being campaign of the Perry Barr ward | | |
| What resources will be required? | | |
| £250,000 for the whole project | | |
| - Capital | | |
| - Running costs | | |
| - People power volunteers | | |
| Amount required from LIF £8,000 | | |
| Have you got any match funding — in cash or in kind? | | |
| We have already secured funds for capacity building and development in the ward through Tesco bags for help scheme. We have entered a voting campaign against 2 other successful projects and we know that we will have a minimum of £1000 as match which could be more dependent on the amount of votes received. We also have in kind match through office space and on-costs and access to a Sport England funded community outreach programme which has a part-time post attached funded for the next 12 months. This in kind support is as follows: | | |
| Office space £400 per month x 6 months £2400 | | |
| Community Outreach Programme £2880 | | |
| Total Match incl of in Kind £6280 | | |
| Contact person for proposal | | |
| Name: Alex Smith (on behalf of HoB CSPAN) | | |
| Telephone | | |
| E-mail: A Smith (a.smith@keaston.bham.sch.uk) | | |
| | | |

| Which residents or community groups was the proposal discussed with and when (please | | |
|--|--|--|
| give details of any meetings and which councillors attended)? | | |
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| | | |
| | | |
| | | |
| | | |
| Discussed at | | |
| | | |
| Ward meeting | | |
| Date 16 March 2017 | | |
| Signatures of all 3 Ward Councillors | | |
| Name 500 HUNT Signature 5 | | |
| Name Son HUNT Signature Date 3/7/17 Name Morray Jan Signature Man Date 3/7/2017 | | |
| Name Signature / O Date | | |
| | | |
| Internal use only | | |
| Received: Date | | |
| Go to Cabinet Committee – Local Leadership for decision: Date | | |
| Approved | | |
| No No | | |
| | | |
| | | |

| BIRMINGHAM CITY COUNCIL LOCAL INNOVATION FUND "Doing things differently in neighbourhoods to make better places to live" WARD PROPOSAL FORM | | | | |
|--|--|--|--|--|
| WARD | INNOVATION TITLE | | | |
| Perry Barr | Preparation of the Beeches Booths and | | | |
| , | Barr Neighbourhood Plan | | | |
| Innovations have to meet the LIF priorities and add value to the City wide core priorities | | | | |
| listed below. | , | | | |
| (Tick all those that apply) | | | | |
| City Core Priorities | LIF Priorities | | | |
| Children - a Great City to Grow Up In | • Citizens' Independence & Well Being | | | |
| l | New approaches to investment | | | |
| City to succeed in | v upproducte to investment. | | | |
| | • Active citizens & communities | | | |
| City to live in | stepping up | | | |
| Health a great City | • Clean streets | | | |
| to lead a healthy & active life | | | | |
| 144 | Improving local centres | | | |
| What is your innovative idea and how does it show collaborative, partnership working and active citizenship? | | | | |
| This is an application to the Local Innovation Fund from the Beeches Booths and Barr (3Bs) Neighbourhood Planning Forum for £10,000 to assist with preparation of the 3Bs Neighbourhood Plan. Neighbourhood planning was introduced by the Localism Act, 2011. It is a process where communities can shape new development in their areas through the production of a community-led Neighbourhood Plan. | | | | |
| The 3Bs Neighbourhood Planning Forum has over 100 registered members and was constituted in September 2016. The members include local residents and businesses representatives. The 3Bs Neighbourhood Plan will be prepared through a partnership approach with Birmingham City Council, which will be involved at key stages of the plan preparation process. The 3Bs Neighbourhood Plan Area was formally Approved in February 2017 after consultation undertaken by the City Council. | | | | |
| The Forum has prepared an initial scoping document that identifies issues that affect the plan area. These include the: | | | | |
| Development of sites within the Plan are | ea to provide new housing and create new jobs; | | | |
| Problems with surface water run off and flooding following the storms of 2016; | | | | |
| Improvement and enhancement of open spaces and green spaces; | | | | |
| Improvement and enhancement of local shopping centres, including Tower Hill; and | | | | |
| Implementation of policies to improve local design. | | | | |

| Time Frame – is it:- | |
|---|-----|
| One off event/programme Implement and complete within 6 months (2016) Implement and complete within 24 months | ✓ · |

The Neighbourhood Plan will be prepared and the Local Innovation Fund monies spent during the 2017/18 and 2018/19 Financial Years.

How will the innovation be implemented?

The Neighbourhood Plan will provide a more detailed interpretation of the policies contained within Birmingham Development Plan. This will focus on the detail that affects people at a local level. The Plan preparation will be informed by the views of local businesses and residents.

Policies contained within the Neighbourhood Plan will be used to determine shape where new development within the 3Bs area will go and what it will look like. The engagement of businesses and residents through the Neighbourhood Forum will be an example of active citizenship. It will provide local residents and businesses the opportunities to provide the community's view on new development that affects the Plan area.

The 3Bs Plan will be prepared in accordance with the recently adopted Birmingham Development Plan. It will include an implementation section that will inform how the plan will be delivered. Once the draft plan has been prepared, formal public consultation will be undertaken. The City Council will organise an independent examination of the plan followed by a community referendum. It is hoped to formally Adopt the Neighbourhood Plan as statutory planning policy during 2019/20.

What outcomes will the proposal achieve? What will success look like and how will its impact be measured? How will you ensure legacy/ continuation and what learning will the project provide?

The outcomes following with preparation of the plan will include the:

- Identification of new housing and employment opportunities leading to an improved supply of new housing and jobs.
- Reduction in flooding that affects homes and businesses within the Plan area.
- Improvement of local centres leading to improved conditions for new private and public investment and growth.
- The enhancement of open spaces and community leisure facilities leading to improved level of public health.
- An improved local environment through the consistent application of local design codes.

Once Adopted, the Plan will be the subject of a formal evaluation report. This will determine areas of good practice and learning that can be used to improve the Neighbourhood Plan. The Plan will then be subject to periodic review, the frequency of which will be determined in consultation with the City Council.

Appendix 3 Local Innovation Fund Proposal Form

Page 2 of 4

Have you considered other sources of funding and whether the project can be used to leverage further funding from elsewhere (please specify funding sources)?

Yes. The £10,000 of funding from the Local Innovation Fund will be used to lever in an additional £10,000 of funding from Locality to support preparation of the Neighbourhood Plan.

What resources will be required?

- Capital
- **Running costs**

People power volunteers

£20,000 £10,000

Amount required from LIF £10,000

Have you got any match funding - in cash or in kind?

The match funding from Locality will be subject to a Funding Application. This will be submitted in Q2 of 2017/18. Match funding to support the application is also available through volunteer time that will be donated in-kind.

Contact person for proposal

Name

Mark Clarke

Telephone 07720 961532

E-mail

mark.clarke221bc@gmail.com

Which residents or community groups was the proposal discussed with and when (please give details of any meetings and which councillors attended)?

All three ward Councillors are members of the 3Bs committee. The proposal was presented to the ward meeting on March 16th with about 50 people in attendance. It was supported on a show of hands without opposition.

3Bs has strong representation from community groups on its committee including Perry Hall Community Association and Booths Farm Neighbourhood Watch. It has more than 100 members and its formation has been the subject of extensive public consultation and regular presentations at the Councillors' ward meetings. The 3B's group has attended community events and set up neighbourhood stalls to engage with the local communities.

Discussed at

Ward meeting: Perry Barr

Date: Thursday 16 March, 2017

| Signatures of all 3 Ward Councillors | | | | |
|---|--------------------------------|--|--|--|
| | Signature | | | |
| Name Mocram to | Signature . 1970 Date 3 7 2017 | | | |
| Name | Signature | | | |
| Internal use only | | | | |
| internal use only | | | | |
| Received: Date | | | | |
| Go to Cabinet Committee — Local Leadership for decision: Date | | | | |
| Approved | Yes No | | | |

SOP HUNT- NON-PECUNIANY INTEREST AS

| | INNOVATION |
|---|--|
| WARDPerry Barr | TITLE29 plus Health and |
| *************************************** | works |
| | s and add value to the City wide core priorities |
| listed below. | |
| (Tick all those that apply) <u>City Core Priorities</u> | LIT Delavition |
| Children - a Great | LIF Priorities |
| City to Grow Up In | Citizens' Independence & Well Being |
| a John & Skilla a great | |
| City to succeed in | New approaches to investment |
| Housing a great X | Active citizens & communities |
| City to live in | • Active citizens & communities X stepping up |
| Health a great City | • Clean streets |
| to lead a healthy & active life | Gledif Streets |
| to rous a realist, of active me | Improving local centres |
| What is your innovative idea and how doe | s it show collaborative, partnership working and |
| active citizenship? | , i |
| GHC is an innovative organisation that puts | the needs of the clients at the centre of everything |
| | people who need help in gaining employment and |
| | ay have. This project will specifically target people |
| who are 29 years old and upwards as curren | |
| healthcare needs of individuals are ignored | and yet this can have the biggest impact on an |
| individuals ability to enter training or gain e | mployment. With this project we aim to deal with |
| both issues. We will actively recruit people | within the ward who need help to gain |
| employment. A full comprehensive and holi | istic assessment will then take place that will assess |
| their healthcare and social needs. Once this | assessment has taken place if they need support |
| | to the relevant professionals. Once these have beer |
| | n training or work. The employment support we will |
| | interview skills, job search and transferable skills. |
| | ncluding health centres, GP surgeries, social |
| | nunity groups. A key to this project will be the links |
| to local community groups that we will look | to strengthen We will empower the community |
| | |
| groups to take an active role in supporting a | in the Asian community, men are 50% more likely |
| groups to take an active role in supporting a specific issues are highlighted. For example | |
| groups to take an active role in supporting a specific issues are highlighted. For example | n local groups to introduce and present solutions at |

| Time Frame – is it:- | | | | |
|--|---|---|--|--|
| One off event/programme | | - | | |
| Implement and complete within 6 months (2016) | | | | |
| Implement and complete within 12 months (2017) | X | | | |

How will the innovation be implemented? We currently have access to an innovative triage system that we can use to assess an individuals needs. We will recruit local volunteers and train them on how to use the system. Once they are able to use it supported by the relevant health professionals they will then assess any referrals as well as taking it into the communities they live within. The triage system looks at an individuals health, lifestyle and future needs and then prioritises what support an individual may need now so that they can move on in their lives. The volunteers involved in the project delivery will be supported by the relevant professionals and learn about their own health and how they can improve but be in a position to support people within their own communities to lead better lives.

The triage system is an innovative IT based system that has been developed with input from health professionals and uses innovative questioning and assessment to identify an individuals needs. It is easy to use but an extremely powerful tool.

Once any health issues are dealt with individuals will gain access to our employment mentors if required to then support them back into training or employment. The mentors will know that the individuals are now closer to the workplace and ready to move on in their lives, therefore individuals are more likely to meet the outcomes they want and ensuring that they become more proactive when wishing to move on with their lives.

What outcomes will the proposal achieve? What will success look like and how will its impact be measured? How will you ensure legacy/ continuation and what learning will the project provide?

This project will provide a number of key outcomes. The main outcome though will be a healthier community that is more aware of any health issues they may face. The aim of the project is also to put health at the top of the agenda when considering an individuals ability to work. It is hoped that the project will also support individuals to support each other therefore creating an environment of mutual support. This will bring health issues to the fore and enabling individuals to face them in some cases as a group rather than feeling that they are on their own.

It is hoped that local GPS will notice a difference in the number of people attending their surgeries with preventable illnesses/issues as these are being dealt with in alternative ways. Alongside that it is expected that unemployment in the areas will drop and people will become more economically active.

Through the life of the project we will support 12 people and over a 6 month period aim to get 1-person a month-into sustainable employment. The volunteers we train will continue to be supported by GHC to continue utilising the skills they have gained as well as looking at potential opportunities for them.

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| | : 6 |
| • | funding and whether the project can be used to |
| leverage further funding from elsewh | |
| We will look to use the grant to suppo | rt further grant applications. |
| | |
| | |
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| | |
| | |
| | |
| AAII | |
| What resources will be required? | |
| | £ |
| - Capital | 1,000 |
| Running costs | 2,800 |
| - People power volunteers | 2,000 |
| . | |
| Amount required from LIF £. | 3 800 |
| · | • |
| · | ing – in cash or in kind? The triage system has cost |
| - | ill provide free licences and access to the staff and |
| volunteers to use it. | |
| Contact person for proposal | |
| | |
| NameZulfigar Khan | |
| T. I | |
| Telephone 0121 327 2388 | |
| Email akhan@ah a aa uk | |
| E-maiizknan@gn-c.co.uk | |
| | 1800 A ANGUE |
| | |

| Which residents or community groups was the proposal discussed with and when (please give details of any meetings and which councillors attended)? We attended a ward meeting on the 16 th March. The proposal was presented to the local ward committee. Questions were invited and answered. |
|---|
| Discussed at |
| Ward meeting Perry Barr |
| Date 16 th March 2017 |
| Signatures of all 3 Ward Councillors |
| Name Sold MUNT Signature 5 Date 3/7/17 |
| Name More an Jaw Signature Man Date 37 17 |
| Name Signature Signature |
| Internal use only |
| Received: Date |
| Go to Cabinet Committee – Local Leadership for decision: Date |
| Approved Yes No |

BIRMINGHAM CITY COUNCIL LOCAL INNOVATION FUND "Doing things differently in neighbourhoods to make better places

| | SAL FORM | | |
|---|--|--|--|
| | INNOVATION | | |
| WARD Erdington | TITLE Malcom Locker | | |
| | | | |
| Innovations have to meet the LIF priorities a | and add value to the City wide core priorities | | |
| listed below. | , | | |
| (Tick all those that apply) | | | |
| City Core Priorities | LIF Priorities | | |
| | Citizens' Independence & | | |
| | Vell Being | | |
| Y JOBS & SKIIIS X | New approaches to investment | | |
| Housing for | Active citizens & communities | | |
| <u> </u> | tepping up | | |
| I V I | Clean streets | | |
| | | | |
| • | mproving local centres x | | |
| What is your innovative idea and how does | it show collaborative, partnership working and | | |
| active citizenship? | | | |
| Malachi will employ a professional, sessional community and develop a long term plan of a Appeal in order to transform/rebuild the cent | r from the Local Authority of the Malcom Locker ntion the building was scheduled for demolition) worker to coordinate the needs of the local activities while also focusing on a major Capital tre into a state of the art "Locker Community Hub" se, represent and service the local community. | | |
| Over a twelve month period the consultant w | till: | | |
| Consult with the Management Team, the local Develop a clear Funding Feasibility Study for the Prepare and implement an Appeal Strategy. | is developed and taken forward as a genuine | | |
| The long term of Malachi is that over the next renovated/rebuilt providing a "state of the ar- intelligent responses to support the most vuln | t" Community Hub and develop a range of | | |

- Access to over 25 service partners offering a cradle to grave service such as debt, domestic abuse, drug and alcohol, employment support, health and well-being, a range of social networks, I.T training and support, youth clubs, keep fit classes, mental health, toddler groups, luncheon clubs, and bespoke advice services including housing and benefits etc. Malachi's intervention ensures that families experience genuine sustainable change in their aspiration and quality of life; increasing self-esteem and social interaction, a consequence of which is an overwhelming gratitude and desire to help others to experience similar outcomes, over time making the transition from receiver to providers of social action.
- Access to Malachi's specialist team of emotional and behavioural support councillors;
 drama and music specialists.
- Co locating statutory and third sector practitioner agencies (multi-agency teams) within the Hub in order to respond via the family
- Early intervention in local schools through Malachi's early identification system: The tool is designed around six musical drama projects which Malachi has developed for use in school settings. The project is delivered during half a day curriculum time within primary schools over the period of a term. It is supported by an "afterschool club" which takes place after school finishes. The drama projects are designed to allow Malachi specialist family support workers to identify individual children whose family dynamics or current experiences are known to often manifest themselves at a later date in emotional or behavioural difficulties.

Initially the consultant/ will lead the Locker Management Team in order to develop their governance and capacity so that they will manage and govern the Locker Hub as economically and professionally as possible. This group will be constituted and be responsible for the asset that is known as Malcolm Locker Community Centre, with leadership from Malachi and the Consultant.

Malachi will support the development of a volunteer led Locker Steering Group; made up of residents, service users, volunteers and partner organisations. They will mobilise and inspire residents to become active and involved, facilitate co-production in order that local people influence and take control and shape service delivery from the Locker Hub by consulting with local residents to identify local priorities. They will meet monthly to shape services, influence delivery, monitor progress and feedback to the Management Team.

The Management Team will support the development of the Locker Tasking Team who will respond with tailored services designed to meet the priorities identified through Community consultation.

Malachi will support the development of the Locker Hub Multi Agency Team. The agencies will share a common location, utilise a management structure that facilities integrated working, work towards common goals, and meet regularly to assess the needs of parents and children.

| Time Frame – is it:- | |
|--|---|
| One off event/programme | |
| Implement and complete within 6 months (2016) | |
| Implement and complete within 12 months (2017) | X |
| implement and complete within 12 months (2017) | X |

How will the innovation be implemented?

The consultant will provide evidence and information for a clear case for support. They will develop an in depth fundraising strategy to realise a "state of the art" Locker Community Hub. It is envisaged that the refurbishment/rebuild of the Locker Community Hub will be in the region of £600,000 to £1.3 million.

The Hub model;

Malachi's Hub Vision is for a "Family Hub in the heart of the community which provides a clear, single and recognizable place where service users and providers have access to a multi-agency team providing responsive family services.

The Hub will act as a service centre for the community bringing together a range of services under one roof, with practitioners working in a multi-agency way to facilitate integrated front-line working with children and families.

The Malachi Hub model reduces the stigma of family intervention services by basing them in a venue that members of the community are already used to accessing for a wide variety of social, sports and community events. A venue where they are actively encouraged to be involved in the running, managing and delivery of activities and services, a venue they truly see as their own.

By basing services within the Community Hub building as against in individual school venues we can ensure that services are seen to be as easily accessible for parents as they are for children. It also allows for efficient whole family intervention when siblings, often due to age differences, attend a number of schools within the neighbourhood.

As a result of multi agency working we will:

- Share information, specialist skills and provide much more integrated services.
- Prevent duplication and ensure children and adults receive the best possible service available.
- By co-locating or integrating we will cut bureaucracy and be more efficient with our resources, building on the expertise of each agency and sharing knowledge and experiences.

The range of delivery services based within the hub will include:

- Social Services
- Malachi Family Support
- o Education
- o Health

Appendix 3 Local Innovation Fund Proposal Form

- o Housing
- o Employment
- o Police
- o Third Sector Support Agencies

It will be a visible 'service hub' for the community, with a perception by users of cohesive and comprehensive services. The management structure and working practices will facilitate integrated working. Staff will work in a coordinated way to address the needs of children, young people and families using the service, with service level agreements setting out the precise relationship between Malachi and other agency services.

Services will encompass:

- A one stop venue where families with needs are able to access advice, guidance and support to address their issues.
- Access to social activities and opportunities to partake more fully in the community.
- Care and personal development opportunities for children and young people;
- Multi-agency teams providing specialist advice and guidance to children, young people and families on aspects of health, social welfare and employment;
- Services to support local families with additional needs;
- A Malachi family support program to involve and engage parents and carers in their children's emotional and general development;
- A framework of training for adults providing a range of informal and accredited courses.

What outcomes will the proposal achieve? What will success look like and how will its impact be measured? How will you ensure legacy/ continuation and what learning will the project provide?

The Hub will be high impact in that it will offer facilities & life changing opportunities to thousands of people. This Hub will be designed for heavy use, making best use of modern technology and including excellent facilities from catering and security to I.T. Environmentally, it will make use of 'grey water' recycling, energy efficient equipment and solar panels in such a way that it will highlight the importance of our environment to the local community.

Facilitating this Hub will mean that smart services will be delivered under one roof which offer sustainable changes to families with entrenched dependant behaviour.

Children will be better protected from significant harm, have improved home life, engage better in education, experience improved behaviour, and develop enhanced resilience and mental health.

Adults will develop improved approaches to relationships, including reductions in domestic abuse reduced addictive behaviour (drug and alcohol dependency, eating disorders etc, and Improved Mental Health.)

Malachi has developed the Hub's own "Super Information Highway" an interactive digital media interface connecting residents to opportunities, services and to each other. The solution, called 'Mooted', provides local people with the ability to discuss and debate (to 'Moot') on

issues that directly affect them. They do this through a website that provides a rich user experience allowing users to post not only written comment, but to also provide photos, video and audio. Mooted will be the tool that enables the consultant, steering groups and volunteers to strengthen relationships and opportunities for residents and families and at the same time build networks and social capital.

We will recruit Junior Wardens and support them to become more community conscious through engaging them in activities in the community. Wardens will impact on graffiti, litter and green issues. Wardens will encourage friends and family to look after their environment and work together to come up with innovative ideas to improve and sustain their community and environment.

ECONOMIC

We will ensure that we employ local contractors for planned maintenance activities, involve local artists in the development of the interior design concept and encourage the exhibition of local work from such designers.

A range of accredited and non accredited training courses delivered from the Hub will improve skill levels throughout the community.

Training and developing teams of volunteers to deliver services and gain accredited qualifications will increase economic activity and improve the skills and employability of people currently outside the labour market.

We will support the capacity of small community groups in order that they are well governed and able to draw down funding to sustain their services.

One meeting room at the Hub will be free of charge to small community groups with an income under £5,000 per annum.

In addition:

- Residents will become more employable
- The project will result in a positive effect on local house prices
- The area will experience a reduction in lifestyle related illness
- The area will experience less crime and antisocial behaviour
- Residents will be more able to shape and influence decisions taken in the local area
- Better economic, social and physical regeneration is enabled
- Increased future earnings of volunteers

- Skills for life are increased
- Improved estate management
- Improved perception of area
- Quality of life is improved for local people

SOCIAL

A range of intergenerational projects will connect the young and older generation removing barriers and promoting co production.

Multi agency events and information received from the MOOTED interface and social media will promote connectedness in and outside the Erdington area.

We have a number of young people on our steering group and a youth forum which will ensure the project is sustained as our young representatives become residents in their own right and continue to volunteer their time and expertise.

The project will also give rise to an increase in the resident's sense of ownership of local places by handing influence and control to those in the heart of their community.

Have you considered other sources of funding and whether the project can be used to leverage further funding from elsewhere (please specify funding sources)?

A capital Campaign will identify in the region of £600,000 to £1.3 million worth of funding to realise the Locker Hub. The Consultant employed has in depth knowledge and experience, delivering the New Heights Capital Build in Erdington and the Malachi Capital Build in Billesley. The consultant has raised in excess of £15 million in the Erdington District.

What resources will be required?

- Capital

- Running costs

- People power volunteers

£1.3 Million

1.3 m

Amount required from LIF £ 18,000 Have you got any match funding – in cash or in kind?

Over the two year period volunteers have given 180 hours to the project, also the community centre has been transferred to a community Hub.

Appendix 3 Local Innovation Fund Proposal Form

Page 6 of 8

Contact person for proposal

Name

Gordon Lee

Telephone 07970593269

E-mail

Gordon.Lee@malachi.org.uk

Which residents or community groups was the proposal discussed with and when (please give details of any meetings and which councillors attended)?

This project has been discussed and developed over a period of two years with regular meetings taking place every three months, with members below in attendance. The following organisations/people are members of the management team which will be formally constituted in February 2017.

Councillor Robert Alden

Mike Davis - Birmingham City Council (BCC) Erdington Senior management Team

Vicky Nussey Chair of Erdington Schools Consortium

Patrick Kanavan - BCC Housing

Stacia Evens - Local Community Resident

Soulla Yaisouma – Youth Services

Pamela Powis - Place Manager

Sergeant James Hill - West Midlands Police

Kirsty Burden - YMCA

Tim Turner - Beacon Church

Dawn Roberts - Assistant Director Early Help and Youth Justice

This group will meet monthly from February 2017.

We have also consulted with residents and third sector partners via community events and consultations. We have built partnerships with;

Witton Lodge Community Association

New Heights Community Project

YMCA Sutton Coldfield and Erdington

Kingstanding Regeneration Trust

Forest Schools Birmingham

Home-Start Erdington

Numerous local churches and Faith groups

Appendix 3 Local Innovation Fund Proposal Form

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| | |
| Discussed at | |
| | |
| Ward meeting - Erdington | |
| Date = 8 th February 2017 | |
| Signatures of all 3 Ward Councillors | _ |
| Name Robert Alden Signature RAD Date 28/6/17 | |
| Name Greth Moore Signature GHACLE Date 28/6/17 | |
| 715 | |
| Name Son Seauhup Signature To Frankly Ste 48/6/17 | |
| Internal use only | TSE MODE |
| | |
| Received: Date | |
| Go to Cabinet Committee – Local Leadership for decision: Date | |
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| iles | |
| No a proposition of the proposit | 1000000 |
| | Call Mark |

BIRMINGHAM CITY COUNCIL LOCAL INNOVATION FUND "Doing things differently in neighbourhoods to make better places to live" PROPOSAL FORM

| WARD Stechford and Yardley North | INNOVATION TITLE Holiday Kitchen |
|--|---|
| Innovations have to meet the LIF priorities an | d add value to the City wide core priorities listed |
| below. | |
| (Tick all those that apply) | |
| City Core Priorities | LIF Priorities |
| X | izens' Independence & x |
| Jobs & Skills Ne | w approaches to investment |
| Birmingham ste | tive citizens & communities x pping up can streets |
| What is your innovative idea and how d | proving local centres |

What is your innovative idea and how does it show collaborative, partnership working and active citizenship?

Holiday kitchen addresses issues including food poverty, financial stress, isolation, inactivity and loss of learning experienced by low income and vulnerable families during the summer school holidays when free school meals and other support are not available. The programme is designed for families with pre-school and primary aged children; though teenage children within the family will not be excluded. Parents and carers are expected to be involved in the activities, supporting and spending time with their children.

It is an 8 day programme running through August with two sessions each week. An average of 10 parents and 20 children take part, arriving for breakfast followed by family activities and finishing with a community lunch which they help to prepare. Food is provided on a daily basis by charitable food distributer Foodshare and there is often food to take home.

The eight days include:

- "Field to fork" session in which participants learn about growing and cooking vegetable; this will include time at a local allotment.
- "Park challenge" day with physical activities
- "Make and taste" which includes cooking and exploring new foods; this would be cross cultural
- "storybook" involving drama, puppets and dressing up
- "Money fun" with advice on money management and budget shopping
- "Celebration" the final session with fun games, music and dance

We also plan to include a trip out to a local place of interest relevant to the project i.e. not a theme park or place that requires a lot of spending money (venue not yet decided)

Appendix 3 Local Innovation Fund Proposal Form

Page 1 of 4

| Time Frame – is it:- One off event/programme Implement and complete within 6 months (2016) Implement and complete within 12 months (2017) |
|--|
| How will the innovation be implemented? The project will run throughout the 2017 summer school holidays; two sessions per week at St Thomas' church hall where we have facilities and resources for all the food preparation and activities. |
| Members of Mothers Union and other volunteers from the church will help to deliver the project and we will pay a key worker to plan, prepare, organise and oversee all aspects of the project and a qualified person (Food Hygiene level 2) to oversee food preparation. |
| We will invite families who we know through our foodbank, Place of Welcome and various children's clubs and take referrals from local schools and nurseries. |
| What outcomes will the proposal achieve? What will success look like and how will its impact be measured? How will you ensure legacy/ continuation and what learning will the project provide? |
| We will monitor attendance, regularity of attendance and level of participation in activities. |
| As we will already know some families we will have ongoing contact after Holiday Kitchen is finished to be able to observe and assess changes. |
| At the end we will conduct our own evaluation with participants |
| Birmingham University's evaluation of Holiday Kitchen shows a 31% increase in nutrition and 33% increase in confidence and 26% felt more positive about their household finances. |
| The direct benefits will be families on low income will have the opportunity of nutritious meals throughout the summer school holidays which will improve their overall health, energy and wellbeing. |
| Low income families will be less isolated and have opportunities to socialise with other families learning together to feed and entertain their children on a small budget. |
| They will have fun and opportunities to increase their self-confidence and raise their self-esteem. |

Appendix 3 Local Innovation Fund Proposal Form

Page 2 of 4

The legacy value will be in the learning they take away that can be implemented in the home.

We will have ongoing contact through the regular activities we provide.

| Have you considered other sources of f | funding and whether the project can be used to leverage |
|--|---|
| further funding from elsewhere (please | e specify funding sources)? |

What resources will be required?

- Capital
- Running costs
- People power volunteers

| none | |
|--------|--|
| £2,500 | |
| £2,120 | |

Amount required from SHELDON LIF £ 2,500 Have you got any match funding – in cash or in kind?

St Thomas' church will provide the premises, equipment and volunteers – estimated value £2470

| Contact | person | for | proposa | al |
|---------|--------|-----|---------|----|
|---------|--------|-----|---------|----|

NameSusan Larkin....

Telephone07850 387 183....

E-mail ...susanjlarkin@hotmail.co.uk.....

| Which residents or community groups was the proposal discussed with and when (please give details of any meetings and which councillors attended)? | | | | |
|--|---|------------------|--|--|
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| Discussed at | | | | |
| | | | | |
| | d + Yardley Norm | * | | |
| Date 1812 M2y 2 | 1017 | | | |
| Signatures of all 3 Ward Councille | | | | |
| | T | | | |
| Name Councillor Neil Eustace | Signature Peul Eustave Signature Esques | Date 30/6/201) | | |
| Name Councillor Carol Jones | Signature Sous | Date 3.0-06-201 | | |
| Name Corrally B DLd | Signature | . Date 12/7/2017 | | |
| Internal use only | | | | |
| Received: Date | | | | |
| Go to Cabinet Committee – Local Leadership for decision: Date | | | | |
| Approved | Yes | | | |
| | No | | | |
| | | | | |
| | | | | |

Cabinet Committee - Local Leadership meeting - July 19th

<u>UPDATE - Ward Action Tracker End of Year 2016/17</u> <u>Information and Trends</u>

Background

- In 2016/17 the new Ward Action Tracker was introduced enabling both qualitative and quantitative information alongside ward meeting notes to be kept and tracked.
- The Ward Action Tracker is managed within the Neighbourhood Development and Support Unit by the Community Governance Managers who support ward meetings across the City.
- There is now have a full Municipal Year 16/17 of data which can be used and interpreted to give useful information to Members, in their local leadership role, around key issues, trends, attendances in their wards..

Information

- The Ward Action Tracker is a database management system which enables the Community Governance Managers to store data, create forms, queries and create Reports
- The Reports can be produced in a very flexible way to suit whatever information is needed i.e. Citywide, District, Ward, Thematic to demonstrate this the following Reports have been created
- Appendix 1 <u>Citywide Report on all ward meetings</u> held within the 16/17 Municipal Year (including dates of meetings and attendances). There were 112 Ward meetings with a total of 2,728 attendances.
- Appendix 2 <u>District Report on all issues</u> raised at meetings including comments and outcomes. Hodge Hill District has been used as the example
- Appendix 3 <u>Individual Ward Actions Reports</u> the individual wards that make up Hodge Hill District are shown as the example – Bordesley Green Ward, Hodge Hill Ward, Shard End Ward and Washwood Heath Ward
- Appendix 4 <u>Citywide Specific Issue Report</u> the example being presented is that relating to Anti-Social Behaviour but it could be produced on any topic category / theme wanted.

 Appendix 5 – Dashboard Presentation - more visual presentation of specific issues, attendances raised in a District with the comparator of citywide as well as seeing trends throughout the year.

Application

- Assist ward Members in tracking that issues raised at meetings are being resolved/ have been resolved.
- Analysing what the key issues have been throughout the year assisting ward Members in Ward priority setting and the development of future ward plans.

Further Information

 Any further questions, clarification or reports for particular Wards and/or Districts please contact Lesley Bannister.- Community Governance Manager <u>Lesley.Bannister@birmingham.gov.uk</u>

Karen Cheney

Head of Service - Neighbourhood Development and Support Unit

Karen.Cheney@birmingham.gov.uk

Tel 0121 675 8519

Action Tracker End Of Year Report Ward Meeting Attendance Figures 2016/17

11 July 2017 13:51:28

| District | Ward | Meeting date | Sum Of Attendance |
|--------------|---------------|--|-------------------|
| Edgbaston | | | |
| | Bartley Green | 14/07/2016 | 25 |
| | Bartley Green | 03/11/2016 | 9 |
| | Bartley Green | 23/02/2017 | 17 |
| | Bartley Green | 27/04/2017 | |
| | Edgbaston | 28/09/2016 | 11 |
| | Edgbaston | 02/02/2017 | 30 |
| | Harborne | 04/07/2016 | 21 |
| | Harborne | 03/10/2016 | 25 |
| | Harborne | 30/01/2017 | 21 |
| | Harborne | 27/03/2017 | 25 |
| | Quinton | 15/06/2016 | 21 |
| | Quinton | 06/10/2016 | 25 |
| | Quinton | 12/01/2017 | 25 |
| | Quinton | 09/03/2017 | 40 |
| | | - | 295 |
| Erdington | | | 233 |
| | Erdington | 17/06/2016 | 15 |
| | Erdington | 27/09/2016 | 37 |
| | Erdington | 16/11/2016 | 25 |
| | Erdington | 08/02/2017 | 12 |
| | Kingstanding | 28/09/2016 | 0 |
| | Kingstanding | 18/01/2017 | 12 |
| | Tyburn | 27/10/2016 | 3 |
| | Tyburn | 12/01/2017 | 4 |
| | | - | |
| Hall Cua - : | | | 108 |
| Hall Green | III-II C | 22/11/2015 | 4.4 |
| | Hall Green | 23/11/2016 | 11 |
| | Hall Green | 25/01/2017 Page _g 55 of ₅ 132 | 18 |

| District | Ward | Meeting date | Sum Of Attendance |
|------------|-----------------------|--------------|-------------------|
| | Hall Green | 22/03/2017 | 19 |
| | Moseley & Kings Heath | 07/09/2016 | 40 |
| | Moseley & Kings Heath | 13/12/2016 | 13 |
| | Sparkbrook | 18/01/2017 | 18 |
| | Sparkbrook | 23/02/2017 | 38 |
| | Springfield | 01/06/2016 | 25 |
| | Springfield | 07/09/2016 | 19 |
| | Springfield | 02/11/2016 | 12 |
| | Springfield | 04/01/2017 | 22 |
| | Springfield | 08/03/2017 | 17 |
| | | - | 252 |
| Hodge Hill | | | |
| | Bordesley Green | 07/10/2016 | 20 |
| | Bordesley Green | 24/02/2017 | 16 |
| | Bordesley Green | 30/03/2017 | 5 |
| | Hodge Hill | 28/07/2016 | 80 |
| | Hodge Hill | 15/11/2016 | 25 |
| | Hodge Hill | 25/04/2017 | 14 |
| | Shard End | 18/07/2016 | 35 |
| | Shard End | 10/10/2016 | 70 |
| | Shard End | 20/02/2017 | 60 |
| | Shard End | 10/04/2017 | 40 |
| | Washwood Heath | 11/10/2016 | 110 |
| | Washwood Heath | 31/01/2017 | 18 |
| | | - | 493 |
| Ladywood | | | |
| | Aston | 12/01/2017 | 22 |
| | Ladywood | 24/10/2016 | 35 |
| | Ladywood | 24/01/2017 | 35 |
| | Nechells | 13/10/2016 | 20 |
| | Nechells | 01/12/2016 | 35 |
| | Nechells | 21/03/2017 | 17 |
| | Soho | 29/11/2016 | 16 |
| | | | |

| District | Ward | Meeting date | Sum Of Attendance | |
|------------|------------------|--------------|-------------------|--|
| | Soho | 30/03/2017 | 21 | |
| | | 1 | 201 | |
| Northfield | | | 201 | |
| | Kings Norton | 07/07/2016 | 13 | |
| | Kings Norton | 16/12/2016 | 22 | |
| | Longbridge | 08/09/2016 | 50 | |
| | Longbridge | 07/12/2016 | 15 | |
| | Northfield | 20/06/2016 | 22 | |
| | Northfield | 19/09/2016 | 30 | |
| | Northfield | 21/11/2016 | 19 | |
| | Northfield | 16/01/2017 | 40 | |
| | Northfield | 20/03/2017 | 55 | |
| | Weoley | 03/09/2016 | 7 | |
| | Weoley | 10/11/2016 | 18 | |
| | Weoley | 25/02/2017 | 30 | |
| | | | 221 | |
| Perry Barr | | | 321 | |
| renty ban | Handsworth Wood | 15/09/2016 | 27 | |
| | Handsworth Wood | 19/01/2017 | 26 | |
| | Handsworth Wood | 16/02/2017 | 30 | |
| | Lozells and East | 05/07/2016 | 8 | |
| | Lozells and East | 22/11/2016 | 40 | |
| | Lozells and East | 17/01/2017 | 45 | |
| | Lozells and East | 14/03/2017 | 15 | |
| | Oscott | 07/07/2016 | 17 | |
| | Oscott | 05/10/2016 | 60 | |
| | Oscott | 29/03/2017 | 60 | |
| | Perry Barr | 30/06/2016 | 55 | |
| | Perry Barr | 20/10/2016 | 30 | |
| | Perry Barr | 16/03/2017 | 35 | |
| | , | | | |
| Cally Oak | | | 448 | |
| Selly Oak | Dilloclass | 12/12/2016 | 7 | |
| | Billesley | 12/12/2016 | 7 | |
| | Billesley | 22/03/2017 | 17 | |

| District Ward | Meeting date | Sum Of Attendance |
|------------------------------|--------------|-------------------|
| Bournville | 18/10/2016 | 18 |
| Bournville | 29/11/2016 | 22 |
| Bournville | 07/03/2017 | 12 |
| Brandwood | 27/06/2016 | 20 |
| Brandwood | 15/03/2017 | 70 |
| Selly Oak | 01/06/2016 | 18 |
| Selly Oak | 21/09/2016 | 7 |
| Selly Oak | 09/11/2016 | 11 |
| Selly Oak | 14/12/2016 | 7 |
| | | 209 |
| Sutton Coldfield | | 203 |
| Four Oaks | 29/11/2016 | 18 |
| New Hall | 29/09/2016 | 35 |
| Trinity | 04/08/2016 | 15 |
| Trinity | 19/01/2017 | 35 |
| Vesey | 14/07/2016 | 55 |
| Vesey | 02/11/2016 | 20 |
| Vesey | 15/02/2017 | 3 |
| | | |
| | | 181 |
| /ardley |] [| |
| Acocks Green | 25/05/2016 | 3 |
| Acocks Green | 21/09/2016 | 2 |
| Acocks Green | 23/11/2016 | 10 |
| Acocks Green | 15/02/2017 | 17 |
| Sheldon | 13/07/2016 | 13 |
| Sheldon | 05/10/2016 | 11 |
| Sheldon | 08/02/2017 | 50 |
| Sheldon | 26/04/2017 | 22 |
| South Yardley | 21/07/2016 | 27 |
| South Yardley | 22/09/2016 | 16 |
| South Yardley | 24/11/2016 | 5 |
| South Yardley | 26/01/2017 | 10 |
| South Yardley | 09/03/2017 | 11 |
| Stechford & Yardley North | 27/09/2016 | 7 |

| District | Ward | Meeting date | Sum Of Attendance |
|----------|------------------------------|--------------|-------------------|
| | Stechford & Yardley North | 16/02/2017 | 16 |
| | | - | 220 |
| | 112 | | 2728 |

| Page | 60 | of | 132 |
|------|----|----|-----|
|------|----|----|-----|

Action Tracker End Of Year Report 2016/17 - Hodge Hill District

| Owner of action | Police | Police | Police |
|------------------------|--|--|--|
| Comment / Outcome | Several hot spot areas identified. Police, Place Manager and ASB teams currently dealing | g Police and Community Safety Officers to be invited to attend the next meeting. | en Police and Community Safety Officers to be invited to attend the next meeting. |
| Details | -Brostitution/drugs/sexual activities also a problem | Kenwood Road/Banks Road – drug Police and Community Safety dealing activities, often in broad Officers to be invited to atten daylight; increase in used next meeting. needles/prostitution and sexual activities in the bushes/shrubs and rear gardens | Parking problems on Yardley Green Police and Community Safety Road – mainly caused by Officers to be invited to atten staff/service users at Heartland next meeting. Hospital |
| Meeting date | 30/03/2017 | 07/10/2016 | 07/10/2016 |
| Topic Category | ASB | ASB | ASB |
| Ward | Bordesley Green | Bordesley Green | Bordesley Green |
| District Hodge Hill | | Page 61 of 132 | |

Page 1 of 26

| Owner of action | Police | BCC Officer | |
|-------------------|--|---|--|
| Comment / Outcome | Police and Community Safety Officers to be invited to attend the next meeting. | Action Cllrs to advise of priority/hot spot areas in due course | Police and Community Safety Officers to be invited to attend the next meeting. |
| Details | Increased parking around local schools continue to be a cause for concern | CCTV cameras – funding has been set aside for an additional camera; priority/hot spot areas to be identified | increase in dog fouling/dangerous dogs being used as weapons in Grange Road Park |
| Meeting date | 07/10/2016 | 24/02/2017 | 07/10/2016 |
| Topic Category | ASB | ASB | ASB |
| Ward | Bordesley Green | Bordesley Green | Bordesley Green |
| District | | Page 62 | of 132 |

| Owner of action S Councillor | e BCC Officer | Police |
|---|---|--|
| Comment / Outcome Action: Chairman agreed to discuss Councillor the matter further with the resident after the meeting meeting | Action: Chairman to contact/advise interested residents of the g arrangements for the Steering Group/Partnership kemeeting in due course. | Several hot spot areas identified. Police, Place Manager and ASB teams currently dealing |
| Ningscliff/Somerville Roads- increase in anti-social behaviour and acts of criminality. Residents requested that consideration was given to installing security gates | Playing Fields/Asda Update Action: Chairman to co The Chairman advised of ongoing interested residents of discussions with Officers regarding arrangements for the the lease Steering Group/Partnel agreement, which had been revoke meeting in due course. | -Prostitution/drugs/sexual activities also a problem |
| Meeting date 24/02/2017 | 24/02/2017 | 30/03/2017 |
| Topic Category ASB | Consultation | Crime/Policing |
| Ward Bordesley Green | Bordesley Green | Bordesley Green |
| District | Page 63 | of 132 |

| Owner of action | Police | BCC Officer | BCC Officer |
|-------------------|--|--|--|
| Comment / Outcome | nt Police and Community Safety Officers to be invited to attend the r next meeting. | Referred to Dog Warden for investigation, and targeted action where possible | Residents felt it would be useful to know how many fines had been issued and to learn more about prosecutions and enforcement. Action: Enforcement Officers to be invited to the next/future meeting |
| Details | Increase in crime, including a recentPolice and Community Safety drive by shooting; residents Officers to be invited to atten reluctant to speak to the police for next meeting. fear of reprisals. Calls for CCTV cameras to be reintroduced across the ward. | -Brange Road Park – increase in dog fouling | Business waste continued to be a problem. Proactive enforcement action had been taken against business owners in Fourth and Fifth Avenues |
| Meeting date | 07/10/2016 | 30/03/2017 | 24/02/2017 |
| Topic Category | Crime/Policing | Envir-Dog Foul | Envir-Litter |
| Ward | Bordesley Green | Bordesley Green | Bordesley Green |
| District | | Page 64 | of 132 |

| Owner of action Councillor | BCC Officer | Councillor |
|--|--|--|
| Comment / Outcome Residents stressed that the involvement of the local mosques and businesses was essential so that the efforts of the children/young people was not wasted. Chairman to discuss with Javed following the meeting. | number of hotspot areas identified and targeted for proactive action | Residents stressed that the involvement of the local mosques and businesses was essential so that the efforts of the children/young people was not wasted. Chairman to discuss with Javed following the meeting. |
| Details Ward Clean Up Projects Work was ongoing with a number of local schools around littering issues; several dates had been agreed with schools for high visibility clean up days | -Elytipping/rubbish dumping a problem across the wider ward | Ward Clean Up Projects Work was ongoing with a number of local schools around littering issues; several dates had been agreed with schools for high visibility clean up days |
| Meeting date 24/02/2017 | 30/03/2017 | 24/02/2017 |
| Topic Category Envir-Litter | Envir-Litter | Environmental |
| Ward Bordesley Green | Bordesley Green | Bordesley Green |
| District | Page 65 | 5 of 132 |

| Owner of action | | Police | Councillor |
|-------------------|--|---|--|
| Comment / Outcome | Police and Community Safety Officers to be invited to attend the next meeting. | g Police and Community Safety Officers to be invited to attend the next meeting. | act E ad sis |
| Details | increase in dog fouling/dangerous dogs being used as weapons in Grange Road Park | Kenwood Road/Banks Road – drug dealing activities, often in broad daylight; increase in used needles/prostitution and sexual activities in the bushes/shrubs and rear gardens | -Small Heath Highway/Coventry Road Roundabout — new road layout has had a detrimental impact on traffic congestion along Coventry Road into the city. All surrounding roads including Golden Hillock Road are heavily congested on daily basis |
| Meeting date | 07/10/2016 | 07/10/2016 | 30/03/2017 |
| Topic Category | Environmental | Environmental | Highways |
| Ward | Bordesley Green | Bordesley Green | Bordesley Green |
| District | | Page 66 | of 132 |

| Owner of action BCC Officer | BCC Office r | BCC Officer |
|--|--|--|
| Comment / Outcome t Action: To be referred to Amey tin _§ | Action: To be referred to Amey for BCC Officer eedinspection | Action: To be referred to Amey for lear inspection |
| Details Aubrey Road – removal of street bench requested at the last meeting had not been done. | Charles Road, Fourth & Fifth Action: To Avenues — several pot holes in needinspection of repair; gulley cleansing also required. | Banks and Mansell Roads – very Action: To slow water drainage; gullies appear inspection to be blocked/in need of cleansing. |
| Meeting date 24/02/2017 | 24/02/2017 | 24/02/2017 |
| Topic Category Highways | Highways | Highways |
| Ward Bordesley Green | Bordesley Green | Bordesley Green |
| District | Page 67 | of 132 |

| Owner of action | Partner Org. | Dr BCC Officer | Police |
|-------------------|--|---|--|
| Comment / Outcome | Amey currently dealing | Kenwood Road: very dark in places; Action: To be referred to Amey for street lighting in need of adjusting inspection | ise Police and Community Safety Officers to be invited to attend the next meeting. ell ere |
| Details | -ଜ୍ୟାley Cleansin – number of gullies still in need of cleansing | Kenwood Road: very dark in places; Action: To street lighting in need of adjusting inspection | Concerns raised regarding increase in drug use/levels of prostitution/crime and acts of criminality — Aubrey Road/Mansell Road/ Coventry Road by Asda were particularly problematic. |
| Meeting date | 30/03/2017 | 24/02/2017 | 07/10/2016 |
| Topic Category | Highways | Highways | Highways |
| Ward | Bordesley Green | Bordesley Green | Bordesley Green |
| District | | Page 68 | of 132 |

| Owner of action | BCC Officer | Councillor |
|---|--|---|
| Comment / Outcome | Community Governance Manager to contact the Highways Parking Services Team | |
| Details General clean-up/tidy up of ward needed – increase in dumped rubbish/flytipping; lack of pride in neighbourhoods by residents; highly transient communities in parts of the ward which has made the problems worse | PARKING ISSUES – HEARTLANDS HOSPITAL.On street parking remains an issue across the ward. | -Parking Obstructions — ongoing parking concerns/obstructions caused by staff and visitors to Heartlands Hospital |
| Meeting date 07/10/2016 | 24/02/2017 | 30/03/2017 |
| Topic Category Highways - parking | Highways - parking | Highways - parking |
| Ward Bordesley Green | Bordesley Green | Bordesley Green |
| District | Page 69 | of 132 |

| Owner of action | Police | Councillor | |
|-------------------|---|--|--|
| Comment / Outcome | Police and Community Safety Officers to be invited to attend the next meeting. | Members encouraged to make better use of Social Media to actively promote the meetings | -Mider Community Engagement calls for everyone to work together —concerns regarding radicalisation to address concerns and to tackle of sections of the community extremist views and ideologies |
| Details | Kenwood Road/Banks Road – drug dealing activities, often in broad daylight; increase in used needles/prostitution and sexual activities in the bushes/shrubs and rear gardens | -Meeting Publicity | -Wider Community Engagement —concerns regarding radicalisation of sections of the community |
| Meeting date | 07/10/2016 | 30/03/2017 | 30/03/2017 |
| Topic Category | Housing | Other | Other |
| Ward | Bordesley Green | Bordesley Green | Bordesley Green |
| District | | Page 70 | of 132 |

| Owner of action BCC Officer | BCC Officer | |
|---|--|--|
| Comment / Outcome | at of | o b¢ ents |
| Details Concease in prostitution/sexual activities/drug use in Ward End Park/Pound Green | Nuisance/anti-social behaviour – groups of young people cycling at speed on the pavements; safety of pedestrians being put at risk | Information update by Birmingham Airport Representatives. Consultation to be carried out with residents/residents groups regarding Runway 33 |
| Meeting date 25/04/2017 | 25/04/2017 | 25/04/2017 |
| Topic Category ASB | ASB | Consultation |
| Ward Hodge Hill | Hodge Hill | Hodge Hill |
| District | Page 71 | of 132 |

| Owner of action | BCC Officer | BCC Officer | Partner Org. # |
|-------------------|---|--|--|
| Comment / Outcome | | ßngoing problems with parents Residents demanded a more parking at Heathway Primary Schoo robust proactive and enforcement despite efforts from residents living approach to resolving the nearby in Ashville Avenue matter. Head teacher to reason /Flamborough Crescent with parents | To be referred to Amey for inspection |
| Details | lancrease in prostitution/sexual activities/drug use in Ward End Park/Pound Green | Bngoing problems with parents Residents demanded a mo parking at Heathway Primary Schoo robust proactive and enfo despite efforts from residents living approach to resolving the nearby in Ashville Avenue matter. Head teacher to re /Flamborough Crescent with parents | Rogers Road – newly fitted street lighting quite dim and not throwing enough light |
| Meeting date | 25/04/2017 | 25/04/2017 | 15/11/2016 |
| Topic Category | Crime/Policing | CYPF | Highways |
| Ward | Hodge Hill | Hodge Hill | Hodge Hill |
| District | | Page 72 | of 132 |

| # | # | |
|---|--|--|
| Owner of action Councillor | Councillor | Councillor |
| Comment / Outcome Ward Chair to raise with relevant officers Cllr Mahmood to arrange Speedwatch activity with concerned residents | Site visit requested with Amey | Ward Chair to contact the Head Teacher to request an urgent meeting with Residents and Cllrs. |
| Details Warren Road speeding concerns – request for traffic calming measures/one way traffic flow | Overgrown trees across the ward in need of cutting backobscuring the street lighting | Heathland School Concerns and Parking — Ashville Avenue |
| Meeting date 15/11/2016 | 15/11/2016 | 15/11/2016 |
| Topic Category Highways | Highways | Highways - parking |
| Ward Hodge Hill | Hodge Hill | Hodge Hill |
| District | Page 73 | of 132 |

| Owner of action | BCC Officer | BCC Officer | Councillor |
|-------------------|--|--|---|
| Comment / Outcome | angoing problems with parents Residents demanded a more parking at Heathway Primary Schoo robust proactive and enforcement despite efforts from residents living approach to resolving the nearby in Ashville Avenue matter. Head teacher to reason /Flamborough Crescent with parents | | Ward Chair to raise with relevant officers Cllr Mahmood to arrange Speedwatch activity with concerned residents |
| Details | angoing problems with parents Residents demanded a mo parking at Heathway Primary Schoo robust proactive and enfo despite efforts from residents living approach to resolving the nearby in Ashville Avenue matter. Head teacher to re/Flamborough Crescent with parents | @bstructive parking generally across hot spot areas in the ward | Warren Road speeding concerns – request for traffic calming measures/one way traffic flow |
| Meeting date | 25/04/2017 | 25/04/2017 | 15/11/2016 |
| Topic Category | Highways - parking | Highways - | Highways- speeding |
| Ward | Hodge Hill | Hodge Hill | Hodge Hill |
| District | | Page 74 | of 132 |

| Owner of action | Police | Police |
|--|--|--|
| Details No actions recorded at this meeting | The residents were still concerned The local police team mobile by the actions of quad biker and off number given out to the road scramblers. The issue was audience. Police mobile number around the reporting mechanism 07796420941 for incidents. | Obstructive parking; off road bikers Polce updated residents on all and general acts of criminality/anti-these issues -on going social behaviour; young people cycling at speed on the pavements /pedestrianised areas |
| Meeting date 28/07/2016 | 18/07/2016 | 10/04/2017 |
| Topic Category Other | ASB | ASB |
| Ward Hodge Hill | Shard End | Shard End |
| District | Page 75 | of 132 |

| Owner of action | BCC Officer | Councillor | Police |
|-------------------|--|--|--|
| Comment / Outcome | Phil Grainger outlined the new measures in place to combat the issue,this included mobile infra red CCTV | Cllr Bridle advised that vacant land Action: Cllrs to give further update had been identified in Leaford Roadin due course for possible use; however discussions were still ongoing with Members and Officers. Residents would continue to be kept informed. | Melbourne Road – several cars had Action: Sgt Turnbull to discuss their tyres punctured/slashed over concerns with residents following the last weekend. The incidents hadthe meeting. been reported via 101 however there had been no follow up visits by officers. |
| Details | Fly tipping | Cllr Bridle advised that had been identified in L for possible use; howevelscussions were still on Members and Officers. Residents would continkept informed. | Melbourne R their tyres pu the last weel been reporte there had be by officers. |
| Meeting date | 18/07/2016 | 20/02/2017 | 20/02/2017 |
| Topic Category | ASB | Consultation | Crime/Policing |
| Ward | Shard End | Shard End | Shard End |
| District | | Page 76 | of 132 |

| Owner of action Police | Partner Org. | Police |
|--|---|--|
| Details The residents were still concerned The local police team mobile by the actions of quad biker and off number given out to the road scramblers. The issue was audience.Police mobile number around the reporting mechanism 07796420941 for incidents. | Cole Hall Lane – surface to be referred to Amey water/flooding when it rains; drains/gullies in need of clearing – to be referred to Amey | Several calls had been made to the Sgt Turnbull to discuss concerns emergency number to report with residents following the nuisance behaviour; officers had meeting not responded and the nuisance was still ongoing. |
| Meeting date 18/07/2016 | 10/10/2016 | 20/02/2017 |
| Topic Category Crime/Policing | Crime/Policing | Crime/Policing |
| Ward Shard End | Shard End | Shard End |
| District | Page 77 | of 132 |

| Owner of action | Partner Org. | Police | Councillor # |
|---------------------------|--|--|---|
| Details Comment / Outcome | presentation and information update by Housing Developer/Waterloo Housing Association. Proposed new social housing development in Cooks Lane | Obstructive parking; off road bikers Polce updated residents on all and general acts of criminality/anti-these issues -on going social behaviour; young people cycling at speed on the pavements /pedestrianised areas | Concerns were raised with regard Letter sent to the Head teacher by to behaviour of some Pupils from Councillor Bridle on behalf residents. The International school at home time on local buses and at bus stops |
| Meeting date | 10/10/2016 | 10/04/2017 | 18/07/2016 |
| Topic Category | Crime/Policing | Crime/Policing | CYPF |
| Ward | Shard End | Shard End | Shard End |
| District | | Page 78 | of 132 |

| Owner of action BCC Officer | BCC Officer | BCC Officer |
|--|---|--|
| Comment / Outcome Phil Grainger outlined the new measures in place to combat the issue,this included mobile infra - red CCTV | Phil Grainger outlined the new measures in place to combat the issue,this included mobile infrared CCTV | Place Manager dealing |
| Details Fly tipping | Fly tipping | Brookmeadow Road – dumped rubbish – Place Manager dealing |
| Meeting date 18/07/2016 | 18/07/2016 | 10/10/2016 |
| Topic Category Envir- Waste | Envir-Litter | Highways |
| Ward Shard End | Shard End | Shard End |
| District | Page 79 | of 132 |

| Owner of action | Police | Councillor | Partner Org. |
|-------------------|---|---|--|
| Comment / Outcome | Leaford Road — obstructive parking Action: Officers would continue to on the grassed banks by the lake issue tickets/fines where and by the road junctions obstructive parking was evident. | Action: Cllr Bridle agreed to discuss the matter with the residents following the meeting | to be referred to Amey |
| Details | Leaford Road – obstructive parking on the grassed banks by the lake and by the road junctions | Bradley Road and Packington Avenue — the double kerbing had increased the on-street parking problems, and dangerous driving practices had significantly increased | Cole Hall Lane – overhanging branches in need of cutting back – |
| Meeting date | 20/02/2017 | 20/02/2017 | 10/10/2016 |
| Topic Category | Highways - | Highways - | Housing |
| Ward | Shard End | Shard End | Shard End |
| District | | Page 80 | of 132 |

| Owner of action gCouncillor s | Councillor | Councillor |
|--|---|--|
| Details Comment / Outcome Owner of a Proposed Housing development on Cllr Bridle to arrange Ward meeting Councillor and invite the developer to discuss the develoment | Councillor Cotton to organise a ns petition and to write to National Express on the residents behalf in to | Clir Bridle advised that vacant land Action: Clirs to give further update had been identified in Leaford Roadin due course for possible use; however discussions were still ongoing with Members and Officers. Residents would continue to be kept informed. |
| Details Proposed Housing development land near Sheldon Hall road | Proposed changes to local bus routes including the 55A, concerns were voiced over the short consultation period advertised on the the route from 7th July 2016 to 17th July 2016. | Cllr Bridle advised that vacant land Action: Cllrs that been identified in Leaford Roadin due course for possible use; however discussions were still ongoing with Members and Officers. Residents would continue to be kept informed. |
| Meeting date 18/07/2016 | 18/07/2016 | 20/02/2017 |
| Topic Category Housing | Other | Other |
| Ward Shard End | Shard End | Shard End |
| District | Page 81 | of 132 |

| Owner of action | Councillor | BCC Officer # | Councillor |
|-------------------|---|---|---|
| Comment / Outcome | Proposed Housing development on CIIr Bridle to arrange Ward meeting Councillor land near Sheldon Hall road and invite the developer to discuss the develoment | Underhill Rd – double yellow lines and other parking restrictions requested | higher ng and |
| Details | Proposed Housing developme land near Sheldon Hall road | Petitions | The Chair agreed to raise the higher tariff charge with the Licensing and Public Protection Committee |
| Meeting date | 18/07/2016 | 11/10/2016 | 31/01/2017 |
| Topic Category | Planning | Envir- Waste | Environmental |
| Ward | Shard End | Washwood Heath | Washwood Heath |
| District | | Page 82 | of 132 |

| Owner of action | BCC Officer # | d BCC Officer |
|---|---|--|
| Comment / Outcome | Tasty Bake Ltd, Ludlow and Hancock Roads – Highways and Planning Enforcement concerns | Big Clean-Up week being organised by Cllrs with a number of key partner agencies, including local mosques, schools, F&W, Amey, Place Manager. |
| Details Main Agenda item should have been Environmental workshops and identifying ward priorities, however things didn't quite go to plan! | Petitions | Update from the Depot Manager, Fleet and Waste Management – street cleansing issues. fly-tipping, rubbish dumping, general image and cleanliness of ward |
| Meeting date 11/10/2016 | 11/10/2016 | 11/10/2016 |
| Topic Category Highways | Highways | Highways |
| Washwood Heath | Washwood Heath | Washwood Heath |
| District | Page 83 | of 132 |

| Owner of action | Partner Org. | Partner Org. | Partner Org. |
|-------------------|--|--|---|
| Comment / Outcome | by Action: Amey to investigate and action as necessary | St. Saviours Road – speed reductionAction: Amey to investigate and cushions in very poor condition action as necessary | Ward End Park Road, Naseby and Action: Amey to investigate and Hazelbeech Roads — several houses advise Members accordingly on these roads were regularly flooded due to very slow drainage/gulley blockages. |
| Details | Highfield Road — blocked drain by house no 88 | St. Saviours Road – speed reduc cushions in very poor condition | Ward End Park Road, Naseby and Hazelbeech Roads – several houses on these roads were regularly flooded due to very slow drainage/gulley blockages. |
| Meeting date | 31/01/2017 | 31/01/2017 | 31/01/2017 |
| Topic Category | Highways | Highways | Highways |
| Ward | Washwood Heath | Washwood Heath | Washwood Heath |
| District | | Page 84 | of 132 |

| Owner of action BCC Officer # | BCC Officer # | BCC Officer # |
|---|---|--|
| Comment / Outcome Ash Road — removal of bus shelter for the No 8 Inner Circle Service | Tasty Bake Ltd, Ludlow and Hancock Roads – Highways and Planning Enforcement concerns | Dadyal Autos, Bennetts Road – ASB, Planning Enforcement Issue and concerns |
| Details Petitions | Petitions | Petitions |
| Meeting date 11/10/2016 | 11/10/2016 | 11/10/2016 |
| Topic Category Other | Other | Other |
| Washwood Heath | Washwood Heath | Washwood Heath |
| District | Page 85 | of 132 |

| Owner of action | BCC Officer |
|-------------------|---|
| Comment / Outcome | Update from the Depot Manager, Big Clean-Up week being organised Fleet and Waste Management — by Cllrs with a number of key street cleansing issues. fly-tipping, partner agencies, including local rubbish dumping, general image mosques, schools, F&W, Amey, and cleanliness of ward |
| Details | Update from the Depot Manager, Big Clean-Up week being organis Fleet and Waste Management — by Cllrs with a number of key street cleansing issues. fly-tipping, partner agencies, including local rubbish dumping, general image mosques, schools, F&W, Amey, and cleanliness of ward |
| Meeting date | 11/10/2016 |
| Topic Category | Planning |
| Ward | Washwood Heath |
| District | |

Bordesley Green Ward 2016/17 End of Year

Actions Report

| Owner of action | Police | Police | Police |
|-------------------------|---|---|--|
| Comment / Outcome | Police and Community Safety Officers to be invited to attend the next meeting. | Police and Community Safety Officers to be invited to attend the next meeting. | Police and Community Safety Officers to be invited to attend the next meeting. |
| Details | Kenwood Road/Banks Road – drug dealing activities, often in broad daylight; increase in used needles/prostitution and sexual activities in the bushes/shrubs and rear gardens | Parking problems on Yardley Green Road — mainly caused by staff/service users at Heartland Hospital | Increased parking around local schools continue to be a cause for concern |
| Topic Category | ASB, Environmental, Housing | ASB | ASB |
| Status | On going | On going | On going |
| Meeting date | 07/10/2016 | 07/10/2016 | 07/10/2016 |
| Ward Bordesley Green | ļ | Page 87 of 132 | |

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| Owner of action | | Police | |
|-------------------|--|---|--|
| Comment / Outcome | | Police and Community Safety Officers to be invited to attend the next meeting. | Police and Community Safety Officers to be invited to attend the next meeting. |
| Details | General clean-up/tidy up of ward needed – increase in dumped rubbish/flytipping; lack of pride in neighbourhoods by residents; highly transient communities in parts of the ward which has made the problems worse | Increase in crime, including a recent drive by shooting; residents reluctant to speak to the police for fear of reprisals. Calls for CCTV cameras to be reintroduced across the ward. | increase in dog fouling/dangerous dogs being used as weapons in Grange Road Park |
| Topic Category | Highways -parking | Crime/Policing | ASB, Environmental |
| Status | On going | On going | On going |
| Meeting date | 07/10/2016 | 07/10/2016 | 07/10/2016 |
| Ward | | Page 8 | 38 of 132 |

| Owner of action Police | Councillor | BCC Officer |
|---|---|--|
| Comment / Outcome Police and Community Safety Officers to be invited to attend the next meeting. | Residents stressed that the involvement of the local mosques and businesses was essential so that the efforts of the children/young people was not wasted.Chairman to discuss with Javed following the meeting. | Community Governance Manager to contact the Highways Parking Services Team |
| Details Concerns raised regarding increase in drug use/levels of prostitution/crime and acts of criminality — Aubrey Road/Mansell Road/ Coventry Road by Asda were particularly problematic. | Ward Clean Up Projects Work was ongoing with a number of local schools around littering issues; several dates had been agreed with schools for high visibility clean up days | PARKING ISSUES — HEARTLANDS HOSPITAL.On street parking remains an issue across the ward. |
| Topic Category Highways | Envir-Litter, Environmental | Highways -parking |
| Meeting date Status 07/10/2016 On going | 24/02/2017 Open | 24/02/2017 Open |
| Ward | Page | 89 of 132 |

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| Owner of action | BCC Officer | Councillor | BCC Officer |
|-------------------|---|--|--|
| Comment / Outcome | Action: To be referred to Amey for inspection | Action: Chairman agreed to discuss the matter further with the resident after the meeting | Action: To be referred to Amey for inspection |
| Details | Kenwood Road: very dark in places; street lighting in need of adjusting | Kingscliff/Somerville Roads- increase in anti-social behaviour and acts of criminality.Residents requested that consideration was given to installing security gates | Banks and Mansell Roads – very slow water drainage; gullies appear to be blocked/in need of cleansing. |
| Topic Category | Highways | ASB | Highways |
| Status | Open | Open | Open |
| Meeting date | 24/02/2017 | 24/02/2017 | 24/02/2017 |
| Ward | | Page 9 | 90 of 132 |

| Owner of action BCC Officer | BCC Officer | BCC Officer |
|--|--|--|
| Comment / Outcome Action: To be referred to Amey | Residents felt it would be useful to know how many fines had been issued and to learn more about prosecutions and enforcement. Action: Enforcement Officers to be invited to the next/future meeting | Action Cllrs to advise of priority/hot spot areas in due course |
| Details Aubrey Road – removal of street bench requested at the last meeting had not been done. | Business waste continued to be a problem. Proactive enforcement action had been taken against business owners in Fourth and Fifth Avenues | CCTV cameras – funding has been set aside for an additional camera; priority/hot spot areas to be identified |
| Topic Category Highways | Envir-Litter | ASB |
| Status | Open | Open |
| Meeting date 24/02/2017 | 24/02/2017 | 24/02/2017 |
| Ward | Page | 91 of 132 |

| Owner of action | BCC Officer | BCC Officer | |
|-------------------|--|---|--|
| Comment / Outcome | Action: Chairman to contact/advise interested residents of the arrangements for the Steering Group/Partnership meeting in due course. | Action: To be referred to Amey for inspection | calls for everyone to work together to address concerns and to tackle extremist views and ideologies |
| Details | Playing Fields/Asda Update The Chairman advised of ongoing discussions with Officers regarding the lease agreement, which had been revoked | Charles Road, Fourth & Fifth Avenues – several pot holes in need of repair; gulley cleansing also required. | - Wider Community Engagement —concerns regarding radicalisation of sections of the community |
| Topic Category | Consultation | Highways | Other |
| Status | Open | Open | On going |
| Meeting date | 24/02/2017 | 24/02/2017 | 30/03/2017 |
| Ward | | Page 9 | 92 of 132 |

| Owner of action BCC Officer | Police | BCC Officer |
|--|--|--|
| Comment / Outcome number of hotspot areas identified and targeted for proactive action | Several hot spot areas identified. Police, Place Manager and ASB teams currently dealing | Referred to Dog Warden for investigation, and targeted action where possible |
| Details -Elytipping/rubbish dumping a problem across the wider ward | -Brostitution/drugs/sexual activities also a problem | -Brange Road Park – increase in dog fouling |
| Topic Category Envir-Litter | ASB, Crime/Policing | Envir-Dog Foul |
| Meeting date Status 30/03/2017 Open | 30/03/2017 Open | 30/03/2017 Open |
| Ward | Page 9 | 93 of 132 |

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| Owner of action | Councillor | Councillor | Partner Org. |
|-------------------|--|---|--|
| Comment / Outcome | Members encouraged to make better use of Social Media to actively promote the meetings | | Amey currently dealing |
| Details | -Meeting Publicity | -Barking Obstructions — ongoing parking concerns/obstructions caused by staff and visitors to Heartlands Hospital | - G ulley Cleansin – number of gullies still in need of cleansing |
| Topic Category | Other | Highways -parking | Highways |
| Status | Open | Open | Open |
| Meeting date | 30/03/2017 | 30/03/2017 | 30/03/2017 |
| Ward | | Page 9 | 94 of 132 |

Roundabout – new road layout has had -Small Heath Highway/Coventry Road

congestion along Coventry Road into the city. All surrounding roads a detrimental impact on traffic

including Golden Hillock Road are heavily congested on daily basis

Comment / Outcome

Topic Category

Highways

Status Open

Meeting date 30/03/2017

Ward

| 11 July 2017 14:18:26 | Owner of action | | Councillor | Partner Org. | Councillor |
|--|--------------------|-------------------------------------|--|--|--|
| | Comment / Outcome | | Ward Chair to contact the Head Teacher to request an urgent meeting with Residents and Cllrs. | To be referred to Amey for inspection | Site visit requested with Amey |
| | Details | No actions recorded at this meeting | Heathland School Concerns and Parking – Ashville Avenue | Rogers Road – newly fitted street lighting quite dim and not throwing enough light | Overgrown trees across the ward in need of cutting backobscuring the street lighting |
| | Topic Category | Other | Highways -parking | Highways | Highways |
| <u>_</u> | Status | Closed | Open | Open | Open |
| Hodge Hill Ward 2016/17 End of Year Actions Report | Meeting date | 28/07/2016 | 15/11/2016 | 15/11/2016 | 15/11/2016 |
| Hodge Hill Ward 2016/17 End of Actions Report | Ward Hodge Hill | | Page 97 of 1 | 32 | |

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| Owner of action Councillor | | BCC Officer | BCC Officer | BCC Officer |
|---|--|--|--|---|
| Comment / Outcome Ward Chair to raise with relevant officers Cllr Mahmood to arrange Speedwatch activity with concerned residents | | | | Residents demanded a more robust proactive and enforcement approach to resolving the matter. Head teacher to reason with parents |
| Details Warren Road speeding concerns – request for traffic calming measures/one way traffic flow | Information update by Birmingham Airport Representatives. Consultation to be carried out with residents/residents groups regarding Runway 33 | 图bstructive parking generally across hot spot areas in the ward | ■uisance/anti-social behaviour — groups of young people cycling at speed on the pavements; safety of pedestrians being put at risk | angoing problems with parents parking at Heathway Primary School despite efforts from residents living nearby in Ashville Avenue/Flamborough Crescent |
| Topic Category Highways, Highways- speeding | Consultation | Highways -parking | ASB | CYPF, Highways - parking |
| Status Open | Closed | On going | Open | Open |
| Meeting date 15/11/2016 | 25/04/2017 | 25/04/2017 | 25/04/2017 | 25/04/2017 |
| Ward | | Page 98 of 1: | 32 | |

| Owner of action | BCC Officer | | | |
|-------------------|---------------------------------|---------------------------------|------------------|--|
| Comment / Outcome | | | | |
| Details | Increase in prostitution/sexual | activities/drug use in Ward End | Park/Pound Green | |
| Topic Category | ASB, Crime/Policing | | | |
| | | | | |
| Status | Open | | | |
| Meeting date | 25/04/2017 | | | |
| Ward | | | | |

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|------|-----|--------|--|
| | | | |

| Shard End Ward 2016/17 End of Year Actions Report | | · · · · · · · · · · · · · · · · · · · | | | 11 July 2017 14:17:44 |
|---|----------|---------------------------------------|---|---|--------------------------|
| Meeting date | | Topic Category | Details | Comment / Outcome | Owner of action |
| 18/07/2016 | On going | Other | Proposed changes to local bus routes including the 55A, concerns were voiced over the short consultation period advertised on the the route from 7th July 2016 to 17th July 2016. | Councillor Cotton to organise a petition and to write to National Express on the residents behalf | Councillor |
| 18/07/2016 | On going | ASB, Envir- Waste, Envir-Litter | Fly tipping | Phil Grainger outlined the new measures in place to combat the issue,this included mobile infrared CCTV | BCC Officer |
| 18/07/2016 | On going | ASB, Crime/Policing | The residents were still concerned by the actions of quad biker and off road scramblers. The issue was around the reporting mechanism for incidents. | The local police team mobile number given out to the audience. Police mobile number 07796420941 | Police |
| 18/07/2016 | Open | Housing, Planning | Proposed Housing development on land near Sheldon Hall road | Cllr Bridle to arrange Ward meeting and invite the developer to discuss the develoment | Councillor |

Page 1 of 4 11 July 2017

| Owner of action Councillor | Partner Org. | BCC Officer | Partner Org. |
|--|--|--|---|
| Comment / Outcome Letter sent to the Head teacher by Councillor Bridle on behalf residents | | Place Manager dealing | to be referred to Amey |
| Details Concerns were raised with regard to behaviour of some Pupils from The International school at home time on local buses and at bus stops | presentation and information update by Housing Developer/Waterloo Housing Association. Proposed new social housing development in Cooks Lane | Brookmeadow Road – dumped rubbish – Place Manager dealing | Cole Hall Lane – overhanging branches in need of cutting back – |
| Topic Category CYPF | Crime/Policing | Highways | Housing |
| Status | Closed | Open | Open |
| Meeting date 18/07/2016 | 10/10/2016 | 10/10/2016 | 10/10/2016 |
| Ward | | Page 102 of 132 | |

| Owner of action Partner Org. | Police | Councillor | Councillor |
|---|---|--|---|
| Comment / Outcome to be referred to Amey | Action: Officers would continue to issue tickets/fines where obstructive parking was evident. | Action: Cllr Bridle agreed to discuss the matter with the residents following the meeting | Action: Cllrs to give further update in due course |
| Details Cole Hall Lane – surface water/flooding when it rains; drains/gullies in need of clearing – to be referred to Amey | Leaford Road – obstructive parking on the grassed banks by the lake and by the road junctions | Bradley Road and Packington Avenue – the double kerbing had increased the on-street parking problems, and dangerous driving practices had significantly increased. | Cllr Bridle advised that vacant land had been identified in Leaford Road for possible use; however discussions were still ongoing with Members and Officers. Residents would continue to be kept informed. |
| Topic Category Crime/Policing | Highways -parking | Highways -parking | Consultation, Other |
| Status | Open | Open | Open |
| Meeting date 10/10/2016 | 20/02/2017 | 20/02/2017 | 20/02/2017 |
| Ward | | Page 103 of 132 | 2 |

| Owner of action Police | Police | Police |
|--|--|---|
| Comment / Outcome Sgt Turnbull to discuss concerns with residents following the meeting | Action: Sgt Turnbull to discuss concerns with residents following the meeting. | Polce updated residents on all these issues -on going |
| Details Several calls had been made to the emergency number to report nuisance behaviour; officers had not responded and the nuisance was still ongoing. | Melbourne Road – several cars had their tyres punctured/slashed over the last weekend. The incidents had been reported via 101 however there had been no follow up visits by officers. | Obstructive parking; off road bikers and general acts of criminality/antisocial behaviour; young people cycling at speed on the pavements /pedestrianised areas |
| Topic Category Crime/Policing | Crime/Policing | ASB, Crime/Policing |
| Status | Open | On going |
| Meeting date 20/02/2017 | 20/02/2017 | 10/04/2017 |

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| 11 July 2017 14:03:05 | Owner of action | BCC Officer | BCC Officer | BCC Officer | BCC Officer |
|--|------------------------|--|---|---|---|
| | Comment / Outcome | Dadyal Autos, Bennetts Road – ASB, Planning Enforcement Issue and concerns | Tasty Bake Ltd, Ludlow and Hancock Roads – Highways and Planning Enforcement concerns | Ash Road – removal of bus shelter for the No 8 Inner Circle Service | Underhill Rd – double yellow lines and other parking restrictions requested |
| | Details | Petitions | Petitions | Petitions | Petitions |
| | Topic Category | Other | Highways, Other | Other | Envir- Waste |
| Nard | ite Status | 16 Closed | 16 Closed | 16 Closed | 16 Closed |
| d Heath \nd of Yea | Meeting date | 11/10/2016 | 11/10/2016 | 11/10/2016 | 11/10/2016 |
| Washwood Heath Ward 2016/17 End of Year Actions Report | Ward Washwood Heath | | Page 105 of 1 | 32 | |

Page 1 of 3 11 July 2017

| Meeting date | Status | Topic Category | Details | Comment / Outcome | Owner of action |
|--------------|----------|--------------------|--|---|-----------------|
| 11/10/2016 | Closed | Highways | Main Agenda item should have been Environmental workshops and identifying ward priorities, however things didn't quite go to plan! | | |
| 11/10/2016 | On going | Highways, Planning | Update from the Depot Manager, Fleet and Waste Management – street cleansing issues. fly-tipping, rubbish dumping, general image and cleanliness of ward | Big Clean-Up week being organised by Cllrs with a number of key partner agencies, including local mosques, schools, F&W, Amey, Place Manager. | BCC Officer |
| 31/01/2017 | Open | Highways | St. Saviours Road – speed reduction cushions in very poor condition | Action: Amey to investigate and action as necessary | Partner Org. |
| 31/01/2017 | Open | Highways | Highfield Road – blocked drain by house no 88 | Action: Amey to investigate and action as necessary | Partner Org. |
| 31/01/2017 | Open | Highways | Ward End Park Road, Naseby and Hazelbeech Roads — several houses on these roads were regularly flooded due to very slow drainage/gulley blockages. | Action: Amey to investigate and advise Members accordingly | Partner Org. |

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| owner of action | Councillor |
|---------------------|---|
| Comment / Outcome | |
| Details | The Chair agreed to raise the higher tariff charge with the Licensing and Public Protection Committee |
| Topic Category | Environmental |
| Status | Open |
| Meeting date Status | 31/01/2017 |
| Ward | |

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|-----------------|
|-----------------|

Incidents of Anti Social Behaviour reported at Ward Meeting from May 2016 to April 2017

| Owner of action | Councillor | |
|-----------------------|---|---|
| Comment / Outcome | Cllr Alden to raise at TMO meeting and with the District Engineer. | Residents were strongly advised against giving money directly to the individual Aggressive begging/threats/intimidations should also be reported to West Midlands Police. |
| Details | Other concerns included the removal of the road access barrier and bollards between Roman Way and Leasow Drive. The road markings need of repainting and yellow hatch markings at the junction of Harborne Lane and Gibbins Road. | There was an increase in Rough Sleepers/Homeless/Street Beggars on the High |
| Topic Category | ASB | ASB, Other |
| Meeting date Status | 28/09/2016 Open | 27/03/2017 On going |
| Ward | Edgbaston | Harborne |
| District Edgbaston | | Page 109 of 132 |

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| District | Ward | 15/06/2016 | Open | ASB | Details Antisocial behaviour at identified hotspot areas in the ward. | Comment / Outcome Residents to provide details to the Place Manager following the meeting. | Owner of action BCC Officer |
|------------|-----------|------------|----------|-----|---|--|------------------------------|
| Erdington | | | | | | | |
| | Erdington | 17/06/2016 | On going | ASB | Residents raised the issue of ASB on the high street specifically mentioning the area outside the ACORN pub and people both inside and standing on high street causing ASB and abuse and street drinkingCllr Alden to raise with the local Police team. | | Councillor |
| | Erdington | 17/06/2016 | Open | ASB | Residents complained that the bench outside Ladbrooks Book makers on Erdington high street was attracting a lot of anti - Social behaviour, littering, discarded cigarette nubs and drunkennessCllr Alden to raise with the local Police team. | | Councillor |
| Hall Green | | | | | | | |

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Owner of action

Comment / Outcome

Details

Topic Category

Meeting date Status

Ward

District

Hodge Hill

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| Owner of action Police | Police | |
|---|--|--|
| Comment / Outcome Police and Community Safety Officers to be invited to attend the next meeting. | Police and Community Safety Officers to be invited to attend the next meeting. | Police and Community Safety Officers to be invited to attend the next meeting. |
| Details Parking problems on Yardley Green Road – mainly caused by staff/service users at Heartland Hospital | Increased parking around local schools continue to be a cause for concern | increase in dog fouling/dangerous dogs being used as weapons in Grange Road Park |
| Topic Category ASB | ASB | ASB, Environmental |
| Meeting date Status 07/10/2016 On going | 07/10/2016 On going | 07/10/2016 On going |
| Ward Bordesley Green | Bordesley | Bordesley Green |
| District | Page 112 of 1 | 32 |

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| Owner of action Police | BCC Officer | Councillor |
|--|--|--|
| Comment / Outcome Police and Community Safety Officers to be invited to attend the next meeting. | Action Cllrs to advise of priority/hot spot areas in due course | Action: Chairman agreed to discuss the matter further with the resident after the meeting |
| Details Kenwood Road/Banks Road – drug dealing activities, often in broad daylight; increase in used needles/prostitution and sexual activities in the bushes/shrubs and rear gardens | CCTV cameras – funding has been set aside for an additional camera; priority/hot spot areas to be identified | Kingscliff/Somerville Roads- increase in anti-social behaviour and acts of criminality.Residents requested that consideration was given to installing security gates |
| ASB, Environmental, Housing | ASB | ASB |
| Meeting date Status 07/10/2016 On going | 24/02/2017 Open | 24/02/2017 Open |
| Ward Bordesley Green | Bordesley Green | Bordesley Green |
| District | | |

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| Ward Bordesley Green | Meeting date Status 30/03/2017 Open | Open | Topic Category ASB, Crime/Policing | Details -Prostitution/drugs/sexual activities also a problem | Comment / Outcome Several hot spot areas identified. Police, Place Manager and ASB teams currently dealing | Owner of action Police |
|----------------------------|-------------------------------------|------|------------------------------------|--|--|------------------------|
| Hodge Hill | 25/04/2017 | Open | ASB | Nuisance/anti-social behaviour – groups of young people cycling at speed on the pavements; safety of pedestrians being put at risk | | BCC Officer |
| Hodge Hill | 25/04/2017 | Open | ASB, Crime/Policing | | | BCC Officer |

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| District | Ward | Meeting date Status | status | Topic Category | Details | Comment / Outcome | Owner of action |
|----------|-----------|---------------------|----------|--|--|--|-----------------|
| | Shard End | 18/07/2016 | On going | ASB, Envir- Waste, Envir- Litter | Fly tipping | Phil Grainger outlined the new measures in place to combat the issue, this included mobile infra -red CCTV | BCC Officer |
| | Shard End | 18/07/2016 | On going | ASB, Crime/Policing | The residents were still concerned by the actions of quad biker and off road scramblers. The issue was around the reporting mechanism for incidents. | The local police team mobile number given out to the audience. Police mobile number 07796420941 | Police |
| | Shard End | 10/04/2017 | On going | ASB, Crime/Policing | Obstructive parking; off road bikers and general acts of criminality/anti-social behaviour; young people cycling at speed on the pavements /pedestrianised areas | Polce updated residents on all these issues -on going | Police |
| -adywood | | | | | | | |

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| Owner of action Police | Councillor | BCC Officer |
|--|---|--|
| Comment / Outcome Local resident to take to Police tasking | Councillor Bruce Pitt advised that the Parish Council was looking to set up a street watch and welcomed discussions to come up with a solution | Update from the District Engineer on consultation around Sedgbourne Way requested for the next meeting. |
| Off road bikes remained a main issue and residents were asked to forward any details so that bikes could be seized. The next Tasking meeting would be 12 July. | Sedgebourne Way (off Hollymoor WayThe Chair proposed that a site visit be arranged with residents and Frankley Parish Councillors to look at all aspects having regard to anti-social behaviour | Sedgbourne Way Gating Concern expressed regarding scrambler bikes using the walk through and therefore queried the progress made to finding a solution |
| Topic Category ASB | ASB | ASB, Highways |
| Meeting date Status 07/07/2016 Open | 08/09/2016 Open | 07/12/2016 Open |
| Ward Kings Norton | Longbridge | Longbridge |
| District | Page 117 of 13 | 32 |

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| Owner of action Police | | Councillor |
|--|--|--|
| Comment / Outcome Police are aware residents to call in all incidents to Police. | Residents complained that they were but rarely did officers attend in time. The Police team said that resources were stretched but residents must carry on calling incidents in. Residents to Police | Cllr Zaffar to take up as part of his case work |
| Residents Oxhill Road.ASB— Drinking in an alcohol restricted zone. The problem it was acknowledged by the group was particular bad outside 'Paddy Power' bookmakers. | Residents Rookery Road, Stockwell Road, Oxhill Road .ASB drinking, drug taking, prostitution and open fighting in the street. The Police said that these incidents must be called in | H.M.O 'S – issues with ASB, waste and litter |
| Topic Category ASB | ASB | ASB, Envir-Litter, Housing |
| Meeting date Status 15/09/2016 Open | 15/09/2016 Open | 17/01/2017 Open |
| Ward Handsworth Wood | Handsworth Wood | Lozells and East |
| District | Page 119 of 1 | 32 |

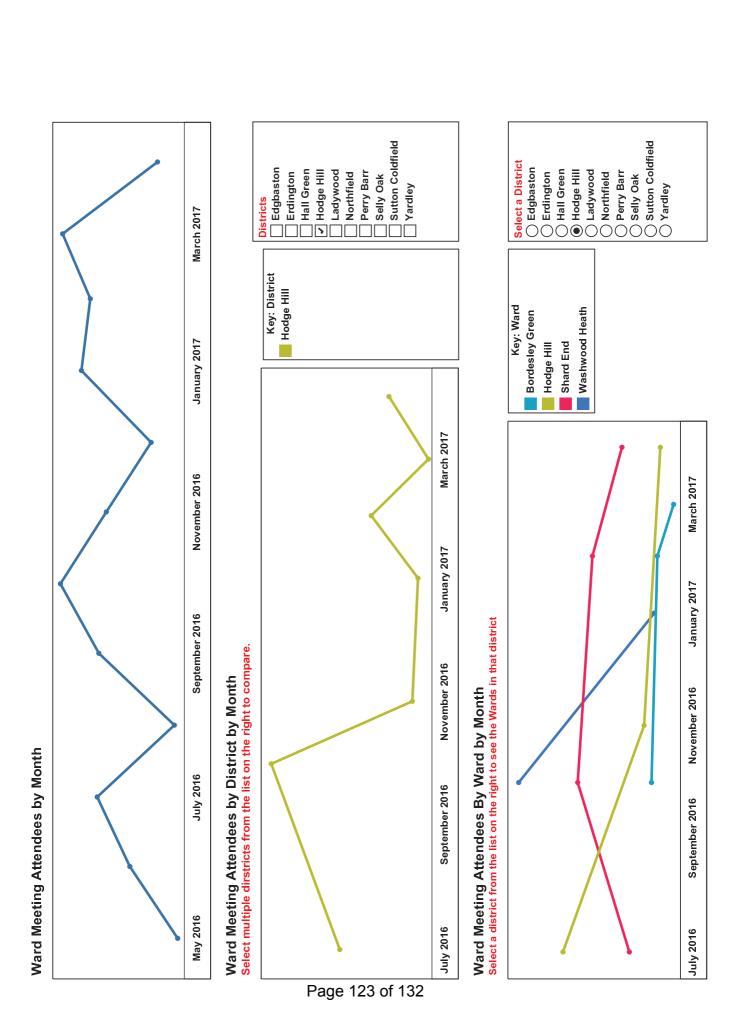
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| Owner of action | BCC Officer | Councillor | Councillor |
|---------------------|---|---|---|
| Comment / Outcome | M.Sullivan to look at ¿Elopening Kingstanding Road entranceEmaking Kingstanding Road a staggered entranceEFootball Futures coach to open/shut gate on a trial basisEReview all comments EReport back to the next ward meeting | Residents to send suggestions for facilities in parks to Councillors | Extension of the licensing regulations in respect of the private rented sector with a view to creating a special licensing area. Besidents to email Councillors further details to be forwarded to Place Manager. |
| Details | Burford Road Playing FieldsMargaret Sullivan explained the current situation regarding access to the playing fields and that due to anti-social behaviour an access gap on Burford Road had been closed. | Residents to provide Councillors with ideas for facilities that could be provided in the park. Consideration was being given to organising a Great Run. | Oscott Road .The University sold properties and were now being used as homes for people on bail. There had been a significant increasein ASB |
| Topic Category | ASB | ASB | ASB |
| Meeting date Status | 05/10/2016 Open | 20/10/2016 Open | 20/10/2016 Open |
| Ward | Oscott | Perry Barr | Perry Barr |
| District | | Page 120 of 13 | 32 |

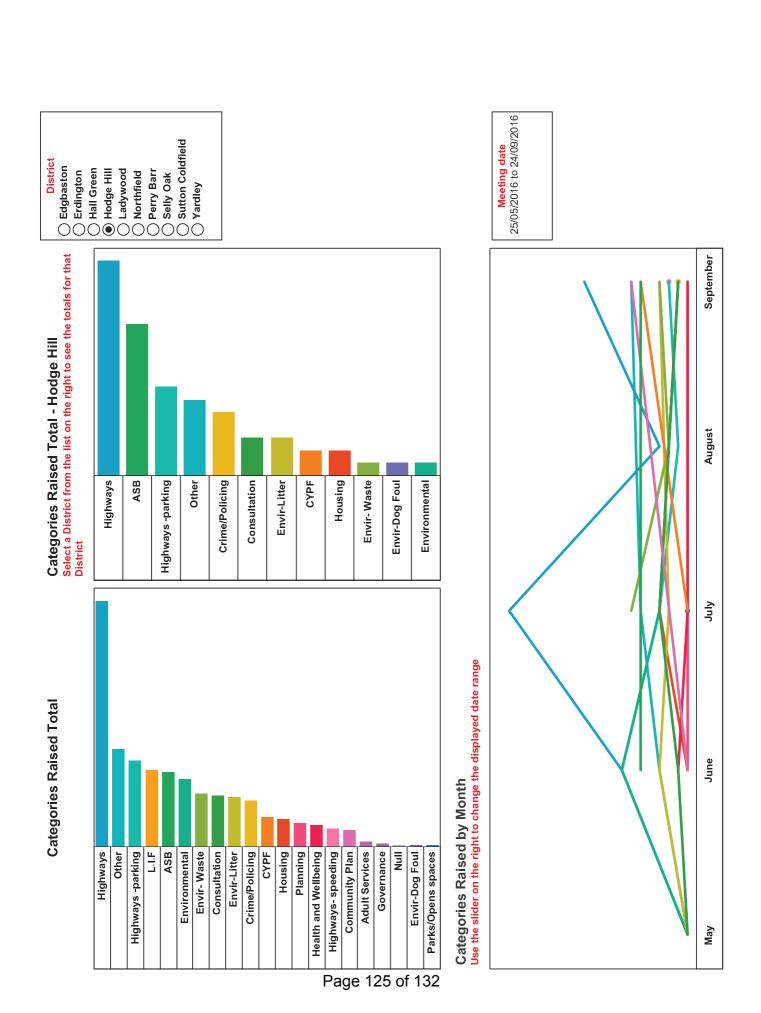
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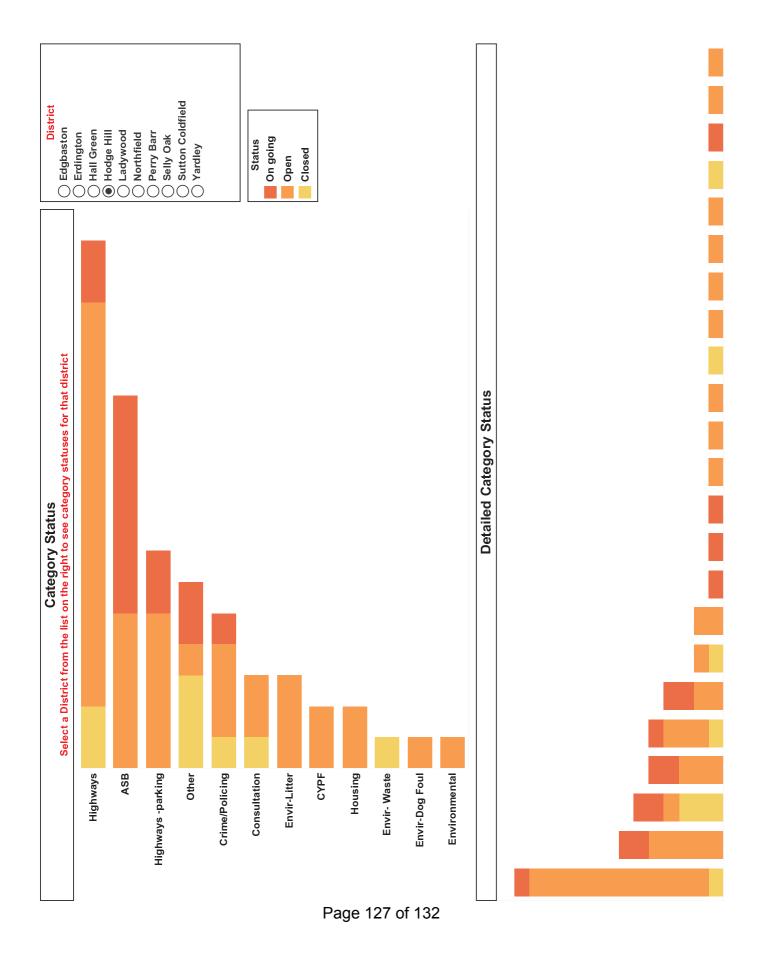
| 15/02/2017 Open | |
|-----------------------------------|----------------------|
| 13/07/2016 On going ASB, Highways | On going |
| | Acocks Green Sheldon |



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Briefing Note

Subject: New Local Jobs and Skills Plans - North Birmingham, South, East and

West & Central

To: Councillor Brett O'Reilly, Cabinet Member for Jobs and Skills

From: Steve Farr, Employment and Skills Manager

cc: Shilpi Akbar, Assistant Director for Employment

Date: 7 July 2017

Four Local Employment and Skills Boards – North Birmingham, South, East and West & Central

1. Background

- 1.1 In 2015, 10 District Jobs and Skills Plans (DJSP) were developed for each of the Birmingham constituencies. These were led by the city council and developed in partnership with the Department for Work and Pensions to provide a basis for local co-ordination and improved impact in the delivery of employment and skills projects and programmes within Birmingham. Local multi-agency partnerships were convened aligned to District geographies.
- 1.2 District meetings were initially convened by BCC with the intention that local, third party providers/agencies would take forward operational responsibility for bringing together partners, convening meetings and championing local priorities, rather than these being (pre-) determined by council officers. There were many positive outcomes from the DJSPs, and in particular Erdington and Yardley went on to sustained activity having established wholly independent groups which BCC is supporting and contributing to.
- 1.3 Under the leadership of the Cabinet Member for Jobs and Skills and release of the Birmingham Skills Investment Plan a renewed Birmingham Employment and Skills Board (BESB) linking to the GBSLEP structures can provide a city-wide governance framework for a localised approach to inclusive neighbourhood jobs and skills strategies.
- 1.4 Whilst a local Jobs and Skills body should not and will not solely be about young people, there is merit now in aligning the co-ordination of multi-agency responses on jobs and skills to the Youth Promise Plus (YPP) project and its four Birmingham geographical boundaries. This makes sense in strategic terms and in relation to travel-to-work and travel-to-service realities for local people. This note sets out the mobilisation schematic to migrate across to these new boundaries and bring new momentum to the involvement of a wide range of public, private and third sector delivery organisations in jobs and skills service delivery to benefit all of Birmingham's residents.

2. Four Areas

- 2.1 The city centre is vital to all areas of the local economy and each neighbourhood has a relationship with it. There are other Local Centres, major employment and key development sites, e.g. the NEC and Airport (East Birmingham), the Midlands Metropolitan Hospital (West), which also need to be taken into account when encouraging and planning for access to employment for local people. Integral therefore to the development of these plans and delivery partnerships will be to capture the ambition of the Economic Policy Statement and associated activities that will unlock opportunities for local employment.
- 2.2 The YPP project is in full flow with providers and local partnerships, including directly with all of the Birmingham and Solihull Job Centres for Day 1 NEET young people claimant referrals, and therefore using the momentum of this large scale youth employment initiative to reenergise a broader Jobs and Skills piece in the quadrants of the city makes sense from an 'economies of scale' perspective. YPP has another full 12 months to run. In addition a succession strategy to the project is being developed as it has represented a truly joined up multi-agency approach which is breaking down some of the historic service delivery barriers.
- 2.3 The intention is to establish 4 local employment and skills boards/partnerships for North, South, East and West & Central Birmingham.
 - NORTH will cover the Perry Barr, Erdington and Sutton Coldfield Districts
 - SOUTH will cover Selly Oak and Northfield Districts
 - EAST will cover Hodge Hill, Yardley and Hall Green Districts
 - WEST & CENTRAL will cover Edgbaston and Ladywood Districts

This arrangement mirrors the YPP 'Locality' commissioned providers, and conveniently aligns the relevant Jobcentre Plus (JCP) offices.

2.4 As with the existing 10 DJSPs, it will be possible in these new Local Jobs and Skills Boards to prioritise geographical areas of special need for more focussed attention and prioritisation of effort, e.g. on key Wards or sub-neighbourhoods within their areas of focus.

3. Scope and Purpose

- 3.1 It is proposed that plans, networks, meetings and any 'events' relating to the four areas will supercede the current approach of having 10 District Jobs and Skills Plans (DJSP). The purpose though will be the same, i.e. to bring local meaning to jobs and skills activity and build networks for the purpose of improved local services, impact and inter-agency joint working.
- 3.2 The Local Jobs and Skills Plans will be for all job seekers, communities, age ranges, gender, people with disabilities, communities of interest and employers linked to the neighbourhoods within that area. They will also make links to the city centre and neighbouring major employment sites.

- 3.3 A Local Jobs and Skills Board Terms of Reference can be crafted from the model DJSP terms of reference which already exists and following the consultation events.
- 3.4 An initial meeting or jobs 'summit' will be organised before the end of July 2017 in each of the four proposed areas to consult on ideas and long term priorities. The BCC Cabinet Member for Jobs and Skills will play a leading role in setting out the approach and making clear the council's intention to closely support (but not wholly run) this activity.

4. <u>Links to YPP – and co-facilitation</u>

- 4.1 To re-launch (evolve) the DJSP model we will build on the momentum of the major Birmingham and Solihull youth employment (ESF/YEI) initiative YPP. This should enable the proper establishment of Local Area Jobs and Skills Plans, with buy-in from participating organisations and independence from the council.
- 4.2 Four commissioned YPP 'Locality' providers are in place and fully operational with staffing levels as indicated in the contract specification, and they will be invited to co-create the Local Area Jobs and Skills Plans (facilitating meetings etc.) due to the clear mutual interest. Thus the BCC Employment Team will play an equally key and leading role, through the stewardship of the Assistant Director for Employment.
 - **Prospects** has the contract for two areas, North and South Birmingham
 - **The Pioneer Group** has the contract for East Birmingham
 - **PeoplePlus** has the contract for the proposed 'West & Central' area

It is recognised there is some existing DJSP infrastructure which will need to be taken into account and ideally incorporated (through negotiation – particularly the Erdington and Yardley groups, since they still regularly meet) into this revised approach.

4.3 The clear goal to be achieved within 12 months is a self-sustaining, action-orientated and purposeful group, which involves BCC and JCP but is entirely independent from them, and which serves the geographic area (a quadrant of the city) and accounts to the BESB and other local fora to account for their activity.

5. Mobilisation

5.1 The transition from some currently active DJSP plans/networks and some dormant ones across to the four proposed Local Area-based Jobs and Skills Boards will take-up some BCC officer time – and this is acknowledged by senior officers and the Cabinet Member. However, maintaining a local jobs and skills link-up in neighbourhoods is seen to be a key BCC priority at this time. The YPP Locality providers have been engaged and have all already indicated a willingness to support the council in this ambition. Although timescales are tight, the intention is to hold initial meetings relating to this matter before the end of July 2017 so that we can 'hitthe-ground-running' from September onwards.

5.2 The outline timetable is therefore:

- Consolidating existing DJSP groups/membership lists June 2017 ✓
- Engagement of YPP providers June 2017 ✓
- Identification and alignment of new partners/participants July 2017
- Outline Action Plans July 2017
- Calling of first meeting/event *July 2017*
- Labour Group Briefing 10 July 2017
- Inaugural meetings/events (four) 24 & 25 July and 1 August (x2) 2017
- Adoption of TOR September/October 2017
- Detailing of Local Area Jobs Plans September to December 2017
- Possible Full Council Meeting discussion September or October 2017
- Two further Local Jobs and Skills Plans/Board meetings/events January to June 2018
- Transition arrangements beyond YPP May/June 2018

6. Major Benefits of the approach

- 6.1 Seeing the city as a series of inter-linked but different neighbourhoods enables the needs of differing job-seeking communities to be met. It also reminds the many agencies and service delivery partners that a 'one-size-fits-all' approach doesn't best serve Birmingham (and never has). Tailored services should be exactly that, and also operate within an accountability setting that puts the service user (the customer) first.
- 6.2 In the context of increasingly regional approaches (GBSLEP and WMCA) the case on the ground to evidence need and provide localised solutions has never been stronger.
- 6.3 Local Employment and Skills Boards may be well-placed to contribute evidence to advise and inform deployment decisions, such as those relating to the Adult Education Budget, Employment Support Pilot and other locality significant and focused employment and skills initiatives.

Version 10/07/17